## Other transportation-related fees and shipping information¹

Effective January 4, 2021; updated April 19, 2021
Your shipment may incur fees in addition to its base rate. The following are descriptions of those fees plus other shipping information. See the FedEx Express Terms and Conditions and FedEx Ground Tariff for more information. See p. 67 in the FedEx Service Guide for information on the fees that may apply to FedEx One Rate ${ }^{\circledR}$ shipments. Separate fees apply for FedEx SameDay ${ }^{\circledR}$ and FedEx ${ }^{\circledR}$ International Next Flight. FedEx Express ${ }^{\circledR}$ shipments from the U.S. to Puerto Rico are assessed the same fees that apply to FedEx Express shipments within the U.S., unless otherwise specified.

For FedEx Express U.S. import shipments, fees vary depending on origin country or territory; however, each fee works the same as for U.S. export. Call 1.800.463.3339 and say "international services" for package service fees applicable from your origin country or territory, or 1.800.332.0807 for freight service fees. For FedEx Freight fee information, refer to the FXF 100 Series Rules Tariff.

U.S. Express Package Services = FedEx First Overnight, FedEx Priority Overnight, ${ }^{\oplus}$ FedEx Standard Overnight, ${ }^{\text {® }}$ FedEx 2Day ${ }^{\ominus}$ A.M., FedEx 2Day ${ }^{\ominus}$ and FedEx Express Saver ${ }^{\ominus}$ U.S. Ground Services = FedEx Ground ${ }^{\circledR}$ and FedEx Home Delivery ${ }^{\circledR}$<br>International Express Package Services $=$ FedEx International First, FedEx International Priority ${ }^{\ominus}$ and FedEx International Economy ${ }^{\ominus}$ International Ground Service $=$ FedEx International Ground ${ }^{\ominus}$<br>U.S. Express Freight Services $=$ FedEx First Overnight ${ }^{\ominus}$ Freight, FedEx 1Day ${ }^{\ominus}$ Freight, FedEx 2Day ${ }^{\ominus}$ Freight and FedEx 3Day ${ }^{\ominus}$ Freight<br>International Express Freight Services = FedEx International Priority ${ }^{\ominus}$ Freight, FedEx International Economy ${ }^{\ominus}$ Freight and FedEx International Premium ${ }^{\ominus}$

Definition Applicable services Charges

## Additional Handling Surcharge

## Express Package and Ground Services

A surcharge applies to any package that:
(Dimension)

1) measures greater than 48 inches along its longest side;
2) measures greater than 30 inches along its second-longest side;
3) measures greater than 105 inches in length and girth - the length and girth is length plus (two times the height) plus (two times the width); ${ }^{2}$

## (Weight)

4)     - has an actual weight greater than 50 lbs . (U.S. Express Package Services, U.S. Ground Services);

- has an actual weight greater than 70 lbs. (International Express Package Services, International Ground Service);


## (Packaging)

Is in non-standard packaging, including any package that:
5) is not fully encased in an outer shipping container;
6) is encased in an outer shipping container not made of corrugated fiberboard (cardboard) materials, including but not limited to metal, wood, canvas, leather, hard plastic, soft plastic (e.g., plastic bags) or expanded polystyrene foam (e.g., Styrofoam);
7) is encased in an outer shipping container covered in shrink wrap or stretch wrap;
8) is encased in a soft-sided pack (e.g., courier packs, poly bags and bubble mailers) that exceeds 18 inches along its longest side or 13 inches along its second-longest side or 5 inches in height;
9) is cylindrical, including (without limitation) mailing tubes, cans, buckets, barrels, drums or pails;
10) is bound with metal, plastic or cloth banding, or has wheels, casters, handles, or straps (including packages where the outer surface area is loosely wrapped, or where the contents protrude outside the surface area); or
11) could become entangled in or cause damage to other packages or the FedEx sortation system.
Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time. For U.S. express and ground services, this surcharge applies per piece even if multiple pieces are bundled in a shipment. We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit.

## Express Freight Services

A surcharge applies to any freight handling unit that measures greater than 62 inches along its longest side. For U.S. express freight services, this surcharge applies on a per-freight-handling-unit basis even if multiple pieces of freight are bundled in a shipment. We reserve the right to assess additional handling charges for freight and any freight handling unit that require special handling during transit.

| U.S. Express Package Services, | • $\$ 16$ per package (dimension) |
| :--- | :--- |
| U.S. Ground Services, | • $\$ 25450$ per package (weight) |
| International Ground Service | • $\$ 16$ per package (packaging) |
| International Express Package Services (dimension) |  |
|  | • $\$ 25.50$ per shipment (weight) |
|  | • $\$ 14$ per shipment (packaging) |
| U.S. Express Freight Services | $\$ 195$ per freight handling unit |
| FedEx International Priority Freight, <br> FedEx International Economy Freight | $\$ 195$ per shipment |

${ }^{2}$ Effective January 18, 2021.

## Peak - Additional Handling Surcharge

During specified times of the year, the Peak - Additional Handling Surcharge will apply to packages meeting the criteria and characteristics of the Additional Handling Surcharge (see above).
U.S. Express Package Services, U.S. Ground Services, International Ground Service

Go to fedex.com/peak-surcharge for information on peak surcharges in effect, including applicable services, surcharge amounts and effective dates.

## Other transportation-related fees and shipping information

Definition

## Additional Handling Surcharge — Non-stackable

A surcharge applies to any freight handling unit of a freight shipment that is non-stackable. Non-stackable means the freight handling unit cannot be stacked vertically in a safe and secure manner. Examples include, but are not limited to, non-stackable freight handling units that: 1) do not have a flat and stable top or base; 2) may be damaged if another piece is loaded on them; or 3) have flat and stable loading surfaces but are too narrow to safely and securely support other freight handling units (e.g., 1-2 barrels or drums). For U.S. express freight services, this surcharge applies on a per-freight-handling-unit basis even if multiple pieces of freight are bundled in a shipment.
For more information on preparing and palletizing freight, access our comprehensive Packaging Guidelines for Shipping Freight brochure online at fedex.com/packaging.

## Applicable services <br> Charges

U.S. Express Freight Services $\$ 245$ per freight handling unit

FedEx International Priority Freight, \$245 per shipment FedEx International Economy Freight

## Address Correction

Express. If the shipper provides an incomplete or incorrect recipient address, we may attempt to find the correct address and complete delivery. We may use the address included in the shipper's electronic shipment information to determine whether an address correction is necessary. We will assess a shipping fee. For shipments receiving FedEx Express Multiweight ${ }^{\circledR}$ pricing, the fee is $\$ 18$ per package up to a maximum of $\$ 126$ per shipment. Address correction is also required if the recipient phone number is omitted for a Rural Delivery (RD) address or a Star Route Assignment (SRA) address in Alaska. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.
Within the U.S., we also will assess this fee if the address is a P.O. box number or P.O. box ZIP code. For international shipments destined to a P.O. box address, we may assess the fee if a valid telephone, fax or telex number is not provided for the recipient.
For FedEx International Broker Select, the address correction fee will apply if the broker's address is incomplete or incorrect on the air waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment.

Ground. If the shipper provides an incomplete, incorrect or P.O. box recipient address, we may attempt to determine the correct address, complete delivery and notify the shipper of the address correction. We may use the address included in the shipper's electronic shipment information to determine whether an address correction is necessary. We assess an additional charge for delivery or attempted delivery to the corrected address. For shipments receiving FedEx Ground Multiweight ${ }^{\circledR}$ pricing, the fee is $\$ 18$ per package up to a maximum of $\$ 54$ per shipment. The money-back guarantee does not apply to these shipments, and we are not liable for failing to complete delivery or meet our scheduled delivery time.

## Ancillary Clearance Service Fees

FedEx provides import clearance processing for international express package and international express freight shipments, and international ground shipments. FedEx may charge an ancillary clearance service fee, where applicable, on international shipments for clearance processing; for services requested by the shipper, recipient or importer of record; or to recover the costs passed to FedEx by the regulatory agency for regulatory filing. Ancillary clearance service fees that are invoiced are described on a separate line item on the duty-and-tax invoice.

