

Retail Fixed Line Tariff List

1 September 2019

Telkom Tariff List Effective Date: 2019/09/01
VAT = 15%



Telkom

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A1 TELEPHONY SERVICE**A1.1 MAIN SERVICES****A1.1.1 Installation and transfer charges**

Item A1.1.1	INSTALLATION AND TRANSFER CHARGES: (AUTOMATIC AND MANUAL EXCHANGES)	Installation		Indoor transfer (Note 9a/e)	
		New Excl VAT	New Incl VAT	New Excl VAT	New Incl VAT
a	Billed Residential service (exchange connection) Notes 1b/5d	638.55	734.33	535.37	615.68
(i)	Where more than one service is provided/transferred simultaneously, per service Note 5d	574.27	660.41	458.01	526.71
(ii)	Where a site visit is not required (REUEC) Note 13a	385.17	442.95	-	-
b	Business service (exchange connection) Note 5d	638.55	734.33	535.37	615.68
(i)	Where more than one service is provided/transferred simultaneously, per service Note 5d	574.27	660.41	458.01	526.71
(ii)	Where a site visit is not required (REUEC) Note 13a	385.17	442.95	-	-
(iii)	Reserved	-	-	-	-
c	Reserved	-	-	-	-
(i)	Reserved	-	-	-	-
(ii)	Reserved	-	-	-	-
d	Shared service	638.55	734.33	535.37	615.68
e	Party-line service	638.55	734.33	535.37	615.68
f	Multi-party line service (automatic exchanges only)	638.55	734.33	535.37	615.68
g	Social Pensioner Note 1a	169.01	194.36	169.01	194.36
h	Customer 70 years and older	525.24	604.03	525.24	604.03
i	Election telephone (temporary) Note 1e	638.55	734.33	535.37	615.68
j	Parliamentary Residential telephone: Note 1f				
(i)	New service	638.55	734.33	535.37	615.68
(ii)	Service left in situ	268.82	309.14	535.37	615.68
k	Telephone service on board a ship Note 16a	Item B2.4	Item B2.4	-	-
(i)	Ships moving from one quay to another (line and apparatus)	Item B2.4	Item B2.4	-	-
(ii)	Telephone service on board a ship (exceeding a period of 3 months)	Item B2.4	Item B2.4	-	-
l	Payphone prepayment type (agency version)	638.55	734.33	535.37	615.68
m	Reserved				
n	Outdoor transfer Note 9c				

A1.1.1a Installation of temporary telephone services (Business customers)

Item A1.1.1a	INSTALLATION OF TEMPORARY TELEPHONE SERVICES	*Installation	
		New Excl VAT	New Incl VAT
aa	Exchange connection – single	900.83	1 035.95
	- 1 month	262.28	301.62
	- 2 months	524.56	603.24
bb	Exchange connection – multiple	836.55	962.03
cc	Telkom ISDN 2 – single	1,329.51	1 528.94
	- 1 month	433.87	498.95
	- 2 months	867.74	997.90
dd	Telkom ISDN 2 – multiple	1,286.38	1 479.34
ee	Telkom ISDN 2a – single	1,681.71	1 933.97
	- 1 month	459.35	528.25
	- 2 months	918.70	1 056.51
ff	Telkom ISDN 2a – multiple	1,632.82	1 877.74
gg	Telkom ISDN PRA		
	- 1 month	60,148.50	69 170.78
	- Additional month	5,472.09	6 292.90
hh	- 2 months	10,944.18	12 585.81
	Temporary DSL (Faster)		
	- 1 month	1,857.85	2 136.53
ii	- Additional month	524.56	603.24
	- 2 months	1,049.12	1 206.49
	Temporary DSL (Fastest)		
jj	- 1 month	1,968.38	2 263.64
	- Additional month	635.09	730.35
	- 2 months	1,270.18	1 460.71
kk	DSL Elite **		
	- 1 month	1,132.46	1 302.33
	- Additional month	437.72	503.38
kk	- 2 months	875.44	1 006.76
	DSL Elite **		
	- 1 month	1,220.18	1 403.21
kk	- Additional month	525.44	604.26
	- 2 months	1,050.88	1 208.51

* Installation charge includes one month's rental for the applicable service

** DSL Elite and Elite Plus temporary tariffs exclude the exchange connection in a. above

A1.1.2 Monthly rental (Automatic exchanges)

Item	MONTHLY RENTAL: (AUTOMATIC EXCHANGES)	Ordinary (Note 1g)		Social Pensioners (Note 1a)		Customers 70 years and older (Note 1 h)	
		New Excl VAT	New Incl VAT	New Excl VAT	New Incl VAT	New Excl VAT	New Incl VAT
a (i)	Residential service (exchange connection) Note 1b	182.61	210.00	91.30	105.00	127.83	147.00
a	Optional InfnitCall Plan/Price cap R14.38 (Excl. VAT)	108.59	124.88	-	-	-	-
(ii)	* Business service (exchange connection)	262.28	301.62	-	-	-	-
(iii)	PrepaidFone (no longer provided)						
	- Reserved	-	-	-	-	-	-
	- Reserved	-	-	-	-	-	-
	- Reserved	-	-	-	-	-	-
	- Reserved	-	-	-	-	-	-
	- Reserved	-	-	-	-	-	-
(iv)	Multi-party line service	57.09	65.65	43.90	50.49	43.90	50.49
(v)	Election telephone service Note 1e	262.28	301.62	-	-	-	-
(vi)	Parliamentary residential telephone service Note 1f	182.61	210.00	-	-	-	-
(vii)	Payphone prepayment type (agency version)	379.96	436.95	-	-	-	-
(viii)	Chatterbox/Tetabox/Easicoin (exchange connection)	262.28	301.62	-	-	-	-
(ix)	Telephone on board a ship	Item B2.4	Item B2.4	-	-	-	-
(x)	Party-line service						
	- Residential	105.28	121.07	65.24	75.03	84.05	96.66
	- Business	137.17	157.75	-	-	-	-
(xi)	Exclusive party-line service (Per station)						
	- Residential	129.83	149.30	-	-	103.63	119.17
	- Business	162.41	186.77	-	-	-	-
(xii)	FLLA service (like for like):						
	- FLLA Residential exchange connection	182.61	210.00	91.30	105.00	127.83	147.00
	- FLLA Business exchange connection	262.28	301.62	-	-	-	-
	- FLLA Prepaid - Monthly rental option	87.16	100.23	-	-	-	-
	- FLLA Prepaid - Annual rental option	190.85	219.48	-	-	-	-
	- FLLA Prepaid - Top-Up plan 1	172.04	197.85	-	-	-	-

* The monthly line rental for a business service (exchange connection) includes 150 minutes (75 Telkom to Telkom on-net and 75 Telkom fixed to Telkom mobile). Not applicable to business customers with calling and/or discount plans (with the exception of XtraTime and SurfAnytime) and unused minutes will not be carried over to the following month.

A1.1.3 Reserved

A1.1.4 SmartVoice calling plans

Item A1.1.4a	SMARTVOICE CALLING PLANS (WIRELESS FLLA)	On-net voice minutes	Local networks minutes	Inclusive mobile data	Rental		
						New Excl VAT	New Incl VAT
a	SmartVoice Basic	unlimited *	none	2GB		173.04	199.00
b	SmartVoice 100	unlimited *	100	5GB		260.00	299.00
c	SmartVoice 300	unlimited *	300	5GB		346.96	399.00
d	SmartVoice Unlimited	unlimited *	unlimited *	10GB		520.87	599.00

Out of bundle (OOB) rates: Voice - R0.70 per minute, Data - R0.30 per MB. * Unlimited minutes are subject to a FUP of 3 000 minutes.

Item A1.1.4b	SMART BROADBAND BUNDLES (WIRELESS FLLA) <i>(24 month minimum rental period)</i>	Anytime Data Allocation	Night Surfer Allocation	SmartVoice bolt-on	Rental		
						New Excl VAT	New Incl VAT
a	Smart Broadband Wireless 10GB	10GB	10GB	yes		216.52	249.00
b	Smart Broadband Wireless 20GB	20GB	20GB	yes		312.17	359.00
c	Smart Broadband Wireless 40GB	40GB	40GB	yes		399.13	459.00
d	Smart Broadband Wireless 60GB	60GB	60GB	yes		486.09	559.00
e	Smart Broadband Wireless 100GB	100GB	100GB	yes		573.04	659.00
f	Smart Broadband Wireless 200GB	200GB	200GB	yes		807.83	929.00
g	Smart Broadband Wireless Uncapped All Hours	uncapped	n/a	yes		660.00	759.00
h	Smart Broadband Wireless Uncapped Business Hours	uncapped	n/a	yes		486.09	559.00
i	Smart Broadband Wireless Uncapped All Hours - 4Mbps	uncapped	n/a	yes		486.09	559.00

Smart Broadband bundles are inclusive of a LTE router, Night Surfer is from 24h00 to 07h00

Item A1.1.4c	SMARTVOICE BOLT-ON CALLING PLANS (WIRELESS FLLA)	On-net voice minutes	Off-net voice minutes	Rental		
					New Excl VAT	New Incl VAT
a	SmartVoice Basic bolt-on	unlimited *	none		34.78	40.00
b	SmartVoice 100 bolt-on	unlimited *	100		60.87	70.00
c	SmartVoice 300 bolt-on	unlimited *	300		113.04	130.00
d	SmartVoice Unlimited bolt-on	unlimited *	unlimited *		191.30	220.00

Out of bundle (OOB) rates: Voice - R0.70 per minute

FUP applies to unlimited / uncapped bundles. * Unlimited minutes are subject to a FUP of 3 000 minutes.

A1.2 TELEPHONE FACILITIES, SERVICE CHARGES AND EXTENSIONS**A1.2.1 Telephone facilities**

Item A1.2.1	TELEPHONE FACILITIES Note 7c	Installation		Monthly rental	
		New Excl VAT	New Incl VAT	New Excl VAT	New Incl VAT
a	6 x 2 wire converter to provide attachments on SOR	535.37	615.68	-	-
b	Activating facility for SPM on PABX (<i>no longer provided</i>) Note 7b	-	-	38.82	44.64
c (i)	Reserved	-	-	-	-
(ii)	TICI-B Bureau meter (<i>no longer provided</i>) Note 7a	-	-	45.47	52.29
d	Electronic Paper bill	-	-	22.41	25.77
e	Extra jack: single installation, per occasion (If more than one extra jack is installed simultaneously), per jack	535.37	615.68	17.19	19.77
f	Extra jack (when already exists) Note 5p	-	-	17.19	19.77
g	Extra jack: conversion into an indoor extension	-	-	17.19	19.77
h (i)	Headsets for BTS, Jupiter, Diana & Octophone Note 5h	535.37	615.68	76.62	88.11
(ii)	PBX Terminal headset	535.37	615.68	76.62	88.11
i	Hunting facilities on exchange lines	-	-	-	-
(i)	Simultaneous with provision of service per line	-	-	16.05	18.46
(ii)	Provision/curtailment/discontinuance, per occasion	247.81	284.98	16.05	18.46
j	Telephone terminal for the deaf (Teldem) (<i>no longer provided</i>) Note 7g/7h	-	-	21.07	24.23

A1.2.2 Service charges

Item A1.2.2	SERVICE CHARGES	Charge		
			New Excl VAT	New Incl VAT
a	After-hours switching facility:			
(i)	Indoor per pair		535.37	615.68
(ii)	Outdoor per pair		1,070.73	1,231.34
b	After-hours telephone repair service (includes DDI/DDO and ISDN as well as private lines) Note 35a		-	-
c	Change of telephone number at customer's request, per number: (including pre-paid) Note 15b		246.08	282.99
d	Change of name/title/rentership of customer: Note 15a			
(i)	Where legal entity remains unchanged (without division of account), per account:		-	-
(ii)	Where legal entity changes (with division of account), per account:		-	-
(iii)	Pensioner Note 1a		-	-
(iv)	PrepaidFone (<i>no longer provided</i>)		-	-
e	Reserved			
f	Duplicate telephone accounts, for first two pages or each additional page Note 16k		8.75	10.06
g	Dishonoured cheques/Debit orders (Back out fee)		211.99	243.79
h	Itemised call information (Detailed billing)		-	-
i	Enquiries icw liability, charges and/or duration of calls:			
(i)	Trunk calls (per call enquiry, in instances where debit is maintained) per call enquiry: (Operator controlled calls)		7.45	8.57
(ii)	Advice of charge: Note 2c			
-	National		7.45	8.57
-	International		13.70	15.76
(iii)	Credit for ineffective operator assisted call, per call		7.45	8.57
j	Reserved		-	-
k	Reserved		-	-
l	Reserved		-	-
m	Telephone reconnection due to non-payment:			
(i)	Per occasion, per service		226.27	260.21
(ii)	Party-line suspended at junction pole		463.09	532.55
(iii)	Prepaid, per occasion		56.14	64.56
n	Temporary suspension/restoration Note 16t		122.84	141.27
o	Reserved		-	-
p	Joint-user (Co-user) fee, per directory entry, per month		-	-
q (i)	Unnecessary Call Out (exchange connection) , per occasion Note 16c		266.85	306.88
(ii)	Unnecessary Call Out (other), per occasion		1,070.73	1,231.34
r	Home delivery service, per consignment		171.97	196.05
s	Once-off activation charge for InfnitCall plan (<i>no longer provided</i>)		-	-
t	Standard Service fee Note 6n		535.37	615.68
u	Connection of private equipment to PBXs (Premicell etc.) Note 6n		745.71	857.57
v	Customer line efficiency report (Detailed)		1,833.93	2,109.02
w	Customer line efficiency report (Condensed)		271.26	311.95

A1.2.2A Conversion/Migration fees

Item A1.2.2A	CONVERSION/MIGRATION FEES Note 16s	Charge	
		New Excl VAT	New Incl VAT
a	PrepaidFone (<i>no longer provided to new customers</i>)		
(i)	Migration from billed exchange line to prepaid and vice versa	231.88	266.66
(ii)	Migration of rental 7-31 days and vice versa	231.88	266.66
b	DDI/DDO (<i>no longer provided</i>)		
(i)	Conversion from DDI to DDO and vice versa, per timeslot	-	-
c	ISDN		
(i)	Conversion from DDI/DDO to ISDN30 and vice versa, per 2Mbit/s link	8,341.36	9,592.56
(ii)	Conversion from normal exchange line, PrepaidFone or DSL to ISDN2 per line	670.22	770.75
(iii)	Conversion from normal exchange line, PrepaidFone or DSL to ISDN2a per line	965.72	1,110.58
(iv)	Conversion from ISDN2 to ISDN2a and vice versa, and to exchange connection and DSL, at customers' premises, per occasion	535.37	615.68
(v)	Conversion from ISDN2/2a or DSL to PrepaidFone Note 16p	368.05	423.26
d	DSL		
(i)	Conversion from DSL to exchange line	231.88	264.34
(ii)	Conversion from high speed DSL to low speed DSL (Downgrade)	No charge	No charge
(iii)	Conversion from low speed DSL to high speed DSL (Upgrade)	No charge	No charge
e	Exchange connection		
(i)	Conversion of existing service from bi-directional to uni-directional or vice-versa Note 15d	231.88	266.66

A1.2.3 Extensions and other lines

Item A1.2.3	EXTENSIONS AND OTHER LINES	Installation and indoor transfer Note 9e		Monthly rental			
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a	Indoor extension lines						
(i)	Indoor extension off an exchange connection: Note 12e Res. & Bus. Without Telkom instrument						
	- Single installation Note 1c/5d		535.37	615.68		17.19	19.77
	- Multiple installations		458.01	526.71		17.19	19.77
(ii)	Indoor extension off a switchboard: Business with Telkom rented instrument						
	- Single installation Note 1c/5d		535.37	615.68		37.68	43.33
	- Multiple installations		458.01	526.71		37.68	43.33
b	Indoor extension with Erica Mini Mk1 Note 5i		535.37	615.68		28.69	32.99
c	Indoor extension with Erica Mini Mk11 Note 5i		535.37	615.68		25.79	29.66
d	Protea plan system, per indoor extension Note 12d		535.37	615.68		61.61	70.85
e	Reserved		-	-		-	-
f	Outdoor extension lines: (The indoor wiring rental must be added to the rental of the outdoor wiring)						
(i)	Indoor wiring (B-end of outdoor extension):						
	• Extension off an exchange connection without Telkom rented instrument (Bus. & Res.)		*	*		17.19	19.77
	• Extension off a switchboard with Telkom rented instrument (Business)		*	*		37.68	43.33
(ii)	Residential (Outdoor wiring):						
	- Single installation		1,070.73	1,231.34		159.08	182.94
	- Multiple installations		905.78	1,041.65		159.08	182.94
(iii)	Business (Outdoor wiring):						
	- Single installation		1,070.73	1,231.34		1,581.42	1 818.63
	- Multiple installations		905.78	1,041.65		1,581.42	1 818.63
(iv)	Extension and main service exist beyond the MRA: Note 3b		1,070.73	1,231.34		-	-
	Fixed rental:						
	- Single line extension		-	-		17.19	19.77
	- Switchboard extension		-	-		37.68	43.33
	- Wire rental per km per pair		-	-		35.15	40.42
g	Transfer of indoor wiring		535.37	615.68		-	-
h	Connection of indoor wiring Note 6a/b		59.31	68.21		-	-

- No longer provided w.e.f. 1 April 2003.

A1.2.4 Reserved**A1.2.5 ISDN (Integrated Services Digital Network)**

Item A1.2.5	ISDN (Integrated Services Digital Network)	Installation		Monthly rental			
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a (i)	Telkom ISDN2 & 2a – Residential customers						
	Standard Basic Rate Service – Access:						
	- ISDN2 (Including NT1 & Access)		895.64	1,029.99		299.37	344.28
	- ISDN2a (Including NT2a/b & Access)		1,222.36	1,405.71		315.89	363.27
	Multiple access provided simultaneously:						
	- Multiple ISDN2 service provided simultaneously		852.51	980.39		-	-
	- Multiple ISDN2a services provided simultaneously		1,173.47	1,349.49		-	-
(ii)	Telkom ISDN2 & 2a – Business customers *						
	Standard Basic Rate Service – Access:						
	- ISDN2 (Including NT1 & Access)		895.64	1,029.99		433.87	498.95
	- ISDN2a (Including NT2a/b & Access)		1,222.36	1,405.71		459.35	528.25
	Multiple access provided simultaneously:						
	- Multiple ISDN2 service provided simultaneously		852.51	980.39		-	-
	- Multiple ISDN2a services provided simultaneously		1,173.47	1,349.49		-	-
(iii)	Telkom ISDN 30 * (std Primary rate service, 1-year minimum rental period)						
	Single link		48,231.93	55,466.72		5,472.09	6,292.90
	Multiple services provided simultaneously:						
	- Up to 4 links (per link) Note 17a/c		36,174.95	41,601.19		5,472.09	6,292.90
	- Up to 9 links (per link) Note 17a/c		33,763.38	38,827.89		5,472.09	6,292.90
	- 10 or more links (per link) Note 17a/c		32,052.95	36,860.89		5,472.09	6,292.90

* The monthly line rental for ISDN business customers (basic & primary) includes 150 minutes (75 Telkom to Telkom on-net and 75 Telkom fixed to Telkom mobile). Not applicable to business customers with calling and/or discount plans (with the exception of XtraTime and SurfAnytime) and unused minutes will not be carried over to the following month.

Item A1.2.5 Cont.	ISDN (Integrated Services Digital Network)	Installation		Monthly rental			
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
	Telkom ISDN 30 (2 year minimum rental period) Single link		40,997.98	47,147.68		4,601.48	5,291.70
	Multiple services provided simultaneously:						
	- Up to 4 links (per link) Note 17a		34,366.00	39,520.90		4,601.48	5,291.70
	- Up to 9 links (per link) Note 17a		32,075.22	36,886.50		4,601.48	5,291.70
	- 10 or more links (per link) Note 17a		30,450.42	35,017.98		4,601.48	5,291.70
	Telkom ISDN 30 (3 year minimum rental period) Single link		28,940.00	33,281.00		3,872.05	4,452.86
	Multiple services provided simultaneously:						
	- Up to 4 links (per link) Note 17a		27,493.00	31,616.95		3,872.05	4,452.86
	- Up to 9 links (per link) Note 17a		26,118.93	30,036.77		3,872.05	4,452.86
	- 10 or more links (per link) Note 17a		23,898.27	27,483.01		3,872.05	4,452.86
	Telkom ISDN 30 (5 year minimum rental period) Single link		19,293.39	22,187.40		3,355.48	3,858.80
	Multiple services provided simultaneously:						
	- Up to 4 links (per link) Note 17a		18,328.39	21,077.65		3,355.48	3,858.80
	- Up to 9 links (per link) Note 17a		17,412.26	20,024.10		3,355.48	3,858.80
	- 10 or more links (per link) Note 17a		16,488.88	18,962.21		3,355.48	3,858.80
(iv)	Indoor transfer of ISDN PRA, per link Note 17a		27,065.14	31,124.91		-	-

Item A1.2.5 Cont.	ISDN (Integrated Services Digital Network)	Installation			Monthly rental		
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
b	ISDN SUPPLEMENTARY SERVICES Note 17f						
(i)	MSN (Multi subscriber number) (5 numbers maximum per BRI access) Note 17e		-	-		43.58	50.12
(ii)	DDI/DDO per BRA (20 numbers max. per BRA access) Note 17e/17g		219.84	252.82		92.78	106.70
(iii)	TP (terminal portability)		219.84	252.82		-	-
(iv)	Hunting facilities, per line (only BRI services) Simultaneous with provision of service, per line Provision/curtailment/discontinue, per occasion		247.82	284.99		16.04	18.45
(v)	Reserved					-	-
(vi)	Sub addressing		219.84	252.82		-	-
(vii)	For Enhanced features on ISDN see Item A1.4.4a						
(viii)	Indoor wiring for S-bus (max 5 connection points per socket)		535.37	615.68		52.76	60.67
	* Multiple installations		458.01	526.71		-	-
	* Connection of existing wires		59.31	68.21		-	-
c	SPECIAL ISDN CASES						
(i)	Number reconfiguration on PRA, per occasion		247.82	284.99		-	-
(ii)	ISDN Migration solution		-	-		-	-
(iii)	ISDN AVS solution		-	-		-	-
d	PNS – Presentation number service (ISDN PRI & SIP)		434.16	499.28		206.62	237.61
(i)	Changes per destination		93.15	107.12		-	-

A1.3 SIP TRUNKING

Item A1.3.1	SIP TRUNKING (Session Initiation Protocol w.e.f. July 2016)	Configuration			Monthly rental		
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a	Standard SIP Trunk:						
(i)	1 year minimum rental period;		20.00	23.00		28.00	32.20
(ii)	2 year minimum rental period;		15.00	17.25		26.60	30.59
(iii)	3 year minimum rental period;		10.00	11.50		25.20	28.98
(iv)	4 year minimum rental period;		5.00	5.75		23.80	27.37
(v)	5 year minimum rental period;		-	-		22.40	25.76
b	Premium SIP Trunk Non-Geo Redundant:						
(i)	1 year minimum rental period;		20.00	23.00		33.60	38.64
(ii)	2 year minimum rental period;		15.00	17.25		31.92	36.71
(iii)	3 year minimum rental period;		10.00	11.50		30.24	34.78
(iv)	4 year minimum rental period;		5.00	5.75		28.56	32.84
(v)	5 year minimum rental period;		-	-		26.88	30.91
c	Premium SIP Trunk Geo Redundant:						
(i)	1 year minimum rental period;		20.00	23.00		50.40	57.96
(ii)	2 year minimum rental period;		15.00	17.25		47.88	55.06
(iii)	3 year minimum rental period;		10.00	11.50		45.36	52.16
(iv)	4 year minimum rental period;		5.00	5.75		42.84	49.27
(v)	5 year minimum rental period;		-	-		40.32	46.37

A1.4 ENHANCED VOICE SERVICES**A1.4.1 Reserved****A1.4.2 Telkom Smart Access (FreeCall 080, ShareCall 0860 and MaxiCall 0861)**

