United Arab Emirates
Ministry of Education

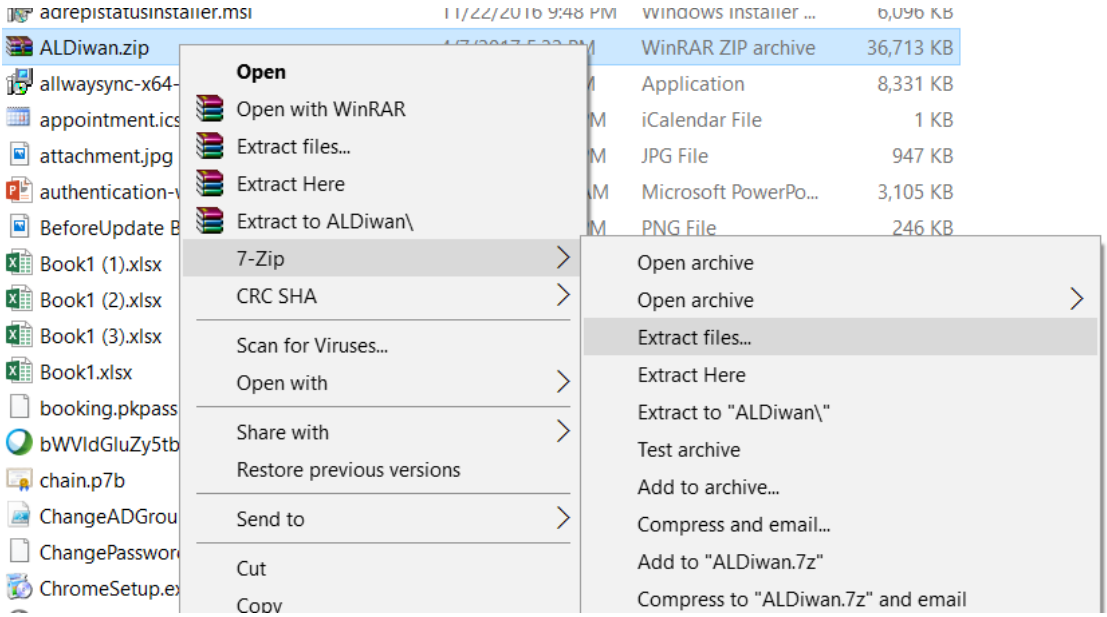
الإمـــارات العـربيـة المتحدة
وزارة التربيـــة والتعليـــم

