



Sabal Chase Animal Clinic
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June 19, 2013

Dear Pet Parents,

We are greatly disappointed to advise you that all California Natural dry dog and cat foods have just been voluntarily recalled by the manufacturer. The recall was announced after Salmonella was found in a batch of food during the company's routine safety screenings. No pets have become ill from eating California Natural.

While it is not necessary for clients to return foods recently sold here at Sabal Chase Animal Clinic, we were asked to return all of the California Natural foods on our shelves. Shipments for these foods have been suspended indefinitely. While we understand this is a huge inconvenience for our clients, we must operate under the assumption that California Natural will be off the market for the foreseeable future.

We have been busily researching replacement foods and we were happy to discover a small, family owned pet food company based in Minnesota called NutriSource. They specialize in nutritionally dense premium diets and limited ingredient diets similar to California Natural and comparable in price. With the exception of New Zealand lamb, all ingredients are sourced within the United States. None of the ingredients are purchased in China and the company has never been subjected to a recall in their 45 year history. We therefore recommend that all pets currently being fed California Natural diets transition to being fed NutriSource as a quality diet.

We have placed a large order with NutriSource which we expect to arrive Thursday afternoon. Please **DO NOT** wait until you have run out of California Natural to purchase new food! Diet changes must be made gradually to ensure our pets tolerate them. You will need to mix the new diet 50:50 with the California Natural for the first day of the change. Each day, take out a larger percentage of the California Natural and add a larger percentage of NutriSource. It takes roughly one week to completely transition to a new diet. A probiotic such as Prostora can greatly assist our pets in making this change. Prostora will also be available at Sabal Chase Animal Clinic when the replacement foods arrive.

To recap:

- All California Natural dry dog and cat foods have been voluntarily recalled.
- No pets have been reported ill as a result of eating California Natural diets.
- It is not necessary to return unused bags of California Natural to Sabal Chase Animal Clinic.
- If you wish to return unused portions of California Natural to Sabal Chase Animal Clinic, you must do so within the next 7 days. Please consider starting your pet on Prostora if a diet change is to occur suddenly. If you have any food to return after June 25th, 2013, you will have to contact California Natural directly at 800-224-6123.
- Replacement foods will become available on the afternoon of Thursday June 20th.
- Diet changes should happen gradually so please **DO NOT** wait until your California Natural runs out to purchase the new food.

Please do not hesitate to contact our office if you have any questions or concerns.

Sincerely,

Ian B. Kupkee DVM
Sabal Chase Animal Clinic

www.sabalchaseanimalclinic.com