Item A1.4.2	TELKOM SMART ACCESS (FREECALL 080, SHARECALL 0860 AND MAXICALL 0861)	Installation		Monthly rental	
		New Excl VAT	New Incl VAT	New Excl VAT	New Incl VAT
a	Basic package*				
	Service without number choice (including one destination)	434.16	499.28	206.62	237.61
	Per additional destination				
	- up to 10 destinations	175.25	201.54	104.88	120.61
	- more than 10 destinations	146.86	168.89	87.66	100.81
b	Optional service features				
(i)	Custom AreaCall (magisterial level)	868.33	998.58	170.63	196.22
(ii)	Golden number	-	-	205.06	235.82
(iii)	PercentageCall	116.81	134.33	67.31	77.41
(iv)	LimitCall	116.81	134.33	67.31	77.41
(v)	Announcements	116.81	134.33	67.31	77.41
(vi)	Golden number reservation	-	-	205.06	235.82
(vii)	CustomAreaCall (magisterial and suburb level routing)	1,089.30	1,252.70	214.47	246.64
c	Other charges				
(i)	Changes to data within a feature already subscribed to	93.15	107.12	-	-
(ii)	Changes, per destination, to customized call routing options or provision of Custom AreaCall on new destination	140.52	161.60	-	-
(iii)	Call-out charge	535.37	615.68	-	-
(iv)	SecureAccess	1,171.44	1,347.16	566.67	651.67
(v)	Admin facility	350.51	403.09	-	-
d	Call management report (Ad-hoc report)	1,144.58	1,316.27	-	-
e	Call Management Report (Monthly report)	-	-	1,050.48	1,208.05
f	Call Detail Report	-	-	117.40	135.01
g	Auto Attendant				
(i)	10 Seconds announcement	371.00	426.65	48.53	55.81
(ii)	20 Seconds announcement	371.00	426.65	97.06	111.62
(iii)	30 Seconds announcement	371.00	426.65	145.56	167.39
(iv)	40 Seconds announcement	371.00	426.65	194.08	223.19
(v)	Service fee for changes requested by customer, per occasion	371.00	426.65	-	-
(vi)	Surcharge per successful call	0.03438	0.03954	-	-

* The basic package includes standard AreaCall (routing according to provinces), TimeCall, DateCall and DivertCall

NB: For all SmartAccess call charges refer to the Domestic telephone call charges from page 34 onwards

A1.4.3 Reserved**A1.4.4 Enhanced services (PlusCall, IdentiCall, HomeFree & CallAnswer)**

Item A1.4.4	ENHANCED SERVICES (PLUSCALL, IDENTICALL, HOMEFREE & CALL ANSWER) Note 16j	Installation		Monthly rental			
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a	BlockCall (No longer provided w.e.f 7/11/2003, replaced by BlockCall Plus)		-	-		20.51	23.59
(i)	BlockCall Plus		23.35	26.85		30.57	35.16
b	ForwardCall		23.35	26.85		4.39	5.05
c	WaitingCall *		23.35	26.85		4.39	5.05
d	Three-Way Calling (ConferenceCall)		23.35	26.85		-	-
e	UrgentCall		23.35	26.85		-	-
f	SpeedCall Note 16e		23.35	26.85		-	-
g	Direct-a-call: exchange connection rented in another city/town						
(i)	Business customers only		151.86	174.64		87.20	100.28
h	IdentiCall *		23.35	26.85		8.64	9.94
i	Homefree (No longer provided)		-	-		13.16	15.13
j (i)	CallAnswer – Std package *						
	- Voicemail upon no reply and busy condition		23.35	26.85		8.64	9.94
(ii)	CallAnswer - Package 2 *						
	- Voicemail upon no reply and call waiting		23.35	26.85		13.03	14.98
(iii)	Basic Voicemail		13.16	15.13		-	-
k	Fax Answer (No longer provided)		23.35	26.85		22.00	25.30
l	Call Catcher (Call Answer/Waiting-/IdentiCall)		23.35	26.85		8.77	10.09
m (i)	SonnetFax (No longer provided)		-	-		-	-
(ii)	Sonnet Plus (CallAnswer/Forward-/Waiting-/ IdentiCall/Internet)(R16.20 + R69.30 for internet)		-	-		85.50	98.33
	(No longer provided)						
(iii)	Sonnet4 (CallAnswer/IdentiCall/WaitingCall/ ForwardCall) Business customers only		23.35	26.85		21.00	24.15

*IdentiCall, CallAnswer (Std and package 2) and WaitingCall no longer available to residential customers

Item A1.4.4 Cont.	ENHANCED SERVICES (PLUSCALL, IDENTICAL, HOMEFREE & CALL ANSWER) Note 16j	Installation		Monthly rental			
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
n	MultiCall package (Consists of IdentiCall, CallAnswer, WaitingCall, ForwardCall and BlockCall) <i>(No longer provided w.e.f 17/11/2003, replaced by MultiCall Plus)</i>						
(i)	MultiCall Plus package (Call Answer, WaitingCall,IdentiCal,ForwardCall and BlockCallPlus) Business Customers only		-	-		37.26	42.85
o	Ringback		23.35	26.85		45.30	52.10
p (i)	MyRing (first additional ring) <i>(No longer provided) Note 16f</i>		-	-		-	-
(ii)	MyRing (second additional ring) <i>(No longer provided)</i>		-	-		8.77	10.09
(iii)	MyRing Extended Mail		-	-		4.39	5.05
q (i)	Mail Manager <i>(No longer provided)</i>		-	-		-	-
(ii)	Mail Manager Plus <i>(No longer provided)</i>		-	-		5.00#	5.75#
r	Contact Me		23.35	26.85		10.00#	11.50#
			-	-		-	-

The monthly rentals are payable in addition to the existing standard CallAnswer monthly rental of R8.64 (Excl VAT).

Item A1.4.4a	ENHANCED SERVICES ON ISDN Note 16j	Installation		Monthly rental			
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a	WaitingCall on ISDN 2 & 2a *		23.35	26.85		4.39	5.05
b	ForwardCall on ISDN 2 & 2a		23.35	26.85		4.39	5.05
c	Three-Way Calling on ISDN 2 & 2a		23.35	26.85		4.39	5.05
d	FaxAnswer on ISDN 2 & 2a <i>(No longer provided)</i>		-	-		22.00	25.30
e	CallAnswer on ISDN2 & 2a *		23.35	26.85		8.64	9.94
f	Identical						
	• ISDN 2 & 2a *		23.35	26.85		12.96	14.90
	• ISDN 30 (per PRI access)		23.35	26.85		133.92	154.01
g	BlockCall Plus on ISDN 2 & 2a		23.35	26.85		30.57	35.16
h	CallCatcher on ISDN 2 & 2a		23.35	26.85		8.77	10.09
i	MultiCall Plus on ISDN 2 & 2a		23.35	26.85		45.30	52.10

*IdentiCall, CallAnswer (Std and package 2) and WaitingCall no longer available to residential customers

A1.4.5 Reserved

16 - **TELKOM RETAIL FIXED LINE TARIFF LIST: 1 SEPTEMBER 2019 -**

A1.4.6 Telkom Internet standalone and bundles

Item A1.4.6 (i)	TELKOM INTERNET & DSL HOME BUNDLES (Standalone and DSL bundles)	Monthly rental					Data quota	DSL speed	Analogue line	
		Standalone ISP account only		Bundle (ISP account plus DSL) #						
			New Excl VAT	New Incl VAT		New Excl VAT				New Incl VAT
	Consumer/Home:									
a	Home Capped (1GB) Lite (no longer provided)		-	-		256.52	295.00	1GB	1Mbps	Yes
b	Home SoftCap (20GB) Basic (no longer provided)		86.84	99.87		381.74	439.00	20GB	2Mbps	Yes
c	Home SoftCap (40GB) Advanced + 1GB Mobile		130.70	150.31		512.17	589.00	40GB	4Mbps	Yes
d	Home SoftCap (100GB) Adv Plus + 2GB Mobile		235.96	271.35		625.22	719.00	100GB	8Mbps	Yes
e	Home SoftCap (100GB) Premium + 2GB Mobile		235.96	271.35		642.61	739.00	100GB	10Mbps	Yes
f	Home SoftCap (100GB) Elite + 2GB Mobile		235.96	271.35		720.87	829.00	100GB	20Mbps	Yes
g	Home SoftCap (200GB) Elite Plus + 2GB Mobile		460.53	529.61		894.78	1 029.00	200GB	40Mbps	Yes
h	Home SoftCap (400GB) + 3GB Mobile		613.16	705.13		-	-	400GB	-	-
i	Home SoftCap (600GB) + 3GB Mobile		876.32	1 007.77		-	-	600GB	-	-
j	Home SoftCap (1TB) + 3GB Mobile		1 402.63	1 613.02		-	-	1TB	-	-
k	Home Uncapped Lite (no longer provided)		139.47	160.39		362.28	416.62	1Mbps FUP	1Mbps	Yes
l	Home Uncapped Basic (no longer provided)		219.61	252.55		546.96	629.00	2Mbps FUP	2Mbps	Yes
m	Unlimited Home DSL 4Mbps + 1GB Mobile + c/plan		250.88	288.51		564.35	649.00	4Mbps FUP	4Mbps	Yes/Anytime Xtra
n	Unlimited Home DSL 8Mbps + 2GB Mobile + c/plan		437.72	503.38		712.17	819.00	8Mbps FUP	8Mbps	Yes/Anytime Xtra
o	Unlimited Home DSL 10Mbps + 2GB Mobile + c/plan		503.51	579.04		738.26	849.00	10Mbps FUP	10Mbps	Yes/Anytime Xtra
p	Unlimited Home DSL 20Mbps + 3GB Mobile + c/plan		876.32	1 007.77		903.48	1 039.00	20Mbps FUP	20Mbps	Yes/Anytime Xtra
q	Unlimited Home DSL 40Mbps + 3GB Mobile + c/plan		1 262.28	1 451.62		1 164.35	1 339.00	40Mbps FUP	40Mbps	Yes/Anytime Xtra
r	Home Uncapped 100Mbps + 3GB Mobile		1 885.09	2 167.85		-	-	100Mbps	-	-
s	Home Uncapped 200Mbps + 3GB Mobile		2 520.87	2 899.00		-	-	200Mbps	-	-
t	Home TopUp/Out of bundle data per 2GB		10.53	12.11		-	-	2GB	-	-
u	Out-of-bundle (up/download) per MB		0.01028	0.01183		-	-	1MB	-	-
v	Telkom Internet AllAccess1GB on PrepaidFone:									
(i)	7 days rental option		15.99	18.39		-	-	1GB	-	-
(ii)	31 days rental option		69.30	79.70		-	-	1GB	-	-
(iii)	Waya Waya (annual)		831.58	956.32		-	-	1GB	-	-
w	Reserved		-	-		-	-	-	-	-
x	Reserved		-	-		-	-	-	-	-
y	Reserved		-	-		-	-	-	-	-
z	Reserved		-	-		-	-	-	-	-
aa	TI-All Access 1GB (No longer provided)		69.30	79.70		-	-	-	-	-
ab	Do Gaming bolt-on (No longer provided)		42.98	49.43		-	-	-	-	-
ac	IP Voice service (VOIP)		43.86	50.44		-	-	-	-	-

Home SoftCap and Unlimited bundles are subject to a 24 month minimum rental period * Standalone ISP Home Softcap tariffs are also applicable to IDS; and are in addition to the relevant bundle tariff

Item A1.4.6 (i) Contd.	TELKOM INTERNET & DSL SMB BUNDLES (Small and Medium Business DSL bundles are subject to a 24 month minimum rental period)	Monthly rental					Data quota	DSL speed	Analogue line
		Bundle (ISP account plus DSL)							
			New Excl VAT	New Incl VAT					
a	Unlimited Business DSL 4Mbps + 1GB Mobile + c/plan*		694.78	799.00		4Mbps FUP	4Mbps	Yes	
b	Unlimited Business DSL 8Mbps + 2GB Mobile + c/plan*		833.91	959.00		8Mbps FUP	8Mbps	Yes	
c	Unlimited Business DSL 10Mbps + 2GB Mobile + c/plan*		868.70	999.00		10Mbps FUP	10Mbps	Yes	
d	Unlimited Business DSL 20Mbps + 3GB Mobile + c/plan*		955.65	1 099.00		20Mbps FUP	20Mbps	Yes	
e	Unlimited Business DSL 40Mbps + 3GB Mobile + c/plan*		1 216.52	1 399.00		40Mbps FUP	40Mbps	Yes	

* Includes 2 IP Voice sessions, Telkom-to-Telkom (VOIP/PSTN/MOBILE) Unlimited FUP: 2000 min, other networks 50c/min and selected international destinations 79c/min

17 - TELKOM RETAIL FIXED LINE TARIFF LIST: 1 SEPTEMBER 2019 -

Item A1.4.6 (ii)	TELKOM INTERNET & DSL BUSINESS BUNDLES (Standalone and DSL bundles) (Prioritised SoftCap is no longer provided)	Monthly rental						Data quota	DSL speed (bundles exclude line rental)
		Standalone ISP account only			Bundle (ISP account plus DSL) #				
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT		
a	Business: TI-All Access Business SoftCap (No longer provided)		34.21	39.34		-	-	1GB	-
b	Business Capped (10GB) Entry		-	-		130.70	150.31	10GB	1Mbps, Micro VAS
c	Business SoftCap (20GB) Starter + 1GB Mobile		86.84	99.87		225.45	259.27	20GB	2Mbps, Micro VAS
d	Business SoftCap (40GB) Basic + 1GB Mobile		130.70	150.31		262.28	301.62	40Gb	2Mbps, Micro VAS
e	Business SoftCap (100GB) Entry + 2GB Mobile		235.96	271.35		323.68	372.23	100GB	2Mbps, Starter VAS
f	Business SoftCap (100GB) Advanced + 2GB Mob		235.96	271.35		402.63	463.02	100GB	4Mbps, Starter VAS
g	Business SoftCap (200GB) + 2GB Mobile		460.53	529.61		613.16	705.13	200GB	8Mbps, Starter VAS
h	Business SoftCap (200GB) Premium+ +2GB Mob		460.53	529.61		700.88	806.01	200GB	10Mbps, Specialized VAS
i	Business SoftCap (200GB) Elite + 2GB Mobile		460.53	529.61		788.60	906.89	200GB	20Mbps, Sophisticated VAS
j	Business SoftCap (200GB) Elite Plus + 2GB Mob		460.53	529.61		964.04	1 108.65	200GB	40Mbps, Sophisticated VAS
k	Business SoftCap (400GB) + 3GB Mobile		613.16	705.13		-	-	400GB	-
l	Business SoftCap (600GB) + 3GB Mobile		876.32	1 007.77		-	-	600GB	-
m	Business SoftCap (1TB) + 3GB Mobile		1 402.63	1 613.02		-	-	1TB	-
n	Business Uncapped Entry (no longer provided)		139.47	160.39		248.25	285.49	1Mbps, FUP	1Mbps, Starter VAS
o	Business Uncapped Basic + 1GB Mobile		241.23	277.41		437.72	503.38	2Mbps, FUP	2Mbps, Starter VAS
p	Business Uncapped Advanced + 1GB Mobile		346.49	398.46		660.53	759.61	4Mbps, FUP	4Mbps, Starter VAS
q	Business Uncapped 8Mbps + 2GB Mobile		513.16	590.13		788.60	906.89	8Mbps, FUP	8Mbps, Starter VAS
r	Business Uncapped Premium Plus + 2GB Mobile		635.97	731.35		876.32	1 007.77	10Mbps, FUP	10Mbps, Starter VAS
s	Business Uncapped Elite + 3GB Mobile		981.58	1 128.82		1 227.19	1 411.27	20Mbps, FUP	20Mbps, Starter VAS
t	Business Uncapped Elite Plus + 3GB Mobile		1 534.21	1 764.34		1 665.79	1 915.66	40Mbps, FUP	40Mbps, Starter VAS
u	Business Uncapped 100Mbps + 3GB Mobile		1 885.09	2 167.85		-	-	100Mbps	-
v	Business Premium Uncapped Entry		253.51	291.54		428.95	493.29	1Mbps, FUP	1Mbps, Sophisticated VAS
w	Business Premium Uncapped Basic + 1GB Mobile		478.07	549.78		700.88	806.01	2Mbps, FUP	2Mbps, Sophisticated VAS
x	Business Premium Uncap Advanced + 1GB Mob		700.88	806.01		876.32	1 007.77	4Mbps, FUP	4Mbps, Sophisticated VAS
y	Business Premium Uncapped 8Mbps + 2GB Mob		876.32	1 007.77		1 314.91	1 512.15	8Mbps, FUP	8Mbps, Sophisticated VAS
z	Business Premium Uncap Premium+ + 2GB Mob		1 314.91	1 512.15		1 665.79	1 915.66	10Mbps, FUP	10Mbps, Sophisticated VAS
aa	Business Premium Uncapped Elite + 3GB Mobile		1 578.07	1 814.78		2 104.39	2 420.05	20Mbps, FUP	20Mbps, Sophisticated VAS
ab	Business Premium Uncapped Elite+ + 3GB Mobile		2 104.39	2 420.05		2 981.58	3 428.82	40Mbps, FUP	40Mbps, Sophisticated VAS
ac	Business Premium Uncap 100Mbps + 3GB Mobile		3 244.74	3 731.45		-	-	100Mbps	-
ad	Business TopUp/Out of bundle data per 2GB		10.53	12.11		-	-	2GB	-
ae	Out-of-bundle (up/download) per MB		0.01028	0.01183		-	-	1MB	-
af	Usage based internet: Silver per GB		8.77	10.09		-	-	1GB	-
ag	Usage based internet: Silver per MB		0.00857	0.00986		-	-	1MB	-
ah	Usage based internet: Gold per GB		16.67	19.17		-	-	1GB	-
ai	Usage based internet: Gold per MB		0.01628	0.01872		-	-	1MB	-
aj	Out of Bundle usage per GB (unshaped) (No longer provided)		51.75	59.52		-	-	-	-
ak	TI Local Basic Package 1GB		26.32	30.26		-	-	-	-
al	TI Unshaped Basic Package 5GB (No longer provided)		118.42	136.18		-	-	-	-
am	TI Additional Mail Box		13.76	15.82		-	-	-	-
an	TI Additional Alias		1.84	2.12		-	-	-	-
ao	TI Additional Mail Storage		11.47	13.19		-	-	-	-
ap	TI Additional Web Space		10.00	11.50		-	-	-	-
aq	Usage based Internet Silver		175.44	201.76		-	-	-	-
ar	Usage based Internet Gold		333.33	383.33		-	-	-	-

Business SoftCap and Uncapped bundles are subject to a 24 month minimum rental period

Item A1.4.6 (iii)	TELKOM INTERNET & FIBRE BUNDLES (FTTH and SMB bundles are subject to a 24 month minimum rental period)	Monthly rental			Calling plan:
		Fibre access plus ISP account			
			New Excl VAT	New Incl VAT	
	Consumer:				
a	FTTH 10 Mb + 20GB + voice + 1GB Mobile (ex 4 Mb)		402.61	463.00	
b	FTTH 10 Mb + 40GB + voice + 1GB Mobile (ex 4 Mb)		520.87	599.00	
c	FTTH 10 Mb + 100GB + voice + 2GB Mobile (ex 8Mb only)		604.39	695.05	
d	FTTH 10 Mb + 100GB + voice + 2GB Mobile		613.16	705.13	
e	FTTH 20 Mb + 100GB + voice + 2GB Mobile		700.88	806.01	
f	FTTH 40 Mb + 200GB + voice + 2GB Mobile		876.32	1 007.77	
g	FTTH 100 Mb + 400GB + voice + 3GB Mobile		1 402.63	1 613.02	
h	FTTH 200 Mb + 600GB + voice + 3GB Mobile		1 477.39	1 699.00	
i	10Mbps Unlimited Home Lite		564.35	649.00	
j	20Mbps Unlimited Home Lite		781.74	899.00	
k	40Mbps Unlimited Home Lite		1 042.61	1 199.00	
l	100Mbps Unlimited Home Lite		1 303.48	1 499.00	
m	200Mbps Unlimited Home Lite		1 564.35	1 799.00	
n	Unlimited Home FTTH 10Mbps + 1GB Mobile + calling plan (ex 4Mb - no longer provided)		564.35	649.00	Anytime Xtra
o	Unlimited Home FTTH 10Mbps + 2GB Mobile + calling plan		694.78	799.00	Anytime Xtra
p	Unlimited Home FTTH 20Mbps + 3GB Mobile + calling plan		868.70	999.00	Anytime Xtra
q	Unlimited Home FTTH 40Mbps + 3GB Mobile + calling plan		1 129.57	1 299.00	Anytime Xtra
r	Unlimited Home FTTH 100Mbps + 3GB Mobile + calling plan		1 477.39	1 699.00	Anytime Xtra
s	Unlimited Home FTTH 200Mbps + 3GB Mobile + calling plan		1 738.26	1 999.00	Anytime Xtra
	SMB:				
t	10Mbps + 100GB Business SoftCap		613.16	705.13	
u	20Mbps + 100GB Business SoftCap		700.88	806.01	
v	40Mbps + 200GB Business SoftCap		876.32	1 007.77	
w	100Mbps + 400GB Business SoftCap		1 402.63	1 613.02	
x	10Mbps Unlimited Business Lite		564.35	649.00	
y	20Mbps Unlimited Business Lite		781.74	899.00	
z	40Mbps Unlimited Business Lite		1 042.61	1 199.00	
aa	100Mbps Unlimited Business Lite		1 303.48	1 499.00	
ab	Unlimited Business FTTH 10Mbps + 1GB Mobile + calling plan (ex 4Mb - no longer provided)		694.78	799.00	
ac	Unlimited Business FTTH 10Mbps + 2GB Mobile + calling plan		868.70	999.00	*
ad	Unlimited Business FTTH 20Mbps + 3GB Mobile + calling plan		955.65	1 099.00	*
ae	Unlimited Business FTTH 40Mbps + 3GB Mobile + calling plan		1 216.52	1 399.00	*
af	Unlimited Business FTTH 100Mbps + 3GB Mobile + calling plan		1 564.35	1 799.00	*

* Includes 2 IP Voice sessions, Telkom-to-Telkom (VOIP/PSTN/MOBILE) Unlimited FUP: 2000 min, other networks 50c/min and selected international destinations 79c/min

Item A1.4.6 (iv)	TELKOM INTERNET & FIBRE BUNDLES (FTTB bundles are subject to a 24 month minimum rental period)	Monthly rental		
		Fibre access plus ISP account		
			New Excl VAT	New Incl VAT
	Business:			
a	FTTB 2 Mb + 20GB + Micro VAS		454.39	522.55
b	FTTB 2 Mb + 100GB + Starter VAS		559.65	643.60
c	FTTB 4 Mb + 100GB + Starter VAS		638.60	734.39
d	FTTB 8 Mb + 200GB + Starter VAS		849.12	976.49
e	FTTB 10 Mb + 100GB + Starter VAS		613.16	705.13
f	FTTB 10 Mb + 50 GB + Sophisticated VAS		665.79	765.66
g	FTTB 20 Mb + 200GB + Starter VAS		876.32	1 007.77
h	FTTB 20 Mb + 100 GB + Sophisticated VAS		876.32	1 007.77
i	FTTB 40 Mb + 100 GB + Sophisticated VAS		1 227.19	1 411.27
j	FTTB 40 Mb + 600GB + Starter VAS		1 314.91	1 512.15
k	FTTB 100 Mb + 200 GB + Sophisticated VAS		1 578.07	1 814.78
l	FTTB 100 Mb + 300 GB + Sophisticated VAS		1 841.23	2 117.41
m	FTTB 100 Mb + 1TB + Starter VAS		1 753.51	2 016.54
n	FTTB 100 Mb + 500 GB + Sophisticated VAS		1 981.58	2 278.82
o	FTTB 2 Mb + uncapped + Starter VAS		673.68	774.73
p	FTTB 4 Mb + uncapped + Starter VAS		896.49	1 030.96
q	FTTB 8 Mb + uncapped + Starter VAS		1 024.56	1 178.24
r	FTTB 10 Mb + uncapped + Starter VAS		1 227.19	1 411.27
s	FTTB 20 Mb + uncapped + Starter VAS		1 753.51	2 016.54
t	FTTB 40 Mb + uncapped + Starter VAS		2 367.54	2 722.67
u	FTTB 100 Mb + uncapped + Starter VAS		2 806.14	3 227.06
v	FTTB 2 Mb + uncapped premium + Sophisticated VAS		936.84	1 077.37
w	FTTB 4 Mb + uncapped premium + Sophisticated VAS		1 112.28	1 279.12
x	FTTB 8 Mb + uncapped premium + Sophisticated VAS		1 550.88	1 783.51
y	FTTB 10 Mb + uncapped premium + Sophisticated VAS		1 928.95	2 218.29
z	FTTB 20 Mb + uncapped premium + Sophisticated VAS		2 367.54	2 722.67
aa	FTTB 40 Mb + uncapped premium + Sophisticated VAS		2 981.58	3 428.82
ab	FTTB 100 Mb + uncapped premium + Sophisticated VAS		4 209.65	4 841.10