We may apply these service fees, which are subject to change, to either a U.S.- or non-U.S.-based shipper, recipient or designated third party. When possible, we will honor the shipper's request to bill these service fees to the payer as designated on the Bill Duties and Taxes section of the air waybill or shipping label. When we are unable to honor that request, the recipient may be invoiced for applicable ancillary clearance services.

When the Bill Shipper or Bill Third Party option is selected to pay duty-and-tax charges, the payer will be invoiced for all applicable ancillary service fees that are assessed for clearance in the destination country, including all fees resulting from ancillary services that may have been requested by the recipient.
For more information about the ancillary clearance service fees that may apply to your shipment, select your destination country from the list provided at fedex.com/ancillary/ go/service.

- For more information about FedEx Express U.S. import service fees, select
"United States - FedEx Express."
- For more information about FedEx Ground Canada-to-U.S. service fees, select
"United States - FedEx Ground."
- For more information about FedEx Ground U.S.-to-Canada service fees, select
"Canada - FedEx Ground."
Note: Fees are per shipment unless otherwise noted.
U.S. Express Package Services, U.S. Ground \$18 per correction Services, International Express Package
Services, International Ground Service,
FedEx International Priority Freight,
FedEx International Economy Freight
U.S. Express Freight Services \$93 per correction

International Express Package Services, International Express Freight Services
Ancillary Clearance Service Fees: FedEx Express (U.S. Import Shipments)

| Additional Entry Line Items, per line if over 5 lines | \$3 |
| :---: | :---: |
| Disbursement Fee (may be identified as Advancement Fee or Duty Handling Fee in certain countries) | Greater of \$11 or 2\% of duty, tax and merchandise processing fee charges |
| Broker Document Transfer | \$35 |
| Broker In-Bond Transfer | \$75 |
| Entry Copy, per entry | \$1 |
| Entry of Goods Pursuant to U.S. Department of Defense Contracts | \$50 |
| Live Entry Processing | \$20 |
| Other Special Brokerage Processing | \$7-\$62.50 |
| Prior Notice for Food and Food Products | \$10 |
| Storage Charge | - $\$ 20$ minimum <br> - $\$ 0.04$ per lb. per day for the first week, after 48 hours <br> - $\$ 0.08$ per Ib. per day for the second week and beyond |
| U.S. Bureau of Alcohol, Tobacco, Firearms and Explosives Clearance | \$70 |

## Other transportation-related fees and shipping information

## Definition

## Ancillary Clearance Service Fees (cont.)

Clearance Entry Fee. When a shipment is processed as a brokerage-inclusive shipment and FedEx Ground arranges for clearance services, a clearance entry fee is charged to cover processes required to check the Commercial Invoice submitted with the shipment and complete entry preparation procedures required by either U.S. Customs and Border Protection or the Canada Border Services Agency, including calculation of applicable duties and taxes for each type of commodity included in the shipment. The clearance duties and taxes for each type of commodity included in the shipment. The clearance billed for the clearance entry fee, which is added as an ancillary clearance service fee to the duty-and-tax invoice.

## Applicable services <br> Charges

Ancillary Clearance Service Fees: FedEx Express (U.S. Import Shipments) [cont.]

| U.S. Fish and Wildlife Service (FWS) Clearance <br> FWS will assess various fees depending on the <br> product teing imported. FedEx will assess an <br> additional administrative fee. | The actual fees assessed by the <br> FWS, plus an additional \$15 FedEx <br> administrative fee |
| :--- | :--- |
| U.S. Food and Drug Administration Clearance $\$ 20$ |  |

International Ground Service
Ancillary Clearance Service Fees: FedEx Ground (Canada-to-U.S. Shipments)

| Additional Entry Line Items, per line <br> if over 5 lines | $\$ 3$ |
| :--- | :--- |
| Disbursement Fee (may be identified as <br> Advancement Fee or Duty Handling Fee in <br> certain countries) | Greater of \$7 or 2\% of duty, tax and <br> merchandise processing fee charges |
| U.S. Fish and Wildlife Service (FWS) Clearance <br> FWS will assess various fees depending on the <br> product being imported. FedEx will assess an <br> additional administrative fee. | The actual fees assessed by the |
| FWS, plus an additional \$15 FedEx |  |
| administrative fee |  |


| U.S. Food and Drug Administration Clearance | $\$ 20$ |
| :--- | :--- |
| Other Government Agency, per entry | Varies |

Ancillary Clearance Service Fees: FedEx Ground (U.S.-to-Canada Shipments)

| Additional Entry Line Items, per line <br> if over 5 lines | CAD\$4.50 |
| :--- | :--- |
| Disbursement Fee (may be identified as <br> Advancement Fee or Duty Handling Fee in <br> certain countries) | Greater of CAD\$10 or 2.5\% of <br> duty-and-tax charges |
| Fax or Call Fee | •CAD\$3 (local)  <br>  •CAD\$4 (long distance, U.S. to Canada) |
| Temporary Import Entry, per entry | CAD\$120 |
| Other Government Agency, per entry | CAD\$16 |
| Note: Fees are per shipment unless otherwise noted. |  |

International Ground Service
Clearance Entry Fees: U.S.-to-Canada Shipments

| Value for Duty (CAD\$) | Fee (CAD\$) |
| :--- | :--- |
| $\$ 0-\$ 40$ | $\$ 0$ |
| $\$ 40.01-\$ 60$ | $\$ 15.45$ |
| $\$ 60.01-\$ 100$ | $\$ 19.30$ |
| $\$ 100.01-\$ 150$ | $\$ 25.50$ |
| $\$ 150.01-\$ 200$ | $\$ 29$ |
| $\$ 200.01-\$ 500$ | $\$ 45.35$ |
| $\$ 500.01-\$ 1,000$ | $\$ 50.75$ |
| $\$ 1,000.01-\$ 1,600$ | $\$ 60.10$ |
| $\$ 1,600.01-\$ 3,300$ | $\$ 70$ |
| $\$ 3,300.01-$ plus | $\$ 70$ plus $\$ 6.03$ for each additional $\$ 1,000$ |

Clearance Entry Fees: Canada-to-U.S. Shipments

| Value for Duty | Fee |
| :--- | :--- |
| $\$ 0-\$ 800$ | $\$ 0$ |
| $\$ 800.01-\$ 1,250$ | $\$ 26$ |
| $\$ 1,250.01-\$ 2,000$ | $\$ 37.44$ |
| $\$ 2,000.01$-plus | $\$ 37.44$ plus $\$ 1.70$ for each additional $\$ 1,000$ |

## Other transportation-related fees and shipping information

## Definition

## Applicable services <br> Charges

## Broker Select Option Fee

FedEx International Broker Select shipments may be routed to the FedEx in-bond location that serves your customs broker. When this occurs and you choose to have us deliver the shipment to a recipient who is served by a different FedEx location than your customs broker (such as in a different metropolitan area), a fee may apply.

FedEx International Priority, FedEx International Economy, FedEx International Priority Freight, FedEx International Economy Freight

Greater of $\$ 10$ per shipment or $\$ 0.50$ per lb.

## Change of Air Waybill Charge

A charge applies to any change on the air waybill due to new sender instructions received after a FedEx International Premium shipment has left the airport of departure. When the sender changes the destination and additional shipping is required, the sender is liable for the shipping charges as originally routed, plus transportation charges between the original and amended destination airports.

International Express Package Services, International Express Freight Services

For details on currency conversion, see the Billing section in the FedEx Express International Terms and Conditions.

Currency Conversion
FedEx Express customers who need their charges converted to a freely convertible currency (other than U.S. dollars) will be billed using a daily conversion rate. Our source for the daily information is OANDA, an internet exchange rate service.

