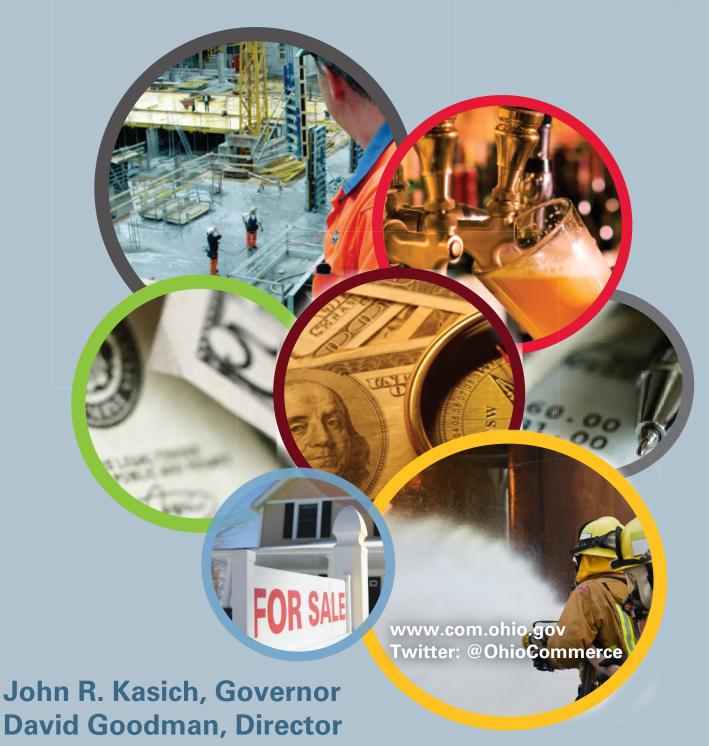
Ohio Department of Commerce

2011 Annual Report









Governor Kasich, Members of the Ohio General Assembly and fellow Ohioans:

The FY 2011 Annual Report of the Department of Commerce includes encouraging stories about a state poised to revitalize its economy and its citizenry.

All of us, to one degree or another, just lived and experienced a profound and historic recession. Our financial system and our financial markets were rocked. Stock values plummeted, real estate depreciated, unemployment soared and tax revenues fell.

Governor John R. Kasich, with the help of the legislature, has set the tone for Ohio's recovery, closing an \$8 billion deficit without raising taxes and delivering a balanced budget for FY2012-FY2013. By embracing Lt. Governor Mary Taylor's regulatory reform initiatives and working at the speed of business, the Department of Commerce is committed to spurring growth and improving our business climate.

At the Department of Commerce, we are carrying on Governor Kasich's mission to focus on creating an environment ripe for job creation. With every job created, Ohioans gain the satisfaction of a hard day's work; making a contribution and supporting your family.

Sincerely,

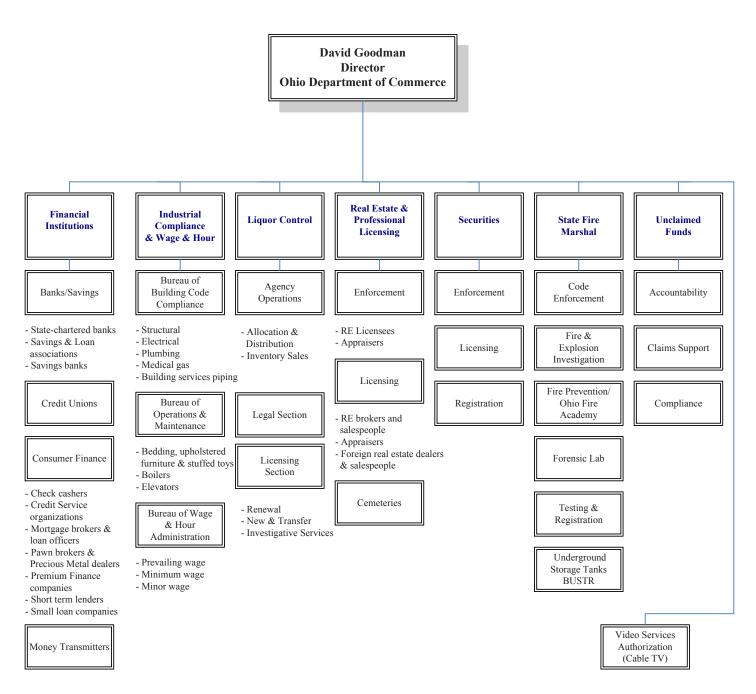
David Goodman

David Goodman, Director Ohio Department of Commerce

TABLE OF CONTENTS

| EXECUTIVE SUMMARY | 6 |
|--|------|
| FINANCIAL INSTITUTIONS | 8 |
| INDUSTRIAL COMPLIANCE | 11 |
| LIQUOR CONTROL | 13 |
| REAL ESTATE & PROFESSIONAL LICENSING | 16 |
| SECURITIES | 19 |
| STATE FIRE MARSHAL | 21 |
| UNCLAIMED FUNDS | 25 |
| VIDEO SERVICE AUTHORIZATION | 27 |
| BOARDS & COMMISSIONS | 28 |
| | |
| TABLE OF APPENDIXES | |
| Ohio-Chartered Banks | i |
| Ohio-Chartered Savings Institutions | ii |
| Ohio-Chartered Credit Unions | iii |
| Money Transmitters Licensees | iv |
| Consumer Finance Licensing Types | v |
| Liquor Control Profit & Loss | vi |
| Bureau of Testing & Registration Performance Metrics | vii |
| Securities Enforcement Statistics | viii |





Ohio Department of Commerce www.com.ohio.gov

EXECUTIVE SUMMARY

FY 2011 ANNUAL REPORT: OHIO DEPARTMENT OF COMMUNICIONAL PROPERTIES OF COMMUNICATION OF COMU

The Ohio Department of Commerce regulates more than two dozen industries from state-chartered financial institutions to the \$770.7 million liquor business.

The Department of Commerce assists business through Ohio's regulatory framework so Ohio has the climate to create jobs.

Commerce is self-supporting and operates through fees paid by licensees and the industries we regulate. In FY 2011, the Department of Commerce issued more than 300,000 professional licenses including real estate agents, securities brokers, building contractors and others.

Commerce inspects everything from structural and electrical systems on commercial buildings to boilers, bedding and stuffed animals.

Commerce is vigilant in its investigation of fires and explosions, training Ohio's firefighters and operating a nationally-recognized forensic crime laboratory.

Jobs for Ohio

The Ohio Department of Commerce through the Division of Liquor Control is poised to provide a dedicated funding source for the state's jobs creation enterprise: JobsOhio.

The state is transferring Ohio's liquor wholesale business to JobsOhio for a period of 25 years in exchange for an up-front payment to the General Revenue Fund and repay.

The state's current outstanding bonds backed by liquor profits. JobsOhio will then contract with the Department of Commerce to operate the wholesale liquor operation. The transfer also provides for the possibility of annuity payments to the state in future fiscal years.

The Division will continue to regulate alcohol sales and consumption as well as issue liquor permits and licenses. This dedicated funding source puts JobsOhio in position to invest in Ohio businesses that can grow and provide jobs for Ohioans. After all, government doesn't create jobs, business creates jobs. But government can foster a climate for better business and we are pleased to play this important role in Ohio's economic future.

Business Climate

Ohio's bankers play an essential role in providing capital for economic development.

Throughout the economic downturn, the fiscally conservative values of the state's financial institution managers paid dividends as states of similar size

saw a significantly higher number of their institutions falter. In the recovery, the Department of Commerce is collaborating with Ohio's bankers to spur growth in Ohio's communities. The Division is also reaching out to federally-chartered savings institutions to highlight the clear advantages of a state charter, including decision making at the local level, lower annual assessments and fees, and the benefits of Ohio's franchise tax credit.

Common Sense Initiative

The Department of Commerce has embraced Lt. Governor Mary Taylor's Common Sense Initiative. In FY2011, the department undertook a comprehensive review of Ohio's rules and regulations to remove those that stand in the way of job creation and don't provide additional benefits to public health and safety. Commerce is not making or keeping regulation for the sake of regulation.

Across our divisions, cutting through red tape and eliminating burdensome, costly and duplicative rules is happening. A real estate professional named Barbara had overlooked a second signature line on the bottom of the second page of her renewal form leading to her license being suspended. To straighten it out, she had to leave her business in Bellefontaine and come to Columbus. As a result of this case, the Division of Real Estate & Professional Licensing reduced the renewal form to one page with one clear signature line. People like Barbara will not have business disrupted over a paperwork error. In FY2011, a change in real estate law means greater flexibility, efficiency and transparency of real estate licensing.



Moving at the Speed of Business

In 1949, Popular Mechanics carried a prediction that the computer of the future would weigh no more than 1.5 tons. As we close FY 2011, our Division of Industrial Compliance will deploy a field inspection computer that is the size of a clipboard and weighs 3.3 pounds. It is not just the weight that is impressive. This technology will cut inspection time on building projects from weeks to hours. As an inspection is conducted, the inspector will transmit information to the division and a certificate can be issued in real time. The time saved is time business can be moving forward; forward toward jobs for Ohio.

The Department of Commerce is focused on adopting technologies that make it simpler and faster to conduct business with our customers.

Tools for Local Governments to Control Costs

The Division of the State Fire Marshal's Ohio Fire Academy initiated a new outreach program to make all Ohio firefighters aware of cost-effective ways to meet annual certification requirements and to stay current on the latest techniques and technology for protecting the lives and property of Ohioans. The Academy offers low cost, and free training and pools resources to make training available at its Reynoldsburg campus and throughout the state. This shared service provided training for about 9,000 fire service professionals in FY2011.

Prevailing wage thresholds have been increased on new construction and renovation projects to make smaller projects more affordable for local governments. Prevailing wage rule changes

are designed to streamline the complaint process and ensure fairness in handling complaints. When a contractor adheres to the prevailing wage law and informs any subcontractors of the requirements, the contractor will be excused from penalties for minor mistakes made by the subcontractor if the workers are fully paid. With these prevailing wage reforms, more businesses may bid on public construction projects – leading to lower construction costs that benefit the government agency and its taxpayers.

Improving the Lives of Ohioans through Customer Service

Ohioans contact their state government on a daily basis and need efficiency and timely assistance. No runaround. Ours is a profession of service to Ohioans.

In FY 2011, one of the valuable services of the Department of Commerce was reuniting Ohioans with lost money. Through the Division of Unclaimed Funds, nearly \$61 million was returned to Ohioans, a 10.1%

increase over FY2010.

In FY2012, the Division plans to auction items turned over to the state from safe deposit boxes which were abandoned. The items from these boxes, some sitting for decades, will be auctioned off and the amount from the auctioned items will be assigned to the safe deposit box's owner.

As we look ahead to FY 2012, you can count on the Department of Commerce to provide Ohioans with excellent customer service. We will provide tools to local governments to reduce expenses through shared services. We will move at the speed of business to keep business moving. We will take a common sense approach to regulation while overseeing the public health and safety and we will foster a business climate which will yield jobs for Ohioans.



DIVISION OF FINANCIAL INSTITUTIONS

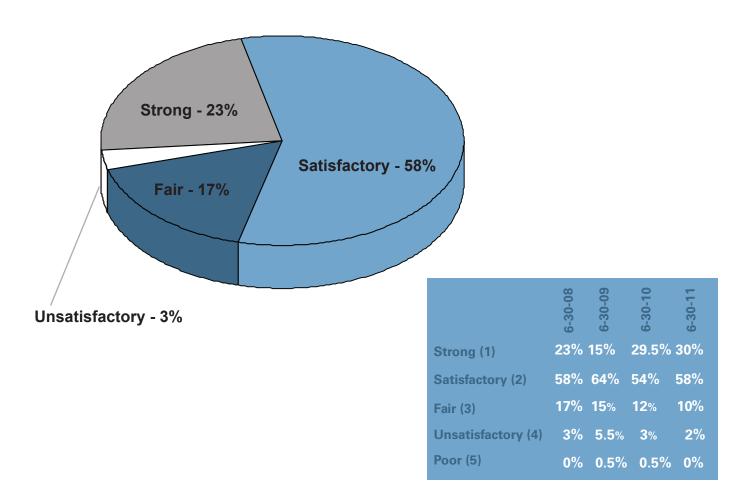
The Division of Financial Institutions is responsible for the examination, supervision, and regulation of Ohio-chartered banks, savings and loan associations, savings banks, credit unions, money transmitters, trust companies, and consumer finance licensees and registrants.