Al Diwan Application Setup Guide

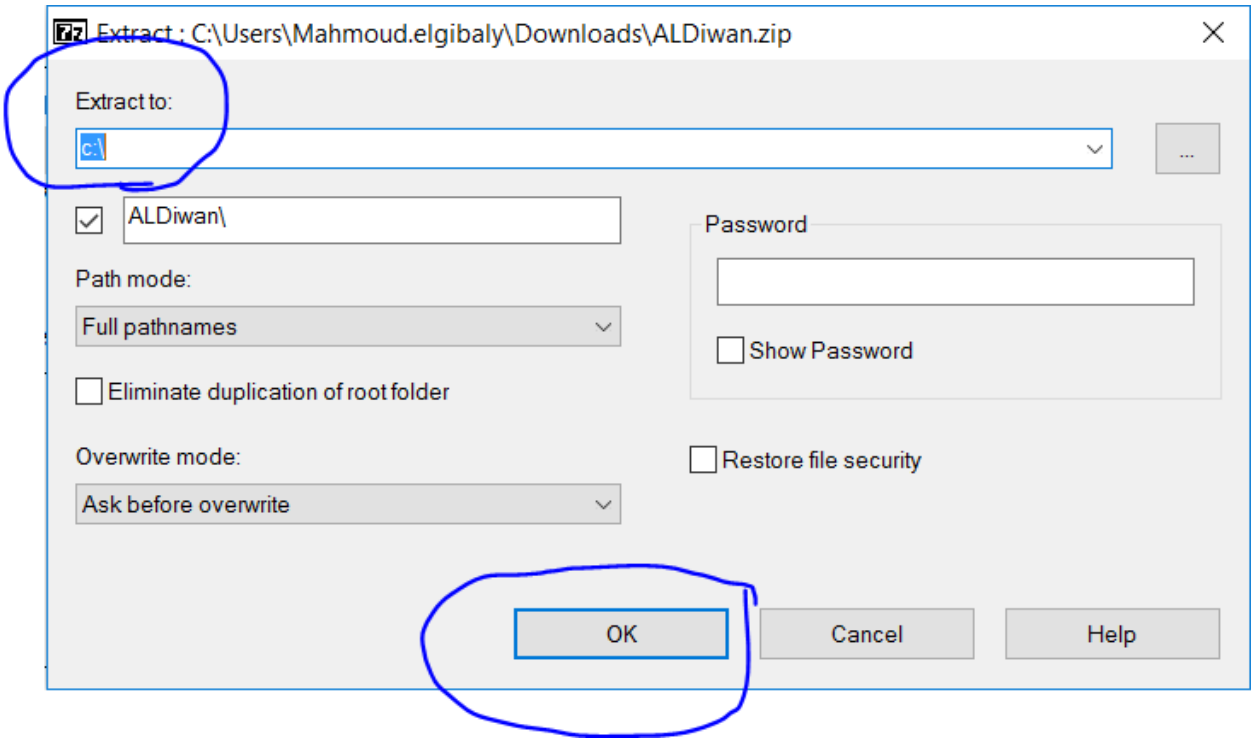
To Install on an MOE Device

1- Download the Aldiwan software from the following link: https://www.moe.gov.ae/Ar/SiteAssets/AlDiwan.zip

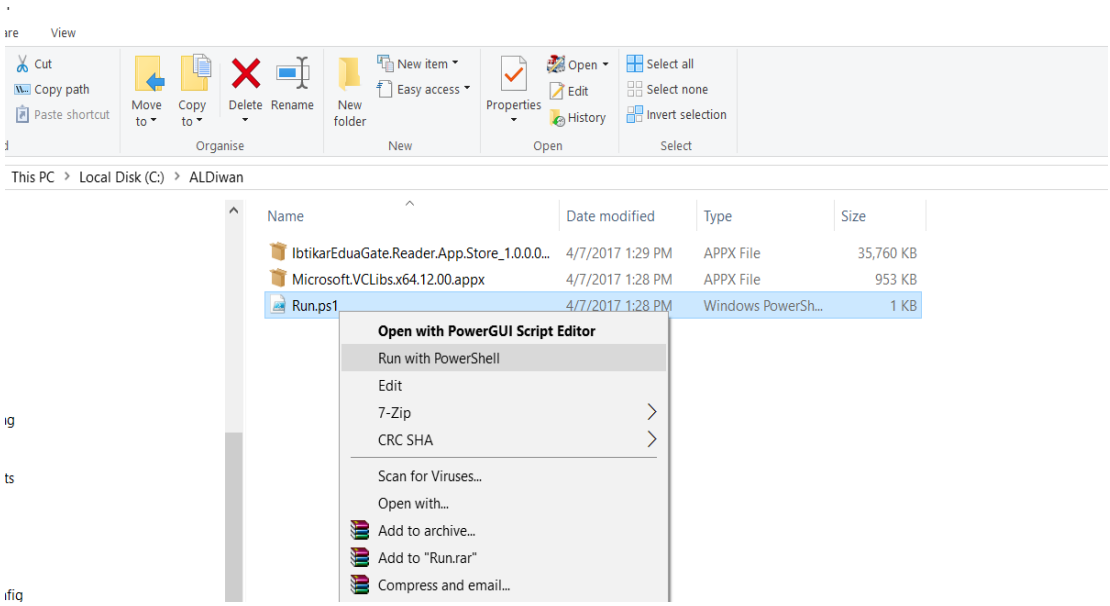
2- After download is completed, you need to extract the folder using 7 zip program. By right click on the downloaded file and go to 7-Zip and then select Extract Files



