

Catalog of Enterprise Systems

| Department | Vendor | Product | System Purpose | Types of Data | Frequency | |
|-----------------------|----------------------------|--|---|--|------------|------------|
| | | | | | Collected | Updated |
| City Manager | Granicus | govDelivery | Digital government communication and subscription management | Email, press releases, community events | Daily | Daily |
| City Manager | Granicus | govMeetings | Online media streaming and video archives | Video files, agendas | As needed | As needed |
| City Manager | Granicus | Civica CMS | City legacy website and intranet content management | Web content, documents, forms | Daily | Daily |
| City Manager | Tyler Technologies | Access Irvine | City mobile application | Service requests, crime tips, hike/bike trail information | Daily | Daily |
| City Manager | NetTango | Drupal Web Content Management System | City website content management | Web content, public calendar, documents, forms | Daily | Daily |
| City Manager | Survey Monkey | Survey Monkey | Online surveys | Surveys and results | As needed | As needed |
| City Clerk | Hyland Software | OnBase | Citywide electronic content and agenda management | City documents and official records including agendas, minutes, resolutions, ordinances, contracts, leases, deeds, building plans and permits, case files, tract maps, capital improvement projects (CIP), accounts payable, water quality management program (WQMP), street improvement plans | Daily | Daily |
| City Clerk | Hyland Software | SIRE | Invoice approval workflow | Invoices | Daily | Daily |
| City Clerk | Municipal Code Corporation | MuniCode | Municipal code and zoning code | Code of ordinances | As needed | As needed |
| City Clerk | NetFile | Campaign Finance Disclosure / Form 700 Suite | Fair Political Practices Commission disclosure filings | Campaign statements, conflict of interest forms | As needed | As needed |
| City Clerk | Symantec | Enterprise Vault | Email archiving | Archive emails | Daily | Daily |
| City Manager | Volgistics, Inc. | VoteLynx | Roll call voting and meeting management | Roll call voting | Bi-monthly | Bi-monthly |
| Community Development | Critigen Software | Centralized Database (CDB) | Trip accounting tool for traffic and growth control | Citywide projects and parcel information | Daily | Daily |
| Community Development | e-Gov Strategies | eGov | Electronic Permit Fee Payment Management | Bill and Payment informations | Daily | Daily |
| Community Development | e-PlanSoft | e-PlanREVIEW | Electronic building plan submission and review | Building plans, case files, emails | Daily | Daily |
| Community Development | CXM Solutions | Qmatic | Self-service kiosk and queue management | Customer response time | Daily | Daily |
| Community Development | Selectron Technologies | Permits-IVR- Inspections | Permits inspections scheduling | Inspection codes, incoming call logs | Daily | Daily |
| Community Development | Tyler Technologies | Eden Inforum Gold | Permits and inspections | Permits, parcels, buildings, receipts, billing, businesses, owners | Daily | Daily |
| Community Services | Blackbaud | NetCommunity | Email marketing and communication | Email | As needed | As needed |
| Community Services | Blackbaud | Raiser's Edge / Spark | Fundraising, community interaction, group organization | User and donor profiles, payment transactions, email | As needed | As needed |
| Community Services | CivicPlus | CivicRec | Facility reservations, program/class registration, memberships and donation/purchase transactions | Facility profiles, class/program profiles, user information, point of sale transactions, reservation and registration information | Daily | Daily |
| Community Services | Eccovia Solutions | Client Track | Care coordination to track services provided to senior constituents and members of the community | User profile, resource availability, scheduling | Daily | Daily |
| Community Services | Constant Contact | Constant Contact | Email marketing | Email | As needed | As needed |
| Community Services | Elavon | Converge | Mobile payment processing | Ticket sales and credit card details | As needed | As needed |
| Community Services | Eventsquid | Eventsquid | Online event management and posting | User profile information, email, payment transactions | As needed | As needed |
| Community Services | HLP Inc. | Chameleon | Animal shelter case management | Animal profiles, shelter team and veterinary information, treatment records, inventory information, payment transactions | Daily | Daily |