Safe and Sound Operation of State-Chartered Institutions

The Division of Financial Institutions just completed its 5-year reaccreditation from the Conference of State Bank Supervisors and continues to ensure its regulated depository institutions operate in a safe and sound manner. State-chartered institutions play a key role in providing vital financial services to Ohio's corporate, consumer, and local government customers. Eighty-one percent of the 311 depository institutions regulated by the Division continue to operate in strong (23%) or satisfactory (58%) condition. More institutions fell in the "strong" rating than last fiscal year.

CAMELS RATINGS - All Depository Institutions (6/30/2011)

Bank examiners nationwide use a standard rating system. The evaluation incudes: $\underline{\mathbf{C}}$ apital adequacy, $\underline{\mathbf{A}}$ sset quality, $\underline{\mathbf{M}}$ anagement, $\underline{\mathbf{E}}$ arnings, $\underline{\mathbf{L}}$ iquidity, $\underline{\mathbf{S}}$ ensitivity to Interest Rate Risk.



More statisitics on depository institutions and money transmitters can be found in the appendix.

Looking Out for Ohio's Credit Unions

The Division is proud to regulate 171 state-chartered credit unions.

In FY2011, the Ohio Department of Commerce stepped in on behalf of Ohio-based credit unions to save hard-working Ohio credit union members from paying \$63 million to a system in which they do not participate. The National Credit Union Administration attempted to assess state chartered, non-federally insured credit unions a fee to cover losses sustained when federally chartered, federally-insured credit unions failed. Director David Goodman weighed in on the issue and asked federal administrators to allow Ohio to manage its own financial institutions. The savings to the members of these credit unions was dramatic.

The Division's Credit Union Section, in conjunction with the Ohio Credit Union League, has been evaluating and revising the administrative rules for state-chartered credit unions. This effort is in accordance with Lt. Governor Mary Taylor's Common Sense Initiative. Of the 46 proposed rules, some were clarified, definitions were added, and others were revised. In addition, the Division will be reviewing pertinent Ohio Revised Code statutes to ensure they are current and meet the needs of the industry.

A list of state-chartered credit unions can be found in the appendix.

2011 Ohio Bankers' Day a Success

On May 24, 2011, approximately 300 bankers, regulators, and industry observers attended the 2011 Ohio Bankers' Day program. Governor John R. Kasich gave the keynote address and highlighted the importance of community bankers in Ohio's economic recovery. Other topics presented included a Federal Reserve Bank of Cleveland update on implementation of the Dodd-Frank law; a look at economic indicators and what they mean for Ohio's recovery; as well as a presentation on capital market conditions for community banks.

Increase in Precious Metals Dealers

One of the fastest growing industries regulated by the Division is the precious metals dealer industry. In FY2011, there was a 75 percent increase in the number of licensed precious metals dealers. Generally, they are engaged in the business of purchasing articles made of, or containing, gold, silver, platinum, or other precious metals or jewels. The Division's Consumer Finance Section investigates complaints and field



examiners check on storefronts that advertise "We buy gold." Although there are some exceptions from licensure, most persons advertising that they will purchase gold or precious metals are required to be licensed under this act.

Enforcement Actions

Of the Division's 436 enforcement actions during FY 2011, 307 were against loan originators or loan originator applicants under the Ohio Mortgage Broker Act. The majority of these enforcement actions were settlement agreements and notices of intent to refuse new or renewal loan originator license applications for various violations such as, for example, failure to complete continuing education requirements. The settlement agreements resulted in the Division collecting fines totaling \$63,000.

A list of non-depository financial services licenses can be found in the appendix.

Implementation of Federal S.A.F. E. Act

During the past year, the Division implemented the Secure and Fair Enforcement for Mortgage Licensing Act (S.A.F. E. Act). This pivotal federal legislation affected regulators of mortgage loan originators nationwide. As a result, Ohio made substantial changes to both the Ohio Mortgage Broker Act and the Ohio Mortgage Loan Act in conjunction with the licensure of mortgage loan originators. Additional emphasis was placed on assisting newly transitioned registrants under these Acts to meet the license requirements.

Examiners Assist Mortgage Fraud Task Forces

The Division's Consumer Finance examiners and investigators assisted regional mortgage fraud task forces around the state. Through the collaborative efforts of the Division's investigators, alleged perpetrators of mortgage fraud schemes in Mahoning, Trumbull, and Cuyahoga counties were indicted.

Analysis of Mortgage Lenders

Each registrant: mortgage brokers, second mortgage (OMLA) and Small Loan (SLA) must provide an annual report to the Division in June of each year. Those reports are reviewed and analyzed in August and an aggregate report is published by the Division.

Financial Education Literacy Fund

The Financial Literacy Education Fund provides support for adult financial literacy education. Grants were awarded in December 2010 to the following three Ohio colleges and one university: Cuyahoga Community College, Ohio State University Extension, Stark State College, and Terra Community College.

On July 1st, 2010, the beginning of fiscal year 2011 the cash balance was \$486, 688.76. Total disbursements from this fund were \$72,500.00 with the total revenue amounting to \$21,187.82. After factoring the beginning balance with the total expenditures and total revenue the ending year cash balance was \$433,936.58.

The final report from the institutions are expected to be filed in September 2011 including a full accounting of how the grant was spent; the number of adults served; curricula used; challenges faced and lessons grantees learned in implementing the projects that could be addressed to improve similar projects in the future.

DIVISION OF INDUSTRIAL COMPLIANCE

The Division of Industrial Compliance reviews and approves the building plans for the construction and renovation of commercial and public building projects and compliance with designated wage and hour rate requirements during construction. Staff members conduct inspections of plumbing, electrical and structural systems; mechanical systems like boilers and elevators; bedding and upholstered products. The division is made up of three bureaus and five boards.

Bureau of Building Code Compliance

The Bureau of Building Code Compliance regulates construction, electrical and plumbing in state of Ohio projects and all areas of the state where there is no local certified building department.

The number of building plans submitted to the state electronically, rather than on paper, continues to grow. E-submission saves designers a trip to Columbus, is economical and significantly reduces paper. The plans approval process gets moving immediately.

One example large-scale project underway in FY 2011 and through 2012 is the expansion of the OhioState University Medical Center.



Ohio State University Medical Center Expansion (OSUMC)

The MedicalCenter's \$1 billion expansion project is generating 5,000 new construction jobs and will generate an additional 10,000 new full-time and indirect jobs upon completion, according to the Medical Center, nearly doubling the OSUMC's economic impact in central Ohio. Inspectors from the Division of Industrial Compliance are overseeing the project.



Inspections at projects like these are happening at a faster rate all the time, thanks to the technology modernization project: AMANDA. AMANDA is a computer hardware/software package for planning, scheduling and dispatching of field inspectors. The inspector transmits information from the job site to the division and a certificate can be issued in real time. This technology cuts inspection time on building projects from weeks to days. This is just one example of how the Department of Commerce is moving at the speed of business.

Bureau of Operations and Maintenance

The Bureau of Operations and Maintenance conducts inspections for elevators; boilers; testing, licensing and certification for boiler operators steam engineers; as well as for bedding and upholstered items sold within Ohio.

Bureau of Wage & Hour Administration

The Bureau of Wage & Hour Administration is responsible for administering compliance and enforcement of Ohio's prevailing wage, minimum wage and minor wage laws. As FY 2011 came to an end, the legislature increased the prevailing wage threshold and streamlined the process for evaluating prevailing wage complaints. Prevailing wage rules changes are being drafted as FY 2012 dawns.



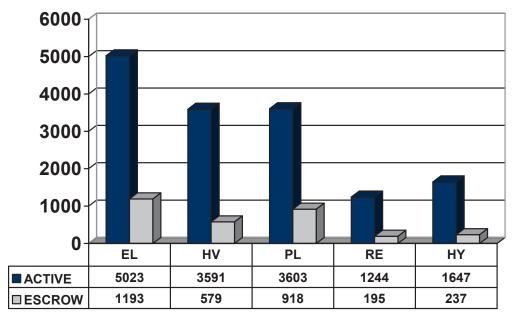
The division supports the administration and oversight of five independent boards that deal with compliance and enforcement of the Ohio Building Code; regulation of Ohio contractors in plumbing, electrical, heating ventilation and air conditioning; Hydronics; historic steam tractor licensing and operation; and ski tramway operations and inspections.

The boards and commissions are listed in detail in a separate section.

Ohio Construction Industry Licensing Board

Fiscal Year 2011 license totals:

15,108 active licenses 3,122 escrowed licenses 18,230 total licenses



Financial Data:

Revenue: \$1,214,310.00 Expenditures: \$896,015.00 Operating Reserve: \$308,871.00

DIVISION OF LIQUOR CONTROL

The Division of Liquor Control is responsible for controlling the manufacture, distribution, and sale of alcoholic beverages in Ohio. The Division is the state's sole purchaser and distributor of spirituous liquor (more than 21 percent alcohol by volume). Spirituous liquor is sold through 458 private liquor agencies, which contract with the Division serving as its sales agents. The Division issues permits to the state's approximately 23,000 privately owned and operated manufacturers, distributors and retailers of alcoholic beverages.

The Division regulates compliance pertaining to the manufacture, importation, and distribution of beer, wine, and mixed beverages containing 21 percent or less alcohol by volume.

In FY 2011, Governor Kasich proposed and the legislature made it law, that Ohio's liquor wholesale business would be transferred to the private, non-profit company JobsOhio, for a period of 25 years. Liquor profits become a dedicated resource to operate JobsOhio, providing powerful incentives for jobcreation projects.

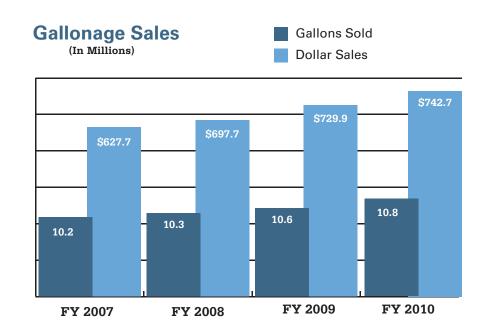
JobsOhio will contract with the Department of Commerce to manage the liquor merchandising function, which includes the day-to-day operations such as inventory management, distribution, and contracts for warehousing and shipping.

The Department of Commerce and the Department of Public Safety will continue to regulate the use and sale of all alcohol in Ohio, including liquor, beer, and wine. Enforcement of hours of operation, underage drinking, and all permitting and licensing will always remain with the state. The transfer of the liquor operation will be a seamless transition for the public, distributors, wholesalers and retail operators. All parties should notice no changes in how liquor is sold and purchased in Ohio.

Spirituous Liquor Sales

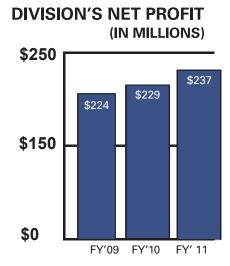
Spirituous liquor sales reached a record \$770.7 million in FY 2011. This was an increase of \$28.1 million or 3.8 % compared to sales in FY 2010. The increase in liquor dollar sales can be attributed primarily to the trend of consumers purchasing premium priced products and an increase in the level of consumption.

Gallonage sales of spirituous liquor in FY 2011 totaled 11.2 million gallons, an increase of 341,986 gallons or 3.2 % over FY 2010.



Increased Profit

In addition to increases in sales, the Division's total net profit continued to increase, reaching a record high in FY 2011 of \$237 million. This was an increase of \$8.4 million over FY 2010.



Common Sense Initiative

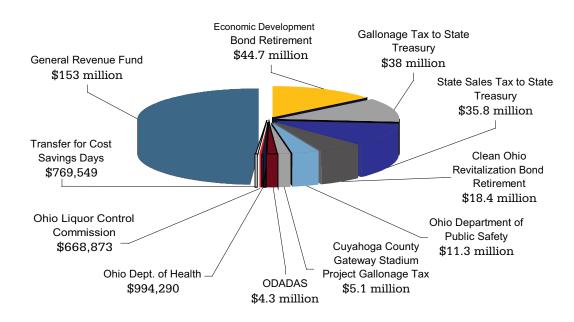
In conjunction with Lt. Governor Mary Taylor's Common Sense Initiative, legislation (SB 73) was passed in FY 2011 to allow non-licensed beverage food manufacturers in the state to purchase spirits from a wholesale distributor. Prior to this

change of the law, businesses had to buy at retail, adding expense and steps to their manufacturing process. At implementation, in July 2011, three Ohio businesses had already worked with the Division to make the change.

