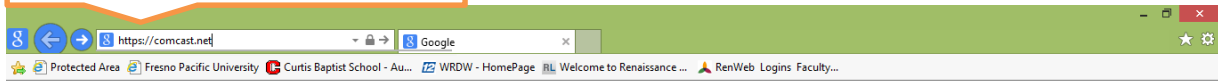


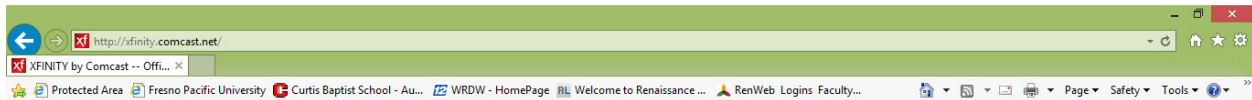
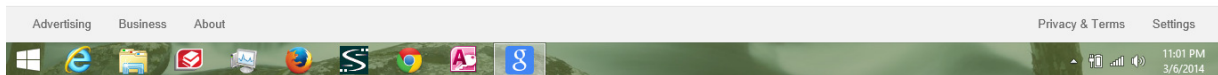
Type comcast.net in the address bar below and press enter.



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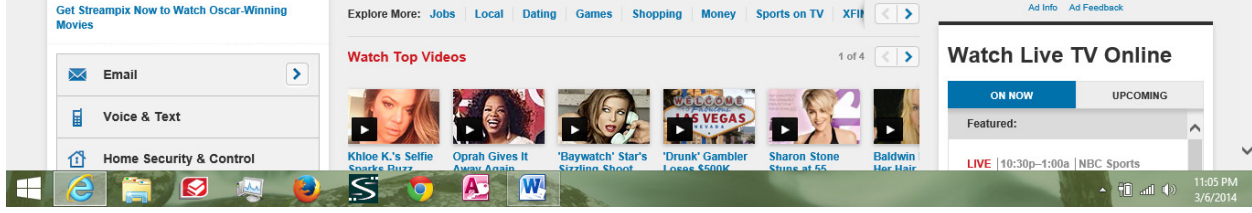
Click on sign in.

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You must sign in to access your account and sync your XFINITY services with your homepage.
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xfinity.

