HP Laptop 14-dq1039wm







Do more from anywhere. All-day long.



Designed to keep you productive and entertained from anywhere, the HP 14-inch diagonal laptop combines long lasting battery life with a thin and portable, micro-edge bezel design.

Product overview

- Take it anywhere. See more. With its thin and light design, 6.5 mm micro-edge bezel display, and 79% screen to body ratio⁽⁴⁰⁾ take this PC anywhere and see and do more.
- Reliable performance for every day: Powerful enough for your busiest days, this PC features an Intel® processor and a solid state drive for speedy boot-up and snappier overall experience.
- Powered up and productive. All day long. With a long battery life and fast-charge technology, this laptop lets you work, watch, and stay connected all day. Integrated precision touchpad with multi-touch support speeds up both navigation and productivity.

Key specifications

- Operating system: Windows 10 Home⁽¹⁾
- Processor: 10th Generation Intel® Core™ i5-1035G1^(2b)
- Display: 14.0-inch diagonal HD SVA BrightView micro-edge WLED-backlit⁽³³⁾
- Memory: 8 GB DDR4-2666 SDRAM (1 x 8 GB)
- Internal storage: 256 GB Intel® SSD + 16 GB Intel® Optane™ memory (55)(58b)
- Graphics: Intel® UHD Graphics⁽¹⁴⁾
- Camera: HP TrueVision HD Camera with integrated dual array digital microphones (89)
- Product weight: 3.24 lb⁽⁷⁶⁾

Product features

- Windows 10 Home: Do great things confidently with the familiar feel of Windows only better.⁽¹⁾
- Micro-edge display: With virtually no bezel encircling the display, an ultra-wide viewing experience provides for seamless multi-monitor set-ups.
- Screen to body ratio: Revolutionize your display and see more of what you love with this slim bezel design. Enjoy an immersive multimedia experience with a maximized viewing area.
- Sleek design: Easily take this thin and light PC from room to room or on the road.
- 10th generation Intel® Core™ processor: Enjoy immersive entertainment and game, stream and create content with accelerated performance.⁽⁹⁾
- Intel® UHD Graphics: Smoothly stream content and play your favorite games.
- Intel® Optane™ Memory H10 with Solid State Storage: Launch your most used apps at
 faster speeds. Accomplish more in less time with two breakthrough technologies in a single
 form factor while seamlessly loading heavy duty images and videos. ⁽⁵⁵⁾
- PCIe® NVMe™ SSD storage: Get up to 15x faster performance than a traditional hard drive (SSD)
- **HP Fast Charge:** Go from 0 to 50% charge in approximately 45 minutes. (78)
- Dual array microphones: With two microphones and advanced noise reduction software, you'll always sound crystal clear when you video chat or record.⁽⁹⁾
- HP TrueVision HD Camera: Video chat with vibrant clarity, even in low light. (89)
- McAfee LiveSafe™: Protect your operating system with a free 30-day McAfee LiveSafe™ trial.⁽⁸⁾

Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP Laptop that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® certified⁽⁶²⁾
- EPEAT® Silver registered⁽²⁷⁾
- Low Halogen⁽⁶¹
- Mercury-free display backlights
- Arsenic-free display glass

Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

Included with your product:

- HP's Hardware Limited Warranty: Full warranty details are included with your product.
- Technical Support: Complimentary limited technical support including initial setup support, is available from HP via multiple contact methods for 90 (ninety) days from date of purchase.