Revenue Distribution

In addition to the Division's General Revenue Fund (GRF) transfer of \$153 million, another \$160 million in sales and tax revenue was contributed by the Division to help fund a variety of state programs and services. The Division's total contribution for FY 2011 was \$313 million. Here's how that breaks down:

Liquor Revenue Distribution FY 2011



Beginning in FY 2012, with the transfer to JobsOhio, revenue will be dedicated to encouraging job growth in the state. JobsOhio will provide an up-front payment of \$1.2 billion, which includes \$500 million to the General Revenue Fund and \$700 million to prepay the state's current outstanding bonds backed by liquor profits. The transfer also provides for the possibility of annuity payments to the state in future fiscal years.

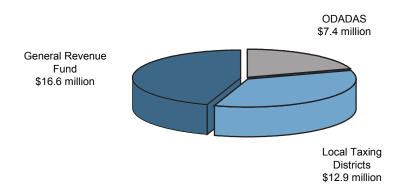
Modernizing Operations

At the close of FY 2011, the Division is focused on modernizing the inventory control system for wholesale liquor operations. The computer program that tracks inventory, reports retail activity, point of sale (cash registers) and financials is antiquated in its functions, software and communications methods with unrealiable failure rate. The system handles about \$2.2 million a day in liquor sales activity and the Department of Commerce wants to improve the effectiveness of its business operations.

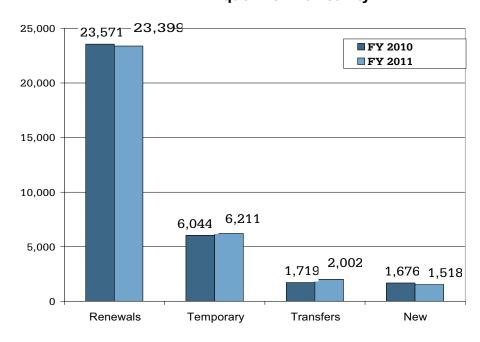
Permit Fee Distribution

The Division distributed \$37 million in liquor permit fees in FY 2011. This was an increase of \$75,024 from FY 2010. Of this total, \$12.9 million was returned to the local taxing districts for liquor law enforcement, \$16.6 million was deposited in the state's General Revenue Fund (GRF), and \$7.4 million was allocated to the Ohio Department of Alcohol and Drug Addiction Services to fund treatment and education efforts.

Permit Fee Distribution FY 2011



Liquor Permit Activity



A profit & loss statement for the Division of Liquor Control can be found in the Appendix

DIVISION OF REAL ESTATE & PROFESSIONAL LICENSING

The Division of Real Estate and Professional Licensing is responsible for licensing Ohio's real estate brokers, salespeople and appraisers. The Division investigates allegations of license law violations including fraud, misconduct and unlicensed activity. The Ohio Real Estate Commission and the Ohio Real Estate Appraiser Board may impose disciplinary action.

The Division is also responsible for resolving complaints involving registered cemeteries. The Ohio Cemetery Dispute Resolution Commission works to resolve consumer disputes or complaints involving Ohio registered cemeteries.

Real Estate Activity

Contraction of the real estate markets during the recession has led to a drop in the number of professionals licensed in the state of Ohio.

| | FY 2008 | FY 2009 | FY 2010 | FY 2011 |
|---------------------------------|---------|---------|---------|---------|
| Real Estate Appraisers | 4,104 | 3,480 | 3,532 | 3,134 |
| Active Real Estate Brokers | 5,585 | 5,401 | 5,340 | 5,199 |
| Active Real Estate Salespersons | 33,056 | 30,269 | 29,810 | 28,067 |
| Cemetery Registrations | 3,487 | 3,500 | 3,515 | 3,529 |

Modernization of Ohio Revised Code Section 4735

The Real Estate Code was revised in FY 2011 and changes go into effect September 28, 2011. The changes provide clearer disclosure of relationships among real estate professionals and their clients or customers. The changes provide for greater transparency when a real estate professional is party to a transaction or has an issue pending with a government agency.

The changes provide greater flexibility, efficiency and transparency of real estate licensing by the Division of Real Estate and Professional Licensing. A series of professional development seminars are being hosted by the Division across the state to prepare practitioners for the changes.



Speed of Business

Forms necessary to monitor the industry have been updated and consolidated to reduce errors on the part of licensees and to make it faster to renew a license. To that end, broker assessments and renewals were put online. And while real estate licensees are able to file and pay their fees online, the continuing education certification must still be mailed in or dropped off at the Division. The goal in the coming year is to make this process completely electronic. The less time someone is away from their business, the more time they are working in their business.

Abandoned Properties

The Division's leadership has been visiting local boards of realtors in communities around Ohio to see how we can better meet the needs of the professionals we service and regulate. Through this interaction in the local communities, the Division has recognized the need for education and outreach on short sales, foreclosures, and bank-owned and abandoned properties where people walk away from properties they can no longer afford. It opens a host of challenges for financial institutions, local law enforcement and real estate professionals, as well as other homeowners in communities where the properties become abandoned. This is a program we will bring to Ohio communities in FY 2012.

Visiting the local boards of realtors will continue to keep the Division in touch with housing issues in various parts of the state.

Enforcement

The Division investigated complaints ranging from a broker failing to release earnest money to a property being undervalued in a real estate appraisal. The most common complaint was that a licensee failed to present an offer or failed to present it in a timely manner.

In one of the larger fines levied in FY 2011, the Division investigated a complaint against an individual operating an unlicensed property management company that caused significant financial loss to the property owner. The unlicensed individual placed tenants in the property and they used it for illegal drug activity until law enforcement intervened. The damage to the property left the owner with \$10,000 in damages. The individual and the company were charged with unlicensed real estate activity and fined a total of \$300,000 by the Ohio Real Estate Commission.

Complaints about appraisers fell into three main categories:

- Under-valuing a property
- Over-valuing a property
- Producing a misleading appraisal report

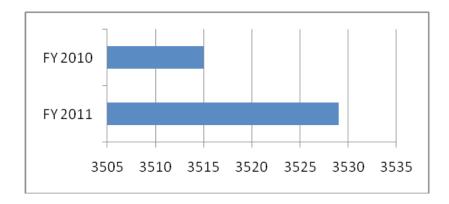
In FY2012, the Enforcement Section will work with licensees to ensure that they are operating lawfully and in a manner fair and transparent to the consumer. If we can provide assistance before there is a problem, we hope to reduce or avoid complaints in these areas. Where consumers are harmed, the Division will take action.

| ENFORCEMENT STATISTICS CALENDAR YEAR | REAL E 2009 | 2010 | 2011 | APPRA 2009 | SER 2010 | 2011 | 2009 | ERY 2010 | 2011 |
|---|--------------------|------|------|----------------------|--------------------|------|------|--------------------|------|
| COMPLAINT CASES FILED | 639 | 641 | 497 | 190 | 167 | 120 | 39 | 29 | 28 |
| PENDING INVESTIGATIONS OR HEARINGS | 176 | 117 | 158 | 85 | 63 | 25 | 17 | 6 | 13 |
| CLOSED CASES | 657 | 622 | 543 | 265 | 121 | 92 | 30 | 23 | 24 |
| REFERRED TO PROSECUTOR | 1 | 0 | 0 | 5 | 2 | 0 | 3 | | 4 |
| SUSPENSIONS | 14 | 14 | 16 | 21 | 13 | 8 | N/A | N/A | N/A |
| REVOCATIONS | 13 | 28 | 10 | 9 | 4 | 1 | 0 | 0 | 0 |

Cemetery Dispute Resolutions

The Division registered 14 more cemeteries in FY 2011 than in the previous year. As the population ages, this is an area in which we expect to see continued growth.

The Division processed 28 complaints in FY 2011 and was able to resolve 24 by the end of the fiscal year.



DIVISION OF SECURITIES

The Division of Securities administers and enforces the Ohio Securities Act. The Division licenses broker-dealers, securities salespersons, investment advisors and investment advisor representatives. The Division also registers securities offered for sale to Ohioans.

When Ohio securities law is violated, the Division can pursue administrative actions, civil injunctive actions and criminal referrals. Ohio is considered a model state in its licensing, registration, enforcement, education and outreach practices.

Investment Advisors Switch

The Wall Street Reform and Consumer Protection Act of 2010 (Dodd-Frank) transfers responsibility for the regulation of more investment advisors to the states. Currently, states regulate investment advisors who manage up to \$30 million in assets with the SEC regulating those who manage up to \$100 million in assets. In FY2012, the Division will begin regulating most investment advisors with assets up to \$100 million. The Division estimates that approximately 125 more investment advisors will fall under state regulation.

In FY2011, the Division began its outreach efforts to communicate with the anticipated new licensees. The goal is to help these businesses to ensure a painless switch to state regulation without interfering with their operations.

Common Sense Initiative

To provide enhanced customer service, the Division of Securities is focused on regulatory reform. Utilizing feedback from those we regulate and customers we have assisted, division staff is reviewing every rule to make sure it makes common sense and encourages business and investment growth while protecting Ohioans.

Licensing

| | FY 2009 | FY 2010 | FY 2011 |
|--------------------------------------|---------|---------|---------|
| Securities Dealers (Inc. state BD's) | 2,355 | 2,301 | 2,336 |
| Securities Salepersons | 144,268 | 150,664 | 156,578 |
| Investment Advisers | 657 | 651 | 655 |
| Investment Adviser Representatives | 13,312 | 16,055 | 16,005 |
| Notice Filers | 1,581 | 1,633 | 1,639 |
| Bureau of Workers' Compensation | | | |
| Chief Investment Officer | 1 | 1 | 1 |
| State Retirement System | | | |
| Investment Officer | 67 | 71 | 85 |
| | | | |

Examples of the Division of Securities Enforcement Action which were Significant in FY 2011:

Mark G. Kirchoff, of Williamsburg, Ohio, was sentenced to 15 years in prison after pleading guilty to nine counts of theft from an elderly person, one count of grand theft, and one count of securities fraud. Kirchoff solicited checks from 10 investors – including some up to 90 years-old – and promised to purchase securities on their behalf. Instead, he deposited more than \$250,000 of investors' funds into his personal bank account.

James Powell, of Hamilton, was sentenced to 121 months (more than 10 years) in federal prison for his role in a five-year Ponzi scheme. More than 90 victims in three states were defrauded of more than \$9 million through mail and wire fraud. Many of the victims were elderly and/or unsophisticated investors.

Electronic Filing

In an effort to speed service and reduce paper, the Registration Section implemented new electronic filing software in FY2011. Submissions of registration filings or mutual fund notice filings are now received along with their payments.

| Initial, renewal & increase of fee notice filings | 1,602 |
|---|-----------|
| Name changes or amendments | 264 |
| Fees via Automated Clearing House payment | \$784,000 |
| • | |

Electronic filing will be expanded in FY2012.

Ohio Securities Conference

The 2010 Ohio Securities Conference, with approximately 100 attendees, featured a panel discussion on how various regulatory and law enforcement agencies worked together to obtain a criminal conviction. The discussion included representatives of the Division, the U.S. Securities and Exchange Commission, the U.S. Attorney's Office, the FBI and local law enforcement. In addition, the conference included panel discussions on "Peer-to-Peer" lending as well as updates on federal securities legislation and registration and licensing issues.



DIVISION OF STATE FIRE MARSHAL

The Division of the State Fire Marshal is the longest-service fire marshal office of its kind in the United States and the first to develop an arson forensic laboratory. Those are just a couple examples of "firsts" for this first-class organization with a commitment to protect the lives and property of Ohioans.

The Division consists of eight bureaus responsible for modernizing and enforcing the Ohio Fire Code; training and certifying firefighters; teaching fire prevention and safety education to business, industry, schools and the public; investigating the cause and origin or fires and explosions; regulating and licensing fireworks companies, underground storage tanks and other fire-related industries.

Fire & Explosion Investigation Bureau

The Fire & Explosion Investigation Bureau (FEIB) conducted 1,193 investigations in 2010, including 326 fires determined to be arson. Bureau statistics are compiled on a calendar year basis.

The bureau determined 12 deaths in 2010 were the result of criminal fires; 8 adults and 4 children. 98 people died as a result of accidental fires. Statistics only tell part of the story. Waverly Fire Chief Randy Armbruster put it best in a letter sent to Marshal Larry Flowers following a house fire that took the life a 13-year-old girl and left her teenage cousin seriously injured.

Marshal Flowers,

I would like to take a minute and comment on the response of the State Fire Marshal's Office Investigators to a fatal fire.

In what seemed like a very few minutes, investigators arrived and began their tasks of conducting interviews and working the fire cause and origin. Not only were these men professional, but very caring towards the family.

We never know what a great resource the State Fire Marshal's Office is until we need you. Believe me we needed them and they answered the call without hesitation. It is most certain that through their hard work, they will be able to give this family some type of answer and closure as to the circumstance of the fire that claimed their daughter.

