Can we help?

You can view our handy how-to-use videos along with hints and tips at hivehome.com/help

If for any reason you need to return your Hive product, simply return your box and its contents to where it was purchased.

If you purchased directly from us, please check our refund policy as this will apply. If purchased from a retailer, their refund policy will apply so please don't forget to check that too.



Hive Active Light[™]

9W dimmable warm white bulb

A dimmable smart light bulb you control from your mobile, tablet and laptop

To avoid environmental and health problems due to hazardous substances in electrical and electronic goods, appliances marked with a crossed out whee bin should not be placed into your household rubbish bin. Instead, when they are unable to be re-used, they should be recycled. Your local authority will be able to advise you on the location of the nearest recycling centre that is authorised to accept this type of waste. Please recycle responsibly.

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Your Hive Active Light

If you're new to Hive, please see the user guide provided with your Hive Hub to set up your Hive account. Your Hive Active Light™ can be turned on and off and dimmed remotely from your phone or tablet. You can also set schedules for when it turns on and off

Getting started:

Add your Hive Active Light[™]
 You can do this using your Hive app
 or the online dashboard.

Using the Hive app:

- Open the Hive app on your phone.
 You may be asked to log-in.
- Tap the Menu button and then Install devices, then follow the on-screen instructions.

Using the online dashboard:

- Log in to your Hive account at hivehome.com
- Under Settings select Install devices, then follow the on-screen instructions

2 Fit the bulb into the light fitting and switch the light on

Ensure the wall switch for the light is switched off before fitting the bulb. Your Hive Active Light" is fitted in the same way traditional bayonet or Edison screw bulbs are. Once fitted, switch the light on at the wall and the bulb will then flash on and off to show that it is searching for your hub.

Once your Hive Active Light™ appears on the screen it will flash once more to confirm it's connected. You can now name it and press Save to complete setup.

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That's it!

You've finished setting up your Hive Active Light™ and you can now control it remotely.

Remember: To turn your Hive Active Light™ on or off remotely it must be switched on at the wall. Your Hive Active Light™ should not be dimmed using a wall mounted dimmer switch as it may cause buzzing or flickering.

Usage

Your Hive Active Light™ is designed for UK household wiring, and for indoor use only.

Maintenance

Disconnect your Hive Active Light" before cleaning and keep it away from water and other liquids at all times. The Hive Active Light" does not contain any serviceable parts so do not atternot to open it.