

Birthday Parties

RIVERBANKS
ZOO & GARDEN

— Events and Hospitality —



Riverbanks Zoo is the ultimate birthday party venue for kids, or even big kids! The below 'base package' includes everything you need to have a wild time at the Zoo and has been created with the aim of saving you both time and money! Guests of 1 year and under are free of charge. **Party minimum is 20 guests.**

Package Includes:

Room Rental

Your party will take place in an appropriately sized birthday room from 11:00-12:30 or 1:30-3:00.

Decorations

Table decorations will be ready for your guests' arrival.

Lunch & Refreshments

Pizza or hot dogs, accompanied with kettle chips, lemonade and water.

A Unique Experience

Create a one-of-a-kind event with an Animal Encounter at the party or pony rides for all the kids.

Service Charge & Tax

For your ease, this base package includes all necessary fees.

Birthday Gift

We'll have a Zooperb present for the birthday boy or girl!

Activity Bags

A small goodie bag for each guest will be provided with puzzles and coloring.

Birthday Coordinator

A coordinator will manage your party so that you can enjoy your guests.

Zoo Entry

Guest passes will be ready seven days prior to the party for you to distribute.



\$24.95 per guest

Events & Hospitality

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Use this page to decide if you would like to add any further enhancements!



Food & Drink Additions

The below food & drink items require an additional 20% service charge and 10% tax.

Snacks & Platters	Serving 20-25 guests
Tortilla Chips, Salsa & Cheese Dip	\$25
Roasted Pita Bread w/ Hummus Dip	\$29
Vegetable Platter w/ an Aioli Dip	\$37
Popcorn	\$49
Cheese Board w/ Crackers & Dried Fruit	\$79

Finger Foods	Serving 20-25 guests
Beef Sliders w/ Gorgonzola Cheese	\$109
Mini Steak Empanadas	\$119
Italian Meatballs in Marinara Sauce	\$99
BBQ Chicken Wings (BBQ or Buffalo)	\$99
Southern Fried Chicken Tenders w/ Dips	\$99
Mini Spinach Cheese Quiche Tartlets	\$99

Sides	Serving 20-25 guests
Homemade Kettle Chips	\$29
Potato Chips	\$29
Potato Salad	\$49
Fresh Fruit Salad	\$49
Salad (Caesar, Greek or Field Greens)	\$79

Deserts	Serving 20-25 guests
Personalized Birthday Cake w/ Delivery	Please ask
Cupcakes	\$65
Cotton Candy	\$49
Cookies	\$49
Brownies	\$49
Rice Krispies	\$55

Beverages	Price
Starbucks Coffee	\$2. ⁵⁰ per guest
Sweet or Unsweet Iced Tea	\$1. ⁵⁰ per guest
Bottled Water, Fruit Shoots or Canned Sodas	\$3. ⁰⁰ per guest
All Day Soft Drinks Wristband	\$4. ⁹⁵ per guest
Bottle of House Wine (Canyon Road, California)	\$30 per bottle
x5 Bottled Beers on Ice (Yuengling or Bud Light)	\$30 per bucket

Entertainment Additions

The below entertainment items do not require service charge and tax is already factored in.

Fun Activities	Price
Ride Ticket (Train or Carousel)	\$2 per guest
Climbing Wall (1 Climb)	\$3 per guest
Pony Ride	\$5 per guest
Sky High Ropes Course	\$7 per guest
The Magic of Ray Show	\$200 per 45 mins

Animal Encounters	Price
Small Mammal (guinea pigs, rats, hedgehogs or ferrets)	\$90 per 30 mins
Reptile Encounter (skinks, bearded dragons, turtles, tortoises or snakes)	\$90 per 30 mins
Creepy Crawly Encounter (frogs, toads, salamanders, tarantulas or scorpions)	\$90 per 30 mins

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Frequently Asked Questions

Is there a Zoo Member discount?

Yes, a guest that is a Zoo Member receives a \$7 discount from the \$24.95 package price. A Membership ID or guest pass must be provided for each guest.

Can I remove an item(s) from the base package?

- You may remove whatever items you wish; however, the price will not change and the value of those items cannot be put towards something else.

Does the base package's 'per guest' price apply to both children and adults?

- Yes, the price applies to any guests ages 2 years and older.

How do party guests get into the Zoo?

- Prior to your party, you will confirm to us your final guest numbers and make your final payment. At this point your Guest Passes will be available for pick up. You are responsible for distributing these passes to your guests prior to the party, giving them entry into the Zoo. There is no will-call for events.

What decorations (and furniture) are included and is there any décor that is not allowed?

- We provide and set up chairs, tables and linens, plus areas for food & beverage, gifts (and a cake if you are bringing one). Confetti, rice, bird seed and all types of balloons are strictly prohibited due to animal welfare reasons.

Can I bring in my own food or caterer, or take food away?

- The Zoo caterer is contracted to provide all food and drink on Zoo premises. The exception is if you wish to bring in your own birthday cake. Taking our food off premises is not allowed.

What is a typical party schedule?

- The party starts off with your guests arriving, enjoying food and refreshments, being entertained by the goodie bags, singing happy birthday, opening gifts, and concludes with either an animal encounter or riding ponies.

How do I confirm my party and make payment?

- We book parties on a 'first-come first-served' basis and a party is not confirmed with us until we receive full payment. The booking fee is non-refundable so please be 100% sure of your commitment when you book. You can pay by telephone to the birthday coordinator at (803) 602-0847.

What is the cancellation policy and may I reschedule?

- Cancelled parties are non-refundable; however, you may reschedule your party dependent on availability. If you request to reschedule within the 7 days before your party, then there is an additional \$75 administration fee.

Further details on the Animal Encounter:

- **What is it?** An Animal Encounter includes two live animals at your party. Guests can learn about the animal from its keeper and, depending on the animal, they may be able to touch it and take photos.
- **Can I choose my animal?** Certainly. The previous page of this document lists the species that may be available. Please share your Animal Encounter preferences with your birthday coordinator. We can never make guarantees, but we will try our best.
- **What booking notice is needed?** For best availability we need at least two weeks notice to book an animal encounter; otherwise, you may opt for the pony ride alternative.

Further details on the Pony Rides:

- **What are they?** Children of height 36-56" will be able to ride the ponies around a wooded trail for 2-3 minutes, and 4-5 children can ride at once.
- **Are there any restrictions?** If a child is too short or too tall, then they may be declined by the attendant for safety reasons.
- The attendant can't refund ride tickets, however the ticket sellers at the main visitor entrance can. Refunds will not be given to guests who simply decide not to ride. If rain is forecasted, your birthday coordinator will try to change your 'unique experience' to an animal encounter and inform you of what to expect.
- **How do we take advantage of our pony rides?** You will receive your pony ride tickets along with your admission tickets. Anytime between 10am-3pm (Winter) or 10am-4pm (Summer), you may walk over to the Riverbanks Farm where the pony rides are located.