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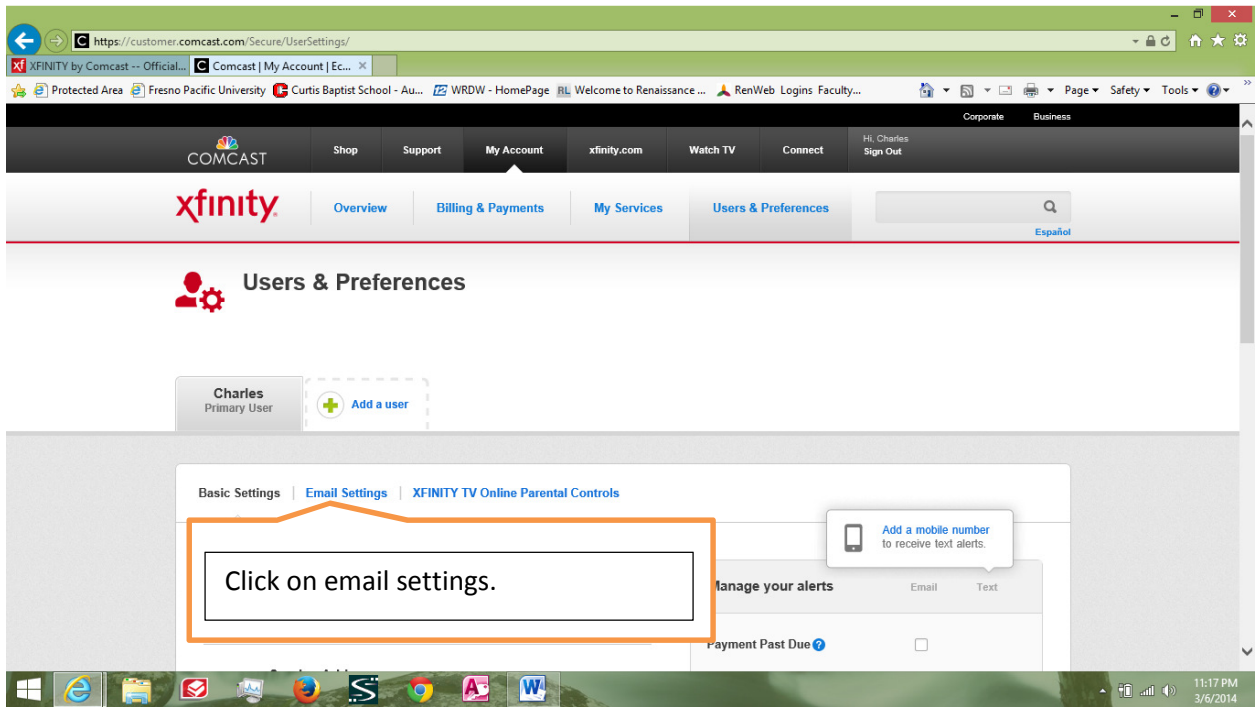
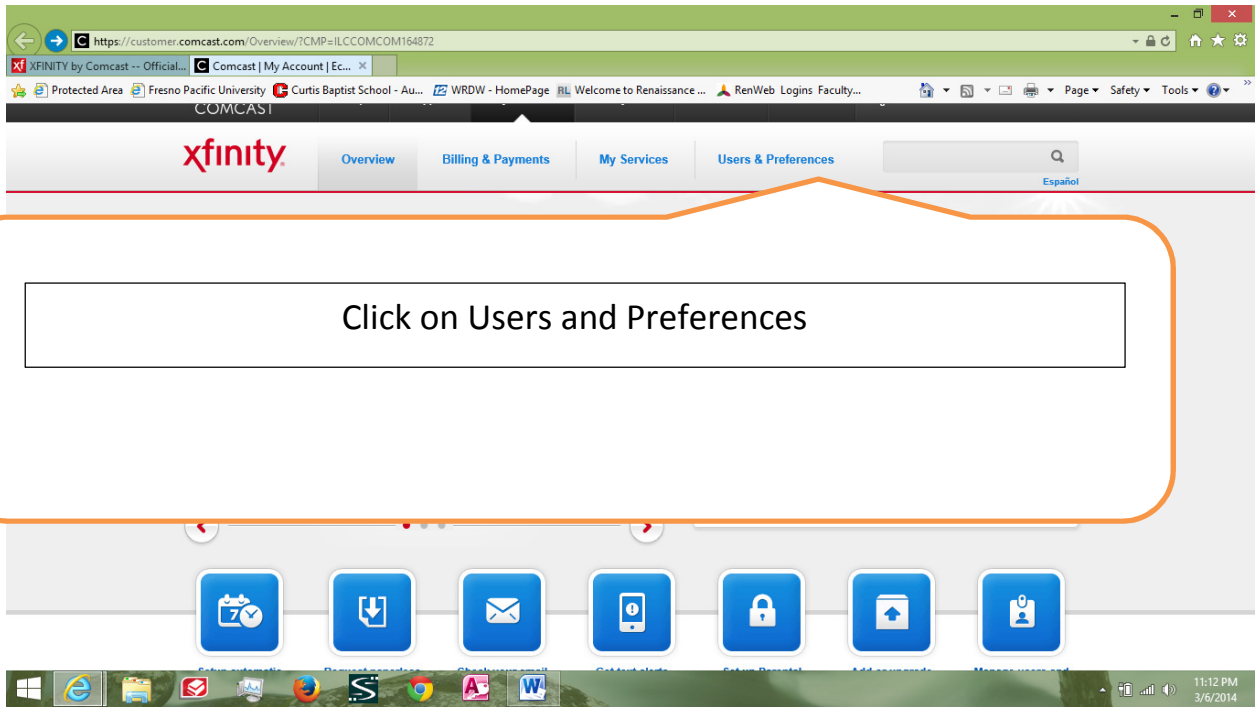
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Click on My Account



The screenshot shows the Comcast user settings page for email. The "Spam Filtering" section is highlighted with an orange box. It includes a toggle switch set to "On" and a checkbox labeled "Save a copy of emails marked as spam." which is checked. An orange callout box contains the following text:

Make sure the box above is checked and spam filtering is turned on.
Sign out of your account then sign in to your email inbox.

Additional Voice Features are also visible, including "Voice 2go™".

The screenshot shows the Comcast webmail interface. The "Spam (1)" folder is selected in the left sidebar. A message from "Charles Holaway" with the subject "Spam proof" is highlighted in blue. A blue arrow points to the "Not Spam" button in the message's action bar. A blue callout box contains the following text:

In this window please check all emails that are not truly spam as indicated above.
Click on Not Spam. This will send these messages to your inbox.

The interface also shows a search bar, navigation tabs (Home, TV, Connect, Account, Shop/Upgrade), and a sidebar with "PROMOTIONS" and a "Virginia College" advertisement.

http://web.mail.comcast.net/zimbra/mail?app=mail#1

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xfinity Home TV Connect Account Shop/Upgrade Help | Security My Profile | Hi, chloway | Sign Out

Email Usage: 0% of 10 GB

Home Email Voice Address Book Calendar Preferences

Folders: Inbox (1), Sent, Drafts, Spam, Trash

PROMOTIONS: Joint Pain Remedies, Mercedes Benz Deals Lease

New Get Mail Reply Reply to All Forward Delete Move Spam Print View 1 message

From	Subject	Folder	Size	Date
Charles Holaway	Spam proof	Inbox	5 KB	11:29 PM

The email is now in the email inbox.

Thank you for your patience as we seek a solution to these issues.

We are in contact with technicians to resolve this.

State Farm offers more discounts to more drivers than any other insurer.

. Agent

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