Again thank you.

Chief Randy Armbruster Waverly Fire & Rescue

FEIB made 94 arrests in 2010 (75 adults/19 juveniles). According to the Federal Bureau of Investigations the arrest rate is above the national average.

Fire Prevention Bureau

The Fire Prevention Bureau's nine fire safety educators conducted fire and life safety programs throughout Ohio's 88 counties. In the last 12 months, more than 1900 fire safety programs have been presented to more than 53,000 Ohioans. Special emphasis was placed on programs for school children, the elderly and those individuals in health care facilities.

The bureau is building an updated curriculum for fire safety to provide life safety skills, materials, and services designed to reduce loss of life and property damage.

Ohio Fire Academy

New Equipment, new partnerships and new technology are enhancing the training experience provided at the Ohio Fire Academy.



A new Mobile Fire Lab replaced an older unit and is being used to demonstrate flashover condition and signs a flashover is about to occur. Flashover is the most dangerous time in a fire when the room bursts into flames. The Academy also added a new Mobile Search & Rescue Trailer, which can be delivered to fire departments across Ohio for in-service training and is accompanied by a "play book," to assist training officers.



The Ohio Fire Academy conducted 188 on-campus classes and 399 direct delivery classes at off-site locations training a total of 9,363 students. In the coming year, that number is expected to increase since the Academy has moved toward online training.

In partnership with Central Ohio Technical College, Ohio Fire Academy will provide students with hands-on training on a wider variety of apparatus and in burning buildings so students will earn a degree in Fire Science Technology and be certified to take a job upon graduation. For the first time, working firefighters who take professional training at the Academy will be eligible to receive college credit and take advantage of COTC classes at hours that won't interfere with their regular work shifts.

Forensic Laboratory

The Division of the State Fire Marshal Forensic Laboratory provides services to fire departments and law enforcement agencies throughout the state including scientific examinations of ignitable liquids, fire debris, explosives, latent prints and general examination of any physical evidence involved in a suspected arson fire, explosive incident, hazardous situation, or other criminal activity. The Laboratory is accredited by the American Society of Crime Laboratory Director's Laboratory Accreditation Board (ASCLD-LAB).

The Forensic Laboratory analyzed more than 2900 pieces of evidence as part of 670 cases submitted by SFM investigators, local fire departments and local law enforcement organizations. Forensic Laboratory staff members were called to testify in court in 15 cases during the past year.

Battelle Memorial Institute (BMI) approached the Ohio Division of State Fire Marshal Forensic Laboratory to participate in a research project for the Pentagon. The purpose of this project is to identify the effects that Bomb Render Safe procedures have on forensic evidence present on Improvised Explosive Devices (IEDs).

Forensic evidence (fingerprints, DNA, toolmarks, hairs and fiber, and other trace material) was planted onto the IEDs. Bomb Squads then render them safe with real world scenarios, and the SFM Forensic Lab examines the remains to see the effects that the render safe tools had on the recovery of the evidence. The outcome of this project is information and guides for investigators as to what evidence will be most valuable. The resulting evidence collection tool will be delivered to every bomb squad in the United States and some abroad.

This project involved a team consisting of Battelle, SFM Forensic Lab (main processing lab), Hamilton County Coroner's Lab, Columbus Police Crime Lab and the Columbus Fire Department Bomb.

Code Enforcement

The Code Enforcement Bureau conducted 9350 inspections and 5286 re-inspections in 2010. Code Enforcement statistics are compiled on a calendar year basis.

The proposed 2011 Ohio Fire Code, based upon the International Fire Code, has been filed with Joint Committee on Agency Rule Review (JCARR). The proposed Ohio Fire Code includes changes found in the new model code as well as changes from petitions and comments submitted by stakeholders, including the fire service, private industry and the general public. The Code takes effect on November 1, 2011.

Bureau of Underground Storage Tank Regulation

For the current fiscal year, the BUSTR corrective action section has overseen 522 cleanups of petroleum UST releases with approximately 4,000 releases remaining to be completed. Since 1988, BUSTR has overseen the cleanup of 26,281 petroleum releases.

FY 2011 BUSTR has focused on adopting administrative rules necessary to comply with the Federal Energy Policy Act 2005 requirements for secondary containment of all new underground storage tank systems (UST) and delivery prohibition of fuel to tanks that are not in operational compliance with BUSTR rules and regulations. The final component, the administrative rule requiring training to owners and operators, will be effective September 1, 2011. This will bring the program into full compliance with requirements.

Also, as part of the Federal Energy Policy Act 2005, BUSTR completed operational compliance inspections of all UST facilities for the first 3 year inspection cycle ending August 8, 2010. For the first year of the second 3 year cycle BUSTR has completed 3,480 of the 7,691 facilities under BUSTR's jurisdiction.

The Bureau of Underground Storage Tank Regulations (BUSTR) issued 14 eligibility letters and 7 letters of support for 21 petroleum contaminated sites to various cities and municipalities throughout the state seeking assessment grants from U.S. EPA.

Bureau of Testing & Registration

The Bureau of Testing and Registration issues licenses, certificates or permits to install or repair fire protection systems, to install or repair underground storage tanks, to inspect or operate underground storage tanks, to store explosives, to operate a hotel, to sell fire standard compliant cigarettes and to manufacture, ship and shoot fireworks.

The bureau issued 33,523 licenses, certificates and permits to stakeholders in FY 2011 generating \$2.7 million in revenue.

Noticeable Industry Trends

Licensing

While the number of licensees handled by the Bureau of Testing and Registration fluctuates daily, the historical annual totals remain consistent from year to year.

Fireworks

Due to shrinking venues and increased theatrical use, it has become more common for close proximity fireworks (1.4g and 1.4S) to be used at indoor and outdoor fireworks exhibitions. The Ohio Revised Code (O.R.C.) and Ohio Administrative Code (O.A.C.) have been updated over the years to reflect those changing trends.

Regional licensing examinations

The Bureau continues to work with businesses, union halls, and community colleges to provide regional licensing examinations around the state of Ohio in addition to examinations provided at the Ohio Fire Academy. This service allows the division to reach more customers, and provides smaller businesses and those in rural areas the opportunity to test locally. It limits travel expenses incurred by the Division.

See Testing & Registration statistics in the Appendix

DIVISION OF UNCLAIMED FUNDS

Unclaimed funds are reported to the Division of Unclaimed Funds, on a schedule prescribed by law, when an account becomes dormant and the business no longer has current contact information for the account owner. The Division holds the funds for safekeeping until the rightful owners can be found. Funds may come as a result of a dormant bank account, rent or utility deposits, uncashed checks, undelivered stock or uncashed insurance policies. The Division works aggressively to track down the rightful owner and reunite that Ohioan with their hard-earned but forgotten money.

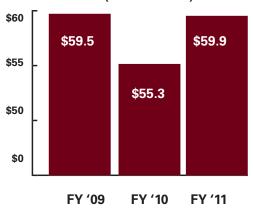
Nearly \$61 Million Returned to Rightful Owners

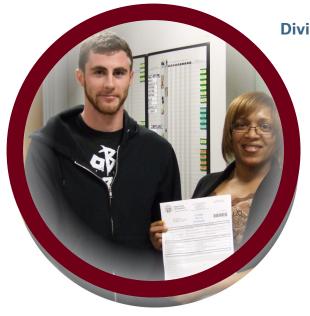
In Fiscal Year 2011, Ohioans received more than \$60.9 million in unclaimed funds -- a 10.1 percent increase over the previous fiscal year.

The Division paid 46,222 claims, which was a 9.4 percent increase over Fiscal Year 2010. The average paid claim in FY 2011 was for \$1,318.

The State of Ohio and the Division of Unclaimed Funds is committed to collecting this money and finding the rightful owner because what happens next is good for Ohio's economy. Depending on the amount, past recipients have been able to buy a tank of gas, take friends out to dinner, and make a needed or wanted home repair, take a vacation and even start or expand a business. The Division is aggressive about outreach because in the hands of its owners, it is fueling the economy.

UNCLAIMED FUNDS RETURNED FY 2009-2011 (IN MILLIONS)





Division Reaches Out to Veteran

The Division reunited U.S. Army Veteran Greg Renny, of Columbus, with his money. Greg, a 22-year-old veteran of the Iraq War, had his motorcycle stolen from his garage. In noticing a WCMH-TV story about the theft, the Division checked and found that Greg had \$44.47 in unclaimed funds. He claimed his money within two weeks.

Unclaimed Funds Help Business Expand

Samuel Ennin, the owner of Adom Automotive Repair in Columbus, claimed approximately \$3,300 in unclaimed funds. When we checked back with him in FY 2011, he had used the funds to help expand his business. The auto repair business expanded from a two-bay shop to a six-bay shop -- leading to the hiring of new employees.

Online Treasure Hunt

The Division's Online "Treasure Hunt" continues to be a popular means for Ohioans to initiate the claims process. Approximately 79% of all claims initiated in FY 2011 were through the search function on the Division's website. The website is a convenient way for Ohioans to check for unclaimed funds 24 hours a day, seven days a week.

Outreach Initiatives

The Division has partnered with television stations to highlight the availability of unclaimed funds and make the public aware of the process for claiming money.

The Division staffed two successful phone banks at WOIO-TV in Cleveland and WBNS-TV in Columbus. The phones never stopped ringing as viewers called to learn if they had unclaimed funds waiting for them. Hundreds of claim forms were mailed to potential claimants.

The Division also partnered with WHIO-TV in Dayton. The station covered Director David Goodman's \$7,898.20 check presentation to the Ohio Masonic Home in Springfield. The Division had reached out to the Masonic Home to inform them that they had five unclaimed funds accounts waiting to be claimed. In 2007, the Home had received more than \$85,900 in unclaimed funds.



VIDEO SERVICE AUTHORIZATION SECTION

The Video Service Authorization Section administers and enforces Ohio's Video Service Authorization Law.

As local cable franchise agreements expire, cable companies become regulated by the state. Ohio's Video Service Authorization Law went into effect in September of 2007, giving the Director of Commerce oversight of cable companies' compliance with the law including enforcing customer service standards. At the end of FY2011, 51 cable providers were currently licensed by the Department of Commerce.

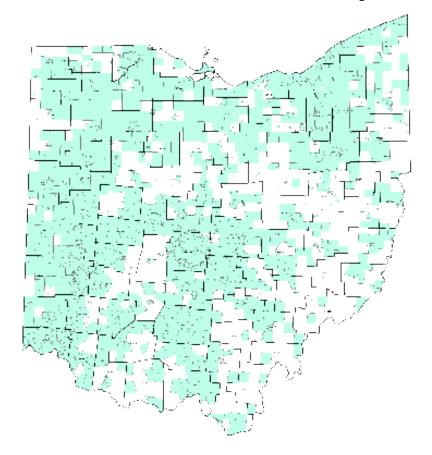
Cable TV Consumer Hotline

The Cable TV Consumer Hotline assisted over 1,200 Ohioans last year in handling cable television problems. Since 2007, over 6,400 Ohioans have used the Hotline for calls about issues including service

interruptions, billing disputes, and downed or unburied wires. The Hotline provides the discouraged consumer with access to the cable provider's complaint specialists who are dedicated to addressing consumer issues.

Satisfied Customer

In FY2011, the hotline staff assisted a consumer in Southwest Ohio with a billing dispute. Mr. W. built an apartment for his mother on his property. He contacted his cable provider and asked the cable company to extend his service line to his mother's apartment. The technician told Mr. W. that a separate service line was needed. The cable provider began billing Mr. W's mother. That was ten years ago. Mr. W later learned that his mother was not given a separate service line but his line had been extended. Mr. W. raised the issue with his provider. When he failed to get a response, he contacted the hotline. The staff worked to resolve the matter and the provider agreed to refund \$5,700 to Mr. W.



As of June 30, the map shows areas in Ohio where the Department of Commerce has issued VSA authorization.

BOARDS & COMMISSIONS

The following boards and commissions are associated with the Ohio Department of Commerce:

Division of Financial Institutions

Banking Commission - Advises the Superintendent of Financial Institutions and the Deputy Superintendent for Banks on any matters submitted to it by the Division and confirms the annual schedule of assessments.

Credit Union Council - Advises the Superintendent of Financial Institutions and the Deputy Superintendent for Credit Unions on any matters submitted to it by the Division related to credit union laws and rules and confirms the annual schedule of assessments.

Savings and Loan Associations and Savings Bank Board - Advises the Superintendent of Financial Institutions and the Deputy Superintendent for Savings and Loan Associations and Savings Banks on any matters submitted to it by the Division and confirms the annual schedule of assessments.