Item A1.4.6 (v)	TELKOM INTERNET & VUMATEL BUNDLES (using Vumatel fibre access)	Monthly rental		
		Fibre access plus ISP account		
			New Excl VAT	New Incl VAT
a	VT installation (once-off)		1 500.00	1 725.00
b	VT connection (once-off)		876.32	1 007.76
	Home and Business SoftCap:			
c	4/1 Mbps FTTX 40GB, no router, excl installation		437.72	503.38
d	20/2 Mbps FTTX 100GB, no router, excl installation		613.16	705.13
e	20/2 Mbps FTTX 200GB, no router, excl installation		657.02	755.57
f	20/2 Mbps FTTX 400GB, no router, excl installation		744.74	856.45
g	20/2 Mbps FTTX 600GB, no router, excl installation		832.46	957.33
h	20/20 Mbps FTTX 100GB, no router, excl installation		700.88	806.01
i	20/20 Mbps FTTX 200GB, no router, excl installation		744.74	856.45
j	20/20 Mbps FTTX 400GB, no router, excl installation		832.46	957.33
k	20/20 Mbps FTTX 600GB, no router, excl installation		920.18	1 058.21
l	50/5 Mbps FTTX 100GB, no router, excl installation		657.02	755.57
m	50/5 Mbps FTTX 200GB, no router, excl installation		788.60	906.89
n	50/5 Mbps FTTX 600GB, no router, excl installation		876.32	1 007.77
o	50/50 Mbps FTTX 100GB, no router, excl installation		744.74	856.45
p	50/50 Mbps FTTX 200GB, no router, excl installation		876.32	1 007.77
q	50/50 Mbps FTTX 600GB, no router, excl installation		964.04	1 108.65
r	100/10 Mbps FTTX 100GB, no router, excl installation		920.18	1 058.21
s	100/10 Mbps FTTX 200GB, no router, excl installation		964.04	1 108.65
t	100/10 Mbps FTTX 600GB, no router, excl installation		1 139.47	1 310.39
u	100/100 Mbps FTTX 100GB, no router, excl installation		1 007.89	1 159.07
v	100/100 Mbps FTTX 200GB, no router, excl installation		1 051.75	1 209.51
w	100/100 Mbps FTTX 600GB, no router, excl installation		1 227.19	1 411.27
	Home and Business Uncapped:			
x	20/2 Mbps FTTX uncapped, Anytime Extra, free router, free installation		700.88	806.01
y	20/20 Mbps FTTX uncapped, Anytime Extra, free router, free installation		876.32	1 007.77
z	50/5 Mbps FTTX uncapped, Anytime Extra, free router, free installation		1 051.75	1 209.51
aa	50/50 Mbps FTTX uncapped, Anytime Extra, free router, free installation		1 402.63	1 613.02
ab	100/10 Mbps FTTX uncapped, Anytime Extra, free router, free installation		1 402.63	1 613.02
ac	100/100 Mbps FTTX uncapped, Anytime Extra, free router, free installation		1 928.95	2 218.29

Item A1.4.6 (vi)	TELKOM INTERNET & LINK AFRICA BUNDLES (using Link Africa fibre access)	Rental		
		Link Africa fibre access and Telkom ISP account		
			New Excl VAT	New Incl VAT
a	Home & Business Softcap: 10 Mbps FTTX 100GB, no router, excl installation		657.02	755.57
b	20 Mbps FTTX 200GB, no router, excl installation		744.73	856.44
c	50 Mbps FTTX 400GB, no router, excl installation		920.18	1 058.21
d	100 Mbps FTTX 1TB, no router, excl installation		1 007.90	1 159.08
	Home Uncapped:			
e	10 Mbps FTTX uncapped, Anytime Extra, free router, free installation		700.88	806.01
f	20 Mbps FTTX uncapped, Anytime Extra, free router, free installation		876.32	1 007.77
g	50 Mbps FTTX uncapped, Anytime Extra, free router, free installation		1 139.47	1 310.39
h	100 Mbps FTTX uncapped, Anytime Extra, free router, free installation		1 490.35	1 713.90
	Business Uncapped:			
i	10 Mbps FTTX uncapped, free router, free installation		700.88	806.01
j	20 Mbps FTTX uncapped, free router, free installation		876.32	1 007.77
k	50 Mbps FTTX uncapped, free router, free installation		1 139.47	1 310.39
l	100 Mbps FTTX uncapped, free router, free installation		1 490.35	1 713.90
	Premium Uncapped:			
m	10 Mbps FTTX uncapped, free router, free installation		876.32	1 007.77
n	20 Mbps FTTX uncapped, free router, free installation		1 139.47	1 310.39
o	50 Mbps FTTX uncapped, free router, free installation		1 753.50	2 016.53
p	100 Mbps FTTX uncapped, free router, free installation		2 192.10	2 520.92

A1.4.7 ADSL (Asymmetric Digital Subscriber Line) – connectivity

Item A1.4.7	ADSL/Broadband (Asymmetric Digital Subscriber Line) connectivity Note 16m/v/o	Installation		Monthly rental			
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a	Fast DSL (up to 2 Mbps)		694.74	798.95		144.74	166.45
b	Faster DSL (up to 4 Mbps)		694.74	798.95		262.28	301.62
c	8Mbps DSL (up to 8 Mbps)		694.74	798.95		350.00	402.50
d	Fastest DSL (up to 10 Mbps)		694.74	798.95		372.81	428.73
e	DSL Elite (up to 20 Mbps)		694.74	798.95		437.72	503.38
f	DSL Elite+ (up to 40 Mbps)		694.74	798.95		525.44	604.26
g	DSL Self Install (All speeds) Note 16r		411.40	473.11		-	-

- Self-install (installation) will be free of charge during promotional periods

A1.4.7B Business Fibre standalone access

Item A1.4.7B	Business Fibre standalone access (FTTB)	Installation		Monthly rental	
		New Excl VAT	New Incl VAT	New Excl VAT	New Incl VAT
	Business:				
a	FTTB / 2Mbps Fibre access	1,500.00	1,725.00	380.70	437.81
b	FTTB / 4Mbps Fibre access	1,500.00	1,725.00	498.25	572.98
c	FTTB / 8Mbps Fibre access	1,500.00	1,725.00	585.97	673.86
d	FTTB / 10Mbps Fibre access	1,500.00	1,725.00	569.30	654.70
e	FTTB / 20Mbps Fibre access	1,500.00	1,725.00	744.74	856.45
f	FTTB / 40Mbps Fibre access	1,500.00	1,725.00	832.46	957.33
g	FTTB / 100Mbps Fibre access	1,500.00	1,725.00	920.18	1,058.20

A1.4.8 Reserved**A1.4.9 Intelligent Call Forwarding**

Item A1.4.9	Intelligent Call Forwarding	Installation		Monthly rental	
		New Excl VAT	New Incl VAT	New Excl VAT	New Incl VAT
a	Basic service offering (network congestion/busy, no reply and immediate)				
(i)	Analogue line*	79.62	91.56	12.15	13.97
(ii)	ISDN 2 & 2a*	79.62	91.56	24.30	27.95
(iii)	ISDN 30**	79.62	91.56	233.32	268.32
(iv)	SIP Trunk**	79.62	91.56	233.32	268.32
(v)	Customised Intelligent Call Forwarding	321.36	369.56	900.46	1,035.53
b	Supporting feature	79.62	91.56	43.14	49.61
c	Administration fee, per occasion (whenever a change is effected to a profile)	50.24	57.78	-	-

* Applicable to existing ICF customers only

** Free installation & rental with 2, 3 and 5 year PRA and 2, 3, 4 and 5 year SIP trunk contract

A1.4.10 & 11 Reserved

A1.4.12A Spacestream Office (SSO) – Option 1

Item A1.4.12A	SpaceStream Office (SSO) Option 1 – (Installation charge paid up-front) Note 16q	Activation/Installation (Rand)		Monthly rental (Rand)			
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a	SpaceStream Office – 1Year contract		2 719.30	3 127.20		*552.31	635.16
b	SpaceStream Office – 2Year contract		2 719.30	3 127.20		*541.31	622.51
c	SpaceStream Office – 3Year contract		2 719.30	3 127.20		*531.91	611.70
d	Month to Month, after expiry of initial contract SpaceStream Office includes an Internet data volume cap of 1 GB as standard.		-	-		315.84	363.22
e	Additional data volumes per 1GB* increment Note 16l		-	-		205.26	236.05
f	Advanced Paid Private Payphone for SSO (line)		638.55	734.33		262.28	301.62
g	Indoor transfer of VSAT per Access		1 500.00	1 725.00		-	-

- Maximum data volume cap is 20GB. The additional data volume will be in operation for a minimum period of 30 days. The charge and additional data volume Will continue to apply from month-to-month until the customer requests a downgrade to the basic offering.
- *CPE only, exclude line rental

A1.4.12B Spacestream Office (SSO) – Option 2

Item A1.4.12B	SpaceStream Office (SSO) Option 2 – (Installation charge included in monthly rental) Note 16q	Monthly rental incl. activation/installation charge (Rand)		
			New Excl VAT	New Incl VAT
a	SpaceStream Office – 1Year contract		*793.78	912.85
b	SpaceStream Office – 2Year contract		*669.19	769.57
c	SpaceStream Office – 3Year contract		*622.10	715.42
d	Month to Month, after expiry of initial contract SpaceStream Office includes an Internet data volume cap of 1 GB as standard.		315.84	363.22
e	Additional data volumes per 1GB* increment Note 16l		205.26	236.05

- Maximum data volume cap is 20GB. The additional data volume will be in operation for a minimum period of 30 days. The charge and additional data volume Will continue to apply from month-to-month until the customer requests a downgrade to the basic offering.
- *CPE only, exclude line rental

A1.4.12C Spacestream Home (SSH)

Item A1.4.12C	SPACESTREAM HOME (SSH) * - Standard direct dialed call charges will apply to SSH voice services -	Activation/Installation (Rand) *		Monthly rental (Rand)			
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a	Reserved		-	-		-	-
b	Reserved		-	-		-	-
c (i)	Voice and Internet Access service (residential)		6 065.13	6 974.90		368.42	423.68
(ii)	Voice and Internet Access service (residential) on 12 month minimum rental period		-	-		898.82	1 033.64
(iii)	Voice and Internet Access service (residential) on 24 month minimum rental period		-	-		645.50	742.33
d (i)	Voice and Internet Access service (business)		6 065.13	6 974.90		368.42	423.68
(ii)	Voice and Internet Access service (business) on 12 month minimum rental period		-	-		898.82	1 033.64
(iii)	Voice and Internet Access service (business) on 24 month minimum rental period		-	-		645.50	742.33
(iv)	Voice and Internet Access service (business) on 36 month minimum rental period		-	-		561.29	645.48
(v)	Outdoor transfer of VSAT, per access		769.00	884.35		-	-

*The Voice and Internet Access offerings exclude an internet (ISP) account

*SSH customers can apply for additional voice ports @ standard residential/business line rental respectively (see Item A1.1.2 a (i) and (ii))

*Installation/Activation is on promotion @ R2 719.30 (Excl VAT) / R3 127.20 (Incl VAT)

A1.4.13A Spacestream Express (SSE) – Option 1

Item A1.4.13A	SpaceStream Express (SSE) Option 1 – (Installation charge paid up-front)	Activation/Installation (Rand)		Monthly rental (Rand)			
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a	SpaceStream Express:						
(i)	512 kbps with 1GByte data volume cap						
	- 1 Year contract		2 719.30	3 127.20		559.35	643.25
	- 2 Year contract		2 719.30	3 127.20		548.16	630.38
	- 3 Year contract		2 719.30	3 127.20		534.18	614.31
	- Month to Month, after expiry of initial contract		-	-		295.66	340.01
(ii)	512 kbps with 2GByte data volume cap						
	- 1 Year contract		2 719.30	3 127.20		764.61	879.30
	- 2 Year contract		2 719.30	3 127.20		753.42	866.43
	- 3 Year contract		2 719.30	3 127.20		739.44	850.36
(iii)	512 kbps with 3GByte data volume cap						
	- 1 Year contract		2 719.30	3 127.20		969.86	1 115.34
	- 2 Year contract		2 719.30	3 127.20		958.68	1 102.48
	- 3 Year contract		2 719.30	3 127.20		944.70	1 086.41
	Additional data volume per 1GB increment on the 512 K/bit service only* Note 16I		-	-		205.26	236.05
b	Indoor transfer of VSAT, per access		1 500.00	1 725.00		-	-

- Maximum data volume cap is 20GB

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A1.4.13B Spacestream Express (SSE) – Option 2

Item A1.4.13B	SpaceStream Express (SSE) Option 2 – (Installation charge included in monthly rental)	Monthly rental incl. activation/installation charge (Rand)		
			New Excl VAT	New Incl VAT
a	SpaceStream Express:			
(i)	512 kbps with 1GByte data volume cap			
	- 1 Year contract		799.87	919.85
	- 2 Year contract		679.89	781.88
	- 3 Year contract		639.90	735.89
	- Month to Month, after expiry of initial contract		295.66	340.01
(ii)	512 kbps with 2GByte data volume cap			
	- 1 Year contract		1 005.13	1 155.90
	- 2 Year contract		885.15	1 017.92
	- 3 Year contract		845.16	971.93
(iii)	512 kbps with 3GByte data volume cap			
	- 1 Year contract		1 210.39	1 391.95
	- 2 Year contract		1 090.41	1 253.97
	- 3 Year contract		1 050.42	1 207.98
	Additional data volume per 1GB increment on the 512 K/bit service only* Note 16I		205.26	236.05
b	Indoor transfer of VSAT, per access		1 500.00	1 725.00

- Maximum data volume cap is 20GB

A1.4.13C Spacestream Smart (SSS)

Item A1.4.13C	SpaceStream Smart (SSS) VSAT Installation	Installation (Rand) Once-off		Installation (Rand) Monthly	
		New Excl VAT	New Incl VAT	New Excl VAT	New Incl VAT
a	VSAT equipment, incl wall mount – installation*	7 304.00	8 399.60	-	-
b	VSAT equipment, incl wall mount – de-installation	2 500.00	2 875.00	-	-
c	VSAT equipment, incl wall mount - installation 12 months	-	-	608.68	699.98
d	VSAT equipment, incl wall mount - installation 24 months	-	-	304.34	349.99
e	VSAT equipment, incl wall mount - installation 36 months	-	-	202.89	233.32
f	VSAT equipment, incl wall mount - installation 60 months	-	-	121.74	140.00

*Installation on promotion R3 450 (Incl VAT)

Item A1.4.13C (contd.)	SpaceStream Smart (SSS) Access - Standard direct dialed call charges will apply to SSS voice services -	Monthly rental (Rand)		
			New Excl VAT	New Incl VAT
a	Spacestream Smart 1 (3GB)		202.00	232.30
b	Spacestream Smart 2 (5GB)		425.83	489.70
c	Spacestream Smart 4 (10GB)		851.67	979.42
d	Spacestream Smart 6 (20GB)		1 703.33	1 958.83
e	Spacestream Smart 8 (50GB)		2 555.00	2 938.25
f	Spacestream Smart 10 (50GB)		4 258.33	4 897.08
g	Spacestream Smart 15 (100GB)		8 516.65	9 794.15
h	Voice backhaul, per line		93.28	107.27
i	Top-up/additional bandwidth per GB		85.17	97.95
j	Service fee per unit		47.69	54.84

Item	SPACESTREAM SMART (SSS) HARDWARE & ANCILLIARY EQUIPMENT	Installation (once off)		Installation (monthly over 12 months)		Installation (monthly over 24 months)	
		New Excl VAT	New Incl VAT	New Excl VAT	New Incl VAT	New Excl VAT	New Incl VAT
a	74cm Dish, HN9600, 1W BUC - Single IFL	9 495.00	10 919.25	791.25	909.94	395.63	454.97
b	74cm Dish, HN9600, 2W BUC - Single IFL	13 105.80	15 071.67	1 092.15	1 255.97	546.08	627.99
c	98cm Dish, HN9600, 1W BUC - Single IFL	11 863.20	13 642.68	988.60	1 136.89	494.30	568.45
d	98cm Dish, HN9600, 2W BUC - Single IFL	15 075.00	17 336.25	1 256.25	1 444.69	628.13	722.35
e	120cm Dish, HN9600, 1W BUC - Single IFL	19 717.20	22 674.78	1 643.10	1 889.57	821.55	944.78
f	120cm Dish, HN9600, 2W BUC - Single IFL	22 952.40	26 395.26	1 912.70	2 199.61	956.35	1 099.80
g	74cm Dish, HN9800, 1W BUC - Single IFL	10 620.60	12 213.69	885.05	1 017.81	442.53	508.91
h	74cm Dish, HN9800, 2W BUC - Single IFL	13 855.80	15 934.17	1 154.65	1 327.85	577.33	663.93
i	98cm Dish, HN9800, 1W BUC - Single IFL	12 566.40	14 451.36	1 047.20	1 204.28	523.60	602.14
j	98cm Dish, HN9800, 2W BUC - Single IFL	15 848.40	18 225.66	1 320.70	1 518.81	660.35	759.40
k	120cm Dish, HN9800, 1W BUC - Single IFL	20 490.60	23 564.19	1 707.55	1 963.68	853.78	981.85
l	120cm Dish, HN9800, 2W BUC - Single IFL	23 679.00	27 230.85	1 973.25	2 269.24	986.63	1 134.62
m	IDU HN9600 router only - spare parts	5 298.49	6 093.26	441.54	507.77	220.77	253.89
n	IDU HN9800 router only - spare parts	5 486.05	6 308.96	457.17	525.75	228.59	262.88
o	1W BUC Jupiter only - spare Parts	4 548.26	5 230.50	379.02	435.87	189.51	217.94
p	2W BUC Jupiter only - spare Parts	5 908.05	6 794.26	492.34	566.19	246.17	283.10
q	Dish 74cm antenna only	2 156.91	2 480.45	179.74	206.70	89.87	103.35
r	Dish 98cm antenna only	3 680.81	4 232.93	306.73	352.74	153.37	176.38
s	Dish 120cm antenna only	11 698.88	13 453.71	974.91	1 121.15	487.45	560.57

Item	SPACESTREAM SMART (SSS) HARDWARE & ANCILLIARY EQUIPMENT	Installation (monthly over 36 months)		Installation (monthly over 60 months)	
		New Excl VAT	New Incl VAT	New Excl VAT	New Incl VAT
a	74cm Dish, HN9600, 1W BUC - Single IFL	263.75	303.31	158.25	181.99
b	74cm Dish, HN9600, 2W BUC - Single IFL	364.05	418.66	218.43	251.19
c	98cm Dish, HN9600, 1W BUC - Single IFL	329.53	378.96	197.72	227.38
d	98cm Dish, HN9600, 2W BUC - Single IFL	418.75	481.56	251.25	288.94
e	120cm Dish, HN9600, 1W BUC - Single IFL	547.70	629.86	328.62	377.91
f	120cm Dish, HN9600, 2W BUC - Single IFL	637.57	733.21	382.54	439.92
g	74cm Dish, HN9800, 1W BUC - Single IFL	295.02	339.27	177.01	203.56
h	74cm Dish, HN9800, 2W BUC - Single IFL	384.88	442.61	230.93	265.57
i	98cm Dish, HN9800, 1W BUC - Single IFL	349.07	401.43	209.44	240.86
j	98cm Dish, HN9800, 2W BUC - Single IFL	440.23	506.26	264.14	303.76
k	120cm Dish, HN9800, 1W BUC - Single IFL	569.18	654.56	341.51	392.74
l	120cm Dish, HN9800, 2W BUC - Single IFL	657.75	756.41	394.65	453.85
m	IDU HN9600 router only - spare parts	147.18	169.26	88.31	101.56
n	IDU HN9800 router only - spare parts	152.39	175.25	91.43	105.14
o	1W BUC Jupiter only - spare Parts	126.34	145.29	75.80	87.17
p	2W BUC Jupiter only - spare Parts	164.11	188.73	98.47	113.24
q	Dish 74cm antenna only	59.91	68.90	35.95	41.34
r	Dish 98cm antenna only	102.24	117.58	61.35	70.55
s	Dish 120cm antenna only	324.97	373.72	194.98	224.23

A1.4.14 & 15 Reserved

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A1.4.16 InterCall

Item A1.4.16	InterCall Number of InterCall numbers registered	Monthly rental		
			New Excl VAT	New Incl VAT
a	37 and less		108.50	124.78
b	From 38 to 74		217.19	249.77
c	From 75 to 149		434.38	499.54
d	From 150 to 299		868.81	999.13
e	From 300 to 599		1,737.58	1,998.22
f	From 600 to 1199		3,475.17	3,996.45
g	From 1200 to 2399		6,950.33	7,992.88
h	From 2400 to 4800		13,900.65	15,985.75

A1.4.17 Single number service

Item A1.4.17	Single Number Service Single number links a landline number to multiple phones including mobiles	Activation / Installation			Monthly Rental		
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a	Single number * w.e.f. 1 January 2020		26.32	30.27		86.09	* 99.00

* Onward routing charges to on-net numbers are included in the monthly subscription

* Onward routing charges to off-net numbers – call tariff of R0.794c per minute (Incl VAT) which is applied on per second billing

A1.4.18 Reserved

A1.4.19 SupremeCall Calling Plans

Item A1.4.19	SupremeCall Calling Plans Package	Monthly subscription (Rand)						
			New Excl VAT	New Incl VAT	Package		New Excl VAT	New Incl VAT
	SupremeCall200		175.44	201.76	SupremeCall 20000		17 543.86	20 175.44
	SupremeCall 300		263.16	302.63	SupremeCall 30000		26 315.79	30 263.16
	SupremeCall 500		438.60	504.39	SupremeCall 40000		35 087.72	40 350.88
	SupremeCall 1000		877.19	1 008.77	SupremeCall 50000		43 859.65	50 438.60
	SupremeCall 1750		1 535.09	1 765.35	SupremeCall 60000		52 631.58	60 526.32
	SupremeCall 2500		2 192.98	2 521.93	SupremeCall 70000		61 403.51	70 614.04
	SupremeCall 4000		3 508.77	4 035.09	SupremeCall 80000		70 175.44	80 701.76
	SupremeCall 6000		5 263.16	6 052.63	SupremeCall 90000		78 947.37	90 789.48
	SupremeCall 8000		7 017.54	8 070.17	SupremeCall 100000		87 719.30	100 877.20
	SupremeCall 10000		8 771.93	10 087.72	SupremeCall 150000		131 578.95	151 315.79
	SupremeCall 12000		10 526.32	12 105.27	SupremeCall 200000		175 438.60	201 754.39
	SupremeCall 15000		13 157.89	15 131.58	SupremeCall 250000		219 298.25	252 192.98
	SupremeCall 18000		15 789.47	18 157.89	SupremeCall 300000		263 157.90	302 631.58
Once-off charge for upgrade/downgrade of packages							0.00	0.00