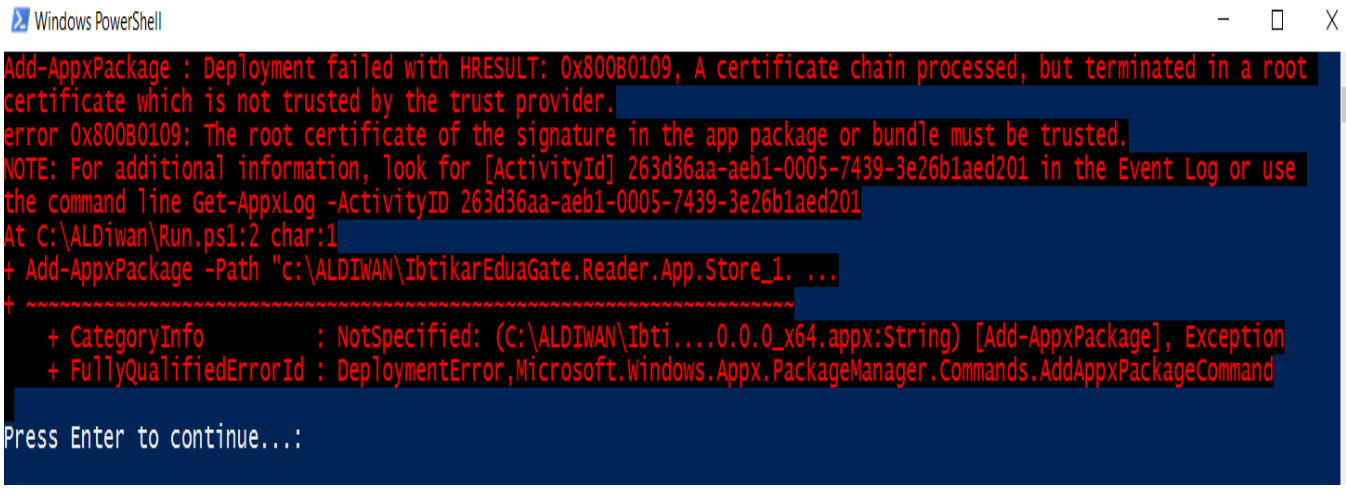
3- In the Extract files Windows make sure to type c:\ under **extract to.** Please check the below screen shot



4- Now got computer then C drive you will find ALDiwan Folder open it.
5- Right click on Run file then select on Run With PowerShell

