# **Selling on Amazon**

**CATEGORY STYLE GUIDE: LUGGAGE & TRAVEL ACCESSORIES** 



# **About this document**

This document is intended to give you the guidance you need to create effective, accurate product detail pages and maximize your business in the Luggage & Travel Accessories category.

In addition to using this document, we encourage you take advantage of the wealth of information available in our Help pages. Click "Help" on the upper-right side of the Seller Central home page.

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# Luggage & Travel Accessories (Approval is required to sell in this category)

To be successful selling Luggage & Travel Accessories, accurate data is crucial to ensuring that customers will be able to find and purchase your products. Providing a clear and concise listing that follows a consistent format will better inform customers and enhance the discoverability of your products. This can result in increased traffic to your product listings.

Before going any further into how to maximize your business, let's first identify which products should be listed in the Amazon Luggage Store:

**Note:** Sport branded product such as The North Face, Nike, Jansport, Puma etc. should be placed within Outdoors and not Luggage & Travel Accessories

- Backpacks
- Packing Organization: Packing Cubes, Travel Scales,
- Softside and Hardline Suitcases
- Children Luggage Duffel Bags
- Luggage Sets Umbrellas
- Travel Accessories: Pillows, Wallets

# **Title Style**

Your product title is the first thing customers see when visiting your detail page. Does your title provide the customer with the right information? Will they continue looking at your product offering?

Amazon uses the words in product titles to display your products in search results. A concise (maximum length of 80 characters) and relevant title will drive traffic to your product. Always check titles for consistent format and accuracy. Follow the guidelines below to create product titles that make a good first impression.

# Tips on how to create a great title

#### **Elements to Concatenate for Titles**

For the Parent of Variation Products:

[Brand] + [Collection Name] + [Special Size/department, if applicable)] + [product name]:

For Stand Alone or Child Products:

[Brand] + [Collection Name] + [Special Size/department, if applicable)] + [product name] + [size] + [color]

Valid departments\* for the title include Women's, Men's, Juniors, Kids, Children's

#### **Examples:**

#### Good:



Travelpro Luggage Maxlite3 22 Inch Expandable Rollaboard

★★★★ \* 58 customer reviews | 3 answered questions

List Price: \$240.00

Price: \$95.06 & FREE Shipping. FREE Returns. Details

You Save: \$144.94 (60%)

Size: One Size

Color: Black





#### In Stock

Ships from and sold by Amazon.com in easy-to-open packaging. Gift-wrap available.

#### Arrives before Christmas

Want it Saturday, Dec. 13? Order within 17 hrs 9 mins and choose One-Day Shipping at checkout. Details This item will be visible when delivered. To keep it a surprise, select This is a gift in checkout.

- 100% Polyester
- Imported
- Zipper closure
- 21" shoulder drop
- 22" high
- + 14.5" wide
- Airline-grade aluminum handle locks in 2 positions (38 inch and 42.5 inch) to ensure a comfortable roll for users of different heights.
- ¥ Show more

#### Bad:



Packing Cubes For Travel Organizer - Packing Bags Luggage And Suitcase -4pc Set Large And Medium Organizers Pouches For Protection And Compression Of Multi Clothes Shoes And Accessories - Save Time And Stress On Your Journey - Risk Free 100% Satisfaction Guarantee!

★★★★ \* 205 customer reviews

Price: \$64.99

Sale: \$32.50 & FREE Shipping on orders over \$35. FREE Returns. Details

You Save: \$32.49 (50%)

Color: Black











In Stock

Sold by BigyCom \* and Fulfilled by Amazon.

Arrives before Christmas

Want it Saturday, Dec. 13? Order within 19 hrs 5 mins and choose One-Day Shipping at checkout. Details

- HOLIDAY SPIRIT: Bago Travel Bags and Accessories Are A Perfect Gift For Any Traveler Add more bags for higher savings - See Special Offers and Product Promotions section below for details and coupons
- ✓ 4 PIECE MIX SET: 2 Medium Cubes (13.4 x 8.7 x 3.5 inches) and 2 Large Cubes (15.8 x 11.8 x 3.5 inches) of same
- ✓ KEEPS YOU ORGANISED; pack according to destinations, weather or events; share a bag with other family members, each with his/her own colored cubes
- SAVE TIME AND STRESS finding items and packing especially when you have a plane to catch, the packing cubes help you get done in a jiffy.
- ✓ PROTECT YOUR CLOTHES AND LUGGAGE from stains, wrinkles and damages while traveling, the cubes are made of durable Diamond rip-stop Nylon material that tucks your clothes safely inside.
- ✓ KEEP YOUR HOTEL ROOM TIDY AND SPACIOUS and locate any item easily; just put the cubes inside the closet and. drawers and avoid the clutter; Do not live off your luggage!
- ✓ AVOID OVERWEIGHT CHARGES AND AIRPORT STRESS; rearrange weights between bags or take 1 cube with you as a carry-on item. Airport Security checks are easier than ever. \*\* FREE TRAVEL TIPS GUIDE WITH EACH ORDER \*\*

# **Brand & Manufacturer**

Brand information allows the customer to determine the model and brand of the product offered. These fields improve the specificity of your data listings.

#### Note:

- Do not use your seller name for manufacturer or brand unless your product is Private Label.
- Do not use a distributor or drop ship vendor name for brand unless they are the manufacturer.
- The brand associated with the product ID (i.e. UPC, EAN) must match the actual brand of the product.

# **Key Product Features**

The Key Product Features bullets on the detail page tell the customer the details of your product and can influence the customer purchase decision. The description helps customers evaluate a product, so any non-product-specific information can distract from a customer's purchase decision. Customers use this section to get a snapshot of the product. They may use this section to finalize a purchase decision or it may interest them enough so they will then read the full product description.

- Highlight the five key features you want customers to consider. We recommend the following: materials, care
  instructions, and product features. Size and Weight will be displayed at the bottom of the page under "Product
  Description."
- Maintain a consistent order. If your first bullet point is material, keep that same order for all your products.
- Reiterate important information from the title and description
- Begin each bullet point with a capital letter
- Write with sentence fragments and do not include ending punctuation
- Do not include promotional and pricing information
- Do not include shipping or company information. Amazon policy prohibits including seller, company, or shipping information

Content	Example: Feature Bullets
Materials	100% nylon
Care Instructions	Spot Clean
Product Features	Interior deluxe retractable push-button/ self-locking handle system
Product Features	Roomy, fully lined interior features garment restraints and a zipper
Product Features	Magnetic flap closure
Country of Origin	Made in China

Note: Tips to improve readability

- Write all numbers as numerals
- Separate phrases in one bullet with semicolons
- Spell out measurements such as quart, inch, feet, and so on
- Material Fabric will automatically display as a bullet point if a value is provided for the Fabric Type attribute in the inventory file. Do not include the material fabric as a bullet, which will create duplicate Fabric bullet points.

#### Do Not:

- Use hyphens, symbols, periods, or exclamation points
- Write vague statements; be as specific as possible with product features and attributes
- Enter company-specific information; this section is for product features only

#### **Examples:**

#### Good -

#### **Product Features**

- Hand Wash
- Sits low on hip
- Multi-compartment design with side mesh water bottle pockets
- CD/MP3 player pocket with headphone port
- Clear PVC material
- Luxurious superior 1200d rigid polyester construction
- In line skate wheels with corner protectors
- Roomy, fully lined interior features garment restraints and a zipper pocket

#### Bad:

#### **Product Features**

- Use it today
- A great gift for Birthdays/Graduations/Holidays
- for vacations\*\*
- Comes in multiple colors
- FREE SHIPPING!
- More items available at morestyles.com
- \* NEW! \* \* \*

# **Product Descriptions**

As you describe your product, you might want to include some key features listed in your bullet points. However, go beyond a simple to-the-point description. Well-written product descriptions help the customer imagine the experience of owning or handling your product. Put yourself in your customers' shoes: what would they want to feel, touch, ask, and want? Incorporating information about the feel, usage and benefits of your product can fire the customer's imagination. This is as close as you can come to creating an in-store experience. Product Descriptions are limited to 2000 characters.

Do	Do Not
Describe the major product features and list product	Do not include your seller name, e-mail address,
information including size, used-for and style	website URL, or any company-specific information
Keep it short, but include critical information	Do not write about anything but the product for sale; this
Include accurate dimensions, care instructions and	is your opportunity to tell the customer what they are
warranty information	buying
Use correct grammar and complete sentences	Do not include promotional language such as "sale" or
	"free ship" (use the Manage Promotions tool in your
	seller account)

# **Examples**

#### Good

#### **Product Description**

Tumi elevates your travel experience with Alpha 2—the pinnacle of design innovation, engineering, functionality and performance. Alpha 2 embodies Tumi's commitment to making the best better; it incorporates over 30 design improvements and more than 14 patented and trademarked Tumi components. The result is a collection of cases that are lighter and stronger while offering increased packing capacity, sleeker profiles, smarter functionality and easier maneuverability. Alpha 2 is made from Tumi's patented, ultra-durable FXT ballistic nylon. This extra-roomy and versatile 2-wheel case has a removable garment sleeve and a multi-level, expandable main compartment. Reinforced garment sleeve holds up to two suits; interior features tie-down straps and zip pockets for accessories. Three-stage telescoping handle and 2-wheel system with recessed swivel wheels.

#### **Product Description**

This compact umbrella is the ideal size for stowing in briefcases, pockets and purses. Its three-section steel shaft and ribs provide durability to handle tough weather. and 3M™ Scotchlite™ reflective trim on the canopy ensures better visibility. A rubber coated handle allows a comfortable grip. 40" arc when open and a 10½" length when closed. Opens manually. Imported.

#### **Bad**

#### **Product Description**

TOP OF THE LINE SUITCASE MADE WITH FINEST MATERIALS!!! Check out this awesome product - multiple colors! FREE SHIPPING!! YOU CANNOT FIND A BETTER PRICE. More styles available at www.luggage4cheap.com. Call us to ask about how we can customize bags too! Keywords: Women's, Men's, Travel, Luggage, Suitcase. We are the top online seller of suitcases!!!!

# **Images**

#### **Good Images are Important to Your Products' Success**

In an online store, the product image is one of your most valuable marketing tools. When customers browse Amazon.com pages, often the image draws them to consider your product. In addition, with so many choices available for online purchases, a well-formed image can set your product apart from the others. Poor quality images turn customers away.

Use your product images to communicate the selling points and features of your products, to inform and interest customers, and reinforce your brand. Every SKU must have a main image. Learn more about Amazon's Image Requirements and the Clothing/Luggage Store's Image Best Practices below and in Seller Central Help.

#### **Understand the Types of Images**

Amazon.com can display several images for each product in the catalog. As a seller, it is in your interest to provide several high-resolution product images for your products so that customers can make informed buying decisions. Listings with missing images are suppressed from the site, thereby getting low customer traffic and conversion rates, resulting in missed sales opportunities. You can use four types of images to illustrate your products:

- Parent SKU main image: Only one main image is used per parent product. You must supply a parent main image.
- Child SKU main image: Used to show a view of the product in the specific color for the given child SKU. The
  main image for the child SKU shows in the image pop-up window and on the Browse page; when customers
  click the smaller picture, the full-size picture appears in a pop-up window. Each child SKU has just one main
  image, representing the child product in the specified color. You must supply a child main image that
  matches the color for every item that you sell.
- Alternate images: Used to show different views of the product to help clarify use, detail, fabric, cut, etc. You can supply up to eight alternate images for each parent or child SKU. The alternate image for a parent product appears in the image pop-up window. If a customer clicks a specific color in the image pop-up window (for example, a blue sample), then the pop-up window shows the alternate image for the "blue" SKU. The first alternate image (PT01) is also used for the "back" or rotating view on a Browse page for certain category lines.

# How images are displayed on the Detail Page





Frequently Bought Together

Child main image displays when detail page is opened.

Image must be at least 1,001 pixels for customers to zoom in on specific details













#### **Main Parent and Main Child Image Requirements**

Your product images must meet certain technical and style requirements. <u>Failure to meet those requirements could</u> <u>result in the suspension of your seller account.</u>

**Technical Image Requirements** 

#### Required

- Image must truly represents the product being sold
- Background must be white (RGB 255, 255, 255; hex #FFFFFF)
- Main images are required for both Parent and Child SKUs
- All color variations must include a "child SKU main image" representative of that specific color
- Main image must be of a single product, not stacks or images containing multiple products
- Alternate images can be different angles or views, swatches, etc., but must adhere to the same image quality/size guidelines
- Product image should depict the actual product to be purchased. Accessories that are not part of the product should not be shown.
- Main images must be of the front of the product and if on a model, the model should be standing
- Images must be appropriate for all ages
- Images uploaded must be at least 1,001px on the longest side to enable zoom functionality
- Image aspect ratio must be at least 190 pixels by 246 pixels
- The product should make up 85% of the image frame to optimize the customer's ability to evaluate the product

### **Prohibited**

- Colored backgrounds or lifestyle images
- Product images photographed on mannequin or digitally modified images
- Brand tags or packaging in any of the images
- Images of second hand or slightly used products
- Borders, Logos, watermarks, text, color blocks, or other decorations
- Sketches or drawings of the product; use real images only
- Main images of the back of the product
- Main image with model sitting or lying down
- Main image with a duplicate or alternate pose
- Stacks of products or images containing multiple products
- Other products, items, or accessories that are not part of the product listing
- Image placeholders (such as, "temporary image" or "no image available")
- Images containing graphs of product ratings
- Promotional text such as "sale" or "free ship" (use the Manage Promotions tool instead)
- Size charts, delivery zone maps, or any graphic not related to the product

#### Note:

- When submitting the main image for child products, be sure the image represents the actual child product being listed. For instance, if you are listing different colors of the same t-shirt it is important that you provide images that represents all variant colors.
- Zoom Functionality When you submit an image of at least 1,001 pixels on the longest side, customers can zoom
  in on your product image. This provides a detailed look at your product and may reduce returns and negative
  feedback.
- SKUs missing a main image will have the offer suppressed from the site.
- The back or rotating image that displays when a customer hovers over a product on a Browse page is the first Alternate (PTO1) image available on a child SKU.

https://sellercentral.amazon.com/gp/help/8841/ref=pt\_8841\_cont\_200316920

# **Variation Relationships**

Variations allow customers to choose the desired color of your product from a single detail page, which you create using parent-child product relationships. Variations provide a cleaner customer buying experience.

The parent products are the initial display on the detail page. The child products are the products that are related to each parent and display when the buyer selects the variation. The relationship of parent to child is the variation theme: Color. For most products in Luggage & Travel Accessories, Color will be the only variation used since products of different sizes are set up as another Parent. If you are only carrying one color, you are still required to create a variation with a parent SKU and list the buyable item on a child SKU.

#### **Components of Parent/Child Relationships**

There are three components of a parent/child relationship: the *parent product*, the *child products*, and the *variation theme*.

#### **Parent Product**

The parent product illustrates what the child products have in common. Although the parent product must be part of your product data, you do not offer it for sale on Amazon.com. Instead, the Amazon.com catalog uses the parent product to establish relationships between other products. For example, if two products have the same parent (such as "Herschel Supply Co. Novel"), they are related and are considered child products. The parent product title will be displayed in search results and should follow our format guidelines: <a href="Parent Title">Parent Title</a>: [Brand] + [Collection Name] + [Special Size/department, if applicable)] + [product name]:

#### **Child Products**

The child product is a particular product, such as a "Herschel Supply Co. Novel – Black/Tan." You can have many child products that are all related to one parent product. Each child varies in some way. Child or Standalone Product <u>Title Format</u>: [Brand] + [Collection Name] + [Special Size/department, if applicable)] + [product name] + ['One Size'] + [color]

#### **Variation Theme**

Variation themes set the parent/child relationship by defining how related products differ from each other.

#### When to use Variation Relationships

All Luggage & Travel Accessories categories support variation relationships. Amazon requires that you include your products in a parent/child relationship that establishes correct variation themes.