A1.4.20 Reserved

A1.4.21 Telkom Closer Calling Plans (Residential Customers)

Item A1.4.21	Telkom Closer Calling Plans (Residential Customers) Note 16v	Call Charges		Monthly subscription (Rand)	
		Standard Time (All charges Excl VAT)	Callmore Time (All charges Excl VAT)	New Excl VAT	New Incl VAT
Telkom Evening and Weekend plan	Monthly subscription includes home line rental with Free VAS (DSL charge paid separate where applicable) Calls to directory enquiries excluded	- 41c per minute. On-net (Local and long distance) calls will be billed per second with a minimum charge of 41c per call. - First 30 local minutes in standard time free	- Unlimited On-net (Local and long distance) calls at no charge, up to an hour - 60 local surfing minutes free - 10% discount on prescribed per second rate to 30 popular international fixed line destinations. Minimum 55c per call.	198.26	228.00
Telkom Anytime plan	Monthly subscription includes home line rental with Free VAS (DSL charge paid separate where applicable) Calls to directory enquiries excluded	- Unlimited On-net (Local and long distance) calls at no charge - Pure per second billing applies for fixed-to-mobile calls - 10% discount on prescribed per second rate to 30 popular international fixed line destinations. Minimum 55c per call	- Unlimited On-net (Local and long distance) calls at no charge - Pure per second billing applies for fixed-to-mobile calls - 10% discount on prescribed per second rate to 30 popular international fixed line destinations. Minimum 55c per call	246.96	284.00
Telkom Anytime Extra plan	Monthly subscription includes home line rental with Free VAS (DSL charge paid separate where applicable) Calls to directory enquiries excluded	- Unlimited On-net (Local and long distance) calls at no charge - Pure per second billing applies for fixed-to-mobile calls - Unlimited calls to Telkom Mobile - 20% discount on prescribed per second rate to 30 popular international fixed line destinations. Minimum 55c per call	- Unlimited On-net (Local and long distance) calls at no charge - Pure per second billing applies for fixed-to-mobile calls - Unlimited calls to Telkom Mobile - 20% discount on prescribed per second rate to 30 popular international fixed line destinations. Minimum 55c per call	320.43	368.50
Telkom Anytime Plus plan	Monthly subscription includes home line rental with Free VAS (DSL charge paid separate where applicable) Calls to directory enquiries excluded	- Unlimited on-net (Local and long distance) calls at no charge & 100 free minutes to other networks. - Unlimited calls to Telkom Mobile. - 15% discount on prescribed per second rate to 30 most popular international destinations. Minimum 55c per call.	- Unlimited on-net (Local and long distance) calls at no charge & 100 free minutes to other networks. - Unlimited calls to Telkom Mobile. - 15% discount on prescribed per second rate to 30 most popular international destinations. Minimum 55c per call.	393.48	452.50
Telkom Unlimited plan	Monthly subscription includes home line rental with Free VAS (DSL charge paid separate where applicable) Calls to directory enquiries excluded	- Unlimited on-net (Local and long distance) calls at no charge - Unlimited calls to all national mobile networks - 20% discount on prescribed per second rate to 30 popular international fixed line destinations. Minimum 55c per call	- Unlimited on-net (Local and long distance) calls at no charge - Unlimited calls to all national mobile networks - 20% discount on prescribed per second rate to 30 popular international fixed line destinations. Minimum 55c per call	549.57	632.00
Internet Add-on	Monthly subscription payable in addition to normal Internet monthly charge	150 local Internet hours per month during Callmore Time (Telkom on-net calls only) 75 local Internet hours per month during Callmore Time (Telkom on-net calls only)		131.58 70.18	151.32 80.71
Fixed to Mobile add-on	Monthly subscription payable in addition to the relevant Telkom Closer calling plan subscription	* This add-on bundle includes 80 fixed-to-mobile minutes (to all mobile/cellular networks), thereafter standard fixed-to-mobile tariffs will apply, as follows: - For the Evening and Weekend plan the standard fixed-to-mobile tariffs are billed upfront for the first 60 seconds and thereafter in 30 second increments. - For the Anytime and Anytime Extra plans per second billing applies for fixed-to-mobile calls.		70.18	80.71

- If the Callmore call duration exceeds 1 hour, (All Options), normal per second billing according to the time of the day and the distance band will apply.

A1.4.21a Telkom Closer Calling Plans (ISDN2 Residential Customers)

Item A1.4.21a	Telkom Closer Calling Plans (ISDN2 Residential Customers)	Call Charges		Monthly subscription (Rand)	
		Standard Time (All charges Excl VAT)	Callmore Time (All charges Excl VAT)	New Excl VAT	New Incl VAT
Telkom Evening and Weekend plan	Monthly subscription includes home line rental with Free VAS (DSL charge paid separate where applicable) Calls to directory enquiries excluded	- 41c per minute. On-net (Local and long distance) calls will be billed per second with a minimum charge of 41c per call. - First 30 local minutes in standard time free	- Unlimited On-net (Local and long distance) calls at no charge, up to an hour - 60 local surfing minutes free - 10% discount on prescribed per second rate to 30 popular international fixed line destinations. Minimum 55c per call.	315.03	362.28
Telkom Anytime plan	Monthly subscription includes home line rental with Free VAS (DSL charge paid separate where applicable) Calls to directory enquiries excluded	- Unlimited On-net (Local and long distance) calls at no charge - Pure per second billing applies for fixed-to-mobile calls - 10% discount on prescribed per second rate to 30 popular international fixed line destinations. Minimum 55c per call	- Unlimited On-net (Local and long distance) calls at no charge - Pure per second billing applies for fixed-to-mobile calls - 10% discount on prescribed per second rate to 30 popular international fixed line destinations. Minimum 55c per call	363.72	418.28
Telkom Anytime Extra plan	Monthly subscription includes home line rental with Free VAS (DSL charge paid separate where applicable) Calls to directory enquiries excluded	- Unlimited On-net (Local and long distance) calls at no charge - Pure per second billing applies for fixed-to-mobile calls - Unlimited calls to Telkom Mobile - 20% discount on prescribed per second rate to 30 popular international fixed line destinations. Minimum 55c per call	- Unlimited On-net (Local and long distance) calls at no charge - Pure per second billing applies for fixed-to-mobile calls - Unlimited calls to Telkom Mobile - 20% discount on prescribed per second rate to 30 popular international fixed line destinations. Minimum 55c per call	437.20	502.78
Telkom Anytime Plus plan	Monthly subscription includes home line rental with Free VAS (DSL charge paid separate where applicable) Calls to directory enquiries excluded	- Unlimited on-net (Local and long distance) calls at no charge & 100 free minutes to other networks. - Unlimited calls to Telkom Mobile. - 15% discount on prescribed per second rate to 30 most popular international destinations. Minimum 55c per call.	- Unlimited on-net (Local and long distance) calls at no charge & 100 free minutes to other networks. - Unlimited calls to Telkom Mobile. - 15% discount on prescribed per second rate to 30 most popular international destinations. Minimum 55c per call.	510.24	586.78
Telkom Unlimited plan	Monthly subscription includes home line rental with Free VAS (DSL charge paid separate where applicable) Calls to directory enquiries excluded	- Unlimited on-net (Local and long distance) calls at no charge - Unlimited calls to all national mobile networks - 20% discount on prescribed per second rate to 30 popular international fixed line destinations. Minimum 55c per call	- Unlimited on-net (Local and long distance) calls at no charge - Unlimited calls to all national mobile networks - 20% discount on prescribed per second rate to 30 popular international fixed line destinations. Minimum 55c per call	666.33	766.28
Internet Add-on	Monthly subscription payable in addition to normal Internet monthly charge	150 local Internet hours per month during Callmore Time (Telkom on-net calls only) 75 local Internet hours per month during Callmore Time (Telkom on-net calls only)		131.58 70.18	151.32 80.71
Fixed to Mobile add-on	Monthly subscription payable in addition to the relevant Telkom Closer calling plan subscription	* This add-on bundle includes 80 fixed-to-mobile minutes (to all mobile/cellular networks), thereafter standard fixed-to-mobile tariffs will apply, as follows: - For the Evening and Weekend plan the standard fixed-to-mobile tariffs are billed upfront for the first 60 seconds and thereafter in 30 second increments. - For the Anytime and Anytime Extra plans per second billing applies for fixed-to-mobile calls.		70.18	80.71

- If the Callmore call duration exceeds 1 hour, (All Options), normal per second billing according to the time of the day and the distance band will apply.

A1.4.21b Telkom Closer Calling Plans (ISDN2a Residential Customers)

Item A1.4.21b	Telkom Closer Calling Plans (ISDN2a Residential Customers)	Call Charges		Monthly subscription (Rand)		
		Standard Time (All charges Excl VAT)	Callmore Time (All charges Excl VAT)		New Excl VAT	New Incl VAT
Telkom Evening and Weekend plan	Monthly subscription includes home line rental with Free VAS (DSL charge paid separate where applicable) Calls to directory enquiries excluded	- 41c per minute. On-net (Local and long distance) calls will be billed per second with a minimum charge of 41c per call. - First 30 local minutes in standard time free	- Unlimited On-net (Local and long distance) calls at no charge, up to an hour - 60 local surfing minutes free - 10% discount on prescribed per second rate to 30 popular international fixed line destinations. Minimum 55c per call.		331.54	381.27
Telkom Anytime plan	Monthly subscription includes home line rental with Free VAS (DSL charge paid separate where applicable) Calls to directory enquiries excluded	- Unlimited On-net (Local and long distance) calls at no charge - Pure per second billing applies for fixed-to-mobile calls - 10% discount on prescribed per second rate to 30 popular international fixed line destinations. Minimum 55c per call	- Unlimited On-net (Local and long distance) calls at no charge - Pure per second billing applies for fixed-to-mobile calls - 10% discount on prescribed per second rate to 30 popular international fixed line destinations. Minimum 55c per call		380.23	437.27
Telkom Anytime Extra plan	Monthly subscription includes home line rental with Free VAS (DSL charge paid separate where applicable) Calls to directory enquiries excluded	- Unlimited On-net (Local and long distance) calls at no charge - Pure per second billing applies for fixed-to-mobile calls - Unlimited calls to Telkom Mobile - 20% discount on prescribed per second rate to 30 popular international fixed line destinations. Minimum 55c per call	- Unlimited On-net (Local and long distance) calls at no charge - Pure per second billing applies for fixed-to-mobile calls - Unlimited calls to Telkom Mobile - 20% discount on prescribed per second rate to 30 popular international fixed line destinations. Minimum 55c per call		453.71	521.77
Telkom Anytime Plus plan	Monthly subscription includes home line rental with Free VAS (DSL charge paid separate where applicable) Calls to directory enquiries excluded	- Unlimited on-net (Local and long distance) calls at no charge & 100 free minutes to other networks. - Unlimited calls to Telkom Mobile. - 15% discount on prescribed per second rate to 30 most popular international destinations. Minimum 55c per call.	- Unlimited on-net (Local and long distance) calls at no charge & 100 free minutes to other networks. - Unlimited calls to Telkom Mobile. - 15% discount on prescribed per second rate to 30 most popular international destinations. Minimum 55c per call.		526.76	605.77
Telkom Unlimited plan	Monthly subscription includes home line rental with Free VAS (DSL charge paid separate where applicable) Calls to directory enquiries excluded	- Unlimited on-net (Local and long distance) calls at no charge - Unlimited calls to all national mobile networks - 20% discount on prescribed per second rate to 30 popular international fixed line destinations. Minimum 55c per call	- Unlimited on-net (Local and long distance) calls at no charge - Unlimited calls to all national mobile networks - 20% discount on prescribed per second rate to 30 popular international fixed line destinations. Minimum 55c per call		682.84	785.27
Internet Add-on	Monthly subscription payable in addition to normal Internet monthly charge	150 local Internet hours per month during Callmore Time (Telkom on-net calls only) 75 local Internet hours per month during Callmore Time (Telkom on-net calls only)			131.58 70.18	151.32 80.71
Fixed to Mobile add-on	Monthly subscription payable in addition to the relevant Telkom Closer calling plan subscription	* This add-on bundle includes 80 fixed-to-mobile minutes (to all mobile/cellular networks), thereafter standard fixed-to-mobile tariffs will apply, as follows: - For the Evening and Weekend plan the standard fixed-to-mobile tariffs are billed upfront for the first 60 seconds and thereafter in 30 second increments. - For the Anytime and Anytime Extra plans per second billing applies for fixed-to-mobile calls.			70.18	80.71

- If the Callmore call duration exceeds 1 hour, (All Options), normal per second billing according to the time of the day and the distance band will apply.

A1.4.22 Reserved (see A1.4.6)**A1.4.23 Telkom BizTalk**

Item A1.4.23	TELKOM BIZTALK						
	Calling Plan: All plans include analogue line rental	Fixed-to-Fixed minutes (Local & Long distance) Any time	Fixed-to-mobile minutes Anytime	SmartAccess single MaxiCall number (0861) basic package		New Monthly sub- scription Excl VAT	New Monthly sub- scription Incl VAT
a	Telkom BizTalk (no longer provided)	150	0	Not included		294.25	338.39
b	Telkom BizTalk Plus (no longer provided)	500	0	Included		477.12	548.69
c	Telkom BizTalk 250	150	100	Not included		262.28	301.62
d	Telkom BizTalk 250 (wireless access)	150	100	Not included		262.28	301.62
e	Telkom BizTalk 400	200	200	Not included		350.00	402.50
f	Telkom BizTalk 400 (wireless access)	200	200	Not included		350.00	402.50
g	Telkom BizTalk 700 (includes ISDN2 BRA service)	400	300	Not included		674.56	775.74
h	Telkom BizTalk 700 (wireless access)	400	300	Not included		674.56	775.74
i	Telkom BizTalk 800	400	400	Not included		657.89	756.57
j	Telkom BizTalk 1200	600	600	Not included		964.91	1 109.65
k	Telkom BizTalk 1400 (includes ISDN2 BRA service)	800	600	Not included		1,184.21	1 361.84
l	Telkom BizTalk 1600	800	800	Not included		1,315.79	1 513.16
m	Telkom BizTalk 2100 (includes ISDN2 BRA service)	1200	900	Not included		1,754.39	2 017.55
n	Telkom BizTalk 2800 (includes ISDN2 BRA service)	1600	1200	Not included		2,324.56	2 673.24
o	Telkom BizTalk Unlimited Lite	unlimited	500	Not included		525.44	604.26
p	Telkom BizTalk Completely Unlimited	unlimited	unlimited	Not included		1 051.75	1 209.51
q	Telkom BizTalk 5000 (include ISDN PRA bundle 3yr)	3500	1500	Not included		6 451.00	7 418.65
r	Telkom BizTalk 5000 (include ISDN PRA bundle 5yr)	3500	1500	Not included		6 034.00	6 939.10
s	Telkom BizTalk 10000 (include ISDN PRA bundle 3yr)	7000	3000	Not included		9 672.00	11 122.80
t	Telkom BizTalk 10000 (include ISDN PRA bundle 5yr)	7000	3000	Not included		9 053.00	10 410.95

- Plans a and b include the MultiCall Plus Value Added Service consisting of: IdentiCall, ForwardCall, Call Answer, Call Waiting and BlockCall Plus
- Plans c to r have an out of bundle call tariff of R0.794c per minute (Incl VAT) which is applied on per second billing (on-net, fixed-to-mobile, other domestic licensed operators as well as certain international destinations: Belgium, Canada, Canada Mobile, China, China Mobile, France, Germany, India, India Mobile, Italy, Netherlands, Sweden, United States of America, United States of America Mobile, United Kingdom)
- BizTalk 5000 & 10 000: If the customer terminates the BizTalk plan prior to the expiry of the Initial Period, an early termination charge equal to 10% of the monthly subscription fee multiplied by the remainder of the contract period will apply.

Item A1.4.23 (contd.)	TELKOM BIZTALK (SIP plans offered on DSL)							
	Calling Plan: <i>All plans include analogue line & SIP rental and installation but exclude xDSL Broadband Access</i>	Fixed-to-Fixed (on-net) minutes Anytime	Fixed-to-Mobile minutes Anytime	SIP Sessions	Out of bundle rate PSB (Incl VAT)		New Monthly sub- scription Excl VAT	New Monthly sub- scription Incl VAT
a	Telkom BizTalk SIP 800	400	400	2	R 0.552		547.83	630.00
b	Telkom BizTalk SIP 1000	650	350	5	R 0.518		686.96	790.00
c	Telkom BizTalk SIP 1850	1200	650	10	R 0.483		1 069.57	1 230.00
d	Telkom BizTalk SIP 2700	1800	900	15	R 0.449		1 452.17	1 670.00
e	Telkom BizTalk SIP 3500	2300	1200	20	R 0.414		1 821.74	2 095.00

Item A1.4.23 (contd.)	TELKOM BIZTALK (Fibre plans - FTTB)							
	Calling Plan: <i>All plans exclude analogue line rental and exclude Fibre Broadband Access</i>	Fixed-to-Fixed (on-net) minutes Anytime	Fixed-to-Mobile minutes Anytime	Out of bundle rate PSB (Incl VAT)		New Monthly sub- scription Excl VAT	New Monthly sub- scription Incl VAT	
a	Telkom BizTalk Fibre 250	150	100	R 0.794		86.84	99.87	
b	Telkom BizTalk Fibre 400	200	200	R 0.794		139.47	160.39	
c	Telkom BizTalk Unlimited Lite Fibre	unlimited	500	R 0.794		437.72	503.38	
d	Telkom BizTalk Completely Unlimited Fibre	unlimited	unlimited	-		700.88	806.01	

Item A1.4.23 (contd.)	TELKOM BIZTALK (VOIP Fibre plans with multiple SIP sessions)							
	Calling Plan: <i>All plans exclude analogue line rental & SIP but exclude Fibre Broadband Access</i>	Fixed-to-Fixed (on-net) minutes Anytime	Fixed-to-Mobile minutes Anytime	SIP Sessions	Out of bundle rate PSB (Incl VAT)		New Monthly sub- scription Excl VAT	New Monthly sub- scription Incl VAT
	VOIP Fibre plans with multiple SIP (2-15 sessions)							
a	Telkom BizTalk 800 VOIP	400	400	2	R 0.552		285.22	328.00
b	Telkom BizTalk 1000 VOIP	650	350	5	R 0.518		425.22	489.00
c	Telkom BizTalk 1850 VOIP	1200	650	10	R 0.483		808.70	930.00
d	Telkom BizTalk 2700 VOIP	1800	900	15	R 0.449		1 191.30	1 370.00
	VOIP Fibre plans with multiple SIP (30 sessions):							
a	Telkom BizTalk SIP30 5K 2-year	3500	1500	30	R 0.403		2 266.09	2 606.00
b	Telkom BizTalk SIP30 5K 3-year	3500	1500	30	R 0.380		2 213.04	2 545.00
c	Telkom BizTalk SIP30 5K 4-year	3500	1500	30	R 0.357		2 166.96	2 492.00
d	Telkom BizTalk SIP30 5K 5-year	3500	1500	30	R 0.334		2 121.74	2 440.00
e	Telkom BizTalk SIP30 10K 2-year	7000	3000	30	R 0.380		3 713.04	4 270.00
f	Telkom BizTalk SIP30 10K 3-year	7000	3000	30	R 0.357		3 660.87	4 210.00
g	Telkom BizTalk SIP30 10K 4-year	7000	3000	30	R 0.345		3 616.52	4 159.00
h	Telkom BizTalk SIP30 10K 5-year	7000	3000	30	R 0.334		3 571.30	4 107.00

Item A1.4.23 (contd.)	VOIP Calling Plans (SMB Customers)						
	<i>* Standard International call tariffs will apply to calls to International destinations</i>	Telkom to Telkom (fixed & mobile)	Telkom to OLO (fixed & mobile)	SIP Sessions		New Monthly sub- scription Excl VAT	New Monthly sub- scription Incl VAT
a	VOIP Voice Plan	R0.30	R0.50	0		-	-
b	Unlimited VOIP plan 5	unlimited	unlimited	5		1 390.43	1 599.00
c	Unlimited VOIP plan 10	unlimited	unlimited	10		2 607.83	2 999.00

Item A1.4.23 (contd.)	VOIP Unlimited Calling Plans (BCX customers)						
	<i>* Standard International call tariffs will apply to calls to International destinations</i>	Telkom to Telkom (fixed & mobile)	Telkom to OLO (fixed & mobile)			New Monthly sub- scription Excl VAT	New Monthly sub- scription Incl VAT
a	VOIP Unlimited on hosted business telephony (HBT)	unlimited	unlimited			150.00	172.50
b	VOIP Unlimited on hosted collaboration services (HCS)	unlimited	unlimited			180.00	207.00

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A1.5 MISCELLANEOUS CHARGES

A1.5.1 Miscellaneous Call Charges

Item A1.5.1	MISCELLANEOUS CALL CHARGES		New (Excl VAT)	New (Incl VAT)
a	Collect call (extra charge payable)			
(i)	- Reserved		-	-
	- Automated		4.67	5.37
(ii)	Operator assisted calls (Automatic customers)			
	- International		13.70	15.76
	- National		7.45	8.57
b	Diversion of calls – Automatic exchanges:			
(i)	Period up to 10 days, per day, per occasion		8.34	9.59
(ii)	Period longer than 10 days, per month		83.32	95.82
(iii)	Plus connection fee, per occasion		40.02	46.02
c	Diversion of calls – Manual exchanges:			
	Per occasion, irrespective of the duration of the diversion, with a maximum period of one month per occasion			
d	Fixed-time trunk call Note 2c		40.02	46.02
e	Personal-service call (extra charge payable)		7.45	8.57
f	Telephone Conference Call (No longer provided)			
(i)	Connection fee per occasion Note 2d/e		86.28	99.22
(ii)	Plus, extra charge i.r.o. each individual national on-net connection		8.64	9.94
(iii)	Plus, extra charge i.r.o. each individual international connection		18.70	21.51
(iv)	Plus, extra charge i.r.o. each individual Mobile cellular, Neotel, VANS & USAL connection		18.70	21.51
g	Advice of charge		Item A1.2.2 (i)	Item A1.2.2 (i)
h	1023 Auto Complete (Flat rate)		1.29	1.48
i	Operator assisted directory enquiries, domestic 1023/4, 102701/11/31 and international 10903, Standard and Callmore time; per call		2.93	3.37

A1.5.2 Consultancy services

Item A1.5.2	CONSULTANCY SERVICES (Item 37.3.2 of Telkom Manual)	Charges – Professional		Charges – Technical and Administrative category	
		New (Excl VAT)	New (Incl VAT)	New (Excl VAT)	New (Incl VAT)
a	Hourly	1,099.99	1,264.99	716.03	823.43
b	Daily	8,799.83	10,119.80	5,737.09	6,597.65

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A1.6 DOMESTIC TELEPHONE CALL CHARGES

A1.6.1 Telephone call charges from customers connected to automatic exchanges and calls from WorldCall Pre-paid calling cards, WorldCall Charge Card & FLLA Postpaid

A1.6.1 Automatic calls	Minimum charge rand Excl VAT	Minimum charge rand Incl VAT	Rand Per second Excl VAT	Rand Per second Incl VAT	Rand Per second Excl VAT	Rand Per second Incl VAT
	All times		Standard Time: Monday to Friday 07:00 to 19:00		Callmore time: Monday to Friday 19:00 to 07:00 and Friday 19:00 to Monday 07:00	
Conventional calls (the minimum charge will not apply to on-net dial-up internet calls to ISP's) On-net (previously Local & Long distance)	0.554	0.637	0.00678	0.00780	0.00335	0.00385
PrepaidFone calls (a surcharge of R0.70 (incl VAT) per call will apply to PrepaidFone Waya Waya and Top-Up plans) – no longer provided On-net (previously Local & Long distance) - Details of last successful call (free of charge) - Details of last 3 transactions R0.966 (Incl VAT)	0.840	0.966	0.01016	0.01168	0.00484	0.00557
FreeCall 080/Homefree (all call charges apply to the called party) Local (0-50km) Long distance (>50km)* *Also applicable to calls from cell phones	0.554	0.637	0.00714	0.00821	0.00383	0.00440
ShareCall 0860 (charges >50km apply to the called party – minus the 0-50km minimum charge) & (the minimum charge will not apply to on-net dial-up internet calls to ISP's) Local (0-50km) Long distance (>50km)* *Also applicable to calls from cell phones	0.554	0.637	0.00678	0.00780	0.00335	0.00385
MaxiCall 0861 All distances	0.554	0.637	0.00678	0.00780	0.00335	0.00385
CallAnswer message retrieval from other phone (Conventional & PrepaidFone calls) All distances	0.554	0.637	0.00678	0.00780	0.00335	0.00385

Fax to eMail calls 086 29, 086 5 & 6, 086 73 / 4 / 6	Rand Excl VAT	Rand Incl VAT
All distances / per minute	1.598	1.838

NB: For SmartAccess calls

- The above table applies to calls terminating on-net
- In the case of calls **originating on-net** and **terminating off-net** the 080/0860 subscriber will be charged the off-net rate plus 6c per minute (excl VAT)
- In the case of calls **originating off-net** and **terminating off-net** the 080/0860 subscriber will be charged the long distance portion of the 080/0860 rate, as well as the off-net rate plus 6c per minute (excl VAT)
- In the case of calls **originating on-net or off-net** and **terminating off-net** the 0861 subscriber will be charged the off-net rate plus 6c per minute (excl VAT)

Calls to mobile cellular from Conventional, PrepaidFone and WorldCall customers:

Item A1.6.1 Automatic calls to Mobile (Contd.)		New Price Rand Excl VAT	New Price Rand Incl VAT		New Price Rand Excl VAT	New Price Rand Incl VAT
		Rate group 1: Peak time Weekdays from 07:00 to 20:00			Rate group 2: Off-peak time Weekdays 20:00 to 07:00 and from Friday 20:00 to Monday 07:00	
Outgoing calls to Mobile Cellular Vodacom, MTN, Cell C, Telkom Mobile, Wirels Connect, WBS Mobile and Lycamobile						
First 60 sec*		1.144	1.316		0.924	1.063
Next 30 sec		0.572	0.658		0.462	0.531

* Calls are charged in increments of one minute for the first minute and in increments of 30 seconds thereafter.