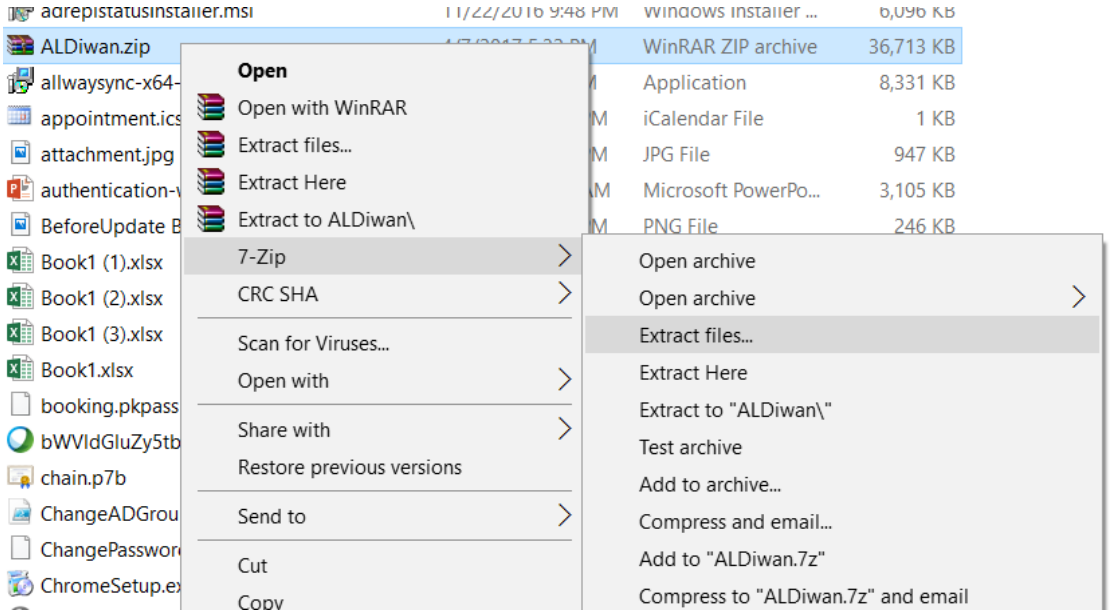


6- If no issues that mean the application installed successfully. You can find it in Start menu.
7- If any issues during installation will show in some txt in red similar to the below. and you will need to open ticket with Service desk by send email to ServiceDesk@moe.gov.ae or call 80051115

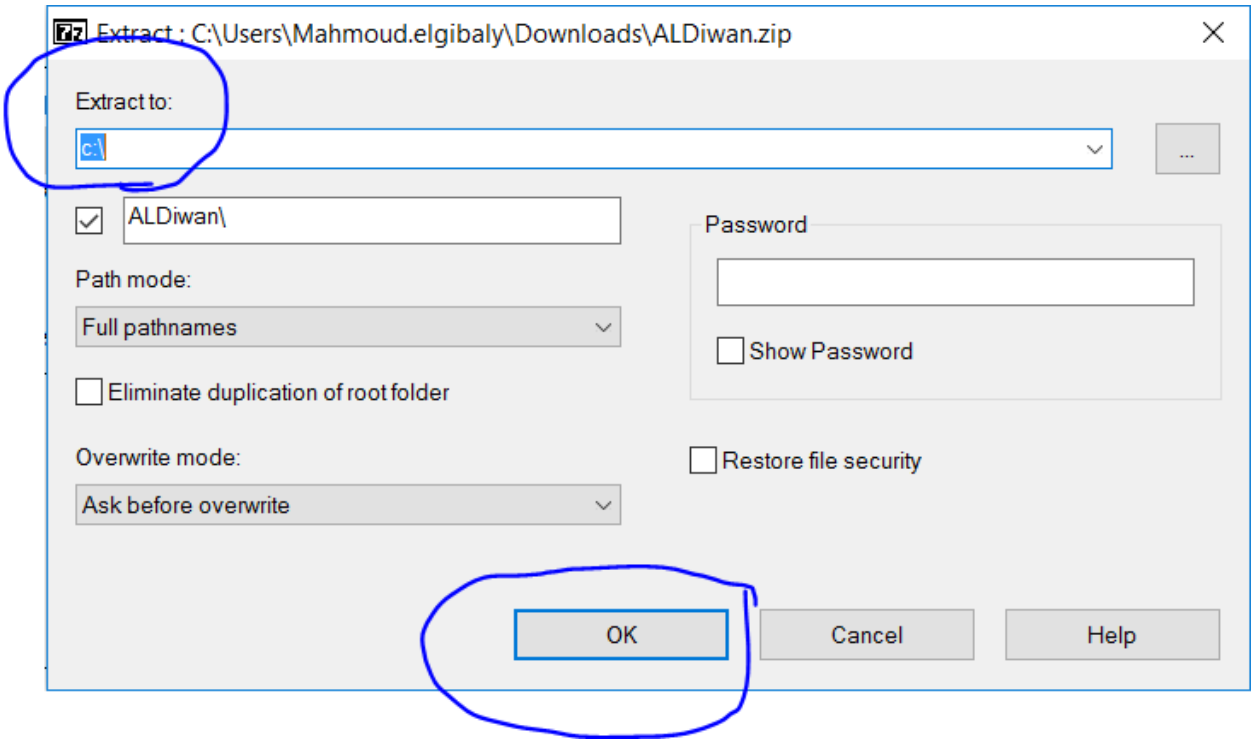


To Install on a NON MOE Device

1- Extract the downloaded package using 7 zip program (or any compression software). By right click on the downloaded file and go to the archiving sof7-Zip and then select Extract Files



