

Installation Process for Updated FLEXID 9 Drivers for Windows 10

1. FLEXID Driver Cleanup:

- a. If existing dongle drivers were installed using the older installer **FLEXidInstaller.exe** rather than the current installer, you may use the cleanup utility **FLEXidCleanUtility.exe** to uninstall them.
 - b. Alternatively, you may use the **Add or Remove Programs** from the **Control Panel** to accomplish this.
 - c. If existing drivers were installed using the installer **FLEXid_Dongle_Driver_Installer.exe**, then this cleanup utility is not needed.
2. Remove the hardware key from the computer.
 3. Use the **Add/Remove Programs** in the **Windows Control Panel** and remove the '**Macrovision FLEXid Drivers**' or '**Sentinel System Driver**'.
 4. Download the **Clean Up Utility** ([Download](#))
 5. Run the EXE and follow the prompts to remove the drivers.
 6. Restart the Computer.
 7. Download the new files from the CAD Design Software web site:
 - a. http://www.cad-design.com/downloads/FlexIm9_DongleDrivers/flexid9.zip
 8. Unzip the flexid9.zip file which will contain:
 - a. FLEXID9_README
 - b. FLEXID9_Windows_v6_65_i686.zip
 - c. FLEXID9_Windows_v6_65_x64.zip
 - d. haspsrm_win32.dll
 - e. haspsrm_win64.dll
 9. Unzip the applicable FLEXID9_Windows_v6_65_XXXX.zip file which will contain:
 - a. haspdinst.exe
 - b. readme.html
 10. On 64-bit Windows systems, copy haspsrm_win64.dll to %windir%/System32 and haspsrm_win32.dll to %windir%/SysWOW64.
 11. On 32-bit Windows systems, copy haspsrm_win32.dll to %windir%/System32.
 12. Copy the haspdinst.exe to a directory for use in a command prompt window.
 13. At a command prompt from the directory where the dongle-driver installer resides, enter the following:
 - a. **haspdinst.exe -i**
 14. Restart the computer.
 15. Insert the hardware key and wait a few moments for any updates to take place.
 16. Start EPD and the hardware key should be recognized.