Item A1.6.1 Automatic calls to Premium Rate services		New price Rand Excl VAT	New price Rand Incl VAT
		All times	
Mailbox messaging (<i>Mail Manager is no longer provided</i>) All distances / per message		0.600	0.690
Virtual Fax deposit 088 All distances / per minute		0.600	0.690
Automated Teleconferencing calls 086 200 0000 Standard time (all distances / per minute) Callmore time (all distances / per minute)		1.320 0.880	1.518 1.012
Calls to Charity Lines All distances / per call		4.390	5.049
Calls to TeleVoting All distances / per call		1.265	1.455
Calls to Competition lines 086 22, 086 294 All distances / per minute		1.775	2.041
Calls to Information services 086 71 / 5 All distances / per minute		1.775	2.041
Calls to Information services 086 72 All distances / per minute		1.265	1.455
Calls to Information services 086 735 / 7 All distances / per minute		2.700	3.105
Calls to Information services 086 744 / 5 / 7 All distances / per minute		3.423	3.936

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Outgoing calls to OLO's (direct dialed calls) - unchanged

	rand (Excl VAT)	rand (Incl VAT)
Minimum charge for automatic calls / per call	0.554	0.637

Charges apply to Conventional, PrepaidFone and WorldCall customers.

	Geographic locations		Non-geographic locations	
	rand per second (Excl VAT)	rand per second (Incl VAT)	rand per second (Excl VAT)	rand per second (Incl VAT)
OLO's via transit operators:	All times		All times	
Altonet - Voxtransit	0.00933	0.01073	0.01117	0.01285
Amobia - MWEB transit				
BCSNet - Multisource transit				
Broadband Wireless (t/a ISP Afrika) - EOH transit				
Bwired - Multisource transit				
Embizo Solutions - Multisource transit				
Extim t/a Comtel Communications - MWEB transit				
Framework Plus - Multisource transit				
Go2Call - Neotel transit				
GoldTel - MWEB transit				
Integrat - Neotel transit				
JSDAAV ZA Telecoms - MWEB transit				
Kawuleza - MWEB transit				
Macrolan - Multisource transit				
Magnolia Wireless - Du Pont transit				
Majuba Technologies - Neotel transit				
Meridict Systems - Avoxi (Dow Networks) transit				
Metrofibre Networx - Neotel transit				
Metronet SA - Multisource transit				
Neelana - Neotel transit				
Nuwcom Wireless - Session Telecoms transit				
Phone IT - MWEB transit				
Rosewill Trading - Multisource transit				
RMS Powertronics - MWEB transit				
RSA Web - MWEB transit				
Safricom North West - Multisource transit				
Sainet Internet - MWEB transit				
Stucky Solutions - Neotel transit				
Smart Integrated Telecommunications - Multisource transit				
Smart Village - MWEB transit				
SMS Cellular Services - Session Telecoms transit				
Sybaweb - MWEB transit				
TalkWorld Communications - MWEB transit				
Telconet - MWEB transit				
Trusc Technologies - MWEB transit				
TWK Communications - MWEB transit				
Umzinyathi - Neotel transit				
Verbisource - Tru Trade transit				
Voizacom - Multisource transit				
Voys Telecom - Switch Telecom transit				
Wispernet - Multisource transit				
Xtranet - MWEB transit				

Charges apply to Conventional, PrepaidFone and WorldCall customers.	Geographic locations		Non-geographic locations	
	rand per second (Excl VAT)	rand per second (Incl VAT)	rand per second (Excl VAT)	rand per second (Incl VAT)
OLO's with direct interconnection:	All times		All times	
45 Degrees Telecommunications	0.00850	0.00978	0.00983	0.01130
Altech Technology Concepts				
Amatole				
Avoxi (previously DOW Networks)				
Bitco				
Backspace Technologies (previously Java Sim Project)				
Blackbridge Communications				
Borwood				
Brilliant Telecommunications				
Broadlands Networks				
BT				
Cell C (fixed locations)				
Centracom				
CMC				
Compatel				
Connect First Telecom				
Connection Telecom				
Converged Telecoms				
Cybersmart				
Directel				
Du Pont Telecom				
eNetworks				
EOH Mtombo (previously Ensynch Business Solutions)				
Exotic Systems				
Firstnet Technology Services				
Frogfoot				
Gateway				
Green Flash Trading 72				
GVSC				
Hymax Talking Solutions				
Iconnect				
ICT Globe				
iCtel				
ICT-Works				
Infovan (T-Systems)				
Intercel				
Interexcel World Connection				
IS				
Jasco				

Charges apply to Conventional, PrepaidFone and WorldCall customers.	Geographic locations		Non-geographic locations	
	rand per second (Excl VAT)	rand per second (Incl VAT)	rand per second (Excl VAT)	rand per second (Incl VAT)
OLO's with direct interconnection (contd):	All times		All times	
Layer 3 Telecom				
Liquid Telecom (including Neotel)				
Mia Telecoms				
Mitsol				
Moklet				
Mossnet				
Multisource Telecoms				
Mystic Blue Trading				
MTN (<i>fixed locations</i>)				
M-Web				
Nashua Communications (previously ECN)				
Netwide Internet Services				
Nexus Online				
NGN Telecoms (previously Safikatel)				
Ohren t/a O-Tel Telecom				
Orion				
PAWS				
Platformity				
Reflex Communications				
Saicom Technology				
Sandobel/Primetel				
Session Telecoms (previously Paw Paw Wireless t/a Telejunc)	0.00850	0.00978	0.00983	0.01130
Singa-Tel				
Skycall Networks (previously Skycom)				
Sky-Connect				
Storm				
Sundial Telecom				
Switch Telecom				
Techknowledge Open Systems				
Telfree				
Telkom Internet/BCX (<i>non-geographic only</i>)				
Tru Trade (previously Broadband Innovations)				
VCA				
Virtual Office				
Vlocity				
Vodacom (<i>fixed locations</i>)				
VOX (includes Datapro)				
Wanatel				
WBS				
Wireless Dimensions				
Wirels Connect				
X-DSL Networking Solutions				
Zensho Telecoms				

	Standard time: Monday to Friday 07:00 to 19:00		Callmore time: Monday to Friday 19:00 to 07:00 and Friday 19:00 to Monday 07:00	
	Rand (Excl VAT)	Rand (Incl VAT)	Rand (Excl VAT)	Rand (Incl VAT)
FLLA prepaid Waya-Waya calls (incl calls to other fixed OLO's; a surcharge of R0.706 (Incl VAT) per call, will apply to all domestic calls) *				
On-net calls, first 60 seconds	0.610	0.701	0.610	0.701
On-net calls, next 60 seconds	0.610	0.701	0.290	0.334

A1.6.2 Telephone call charges from public coin/cardphones connected to automatic exchanges

Item A1.6.2		New rand Excl VAT	New rand Incl VAT
Payphone unit charge per metering period		0.435	0.500

Item A1.6.2 Calls from public coin/cardphones (Contd.)	Metering period in seconds	Metering period in seconds
	Standard time: Monday to Friday 07:00 to 19:00	Callmore time: Monday to Friday 19:00 to 07:00 and Friday 19:00 to Monday 07:00
Calls to Conventional and PrepaidFone services		
Local (0-50km)	46.7	82.0
Long distance (>50km)	46.7	82.0
Calls to ShareCall 0860		
All distances	46.7	82.0
Calls to MaxiCall 0861		
All distances	46.7	82.0
Calls to Voicelink 0881		
All distances	46.7	82.0

Item A1.6.2 Calls from public coin/cardphones to Mobile (Contd.)	Metering period in seconds	Metering period in seconds
	Rate group 1: Peak time Weekdays from 07:00 to 20:00	Rate group 2: Off-peak time Monday to Friday 20:00 to 07:00 and Friday 20:00 to Monday 07:00
Mobile Cellular (Vodacom, MTN, Cell C, Telkom Mobile, Wirels Connect, WBS Mobile and Lycamobile)		
All distances	14.5	19.1

Item A1.6.2 Calls from public coin/cardphones to Premium Rate Services (Contd.)		New metering Period in seconds
	All times	
Calls to TeleVoting 08621 All distances		17.2
Calls to Competition lines 08622 & 08629 All distances		10.8
Calls to Information services 08671 & 08675 All distances		10.8
Calls to Information services 08672 All distances		17.2
Calls to Information services 08673 All distances		7.6
Calls to Information services 08674 All distances		6.0
Fax to Email calls 0865/6 All distances		10.8
Calls to directory enquiries 1023/4, 102701/11/31 and 10903		15.0

Item A1.6.2 Calls from public coin/cardphones to all other fixed location operators (Incl. ex USAL's, Neotel etc.)	Metering period in seconds	Metering period in seconds
	Standard time: Monday to Friday 07:00 to 20:00	Callmore time: Monday to Friday 20:00 to 07:00 and Friday 20:00 to Monday 07:00
Geographic and non-geographic locations	35.5	35.5

A1.6.3 Telephone call charges for operator assisted calls (Incl. Teleconferencing)

Item A1.6.3 Operator assisted calls		New rand Per minute Excl VAT	New rand per minute Incl VAT		New rand Per minute Excl VAT	New rand per minute Incl VAT
	Standard time: Monday to Friday 07:00 to 19:00			Callmore time: Monday to Friday 19:00 to 07:00 And Friday 19:00 to Monday 07:00		
Calls to National and PrepaidFone services						
Local (0-50km)		0.474	0.545		0.333	0.383
Long distance (>50km)		0.474	0.545		0.333	0.383
Calls to ShareCall 0860						
Local (0-50km)		0.474	0.545		0.333	0.383
Calls to MaxiCall 0861						
All distances		0.474	0.545		0.333	0.383

Item A1.6.3 Operator assisted calls to other licenced operators (Contd.)		New Rand per minute Excl VAT	New Rand per minute Incl VAT		New Rand per minute Excl VAT	New Rand per minute Incl VAT
	Rate group 1: Peak time Weekdays from 07:00 to 20:00			Rate group 2: Off-peak time Weekdays 20:00 to 07:00 and Friday 20:00 to Monday 07:00		
Mobile Cellular (Vodacom, MTN, Cell C Telkom Mobile, Wirels Connect, WBS Mobile and Lycamobile)						
All distances		1.144	1.316		0.924	1.063

A2 TELEMATICS SERVICE**A2.1 MISCELLANEOUS CHARGES****A2.1.1 After-hours repair service**

Item A2.1.1	AFTER-HOURS REPAIR SERVICE	Note 35a		New Excl VAT	New Incl VAT
a	Private telegraph circuits, and Telex services			-	-
b	Diginet, Diginet-Plus, Datel and Saponet services			-	-

A2.1.2 Consultancy services

Item A2.1.2	CONSULTANCY SERVICES	Charges - Professional category			Charges - Technical and Administrative category		
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a	Hourly		Item A1.5.2	Item A1.5.2		Item A1.5.2	Item A1.5.2
b	Daily		Item A1.5.2	Item A1.5.2		Item A1.5.2	Item A1.5.2

A2.1.3 Unnecessary call out charges

Item A2.1.3	UNNECESSARY CALL OUT CHARGES		New Excl VAT	New Incl VAT
a	Unnecessary Call Out charges, per occasion (Telex)		Item A1.2.2 q (i)	Item A1.2.2 q (i)
b	Unnecessary Call Out charges, per occasion (Other Telematic services)		Item A1.2.2 q (ii)	Item A1.2.2 q (ii)

A2.2 TELEGRAPH RATES (No longer provided)**A2.2.1 Reserved****A2.3 TELEX RATES** (No longer provided)**A2.3.1 to A2.3.10 Reserved**

A2.4 CYBERTRADE MESSAGEGATE/CYBERTRADE EDI & TELKOM ENHANCED FAX (No longer provided w.e.f. April 2019)**A2.4.5 Telkom Enhanced Fax (EFS)** (No longer provided w.e.f. September 2018)**A2.5 DATEL****A2.5.1 Reserved**

Datel terminal point equipment is no longer provided by Telkom.

A2.5.2 Network access circuit

Item A2.5.2	NETWORK ACCESS CIRCUIT Note 29f/g	Installation (Rand)			Monthly rental (Rand)		
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a	Wires between exchange and customer's premises Note 5e						
(i)	Normal quality		1,070.73	1,231.34		234.64	269.84
(ii)	Special quality (Analogue) * - Plus surcharge		-	-		234.64 977.67	269.84 1 124.32
(iii)	Special Quality (Digital Access, per terminal point)		-	-		535.37	615.68
b	Reserved						

*Replaced by Digital Access. Rental for Special quality (Analogue) will be applicable to existing customers only.

A2.5.3 Reserved**A2.5.4 Line rental charges**

Item A2.5.4	LINE RENTAL CHARGES	Monthly rental (Rand)				
			New Excl VAT	New Incl VAT		New Excl VAT
a	Full-time circuits Note 29c	0 - 50 km			>51 - 200 km	
(i)	Data transmission up to and including 9 600 b/s: For distance steps up to 200 km					
	- Fixed charge	511.11	587.78		1 132.57	1 302.45
	- Charge per kilometer	79.69	91.64		68.33	78.58
		>201 - 400 km			>400 km	
	For distance steps > 200km					
	- Fixed charge	3 192.22	3 671.05		5 334.92	6 135.16
	- Charge per kilometer	58.44	67.21		50.30	57.85
b	Reserved					
c	Reserved					

A2.5.5 Reserved**A2.5.6 Transfer charges**

Item A2.5.6	TRANSFER CHARGES	Indoor (Rand)			Outdoor (Rand)		
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a	Reserved						
b	Network access circuit: Note 5e						
(i)	Normal quality, within and beyond minimum-rental area		535.37	615.68		1,070.73	1,231.34
(ii)	Special quality, within and beyond minimum-rental area		535.37	615.68		1,070.73	1,231.34
c	Transfer charge for indoor circuits						
(i)	Wires only, per pair		535.37	615.68		-	-
(ii)	Terminated on Telkom equipment, per terminal point		535.37	615.68		-	-

A2.5.7 Miscellaneous Datel services

Item A2.5.7	MISCELLANEOUS DATEL SERVICES	Monthly rental (Rand)		
			New Excl VAT	New Incl VAT
a	Examination and test fee for modems:			
(i)	Laboratory test (hourly rate):			
	- Data products		-	-
	- Surge protection		-	-
b	Reserved		-	-
c	Reconnection fee for service suspended due to non-payment, per circuit		Item A1.2.2d	Item A1.2.2d
d	Reserved		-	-

A2.6 Reserved**A2.7 RESERVED** (Saponet no longer provided w.e.f. May 2019)

A2.8 DIGINET**A2.8.1 Diginet rates**

Item A2.8.1	DIGINET RATES	Installation (Rand)			Monthly rental (Rand)		
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a	Terminal point equipment:						
(i)	Network terminating unit		932.00	1 071.80		222.08	255.39
b	Network access circuit:						
(i)	Per terminal point	Note 31d	912.00	1 048.80		252.00	289.80
(ii)	Additional charges if provided on 2 Mbit/s system		Item A3.2.1	Item A3.2.1		Item A3.2.1	Item A3.2.1
c	Port charges:	Note 31a/b					
(i)	Per terminal point equipped		-	-		277.65	319.30
(ii)	Reserved		-	-		-	-
(iii)	Additional port charge, per terminal point (multipoint)	Note 31f	-	-		217.15	249.72
d	Miscellaneous:						
(i)	Reserved		-	-		-	-
(ii)	Reconnection fee for service suspended due to non-payment, per circuit		Item A1.2.2d	Item A1.2.2d		-	-
(iii)	MUX additional power supply		493.00	566.95		616.89	709.43
(iv)	Protection switch for 2 Mbit/s systems:						
	- Equipment		6 440.00	7 406.00		552.74	635.65
	- Individual ports, per port		-	-		41.95	48.24
(v)	Upgrade/Downgrade Fee						
	- Leased Lines		1 000.00	1 150.00		-	-
	- Access Circuits		500.00	575.00		-	-
			Indoor			Outdoor	
e	Transfer charges						
(i)	Network terminating unit		456.00	524.40		932.00	1 071.80
(ii)	Circuit per terminal point		456.00	524.40		912.00	1 048.80

A2.8.2 Diginet line rental (Used for leased line services)

Item A2.8.2	DIGINET LINE RENTAL (Used for leased line services)	Note 31e	Monthly rental (Rand)				
				New Excl VAT	New Incl VAT		New Excl VAT
a	For distance steps up to 200 kilometres		0 - 50 km		51 - 200 km		
(i)	Up to 64 kb/s						
	- Fixed charge		109.21	125.60		412.13	473.95
	- Charge per kilometre		8.62	9.91		2.91	3.35
b	For distance steps >200 kilometres		201 - 400 km		>400 km		
(i)	Up to 64 kb/s						
	- Fixed charge		794.86	914.08		1 063.69	1 223.25
	- Charge per kilometre		0.99	1.14		0.32	0.36

A2.8.3 Diginet line rental (for use with Saponet, Frame Express & TI DIS)

Item A2.8.3	DIGINET LINE RENTAL (for use with SAPONET, Frame Express & TI DIS) Note 31e	Monthly rental (Rand)		
			New Excl VAT	New Incl VAT
a	For all distance steps	0 - 50 km		
(i)	Up to 64 kb/s - Fixed charge		136.39	156.85

*** The rentals for the per km portion of the access lines to Saponet are discontinued because the distance will no longer be applicable. The flat rate amounts indicated in the existing 0-50 km table will be applied for all distances

A2.9 DIGINET-PLUS**A2.9.1 Diginet-Plus rates**

Item A2.9.1	DIGINET-PLUS RATES	Installation (Rand)			Monthly rental (Rand)		
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a	Terminal point equipment						
(i)	Network terminating unit		932.00	1 071.80		363.23	417.71
b	Network access circuit:						
(i)	Per terminal point	Note 31d	912.00	1 048.80		252.00	289.80
(ii)	Additional charges if provided on 2 Mbit/s system		Item A3.2.1	Item A3.2.1		Item A3.2.1	Item A3.2.1
c	Miscellaneous						
(i)	Reserved					-	-
(ii)	Reconnection fee for service suspended due to non-payment, per circuit		Item A1.2.2d	Item A1.2.2d		-	-
(iii)	MUX additional power supply		493.00	566.95		616.89	709.43
(iv)	Protection switch for 2 Mbit/s systems:						
	- Equipment		6 440.00	7 406.00		552.74	635.65
	- Individual ports, per port		-	-		41.95	48.24
(v)	Upgrade/Downgrade Fee						
	- Leased Lines		1 000.00	1 150.00		-	-
	- Access Circuits		500.00	575.00		-	-
			Indoor			Outdoor	
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
d	Transfer charges						
(i)	Network terminating unit		456.00	524.40		932.00	1 071.80
(ii)	Circuit per terminal point		456.00	524.40		912.00	1 048.80

A2.9.2 Diginet-Plus port charges

Item A2.9.2	DIGINET-PLUS PORT CHARGES			
	Speed	Monthly rental (Rand)		
	kb/s		New Excl VAT	New Incl VAT
	128		334.30	384.44
	192		353.61	406.66
	256		381.82	439.10
	320		384.17	441.80
	384		404.49	465.17
	448		445.02	511.78
	512		485.56	558.39
	576		526.10	605.01
	640		553.45	636.46
	704		580.82	667.94
	768		608.17	699.39
	832		635.53	730.86
	896		662.89	762.32
	960		769.29	884.68
	1024		796.64	916.14
	1088		824.00	947.60
	1152		851.36	979.07
	1216		931.42	1 071.13
	1280		958.77	1 102.59
	1344		986.14	1 134.06
	1408		1,013.49	1 165.52
	1472		1,040.85	1 196.98
	1536		1,068.22	1 228.46
	1600		1,095.57	1 259.91
	1664		1,215.15	1 397.43
	1728		1,242.50	1 428.88
	1792		1,269.87	1 460.35
	1856		1,297.23	1 491.82
	1920		1,324.58	1 523.27
	1984		1,351.95	1 554.75
	2048		1,458.63	1 677.43

A2.9.3 Diginet-Plus line rentals (used for leased line services)

Item A2.9.3	DIGINET-PLUS LINE RENTALS (Based on the radial distance between the end exchanges (Used for leased line services) Note 31e)											
	Speed Kb/s	Monthly rental (Rand)										
		0 – 50 Km					51 – 200 Km					
		New Fixed Excl VAT	New Fixed Incl VAT		New per Km Excl VAT	New per Km Incl VAT		New Fixed Excl VAT	New Fixed Incl VAT		New per Km Excl VAT	New per Km Incl VAT
128		157.66	181.31		11.27	12.96		554.58	637.77		3.77	4.34
192		233.89	268.97		15.43	17.74		778.42	895.18		5.14	5.91
256		311.39	358.10		19.49	22.42		1,001.24	1 151.42		6.46	7.42
320		388.66	446.96		23.47	26.99		1,220.08	1 403.09		7.77	8.93
384		465.69	535.54		27.39	31.50		1,436.47	1 651.93		9.05	10.41
448		538.76	619.57		31.21	35.89		1,648.87	1 896.20		10.30	11.85
512		603.35	693.85		34.96	40.20		1,843.57	2 120.11		11.53	13.26
576		666.79	766.82		38.63	44.43		2,037.67	2 343.31		12.73	14.64
640		729.09	838.45		42.22	48.55		2,227.32	2 561.42		13.92	16.00
704		789.09	907.44		45.73	52.59		2,412.46	2 774.33		15.06	17.32
768		847.92	975.11		49.16	56.54		2,593.23	2 982.21		16.19	18.62
832		905.61	1 041.44		52.50	60.38		2,770.03	3 185.54		17.28	19.88
896		962.12	1 106.45		55.78	64.14		2,942.97	3 384.42		18.36	21.11
960		1,017.50	1 170.12		58.98	67.82		3,112.03	3 578.83		19.40	22.32
1024		1,070.56	1 231.15		62.07	71.39		3,275.50	3 766.83		20.42	23.48
1088		1,122.48	1 290.85		65.11	74.88		3,435.13	3 950.40		21.43	24.64
1152		1,173.23	1 349.22		68.07	78.28		3,591.32	4 130.03		22.38	25.74
1216		1,222.84	1 406.27		70.93	81.57		3,742.63	4 304.02		23.33	26.83
1280		1,271.29	1 461.99		73.72	84.78		3,890.54	4 474.13		24.24	27.88
1344		1,317.44	1 515.05		76.44	87.90		4,033.41	4 638.42		25.13	28.90
1408		1,362.44	1 566.80		79.07	90.93		4,172.39	4 798.24		25.99	29.89
1472		1,406.27	1 617.21		81.62	93.86		4,306.45	4 952.42		26.83	30.85
1536		1,448.95	1 666.29		84.09	96.71		4,437.16	5 102.73		27.65	31.79
1600		1,490.49	1 714.06		86.48	99.46		4,563.94	5 248.53		28.42	32.69
1664		1,529.71	1 759.17		88.80	102.12		4,685.67	5 388.52		29.18	33.56
1728		1,567.78	1 802.95		91.02	104.68		4,802.97	5 523.41		29.92	34.40
1792		1,604.69	1 845.40		93.19	107.16		4,916.44	5 653.90		30.62	35.21
1856		1,640.45	1 886.52		95.27	109.56		5,026.00	5 779.90		31.30	35.99
1920		1,675.07	1 926.33		97.25	111.84		5,131.65	5 901.40		31.96	36.75
1984		1,707.36	1 963.47		99.17	114.04		5,232.26	6 017.09		32.58	37.47
2048		1,730.26	1 989.80		101.00	116.15		5,306.61	6 102.60		33.18	38.16