2- In the Extract files Windows make sure to type c:\ under **extract to.** Please check the below screen shot



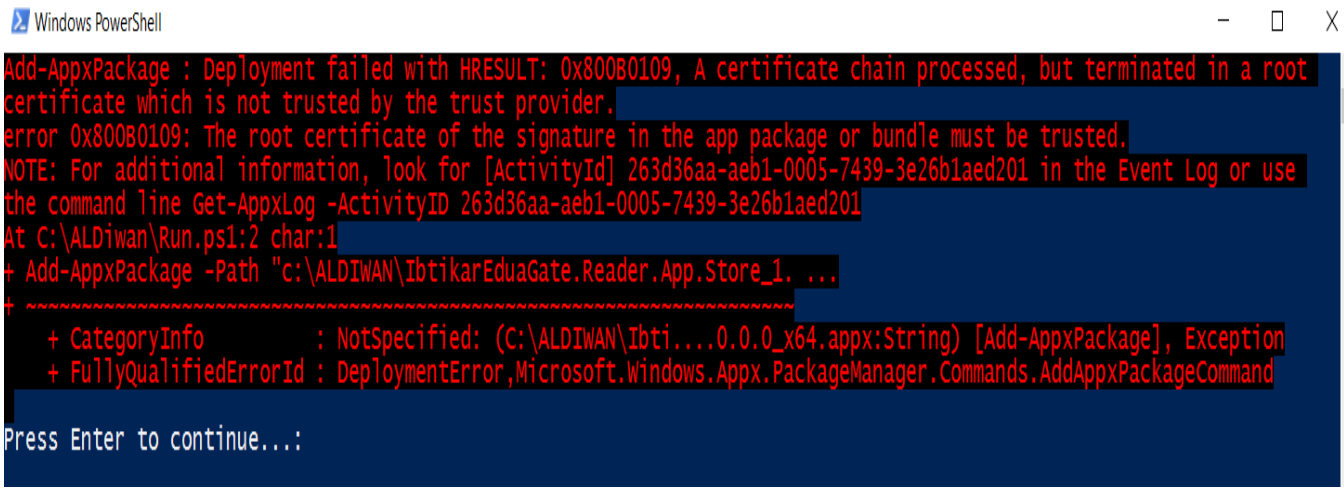
3- Now go to computer then C drive you will find ALDiwan Folder.

4- In start menu select PowerShell, right click and select Run As Administrator.

5- In the power shell type the following commands
   - Cd c:\ALDiwan then press enter
   - Set-executionpolicy unrestricted then press enter
   - .\run.ps1 then press enter

6- If no issues that mean the application installed successfully. You can find it in Start menu.

1- If any issues during installation will show in some txt in red similar to the below. and you will need to open ticket with Service desk by send email to ServiceDesk@moe.gov.ae or call 80051115


Windows PowerShell
Add-AppxPackage : Deployment failed with HRESULT: 0x800B0109, A certificate chain processed, but terminated in a root certificate which is not trusted by the trust provider.
error 0x800B0109: The root certificate of the signature in the app package or bundle must be trusted.
NOTE: For additional information, look for [ActivityId] 263d36aa-aeb1-0005-7439-3e26b1aed201 in the Event Log or use the command line Get-AppxLog -ActivityID 263d36aa-aeb1-0005-7439-3e26b1aed201
At C:\ALDiwan\Run.ps1:2 char:1
+ Add-AppxPackage -Path "c:\ALDIWAN\IbtikarEduaGate.Reader.App.Store_1. ...
+ ~~~~~~
+ CategoryInfo : NotSpecified: (C:\ALDIWAN\Ibti....0.0.0_x64.appx:String) [Add-AppxPackage], Exception
+ FullyQualifiedErrorId : DeploymentError,Microsoft.Windows.Appx.PackageManager.Commands.AddAppxPackageCommand
Press Enter to continue...: