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November

Risk Management Conference 2018

23 January | Conference and Events Centre, Birmingham

Agenda highlights:

- **The HBOS story:** learn about the catastrophic attitude to risk which contributed to the worst financial crisis since the Great Depression
- What you should be doing to protect your organisation against the threats posed by the Local Housing Allowance cap, future rent cuts and changes to Universal Credit
- **Balancing risk versus opportunity** – how you can ensure you maximise commercial opportunities whilst remaining strong on risk management

Book today at housing.org.uk/risk
Call 020 7067 1066 | Email events@housing.org.uk

Risk Management Conference 2018

In these uncertain times, good risk management is the cornerstone of a successful business. It has never been more important to have and adhere to the strongest, most robust risk management processes.

This event gives you the opportunity to benchmark your risk management strategy against the best from within and outside of the sector, no matter the maturity level of your risk function.

The conference sessions will provide you with the big picture analyses of the uncertainties of Brexit, a potential interest rate hike and changes to the welfare system. It will also cover new, critical priorities such as risks management for joint ventures and fire safety. Join over 200 professionals at the event that will equip you with the tools you need to either fine tune or completely revamp your organisation's attitude to risk.

Programme

09:00 Registration and networking

09:30 Chair's welcome

Isobel Leavis, Board Member, **National Housing Federation**

09:40 Is housing able to withstand the economic storm?

Christine Whitehead will look at the ongoing impact of Brexit negotiations on the social housing sector's viability as an investment opportunity. This session will also provide you with an overview of all the risks associated with ongoing uncertainty, including the spectre of potential interest rate rises.

Christine Whitehead, Professor of Housing Economics, **London School of Economics**

10:20 View from the regulator

- Implications of deregulation in the sector for housing association leaders
- Outlining sector risk profile, including operational risks in new build and existing stock, and financial and treasury hazards
- Is more stringent stress testing required for housing associations' business plans?

Jonathan Walters, Deputy Director of Strategy and Performance, **HCA**

11:00 Refreshments

11:20 Morning sessions - choose one

P1

Stress testing: are current measures robust enough?

- Given ongoing economic uncertainty, are housing associations prepared for the worst-case scenarios?
- How vulnerable is the sector to sudden hits to rent and other income streams?
- How prepared is the sector for potentially huge cost increases following a 'hard Brexit'?

John Hargreaves, Managing Director, **Hargreaves Risk & Strategy**

W1

The Housing War Room

Work with your colleagues in the room to determine the ideal responses to a major incident and its fallout, enabling you to assess your organisation's ability to respond effectively and efficiently.

Facilitated by **National Housing Federation**

W2

Aviation and Safety Risk Management: key lessons

- How effective risk management and regulatory oversight can improve safety outcomes
- Building a culture that understands the importance of effective risk management.

Dame Deirdre Hutton, Chair, **Civil Aviation Authority**

PLENARY

WORKSHOP

PRESENTATION

12:00 Networking lunch

13:00 Breakout sessions - choose one

SA

Managing down financial risk

- Guarding against the threat of the LHA cap on affordable homes and other policy developments impacting on revenues
- With numerous threats to future revenue on the horizon, how can organisations manage these risks by reducing costs and boosting working capital?

Matt Smith, Partner, **Deloitte**

FINANCIAL

SB

Fear of missing out: balancing caution with commerciality

- Are risk management processes causing housing associations to miss viable commercial opportunities?
- Driving innovation through risk management.

Keith Ward, Partner, Head of Social Impact Advisory, **RSM**

STRATEGIC

SC

Applying world-class standards to social housing risk management

- Hear from a high risk sector on how to develop risk strategies where the margin for error can be disastrous to their success and reputation
- How can you manage, monitor and foster a mature appreciation of risk within your organisation?

Representative from **Zurich Municipal**

OPERATIONAL

13:40 Comfort break

13:50 Breakout sessions - choose one

SD

Risk management for joint ventures

- Identifying areas of risk and which contractual protections are required
- Relationship management and exit strategy – how to ensure all parties are gaining the desired outcomes from the partnership
- Steps to achieving sufficient oversight in operational management and gaining sufficient levels of assurance.

James Lyons, Partner **Devonshires**

FINANCIAL

SE

Coordinating risk management with assurance

- How can you give the board confidence that they are signing off on the best use of funds and resources?
- Methodologies, due diligence and using the right evidence.