Item A2.9.3 (Cont)	DIGINET-PLUS LINE RENTALS (Based on the radial distance between the end exchanges) (Used for leased line services) Note 31e											
	Speed Kb/s	Monthly rental (Rand)										
		201 – 400 Km					>400 Km					
		New Fixed Excl VAT	New Fixed Incl VAT		New per Km Excl VAT	New per Km Incl VAT		New Fixed Excl VAT	New Fixed Incl VAT		New per Km Excl VAT	New per Km Incl VAT
128		1,054.94	1 213.18		1.27	1.46		1,402.19	1 612.52		0.40	0.47
192		1,465.47	1 685.29		1.71	1.96		1,932.22	2 222.05		0.52	0.60
256		1,867.51	2 147.64		2.13	2.45		2,453.74	2 821.80		0.66	0.76
320		2,263.72	2 603.27		2.55	2.93		2,969.43	3 414.84		0.77	0.89
384		2,653.73	3 051.80		2.96	3.41		3,471.46	3 992.18		0.91	1.04
448		3,037.90	3 493.59		3.36	3.86		3,967.65	4 562.80		1.04	1.19
512		3,396.89	3 906.43		3.76	4.32		4,442.39	5 108.75		1.14	1.31
576		3,755.27	4 318.57		4.15	4.77		4,905.33	5 641.13		1.26	1.45
640		4,105.50	4 721.32		4.52	5.20		5,360.10	6 164.12		1.38	1.59
704		4,445.58	5 112.42		4.89	5.62		5,804.75	6 675.47		1.48	1.70
768		4,779.45	5 496.36		5.25	6.04		6,243.15	7 179.63		1.59	1.83
832		5,105.60	5 871.44		5.61	6.45		6,662.65	7 662.05		1.70	1.95
896		5,424.19	6 237.81		5.95	6.84		7,078.33	8 140.08		1.80	2.07
960		5,735.13	6 595.40		6.29	7.23		7,482.60	8 605.00		1.90	2.19
1024		6,036.76	6 942.27		6.61	7.61		7,877.60	9 059.23		2.00	2.30
1088		6,332.66	7 282.57		6.93	7.97		8,259.37	9 498.27		2.09	2.41
1152		6,617.68	7 610.33		7.24	8.33		8,634.01	9 929.11		2.19	2.52
1216		6,897.81	7 932.48		7.55	8.68		9,000.02	10 350.02		2.28	2.62
1280		7,170.82	8 246.45		7.84	9.01		9,351.44	10 754.15		2.36	2.71
1344		7,433.15	8 548.13		8.12	9.34		9,695.92	11 150.31		2.45	2.82
1408		7,687.89	8 841.07		8.40	9.66		10,029.07	11 533.43		2.53	2.92
1472		7,937.71	9 128.36		8.67	9.97		10,349.84	11 902.31		2.62	3.02
1536		8,178.54	9 405.32		8.93	10.27		10,665.36	12 265.16		2.68	3.09
1600		8,411.77	9 673.53		9.18	10.56		10,969.51	12 614.94		2.76	3.18
1664		8,636.16	9 931.59		9.43	10.84		11,261.13	12 950.30		2.84	3.27
1728		8,850.56	10 178.14		9.66	11.11		11,542.73	13 274.13		2.92	3.36
1792		9,061.11	10 420.28		9.89	11.37		11,816.75	13 589.27		2.97	3.42
1856		9,264.00	10 653.61		10.11	11.62		12,079.40	13 891.31		3.04	3.50
1920		9,457.30	10 875.90		10.31	11.86		12,332.45	14 182.31		3.11	3.58
1984		9,643.90	11 090.49		10.51	12.09		12,575.05	14 461.31		3.17	3.64
2048		9,802.19	11 272.52		10.71	12.32		12,793.88	14 712.97		3.23	3.71

A2.9.4 Diginet-Plus line rentals (for use with FrameExpress & TI DIS)

Item A2.9.4	DIGINET-PLUS LINE RENTALS (For use with FrameExpress & TI DIS) The amounts indicated in the table will be applied as a flat rate for all distances) Note 31e			
	Speed kb/s	Monthly rental (Rand)		
			New Excl VAT	New Incl VAT
	128		204.58	235.27
	192		293.24	337.23
	256		379.94	436.93
	320		464.69	534.39
	384		547.50	629.63
	448		629.33	723.73
	512		709.22	815.60
	576		787.16	905.23
	640		863.14	992.61
	704		938.15	1 078.87
	768		1 011.22	1 162.90
	832		1 082.34	1 244.69
	896		1 151.50	1 324.23
	960		1 219.69	1 402.64
	1024		1 285.94	1 478.83
	1088		1 350.24	1 552.78
	1152		1 412.59	1 624.48
	1216		1 473.96	1 695.05
	1280		1 533.39	1 763.40
	1344		1 590.87	1 829.50
	1408		1 646.40	1 893.36
	1472		1 700.95	1 956.09
	1536		1 753.56	2 016.59
	1600		1 804.21	2 074.84
	1664		1 852.92	2 130.86
	1728		1 900.66	2 185.76
	1792		1 946.45	2 238.42
	1856		1 990.29	2 288.83
	1920		2 032.18	2 337.01
	1984		2 073.10	2 384.07
	2048		2 112.07	2 428.88

A2.9.5 & 6 ReservedA2.10 to 14 **RESERVED** (Frame Express no longer provided w.e.f. May 2019)**A2.15 MetroLink**

Item	MetroLink Access (all speeds)	Installation (Rand)		
			New Excl VAT	New Incl VAT
A2.15.1				
a	1 Year minimum rental period		R 8,768.50	R 10 083.78
b	2 Year minimum rental period		R 8,326.50	R 9 575.48
c	3 Year minimum rental period		R 7,910.50	R 9 097.08
d	4 & 5 Year		n/a	n/a

Item	MetroLink Access - per Site	Monthly Rental (Rand)					
				New Excl VAT		New Incl VAT	
				Intra-city Access	Inter-city Access	Intra-city Access	Inter-city Access
A2.15.2							
a	1 Year minimum rental period			R 4,637.38	R 4,637.38	R 5 332.98	R 5 332.98
b	2 Year minimum rental period			R 4,451.88	R 4,451.88	R 5 119.66	R 5 119.66
c	3 Year minimum rental period			R 4,173.64	R 4,173.64	R 4 799.68	R 4 799.68
d	4 Year minimum rental period			R 3,999.74	R 3,999.74	R 4 599.70	R 4 599.70
e	5 Year minimum rental period			R 3,825.84	R 3,825.84	R 4 399.71	R 4 399.71

Item	MetroLink Bandwidth per circuit (Best Effort)	Monthly Rental (Rand)					
				New Excl VAT		New Incl VAT	
				Intra-Metro Bandwidth	Inter-Metro Bandwidth	Intra-Metro Bandwidth	Inter-Metro Bandwidth
A2.15.3							
a	2Mbit/s to 125Mbit/s (1Mbit Increments)			R85.84 to R8,715.44	R279.96 to R30,964.54	R98.72 to R10,022.76	R321.95 to R35,609.22
b	130Mbit/s to 600Mbit/s (5Mbit/s Increments)			R9,047.16 to R34,424.13	R32,169.32 to R133,809.78	R10,404.23 to R39,587.75	R36,994.72 to R153,881.25
c	700Mbit/s to 1 Gig (100Mbit/s Increments)			R40,070.49 to R56,853.55	R155,929.41 to R221,976.30	R46,081.06 to R65,381.58	R179,318.82 to R255,272.75

A3 LEASED LINE SERVICES**A3.1 VOICE GRADED LEASED LINES****A3.1.1 Private lines and Tie lines**

Item A3.1.1	PRIVATE LINES/TIE LINES (Structure w.e.f. 1 March 2003) Note 29f/g	Installation			Monthly rental		
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a	Indoor						
(i)	Wires only, per terminal point		535.37	615.68		-	-
b	Outdoor						
(i)	Digital quality, per terminal point		1,070.73	1,231.34		535.37	615.68
(ii)	Fixed charge per circuit					503.95	579.55
	Per kilometer per circuit, only when between different exchanges					78.57	90.36
(iii)	Interface for tie lines						
	If provided simultaneously with a tie line		535.37	615.68		535.37	615.68
	If provided on an existing tie line					535.37	615.68

A3.1.2 Private lines and Tie lines

Item A3.1.2	PRIVATE LINES/TIE LINES (Structure before 1 March 2003) Note 29f/g	Installation (Rand)			Monthly rental (Rand)		
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a	Outdoor, installation is charged per terminal point						
(i)	Within MRA or within an exchange area in a grouped telephone-exchange system, (rental) per pair Note 3d		-	-		231.35	266.06
(ii)	Normal Quality – per pair		-	-		231.35	266.06
(iii)	Special Quality		-	-		462.70	532.11
	Plus Surcharge		-	-		963.97	1 108.57
(iv)	Between different exchanges Note 3g						
	Fixed charge per circuit plus		-	-		503.95	579.55
	Per kilometer per circuit		-	-		78.57	90.36
b	Portion between exchange and customer premises		-	-		231.35	266.06
c	Reserved		-	-		-	-
d	Reserved		-	-		-	-

Note: Normal quality no longer exists only Digital quality (technically). Discount plan DPTTMD created to make provision for price difference (only for customers with old technology)

A3.2 MEGALINE / INTER NODAL TARIFFS**A3.2.1a Megaline & Megaline Plus Bronze – A tariff – Local ends**

Item A3.2.1a	MEGALINE & MEGALINE PLUS BRONZE - A TARIFF - LOCAL ENDS (within the same exchange area) – Note 17c - 1 Year minimum rental period							
	Service	Distance km	Installation (Rand)			Monthly rental (Rand)		
				New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
	2 Mbit/s	Flat rate		-	-		3 345.90	3 847.78
	34 Mbit/s	Flat rate		-	-		16 729.52	19 238.94
	140 Mbit/s	Flat rate		-	-		46 842.64	53 869.04

Note: Only for existing customers

A3.2.2a Megaline B tariff – Local ends

Item A3.2.2a	MEGALINE B TARIFF - LOCAL ENDS (across exchange boundaries to a foreign exchange as well as between premises in the same exchange area or two neighbouring exchange areas)							
	Service	Distance km	Permanent service					
			Installation (Rand)		Monthly rental (Rand)			
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT	
	2 Mbit/s	0 - 20		-	-		9 200.84	10 580.97
	2 Mbit/s	>20 - 30		-	-		11 709.12	13 465.49
	2 Mbit/s	>30 - 40		-	-		18 067.65	20 777.80
	2 Mbit/s	>40 - 50		-	-		20 073.87	23 084.95
	2 Mbit/s	>50 - 100		-	-		29 276.65	33 668.14
	34 Mbit/s	0 - 20		-	-		46 006.16	52 907.09
	34 Mbit/s	>20 - 30		-	-		117 106.60	134 672.59
	34 Mbit/s	>30 - 40		-	-		184 024.66	211 628.36
	34 Mbit/s	>40 - 50		-	-		200 754.18	230 867.30
	34 Mbit/s	>50 - 100		-	-		292 766.50	336 681.48
	140 Mbit/s	0 - 20		-	-		128 815.72	148 138.08
	140 Mbit/s	>20 - 30		-	-		421 582.22	484 819.56
	140 Mbit/s	>30 - 40		-	-		585 533.01	673 362.96
	140 Mbit/s	>40 - 50		-	-		632 375.26	727 231.55
	140 Mbit/s	>50 - 100		-	-		960 272.98	1 104 313.93

Note: Only for existing customers

A3.2.3a Megaline & Megaline Plus Bronze – C Tariff – Main links

Item A3.2.3a	MEGALINE & MEGALINE PLUS BRONZE - C TARIFF - MAIN LINKS (based on the radial distance between the end exchanges) (C-tariff) - 1 Year minimum rental period							
	Service	Distance km	Permanent service					
			Monthly fixed cost (Rand)			Monthly rental /km (Rand)		
				New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
2 Mbit/s	0 - 50		3 348.11	3 850.32		525.02	603.77	
2 Mbit/s	>51 - 200		19 096.83	21 961.35		210.01	241.51	
2 Mbit/s	>201 - 400		44 716.31	51 423.76		81.89	94.18	
2 Mbit/s	>400		65 027.69	74 781.84		31.11	35.78	
34 Mbit/s	0 - 50		43 524.93	50 053.67		6 825.24	7 849.02	
34 Mbit/s	>51 - 200		248 281.90	285 524.19		2 730.09	3 139.60	
34 Mbit/s	>201 - 400		581 352.56	668 555.45		1 064.73	1 224.44	
34 Mbit/s	>400		845 406.25	972 217.18		404.60	465.29	
140 Mbit/s	0 - 50		110 487.40	127 060.51		17 325.59	19 924.43	
140 Mbit/s	>51 - 200		630 255.11	724 793.38		6 930.23	7 969.77	
140 Mbit/s	>201 - 400		1 475 742.46	1 697 103.82		2 702.79	3 108.20	
140 Mbit/s	>400		2 146 033.32	2 467 938.32		1 027.06	1 181.12	

Note: Only for existing customers

A3.2.1b Megaline & Megaline Plus Bronze – A Tariff – local ends

Item A3.2.1b	MEGALINE & MEGALINE PLUS BRONZE - A TARIFF - LOCAL ENDS (within the same exchange area) – No contract period - Temporary Services							
	Service	Distance km	Installation (Rand)				Monthly rental (Rand)	
				New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
2 Mbit/s	Flat rate		37 459.91	43 078.90		3 665.08	4 214.84	

A3.2.3b Megaline & Megaline Plus Bronze – C Tariff – Main links

Item A3.2.3b	MEGALINE & MEGALINE PLUS BRONZE - C TARIFF - MAIN LINKS (based on the radial distance between the end exchanges) (C-tariff) - No contract period - Temporary Services							
	Service	Distance km	Permanent service					
			Monthly fixed cost (Rand)			Monthly rental /km (Rand)		
				New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
2 Mbit/s	0 - 50		3 953.45	4 546.46		671.38	772.09	
2 Mbit/s	>51 - 200		22 793.97	26 213.06		294.98	339.22	
2 Mbit/s	>201 - 400		54 844.19	63 070.82		135.38	155.69	
2 Mbit/s	>400		83 183.10	95 660.57		66.05	75.95	

Note: Only 2 Mbit/s services provided on a temporary basis

A3.2.4a Inter Nodal Links – A Tariff – local ends

Item A3.2.4a	INTER NODAL LINKS - A TARIFF - LOCAL ENDS (within the same exchange area) – Linking two switchboards Note 41e						
	Service	Distance km	Installation (Rand)		Monthly rental (Rand)		
			New Excl VAT	New Incl VAT	New Excl VAT	New Incl VAT	
	2 Mbit/s	Flat rate	33 791.16	38 859.83		3 345.90	3 847.78

A3.2.4b Inter Nodal Links – C Tariff – Main links

Item A3.2.4b	INTER NODAL LINKS - C TARIFF - MAIN LINKS (based on the radial distance between the end exchanges) (C-tariff) - Linking two switchboards Note 41e						
	Service	Distance km	Permanent service				
			Monthly fixed cost (Rand)		Monthly rental /km (Rand)		
			New Excl VAT	New Incl VAT	New Excl VAT	New Incl VAT	
	2 Mbit/s	0 - 50	3 348.11	3 850.32	525.02	603.77	
	2 Mbit/s	51 - 200	19 096.83	21 961.35	210.01	241.51	
	2 Mbit/s	201 - 400	44 716.31	51 423.76	81.89	94.18	
	2 Mbit/s	>400	65 027.69	74 781.84	31.11	35.78	

A3.2.4c Inter Nodal Links B tariff – Local ends

Item A3.2.4c	MEGALINE B TARIFF - LOCAL ENDS (across exchange boundaries to a foreign exchange as well as between premises in the same exchange area or two neighbouring exchange areas) Note 41e						
	Service	Distance km	Permanent service				
			Installation (Rand)		Monthly rental (Rand)		
			New Excl VAT	New Incl VAT	New Excl VAT	New Incl VAT	
	2 Mbit/s	0 - 20	-	-	9 200.84	10 580.97	
	2 Mbit/s	>20 - 30	-	-	11 709.12	13 465.49	
	2 Mbit/s	>30 - 40	-	-	18 067.65	20 777.80	
	2 Mbit/s	>40 - 50	-	-	20 073.87	23 084.95	
	2 Mbit/s	>50 - 100	-	-	29 276.65	33 668.14	

Note: Only for existing customers

A3.2a MEGALINE PLUS (SILVER)**A3.2a.1 Megaline Plus (Silver) – Port charges**

Item A3.2a.1	MEGALINE PLUS (SILVER) (PORT CHARGES)						Note 41a & e	
	Service	Distance km	Installation (Rand)			Monthly rental (Rand)		
				New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a	2 Mbit/s	Flat rate		-	-		1 911.61	2 198.35
	34 Mbit/s	Flat rate		-	-		8 309.15	9 555.52
	140/155 Mbit/s	Flat rate		-	-		18 096.60	20 811.09
b	Activation per circuit	All speeds		10 426.98	11 991.03		-	-

A3.2a.2 Megaline Plus (Silver) – A Tariff – Local ends

Item A3.2a.2	MEGALINE PLUS (SILVER) A TARIFF - LOCAL ENDS (within the same exchange area)						Note 41a & e	
	Service	Distance km	Installation (Rand)			Monthly rental (Rand)		
				New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
	2 Mbit/s							
	1 year min rental period		30 846.49	35 473.46		3 976.16	4 572.58	
	3 year min rental period		21 591.58	24 830.31		3 976.16	4 572.58	
	5 year min rental period		15 422.28	17 735.63		3 976.16	4 572.58	
	34 Mbit/s							
	1 year min rental period		111 047.37	127 704.48		12 489.21	14 362.59	
	3 year min rental period		77 733.16	89 393.13		12 489.21	14 362.59	
	5 year min rental period		55 523.69	63 852.24		12 489.21	14 362.59	
	140/155 Mbit/s							
	1 year min rental period		180 450.52	207 518.10		31 324.97	36 023.71	
	3 year min rental period		126 315.18	145 262.45		31 324.97	36 023.71	
	5 year min rental period		90 224.30	103 757.94		31 324.97	36 023.71	

A3.2a.3 Megaline Plus (Silver) – C Tariff – Main links

Item A3.2a.3	MEGALINE PLUS (SILVER) C TARIFF - MAIN LINKS							Note 41a & e	
	(based on the radial distance between the end exchanges)								
	Service	Distance km	Monthly fixed cost (Rand)			Monthly rental /km (Rand)			
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT		
	2 Mbit/s	0 - 50		1 921.20	2 209.38		238.56	274.34	
	2 Mbit/s	51 - 200		9 973.04	11 469.00		100.19	115.22	
	2 Mbit/s	201 - 400		23 729.77	27 289.23		41.07	47.24	
	2 Mbit/s	>400		35 203.81	40 484.38		16.43	18.89	
	34 Mbit/s	0 - 50		34 832.66	40 057.56		3 603.31	4 143.80	
	34 Mbit/s	51 - 200		150 652.21	173 250.04		1 513.40	1 740.41	
	34 Mbit/s	201 - 400		358 496.72	412 271.23		620.50	713.58	
	34 Mbit/s	>400		531 817.75	611 590.41		248.21	285.44	
	140/155 Mbit/s	0 - 50		85 765.02	98 629.77		8 872.25	10 203.09	
	140/155 Mbit/s	51 - 200		370 948.69	426 590.99		3 726.34	4 285.30	
	140/155 Mbit/s	201 - 400		882 715.81	1 015 123.18		1 527.80	1 756.97	
	140/155 Mbit/s	>400		1 309 472.77	1 505 893.69		611.12	702.79	

A3.2b ATM EXPRESS**A3.2b.1 ATM Express (Bronze)****A3.2b.1.1 ATM Express (Bronze) – Port charges**

Item A3.2b.1.1	ATM EXPRESS (BRONZE) – PORT CHARGES							Note 41e	
	Service	Distance km	Installation (Rand)			Monthly rental (Rand)			
				New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT	
a	Port charges 2 Mbit/s	Flat rate		-	-		1 878.08	2 159.79	
b	PVC configuration Quantity: 1			853.67	981.72		-	-	
c	Activation - per circuit			10 244.05	11 780.66		-	-	

Item A3.2b.1.2	ATM EXPRESS (BRONZE) LOCAL ACCESS (within the same exchange area)					Note 41e		
	Service	Distance km	Installation (Rand)			Monthly rental (Rand)		
				New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
	2 Mbit/s	Flat rate						
	1 year min rental period			30 305.32	34 851.12		3 906.41	4 492.37
	3 year min rental period			21 212.78	24 394.69		3 906.41	4 492.37
	5 year min rental period			15 151.72	17 424.47		3 906.41	4 492.37

A3.2b.1.3 ATM Express (Bronze) – Main links

Item A3.2b.1.3	ATM EXPRESS (BRONZE) MAIN LINKS (based on the radial distance between the end exchanges)					Note 41e		
	Service	Distance km	Monthly fixed cost (Rand)			Monthly rental/km (Rand)		
				New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
	1 year minimum rental period							
	2 Mbit/s	0 - 50		2 203.61	2 534.15		285.47	328.30
	2 Mbit/s	51 - 200		11 331.08	13 030.74		120.20	138.23
	2 Mbit/s	201 - 400		26 919.10	30 956.96		49.07	56.44
	2 Mbit/s	>400		39 915.38	45 902.69		19.67	22.62
	3 year minimum rental period							
	2 Mbit/s	0 - 50		1 983.25	2 280.73		255.17	293.44
	2 Mbit/s	51 - 200		10 119.08	11 636.94		107.18	123.26
	2 Mbit/s	201 - 400		24 021.85	27 625.13		43.97	50.56
	2 Mbit/s	>400		35 613.34	40 955.34		17.52	20.15
	5 year minimum rental period							
	2 Mbit/s	0 - 50		1 762.89	2 027.32		227.77	261.93
	2 Mbit/s	51 - 200		9 024.79	10 378.50		95.66	110.00
	2 Mbit/s	201 - 400		21 430.11	24 644.63		39.20	45.08
	2 Mbit/s	>400		31 777.05	36 543.60		15.66	18.01

A3.2b.2 ATM EXPRESS (SILVER) – (34 Mbit/s is no longer provided but is maintained for existing customers)***A3.2b.2.1 ATM Express (Silver) – Port charges**