FedEx International Premium $\quad \$ 6.50$ per shipment

## Dangerous Goods

Accessible Dangerous Goods. Certain dangerous goods must be accessible during transit. You can ship these accessible dangerous goods using FedEx First Overnight, FedEx Priority Overnight, FedEx First Overnight Freight, FedEx 1Day Freight, FedEx International First (U.S. inbound), FedEx International Priority, FedEx International Economy (except to Puerto Rico), FedEx International Priority Freight, FedEx International Economy Freight (except to Puerto Rico), FedEx International Premium and FedEx International Express Freight ${ }^{\circledR}$ services.
Class 1.4 Explosives
Class 2.1 Flammable gas
Class 2.2 Non-flammable gas with a "cargo aircraft only" label
Class 3 Flammable liquid
Class 4 Flammable solid, spontaneously combustible, dangerous when wet
Class 5 Oxidizer and organic peroxide
Class 8 Corrosive material
Inaccessible Dangerous Goods. You can ship the following dangerous goods classifications via most FedEx Express services.
Class 2.2 Non-flammable gas without a "cargo aircraft only" label
Class 6.1 Toxic
Class 6.2 Infectious substances
Class 7 Radioactive materials ${ }^{\mathbf{1}}$
Class 9 Miscellaneous dangerous goods
You cannot ship dangerous goods of any kind in the FedEx ${ }^{\circledR} 10 \mathrm{~kg}$ Box or FedEx ${ }^{\circledR}$ 25kg Box with the exception of permitted IATA Section II lithium batteries.
Shipments from the U.S. to Puerto Rico that contain dangerous goods or dry ice are assessed the same fees that apply to shipments within the U.S.

| FedEx First Overnight, | • $\$ 115$ per package (accessible) |
| :--- | :---: |
| FedEx Priority Overnight | • $\$ 54.50$ per package (inaccessible) |
|  | • $\$ 6.15$ per package (dry ice only) |
| FedEx Standard Overnight, FedEx 2Day A.M., | • $\$ 54.50$ per package (inaccessible) |
| FedEx 2Day, FedEx Express Saver | • $\$ 6.15$ per package (dry ice only) |
| FedEx International First, | • Greater of $\$ 171$ per shipment or |
| FedEx International Priority, | $\$ 0.93$ per lb. (accessible) |
| FedEx International Economy | •Greater of $\$ 85.50$ per shipment or |
|  | $\$ 0.47$ per lb. (inaccessible) |
|  | • $\$ 6.15$ per shipment, or $\$ 6.15$ per |
|  | package for shipments to or from |
|  | Puerto Rico (dry ice only) |
| FedEx First Overnight Freight, | •Greater of $\$ 115$ per shipment or |
| FedEx 1Day Freight | $\$ 0.92$ per lb. (accessible) |
|  | •Greater of $\$ 53.50$ per shipment or |
|  | $\$ 0.35$ per lb. (inaccessible) |
| FedEx 2Day Freight, FedEx 3Day Freight | Greater of $\$ 53.50$ per shipment or |
|  | $\$ 0.35$ per lb. (inaccessible only) |
| International Express Freight Services | •Greater of $\$ 171$ per shipment or |
|  | $\$ 0.93$ per lb. (accessible) |
|  | •Greater of $\$ 85.50$ per shipment or |
|  | $\$ 0.47$ per lb. (inaccessible) |

Note: If a shipment contains both dry ice and dangerous goods (accessible or inaccessible), only dangerous goods charges are assessed. The dry-ice surcharge is not assessed.

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# Other transportation-related fees and shipping information 

## Definition

## Applicable services

## Charges

## Declared Value (Declared Value for Carriage for International Express Package and Freight Services)

See the Declared Value and Limits of Liability sections in the FedEx Express Terms and Conditions and the FedEx Ground Tariff for details.
The Direct Signature Required FedEx ${ }^{\circledR}$ Delivery Signature Option will automatically be applied to packages shipped to or within the U.S. and to Canada that have a declared value equal to or greater than \$500. Direct Signature Required fees will not apply for those packages.
If U.S. multiple-package shipments or FedEx International Ground multiple-package shipments processed together on a FedEx ${ }^{\circledR}$ electronic shipping solution contain a package with a declared value equal to or greater than \$500, Direct Signature Required will automatically be applied to the entire shipment. Direct Signature Required fees will apply only to those packages within the shipment with a declared value of less than $\$ 500$. See FedEx Delivery Signature Options on p. 8 for more information.

For international express multiple-package shipments to the U.S. or Canada processed together on a FedEx electronic shipping solution, Direct Signature Required will automatically be applied to the entire shipment if: 1) the shipment contains a package with a declared value equal to or greater than $\$ 500$; or 2) package-level data is not provided and the average declared value of the packages in the shipment is equal to or greater than \$500 (based on the currency of the destination country). Direct Signature Required fees will not apply to these shipments. See FedEx Delivery Signature Options on p. 8 for more information.

Shipments from the U.S. to Puerto Rico are assessed the same declared value fees that apply to shipments within the U.S.

| U.S. Express Package Services, | $\bullet \$ 3.45$ for shipments valued between |
| :--- | :---: |
| U.S. Ground Services, | $\$ 100.01-\$ 300$ <br> International Ground Service |
|  | $\$ 1.15$ per $\$ 100$ of declared value for <br> shipments valued in excess of $\$ 300$ |
| International Express Package Services, | $\$ 1.15$ per $\$ 100$ of value in excess of $\$ 100$ <br> International Express Freight Services$\$ 9.07$ per Ib., whichever is greater |

## Delivery Area Surcharge ${ }^{1}$

A delivery area surcharge applies to package shipments destined to select U.S. ZIP codes. In addition, a delivery area surcharge applies to FedEx Express and FedEx Ground shipments destined for areas in Alaska and Hawaii that are remote, sparsely populated or geographically difficult to access. Go to fedex.com/en-us/service-guide/rates-surcharges.html\#express-ground-fees-and-surcharges for a list of ZIP codes where this surcharge applies.
A maximum charge may apply for shipments receiving FedEx multiweight pricing.
For FedEx Ground and FedEx Home Delivery packages that exceed 70 lbs . and are destined to an Alaska ZIP code that receives the delivery area surcharge, the applicable fee will be 3.5 times the Alaska commercial or Alaska residential charge.
Delivery times are extended by 2-5 days (based on location) to Alaska ZIP codes that are assessed this surcharge.

| U.S. Express Package Services | Per-Package Charge | Maximum Charge: Multiweight Pricing |
| :---: | :---: | :---: |
| Commercial | \$3.25 | \$16.25 |
| Extended Commercial | \$3.85 | \$19.25 |
| Alaska Commercial ${ }^{2}$ | \$31.50 | Not applicable |
| Hawaii Commercial ${ }^{3,4}$ | \$9.50 | Not applicable |
| Residential | \$4.70 | \$23.50 |
| Extended Residential | \$5.90 | \$29.50 |
| Alaska Residential ${ }^{2}$ | \$31.50 | Not applicable |
| Hawaii Residential ${ }^{3,4}$ | \$9.50 | Not applicable |
| FedEx Ground |  |  |
| Commercial | \$3.10 | \$15.50 |
| Extended Commercial | \$3.70 | \$18.50 |
| Alaska Commercial | \$31.50 | Not applicable |
| Hawaii Commercial ${ }^{5}$ | \$12 | Not applicable |
| Intra-Hawaii Commercial6 | \$1.10 | Not applicable |
| FedEx Ground and FedEx Home Delivery |  |  |
| Residential (FedEx Ground) | \$4.40 | \$22 |
| Residential (FedEx Home Delivery) | \$4.30 | \$21.50 |
| Extended Residential (FedEx Ground) | \$5.90 | \$29.50 |
| Extended Residential (FedEx Home Delivery) | \$5.90 | \$29.50 |
| Alaska Residential | \$31.50 | Not applicable |
| Hawaii Residential5 | \$12 | Not applicable |
| Intra-Hawaii Residential ${ }^{6}$ | \$1.10 | Not applicable |

[^1]
## Other transportation-related fees and shipping information

## Definition

Applicable services
Charges

## Delivery Reattempt Charge

If we cannot complete delivery of a U.S. express freight or international express freight shipment on the initial delivery attempt, the shipment will be returned to the nearest FedEx Express Freight ramp location. We will not reattempt delivery unless the shipper or recipient requests it. For U.S. express freight shipments, each shipper- or recipient-arranged reattempt will be subject to a delivery reattempt charge in addition to all other applicable charges. After three attempts to notify the recipient or shipper, or five business days after the initial delivery attempt, whichever comes first, the shipment may be considered undeliverable.

Greater of $\$ 70.50$ per shipment or $\$ 0.077$ per lb.

