

Virtual Workplace Personal Device Client Installation Instructions

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About this Guide

This document provides the instruction set needed to walk an end user through the process of install the Virtual Workplace Clients on your personal workstation. For detailed information regarding features, capabilities, and software introduced with this solution, please refer to the documents listed in the "Related Documentation" section.

Client Overview

To have a full and rich experience when using the Virtual Workplace on personal devices, end users will need to install the VMware Horizon View and UniPrint clients on their personal workstations.

VMware Horizon View Client

The VMware Horizon View Client software can be installed on Windows, Linux, or Mac computers or laptops, as well as Tablets and Smartphones. The VMware Horizon View Client software is used in conjunction with the Virtual Workplace Portal for accessing Virtual Applications and Desktops. The VMware Horizon Client features will differ depending on the local device type in which the client is install on.

UniPrint Client

The UniPrint Client software can be installed on Windows and Mac computers or laptops. The UniPrint Client is not supported on iOS, Android or any other smartphone devices.

The UniPrint Client software is intended to allow end users to have the ability to print from a Virtual Application or Desktop session to a locally installed printer. The VMware Horizon Client features will differ depending on the local device type in which the client is installed on and the type of printer the end user is trying to print to.

Client Requirements

Windows Clients

Minimum System Requirements for Windows Clients

- VMware Horizon View Client
 - Must have Administrative rights
 - Standard x86 or x86 64-bit compatible desktop or laptop computer
 - At least 1GB of RAM
 - Supported OS versions
 - Windows XP (Horizon Client 3.2.1)
 - Windows Vista (Latest)
 - Windows 7 (Latest)
 - Windows 8/8.1 (Latest)
 - Windows 10 (Latest)
- UniPrint Client
 - Must have Administrative rights
 - Standard x86 or x86 64-bit compatible desktop or laptop computer
 - At least 1GB of RAM
 - Supported OS versions
 - Windows XP (Latest)
 - Windows Vista (Latest)
 - Windows 7 (Latest)
 - Windows 8/8.1 (Latest)

Mac Clients

Minimum System Requirements for Mac Clients

- VMware Horizon View Client
 - Must have Administrative rights
 - 64-bit Intel-based Mac
 - At least 2GB of RAM
 - Supported OS versions
 - Mac OS X Snow Leopard (10.6.8)
 - Mac OS X Lion (10.7)
 - Mac OS X Mountain Lion (10.8.x)
 - Mac OS X Mavericks (10.9.x)
 - Mac OS X Yosemite (10.10.x)
 - Mac OS X El Capitan (10.11)

- UniPrint Client
 - Must have Administrative rights
 - At least 1GB of RAM
 - Supported OS versions
 - Mac OS X 10.4 or later

Windows Installation Steps

VMware Horizon Client for Windows OS Installation:

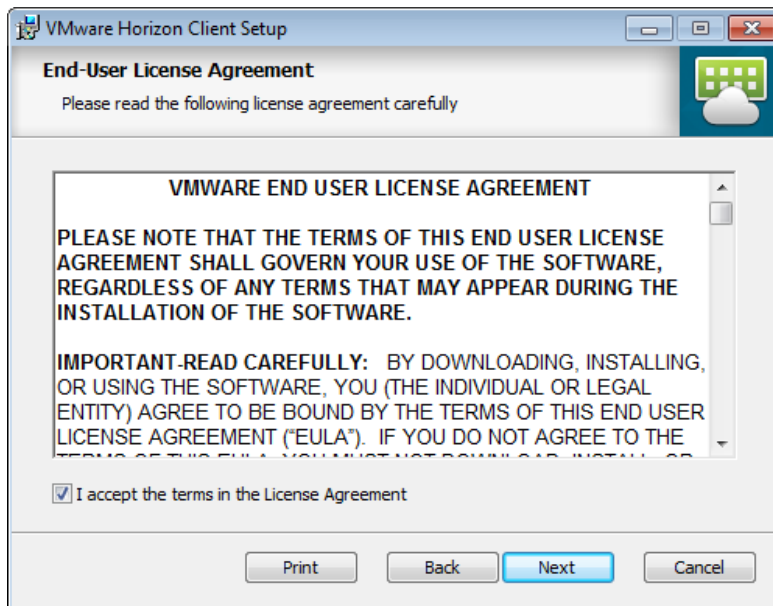
1. Download the VMware Horizon View Client.
 - a. Select the following link, [VMware Horizon View Client](#), and from the downloads page select the client that is needed for your operating system.

****Note: For personal Windows XP devices, you must download and install the 3.2.1 version of the VMware Horizon Client****

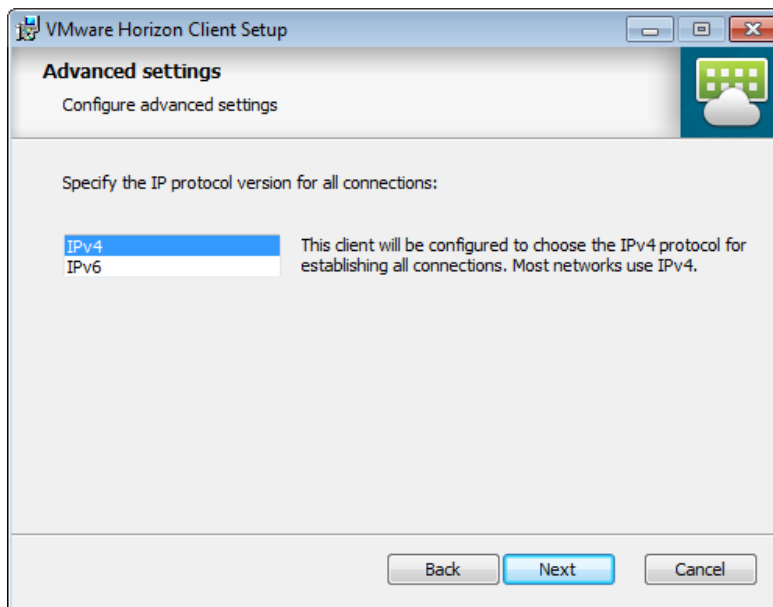
2. To start the Horizon Client installation program, navigate to the download directory and double-click the installer file.
3. Follow the prompts and take the default setting to install the needed components.
 - a. Select "Next" at the Welcome to the VMware Horizon Client Setup Wizard screen:



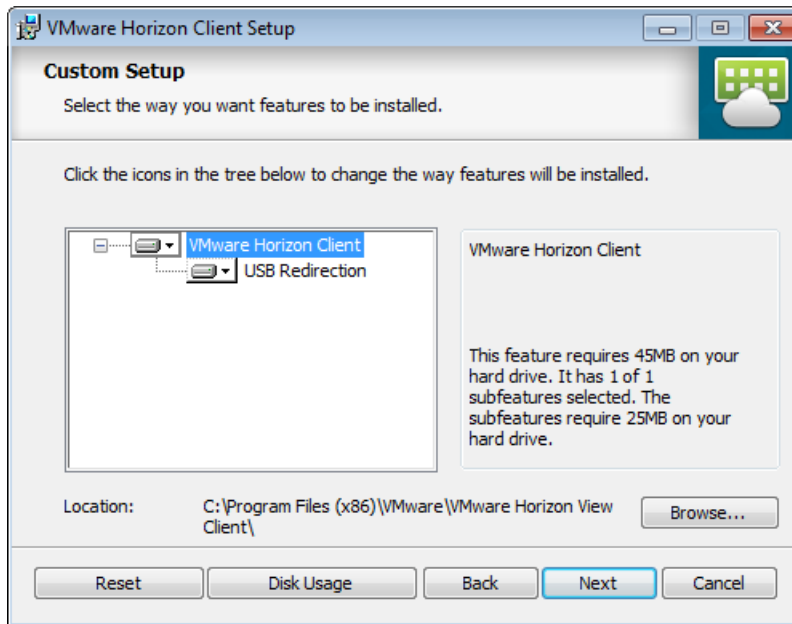
- b. Agree to the End-User License Agreement and select "Next":



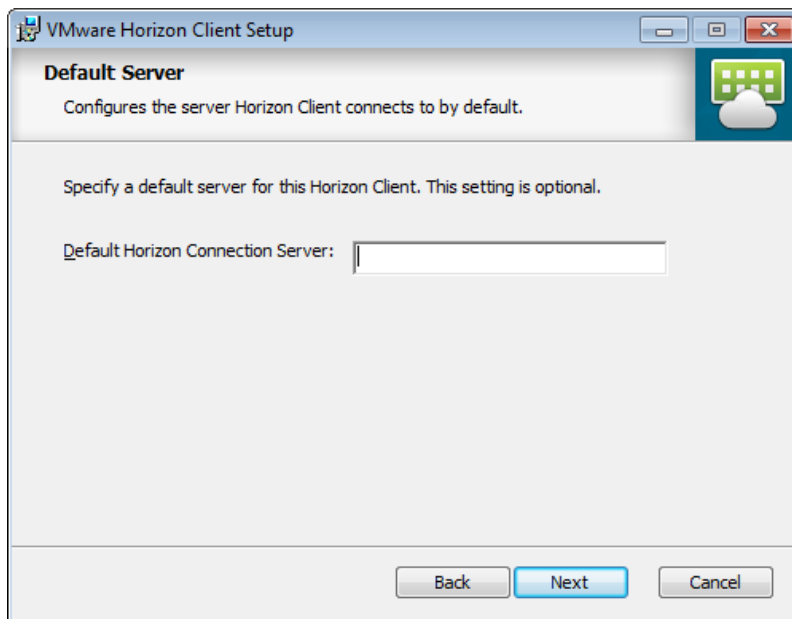
- c. Keep the default IP protocol settings at the Advanced setting and select “Next”:



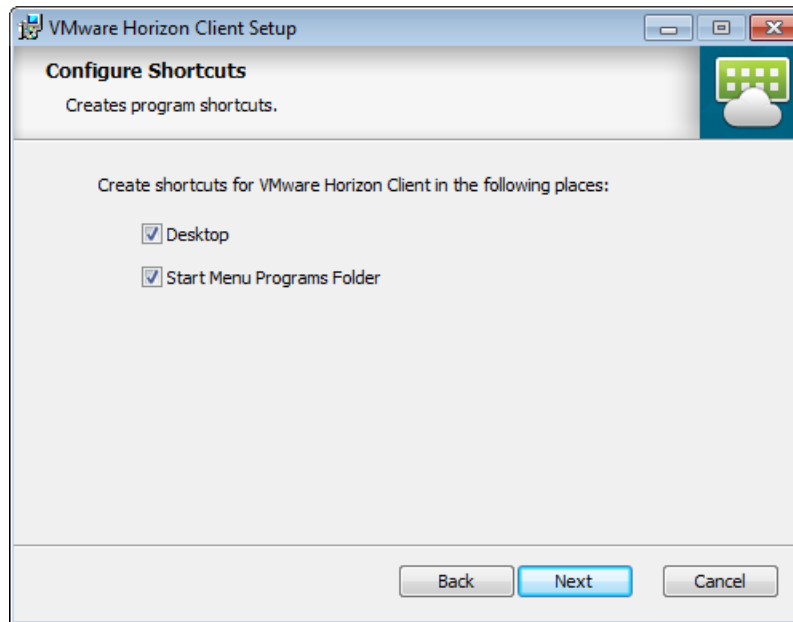
- d. Keep the defaults at the Custom Setup screen and select “Next”:



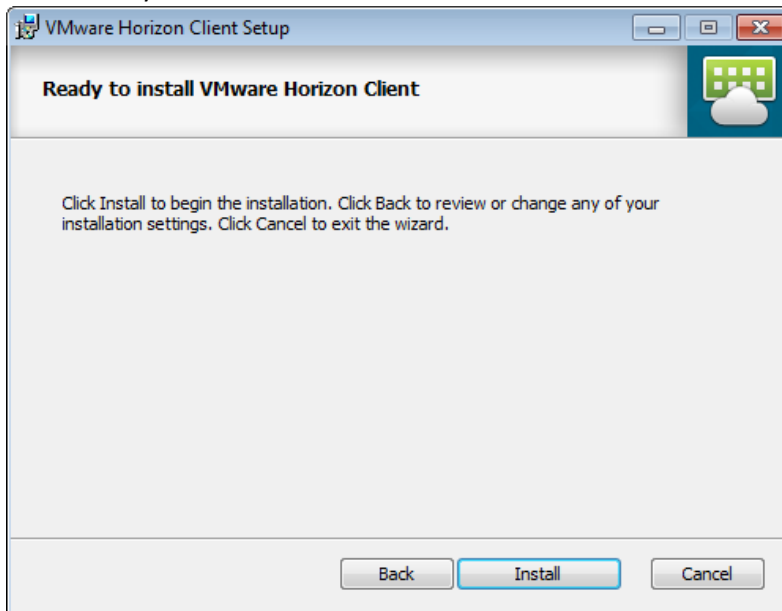
- e. Leave the Default Server field blank and select "Next":



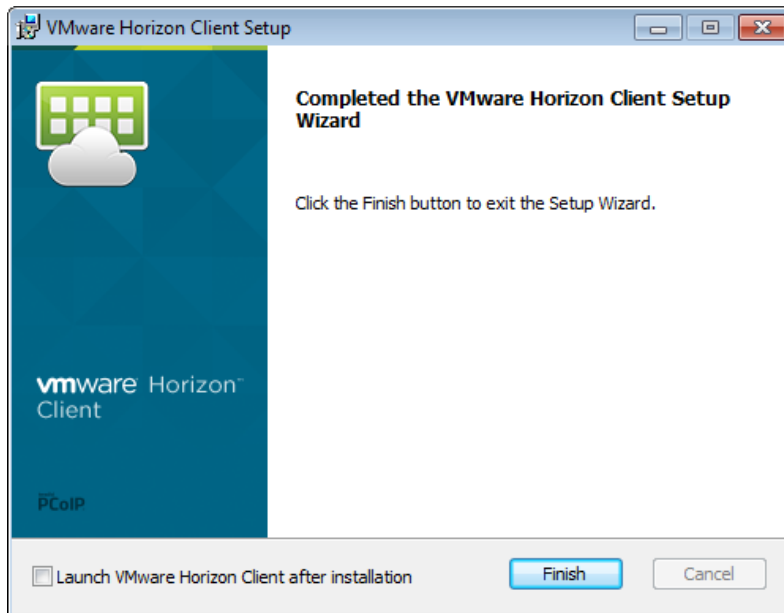
- f. Keep the defaults at the Configure Shortcuts screen and select "Next":



- g. At the Ready to install screen select "Install":



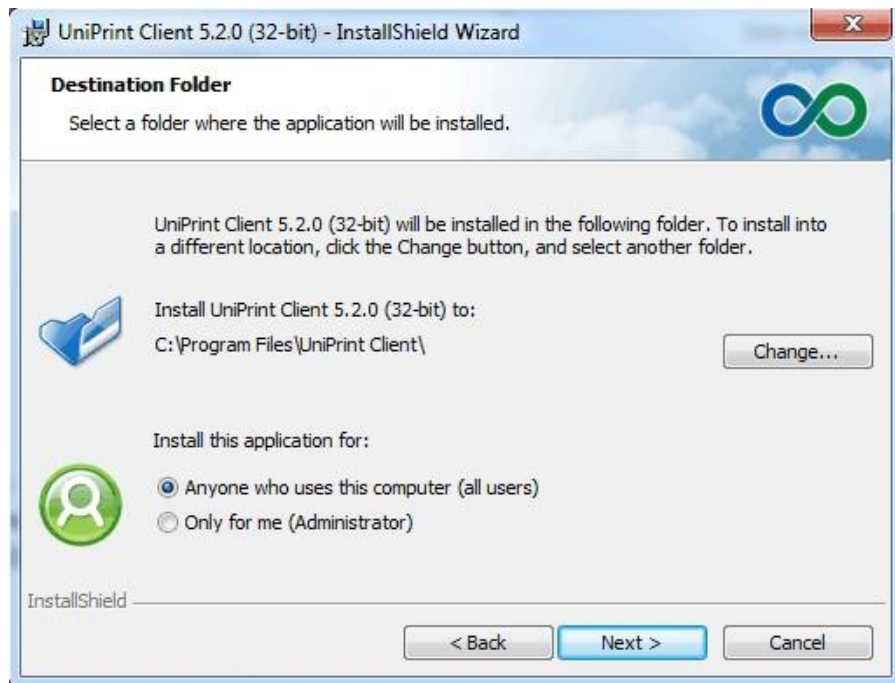
- h. When the Completed Setup screen appears, uncheck the "Launch Client after installation" box and select "Finish":



- i. Reboot if/when prompted to reboot.
4. When the installation is complete, there is no additional configuration steps that need to be taken. Continue to the UniPrint Client installation. For more information on how to use the UniPrint Client, please see the [FAQ page on The Exchange](#)

UniPrint Client for Windows OS Installation:

1. Download the UniPrint Client for Windows OS.
 - a. Select the following link, [UniPrint Client Download page](#), and from the downloads page select the client that is needed for your operating system.
2. Navigate to the download directory and Run the installation program, UniPrintClient520_*.exe.
 - a. In the UniPrint Client 5.2.0 installation dialog box, click "Next".
 - b. In the License Agreement dialog box, select I accept the terms in the license agreement and then click "Next".
 - c. Leave the default selection in the Destination Folder dialog box
 - d. If you are installing the UniPrint Client for all users who share a computer, click Anyone who uses this computer. You must have administrative rights to install for all users. If you are installing only for the current user, click Only for me. Click Next.

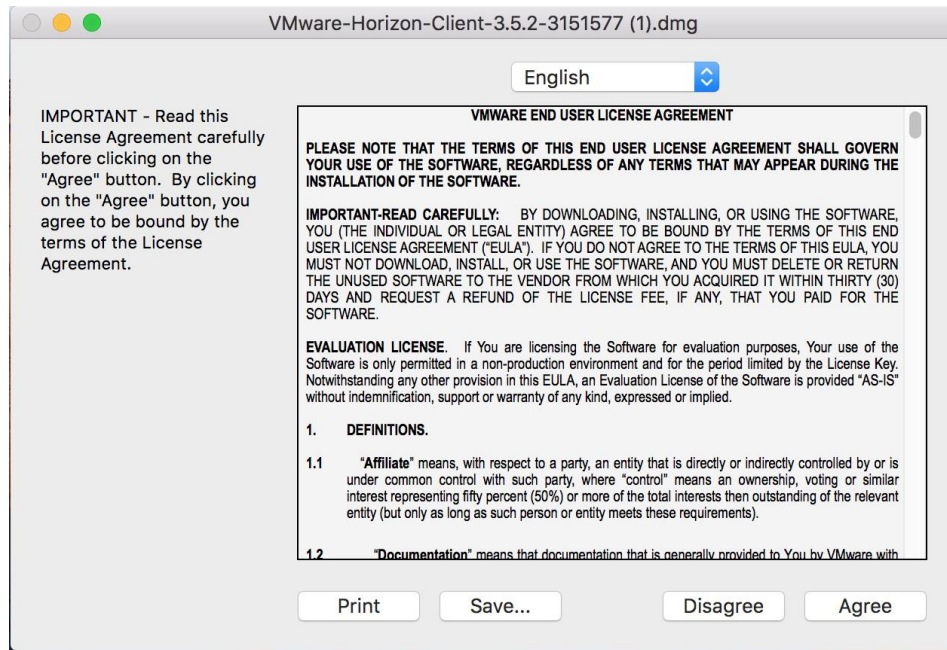


- e. In the Ready to Install the Program dialog box, click Install. f. Click Finish.
3. When the installation is complete, there is no additional configuration steps that need to be taken. Continue to the UniPrint Client installation. For more information on how to use the UniPrint Client, please see the [FAQ page on The Exchange](#)

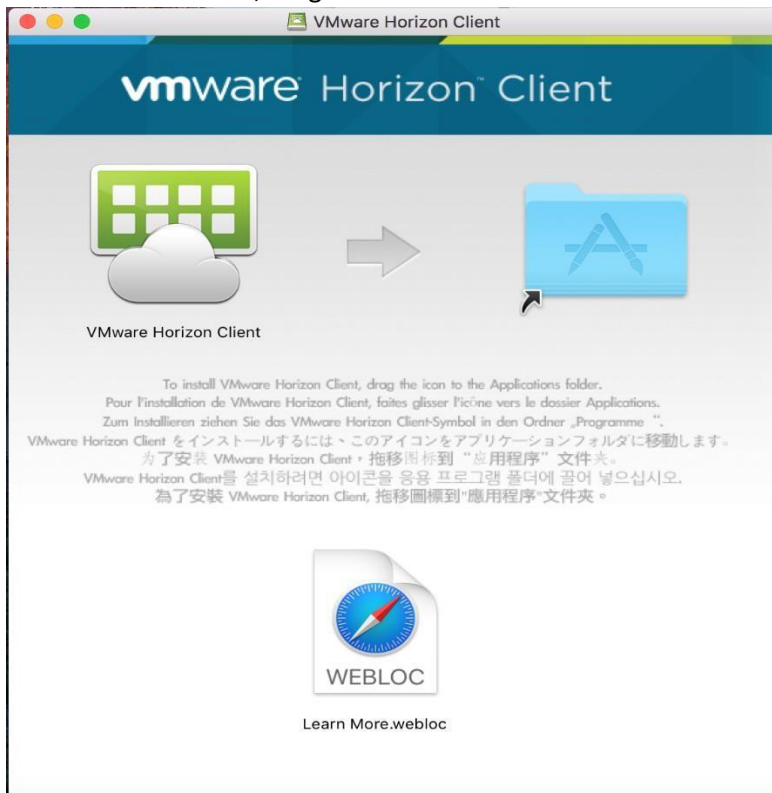
Mac OS Installation Steps:

VMware Horizon Client for Mac OS Installation

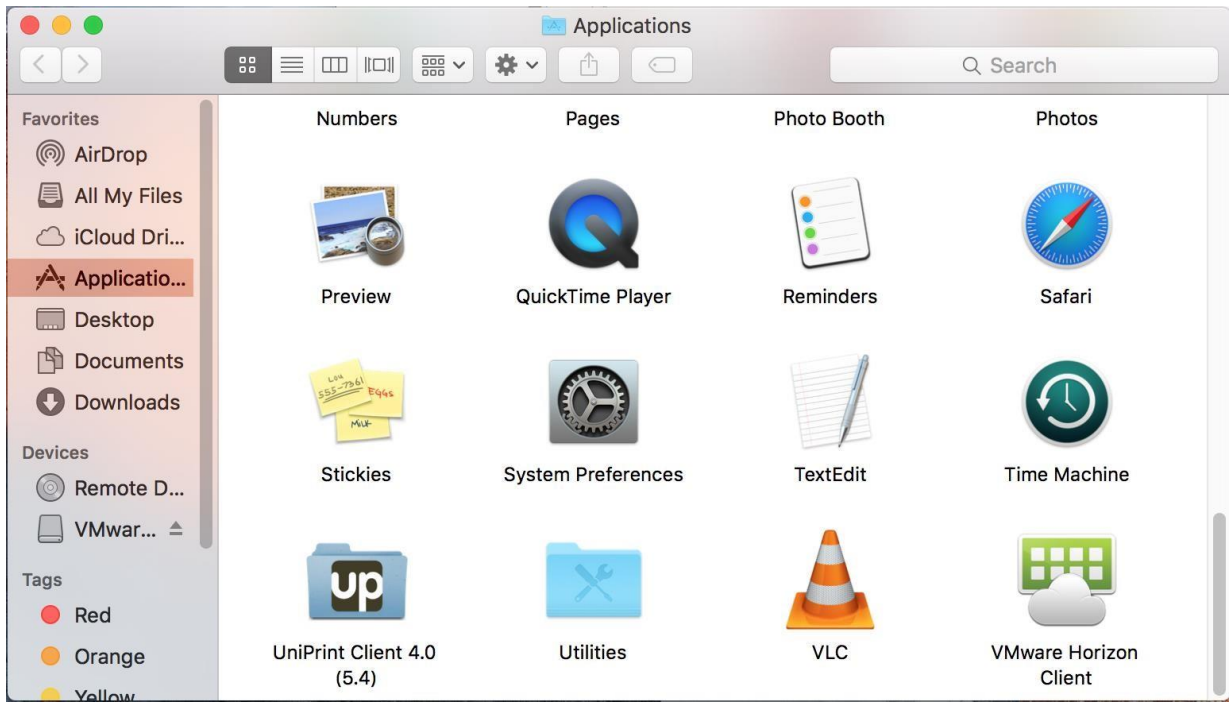
1. Download the VMware Horizon View Client.
 - a. Select the following link, [VMware Horizon View Client](#), and from the “downloads” page select the client that is needed for your operating system.
2. To install the VMware Horizon View Client:
 - a. Select the downloaded Vmware-Horizon-Client-3.x.dmg file to open it.
 - b. Agree to the VMware End User License Agreement:



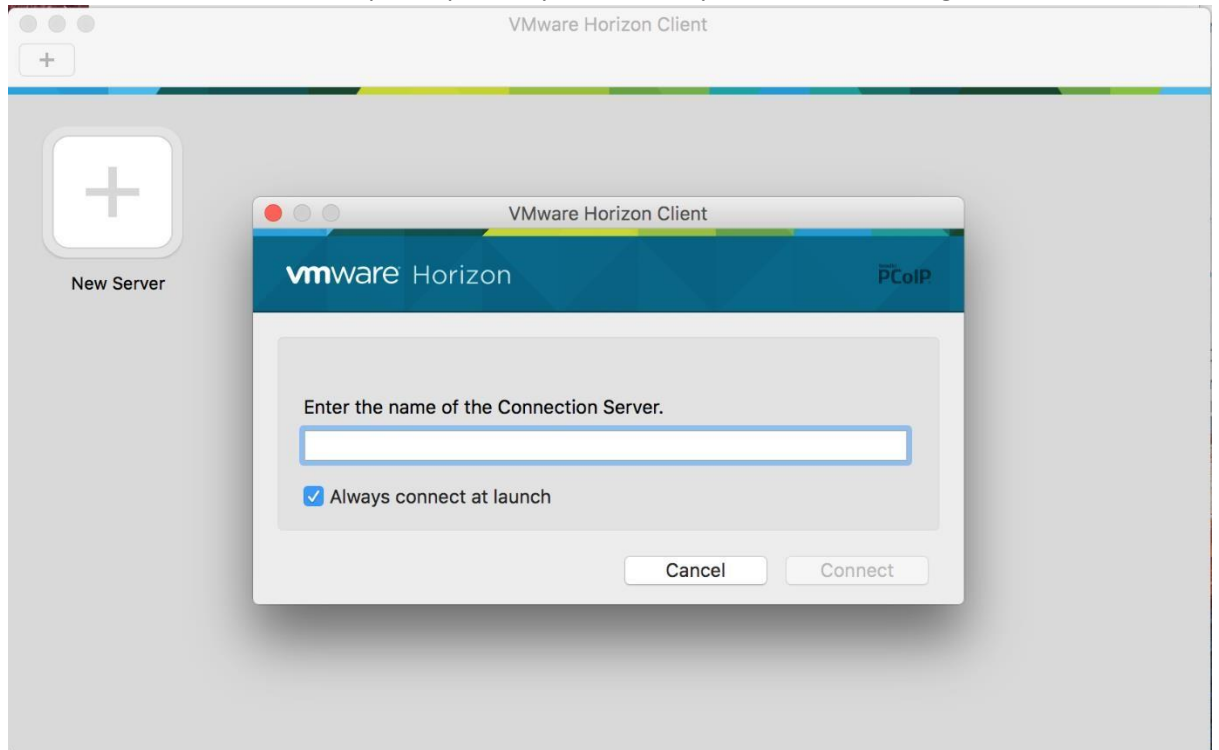
- c. In the Finder window, drag the “VMware Horizon Client” icon to the Application folder icon:



3. When the installation is complete, **there are no additional configuration steps that need to be taken**. You can eject the “VMware Horizon Client” from “Devices”
4. The VMware Horizon Client is visible under Launchpad and can be seen under installed Applications, but you **SHOULD NOT DIRECTLY LAUNCH THE CLIENT**.