Division of Industrial Compliance

Board of Building Appeals – Reviews appeals made to adjudication orders issued by the Division of Industrial Compliance's bureaus of Building Code Compliance and Operations and Maintenance, or any certified local or county enforcement agency and also reviews appeals made to fire citations issued by the State Fire Marshal or any local fire department with a certified fire safety inspector.

Board of Building Standards – Formulates and adopts rules governing the Ohio Building Code. The Board also certifies municipal corporations, county, and township building departments to enforce the Ohio Building Code.

Electrical Safety Inspector Advisory Committee – Reviews the National Electric Code for compatibility with the Board of Building Standards' other rules. The Committee reviews rules relating to the certification of electrical safety inspectors and receives input from the electrical industry, contractors and inspectors.

Residential Construction Advisory Committee – Conducts research in and makes recommendations on developing a new model residential construction building code.

Ohio Construction Industry Licensing Board – Issues licenses to qualified electrical, Heating Ventilating and Air Conditioning (HVAC), plumbing, hydronics and refrigeration contractors who successfully pass the International Code Council (ICC) licensing examination.

Ohio Historic Boiler Licensing Board – Oversees the testing, licensing and inspection of historic boiler operators and equipment.

Ski Tramway Board - Oversees the registration and inspection of ski/tram systems.

Liquor Control

Liquor Control Commission – Ensures compliance with Ohio's liquor laws and regulations, working with both the Division of Liquor Control and the Ohio Department of Public Safety's Investigative Unit. Conducts hearings and issues orders on the state's liquor laws and regulations.

Real Estate & Professional Licensing

The Ohio Real Estate Commission - Reviews hearing examiner reports each month regarding alleged real estate license law violations and its consideration of licensee appeals on licensure issues. If a licensee is found to have violated licensing law, the Commission can revoke or suspend a license, assess a fine, or order additional continuing education. The Commission also hears cases against persons without a license performing activities that require a license.

The Real Estate Appraiser Board - Oversees the operation of Ohio's real estate appraiser licensure and certification program. If a licensed or certified appraiser is found to have violated appraiser law, the Board can revoke or suspend a license or certification, assess a fine, or order additional continuing education.

The Cemetery Dispute Resolution Commission - Assists in resolving complaints against registered cemeteries by using informal techniques of mediation, conciliation and persuasion. The Commission hears complaints brought by individuals who are experiencing a problem with a cemetery.

State Fire Marshal

The State Fire Council - Conducts research and publishes reports on fire safety. The Council makes recommendations to the Governor, the General Assembly and other state agencies on any needed changes in laws, rules or administrative policies relating to fire safety. The Council also may recommend revision of the rules in the State Fire Code adopted by the State Fire Marshal.

Petroleum Underground Storage Tank Release Compensation Board - Administers the Ohio Financial Assurance Fund, created in response to federal regulations mandating that all owners and operators of petroleum underground storage tanks (USTs) demonstrate the financial ability to pay for potential damages caused by releases from the tanks.

Ohio Housing Finance Agency - Makes affordable housing opportunities available to low- to moderate-income Ohioans, including first-time homebuyers, renters, senior citizens, and other populations with special needs.

As of 3/31/2011

| Charter No. | Bank Name | City | Total Assets |
|-------------|--|----------------|---------------|
| 1023X | The Andover Bank | Andover | \$307,805 |
| 1031 | The Antwerp Exchange Bank Company | Antwerp | \$80,125 |
| 1067X | The Apple Creek Banking Company | Apple Creek | \$98,259 |
| 1048 | The Farmers & Merchants State Bank | Archbold | \$923,914 |
| 0677 | The Citizens Bank of Ashville, Ohio | Ashville | \$112,171 |
| 1088X | The Hocking Valley Bank | Athens | \$236,028 |
| 0615 | Sutton Bank | Attica | \$345,251 |
| 1137 | The Rockhold, Brown & Company Bank | Bainbridge | \$38,670 |
| 0609 | The Baltic State Bank | Baltic | \$42,523 |
| 0703 | The Bartlett Farmers Bank | Bartlett | \$62,407 |
| 1161 | Ohio Commerce Bank | Beachwood | \$81,581 |
| 1020 | The Citizens Bank Company | Beverly | \$91,090 |
| 1109 | The Monitor Bank | Big Prairie | \$37,543 |
| 1090X | The Farmers Citizens Bank | Bucyrus | \$346,924 |
| 1071 | The Farmers and Merchants Bank | Caldwell | \$78,832 |
| 1128 | Advantage Bank | Cambridge | \$789,693 |
| 1158 | CBank | Cincinnati | \$77,119 |
| 1092X | Fifth Third Bank | Cincinnati | \$108,392,254 |
| 1125 | Johnson Trust Company** | Cincinnati | \$1,799 |
| 0069X | The North Side Bank and Trust Company | Cincinnati | \$501,707 |
| 0552 | The Savings Bank | Circleville | \$275,241 |
| 1122 | The Peoples Bank Co. | Coldwater | \$351,219 |
| 1150 | Cooper State Bank | Columbus | \$92,486 |
| 0060 | First City Bank | Columbus | \$59,313 |
| 1152 | Insight Bank | Columbus | \$140,399 |
| 1058 | The Union Bank Company | Columbus Grove | \$599,613 |
| 0530X | The Cortland Savings and Banking Company | Cortland | \$485,909 |
| 1100X | Ohio Heritage Bank | Coshocton | \$277,141 |
| 0341X | The State Bank and Trust Company | Defiance | \$650,105 |

As of 3/31/2011

| Charter No. | Bank Name | City | Total Assets |
|-------------|---|---------------|--------------|
| 0003 | The Citizens Bank of DeGraff | DeGraff | \$29,801 |
| 0544X | The Corn City State Bank | Deshler | \$54,140 |
| 1157 | Emerald Bank | Dublin | \$76,767 |
| 0578 | The Edon State Bank Company of Edon, Ohio | Edon | \$62,750 |
| 1115 | The Fort Jennings State Bank | Fort Jennings | \$145,531 |
| 1021X | The Croghan Colonial Bank | Fremont | \$494,303 |
| 0532X | Heartland Bank | Gahanna | \$558,241 |
| 0130 | The Ohio Valley Bank Company | Gallipolis | \$863,366 |
| 0725 | The Peoples Bank | Gambier | \$48,377 |
| 1013X | The Genoa Banking Company | Genoa | \$253,892 |
| 0757X | The Hamler State Bank | Hamler | \$65,210 |
| 1012 | The Hicksville Bank | Hicksville | \$118,932 |
| 0984 | Independence Bank | Independence | \$161,367 |
| 1099 | Ohio River Bank | Ironton | \$97,187 |
| 1086X | The Killbuck Savings Bank Company | Killbuck | \$411,950 |
| 0915 | The Delaware County Bank and Trust Company | Lewis Center | \$588,331 |
| 0935 | The Citizens Bank of Logan, Ohio | Logan | \$259,091 |
| 1134X | Buckeye Community Bank | Lorain | \$144,413 |
| 1103 | The Bank of Magnolia Company | Magnolia | \$70,025 |
| 1101X | The Marblehead Bank | Marblehead | \$34,791 |
| 1131X | The Settlers Bank | Marietta | \$103,342 |
| 0177 | The Fahey Banking Company | Marion | \$182,784 |
| 1073 | The Ohio State Bank | Marion | \$117,115 |
| 1015 | The Citizens Savings Bank | Martins Ferry | \$431,989 |
| 1126X | Western Reserve Bank | Medina | \$186,586 |
| 1052X | The Metamora State Bank | Metamora | \$61,572 |
| 1006 | Farmers & Merchants Bank | Miamisburg | \$96,791 |
| 1075 | The Middlefield Banking Company | Middlefield | \$558,998 |
| 1138 | Center Bank | Milford | \$101,604 |

As of 3/31/2011

| Charter No. | Bank Name | City | Total Assets |
|-------------|---|-----------------|--------------|
| 1160 | RiverHills Bank | Milford | \$124,621 |
| 0529X | The Commercial and Savings Bank of Millersburg, Ohio | Millersburg | \$445,221 |
| 1132X | Minster Bank | Minster | \$314,268 |
| 1095 | The Mt Victory State Bank | Mount Victory | \$15,546 |
| 0896 | The Henry County Bank | Napoleon | \$235,309 |
| 1014 | The Farmers State Bank of New Madison, Ohio | New Madison | \$120,304 |
| 1144 | The Peoples Savings Bank | New Matamoras | \$44,265 |
| 0661 | The Old Fort Banking Company | Old Fort | \$377,181 |
| 1114 | Osgood State Bank | Osgood | \$129,013 |
| 0384X | The Ottoville Bank Company | Ottoville | \$75,709 |
| 0635 | The Pataskala Banking Company | Pataskala | \$34,926 |
| 1050 | The Farmers Bank and Savings Company | Pomeroy | \$256,132 |
| 1121X | Portage Community Bank | Ravenna | \$253,982 |
| 0228 | The Republic Banking Company | Republic | \$37,151 |
| 1074X | The Richwood Banking Company | Richwood | \$346,147 |
| 1064X | The Citizens Banking Company | Sandusky | \$1,115,067 |
| 0909 | The Sherwood State Bank | Sherwood | \$49,184 |
| 0861 | Commodore Bank | Somerset | \$74,962 |
| 0830 | The Farmers Savings Bank | Spencer | \$256,044 |
| 1034 | First Safety Bank | St. Bernard | \$54,638 |
| 0528X | The St. Henry Bank | St. Henry | \$220,454 |
| 0252 | First Bank of Ohio | Tiffin | \$158,229 |
| 0727 | The Commercial Savings Bank | Upper Sandusky | \$300,871 |
| 0018 | The Waterford Commercial and Savings Bank | Waterford | \$42,860 |
| 1120 | The Milton Banking Company | Wellston | \$125,579 |
| 0808X | The Twin Valley Bank | West Alexandria | \$47,094 |
| 0857 | The Union Banking Company | West Mansfield | \$60,581 |
| 1081 | Farmers State Bank | West Salem | \$82,443 |
| 0902 | First Community Bank | Whitehall | \$117,382 |

As of 3/31/2011

| Charter No. | Bank Name | City | Total Assets |
|-------------|---------------------------------|-------------|---------------|
| 0943 | First State Bank | Winchester | \$227,407 |
| 1159 | Columbus First Bank | Worthington | \$170,332 |
| 1141X | Great Lakes Bankers' Bank | Worthington | \$103,763 |
| 1140 | The Guernsey Bank | Worthington | \$129,475 |
| 1111 | Spring Valley Bank | Wyoming | \$66,426 |
| 1116 | Farmers Trust Company** | Youngstown | \$11,569 |
| 0338X | North Valley Bank | Zanesville | \$150,730 |
| 1070 | THE COMMUNITY BANK | Zanesville | \$244,768 |
| | Total Assets | | \$128,186,070 |
| | Number of Institutions: 95 | | |
| | **State-chartered trust company | | |

Ohio-Chartered Savings Institutions

As of 3/31/2011

| Charter No. | Savings Institution Name | City | Total Assets |
|-------------|--|----------------|--------------|
| SB0033 | North Akron Savings Bank | Akron | \$160,843 |
| SB0017 | Belmont Savings Bank | Bellaire | \$435,080 |
| SB0018 | Belpre Savings Bank | Belpre | \$47,848 |
| SL8094 | The Bethel Building and Loan Company | Bethel | \$43,300 |
| SB0051 | First Bexley Bank | Bexley | \$156,215 |
| SL2076 | The Brookville Building and Savings Association | Brookville | \$41,249 |
| SL4132 | The Peoples Savings and Loan Company | Bucyrus | \$137,480 |
| SL4440 | The Equitable Savings and Loan Company | Cadiz | \$13,051 |
| SL4715 | Mercer Savings Bank | Celina | \$121,968 |
| SL0597 | Cheviot Savings Bank | Cheviot | \$606,980 |
| SL1016 | The Cincinnatus Savings and Loan Company | Cheviot | \$90,183 |
| SB0005 | Columbia Savings Bank | Cincinnati | \$54,371 |
| SL5337 | Eagle Savings Bank | Cincinnati | \$104,185 |
| SL17962 | Fort Washington Savings Company | Cincinnati | \$114,005 |
| SL0644 | The Mt. Washington Savings and Loan Company | Cincinnati | \$72,742 |
| SL8122 | New Foundation Savings Bank Corp | Cincinnati | \$18,222 |
| SL8109 | Union Savings Bank | Cincinnati | \$2,107,462 |
| SB0044 | The Pioneer Savings Bank | Cleveland | \$27,533 |
| SB0042 | Conneaut Savings Bank | Conneaut | \$84,154 |
| SB0049 | The Home Loan Savings Bank | Coshocton | \$162,346 |
| SB0040 | Valley Savings Bank | Cuyahoga Falls | \$105,335 |
| SB0050 | Benchmark Bank | Gahanna | \$121,706 |
| SL8123 | The Galion Building and Loan Bank | Galion | \$64,710 |
| SL8107 | The Home Building and Loan Company of Greenfield | Greenfield | \$45,187 |
| SL0866 | The Harrison Building and Loan Association | Harrison | \$219,442 |
| SB0019 | Home Savings Bank | Kent | \$144,277 |
| SL3681 | The Home Savings and Loan Company of Kenton | Kenton | \$115,644 |
| SB0016 | The Mechanics Savings Bank | Mansfield | \$364,989 |
| SB5752 | Peoples First Savings Bank | Mason | \$51,711 |