## Delivery Reattempts

Express and Ground U.S. Nonresidential Shipments. FedEx Express and FedEx Ground will reattempt delivery if: 1) no one at the recipient address or a neighboring address is available to sign for the package and there is no signature release on file; or 2) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package.

Express and Ground U.S. Residential Shipments. FedEx Express, FedEx Ground and FedEx Home Delivery will reattempt delivery either automatically or upon request if: 1) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package; or 2) we, at our sole discretion, determine the package may not be released. Some exceptions apply. See the FedEx Express Terms and Conditions and FedEx Ground Tariff for details.
Express Packages (International). For FedEx Express international packages, we will reattempt delivery either automatically or upon request if: 1) no one at the recipient address or a neighboring address is available to sign for the package and there is no signature release on file; 2) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package; or 3) we, at our sole discretion, determine the package may not be released. If delivery of a shipment to a residential address (including a residence used as an office) cannot be completed on the initial attempt, we may, at our sole discretion, either reattempt delivery, hold the shipment until we contact the recipient for further delivery instructions, or both. After three attempts to deliver and/or three attempts to notify the recipient, or five business days from the date of shipment, whichever occurs first, the shipment may be considered undeliverable.

Ground Packages (International). FedEx Ground will reattempt delivery if: 1) for residential deliveries, no one at the recipient address or a neighboring address is available to sign for the package and there is no signature release on file; 2) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package; or 3) we, at our sole discretion, determine the package may not be released. Some exceptions apply. See the FedEx Ground Tariff for details.
FedEx First Overnight and FedEx International First (U.S. Inbound). We may provide three delivery attempts. For shipments that cannot be delivered on the first attempt by the FedEx First Overnight or FedEx International First commitment time, we may reattempt delivery by the FedEx Priority Overnight or FedEx International Priority commitment time on the same day as the first attempted delivery. If necessary, a second reattempt may occur by the FedEx Priority Overnight or FedEx International Priority commitment time the following business day.
Express Freight. For more information, see Delivery Reattempt Charge above.

Express Services, Ground Services

See the definition at left and the Pickup and Delivery section in the FedEx Express Terms and Conditions and FedEx Ground Tariff for details.

## Other transportation-related fees and shipping information

## Definition

Applicable services

## Charges

## Dimensional Weight

Dimensional weight is calculated by multiplying the length by width by height of each package in inches and dividing the total by 139. When dimensional weight applies per shipment, calculate the volume of each piece or freight handling unit in the shipment (multiply the length by width by height), then add those volumes together and divide the total by 139. If the dimensional weight exceeds the actual weight, charges may be assessed based on the dimensional weight. If the chargeable weight of a FedEx Ground package exceeds 150 lbs ., a prorated per-pound rate will be used. Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.

Dimensions of one-half inch or greater are rounded up to the next whole number; dimensions less than one-half inch are rounded down. The final calculation is rounded up to the next whole pound.

FedEx Express applies dimensional weight to all shipments in customer packaging and may apply it to shipments in FedEx packaging. Dimensional weight applies on a per-package or per-shipment basis for U.S. shipments, and per-shipment for international and U.S.-toPuerto Rico shipments. Dimensional weight is applicable on a per-freight-handling-unit basis for U.S. express freight shipments and a per-shipment basis for FedEx International Priority Freight and FedEx International Economy Freight shipments. See fedex.com/us/ terms/other-services for FedEx International Premium dimensional weight information.

FedEx Ground and FedEx Home Delivery apply dimensional weight to all shipments on a per-package basis.

Express Services, Ground Services
If the dimensional weight exceeds the actual weight, charges may be assessed based on the dimensional weight. See the definition at left for details.

## Duties and Taxes

Duties and taxes, including goods and services tax (GST) and value-added tax (VAT), may be assessed on the contents of the shipment. Any such charges will be billed to the recipient, unless you instruct us otherwise. In the event we disburse duties and taxes on any given shipment to a customs agency, the payer will be assessed an ancillary clearance service fee based on a flat rate or on a percentage of the total amount disbursed (see the Disbursement Fee [may be identified as Advancement Fee or Duty Handling Fee in certain countries] listed under Ancillary Clearance Service Fees on pp. 2-3).

International Express Package Services, International Express Freight Services, International Ground Service

See the definition at left, the Duties and Taxes section in the FedEx Express International Terms and Conditions, and the International Service Conditions section in the FedEx Ground Tariff for details.

## Electronic Export Information Filing Fee

A fee applies when FedEx files Electronic Export Information (EEI) to the U.S. government's Automated Export System (AES) via FedEx Export AgentFile ${ }^{\circledR}$ on your behalf.

International Express Package Services,
International Express Freight Services
\$10 per shipment

| U.S. Express Package Services | $\$ 4$ per package |
| :--- | :--- |
| International Express Package Services | $\$ 4$ per shipment |

A charge applies when you request a pickup for a FedEx Express package, including requests made using FedEx electronic shipping solutions or by calling 1.800.463.3339 (say "schedule a pickup"). The charge is itemized separately on your invoice. The charge also applies for pickup of FedEx Express ${ }^{\circledR}$ Prepaid Stamp shipments. (A return pickup charge applies for pickup of FedEx Express ${ }^{\circledR}$ Billable Stamp shipments. See p.13.) On-call pickups can only be scheduled for shipments paid for with a FedEx account number.

This charge does not apply if you drop off your package at a FedEx shipping location, tender your package via a FedEx Express Automated Pickup, or if you have a FedEx Express regular or FedEx Ground regular scheduled pickup for the account used to schedule the FedEx Express on-call pickup.

## Extended Service Area Delivery

Shipments delivered to points outside the FedEx primary service areas are assessed an extended service area delivery charge. No other destination-related, surchargeable freight services are available to extended service areas.
For an explanation of FedEx Express ${ }^{\otimes}$ Freight U.S. service areas, go to fedex.com/usfreight and select "Delivery commitments." To determine the service area for your shipment, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.

## Extended Service Area Pickup

Shipments picked up outside the FedEx primary service areas are assessed an extended service area pickup charge. No other origin-related, surchargeable freight services are available from extended service areas.
For an explanation of FedEx Express Freight U.S. service areas, go to fedex.com/usfreight and select "Delivery commitments." To determine the service area for your shipment, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.
U.S. Express Freight Services \$185 per shipment
U.S. Express Freight Services, \$185 per shipment

## Other transportation-related fees and shipping information

## Definition

Applicable services
Charges

## Extra Services Charge

When the shipper or recipient requests a special handling service beyond the standard freight pickup and delivery features of service outlined in this FedEx Service Guide, or when determined by FedEx, we will assess an extra services charge in addition to all other applicable charges.
U.S. Express Freight Services, FedEx International Premium
\$104.50 per handler hour ( $\$ 104.50$ minimum)

## FedEx ${ }^{\circledR}$ Collect on Delivery (C.O.D.)

If the C.O.D. sender's shipments have a $20 \%$ refusal rate, a higher charge may be applied. If a C.O.D. shipment is refused by the recipient, we will return the shipment to the sender. See the Collect on Delivery (C.O.D.) Service section in the FedEx Express U.S. Terms and Conditions. For shipments receiving FedEx Express Multiweight pricing, the maximum charge is $\$ 115.50$ per shipment.

## FedEx Delivery Manager ${ }^{\circledR}$

A fee is assessed to the package recipient when the recipient requests to schedule a delivery for a specific date, time, or date and time. Recipients can choose from the following delivery options:

- On a specific date (delivery on a specific business day within 7 calendar days after the original scheduled delivery date).
- At a specified time (delivery between 5 p.m. and 8 p.m. by the original scheduled delivery date).
- On a specific date at a specified time (delivery within a 2-hour window on a specific business day within 7 calendar days on or after the original scheduled delivery date).
In addition, a fee is assessed to the package recipient when the recipient requests to have packages delivered somewhere other than the original residential address. If the new recipient-requested address is 120 miles or less from the original address, the fee is $\$ 5.55 \mathrm{per}$ package for FedEx Express, FedEx Ground and FedEx Home Delivery packages. If the new recipient-requested address is more than 120 miles from the original address, the fee is:
- $\$ 33.50$ per package for FedEx Express packages to be delivered 1 day after the original scheduled delivery date.
- $\$ 22.50$ per package for FedEx Express packages to be delivered 3 days after the original scheduled delivery date.
- $\$ 14.50$ per package for FedEx Ground and FedEx Home Delivery packages.