Support Options:

- HP Support Assistant HPSA: Optimized to enhance your support experience. Help for your PC and HP printers whenever you need it. (56)
- Online Support: For technical support with this product, visit HP Customer Support http://support.hb.com.⁽⁹⁾
- Social Media Support: To find solutions, ask questions, and share tips, join us on the HP Support Community at hp.com/go/community, on Twitter at twitter.com/HPSupport, and Facebook at facebook.com/HPSupport.⁽⁹⁾

Extend your coverage:

- SmartFriend, part of HP Care: Experts are available 24/7 to handle any tech issue, on any device, from any brand. Visit www.hp.com/go/smartfriend to learn more or call toll-free 1-844-814-1800 to get started.⁽⁹⁵⁾
- Care Packs, part of HP Care: Extend protection beyond the standard limited warranty. For more info, visit www.hp.com/go/carepack-services or call toll-free at 1-877-232-8009. (83)













Specifications

Specifications	
Operating system	• Windows 10 Home ⁽¹⁾
Processor	• 10th Generation Intel® Core™ i5-1035G1 ^(2b) • Quad-Core
Processor speed	• 1.0 GHz base frequency ^(2b) , up to 3.6 GHz with Intel® Turbo Boost Technology ^(2g)
Processor cache	• 6 MB cache
Memory	• 8 GB DDR4-2666 SDRAM (1 x 8 GB)
Accessible memory slots	Memory slot not user accessible
Video graphics	• Intel® UHD Graphics ⁽¹⁴⁾
Internal storage	• 256 GB Intel® SSD + 16 GB Intel® Optane™ memory ^{(55)(58b)}
Finish and features	Top cover: Natural silver Keyboard deck: Ash silver with a vertical brushed pattern
Camera	HP TrueVision HD Camera with integrated dual array digital microphones ⁽⁹⁹⁾
Display	• 14.0-inch diagonal HD SVA BrightView micro-edge WLED-backlit, 220 nits, 45% NTSC (1366 x 768) ⁽²⁰⁾⁽³³⁾
Screen to body ratio	• 79% ⁽⁴⁰⁾
Wireless connectivity	• Realtek RTL8821CE 802.11b/g/n/ac (1x1) ^(19a) Wi-Fi and Bluetooth® 4.2 Combo ⁽²⁶⁾ (MU-MIMO supported)
Digital media	Multi-format digital media card reader
Sound	HD Audio with stereo speakers
Integrated keyboard	Full-size island-style ash silver keyboard and HP Imagepad with multi-touch gesture support
External notebook ports	 1 USB 3.1 Gen 1 Type-C™ (Data Transfer Only, 5Gb/s signaling rate)⁽⁴²⁾ 2 USB 3.1 Gen 1 Type-A (Data Transfer Only) 1 HDMI 1.4b 1 AC Smart pin 1 Headphone/microphone combo
Dimensions	 Unpackaged: 12.76 in (W) x 8.86 in (D) x 0.71 in (H) Packaged: 19.02 in (L) x 2.72 in (W) x 12.00 in (H)
Weight	• Unpackaged: 3.24 lb ⁽⁷⁶⁾ • Packaged: 4.25 lb
Power	3-cell 41 Whr Li-ion battery45W AC adapter
Warranty and support	 1-year limited hardware warranty. Additional information available at www.support.hp.com⁽⁹⁾ 90 days limited technical support for software and initial setup (from date of purchase)⁽⁶³⁾

Software

HP help and support	HP Support Assistant: Included with your computer, this free self-help tool makes it easier than ever to get help with your HP PC and printers. (56) HP BIOS Protection: Get peace of mind knowing your PC BIOS is protected. HP BIOS Protection automatically checks its health and recovers itself. (23) HP Jumpstarts: Get access to great HP solutions and learn about valuable features that come with your new HP PC.
Books, music, photos and videos	• VUDU: Rent, buy and watch HD movies and TV shows on demand. (21) • Netflix: Watch movies and TV online with subscription. (9)
Productivity and tools	HP Audio Switch: Easily switch between speaker and microphone sources with intuitive controls and a consistent app experience. Dropbox: Store and synchronize your content online with Dropbox. Get 25GB of storage for one year to access, manage, and share your photos, music, and files from anywhere with Internet access. (22) HP Connection Optimizer: Get consistent and reliable Wi-Fi performance with software that automatically switches between the most efficient wireless access points. (9)
Security and protection	 McAfee LiveSafe™: Protect your operating system with a free 30-day McAfee LiveSafe™ trial.⁽⁸⁾