### **Single Variation**





**Double Variation (rarely used)** 

When creating variations, you must provide information in these required fields:

- SKI
- Parentage (identify for that SKU, either "parent" or "child")
- Parent SKU (for child SKUs only, enter the parent SKU for that child)
- Relationship Type (enter "variation" if the product is part of a variation set)
- Color
- Size, which must be 'One Size' if your item is a set of luggage
- Variation Theme (Color or Size/Color)

**Note**: If you enter the Relationship Type and fail to enter the color or size, you might receive an error when uploading your data or your product might not display properly on the website. Make sure you have entered all required variation fields for your products. If you fail to enter any of the required fields, your products could be suppressed from display on the Amazon.com web site. If you have questions, search for **Creating Parent/Child Variation Relationships in Help.** 

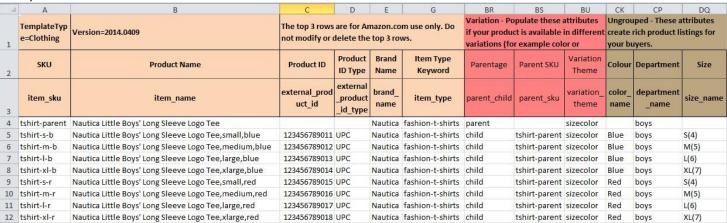
Required	<ul> <li>Fully describe each child product so that they will be included in browse and search results.</li> <li>Add the size and color to the child product title (For details, see Section II: Title Styles).  The size variation must be 'One Size' if your item is a set of luggage</li> <li>Use SKUs to build relationships using field for SKU and Parent SKU.</li> <li>List the Child offers under the Parent SKU in the flat-file or XML.</li> </ul>
Prohibited	<ul> <li>Do not include price and quantity values for parent products.</li> <li>The parent title should not include size or color.</li> <li>Do not choose a variation theme ID other than size, color, size-color.</li> <li>Do not link any products that are not a variation of size or color to the parent product. Child listings must be the same style as the parent and cannot be materially different. For example, if the parent listing is a long sleeve style the child cannot be a short sleeve style.</li> <li>Do not include multiple departments in a single variation. Items that come in Men's and Women's sizes should be split into separate variations.</li> </ul>

# How to set up variations for a product

#### **Using Feeds:**

To properly set up your variation theme and product relationships, see "Creating Variations with a Flat File."

Example text-file for a shirt in 4 sizes and 2 colors:



#### XML Help:

Seller Central Help: XML Automation & Integration: Tasks & Tools: Product-Related Feeds: Relationships Feed: Relationships Feed Overview

#### XML Sample Feed:

Seller Central Help: Download Templates and Guides: Sample XML Feeds

# **Item Package Quantity**

The Item Package Quantity (IPQ) provides customers with information on the number of units within an offer. Make sure you enter the correct IPQ in your listing data so your product will attach to the correct detail page.

**Note**: Most manufacturers create UPCs for products that are sold as a single unit or as a "set of" (for example, 2 bodysuits sold as 1 unit). However, some sellers bundle the single units to be sold as a set. To minimize detail page errors and customer confusion, it is important to always include the IPQ for products that could be sold either in a set or as single units.

Your Product	Your Product IPQ	Why?
Hanes Men's 6 pack cushion crew socks	1	The customer will receive 1 package with 6 pairs of socks.
5 bags of Hanes Men's 6 pack cushion crew socks	5	The customer will receive 5 packages with 6 pairs of socks, a total of 30 pairs of socks.

#### How to Set Up IPQ for a Product:

#### Add a Product in Seller Central



#### **Text-file Feed Template**

<i>f</i> <sub>∗</sub> ItemPack	ageQuantity				
ЗМ	BN	BO	BP	BQ	BR
erUnitOfMeasure	DisplayWeight	DisplayWeightUnitOfMeasure	Volume	VolumeUnitOfMeasure	ItemPackageQuantity

#### **XML**

"Brand Y" boxers available as either a 4-pack or a single would be entered as:

- Set of 2 4-pack: (Title) = "Brand Y Men's Boxers, Set of 2 (4-Pack)" >> (UPC) = "000123456789" >> (IPQ) = "2" >> (Price) = \$40
- 4-pack: (Title) = "Brand Y Men's Boxers, (4-Pack)" >> (UPC) = "000123456789" >> (IPQ) = "1" >> (Price) = \$20
- Single: (Title) = "Brand Y Dress Socks" >> (UPC) = "000123456788" >> (IPQ) = "1" >> (Price) = \$6

#### **Browse & Search**

Customers find your products by using the browse option or by using search terms. Make sure customers can find your products either way. Drive traffic by providing a well-constructed title, search and required Item Type Keyword (for browse).