FedEx Priority Overnight, FedEx Standard \$16.50 per package Overnight, FedEx 2Day A.M., FedEx 2Day, FedEx Express Saver
FedEx 1Day Freight, FedEx 2Day Freight, $\$ 87.50$ per shipment FedEx 3Day Freight
U.S. Express Package Services, FedEx Home Delivery

Schedule Your Delivery

- \$5.55 per package (delivery on a specific date)
- $\$ 5.55$ per package (delivery at a specified time)
- $\$ 11.50$ per package (delivery on a specific date at a specified time)

| U.S. Express Package Services, U.S. Ground Services | Deliver to Another Address (120 miles or less) <br> - \$5.55 per package |
| :---: | :---: |
|  | Deliver to Another Address <br> (more than 120 miles) <br> - $\$ 33.50$ per package (delivery 1 day after the original scheduled delivery date) <br> - $\$ 22.50$ per package (delivery 3 days after the original scheduled delivery date) <br> - \$14.50 per package (delivery via FedEx Ground or FedEx Home Delivery) |

## FedEx ${ }^{\otimes}$ Delivery Signature Options

We provide three options when you need a signature upon delivery: Indirect Signature Required, Direct Signature Required and Adult Signature Required.
For U.S. and Canada destinations, Indirect Signature Required is available to residential addresses only. For destinations other than the U.S. and Canada, charges for Indirect Signature Required may not apply.
For shipments receiving FedEx Express Multiweight or FedEx Ground Multiweight pricing that are subject to per-package signature option charges, the maximum charge is $\$ 38.85$ per shipment for Indirect Signature Required, $\$ 38.85$ per shipment for Direct Signature Required and $\$ 46.90$ per shipment for Adult Signature Required. When you tender multiple-package shipments processed together using a FedEx electronic shipping solution to us, any FedEx Delivery Signature Option that you select will apply to all packages within the shipment. For Hold at Location shipments, Indirect Signature Required and Direct Signature Required charges may not apply, but Adult Signature Required charges will apply.

## FedEx Email Return Label

A charge applies in addition to shipping charges once the recipient has used the return label.
U.S. Express Package Services, U.S. Ground Services, International Ground Service

- \$5.55 per package (Indirect Signature Required)
- \$5.55 per package (Direct Signature Required)
- \$6.70 per package (Adult Signature Required)
International Express Package Services
- \$5.55 per shipment (Indirect Signature Required)
- \$5.55 per shipment
(Direct Signature Required)
- $\$ 6.70$ per shipment
(Adult Signature Required)

FedEx First Overnight, FedEx Priority
\$1.05 per label
Overnight, FedEx Standard Overnight,
FedEx 2Day A.M., FedEx 2Day, U.S.
Ground Services, FedEx 2Day Freight,
FedEx 3Day Freight, International Ground
Service (Canada to U.S.)
International Express Package Services,
$\$ 1.05$ per shipment
FedEx International Priority Freight,
FedEx International Economy Freight

## FedEx ExpressTag ${ }^{\circledR}$

A charge applies in addition to shipping charges when we pick up the package for return at your recipient's location.

FedEx Priority Overnight, FedEx Standard $\quad \$ 6.45$ per package
Overnight, FedEx 2Day A.M., FedEx 2Day

## Other transportation-related fees and shipping information

## Definition

## Applicable services

Charges

## FedEx Ground ${ }^{\circledR}$ Alternate Address Pickup

We may provide pickup service to an address other than the shipping location associated with the FedEx Ground account number, upon request, for an additional charge of $\$ 12.50$ per unique address per week. The fee applies only to FedEx Ground on-call pickups scheduled at an alternate address location by account numbers that are assessed the FedEx Ground ${ }^{\circledR}$ Automated Pickup weekly fee (see below) or the ground weekly pickup fee (see p.11).

## FedEx Ground ${ }^{\otimes}$ Automated Pickup Weekly Fee

FedEx Ground may provide automated pickup service to customers for an additional charge. The weekly pickup fee will be assessed to the account number associated with the FedEx Ground Automated Pickup during the week for which one or more automated or on-call pickups are performed. When a FedEx Ground Automated Pickup customer creates a shipment via FedEx Ship Manager ${ }^{\circledR}$ at fedex.com or FedEx Web Services before their designated shipment transmission time, a pickup will occur the same day. FedEx Ship Manager ${ }^{\circledR}$ Software or FedEx Ship Manager® ${ }^{\circledR}$ Server users must upload or close shipment information prior to their designated shipment transmission time in order to receive a pickup the same day. Account numbers assessed the FedEx Ground Automated Pickup weekly fee do not pay the ground on-call pickup charge (see p. 10). Also see FedEx Ground Alternate Address Pickup above.

## FedEx Ground ${ }^{\otimes}$ Call Tag

A \$7 charge applies in addition to shipping charges when you request a call tag for a commercial location via electronic shipping solutions or at fedex.com/pickup. For residential locations, an \$8 charge applies in addition to shipping charges when you request a call tag via electronic shipping solutions or at fedex.com/pickup. Additional delivery charges may apply. Requests for call tags through FedEx Customer Service were discontinued effective January 31, 2021. This discontinuation excludes damaged call tags and recipient shipments refusals; both are still permitted to be scheduled by calling FedEx Customer Service. In any instance in which you call FedEx Customer Service to request a call tag, an \$8 charge applies, in addition to shipping charges.

## FedEx Ground ${ }^{\circledR}$ C.O.D.

A charge applies when you direct us to collect payment from your recipient.
If you select regular or guaranteed funds C.O.D., the charge is $\$ 16.50$ per package.
If you select currency C.O.D., the charge is $\$ 16.50$ per package plus an additional charge based on your shipment's destination. For currency C.O.D. shipments within the U.S., the additional charge is the greater of $\$ 35.50$ per package or $4 \%$ of the currency C.O.D. amount. For currency C.O.D. shipments to Canada, the additional charge is $\$ 35.50$ per package.
Maximum charges apply for shipments receiving FedEx Ground Multiweight pricing. For regular or guaranteed funds C.O.D., the maximum charge is $\$ 115.50$ per shipment. For currency C.O.D. shipments within the U.S., the maximum charge is $\$ 390.50$ per shipment plus an additional $4 \%$ of the C.O.D. amount per package that is in excess of $\$ 550$.
For currency C.O.D. shipments to Canada, the maximum charge is $\$ 390.50$ per shipment.
If you select FedEx Ground C.O.D. for multiple-package shipments processed together using a FedEx electronic shipping solution, all packages within the shipment will be labeled C.O.D.
$\$ 12.50$ per unique address per week
U.S. Ground Services,
U.S. Ground Services, International Ground Service
\$15 per week
U.S. Ground Services, ${ }^{1}$

International Ground Service
U.S. Ground Services

## FedEx Ground ${ }^{\circledR}$ Electronic C.O.D. (E.C.O.D.)

A charge applies when you direct us to collect payment from your recipient and deposit it directly into your bank account. There is an additional weekly service charge of \$12.50 for deposit in 48 hours, or $\$ 41$ for deposit in 24 hours. For shipments receiving FedEx Ground Multiweight pricing, the maximum charge is $\$ 115.50$ per shipment in addition to the weekly service charge. FedEx Ground E.C.O.D. is available for shipments within the U.S. - it is not available for shipments to or within Canada.

- \$7 per package (commercial pickup requested via electronic shipping solutions or fedex.com/pickup)
- \$8 per package (requested via FedEx

Customer Service)

- \$8 per package (residential pickup)


## FedEx Home Delivery Convenient Delivery Options

You can choose a convenient delivery option for recipients with special appointment and evening requirements.

- $\$ 16.50$ per package
- Additional charge of $\$ 35.50$ per package or $4 \%$ of the currency C.O.D. amount (whichever is greater) for currency C.O.D. within the U.S. Additional charge of \$35.50 per package for currency C.O.D. to Canada. See definition at left.


## Other transportation-related fees and shipping information

## Definition

## Applicable services

Charges

## FedEx International Controlled Export

A charge applies when you select the FedEx International Controlled Export option for shipments moving under a U.S. State Department (DSP) license or U.S. Drug Enforcement Administration permits. The charge also applies for in-bond shipments moving under a transportation and exportation customs form (CBP7512) from a foreign trade zone or bonded warehouse.

FedEx International Priority,
\$50 per shipment

## FedEx On Demand Care

A charge applies if at your request we take remedial action to protect the integrity of a shipment's contents in transit. Remedial actions available include dry ice replenishment and gel pack reconditioning. To be eligible for FedEx On Demand Care you must be a FedEx account holder, and first sign and return a one-time authorization form. The shipper must call 1.800.463.3339 after the shipment has been tendered to us - FedEx On Demand Care cannot be requested before tendering the shipment. FedEx does not guarantee availability of this service option, or guarantee the content integrity of your shipment if at your request we provide FedEx On Demand Care.

| U.S. Express Package Services | Greater of $\$ 79$ per package or $\$ 2.10$ per Ib. |
| :--- | :--- |
| International Express Package Services | Greater of $\$ 132.50$ per shipment or <br> $\$ 2.65$ per Ib. |
| U.S. Express Freight Services | Greater of $\$ 420$ per freight handling unit <br>  <br>  <br> or $\$ 0.79$ per Ib. |
| FedEx International Priority Freight, | Greater of $\$ 530$ per shipment or <br> FedEx International Economy Freight <br> $\$ 0.53$ per Ib. |

## FedEx Print Return Label

A charge applies in addition to shipping charges once the recipient has used the return label.

FedEx First Overnight, FedEx Priority \$1.05 per label Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, U.S.
Ground Services, FedEx 2Day Freight,
FedEx 3Day Freight, International Ground
Service (Canada to U.S.)
International Express Package Services, \$1.05 per shipment
FedEx International Priority Freight,
FedEx International Economy Freight
(U.S. import-rated shipments from all origins)

## Fuel Surcharge

We reserve the right to assess fuel and other surcharges on shipments, without notice. We will determine the amount and duration of any such surcharges at our sole discretion. By tendering your shipment to FedEx, you agree to pay the surcharges, as determined by FedEx.
For FedEx Express (excluding U.S. Express Freight Services), the fuel surcharge percentage will be subject to adjustment using the U.S. Gulf Coast (USGC) spot price for a gallon of kerosene-type jet fuel, as published by the U.S. Department of Energy. The surcharge now in effect applies to all FedEx Express U.S., U.S. export and U.S. import shipments, except for FedEx International Express Freight and FedEx International Airport-to-Airport ${ }^{\text {SM }}$ shipments. The fuel surcharge for U.S. Domestic Express Freight Services will be a charge per pound assessed on the rated weight of the shipment. ${ }^{2}$ The charge per pound will be subject to weekly adjustment based on the weekly published USGC spot price for a gallon of kerosene-type jet fuel.
For FedEx Ground, the fuel surcharge percentage will be subject to adjustment using the National U.S. On-Highway Average price for a gallon of diesel fuel, as published by the U.S. Department of Energy.

## Ground On-Call Pickup Charge

A charge applies when you request a FedEx Ground pickup, including requests made using FedEx electronic shipping solutions or by calling 1.800.463.3339 (say "schedule a pickup"). The charge is itemized separately on your invoice. You will be charged a maximum of $\$ 20$ per week for future-day or same-day on-call pickup fees billed to your account and originating from the same location. This charge does not apply if you drop off your package at a FedEx shipping location, or if you are assessed the FedEx Ground Automated Pickup weekly fee (see p.9) or the ground weekly pickup fee (see p.11) on the account used to schedule the FedEx Ground on-call pickup. The ground on-call pickup charge also does not apply to FedEx Ground ${ }^{\circledR}$ Package Returns Program pickups (see Return Pickup on p. 14 for fees that apply to FedEx Print Return Label and FedEx Email Return Label pickups). On-call pickups can only be scheduled for shipments paid for with a FedEx account number.

Express Services, Ground Services, U.S. Express Freight Services

Go to fedex.com/en-us/shipping/ fuel-surcharge.html for updates to the fuel surcharge.

[^2]${ }^{2}$ Effective February 1, 2021.

## Other transportation-related fees and shipping information

## Definition

Applicable services
Charges

## Ground Unauthorized Package Charge

A charge of $\$ 920$ per package will be assessed for the following conditions:

- Any package measuring more than 108 inches in length.
- Any package measuring more than 165 inches in length and girth combined.
- Any package weighing more than 150 lbs .

These packages are unauthorized and may be refused, returned to the shipper or disposed of by FedEx Ground. However, at FedEx Ground's sole discretion, they may be accepted and delivered. Rating will be based on the greater of the package's actual rounded weight or dimensional weight, subject to a $90-\mathrm{lb}$. minimum billable weight.

Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the dimensions change during transit, FedEx Ground may make appropriate adjustments to the shipment charges at any time.
U.S. Ground Services,
\$920 per package

## Peak - Ground Unauthorized Package Charge

During specified times of the year, the Peak - Ground Unauthorized Package Charge will apply to packages meeting the criteria and characteristics of the Ground Unauthorized Package Charge (see above).
U.S. Ground Services, International Ground Service

Go to fedex.com/peak-surcharge for information on peak surcharges in effect, including applicable services, surcharge amounts and effective dates.

## Ground Weekly Pickup Fee

FedEx Ground may provide regular scheduled pickup service for an additional charge. The ground weekly pickup fee is assessed to the account number associated with the FedEx Ground regular scheduled pickup. The fee amount is determined using the account number's previously invoiced combined weekly FedEx Express, FedEx Ground and FedEx Ground Economy® charges. Account numbers assessed the ground weekly pickup fee do not pay the ground on-call pickup charge (see p. 10). Also see FedEx Ground Alternate Address Pickup on p.9.
U.S. Ground Services, International Ground Service

- \$16.50 per week (invoiced weekly
shipping charges of \$75 or more)
- \$33 per week (invoiced weekly
shipping charges of less than \$75)


## Hazardous Materials

We assess a surcharge on each package containing hazardous materials. Materials classified as Limited Quantity are the only hazardous materials you can ship via FedEx Home Delivery and FedEx International Ground (no surcharge applies for Limited Quantity).

| FedEx Ground | \$39 per package |
| :--- | :--- |
| FedEx Home Delivery, | ORM-D and Limited Quantity only; |
| International Ground Service | no charge applies |

## Inside Delivery Charge

When requested, FedEx may move shipments to positions beyond the adjacent loading area. In doing so, we will assess an inside delivery charge in addition to all other applicable charges. The adjacent loading area is defined as a delivery site that is directly accessible from the curb and is no more than 50 feet inside the outermost door. We will assess an inside delivery charge when shipment breakdown is necessary to fit a shipment through a doorway. FedEx does not provide piece count or piece verification when a breakdown of a freight shipment occurs at the delivery site.

## Inside Pickup Charge

When requested, FedEx may move shipments from positions beyond the adjacent loading area. In doing so, we will assess an inside pickup charge in addition to all other applicable charges. The adjacent loading area is defined as a pickup site that is directly accessible from the curb and is no more than 50 feet inside the outermost door.

## U.S. Express Freight Services

Greater of $\$ 116.50$ per shipment or $\$ 0.076$ per lb.

## International Out-of-Delivery-Area Surcharge

International shipments delivered to remote and less-accessible locations are assessed an out-of-delivery-area surcharge. Go to fedex.com/rates-surcharges for a list of ZIP codes, postal codes or cities by destination country where this surcharge applies. For shipments to the U.S., an international out-of-delivery-area surcharge applies to International Express Freight Services only.
U.S. Express Freight Services,

Greater of $\$ 116.50$ per shipment or
FedEx International Premium
$\$ 0.076$ per lb.

## International Out-of-Pickup-Area Surcharge

International shipments picked up from remote and less-accessible locations are assessed an out-of-pickup-area surcharge. Go to fedex.com/rates-surcharges for a list of ZIP codes, postal codes or cities by origin country where this surcharge applies. For shipments from the U.S., an international out-of-pickup-area surcharge applies to International Express Freight Services only.