Catalog of Enterprise Systems

| | | | | | | |
|---|------------------------------|----------------------------------|---|--|-----------|-----------|
| Community Services | Mandarin Library Automation | Mandarin M5 | Child Resource Center library software | Member information, library transactions, library inventory | Daily | Daily |
| Community Services | RouteMatch Software | RouteMatch - TRIPS | Trips-Passenger Transportation | Transportation and itinerary information | Daily | Daily |
| Community Services | SignUpGenius | SignUpGenius | Irvine Global Village Festival volunteer management | Volunteer information, emails, events | As needed | As needed |
| Community Services | Team Sideline | Team Sideline | Sports league scheduler | League schedules, team standings, members | Daily | Daily |
| Community Services | Volgistics, Inc. | Volunteer Management | Animal Care Center, volunteer and staff management | Volunteer and staffing profiles, volunteer communications | As needed | As needed |
| Community Services | When to Work | When to Work | Online staff and volunteer scheduling | Staff and shift profiles, work locations and schedules, staff communications | As needed | As needed |
| Financial Management & Strategic Planning | 360 BC | Cliq | Credit Card Processing | Credit card details | Daily | Daily |
| Financial Management & Strategic Planning | Bonfire Interactive, Ltd. | Bonfire | Electronic review of Requests for Proposals | Proposals, reviewer notes, scores, etc. | As needed | As needed |
| Financial Management & Strategic Planning | Intellitime | Virtual Timecard Interface (VTI) | Employee timesheet management | Timesheets | Daily | Daily |
| Financial Management & Strategic Planning | OpenGov | OpenGov | Budget transparency | Financial data | Daily | Daily |
| Financial Management & Strategic Planning | Parley Pro | Parley Pro | Contract lifecycle management | Contract templates and data | As needed | As needed |
| Financial Management & Strategic Planning | PlanetBids, Inc. | PlanetBids, Inc. | Online bid and vendor management | Bid documents and related documentation, bid and vendor profiles | As needed | As needed |
| Financial Management & Strategic Planning | STR Software | Aventx Web Manager | Issuance of electronic purchase orders | Purchase orders and backups | Daily | Daily |
| Financial Management & Strategic Planning | CentralSquare | OneSolution | Financial and asset management system | Accounts payable, accounts receivable, general ledger, human resources, payroll, purchasing, cash receipts and inventory control | Daily | Daily |
| Human Resources & Innovation | AdminSure | Web access | Worker's compensation claims | Worker's Compensation claim files | As needed | As needed |
| Human Resources & Innovation | Asana | Asana | Project management | Projects, scheduling, tasks and activity metrics | As needed | As needed |
| Human Resources & Innovation | Brainstorm Inc. | Brainstorm | Training | User information for training | As needed | As needed |
| Human Resources & Innovation | Microsoft | Office 365 | Citywide email, document collaboration, virtual meetings; MS Office Product line, SharePoint, Teams | Email, collaboration, file attachments | Daily | Daily |
| Human Resources & Innovation | NeoGov | Insight | Online City employment postings and applicant tracking | Candidate and job posting profiles, application documentation, scheduling information | Daily | Daily |
| Human Resources & Innovation | ESRI | ArcGIS | Spatial data management | Electronic geographic map data | Daily | Daily |
| Public Safety | Progressive Solutions | QuickServe Suite | Business license management | Business license applications | Daily | Daily |
| Public Works | Calsense | Calsense Irrigation | Irrigation management | Irrigation controllers, water and labor resources | Daily | Daily |
| Public Works | EJ Ward | W4 Fuel Management | City fleet fuel management | Sites, pumps, terminals, fuel access and usage records | Daily | Daily |
| Public Works | CentralSquare | Lucity | Work order and asset management | Service requests, work orders, maintenance schedules, asset and equipment inventory, employee information | Daily | Daily |
| Public Works | Bucknam & Associations, Inc. | MicroPaver | Work planning system for roads and walkways | Pavement inventory, status and maintenance details | Daily | Daily |