#### Classification-Browse

Thousands of sellers sell millions of products on Amazon.com. To help customers find products easily, Amazon developed a detailed product hierarchy or browse-tree structure. Customers refine by category and subcategory links until they reach the most specific product type. Make your Item Type keywords more specific and watch your sales grow!

Amazon uses your Item Type Keywords to classify your products under the correct browse nodes. In order for your products to continue to appear when customers refine their category options, they must be classified correctly to the deepest level. This means that your polo shirts should be classified as polo-shirts and not just as shirts or clothing.

#### **Example of the browse-tree category structure on Amazon.com:**

# Categories

#### Luggage & Travel Gear

Backpacks

Briefcases

Diaper Bags

Fashion Waist Packs

Gym Bags

Laptop Bags

Luggage

Messenger Bags

Travel Accessories

Umbrellas

#### How to Pick and Apply Terms to a Product

Download the latest version of the <u>Browse Tree Guide (BTG)</u>. The Browse Tree Guide is updated periodically throughout the year and contains information on the Department Name and Item Type Keyword (ITK) mappings that are required to properly classify your product within the Amazon.com Clothing Store. The Item Classification Guides (ICGs) formerly used for setting up your product have been discontinued. NOTE: Luggage uses the Apparel BTG and thus named so.

For example, to classify the Herschel Supply Co. Novel duffel bag, you would complete the following steps:

- 1. Refer to the latest Amazon Clothing BTG in Seller Central.
- 2. Filter for the item type on the Node Path column on the Apparel worksheet tab (in this case, "duffels").
  - a) Clothing & Accessories/Luggage & Bags/Luggage/Travel Duffels
- 3. The correct ITK for this product will be in the Query column: ITK =duffel-bags

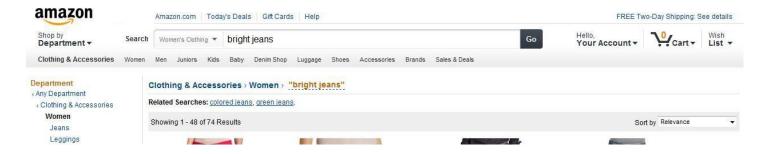
### Note:

- Item Type Keyword and Department must have the same exact spelling and formatting as listed in the BTG.

  Typos and misspellings will prevent your product from being assigned to the correct Browse node.
- Make sure all of your products have a single Item Type Keyword and a single Department name, as specified in the BTG. Use the most refined item type keyword and not a top level item type. Using of multiple Item Type Keywords or Departments will result in products being misclassified.

#### Search

Search terms help customers find your products. Your product titles and brand name are already searchable, so think about other words that describe your product. Think like Amazon customers when choosing your terms; use words they might enter into the search bar, including synonyms. Make sure they can find your products!



#### **Guidelines for listing your Search Terms**

- Each product can have up to five search lines of 50 characters per field (250 characters available for your search terms).
- The words you choose are the terms our search engine uses when customers search Amazon.com.
- The individual words of the title, seller, and brand are also automatically included as search terms and do not need to be repeated in your search terms.
- Any combination of title words and search terms are fully searchable.
- **DO NOT SPAM** search terms with other brands or inappropriate terms. Using brand terms that do not match the product being sold is against Amazon policy and may result in the removal of your selling privileges.

#### **Examples**

#### Text-file feed

AJ	AK	AL	AM	AN
SearchTerms1	SearchTerms2	SearchTerms3	SearchTerms4	SearchTerms5

If you are using an inventory text file, the template fields for search terms appear as search-terms1, search-terms2, and so on. For more details about how to create effective search terms, see <u>Using Search & Browse in seller Central Help</u>. Learn about <u>Classifying Your Products</u> using XML.

#### Add a Product in Seller Central