International Express Package Services, FedEx International Priority Freight, FedEx International Economy Freight

Greater of $\$ 42$ per shipment or $\$ 0.42$ per lb.

International Express Package Services,
FedEx International Priority Freight,
FedEx International Economy Freight

Greater of $\$ 42$ per shipment or $\$ 0.42$ per lb.

# Other transportation-related fees and shipping information 

## Definition

## Metro Service Area Delivery

Shipments delivered to select highly congested metro ZIP codes are assessed a metro service area delivery charge. No other destination-related, surchargeable freight services are available to metro service areas.

For an explanation of FedEx Express Freight U.S. service areas, go to fedex.com/usfreight and select "Delivery commitments." To determine the service area for your shipment, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.

## Metro Service Area Pickup

Shipments picked up in select highly congested metro ZIP codes are assessed a metro service area pickup charge. No other origin-related, surchargeable freight services are available from metro service areas.
For an explanation of FedEx Express Freight U.S. service areas, go to fedex.com/usfreight and select "Delivery commitments." To determine the service area for your shipment, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.

## Minimum Billable Weight for FedEx Express Packaging

A minimum billable weight applies to shipments packaged in FedEx Express boxes and tubes.
U.S. Express Freight Services, $\quad \$ 185$ per shipment FedEx International Premium
U.S. Express Package Services, International Express Package Services

- A minimum billable weight of 2 lbs . applies to the FedEx ${ }^{\circledR}$ Small Box, FedEx ${ }^{\circledR}$ Medium Box, FedEx ${ }^{\circledR}$ Large Box and FedEx ${ }^{\oplus}$ Extra Large Box for U.S., U.S. export and U.S. import-rated shipments
- A minimum billable weight of 9 lbs . applies to the FedEx ${ }^{\circledR}$ Tube for U.S., U.S. export and U.S. import-rated shipments


## Missing or Invalid Account Number

A fee applies if the shipper does not provide a valid or accurate FedEx account number or credit card number for the billing option selected. For FedEx Ground, this includes requests to bill accounts that do not have a U.S. or Canadian billing address.

Express Services, Ground Services \$18 per shipment

## Multiple-Piece Shipments

For FedEx Express and FedEx Ground package services, you can ship multiple pieces as a multiple-piece shipment if the pieces: 1) use the same service, bill-to instructions, packaging type and delivery instructions (including FedEx Delivery Signature Options, collect on delivery, FedEx Express Saturday pickup or delivery, Hold at Location, or FedEx Home Delivery convenient delivery options); 2) move together on the same day from one sender to one recipient; and 3) meet all size, weight and acceptance guidelines for the selected service. Individual packages in a multiple-piece shipment may have different weights, dimensions and declared value. Within the U.S. only, individual packages in a multiple-piece shipment processed using FedEx electronic shipping solutions may contain different designations of dangerous goods (for FedEx Express) or hazardous materials (for FedEx Ground). All labeling requirements, guidelines and restrictions apply. Each individual piece or single handling unit must have an address label showing complete sender and recipient addresses.
Multiple-piece shipments tendered as express freight must be palletized, stackable, forkliftable, banded and shrinkwrapped to form single freight handling units.
Once a multiple-piece shipment tendered via a U.S. package service reaches a total shipment weight of 100 lbs . for FedEx Express ( 200 lbs . for FedEx Express Saver) or 200 lbs. for FedEx Ground (with contract-only FedEx Ground Multiweight rates), it is rated based on price per package and price per total shipment weight. You are billed the lower of the two rates. For FedEx Express, a 15-lb. average minimum package weight for the shipment applies. For FedEx Ground, an average minimum package weight for the shipment applies and varies by contract. FedEx Express international multiple-piece shipments are billed based on total shipment weight. FedEx One Rate multiple-piece shipments are not eligible for FedEx Express Multiweight pricing.
All FedEx electronic shipping solutions can create shipping labels for FedEx Express and FedEx Ground multiple-piece shipments within the U.S., and will place a master tracking number and package-count sequence and total on each label. A FedEx Express Package US Airbill or FedEx Express Freight US Airbill can accept up to 999 pieces as a multiplepiece shipment (except for shipments in FedEx ${ }^{\circledR}$ Envelope or FedEx 10kg Box and FedEx 25kg Box packaging).
U.S. Express Services,

International Express Services

|  | (Puerto Rico and international) in the <br> FedEx Service Guide for more details. |
| :--- | :--- |
| Ground Services | FedEx Ground Multiweight rates are <br> available by contract only. |

## Other transportation-related fees and shipping information

## Definition

## Applicable services

Charges

## Northern Canada Surcharge

An additional charge applies for packages destined to the Yukon, Northwest Territories, Nunavut and Labrador. This surcharge applies to postal codes A0K, A0P-A0R, A2V and X0A-Y9Z. Packages weighing more than 70 lbs . may be refused or returned to the shipper. However, at FedEx Ground's sole discretion, they may be accepted and delivered.

International Ground Service

- $\$ 81.50$ per package (packages weighing 70 lbs. or less)
- $\$ 125$ per package (packages weighing more than 70 lbs., if accepted)


## Oversize Charge

An oversize charge applies to packages that exceed 96 inches in length or 130 inches in length and girth. Rating will be based on the greater of the package's actual rounded weight or dimensional weight, subject to a $90-\mathrm{lb}$. minimum billable weight. FedEx Express international shipments will not be subject to a $90-\mathrm{lb}$. minimum billable weight. For more information about extra-large packages, see the Extra-Large Packages and the Package Restrictions (Size and Weight) sections in the FedEx Express Terms and Conditions, and the Package Restrictions (Size and Weight) section in the FedEx Ground Tariff.
Package shape and dimensions may change during transit, which can affect the package's dimensional weight and surcharge eligibility. If the dimensions change during transit, FedEx may make appropriate adjustments to the shipment charges at any time.

## Peak - Oversize Charge

During specified times of the year, the Peak - Oversize Charge will apply to packages meeting the criteria and characteristics of the Oversize Charge (see above).

| U.S. Express Package Services, <br> FedEx Ground, International Ground Service | $\$ 105$ per package |
| :--- | :--- |
| FedEx Home Delivery | $\$ 130$ per package |
| International Express Package Services | $\$ 105$ per shipment |

## Payer Rebilling

For every request to change the billing instructions for a shipment, we will assess a fee to the payer in addition to shipping charges.
U.S. Express Package Services, \$18 per shipment

International Express Package Services, U.S. Express Freight Services

Go to fedex.com/peak-surcharge for
U.S. Express Package Services,
U.S. Ground Services,

International Ground Service
information on peak surcharges in effect, including applicable services, surcharge amounts and effective dates.

## Pickup Charge (FedEx International Premium)

FedEx International Premium is an airport-to-airport service. Pickup at the shipper's location is available for an additional fee. The fees are: minimum charge $\$ 20, \$ 0.16$ per pound for shipments that weigh 100-220 lbs., \$0.14 per pound for shipments that weigh $221-660 \mathrm{lbs}$., and $\$ 0.12$ per pound for shipments that weigh 661 lbs . or more.

FedEx International Premium

Varies based on shipment weight; see definition at left ( $\$ 20$ minimum)

## Reroute of Shipment

A shipping fee is billed to the account number specified on the FedEx airbill or shipping label for each rerouted package; it appears as an address correction on the invoice. Reroutes can include delivering to a different address in the same city or changing a hold-at-location instruction to courier delivery. Only one reroute is allowed per package. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply. For shipments receiving FedEx Express Multiweight pricing, the fee is $\$ 18$ per package up to a maximum of $\$ 126$ per shipment.