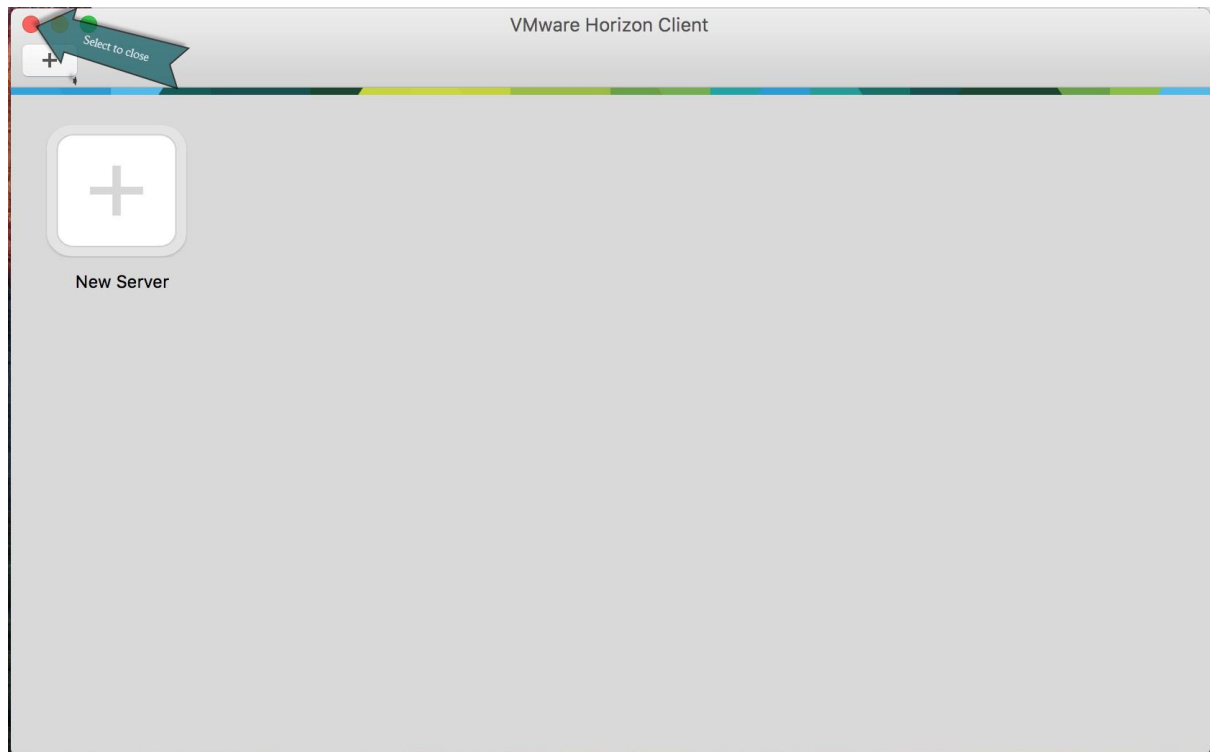


a. If the VMware Horizon Client opens up for any reason and you see the following screen:



b. Leave the "Connection Server" entry blank, and select cancel.

c. At the next screen below, select the Red "X" in the upper left hand corner to close the client:



5. Once the client installation is complete, you can navigate to <https://workplace.redcross.org>, login with your network username and password, and begin accessing the resources that are available to you.
6. For more information on how to use the VMware Horizon Client, please see the [FAQ page on The Exchange](#)

UniPrint Client for Mac OS Installation

1. Download the UniPrint Client for Mac OS.
 - a. Select the following link, [UniPrint Client Download page](#), and from the downloads page select the client that is needed for your operating system.

UniPrint Mac Client - 4.0.5.4

Release Date: August 21st, 2015

(For Mac OS X 10.9 or Later)

Enhancements:

- Added OS X Yosemite compatibility
- Multiple display support
- Bring Dialogs To Front option added
- Updated icons and copyright information

Bug Fix:

- Fixed infinite bounce issue

DMG

UniPrint Mac Client - 4.0.1

Release Date: August 19th, 2010

(For Mac OS X 10.8 or earlier)

Enhancements:

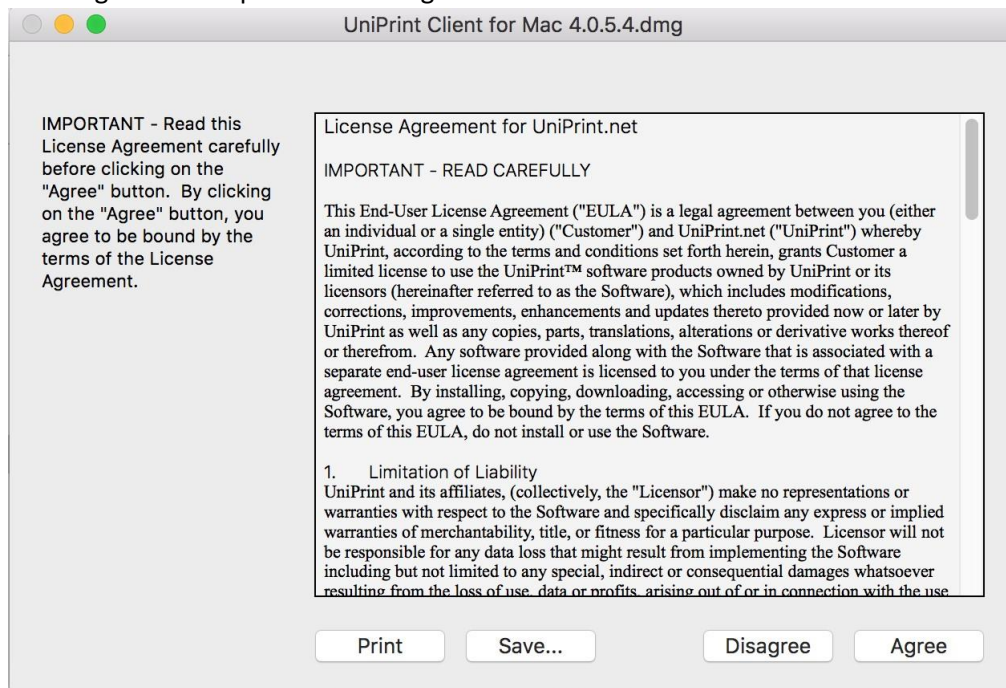
- Preview window now appears on top of other windows when a print job is received.
- Option to automatically close Preview window when a print job is printed.

Bug Fix:

- Client crashes on exit when running on machines with PowerPC-based processors.

DMG

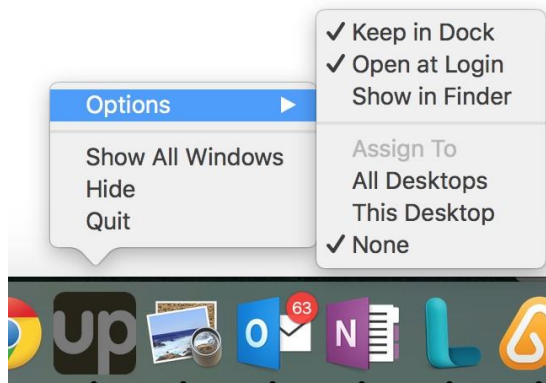
2. Now select the UniPrint Client for Mac 4.X.dmg file.
 - a. Select Agree to accept the license agreement terms and conditions.



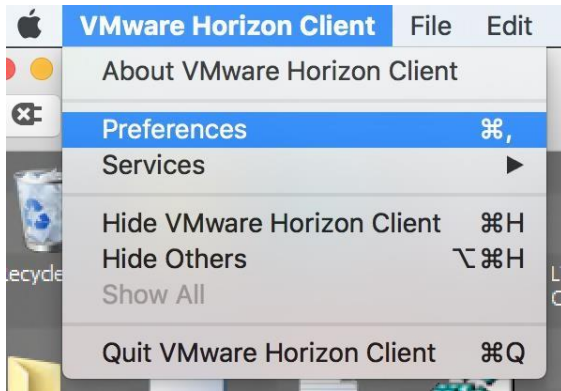
- b. The virtual disk, UniPrint Client 4.X Installer, should appear on your desktop
- c. In the UniPrint Client 4.X Installer dialog box, drag the UniPrint Client folder to your Applications folder.



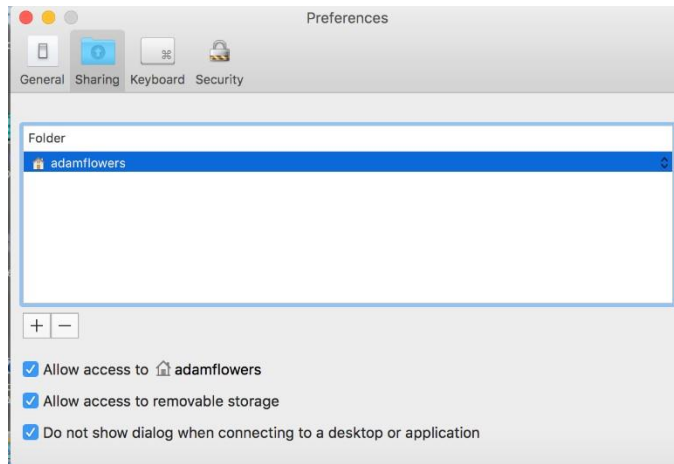
- d. Once UniPrint Client 4.x appears in the Applications folder, eject the UniPrint Client 4.x Installer virtual disk to unmount the disk.
3. While the UniPrint Client is still running in the dock, right-click the docked UniPrint icon and go to options.
4. While under Options select the following options:
 - a. Keep in Dock
 - b. Open at Login



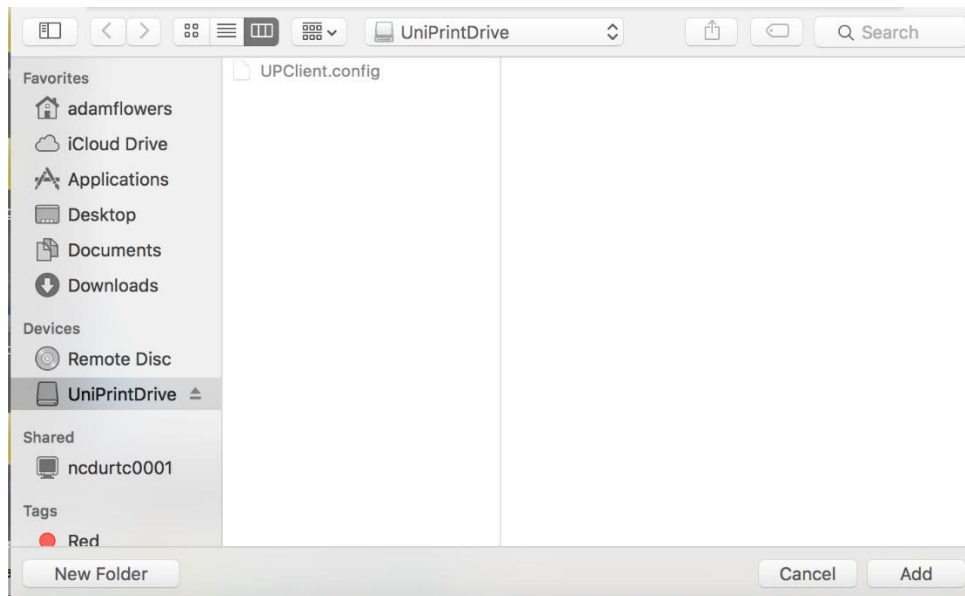
5. Manually launch the previously installed Horizon View Client.
6. Navigate to Preferences under the Horizon View Client:



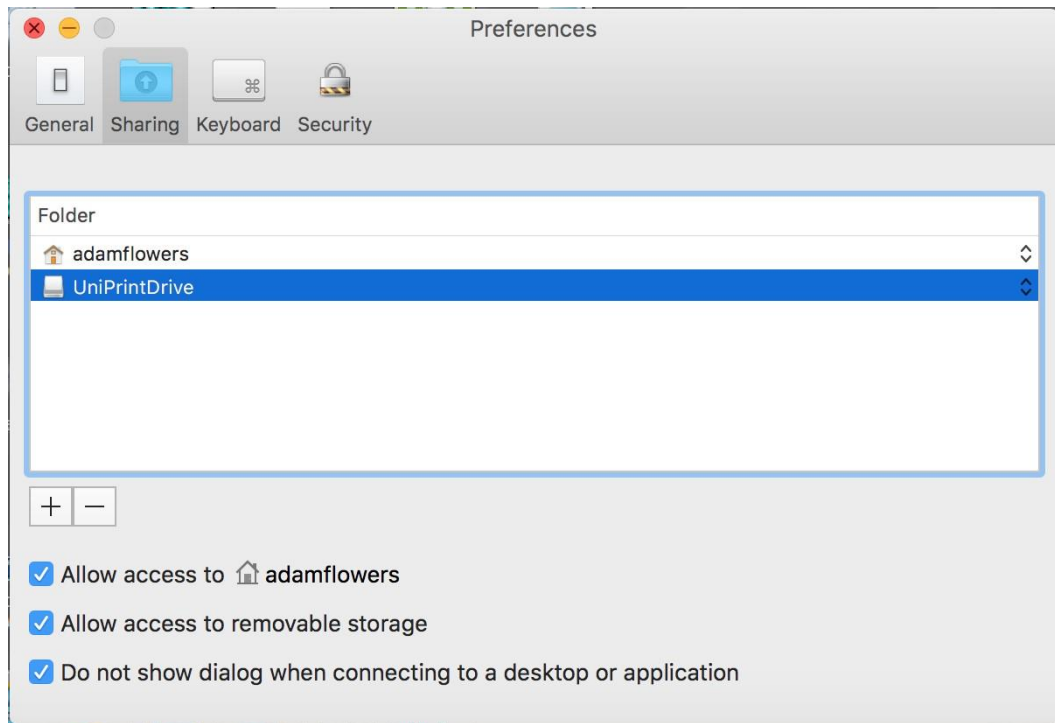
7. Under the Sharing tab, click the “+”:



8. Select the “UniPrintDrive” device and click “Add”.



9. This add “UniPrintDrive” as a Shared Location:



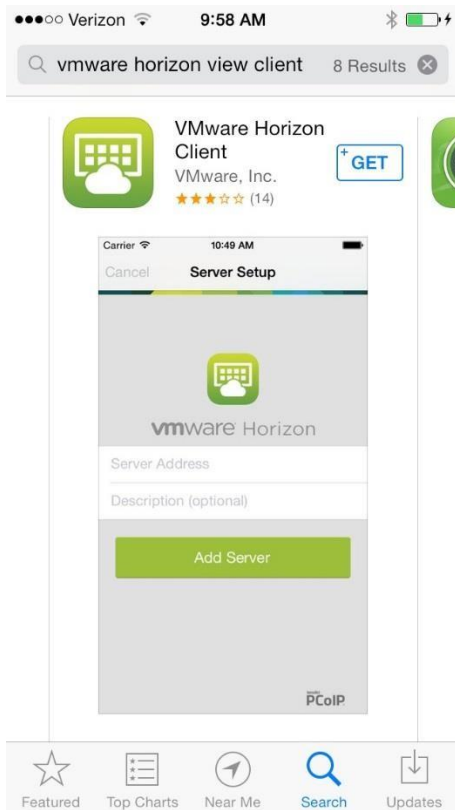
10. Now Completely Exit out of the VMware Horizon Client.
11. Once the VMware Horizon Client has been completely exited, your UniPrint Client installation and configuration is complete.
12. When the installation is complete, there is no additional configuration steps that need to be taken. For more information on how to use the UniPrint Client, please see the [FAQ page on The Exchange](#)

iOS Installation Steps:

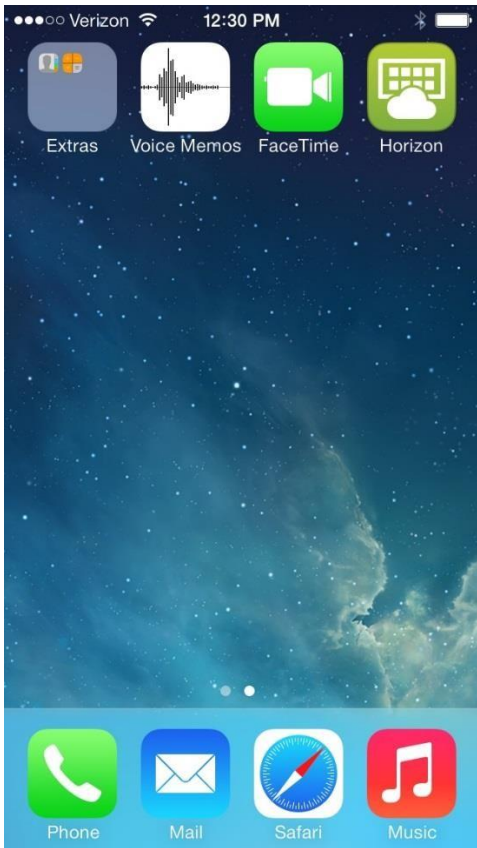
*****Only the Horizon View Client needs to be installed on iOS Devices*****

VMware Horizon Client for iOS Installation

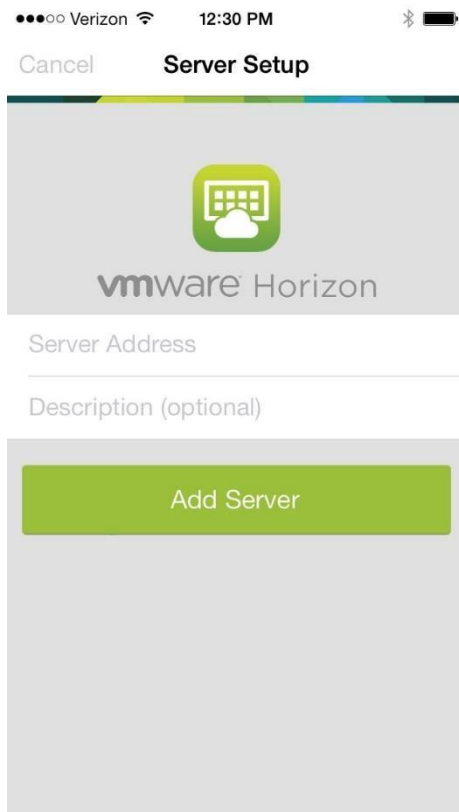
1. On your iOS device, search the App Store for the VMware View Client application.



2. Download the application, by selecting "Get"
3. If you downloaded the application to a Mac or PC, connect your iOS device to the computer and follow the onscreen instructions in iTunes.
4. To determine that installation succeeded, verify that the VMware View application icon appears on one of the desktops of the Home screen on the device.

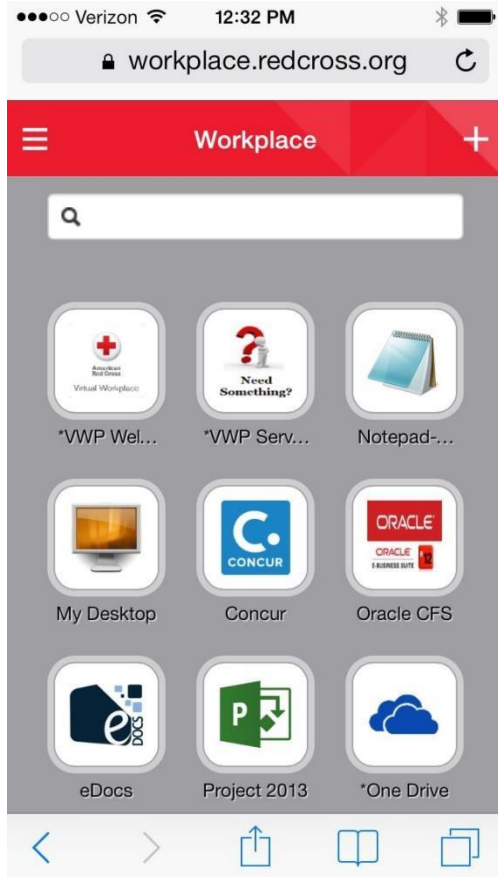


5. When the installation is complete, **there are no additional configuration steps that need to be taken.**
 - a. If the VMware Horizon Client opens up for any reason and you see the following screen:



- b. Leave the "Server Address" entry blank, and select cancel or press the Home button.

6. Once the client installation is complete, you can navigate to <https://workplace.redcross.org>, login with your network username and password, and begin accessing the resources that are available to you.