Ohio-Chartered Savings Institutions

As of 3/31/2011

(000s omitted)

| Charter No. | Savings Institution Name | City | Total Assets |
|-------------|---|-----------------|--------------|
| SB5752 | Peoples First Savings Bank | Mason | \$51,711 |
| SL8104 | Miami Savings Bank | Miamitown | \$116,335 |
| SL4287 | American Savings Bank | Middletown | \$38,076 |
| SB0043 | Cottage Savings Bank | Montgomery | \$41,311 |
| SB0045 | Nelsonville Home and Savings | Nelsonville | \$20,558 |
| SB0001 | Geauga Savings Bank | Newbury | \$418,536 |
| SB0013 | Valley Central Savings Bank | Reading | \$85,708 |
| SB0035 | Strasburg Savings Bank | Strasburg | \$41,299 |
| SB0036 | The Arlington Bank | Upper Arlington | \$233,293 |
| SB0012 | The Peoples Savings Bank | Urbana | \$88,684 |
| SL2186 | Versailles Savings and Loan Co. | Versailles | \$44,120 |
| SL4893 | Home Savings Bank of Wapakoneta | Wapakoneta | \$34,861 |
| SL6068 | The Peoples Savings and Loan Company | West Liberty | \$45,686 |
| SL8120 | The Adams County Building and Loan Company | West Union | \$25,872 |
| SB0002 | The Wilmington Savings Bank | Wilmington | \$209,426 |
| SB0030 | Woodsfield Savings Bank | Woodsfield | \$35,220 |
| SL4195 | The Wayne Savings Community Bank | Wooster | \$407,756 |
| SB0046 | The Home Savings and Loan Company of Youngstown | Youngstown | \$2,118,689 |
| | Total Assets | | \$9,837,648 |

Number of Institutions: 22 Savings Banks

24 Savings & Loans

Ohio-Chartered Credit Unions

As of 3/31/2011

(000s omitted)

| Charter No. | Credit Union Name | City | Total Assets |
|-------------|--|-----------------------|---------------|
| 0945 | 540 I.B.E.W. Credit Union, Inc. | Massillon | \$ 695,386 |
| 0220 | Abbey Credit Union, Inc. | Vandalia | \$71,240,977 |
| 0983 | Advantage Credit Union, Inc. | Mansfield | \$41,804,035 |
| 0171 | Akron Firefighters' Credit Union, Inc. | Akron | \$21,058,123 |
| 0382 | Akron Municipal Employee's Credit Union, Inc. | Akron | \$ 5,566,899 |
| 0229 | Akron Police Department Credit Union, Inc. | Akron | \$11,861,220 |
| 0471 | Antioch Credit Union, Inc. | Cleveland | \$ 2,774,991 |
| 0907 | Associated School Employees Credit Union, Inc. | Austintown | \$146,660,367 |
| 0426 | Athena Credit Union, Inc. | Springfield | \$12,829,734 |
| 0718 | Atomic Credit Union, Inc. | Piketon | \$173,763,617 |
| 0859 | Atrium Credit Union, Inc. | Franklin | \$ 7,676,177 |
| 0110 | AurGroup Financial Credit Union, Inc. | Fairfield | \$145,201,828 |
| 0055 | Bay Area Credit Union, Inc. | Oregon | \$51,707,308 |
| 1384 | Best Reward Credit Union | Brook Park | \$98,446,587 |
| 0672 | BSE Credit Union, Inc. | Middleburg Heights | \$16,396,854 |
| 0027 | Buckeye State Credit Union, Inc. | Akron | \$76,064,338 |
| 0872 | Burgess & Niple Employees Credit Union, Inc. | Columbus | \$ 2,256,598 |
| 0544 | C E S Credit Union, Inc. | Mount Vernon | \$116,630,631 |
| 0227 | CANDO Credit Union, Inc. | Walbridge | \$ 9,520,859 |
| 0437 | Canton Police and Firemen's Credit Union, Inc. | Canton | \$ 7,124,751 |
| 0568 | Cardinal Community Credit Union, Inc. | Mentor | \$155,175,159 |
| 0776 | (The) Catholic Credit Union, Inc. | Avon Lake | \$ 9,881,251 |
| 0876 | CCC Van Wert Credit Union, Inc. | Van Wert | \$ 748,757 |
| 1286 | Central Ohio Community Credit Union, Inc. | Columbus | \$ 2,669,475 |
| 0239 | Chaco Credit Union, Inc. | Hamilton | \$155,295,502 |
| 0438 | Champion Credit Union, Inc. | Toledo | \$47,965,683 |
| 0202 | Cincinnati Central Credit Union, Inc. | Cincinnati | \$90,098,792 |
| 1291 | Cincinnati Employees Credit Union, Inc. | Harrison | \$22,516,784 |
| 1382 | CINCO Family Financial Center Credit Union, Inc. | Cincinnati | \$132,025,917 |

| Charter No. | Credit Union Name | City | Total Assets |
|-------------|--|------------------|---------------|
| 0444 | City of Painesville Employees Credit Union, Inc. | Painesville | \$23,181,488 |
| 0222 | Civil Service Employees' Association Credit Union | Cleveland | \$ 6,540,569 |
| 0160 | Cleveland Heights Teachers Credit Union, Inc. | Cleveland Hts. | \$ 8,940,573 |
| 0261 | (The) Cleveland Police Credit Union, Inc. | Cleveland | \$34,439,764 |
| 0018 | (The) Cleveland Postal Employees Credit Union, Inc. | Cleveland | \$34,195,235 |
| 1371 | Clyde-Findlay Area Credit Union, Inc. | Clyde | \$117,575,042 |
| 1161 | Co-Op (Toledo) Credit Union, Inc. | Maumee | \$ 9,769,719 |
| 1368 | CODE Credit Union | Dayton | \$99,659,003 |
| 0668 | Columbiana County School Employees Credit Union, Inc. | Lisbon | \$10,654,291 |
| 0326 | Communicating Arts Credit Union | Cincinnati | \$51,108,761 |
| 0708 | Community First Credit Union | Ashtabula | \$66,599,888 |
| 0147 | Community One Credit Union of Ohio, Inc. | North Canton | \$61,634,053 |
| 1322 | Community Star Credit Union, Inc. | Elyria | \$50,112,304 |
| 1378 | Community United Credit Union, Inc. | Strongsville | \$12,714,823 |
| 0881 | Cory Methodist Church Credit Union, Inc. | Cleveland | \$ 2,626,747 |
| 1134 | Credit Union of Ohio, Inc. | Hilliard | \$121,306,276 |
| 1123 | Credit Union One, Inc. | North Jackson | \$10,249,635 |
| 0753 | Dairypak Employees Credit Union, Inc. | Olmsted Falls | \$327,172 |
| 1307 | Day Air Credit Union, Inc. | Kettering | \$226,084,829 |
| 0827 | Day-Met Credit Union, Inc. | Dayton | \$87,294,127 |
| 0835 | DECA Credit Union, Inc. | Cincinnati | \$4,315,707 |
| 0569 | Directions Credit Union, Inc. | Sylvania | \$549,453,071 |
| 0890 | Distinguished Service Credit Union, Inc. | Youngstown | \$1,754,682 |
| 0288 | East Ohio United Methodist Conference Credit Union, Inc. | North Canton | \$49,028,123 |
| 1377 | Eaton Family Credit Union, Inc. | Euclid | \$50,624,964 |
| 1353 | ECO Food Dealers Association Credit Union, Inc. | North Canton | \$ 1,156,336 |
| 1030 | Edison Credit Union, Inc. | Springfield | \$ 4,352,273 |
| 1380 | Education First Credit Union, Inc. | Columbus | \$85,954,400 |
| 0719 | Emerald Group Credit Union, Inc. | Garfield Heights | \$48,414,898 |

| Charter No. | Credit Union Name | City | Total Assets |
|-------------|---|----------------|-----------------|
| 0532 | Faith Community United Credit Union, Inc. | Cleveland | \$12,291,196 |
| 1129 | Falls Catholic Credit Union, Inc. | Cuyahoga Falls | \$34,524,096 |
| 0151 | Firefighters Community Credit Union, Inc. | Cleveland | \$179,629,649 |
| 1154 | First Choice Credit Union, Inc. | Coldwater | \$11,718,256 |
| 1182 | First Choice Community Credit Union, Inc. | Niles | \$21,927,235 |
| 1372 | (The) First Ohio Credit Union, Inc. | Fostoria | \$80,130,609 |
| 0164 | FirstEnergy Family Credit Union, Inc. | Akron | \$36,425,383 |
| 0993 | Freedom First Credit Union, Inc. | Dayton | \$22,872,208 |
| 0745 | Geauga Credit Union, Inc. | Burton | \$29,431,607 |
| 1386 | General Electric Credit Union | Cincinnati | \$1,234,513,440 |
| 1246 | Genesis Employees Credit Union, Inc. | Zanesville | \$ 9,967,876 |
| 0953 | Girard Credit Union, Inc. | Girard | \$ 2,030,504 |
| 0696 | Globe Industries Employees' Credit Union, Inc. | Dayton | \$ 2,365,733 |
| 0333 | Golden Circle Credit Union, Inc. | Massillon | \$98,311,002 |
| 0992 | Goodyear Employees Credit Union, Inc. | Akron | \$ 3,764,249 |
| 0954 | Gorman-Rupp & Associates Credit Union, Inc. | Mansfield | \$ 7,738,202 |
| 1114 | Grange Mutual Employees Credit Union, Inc. | Columbus | \$ 6,825,231 |
| 1374 | Great Lakes Credit Union, Inc. | Perrysburg | \$28,513,472 |
| 0069 | Greater Cincinnati Credit Union, Inc. | Cincinnati | \$83,526,445 |
| 1300 | Hamilton County School Employees Credit Union, Inc. | Cincinnati | \$25,046,188 |
| 0422 | Heekin Can Employees Credit Union, Inc. | Cincinnati | \$911,678 |
| 0022 | Homeland Credit Union, Inc. | Chillicothe | \$329,676,455 |
| 1383 | HTM Area Credit Union, Inc. | Troy | \$14,821,664 |
| 0053 | International Harvester Employee Credit Union, Inc. | Springfield | \$244,432,081 |
| 0042 | Kemba Credit Union, Inc. | West Chester | \$477,948,275 |
| 0037 | KEMBA Financial Credit Union, Inc. | Gahanna | \$621,020,009 |
| 0134 | Kent Credit Union, Inc. | Kent | \$38,802,921 |
| 1385 | KH Network Credit Union | Dayton | \$45,378,802 |
| 0794 | Kyger Creek Credit Union, Inc. | Cheshire | \$15,747,712 |

| Charter No. | Credit Union Name | City | Total Assets |
|-------------|---|-------------|---------------|
| 1364 | L.E.O. Credit Union | Painesville | \$15,399,693 |
| 0656 | Lakeshore Community Credit Union, Inc. | Avon Lake | \$24,746,545 |
| 0150 | (The) Lakewood Fire Fighters Credit Union, Inc. | Lakewood | \$1,510,405 |
| 1104 | Lane Metropolitan C.M.E. Credit Union, Inc. | Cleveland | \$264,885 |
| 0959 | Latvian Cleveland Credit Union, Inc. | Lakewood | \$29,736,112 |
| 0960 | Local #673 Credit Union, Inc. | Mentor | \$ 1,649,863 |
| 0363 | (The) Lorain County Postal Employees Credit Union, Inc. | Elyria | \$ 1,698,976 |
| 0671 | Lorain School Employees Credit Union, Inc. | Lorain | \$15,359,794 |
| 0562 | Manatrol Division Employees Credit Union, Inc. | Elyria | \$673,119 |
| 0944 | Marion Community Credit Union, Inc. | Marion | \$56,568,801 |
| 0864 | (The) Massillon Area Credit Union, Inc. | Massillon | \$55,691,298 |
| 1376 | Maumee Valley Credit Union, Inc. | Toledo | \$21,188,674 |
| 0635 | Members Choice Credit Union, Inc. | Greenville | \$15,746,443 |
| 0809 | Members First Credit Union, Inc. | Columbus | \$47,824,691 |
| 0196 | Middletown Area Schools Credit Union | Middletown | \$ 6,818,296 |
| 0056 | MidUSA Credit Union, Inc. | Franklin | \$185,988,118 |
| 1087 | Millstream Area Credit Union, Inc. | Findlay | \$28,883,758 |
| 1024 | Montgomery County Credit Union, Inc. | Dayton | \$29,808,132 |
| 0534 | Morton Salt Credit Union | Rittman | \$ 4,345,352 |
| 1243 | Motorists Insurance Employees Credit Union, Inc. | Columbus | \$ 3,683,100 |
| 0047 | New Horizons Credit Union, Inc. | Cincinnati | \$46,608,552 |
| | Nueva Esperanza Community Credit Union | | \$ 1,522,496 |
| 0431 | NYC Mercury Credit Union, Inc. | Cleveland | \$ 2,139,292 |
| 1099 | OARDC Employees' Credit Union, Inc. | Wooster | \$482,859 |
| 0385 | Ohio Edison-Penn Power Credit Union, Inc. | Youngstown | \$45,581,555 |
| 0030 | (The) Ohio Educational Credit Union, Inc. | Cleveland | \$118,607,935 |
| 0379 | Ohio Teamsters Credit Union, Inc. | Cleveland | \$16,987,042 |
| 0673 | Ohio University Credit Union, Inc. | Athens | \$264,892,507 |

| Charter No. | Credit Union Name | City | Total Assets |
|-------------|---|---------------|---------------|
| 0949 | Ohio Valley Community Credit Union, Inc. | Clarington | \$104,798,961 |
| 0741 | Orange School Employees Credit Union, Inc. | Pepper Pike | \$ 2,490,637 |
| 0820 | Polish Combatants Credit Union, Inc. | Bedford | \$112,871 |
| 0003 | Postal Family Credit Union, Inc. | Cincinnati | \$57,737,354 |
| 1244 | POWERCO Credit Union, Inc. | Gahanna | \$56,946,988 |
| 0409 | Producers Employees' Credit Union, Inc. | Columbus | \$581,726 |
| 0715 | PSE Credit Union, Inc. | Parma | \$109,626,979 |
| 0270 | Public Library Employees Credit Union, Inc. | Cleveland | \$ 1,051,330 |
| 1381 | River Valley Credit Union, Inc. | Miamisburg | \$194,342,082 |
| 1176 | Riverview Credit Union, Inc. | Belpre | \$46,898,238 |
| 1100 | S. F. & M. Employees Credit Union, Inc. | Sandusky | \$581,525 |
| 0983 | S.C.F.E. Credit Union, Inc. | Portsmouth | \$ 1,040,505 |
| 0841 | School Employees (Lorain County) Credit Union, Inc. | Elyria | \$133,570,619 |
| 1158 | Scott Associates Credit Union, Inc. | Marysville | \$12,021,044 |
| 0810 | Seven Seventeen Credit Union, Inc. | Warren | \$777,581,988 |
| 0955 | Sharefax Credit Union, Inc. | Batavia | \$267,460,582 |
| 1174 | Sherwil Credit Union, Inc. | Hubbard | \$746,704 |
| 1143 | Southeastern Ohio Credit Union, Inc. | Cambridge | \$18,793,225 |
| 0281 | St. James Parish Credit Union, Inc. | Cincinnati | \$ 6,281,086 |
| 0752 | St. Paul AME Zion Church Credit Union, Inc. | Cleveland | \$239,265 |
| 1145 | State Transportation Employees Credit Union, Inc. | Columbus | \$36,982,917 |
| 0988 | Sugardale Employees Credit Union, Inc. | Canton | \$ 4,336,106 |
| 1206 | Superior Savings Credit Union | Massillon | \$22,149,260 |
| 0098 | TALERIS Credit Union, Inc. | Cleveland | \$73,549,442 |
| 0115 | Tappan Credit Union, Inc. | Mansfield | \$15,705,837 |
| 1355 | Taupa Lithuanian Credit Union, Inc. | Cleveland | \$25,319,934 |
| 0041 | TeleCommunity Credit Union, Inc. | Akron | \$38,702,404 |
| 0064 | Telhio Credit Union, Inc. | Columbus | \$440,972,155 |
| 1337 | The Way Credit Union, Inc. | New Knoxville | \$12,121,299 |

| Charter No. | Credit Union Name | City | Total Assets |
|-------------|---|---------------|------------------|
| 0017 | (The) Toledo Postal Employees Credit Union, Inc. | Toledo | \$ 5,100,980 |
| 0184 | (The) Tool Steel Credit Union, Inc. | Cincinnati | \$ 8,760,406 |
| 0138 | Towpath Credit Union, Inc. | Fairlawn | \$75,724,569 |
| 0032 | TPS Credit Union, Inc. | Toledo | \$45,033,562 |
| 0278 | Triangle Credit Union, Inc. | Kettering | \$17,230,750 |
| 0063 | Tri-County Credit Union, Inc. | Canfield | \$12,661,178 |
| 0006 | (The) Trumbull County Postal Employees Credit Union, Inc. | Warren | \$ 1,543,123 |
| 1083 | Tuscarawas Schools Credit Union, Inc. | Dover | \$12,773,432 |
| 0622 | U.F.C.W. Union Local 880 Credit Union, Inc. | Cleveland | \$10,611,550 |
| 1343 | Union of Poles In America Credit Union | Garfield Hts. | \$964,767 |
| 0833 | United Telephone Credit Union, Inc. | Rocky River | \$13,575,352 |
| 0197 | Universal 1 Credit Union, Inc. | Dayton | \$352,885,267 |
| 0657 | UPS Credit Union, Inc. | Cincinnati | \$ 3,851,751 |
| 0248 | Utelco Credit Union, Inc. | Lima | \$ 4,532,308 |
| 0871 | Valley Council Credit Union, Inc. | Cincinnati | \$ 4,213,400 |
| 1238 | WECU Credit Union, Inc. | Marysville | \$25,112,944 |
| 0614 | WES Credit Union, Inc. | Willoughby | \$10,782,128 |
| 1086 | West Holmes School Employees Credit Union, Inc. | Millersburg | \$311,306 |
| 0303 | West Ohio United Methodist Credit Union, Inc. | Cincinnati | \$19,798,349 |
| 0606 | Western Credit Union, Inc. | Columbus | \$63,159,418 |
| 1284 | Whitehall Credit Union, Inc. | Columbus | \$17,573,227 |
| 0632 | Whitewater Community Credit Union, Inc. | Harrison | \$5,908,984 |
| 0711 | Wiremen's Credit Union, Inc. | Parma | \$20,415,295 |
| 0670 | Wright-Dunbar Area Credit Union, Inc. | Dayton | \$463,897 |
| 0005 | Wright-Patt Credit Union, Inc. | Fairborn | \$2,086,382,413 |
| 0036 | Youngstown City Schools Credit Union, Inc. | Youngstown | \$8,967,544 |
| 0591 | Youngstown Firefighter's Credit Union, Inc. | Youngstown | \$3,625,970 |
| | Total Assets | | \$13,525,134,797 |
| | Number of Institutions: 171 | | |

Money Transmitters Licensees As of 6/30/2011

| Licensee | Location |
|---|-----------------------|
| Ace Cash Express, Inc. | Irving, TX |
| ADP Payroll Services, Inc. | San Dimas, CA |
| Amaana Money Transfer Co. | Minneapolis, MN |
| Amal USA, Inc. | Decatur, GA |
| Amazon Payments, Inc. | Seattle, WA |
| American Express Prepaid Card Management Corporation | Phoenix, AZ |
| American Express Travel Related Services Company, Inc. | New York, NY |
| Avalon Financial Corp. | Westlake, OH |
| BHS (New York) Corporation | New York, NY |
| CheckFreePay Corporation | Hamden, CT |
| Checksmart Money Order Services, Inc. | Dublin, OH |
| Coinstar E-Payment Services, Inc. | Bellevue, WA |
| Comdata Network, Inc. | Brentwood, TN |
| Continental Exchange Solutions, Inc. | Cerritos, CA |
| Custom House, Inc. | Victoria, BC Canada |
| Dahabshil, Inc. | Columbus, OH |
| Dar al Tawakul General Trading, LLC | Minneapolis, MN |
| Discount Drug Mart, Inc. | Medina, OH |
| Ethos Group Payment Services, Inc., dba PegasusPay | Irving, TX |
| Girosol Corp. | North Miami Beach, FL |
| Global Express Money Orders, Inc. | Silver Spring, MD |
| Google Payments, Inc. | Mountain View, CA |
| Green Dot Corporation | Monrovia, CA |
| Hodan Global Money Services, Inc. | Minneapolis, MN |
| Integrated Payment Systems, Inc. | Greenwood Village, CO |
| Inter-Cambio Express, Inc. | Goshen, IN |
| Intermex Wire Transfer, Inc. | Miami, FL |
| ITC Financial Licenses, LLC | Columbus, GA |
| Kaah Express F.S., Inc. Minneapolis, MN | |
| Meest Corporation, Inc. | Toronto, ON |
| MEMO Money Order Company, Inc. | Wormleysburg, PA |

| Licensee | Location |
|---|----------------------|
| MoneyGram Payment Systems, Inc. | Minneapolis, MN |
| Moneybookers USA, Inc. | New York, NY |
| Nationwide Bi-Weekly Administration, Inc. | Xenia, OH |
| nFinanSe Payments, Inc. | Tampa, FL |
| Netspend Corporation | Austin, TX |
| NoteWorld, LLC | Tacoma, WA |
| North American Money Transfer, Inc. | Stone Mountain, GA |
| Obopay, Inc. | Redwood City, CA |
| Omnex Group, Inc. | Englewood Cliffs, NJ |
| Order Express, Inc. | Chicago, IL |
| PayPay, Inc. | Mountain View, CA |
| PreCash, Inc. | Houston, TX |
| Qaran Financial Express, LLC | Falls Church, VA |
| Quickdinero, Inc. | Chicago, IL |
| Sigue Corp. | San Fernanco, CA |
| Softgate Systems, Inc. | Fairfield, NJ |
| Tempus Consulting, Inc. | Washington, DC |
| Trans-Fast Remittance LLC | New York, NY |
| Travelex Currency Services, Inc. | Toronto, ON |
| Travelex Global Business Payments, Inc. | Washington, DC |
| U.S. Money Express Co. | Chicago, IL |
| Viamericas Corp. | Bethesda, MD |
| Western Union Financial Services | Englewood, CO |
| Xoom Corporation | San Francisco, CA |
| Number of Licensees: 55 | |

Consumer Finance License Types

NOTE: The information contained herein does not reflect an official position of the Ohio Department of Commerce, Division of Financial Institutions, and this information may not be relied upon as the Division's interpretation of law or policy.

CHECK CASHERS

Ohio Revised Code 1315.21 -- 1315.99 Ohio Administrative Code 1301:8-8-01 -- 1301:8-8-06

To obtain a check cashing license, an entity must be financially sound, have a net worth of at least \$25,000, and have good character and the ability and fitness to engage in the business of cashing checks. In addition, applicants must have a Money Service Business registration and complete an Ohio Declaration of Material Assistance form. Ohio Mortgage Loan Act registrants, small loan licensees, banks, credit unions, money transmitters, or retail establishments that not deriving more than 5% of gross income from cashing checks are exempt. Licenses are renewed annually by December 31.

All check cashers must conspicuously post a schedule of fees and charges. There are no fee limitations on non-government issued checks. The total of any and all fees cannot be more than 3% of the face amount of the check for government issued checks.

CREDIT SERVICE ORGANIZATIONS

Ohio Revised Code Chapter 4712.

A credit service organization is defined as an entity that, in return for payment, represents that they will improve a buyer's credit rating or assist in obtaining an extension of credit. A certificate of registration must be obtained to operate as a credit service organization, and any past or present legal complaints against the entity must be disclosed. Licensees must also obtain a \$50,000 surety bond and renew their registration annually by April 30th. Buyers must be provided with a written statement of rights that includes a detailed description of the services to be performed, the total cost of the services, and a list of available nonprofit budget and debt counseling services.