## Residential Delivery Charge

A residential delivery charge applies to shipments addressed to a home or private residence, including locations where a business is operated from a home, or to any shipment in which the shipper has designated the delivery address as a residence.
For shipments receiving FedEx Express Multiweight pricing, the maximum charge is $\$ 44.55$ per shipment.
For shipments receiving FedEx Ground Multiweight pricing, the maximum charge is $\$ 43.20$ per shipment.

| U.S. Express Package Services | $\$ 18$ per package |
| :--- | :--- |
| U.S. Express Freight Services | $\$ 93$ per shipment |

## Residential Pickup Charge

Shipments picked up at a home or private residence, including locations where a business is operated from a home, incur a residential pickup charge in addition to all other applicable charges.

| U.S. Express Package Services | $\$ 4.95$ per package |
| :--- | :--- |
| U.S. Ground Services, <br> International Ground Service | $\$ 4.80$ per package (\$4.35 per package <br> for FedEx Home Delivery) |
| International Express Package Services <br> (to Canada, and U.S. import-rated <br> shipments from all origins) | $\$ 4.95$ per shipment |
| U.S. Express Freight Services | $\$ 160$ per shipment |
| FedEx International Priority Freight, <br> FedEx International Economy Freight <br> (to Canada, and U.S. import-rated <br> shipments from all origins) | $\$ 160$ per shipment |

\$160 per shipment

# Other transportation-related fees and shipping information 

## Definition

Applicable services
Charges
Return Pickup
A charge applies for pickup of FedEx Print Return Label, FedEx Email Return Label and FedEx Express Billable Stamp shipments. This charge does not apply if the package is dropped off at a FedEx shipping location or included in a regular scheduled pickup.

FedEx First Overnight, FedEx Priority \$4 per package Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day, U.S. Ground Services

## Saturday Delivery

For U.S. package shipments, Saturday delivery is available with FedEx First Overnight, FedEx Priority Overnight and FedEx 2Day for an additional charge.
If FedEx does not deliver or attempt delivery on Saturday because the shipper or recipient requested a later delivery or informed FedEx that the recipient location is closed on Saturday, a Saturday delivery fee will still be charged. If failure to deliver on a Saturday results from an unexcused service failure, the FedEx Money-Back Guarantee may apply. For details on the FedEx Money-Back Guarantee, see the Money-Back Guarantee Policy section in the FedEx Express Terms and Conditions.
For U.S. express freight shipments, Saturday delivery is available to several U.S. markets with FedEx First Overnight Freight, FedEx 1Day Freight and FedEx 2Day Freight for an additional charge. Hold at Location is not available with Saturday express freight delivery. To determine if Saturday delivery is available to your destination, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, or call 1.800.332.0807.
For international shipments, Saturday delivery is available for an additional charge in many of the countries served by FedEx International Priority. Saturday delivery also is available for an additional charge to a limited number of Canadian postal codes via FedEx International Priority Freight. In certain Far East and Middle East countries, Saturday is a regular business day, and delivery is available at no extra charge via many FedEx Express international services. U.S.-inbound delivery is available in major markets via FedEx International Priority and FedEx International Priority Freight for an additional charge. Call FedEx International Customer Service at 1.800.463.3339 (say "international services") for more information.

FedEx First Overnight, FedEx Priority \$16 per package Overnight, FedEx 2Day (charge is not applied to shipments rated as FedEx Express Multiweight)

| FedEx International Priority | $\$ 16$ per shipment |
| :--- | :--- |
| FedEx First Overnight Freight, FedEx | $\$ 210$ per shipment |
| 1Day Freight, FedEx 2Day Freight, <br> FedEx International Priority Freight |  |

## Saturday Pickup

Saturday pickup is available with FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M., FedEx 2Day and FedEx Express Saver for an additional charge. The maximum Saturday pickup charge for FedEx Express U.S. package services is $\$ 112$ per shipment. An additional charge also applies when you request Saturday pickup for FedEx International First or FedEx International Priority shipments. To check availability, select Shipping Rates \& Delivery Times from the Shipping tab at fedex.com. Saturday pickup is not available with FedEx International Economy.
For U.S. express freight shipments, Saturday pickup is available in several U.S. markets with FedEx First Overnight Freight, FedEx 1Day Freight, FedEx 2Day Freight and FedEx 3Day Freight for an additional charge. To determine if Saturday pickup is available at your location, go to fedex.com/usfreight and select "U.S. shipping resources" to use the Service Area Locator, select Shipping Rates \& Delivery Times from the Shipping tab at fedex.com, or call 1.800.332.0807.
For U.S. export express freight shipments, Saturday pickup is available in several U.S. markets with FedEx International Priority Freight and FedEx International Economy Freight for an additional charge. To check availability, select Shipping Rates \& Delivery Times from the Shipping tab at fedex.com. Call FedEx International Customer Service at 1.800.463.3339 (say "international services") for more information.

| U.S. Express Package Services | $\$ 16$ per package |
| :--- | :--- |
| FedEx International First, <br> FedEx International Priority | $\$ 16$ per shipment |
| U.S. Express Freight Services, <br> FedEx International Priority Freight, <br> FedEx International Economy Freight | $\$ 210$ per shipment |

## Other transportation-related fees and shipping information

## Definition

Applicable services
Charges

## SenseAware ${ }^{\circledR}$

FedEx may provide a monitoring solution upon customer request. SenseAware is a contractual service and is billed separately from FedEx transportation.

SenseAware Single Journey. Order online and pay per use.
SenseAware Subscription. Unlimited use for a monthly fee.
See senseaware.com for more details. For approved countries refer to senseaware.com/program-terms-of-use.
U.S. Express Package Services, U.S. Ground

Services, International Express Package
Services, International Ground Service,
U.S. Express Freight Services, International

Express Freight Services
SenseAware Single Journey

| U.S. Domestic Journey | $\$ 150$ per journey |
| :--- | :--- |
| U.S.-to-International Journey | $\$ 200$ per journey |
| National Institute of Standards and <br> Technology (NIST) Certification | Additional \$15 per certification |
| Probes | Additional $\$ 25$ per any probe |

SenseAware Single Journey Accessorial Fees

| Single Journey Late Fee | $\$ 10$ per day if no return scan 24 hours <br> after journey closes, for up to 14 days |
| :--- | :--- |
| Lost or Damaged Device | $\$ 350$ per device |
| Lost or Damaged Dry Ice Probe | $\$ 130$ per probe |
| Lost or Damaged Cryogenic Probe | $\$ 175$ per probe |

Signature Proof of Delivery via FedEx Standard Overnight Envelope
A charge applies when you request to have FedEx signature proof-of-delivery information delivered to you via FedEx Standard Overnight. (This information also is available at fedex.com for no charge.)
U.S. Express Package Services, \$6 per request International Express Package Services, U.S. Express Freight Services

## Third Party Billing Surcharge

A surcharge will apply to shipments that are billed to a third party. The surcharge applies when an account unrelated to the shipper, as solely determined by FedEx, is billed as a third party for the shipment. It will be charged to the third-party payer. See the Billing section in the FedEx Express Terms and Conditions and the FedEx Ground Tariff for the definition of a Bill Third Party shipment.

Express Services, Ground Services
4.5\% of transportation charges, surcharges and additional fees (not including duties, taxes and ancillary clearance service fees)

## Nontransportation fees

| Definition | Charges |
| :--- | :--- |
| Late Payment Fee <br> Alate payment fee will be assessed on the total past-due balance of the invoice if <br> payment is not received by FedEx by the invoice due date. | $6 \%$ of total past-due invoice balance |


[^0]:    ${ }^{1}$ Class 7 Radioactive materials cannot be shipped using FedEx First Overnight, FedEx First Overnight Freight or FedEx International First.
    ${ }^{2}$ For shipments outbound from the U.S., dry ice is the only category of dangerous goods that can be shipped via FedEx International First.

[^1]:    ${ }^{1}$ Does not apply to Hana Highway and Lánai Island in Hawaii.
    ${ }^{2}$ Applies to FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day A.M. and FedEx 2Day only.
    ${ }^{3}$ Applies only to FedEx Priority Overnight and FedEx 2Day shipments from the contiguous U.S., Alaska or Hawaii.
    ${ }^{4}$ Does not apply to the island of Oahu, only to neighbor islands inter-island.
    ${ }^{5}$ Applies only to shipments to Hawaii. Shipments from Hawaii are assessed the regular commercial and residential delivery area surcharges.
    ${ }^{6}$ Services available only for Oahu, no neighbor islands.

[^2]:    ${ }^{1}$ Same-day pickup is available in select areas only