Item A3.2b.2.1	ATM EXPRESS (SILVER) – PORT CHARGES					Note 41e		
	Service	Distance km	Activation (Rand)		Monthly rental (Rand)			
				New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a	Port charges	Flat rate		-	-		1 878.08	2 159.79
	2 Mbit/s			-	-		8 163.38	9 387.89
	34 Mbit/s*			-	-		17 779.12	20 445.99
	140/155 Mbit/s			-	-		2 191.09	2 519.75
b	10 BT	All speeds		-	-			
	PVC configuration							
	Quantity: 1			853.67	981.72		3 149.10	3 621.47
	Quantity: 2 to 10			853.67	981.72		4 410.63	5 072.23
c	Quantity: 11 to 20	All speeds		853.67	981.72		3 775.12	4 341.39
	Additional blocks of 20			853.67	981.72			
	Activation - per circuit			10 244.05	11 780.66			

A3.2b.2.2 ATM Express (Silver) – Local Access

Item A3.2b.2.2	ATM EXPRESS (SILVER) LOCAL ACCESS (within the same exchange area)					Note 41e		
	Service	Distance km	Installation (Rand)		Monthly rental (Rand)			
				New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
	2 Mbit/s	Flat rate						
	1 year min rental period			30 305.32	34 851.12		3 906.41	4 492.37
	3 year min rental period			21 212.78	24 394.69		3 906.41	4 492.37
	5 year min rental period			15 151.72	17 424.47		3 906.41	4 492.37
	34 Mbit/s*							
	1 year min rental period			109 099.17	125 464.04		12 270.10	14 110.61
	3 year min rental period			76 369.42	87 824.83		12 270.10	14 110.61
	5 year min rental period			54 549.58	62 732.02		12 270.10	14 110.61
	140/155 Mbit/s							
	1 year min rental period			177 284.73	203 877.43		30 775.41	35 391.72
	3 year min rental period			124 099.12	142 713.98		30 775.41	35 391.72
	5 year min rental period			88 641.42	101 937.63		30 775.41	35 391.72
	10 BT							
	1 year min rental period			75 762.37	87 126.72		7 812.80	8 984.72
	3 year min rental period			53 031.95	60 986.74		7 812.80	8 984.72
	5 year min rental period			37 880.23	43 562.27		7 812.80	8 984.72

A3.2b.2.3 ATM Express (Silver) – Main links

Item A3.2b.2.3	ATM EXPRESS (SILVER) MAIN LINKS (based on the radial distance between the end exchanges)		Note 41e					
	Service	Distance km	Monthly fixed cost (Rand)		Monthly rental/km (Rand)			
				New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
1 year minimum rental period								
	2 Mbit/s	0 - 50		2 203.61	2 534.15		285.47	328.30
	2 Mbit/s	51 - 200		11 331.08	13 030.74		120.20	138.23
	2 Mbit/s	201 - 400		26 919.10	30 956.96		49.07	56.44
	2 Mbit/s	>400		39 915.38	45 902.69		19.67	22.62
	34 Mbit/s*	0 - 50		35 595.82	40 935.19		4 231.93	4 866.72
	34 Mbit/s	51 - 200		167 499.38	192 624.28		1 777.92	2 044.61
	34 Mbit/s	201 - 400		397 789.11	457 457.47		726.19	835.12
	34 Mbit/s	>400		589 816.15	678 288.57		290.48	334.05
	140/155 Mbit/s	0 - 50		81 007.70	93 158.85		9 540.63	10 971.73
	140/155 Mbit/s	51 - 200		377 568.48	434 203.75		4 006.57	4 607.55
	140/155 Mbit/s	201 - 400		896 676.33	1 031 177.78		1 642.69	1 889.09
	140/155 Mbit/s	>400		1 329 557.92	1 528 991.60		656.08	754.49
	10 BT	0 - 50		8 846.99	10 174.04		1 144.37	1 316.02
	10 BT	51 - 200		45 349.29	52 151.68		480.79	552.91
	10 BT	201 - 400		107 701.43	123 856.64		196.57	226.06
	10 BT	>400		159 699.10	183 653.97		78.88	90.71
3 year minimum rental period								
	2 Mbit/s	0 - 50		1 983.25	2 280.73		255.17	293.44
	2 Mbit/s	51 - 200		10 119.08	11 636.94		107.18	123.26
	2 Mbit/s	201 - 400		24 021.85	27 625.13		43.97	50.56
	2 Mbit/s	>400		35 613.34	40 955.34		17.52	20.15
	34 Mbit/s*	0 - 50		32 052.51	36 860.38		3 806.24	4 377.18
	34 Mbit/s	51 - 200		150 671.81	173 272.59		1 577.58	1 814.21
	34 Mbit/s	201 - 400		357 786.08	411 453.99		651.07	748.73
	34 Mbit/s	>400		530 506.51	610 082.49		260.44	299.51
	140/155 Mbit/s	0 - 50		72 869.36	83 799.77		8 639.15	9 935.02
	140/155 Mbit/s	51 - 200		339 556.22	390 489.65		3 593.39	4 132.39
	140/155 Mbit/s	201 - 400		806 571.22	927 556.90		1 477.41	1 699.03
	140/155 Mbit/s	>400		1 196 209.49	1 375 640.91		588.47	676.74
	10 BT	0 - 50		7 960.54	9 154.62		1 029.18	1 183.55
	10 BT	51 - 200		40 779.30	46 896.20		430.71	495.32
	10 BT	201 - 400		96 833.63	111 358.67		176.55	203.03
	10 BT	>400		143 572.69	165 108.59		70.11	80.63

Item A3.2b.2.3 (contd.)	ATM EXPRESS (SILVER) MAIN LINKS (based on the radial distance between the end exchanges)		Note 41e					
	Service	Distance km	Monthly fixed cost (Rand)		Monthly rental/km (Rand)			
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT	
5 year minimum rental period								
	2 Mbit/s	0 - 50		1 762.89	2 027.32		227.77	261.93
	2 Mbit/s	51 - 200		9 024.79	10 378.50		95.66	110.00
	2 Mbit/s	201 - 400		21 430.11	24 644.63		39.20	45.08
	2 Mbit/s	>400		31 777.05	36 543.60		15.66	18.01
	34 Mbit/s*	0 - 50		28 484.16	32 756.78		3 380.55	3 887.63
	34 Mbit/s	51 - 200		133 931.89	154 021.68		1 402.31	1 612.65
	34 Mbit/s	201 - 400		318 020.94	365 724.08		580.95	668.09
	34 Mbit/s	>400		471 597.50	542 337.12		232.89	267.82
	140/155 Mbit/s	0 - 50		64 781.12	74 498.29		7 687.60	8 840.74
	140/155 Mbit/s	51 - 200		301 994.69	347 293.89		3 192.73	3 671.64
	140/155 Mbit/s	201 - 400		717 174.79	824 751.01		1 302.14	1 497.46
	140/155 Mbit/s	>400		1 063 416.96	1 222 929.51		523.36	601.86
	10 BT	0 - 50		7 074.09	8 135.21		914.00	1 051.10
	10 BT	51 - 200		36 209.32	41 640.72		383.12	440.59
	10 BT	201 - 400		85 965.81	98 860.68		156.51	179.99
	10 BT	>400		127 458.79	146 577.61		62.60	71.99

A3.3 RESERVED

A3.4 MetroLAN

Item	MetroLan Access (all speeds)	Installation (Rand)		
			New Excl VAT	New Incl VAT
A3.4.1				
a	1 Year minimum rental period		R 8,768.50	R 10 083.78
b	2 Year minimum rental period		R 8,326.50	R 9 575.48
c	3 Year minimum rental period		R 7,910.50	R 9 097.08
d	4 & 5 Year		n/a	n/a

Item	MetroLAN Access - per Site	Monthly Rental (Rand)					
				New Excl VAT		New Incl VAT	
				Intra-city Access	Inter-city Access	Intra-city Access	Inter-city Access
a	1 Year minimum rental period			R 4,637.38	R 4,637.38	R 5 332.98	R 5 332.98
b	2 Year minimum rental period			R 4,451.88	R 4,451.88	R 5 119.66	R 5 119.66
c	3 Year minimum rental period			R 4,173.64	R 4,173.64	R 4 799.68	R 4 799.68
d	4 Year minimum rental period			R 3,999.74	R 3,999.74	R 4 599.70	R 4 599.70
e	5 Year minimum rental period			R 3,825.84	R 3,825.84	R 4 399.71	R 4 399.71

Item	MetroLAN Bandwidth per circuit (Best Effort)	Monthly Rental (Rand)					
				New Excl VAT		New Incl VAT	
				Intra-Metro Bandwidth	Inter-Metro Bandwidth	Intra-Metro Bandwidth	Inter-Metro Bandwidth
a	2Mbit/s to 125Mbit/s (1Mbit Increments)			R42.92	R97.06	R49.36	R111.62
				to R4,357.72	to R11,124.55	to R5,011.38	to R12,793.23
b	130Mbit/s to 600Mbit/s (5Mbit/s Increments)			R4,523.58	R11,561.08	R5,202.12	R13,295.24
				to R17,212.07	to R49,692.83	to R19,793.88	to R57,146.75
c	700Mbit/s to 1 Gig (100Mbit/s Increments)			R20,035.24	R57,929.46	R23,040.53	R66,618.88
				to R28,426.78	to R82,561.38	to R32,690.80	to R94,945.59

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A3.5 BROADCASTING SERVICES

A3.5.1 Music Circuits

Item A3.5.1		MUSIC CIRCUITS				
		Installation (Rand)		Monthly rental (Rand)		
		New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a	Permanent Access circuit	2 080.00	2 392.00		269.00	309.35
(i)	Surcharge per circuit	-	-		883.00	1 015.45
b	One way 2-wire circuit (7.5/15 kHz)					
(i)	24 Hours per day:					
	Fixed charge per month	-	-		104.00	119.60
	Per kilometre per month	-	-		20.40	23.46
(ii)	Temporary circuits					
	Plus per hour per km	-	-		0.47	0.54
(iii)	Service charge per circuit per occasion	883.00	1 015.45		-	-
c	Music Taxi	644.00	740.60		2 070.00	2 380.50
	Music Taxi (3 Year contract)	644.00	740.60		1 427.00	1 641.05

A3.5.2 Television circuits

Item A3.5.2		TELEVISION CIRCUITS				
		Installation (Rand)		Monthly rental (Rand)		
		New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a	Permanent circuits					
(i)	Video plus 2 audio circuits:					
	Fixed rental per month	28 800.00	33 120.00		2 146.00	2 467.90
	Per kilometre per month				321.35	369.55
(ii)	Video plus 3 audio circuits:					
	Fixed rental per month	28 800.00	33 120.00		3 219.00	3 701.85
	Per kilometre per month				343.00	394.45
(iii)	Video plus 4 audio circuits:					
	Fixed rental per month	28 800.00	33 120.00		4 292.00	4 935.80
	Per kilometre per month				365.20	419.98
(iv)	Video plus 1 audio circuit (Applies to services provided before 1996/01/01)					
	Fixed rental per month	-	-		1 070.00	1 230.50
	Per kilometre per month	-	-		239.40	275.31
b	Temporary circuits - Video plus one audio					
(i)	Per hour, per km	-	-		2.10	2.42
(ii)	Domestic charges, per occasion	2 380.00	2 737.00		-	-
c	Video switching per occasion	1 454.00	1 672.10		-	-

PART B: INTERNATIONAL SERVICES**B1 Reserved****B2.4 Telephone service on board a ship**

Item B2.4	TELEPHONE SERVICE ON BOARD A SHIP	Usage					
				New Excl VAT	New Incl VAT		
a	Unit charge			0.494	0.568		
		Installation			Monthly rental		
		New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT	
b	Telephone service on board a ship not exceeding 3 months	166.46	191.43		-	-	
c	Ships moving from one quay to another (line and apparatus)	166.46	191.43		-	-	
d	After hours installation charge for ships moving from one quay to another and telephone service on board a ship not exceeding 3 months Note 9a	233.04	268.00		-	-	
e	Telephone service for a ship exceeding 3 months	638.55	734.33		262.28	301.62	
f	After hours installation charge for a telephone on board a ship exceeding 3 months	843.29	969.78		-	-	
g	BlockCall * (No longer provided) Note 16j	23.35	26.85		20.51	23.59	
(i)	BlockCall Plus	23.35	26.85		30.57	35.16	
h	ForwardCall *	23.35	26.85		4.39	5.05	
i	Locking facilities	77.50	89.13		-	-	

* Rental apply only to services on board a ship for a period exceeding 3 months

B3 CALLS TO MOBILE SATELLITE TERMINALS VIA THE INMARSAT SYSTEM**B3.1 Inmarsat rates**

For more information on Inmarsat rates contact our International Customer Care Centre on 0800 11 33 66.

B3.2 Radiotelephone calls from ships to Inmarsat terminals

Item B3.2	RADIOTELEPHONE CALLS FROM SHIPS TO INMARSAT TERMINALS		
a	TO INMARSAT A	Charge per minute (Rand)	
	Via VHF		
(i)	Coast station charge, plus		
(ii)	Telephone call charge to appropriate INMARSAT terminal as per international call charge list		
	Via HF		
(iii)	Coast station charge, plus		
(iv)	Telephone call charge to appropriate INMARSAT terminal as per international call charge list		
		New Excl VAT	New Incl VAT
		3.22	3.70
		8.58	9.87

NOTES ON RADIOTELEPHONE CALLS FROM SHIPS TO INMARSAT TERMINALS

A ship at sea wishing to make a call to an INMARSAT user can be connected via the coast stations. The ship can call on a VHF or HF radio circuit and be connected to an INMARSAT mobile via the International Operational Centre.

B3.3 Message delivery from ship to shore received via Inmarsat

Item B3.3	MESSAGE DELIVERY FROM SHIP TO SHORE RECEIVED VIA INMARSAT		
		New Excl VAT	New Incl VAT
	A surcharge of	8.79	10.11
	Plus a handling fee of	26.75	30.76
	Total charge per message	35.54	40.87

NOTES FOR DELIVERY OF MESSAGES RECEIVED FROM AN INMARSAT MOBILE

An Inmarsat mobile station may forward a message to the coast stations for onward delivery. These messages must be treated as data and not counted per word. Please note the mobile station is already paying Inmarsat charges. The charges are made up of a surcharge equivalent of one coast station Telex-over-radio charge plus a handling fee.

B3.4 Delivery of messages to Inmarsat "C" terminals

Item B3.4	DELIVERY OF MESSAGES TO INMARSAT "C" TERMINALS			
			New Excl VAT	New Incl VAT
	Delivery of messages via INMARSAT C per minute		16.67	19.17
	Plus a handling fee of		26.75	30.76
	TOTAL		43.42	49.93

NOTES FOR DELIVERY OF MESSAGES VIA INMARSAT "C"

Only messages received via telex, fax, telephone or E-mail may be transmitted. These messages will not be counted per word but will be treated as data.

B3.5 Telegrams from ship to an Inmarsat "C" terminals

Item B3.5	TELEGRAMS FROM SHIP TO AN INMARSAT "C" TERMINAL			
			New Excl VAT	New Incl VAT
	INMARSAT "C" charge per minute		16.67	19.17
	A coast station charge per word of		1.64	1.89
	Plus a handling fee of		26.75	30.76

NOTE ON TELEGRAMS RECEIVED FROM A SHIP TO BE DELIVERED TO AN INMARSAT "C" TERMINAL.

A message received from a ship at sea via radiotelephone service will be treated as a telegram and be counted per word. As there are no land line charges involved the sender will be charged a coast station charge per word. He will also be charged the relative Inmarsat "C" transmission charges plus a handling fee.

B4 RESERVED**B5 DATA SERVICE**

B5.1 Reserved**B6 LEASED CIRCUITS****B6.1.1 International data circuits via Submarine cable**

Item B6.1.1	INTERNATIONAL DATA CIRCUITS VIA SUBMARINE CABLE						
	Bandwidth	Via Submarine Cable – Zone 1			Via Submarine Cable – Zone 2		
		Rand			Rand		
			New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT
a (i)	Monthly rental 9600 bits (Analogue) 64 kb/s 128 kb/s 192 kb/s 256 kb/s 320 kb/s 384 kb/s 512 kb/s 576 kb/s 640 kb/s 704 kb/s 768 kb/s 1024 kb/s 1408 kb/s 1536 kb/s 1984 kb/s	Discontinued 1,924.13 3,330.50 4,634.68 5,976.79 6,735.67 7,735.07 9,473.76 9,820.15 10,446.84 11,607.80 11,880.14 14,559.48 16,831.22 18,348.98 18,762.70	Discontinued 2 212.75 3 830.08 5 329.88 6 873.31 7 746.02 8 895.33 10 894.82 11 293.17 12 013.87 13 348.97 13 662.17 16 743.40 19 355.91 21 101.33 21 577.10		Discontinued 1,760.72 3,047.15 4,241.16 5,468.22 6,163.45 7,078.39 8,668.98 8,985.38 9,558.83 10,621.26 10,870.34 13,322.02 15,400.98 16,789.61 17,797.57	Discontinued 2 024.83 3 504.22 4 877.33 6 288.45 7 087.97 8 140.15 9 969.33 10 333.19 10 992.65 12 214.45 12 500.90 15 320.32 17 711.13 19 308.05 20 467.21	
(ii)	Installation	4 000.00	4 600.00		4 000.00	4 600.00	
b (i)	Monthly rental 8 Mb/s 34 Mb/s 45 Mb/s 155 Mb/s	THESE PRICES ARE ONLY AVAILABLE ON REQUEST. TO OBTAIN MORE INFORMATION, PLEASE CALL 0800 111 3444					
(ii)	Installation						

Item B6.1.1 Cont.	INTERNATIONAL DATA CIRCUITS VIA SUBMARINE CABLE						
	Bandwidth	Via Submarine Cable – Zone 3			Via Submarine Cable – Zone 4		
			Rand		Rand		
		New Excl VAT	New Incl VAT		New Excl VAT	New Incl VAT	
a (i)	Monthly rental						
	9600 bits (Analogue)	Discontinued	Discontinued		Discontinued	Discontinued	
	64 kb/s	850.68	978.28		796.21	915.64	
	128 kb/s	1,308.46	1 504.72		1,132.20	1 302.03	
	192 kb/s	1,673.21	1 924.19		1,498.18	1 722.90	
	256 kb/s	2,038.57	2 344.36		1,807.85	2 079.03	
	320 kb/s	2,402.10	2 762.42		2,226.46	2 560.42	
	384 kb/s	2,768.08	3 183.29		2,320.09	2 668.11	
	512 kb/s	3,496.36	4 020.81		2,901.49	3 336.72	
	576 kb/s	3,761.35	4 325.55		3,279.10	3 770.96	
	640 kb/s	4,023.90	4 627.49		3,561.84	4 096.12	
	704 kb/s	4,287.67	4 930.82		3,818.88	4 391.71	
	768 kb/s	4,553.28	5 236.27		4,020.84	4 623.97	
	1024 kb/s	5,607.14	6 448.22		4,891.10	5 624.77	
	1408 kb/s	6,777.29	7 793.88		5,978.02	6 874.72	
	1536 kb/s	6,902.75	7 938.16		5,995.76	6 895.13	
	1984 kb/s	7,028.21	8 082.44		6,012.90	6 914.84	
(ii)	Installation	4 000.00	4 600.00		4 000.00	4 600.00	
b (i)	Monthly rental	THESE PRICES ARE ONLY AVAILABLE ON REQUEST. TO OBTAIN MORE INFORMATION, PLEASE CALL 0800 111 3444					
	8 Mb/s						
	34 Mb/s						
	45 Mb/s						
	155 Mb/s						
(ii)	Installation						

ZONES FOR LEASED CIRCUITS VIA SUBMARINE CABLE

Zone 1: Belgium, Canada, France, Germany, Italy, Netherlands, Portugal, Spain, Switzerland, UK and USA

Zone 2: Australia, China, Cyprus, India, Korea, Malaysia, Singapore, Taiwan and Thailand

Zone 3: Benin, Cameroon, Ghana, Ivory Coast, Nigeria, Senegal and Congo

Zone 4: Angola, Gabon and Mauritius

Note: Destinations not indicated above could be facilitated on request.

B6.1.2 International data circuits via Satellite

Item B6.1.2	INTERNATIONAL DATA CIRCUITS VIA SATELLITE			
	Bandwidth	Via Satellite – Zone 1 & 2		
		Rand		
			New Excl VAT	New Incl VAT
a i)	Monthly rental 9600 bits (Analogue)			
	64 kb/s	Discontinued	Discontinued	
	128 kb/s	5,208.12	5 989.34	
	192 kb/s	9,149.40	10 521.81	
	256 kb/s	12,728.38	14 637.63	
	320 kb/s	14,998.28	17 248.03	
	384 kb/s	17,453.02	20 070.97	
	512 kb/s	20,043.00	23 049.45	
	576 kb/s	26,998.38	31 048.14	
	640 kb/s	27,988.60	32 186.89	
	704 kb/s	29,769.52	34 234.94	
	768 kb/s	33,049.84	38 007.31	
	1024 kb/s	33,854.00	38 932.10	
	1408 kb/s	44,327.77	50 976.94	
	1536 kb/s	51,242.15	58 928.47	
	1984 kb/s	55,869.48	64 249.90	
(ii)	Installation	69,670.08	80 120.59	
		4 000.00	4 600.00	

ZONES FOR LEASED CIRCUITS VIA SATELLITE*Zones 1 and 2 consolidated***B6.2 Monthly rental for network access**

Item B6.2	MONTHLY RENTAL FOR NETWORK ACCESS	Rand Excl VAT	Rand Incl VAT
a	Network Terminating Unit (NTU)	Item A2.8 & A2.9	Item A2.8 & A2.9
b	Access – Per terminal point	Item A2.8 & A2.9	Item A2.8 & A2.9

NOTES ON LEASED CIRCUITS (ANALOGUE & DIGITAL)

The local end connection to the nearest multiplexer at the exchange is copper wire, but the national transmission link from the exchange to the earth station is optic fibre.

Leased circuit charges via satellite are for both continental and inter-continental circuits and exclude the local end connection.

Satellite circuits are available to most destinations worldwide

Minimum contract term of service:

- * 2Mbit/s and lower bandwidths - 1 year
- * Above 2 Mbit/s up to 45 Mbit/s - 1 years
- * 155Mbit/s - 1 years

The contract period shall commence on the day on which the service is commissioned.

Should the Customer terminate this contract prior to the termination date, the Customer shall pay a penalty amount equal to the percentage indicated below, of the rental which would otherwise have been payable for the remainder of the Initial Term of the service. This condition will not be applicable when the fixed term contract is terminated for the purpose of replacing the existing contract term with Telkom with a new contract for greater commercial value.

- For any services of 2 Mbit/s and lower, a penalty of 15 % of the rental for the remainder of the period;
- For services higher than 2 Mbit/s but less than 34 Mbit/s, a penalty of 25 % of the monthly rental for the remainder of the period;
- For services of 34 Mbit/s and higher, a penalty of 100 % of the monthly rental for the remainder of the period.

Temporary services

Should Telkom accept an order for a temporary service, the minimum contract term for such a service will be:

- 2 Mbit/s and lower bandwidths - 3 months;

All other conditions will be applied according to the current contractual stipulations. To obtain more information, please call 0800 111 3444.

B6.3 Cancellation fee

Item B6.3	CANCELLATION FEE	Rand Excl VAT	Rand Incl VAT
a	Prior to authorisation	Available on request	Available on request
b	After authorisation but not yet completed	Available on request	Available on request

NOTES ON CANCELLATION FEE

Depending on the circumstances for the cancellation of an application, the above-mentioned cancellation charges may be levied.

B6.4 Fixed contract term discounts

Discounts available on request.