Additional Information

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Product number	• 8BD79UA#ABA
Ad embargo date	• 11/03/2019
UPC Code	• 194441044386
Country of origin	• China
Tariff number	• 8471300000
Pallet information	 Dimensions: 42.32 in (H) x 39.37 in (W) x 47.24 in (L) Total weight: 476.70 lb Layers: 3 Products per layer: 34
Battery regulatory data	Transportation or storage regulations: Y UN# and proper shipping name: UN3481 - Lithium ion batteries packed with equipment Number of batteries: 1 Primary battery regulated material: 210g Primary battery watt hours: 41 Applicable CPSC regulations: N

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ON Dot all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See http://www.microsoft.com (28) Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance. Intel, Pentium, Intel Core, Celeron, Intel logo and the Intel Inside logo are trademarks of Intel Corporation in the U.S. and other countries. Pagi Intel® Turbo Boost performance varies depending on hardware, software and overall system configuration. See http://www.intel.com/technology/turboboost/ for more information. (iii) Internet access required and not included. Subscription required after 30 days trial period. McAfee, LiveSafe and the McAfee logo are trademarks or registered trademarks of McAfee, Inc. in the United States and other countries. (Internet service required and not included. Availability of public wireless access points limited. (14) Shared video memory (UMA) uses part of the total system memory for video performance. System memory dedicated to video performance is not available for other use by other programs. (19) Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 5 (802.11ac) is backwards compatible with prior Wi-Fi 5 specs. [20] All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower. (21) Internet access required and sold separately. VUDU charges apply. Available in US only, (22) New Dropbox users are eligible to get 25 GB of Dropbox space free for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox website at www.dropbox.com. Internet service required and not included 231 Detects BIOS damage and recovers last settings. 26 Bluetooth sia trademark owned by its proprietor and used by Hewlett-Packard Company under license. 27 EPEAT Sliver registered where applicable. EPEAT registration varies by country. See www.epeat.net for registration status by country. Search keyword generator on HP's 3rd party option store for solar generator accessories at www.hp.com/go/options. (33) High-definition (HD) content is required to view high definition images. (40) Percent of active plus nonactive viewing area to active viewing area plus border. Measure with lid vertical to the desk. (42) USB Type-CTM and USB-CTM are trademarks of USB Implementers Forum. [51] Call 1.800.474.683 6 or www.support.hp.com for more information on Care Packs available after 90 days. After 90 days, an incident fee may apply, [55] Intel® Optane™ memory system acceleration does not replace or increase the DRAM in your system. Intel®, Intel® Core™ and Intel® Optane™ are trademarks of Intel Corporation in the United States and/or other countries. 66 For more information visit http://www.hp.com/go/hpsupportassistant. (Link will vary outside of the U.S.) HP Support Assistant is only available on Windows-based PCs. Internet connection required for updating and connecting to HP Support. See Based on HP internal testing using CrystalDiskMark benchmarking software. Performance is sequentially faster (read only) compared to traditional 5,400 rpm HDD. Setzenal power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen. Se Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/-10% due to System tolerance. (83) Service levels and response times for Care Packs may vary depending on your geographic location. Restrictions and limitations apply. Service starts at date of hardware purchase. HP Care Packs are sold separately. For details, visit www.hp.com/go/carepack-services. (89) Features may require software or other 3rd party applications to provide the described functionality. Internet service required and not included. (89) HP SmartFriend will support any major brand of computer and tablet running Microsoft Windows, OSX, iOS, Android, and Chrome OS. 24x7 support is available in English and in the US & Canada (excluding the Province of Quebec) only. Service availability varies by country/region. Internet connection required for remote support. Remote support not available for tablets. Not all service plans cover support for tablets. HP SmartFriend sold separately or as an add-on feature. Actual product may vary from image shown. @ Copyright 2019 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. 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