HOMEOWNER EQUITY PROTECTION ACT

Ohio Revised Code 1349.25 -- 1349.72

The Homeowner Equity Protection Act applies to mortgage lenders, including banks, except where the lender is a federally chartered institution or operating subsidiary. The Act only applies to loans involving property located within Ohio that is refinanced or where a second mortgage is secured by a person's principal residence. The Act does not apply to home purchases or initial construction but does apply to open-end loans. The Act applies to loans with an interest rate of 8% over the comparable Treasury note for first mortgages and 10% for second mortgages. It also applies to loans of \$25,000 or more with total points and fees over 5% of the loan amount and loans under \$25,000 with total points and fees over 8%.

The Act provides that if existing debt plus the proposed loan exceeds 50% of gross income, the consumer must receive pre-purchase counseling and sign a disclosure acknowledging risk. If debt exceeds 50% of gross income, no pre-payment penalty is permitted. Items not permitted under the Act include balloon payments unless the loan term exceeds five years, negative amortization, and an increased interest rate upon default. Loans cannot be made based on collateral without regard to the consumer's ability to repay from income.

MORTGAGE BROKERS & LOAN ORIGINATORS

Ohio Revised Code 1322.01 -- 1322.99 Ohio Administrative Code 1301:8-7-01 -- 1301:8-7-29

A "Loan Originator" is defined as an individual, who for compensation, takes or offers to take a mortgage loan application, or advises or negotiates loan terms, or commits to a mortgage for a buyer. It does not include an individual that performs purely clerical tasks, real estate brokerage activities, or the extension of credit relating to timeshares, and generally does not include loan processors, attorneys, or the retail sale of manufactured/mobile homes.

A "Mortgage Broker" is defined as a person who, for compensation, assists a buyer in obtaining a mortgage. It also includes a person engaged in table funding or warehouse lending mortgage loans that are first lien residential mortgage loans. Generally, a Mortgage Broker does not include a person that makes mortgage loans and receives a scheduled pay-

ment on each loan, banks, credit unions, mortgage bankers, governmental entities, colleges and universities, or the retail sale of manufactured/ mobile homes.

Mortgage Brokers are required to designate an Operations Manager who is responsible for daily operations and compliance. Brokers must maintain a surety bond in the minimum amount of \$50,000 and \$10,000 for each branch location, and must maintain a special account for bona fide third party fees. Mortgage Brokers must also provide timely disclosures to borrowers with respect to fees, payments, interest, etc. Examinations by the Division of Financial Institutions may be conducted as often as considered necessary.

OHIO MORTGAGE LOAN ACT

Ohio Revised Code 1321.51 -- 1321.99

Ohio Administrative Code 1301:8-3-03 -- 1301:8-3-24

A "Mortgage Loan Originator" is defined as an individual, who for compensation, takes or offers to take a residential mortgage loan application, or advises or negotiates loan terms, or commits to a residential mortgage for a buyer. It also includes any person that advertises, solicits, or holds out that the person is engaged in the business of making residential mortgage loans secured by a mortgage on a borrower's real estate which is other than a first lien on the real estate. It does not include an individual that performs purely clerical tasks, real estate brokerage activities, or the extension of credit relating to timeshares and also generally does not include loan processors, attorneys, or the retail sale of manufactured/mobile homes.

The Ohio Mortgage Loan Act does not apply to banks, insurance companies, loans made pursuant to the Small Loan Act, government entities, colleges, universities, or business loans. Credit union service organizations may file for an exemption but will still be subject to examination by the Division of Financial Institutions.

Interest cannot exceed 21% unless both parties agree to a higher rate, not to exceed 25%. Interest cannot be compounded or paid in advance. Open end loans are permitted.

PAWNBROKERS

Ohio Revised Code Chapter 4727.
Ohio Administrative Code 1301:8-5-01 -- 1301:8-1-10

A "Pawnbroker" is a person engaged in the business of lending money on personal property for a total finance charge in excess of 8% per annum. To obtain a license, pawnbrokers must demonstrate "experience and fitness" which includes knowledge of the laws, rules and procedures of pawn shop operation and must apply for license renewal biennially no later than June 30. Pawnbrokers must submit to a police record check and demonstrate liquid assets of at least \$100,000, or maintain a surety bond in the penal sum of \$25,000. Fees are to be paid monthly, and pawnbrokers cannot charge more than 5% per month interest plus \$4 per month for storage fees.

Pawnbrokers must supply a list of pawned items to the police department on a daily basis. Pawnbrokers are not required to return stolen items to the owner, but an owner may file an action at law to recover the property.

PRECIOUS METALS DEALERS

Ohio Revised Code Chapter 4728.

Ohio Administrative Code 1301:8-6-01 -- 1301:8-6-06

A Precious Metals Dealer is defined as a person engaged in the business of purchasing articles made of, or containing gold, silver, platinum, or other precious metals or jewels. To hold a precious metals license, applicants must have good character, sufficient financial responsibility, reputation, and experience, a net worth of at least \$10,000, or maintain a surety bond of \$10,000. The License must be renewed annually by June 30th.

A pawnbroker may deal in precious metals without holding a separate precious metals license. However, pawnbrokers must comply with all Precious Metal Act requirements. Transactions between two entities that have special knowledge of the industry, such as collectors, are exempt. Other exempt entities include Small Loan licensees, Mortgage Loan Act registrants, banks, credit unions, jewelry stores if the purchases are less than 25% of retail sales, and purchases made in probate.

Precious Metals Dealers must make available daily to the police department, a description of all articles received on the preceding business day. Precious Metals Dealers must retain all purchased items for five days. Licensees do not have to return stolen items to their rightful owner, but an owner may file an action at law to recover property.

PREMIUM FINANCE COMPANIES

Ohio Revised Code 1321.20 & 1321.71 -- 1321.99 Ohio Administrative Code 1301:8-4-1 -- 1301:8-4-04

A Premium Finance Company is defined as an entity which advances payment for insurance premiums, together with a finance charge that exceeds 8%. Banks and policies issued by life, property, or casualty insurance companies are exempt. Insurance charges in connection with retail installment sales contracts are also exempt. A Premium Finance Company must be licensed, have a net worth of at least \$50,000, good business reputation, and experience or education in the industry. Licenses are renewed annually by July 1.

Finance charges shall be computed at a maximum rate of \$12 per \$100 per year, plus an acquisition charge of \$20 per agreement. Finance charges can be higher if a premium is not primarily for personal, family or household purposes. In no case may a finance charge exceed 25% APR.

SHORT-TERM LOAN ACT

Ohio Revised Code 1321.35 -- 1321.48 & 1321.99 Ohio Administrative Code 1301:8-11-01 -- 1301:8-11-06

A short-term loan is a loan of \$500 or less that has a duration of 31 days or more. Interest cannot exceed an annual percentage rate of 28%. Only one check collection charge per loan is permitted, and the charge cannot exceed \$20 plus any amount passed on from other financial institutions. Licensees can collect damages and costs in connection with a civil suit after default.

Loans cannot be made if a borrower would owe more than a total of \$500 to one or more licensees, or owe more than 25% of the borrower's gross monthly income. Licensees also cannot accept vehicle titles, real property, or other collateral as security for the loan and cannot charge a pre-payment penalty.

SMALL LOAN COMPANIES

Ohio Revised Code 1321.01 -- 1321.20 & 1321.99 Ohio Administrative Code 1301:8-1-01 -- 1301:8-2-20

The Small Loan Act applies to loans of \$5,000 or less with interest of over 8% per annum. Interest shall not exceed 28% on amounts up to \$1,000 and may not exceed 22% on amounts over \$1,000. Interest shall not be compounded. Interest is defined as all charges payable as a condition to a loan except for loan origination charges, default or deferment charges, and collection charges.

Licensees must have financial responsibility, experience, reputation, and general fitness to warrant the belief the business will be operated lawfully. Licensees must maintain a readily available cash account of \$25,000 and must renew their license by June 30 each year. Banks, credit unions, Ohio Mortgage Loan Act registrants, Insurance Premium Finance Companies, and Short Term Loan licensees are exempt. Open-end loans are permitted, and a credit line charge may be added not exceeding the greater of 1% of the original credit line, or \$30.

Profit and Loss Statement

| SPIRITUOUS LIQUOR SALES | Fiscal 2010 | Fiscal 2011 |
|---|---------------|---------------|
| Retail Sales | \$511,210,840 | \$532,270,745 |
| Wholesale Sales | \$246,211,271 | \$253,685,511 |
| GROSS SALES | \$757,432,111 | \$785,966,257 |
| Less Wholesale Discount | \$14,773,276 | \$15,221,731 |
| TOTAL SALES | \$742,658,835 | \$770,744,526 |
| Less Cost of Goods Sold | \$425,989,172 | \$442,085,611 |
| State Gallonage Tax | \$36,631,673 | \$37,787,590 |
| TOTAL COST OF GOODS | \$462,620,845 | \$479,873,202 |
| GROSS PROFIT | \$280,037,990 | \$290,871,324 |
| Percentage of Gross Profit | 37.07% | 37.008% |
| OPERATING EXPENSES | | |
| Less Operating Expenses - Agencies | \$40,591,348 | \$42,094,509 |
| Less Operating Expenses - General | \$10,650,849 | \$11,600,569 |
| TOTAL OPERATING EXPENSES | \$51,242,197 | \$53,695,078 |
| NET PROFIT BEFORE OTHER INCOME AND OTHER DEDUCTIONS | \$228,795,792 | \$237,176,246 |
| PERCENT NET PROFIT TO GROSS SALES | 30.21% | 30.18% |
| (Dollar variances due to rounding) | | |

Division of Securities Enforcement Action

Enforcement Statistics

| | FY 08 | FY 09 | FY 10 | FY 11 |
|---------------------|-------|---------|--------|---------|
| Notices of Hearing | 108 | 42 | 64 | 29 |
| No/Respondents | 150 | 78 | 71 | 39 |
| Final Orders | 62 | 63 | 8 | 17 |
| No/Respondents | 102 | 64 | 10 | 22 |
| | | | | |
| Search Warrants | 2 | 0 | 0 | 1 |
| Injunctions | 2 | 7 | 0 | 0 |
| | | | | |
| Criminal Referrals | 2 | 5 | 5 | 7 |
| Indictments | 9 | 6 | 4 | 3 |
| Counts | 227 | 152 | 132 | 37 |
| Convictions | 6 | 8 | 8 | 5 |
| Counts | 36 | 38 | 88 | 44 |
| Yrs. Sent to Prison | 36 | 44 | 34 | 42 |
| Restitution Ordered | \$19M | \$16.6M | \$1.7M | \$17.1M |

Bureau of Testing & Registration (BTR) FY11 performance metrics

<u>E-license</u> – Currently fire protection, fireworks, hotels, underground storage tank (UST) annual registration, and storage of explosives licenses/permits can be renewed on-line. Customer participation with the on-line e-license process increases each fiscal year, and will continue to increase as bureau staff introduces this feature to customers and walks them through the process as needed.

| On-Line Renewal | FY08 | FY09 | FY10 | FY11 |
|-------------------------|-------|-------|--------|--------|
| Fire Protection | 3,083 | 4,177 | 6,148 | 7,930 |
| Exhibitor | 820 | 1,226 | 1,377 | 1,530 |
| Hotel/motel | | 80 | 112 | 217 |
| Storage of explosives | 9 | 33 | 23 | 29 |
| UST annual registration | 4,269 | 4,391 | 4,241 | 4,594 |
| TOTAL | 8,181 | 9,907 | 11,901 | 14,300 |

FY11 Revenue Processed

| Category | Licenses | Revenue |
|------------------------|----------------|----------------|
| Company | 1,777 | \$273,680.00 |
| Individuals | 18,948 | \$796,966.68 |
| Hotel/Motel | 1,649 | \$259,696.00 |
| Exhibitors& Assistants | 1,892 | \$60,519.00 |
| Firework Manufacturer | 8 | \$16,600.00 |
| Firework Wholesaler | 44 | \$115,700.00 |
| Firework Shipper | 21 | \$55,050.00 |
| Provisional | 127 | \$5,590.00 |
| Explosive Magazine | 136 | \$10,500.00 |
| Cigarettes | 16 | \$18,000.00 |
| UST Installer | 583 | \$87,575.00 |
| UST Inspector | 45 | \$1,125.00 |
| UST Registration | 19,804 (tanks) | \$990,210.00 |
| UST Permits | 627 | \$21,945.00 |
| Total | | \$2,713,156.68 |



77 South High Street, 23rd Floor Columbus, Ohio 43215-6123 www.com.ohio.gov