7. For more information on how to use the VMware Horizon Client, please see the [FAQ page on The Exchange](#)

Android Installation Steps:

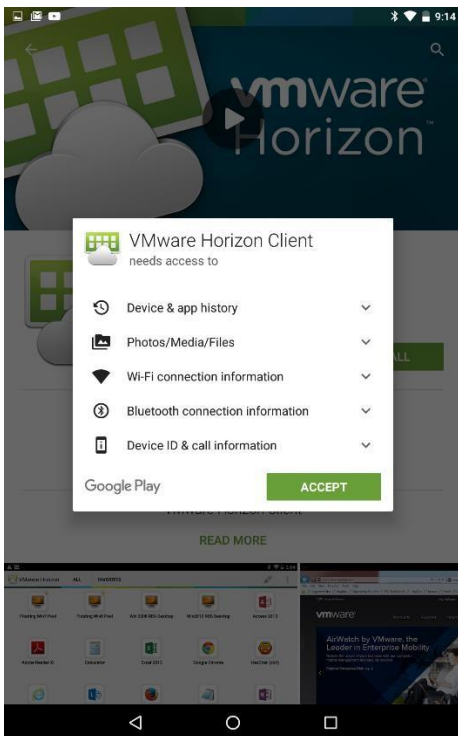
*****Only the Horizon View Client needs to be installed on Android Devices*****

VMware Horizon Client for Android Installation

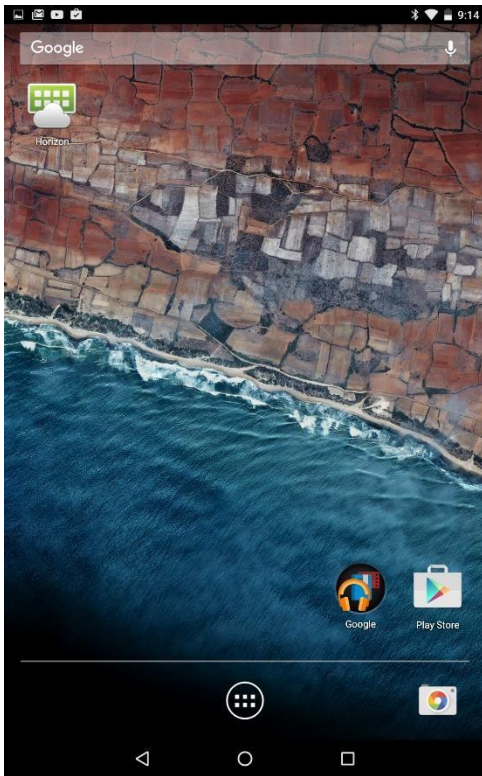
1. On your Android device, search for the VMware Horizon Client app in the Google Play Store or Amazon Appstore for Android.



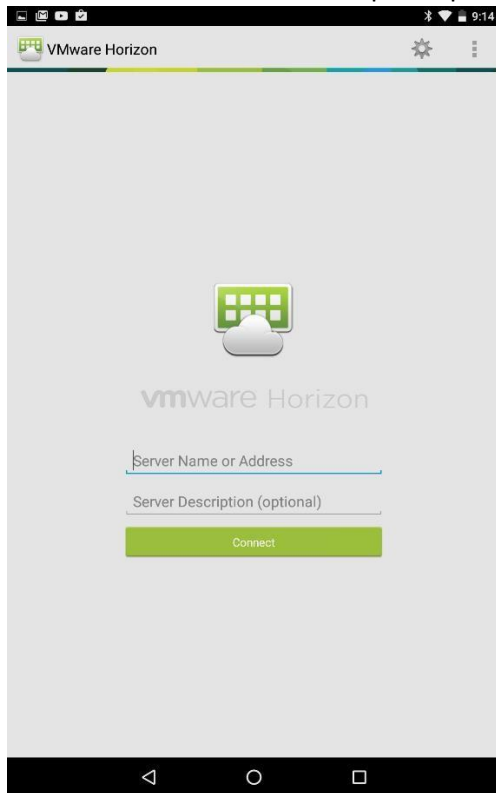
2. Install the app according to your device's customary procedure for installing apps by selecting “INSTALL” and “ACCEPT”



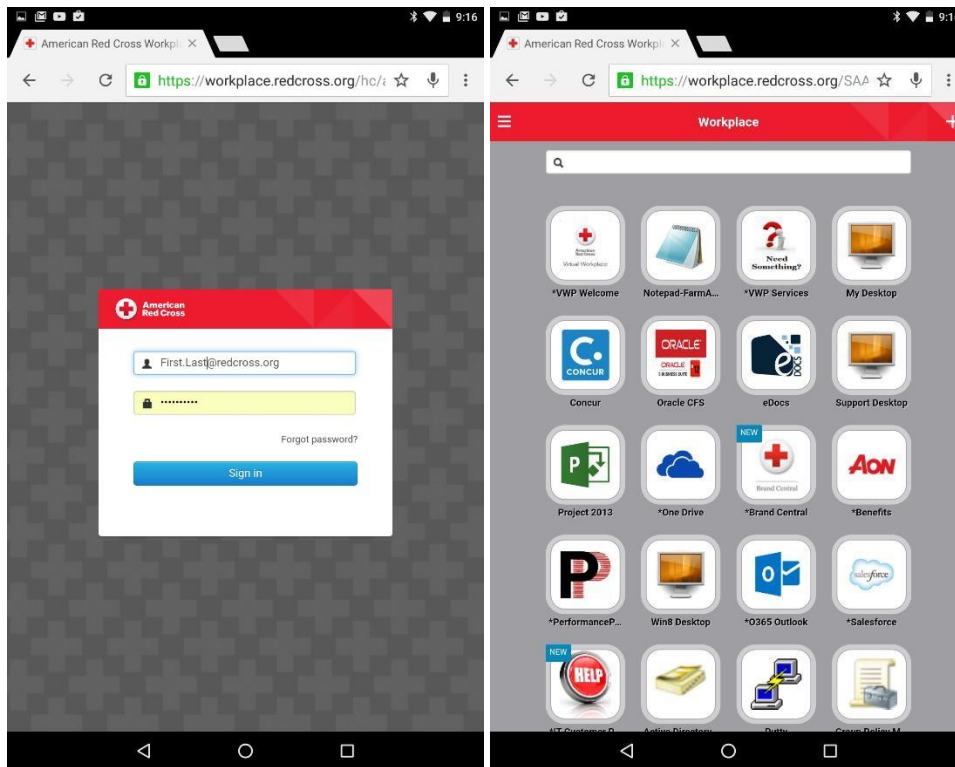
3. Once the installation has completed, please confirm that the VMware Horizon Client app icon appears on one of the desktops of your Home screen.



4. When the installation is complete, **there are no additional configuration steps that need to be taken.**
 - a. If the VMware Horizon Client opens up for any reason and you see the following screen:



- b. Leave the “Server Address” entry blank, and select cancel or press the Home button.
5. Once the client installation is complete, you can navigate to <https://workplace.redcross.org>, login with your network username and password, and begin accessing the resources that are available to you.



6. For more information on how to use the VMware Horizon Client, please see the [FAQ page on The Exchange](#)