David Eastgate, Director, **Savills**

STRATEGIC

SF

Cyber risk

- Managing risk exposure during a digital transformation
- Optimal testing procedures and frequency
- Improving staff engagement and awareness.

OPERATIONAL

“ **My favourite conference of the year...informative and time well spent!** ”

Group Risk Manager, Spectrum Housing Group

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“ **Good topics and excellent networking**

Deputy Chief Executive, Monmouthshire Housing ”

14:30 Refreshments and networking

PANEL

14:50 Panel discussion: the long term response to the Grenfell Tower fire

- What are the practical actions housing associations are taking to respond to the fire risks uncovered by the Grenfell Tower fire?
- How to balance ambitious business plans with a sector response to Grenfell
- What impact is the tragedy having on the perception of the sector?

David Montague, Chief Executive, **L&Q**

Gordon Perry, Independent Board Member, **Ark Housing Consultancy**

Duncan Gallagher, Europe & CIS Crisis Practice Lead, **Edelman**

Allison Whittington, Head of Housing, **Zurich Municipal**

15:30 The HBOS Story and the lessons learned

Paul Moore was the former Head of Group Regulatory Risk at HBOS. He was the only senior risk and compliance executive in UK banking sector to speak out publicly after the financial crisis about what he saw from the inside of a bank.

During this speech, Paul will explain what happened at HBOS and the key lessons you can apply to your own organisation to mitigate major risks, including the importance of developing a culture of openness and the corporate governance to support it.

Paul Moore, former Head of Group Regulatory Risk, **HBOS**

16:10 Chair's closing remarks

16:20 Conference close

EXHIBITION AND SPONSORSHIP OPPORTUNITIES

To discuss sponsorship opportunities please contact Amit Kotecha, Account Director, Sponsorship.
Tel: 020 7067 1148 Mobile: 07824 383213 Email: amit.kotecha@housing.org.uk

For information on exhibiting please contact Julian Hurst or Adrian Durr at Foremarke Exhibitions on
020 8877 8899 or email housing@foremarke.uk.com

The National Housing Federation is the voice of affordable housing in England. We believe that everyone should have the home they need at a price they can afford. That's why we represent the work of housing associations and campaign for better housing. Our members provide two and a half million homes for more than five million people. And each year they invest in a diverse range of neighbourhood projects that help create strong, vibrant communities.

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1st Delegate

Delegate name	Job title
Mobile no.	Organisation
Address	
	Tel
Delegate email (MUST BE SUPPLIED)	
Contact email (if different)	Contact name (if different)
Dietary/other requirements (e.g. wheelchair access)	Twitter handle @

2nd Delegate

Delegate name	Job title
Mobile no.	Email
Dietary/other requirements (e.g. wheelchair access)	Twitter handle @

3rd Delegate

Delegate name	Job title
Mobile no.	Email
Dietary/other requirements (e.g. wheelchair access)	Twitter handle @

Where did you hear about the conference?

Direct mail Email Web Telephone Employer 24housing Federation external affairs manager Other (please specify)

	Session choices*								
	11:20 – 12:00			13:00 – 13:40			13:50 – 14:30		
1st Delegate	P1	W1	W2	SA	SB	SC	SD	SE	SF
2nd Delegate	P1	W1	W2	SA	SB	SC	SD	SE	SF
3rd Delegate	P1	W1	W2	SA	SB	SC	SD	SE	SF

*Delegates can only attend **ONE** session at any time.
Sessions are subject to availability at time of booking.

NO VAT
PAYABLE

Delegate fees

The conference fee includes attendance at all sessions, refreshments and lunch on the day.

Member	Early bird	£355
	Standard	£405
Not for profit/ Public sector	Early bird	£405
	Standard	£455
Private sector	Early bird	£525
	Standard	£575

Payment

Total payment £ _____

I understand that payment must be made at the time of booking.

- I enclose a cheque payable to the National Housing Federation
- I have paid by BACS and attach the remittance advice (Please quote **RISK0118** on all BACS transmissions)
National Housing Federation bank account details are: Lloyds, Kings Cross Branch, 344 Grays Inn Road, London, WC1X 8BX
Federation Sort Code: 30-94-73 Account No. 00113238
- If you would like to pay by debit/credit card please tick the box and we will contact you to take payment (We do not accept Diners Card or AMEX)

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