

Reset your District Password

Your District password includes but is not restricted to; your Windows logon, Aeries, Google account.

IF you are already logged onto the District network and are **proactively changing** your password or responding to a prompt to change it before it expires:

1. Point a **Web Browser** to, <https://passwordreset.sbcusd.com>
2. **Click on Change password**
3. **Enter your username**, e.g. johntorrez
1. **Enter your current password** and **click** on the **Next** button
4. **Enter a new password**, and reenter/confirm the password
5. **Click** on the **Change** button and **click** on the **OK** button
6. SEE NOTE BELOW



IF your password **expired**, or you **forgot** your password, or If you're **locked out** due to repeated failed password attempts:

2. **Locate a computer which is currently logged onto the District network (a colleague's computer)**
3. Point a **Web Browser** to, <https://passwordreset.sbcusd.com>
4. **Click on Forgot my password**
5. Enter your **username**, e.g. johntorrez and **click** on the **Next** button
6. Enter the last 4 digits of you **SS#** and **click** on **Next**
7. Enter your **staff ID#** and **click** on **Next**
8. Choose whether you're **resetting** your password OR whether you're **unlocking** your account, and:

Unlock My Account

- Choose **Unlock my account** and **click** on **OK**

Resetting My Password

- Choose **Reset my password** and **click** on **Next**
- Enter a **new password**, and reenter/confirm the password
- **Click** on **Reset**

9. SEE NOTE BELOW

NOTE! If you change your District password and **you are running a MAC and or you have mobile devices which are tethered to the District network** (connected to District Wi-Fi and or connected to your District email), you must reset your passwords for those apps on the device(s), as it will continue to attempt to connect to the Wi-Fi and or your email account with the old password, fail, and lock you out.

HOW TO:

[IOS \(iPhone & iPad\) Wi-Fi Password Reset](#) | [Android Device Wi-Fi Password Reset](#)

Wi-Fi Password Reset for IOS (iPhone & iPad) Devices

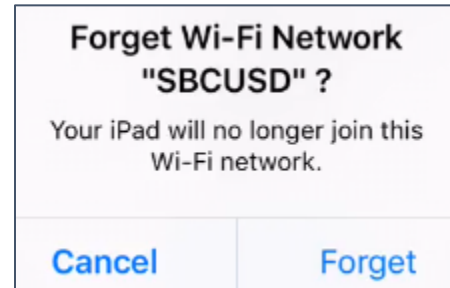
1. At the **Home** screen tap the **Settings** icon



2. Tap the **Wi-Fi icon to the left of SBCUSD**



3. Tap **Forget**

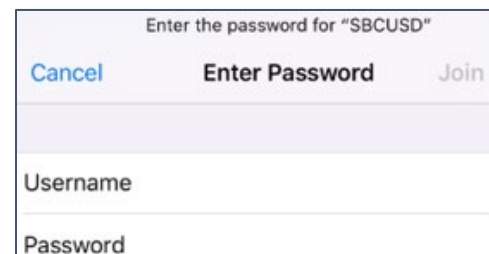


4. Under CHOOSE A NETWORK... tap **SBCUSD**

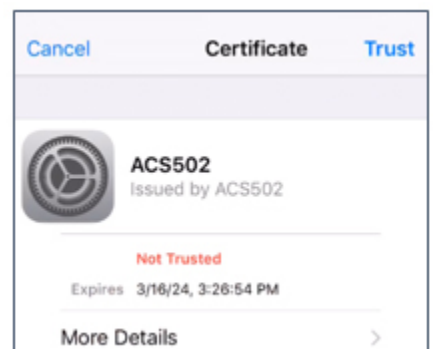


5. Enter your Username
(Example: sbc-district\johntorrez)

6. Enter your District password and tap **Join**



7. Tap **Trust**



Wi-Fi Password Reset for Android Devices

(step action varies depending on device maker and Android version)

1. At the **Home** screen tap the **Apps** icon



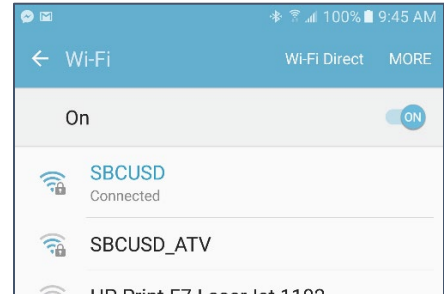
2. Inside Apps tap the **Settings** icon



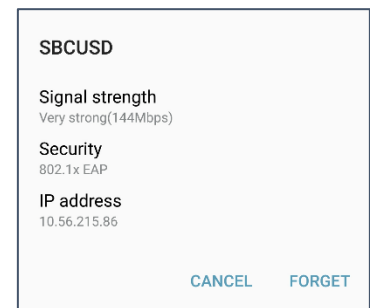
3. Tap the **Wi-Fi** icon



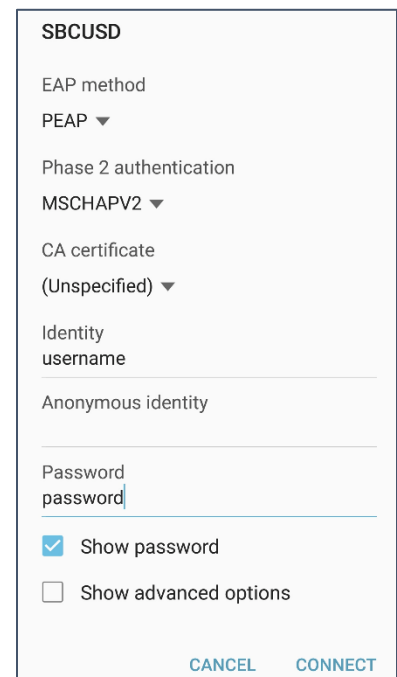
4. Tap **SBCUSD**



5. Tap **FORGET**



6. Tap **SBCUSD** and set the **Phase 2 Authentication** field to: **MSCHAPV2**



7. In the **Identity** field, enter your district username
(Example: johntorrez)

8. In the **Password** field enter your District password

9. Tap **Connect**