B6.5 Reserved**B7 RESERVED****B8 INTERNATIONAL FREECALL**

Item B8.1	INTERNATIONAL FREECALL		New Rand Excl VAT	New Rand Incl VAT
a	Once-off service access charge per FreeCall number should a customer order more than one FreeCall number simultaneously the following discounted rates will be applicable		658.37	757.13
	Once-off service access charge for the first FreeCall number		658.37	757.13
	Once-off service access charge per additional FreeCall number		327.85	377.03
b	Monthly rental for FreeCall numbers			
	1 to 10 FreeCall numbers		134.99	155.24
	11 and more FreeCall numbers		80.10	92.12
c	Day time manager (initial set-up)		-	-
d	Any changes to an existing FreeCall number (New destination number, changes to the Day time Manager, etc.)		163.38	187.89

NOTES ON INTERNATIONAL FREECALL

The FreeCall customer will be responsible for the cost of all international calls made to the FreeCall number. Call charges are the same as the Standard time International rates already in force between Telkom and each individual country from where FreeCall calls will be accepted.

B9 Reserved

PART C EXPLANATORY NOTES

Telephony:

Note 1	Concessions
Note 2	Calls
Note 3	Minimum-rental area
Note 4	Reserved
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Note 8	Leased circuits
Note 9	Transfers
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Telematics:

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Note 26	Teleprinter
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Note 36	Telex
Note 37	Reserved
Note 38	Reserved
Note 39	Telkom Enhanced Fax
Note 40	Reserved
Note 41	Megalines and ATM Express

NOTE 1 CONCESSIONS

NOTE 1 a Reduced installation charge and monthly rental for social pensioners:

In respect of one main basic telephone service for residential purposes for the recipient of an older persons, disability and war veterans grant, as defined in the Social Assistance Act, 2004 (Act 13 of 2004) as well as other pensioners whose total monthly income is not more than the maximum pension of the aforementioned social pensioners: Provided that such a person renders proof to the satisfaction of Telkom SA Limited regarding his/her status as a pensioner and that he/she is the head of the household at the address where the telephone service is to be provided to him/her or that he/she requires the telephone service for his/her own use in an old age home or similar institution.

Social pensioners retain their reduced line rental if they apply for any supplementary services such as TalkPlus, Surfmore, ADSL etc. However, if a social pensioner choose to subscribe to the InfnitCall Plan he/she will forfeit the reduced rental and the service will be converted to a normal full rental residential service.

NOTE 1 b Reserved

NOTE 1 c Reserved

NOTE 1 d Call charge concessions

Visually disabled telephone customers in possession of a certificate issued by the South African National Council for the Blind which certifies that the holder is a visually disabled person who rents a telephone service from Telkom and cannot be assisted by other members of his/her household to look up telephone numbers: First R44.45 (Incl. VAT) or part thereof that register on the customer's meter per debit period.

NOTE 1 e Telephone services provided on a temporary basis for use by political parties either for election campaigns and at polling booths for the election of members of parliament, or for campaigns in connection with referendums and at polling stations established for referendums. The minimum monthly rental is equal to the rental for one month applicable to permanent services.

NOTE 1 f To Members of Parliament and session officials in Cape Town and vicinity for the duration of the Parliamentary session. Monthly rental is payable on a pro rata basis from the date on which the service starts until the date on which it is terminated.

NOTE 1 g Ordinary refers to customers not qualifying for a concession or rebate in terms of Note 1.

NOTE 1h The concession is not granted automatically. Persons must make special application. In the case of a customer who already has a basic telephone service, the rebate applies from the date of application for the concession. However, a person who applies for a new service qualifies for the rebate as from the date of installation, provided he/she applied for the concession on or before this date. In the latter instance, customer advisers must ensure that the application form for participation in the concession is handed to the prospective customer together with the order form for a basic telephone service.

NOTE 1i The installation of the first exchange connection for clinics, hospitals, schools, libraries and local authorities is free of installation charge. For all subsequent services the normal prescribed charges apply. The appropriate rentals are payable at all times.

NOTE 2 CALLS

NOTE 2 a Reserved

NOTE 2 b Reserved

NOTE 2 c Should advice of charge be requested for fixed-time calls, the surcharge for advice of charge is payable in addition to the surcharge for fixed-time calls.

NOTE 2 d The prescribed manually-operated call charge is payable in respect of each individual connection. The call charges are assessed from the exchange where the conference call originates and is payable in addition to the connection charge. Metering of the call should only commence once all the parties have been connected.

NOTE 2 e The connection charge is payable when a booked conference call is cancelled within 30 minutes before its commencement.

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NOTE 3 **MINIMUM-RENTAL AREA**

The minimum-rental area is the built-up area within an exchange area.

NOTE 3 a The distance for service beyond the minimum-rental area is measured according to the radial distance from the exchange.

NOTE 3 b Distance for a portion of the line beyond the minimum-rental area, measured along the actual route or nearest road, whichever is the shorter, per kilometre or portion thereof, per pair. The total rental consists of the fixed rental for the portion within the MRA plus the per pair kilometre charge beyond the MRA.

NOTE 3 c Line rental per kilometre or portion thereof based on the radial distance between the various trunk-line exchanges and, where applicable, the radial distance between the trunk-line exchanges and the terminal exchanges, per pair

NOTE 3 d Line rental, irrespective of the length of the wires, per pair. See chapter 14 of Commercial Policy Reference Document.

NOTE 3 e Reserved

NOTE 3 f Reserved

NOTE 3 g Between different exchanges or between different exchange areas in grouped telephone-exchange systems. Line rental based on the radial distance between the various trunk-line exchanges and, where applicable the radial distance between the trunk-line and the terminal exchanges.

NOTE 3 h The rental consists of the appropriate fixed rental for the portion of the line within the MRA plus the total per kilometer charge of the line beyond the MRA as per item A1.2.3 f (iv).

NOTE 4 **RESERVED**

NOTE 5d Where more than one line/service is provided/transferred simultaneously on the same premises, the reduced installation/transfer charge is applicable to all such lines. This means, if for example an exchange connection is provided together with an indoor extension to the same customer on the same premises at the same time, then the reduced installation charge applies to both these lines. Any combination of lines provided to the same customer on the same premises at the same time are therefore subject to the reduced installation charge

NOTE 5p An installation charge is payable if the existing wiring of the A/J is to be extended or transferred indoors.

NOTE 6l The charges prescribed are for indoor extensions. Where applicable the prescribed rental for outdoor wiring is also payable and an installation charge for outdoor extensions applies.

NOTE 6m Lines include exchange lines, tie lines and extensions.

NOTE 6n The standard service fee is payable for any modification, augmentation, transfer etc. of/on any existing PABX. The fee is not payable when a new PABX is installed.

NOTE 6t If more than one outdoor extension is provided / transferred at the same time on the same premises the reduced charge is applicable to all such lines. See also note 5d.

NOTE 6u Rental and installation charges for exchange lines to be added and updated in addition to the package rental.

NOTE 6v Rental payable in addition to standard exchange line port rental.

NOTE 7 **AUXILIARY EQUIPMENT**

NOTE 7 a Subscriber private meter for use by a customer at an automatic exchange with variable time interval metering: The charge includes the activating facility in the exchange.

NOTE 7 b Activating facilities in telephone exchanges for subscriber private meters provided on PABX systems, per junction line equipped with such facility.

NOTE 7 c The charges prescribed apply over and above the charges applicable to the type of service on which the auxiliary/Customer's Premises Equipment is used.

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- NOTE 7 d The monthly rental for subscriber private meter facilities in telephone exchanges, item A1.2.1b, is not included in this tariff.
- NOTE 7 e No monthly rental is payable where these instruments are used on single lines. However, where these instruments are used on switchboard lines the prescribed monthly rental is still applicable.
- NOTE 7 f An additional R535.37 (Excl VAT) to be debited manually when installed by Telkom at a customer's premises
- NOTE 7g Reserved
- NOTE 7h Service no longer provided – rental for existing customers only.
- NOTE 8 RESERVED**
- NOTE 9 TRANSFERS**
- NOTE 9 a Installation or transfer of any service or device which is undertaken after hours on request of the customer will be carried out at the prescribed installation/transfer fee plus 40%. In case of the recovery of a service/device the standard service fee plus 40% will apply.
- NOTE 9 b Reserved
- NOTE 9 c The outdoor transfer of a service in effect means the discontinuance of the existing service and the provision thereof at the new location/address. The charge as for a new installation thus applies.
- NOTE 9 d Any type of telephone, device or exchange connection provided on a temporary basis for use by political parties either for election campaigns and at polling stations for the election of members of Parliament or for campaigns in connection with referendums and at polling stations established for referendums
- NOTE 9 e The indoor transfer fee applies when a service is transferred within the same building, as defined in the Commercial Policy Reference Document.
- NOTE 10 FREE CALLS - Notwithstanding the rates in table A1.6 no charges are applicable to the following calls**
- NOTE 10 a Local calls made from customers:
Flat-rate exchanges - irrespective of the duration of the call
- NOTE 10 b Multi-party and party-line services:
For calls between customers on the same line or to customers connected to the same exchange or its auxiliary exchanges or to another exchange in the same group in grouped telephone-exchange systems
- NOTE 10 c Automatic party lines:
For calls between customers on the same line
- NOTE 10 d For calls between customers connected to theoretical exchanges (TES) served by the same control exchange and to customers connected to the relevant control exchange.
- NOTE 11 DIFFERENT CALL CHARGES - Notwithstanding the rates in table A1.6 the following charges apply:**
- NOTE 11 a Payphones at exchanges that are not equipped with facilities for metering according to variable time interval (VTI) as described in conditions of contract:
For calls to customers or other payphones connected to the same exchange: Payphone unit call charge per three minutes or portion thereof.
- NOTE 11 b Payphone calls at automatic exchanges equipped with facilities for VTI metering. The call charge is prescribed in table under item A1.6.1 for calls with VTI metering, except that no charge shall be raised for any unexpired metering period that has already commenced when the connection is made.
- NOTE 11 c For calls to customers or other payphones connected to the same exchange:
Local call charges (0-50km) in the Table under item A1.6.2 applies.
- NOTE 11 d Payphones with VTI facilities in grouped message-rate exchange systems:
Local call charges (0-50km) in the Table under item A1.6.2 applies.

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- NOTE 11 e To customers or payphones connected to exchanges in different groups:
The metering periods in the Table under item A1.6.2 apply.
- NOTE 11 f Reserved
- NOTE 11 g For calls between customers connected to the same exchange or its auxiliary exchanges or between exchanges in the same group in grouped telephone-exchange systems:
Rate A in the Table under item A1.6.2 applies.
- NOTE 11 h For calls in grouped message-rate exchanges made by customers from exchanges in one group to exchanges in another group, the metering periods as prescribed in the Table under item A1.6.2 apply.
- NOTE 11 i For calls between exchanges in one group and exchanges in another group in grouped telephone-exchange systems, the charges per call as prescribed in the Table under item A1.6.2 apply.
- NOTE 11 j Customers and payphones connected to any other exchange than the controlling exchange, the trunk call charges prescribed in the Table under item A1.6.2 apply with the relevant TES as the measuring-point exchange.
- NOTE 11 k Reserved
- NOTE 11 l Automatic message-rate exchanges – Local call charges (0-50km) in the Table under item A1.6.2 applies.
- NOTE 11 m For calls between exchanges in one group and exchanges in another group in grouped telephone-exchange systems, the charges per call are as prescribed in item A1.6.1
- NOTE 11 n to q Reserved
- NOTE 12 EXTENSIONS**
- NOTE 12 a Reserved
- NOTE 12 b Telephone extensions on different premises than the main service (including rental for standard instrument) - The rental for outdoor wiring should be added to the rental for same premises extensions where applicable. Since 1 April 2003 outdoor extensions are restricted to the same premises.
- NOTE 12 c Exchange or extension lines terminated on first unit. The prescribed tariffs apply.
- NOTE 12 d Each individual telephone instrument in the Plan system shall be regarded as an extension line.
- NOTE 12 e When Telkom is requested to provide an indoor extension off an automatic residential and single line business exchange connection, it is done so against payment of a once-off installation fee. The wiring and jack becomes the property of the customer but a mandatory monthly maintenance fee is payable to secure free maintenance of the extension wiring and jack.
- NOTE 12 f Reserved
- NOTE 13 INSTALLATIONS**
- NOTE 13 a The REUEC charge must not be applied to services that carry a prescribed installation charge that is lower than the REUEC charge. For example, the social pensioner rate will apply when a pensioner obtains a service under the REUEC conditions.
- NOTE 14 RESERVED**
- NOTE 15 CHANGES: NUMBER/NAME/CUSTOMER**
- NOTE 15 a Zero charge applies where renter passes away and account is transferred on to the name of the spouse, or where a woman has married and requires that the registers be changed to her new surname. The same applies where a woman gets divorced and requests the surname to be changed to her maiden name. See Chapter 49 of Vol. 4 of the Commercial Policy Reference Document.
- NOTE 15 b Charge is per invoice (bill group) irrespective of the number of lines per invoice.

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NOTE 15 c Reserved.
NOTE 15 d The charge falls away when the conversion is arranged simultaneous with a change of telephone number.

NOTE 16 **MISCELLANEOUS**

NOTE 16 a Telephone service on board a ship for a period not exceeding three months.
NOTE 16 b Rental and installation charges already included in the tariffs for the main service or extension.
NOTE 16 c Exchange connection, includes DSL, VSAT, ISDN BRA & telex.
NOTE 16 d Reserved
NOTE 16 e Abbreviated dialing (SpeedCall) - A block of 10 numbers is regarded as one facility.
NOTE 16 f Change of main telephone number only = R246.08 (Excl VAT)
Change of MyRing secondary number/s per occasion = R23.35 (Excl VAT)
Change of main number and secondary number/s simultaneously = R246.08 (Excl VAT)
Reconnection payable for main number only.
NOTE 16h This service has been replaced by the Enhanced Service facilities and should no longer be provided to new customers. The tariffs apply to existing customers only. In the event of a PlusFacility customer requesting the amendment of facilities within an existing packet the service must be transferred to the Enhanced Service features.
NOTE 16i Reserved
NOTE 16j Where more than one TalkPlus facility is provided simultaneously, the installation (registration) fee as for one single facility is payable. The same policy applies when more than one facility is amended at the same time.
NOTE 16k A registered customer of a telephone service can obtain a copy of his/her telephone account/detail bill, free of charge. However, if a third party should request a duplicate of a customer's account, the request must be handled in accordance with the conditions contained in Chapter 44 of the Commercial Policy Reference Document, and the charge must be applied.
NOTE 16l Additional data volume can be obtained at the price quoted. The upgrade will be in operation for a minimum period of 30 days. The service will be downgraded at the customers request only after 30 days. No downgrade fee will be charged.
NOTE 16m DSL rental charges are payable in addition to the exchange line charges. DSL installation charge only applicable when customers request Telkom to do the installation; and only when the DSL is not provided simultaneously with the main service.
NOTE 16n All national telephone calls (Standard & Callmore) within the Telkom network to 5 pre-selected telephone numbers are subject to 10% discount.
NOTE 16o The monthly charge consists of the normal ADSL connectivity rental, service fee and modem price based on a 24-month interest free installment plan.
NOTE 16p The physical conversion to PrepaidFone is not possible. Conversion from ISDN BRA to PrepaidFone must be treated as the discontinuance of the ISDN and new provision of the PrepaidFone service at the prescribed rate.
NOTE 16q The exchange connection charges are payable in addition to the SSO charges. In the event of a SSO indoor transfer only the tariff for the indoor transfer of the exchange line/s is/are payable.
NOTE 16r The charge only applies if a Telkom technician is not required to do the installation and is the filed tariff. Product Management will run promotions from time to time when the self-install option will be allowed free of charge and this should be verified with the relevant product manager.
NOTE 16s Where an indoor transfer of a service on the same premises is required simultaneously with the conversion of one service to another, only the conversion charge is payable. No indoor transfer fee must be added.

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NOTE 16t The charge is payable once only per occasion, i.e. it covers both the temporary suspension and restoration of the service on the requested dates: it is NOT payable twice.

NOTE 16u The prescribed monthly rental for the applicable DSL service will apply irrespective of whether it was self installed by the customer or by Telkom.

NOTE 16v Fast DSL based on 2Mbps technology
Faster DSL based on 4Mbps technology
Fastest DSL based on 10Mbps technology

NOTE 17 ISDN

NOTE 17 a Where an ISDN 30 PRA service(s), whether subject to an agreement or not, is transferred indoors and prior to the transfer of the service(s), the customer enters into an ISDN 30 PRA agreement for which the then current installation charge is less than the indoor transfer fee, the installation charge that would be applicable to the same number of new services, will apply. Should the service be subject to an agreement, however, the term of the new agreement must be longer than the remainder of the existing agreement.

NOTE 17 b BRI access will always consists of a basic access charge and a value added charge.

NOTE 17 c Minimum rental period is one year.

NOTE 17 d A portion of an hour should also be billed according to the hourly charge.

NOTE 17 e The installation charge will be waived if MSN and DD services are installed at the same time as a basic access service.

NOTE 17f The installation charge for supplementary services should be waived if it is provided simultaneously with the initial provision of the BRI or PRA service.

NOTE 17g Rental for DDI numbers applies per BRA. If a customer has 3 BRA connections and the DDI numbers are split amongst the 3 links, the charge is rental x 3.

TELEMATICS

NOTE 25-27 RESERVED

NOTE 28 PRIVATE LINES

NOTE 28 a Private lines are currently provided by means of digital transmission equipment and the Voice Grade Leased Line (VGLL) Terminating Unit (TU) provides an analogue interface to the customer. In all instances where these lines are provided the VGLL TU must be specifically configured for the customer's application.

NOTE 28 b Should a line extend from a point within the minimum rental area (MRA) of an exchange to a point beyond the MRA, the portion beyond the MRA is charged in addition to the portion within the MRA.

NOTE 28 c Reserved

NOTE 29 DATA AND VOICE GRADED LEASED LINES (VGLL)

NOTE 29 a Reserved

NOTE 29 b Reserved.

NOTE 29 c The line rental is based on the radial distance between the end exchanges.

NOTE 29 d Reserved.

NOTE 29 e The network access circuit shall be rented permanently.

NOTE 29 f If both the termination points of a circuit are within the boundary of the same exchange, rental and installation must be charged for both terminations. Over and above these amounts, the fixed line charge must always be applied irrespective of the distance between the terminal points

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NOTE 29 g Rental is calculated per pair and installation per terminal point.

NOTE 30 RESERVED

NOTE 31 DIGINET AND DIGINET-PLUS

Diginet is the digital data service that provides efficient and reliable point to point data connections between business locations.

NOTE 31 a If a Diginet link is used as an access circuit to Saponet, (i.e. the circuit between a customer's premises and the data switching exchange), the customer pays for a Diginet port charge at the multiplexer in his parent telephone exchange, but not for a Diginet port charge at the multiplexer in the data switching exchange.

NOTE 31 b Telkom may elect to install a Diginet multiplexer at a customer's premises, instead of connecting a customer to the nearest telephone exchange. A multiplexer has a complement of 31 time slots terminating in Diginet ports.

NOTE 31 c Reserved

NOTE 31 d No Megaline installation or local end charges should be used in the case of single circuits unless the customer requests and insists that a 2 Mbit/s (currently only 1984Kbit/s is available) local-end be installed for his exclusive use (dedicated access circuit). Normal Diginet Network access charges to be applied to all speeds (i.e. 128kb/s to 1984 kb/s).

NOTE 31 e Where the multiplexer is on the customer's premises the radial distance is calculated from the local exchange that would normally serve the customer.

NOTE 31 f A multipoint network comprises three or more terminal points interconnected by means of multipoint extensions, including a multipoint extension to SAPONET, terminating in multipoint junction equipment. The charge for each multipoint extension is levied between the relevant terminal point and the multi-junction equipment point where the multi-dropping occurs. In the case where a line interconnecting two multi-junction equipment points in a multipoint network, the charge for the radial distance between the two multi-junction equipment points is levied.

NOTE 31 g Reserved

NOTE 31 h Reserved

NOTE 32-34 RESERVED

NOTE 34 c Up to five Permanent Virtual Circuits (PVC's) can be configured on each FrameExpress port. No additional fees are charged for the configuration of PVC's.

NOTE 34 d When PVCs need to be reconfigured or multiple configurations are needed, the current fee under Item A2.11.1 d (i) applies for every 5 configurations per occasion. Should a sixth configuration be necessary on the same occasion, the fee is charged again for the sixth configuration or any number of configurations between 6 and 10.

NOTE 35 AFTER-HOURS REPAIR SERVICE

NOTE 35 a No charges are levied for after-hours repairs. The details of whether after-hours repairs should also be done in the case of party line services etc. is left to the discretion of regional offices.

After-hours repair service is rendered during the following hours:
Monday to Friday : From 17:00 until 07:30 the following morning
Week-ends : From 17:00 on Fridays until 07:30 on Monday mornings
Public Holiday : From 17:00 on the preceding workday until 07:30 the next workday.

NOTE 36-41 RESERVED

NOTE 41 MEGALINES AND ATM EXPRESS

NOTE 41a Pure Megaline and Megaline-Plus Bronze services may no longer be provided as new services. The "Silver" attribute has been removed from the Megaline Plus name. Only Megaline Plus services are offered as new services. Megaline-Plus services are enhanced Constant Bit Rate (CBR) broadband services. These services enable broadband (2M/bits or higher bandwidth) applications using Asynchronous Transfer Mode (ATM) switching and statistical multiplexing through the Telkom national network. ATM transports units of information in fixed length cells and supports wide area network applications consisting of data, video, voice and imaging over a single broadband access facility.

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Megaline-Plus provides current Megaline customers with the benefits of new technology through Telkom's national ATM network. Customers will receive these benefits and improvements in service reliability on the main link portion of their service.

Megaline Plus is a further service enhancement using ATM switching to allow the addition or change of end locations, with customer selected priorities on an application by application basis. Both Megaline Products provide guaranteed CBR speeds (2 M/bits, 34 M/bits & 140 M/bits) between the customer's end locations.

NOTE 41b Should a customer need a Megaline service for a period of less than a year and is unwilling to enter into a one year agreement, the higher price is available to accommodate his needs of less than a year.

NOTE 41c ATM Express

The "Silver" attribute has been removed from the ATM Express name. ATM Express services are Variable Bit Rate (VBR) services that provide scalable bandwidth speeds higher than 2 M/bits using Asynchronous Transfer Mode (ATM) switching. These services allow access to the extra bandwidth speeds (M/bits), when there is space on the link and are variable from a guaranteed minimum speed up to a specified limit.

ATM Express Standard (Old Bronze) is provided only at a 2M/bits bandwidth speed. ATM Express is provided as a total service solution up to and including the customer's premises. ATM Express enables bandwidth speeds of 2 M/bits, 34 M/bits, 140/155 M/bits and 10 BT. The service has a re-routing capability that can switch the connections automatically if failures occur on links

NOTE 41d Due to cost implications, temporary services cannot be provided on 34Mbit/s and 140/155 Mbit/s.

NOTE 41e E1, E3 and 10BaseT interfaces only supported for existing customers. All new customer interfaces will be STM-1 OC3 for speeds 2 – 155 Mbit/s.

NOTE 42 TELKOM INTERNET

NOTE 42a The two 64k/bit channels are combined in one 128k/bit channel. Telephone calls are double the price. The ISP will guide the customer how to convert to 128 k/bits and what equipment etc. is required.

PART D IMPORTANT GENERAL NOTES

- A** A telecommunications line is considered to be in good working order until the Customer in question notifies Telkom SA Ltd to the contrary. Faults reported by the customer shall be repaired as soon as possible. Telkom SA Ltd shall under no circumstances be liable for any loss or damages resulting from any delay in restoring the service or from the total or partial interruption of the service. Notwithstanding this provision, Telkom SA Ltd shall grant a rental rebate if a customer's service has been totally interrupted for a continuous period of at least 24 hours, or if, irrespective of the period of the interruption, the rental applicable *pro rata* to the period of such interruption amounts to at least R535.37 (Excl VAT).
- B** Installation, transfer or recovery of any service or device which is undertaken after hours on request of the customer will be carried out at the prescribed installation/transfer fee plus 40%. In case of the recovery of a service/device the standard service fee plus 40% will apply.