

ASSISTANCE FROM PARTNER AGENCIES

What if I am not eligible for any of the DPSS Homeless Programs?

We work closely with Community-Based Organizations who also provide homeless assistance and supportive services. If you are not eligible for any DPSS Homeless Services, one of our General Relief or CalWORKs Homeless Case Managers can assist to refer you to one of these Community-Based Organizations that provide Homeless Services.



DPSS ALSO OFFERS NUTRITION & HEALTHCARE ASSISTANCE TO HOMELESS INDIVIDUALS AND FAMILIES



CALFRESH PROGRAM

- Provides a food benefit for individuals or families who have limited income and resources to buy the food they need to stay healthy.
- Provides access to prepared meals from participating restaurants for homeless, elderly, or disabled individuals.
- The amount of benefits is based on the income and household size.



MEDI-CAL

Provides comprehensive medical coverage for individuals and families with low income or who are unable to afford the cost of their medical care.

DPSS Offers Multiple Ways to Apply APPLICATION OPTIONS



ONLINE

To apply online, please visit:

dpss.lacounty.gov

Click "Your Benefits Now" (YBN) to apply for CalWORKs, General Relief, CalFresh, and Medi-Cal benefits. (Application may also be downloaded)

IN PERSON

To apply in person, visit any DPSS District Office or outreach site.

Visit our website to find a DPSS office near you. Click on the "FIND A SERVICE" tab



PHONE or U.S. MAIL

To apply over the phone or request applications, please call the Customer Service Center (CSC): (866) 613-3777

Open Monday-Friday 7:30 a.m. to 5:30 p.m.

For assistance on weekends, holidays, or after hours, contact the INFO Line of Los Angeles at 211.

HOMELESS SERVICES



INTRODUCTION

If you are homeless or at risk of becoming homeless and need assistance, DPSS offers a variety of financial, nutrition, healthcare, and housing programs and services that may assist you.

In order to be assessed for any of the Housing Programs and Services we offer, you must first apply for one of our financial assistance programs:

- ▶ **General Relief**, if you are single adult with no dependents, or
- ▶ **CalWORKs**, if you have minor children or are pregnant.
- ▶ **Refugee Cash Assistance**, if you have an immigration status that meets the definition of a Refugee for benefit eligibility purposes.

If you want to apply for CalWORKs or General Relief Homeless Programs, you must apply in person at a CalWORKs or General Relief District office. When applying, you should identify that you are homeless, or at-risk of becoming homeless, and you will be referred to a Homeless Case Manager.

General Relief

Provides temporary cash aid for adults and certain legal residents who are ineligible for federal or state programs. The maximum monthly GR grant is \$221.00. Once approved for General Relief and deemed employable, you are required to participate in the GROW Program, which offers the following services:

Services Offered

- Employment Development
- Education Services
- Supportive Services (Domestic Violence, Substance Use Disorder, Mental Health, and Expungement)
- Training Services
- Youth Services

If you are unemployed and deemed potentially eligible to Supplemental Security Income (SSI), SSI Advocacy Services are offered through the Department of Health Services' County-wide Benefits Entitlement Services Team (CBEST), to assist you to obtain an SSI approval. Supportive Services (Domestic Violence, Substance Use Disorder, and Mental Health) are also provided.

Ask your GROW Worker for more information about these services.



HOUSING SERVICES FOR INDIVIDUALS

For homeless individuals receiving General Relief, DPSS offers:

Emergency Housing

Crisis Housing:

Provides Emergency Shelter assistance while your General Relief application is in "Pending" status. Transitional Aged Youth (TAY) and disabled individuals may opt to receive extended-stay transitional housing services for up to 90 days.

Housing Subsidy

General Relief Housing Subsidy and Case Management Program:

Provides a rental subsidy of up to \$475.00 (\$475.00 + \$100.00 from the participant's General Relief Monthly Grant) and case management services to individuals and couples without children.

CalWORKs

Provides temporary financial assistance and employment focused services to families with minor children who have income and property below State maximum limits for their family size.

Once approved for CalWORKs, you will receive an appointment for the GAIN/REP Program if you are registered as a mandatory participant.

SERVICES OFFERED

- Employment and Educational Services
- Subsidized Employment
- Mental Health
- Substance Use Disorder
- Supportive Services for Victims of Domestic Violence
- Supportive Services (transportation, child care, work/school related expenses)
- Recurring Special Need

- Nonrecurring Special Need
- Diversion

Ask your GAIN/REP Worker for more information about these services.

Our Homeless Case Management Program can assist you to:

- Determine appropriate services for you and your family and facilitate access to services.
- Make appropriate referrals to services you may need.
- Identify available resources for you and your family.



HOUSING SERVICES FOR FAMILIES

For families receiving CalWORKs, and are homeless or at-risk of becoming homeless, DPSS offers:

Homeless Prevention

Emergency Assistance to Prevent Eviction*:

Helps pay up to \$3,000 for back due rent and/or utilities for up to two months to assist a Welfare-to-Work (WtW) family to maintain permanent housing.

Emergency Housing

Temporary Homeless Assistance (HA):

Provides up to 16 consecutive days of temporary shelter payments to stay in a hotel/motel or commercial establishment.

Temporary Homeless Assistance Program +14:

Provides WtW families who have exhausted or are ineligible to the State's Temporary HA Program with up to 14 days of temporary shelter payments to stay in a hotel/motel or commercial establishment.

Expanded Temporary Homeless Assistance:

This program is for CalWORKs applicants who are victims of domestic violence and fleeing their abuser.

When an apparently eligible CalWORKs applicant provides a sworn statement of past or present DV and is fleeing his/her abuser:

- He/she is considered homeless and can get a lump sum for 16 consecutive days of Temporary HA on the day of his/her application; and
- An additional lump sum payment for 16 additional consecutive days immediately following the initial 16-day period, can be issued when the CalWORKs application has not yet been approved or denied.

Permanent Housing

4-Month Rental Assistance Program*:

Provides a rental subsidy for four consecutive months to a WtW family living in a non-subsidized permanent housing. If the family is participating in the GAIN/REP Family Stabilization Program, they can receive a rental subsidy for up to eight consecutive months.

Moving Assistance**:

Provides WtW families a payment of up to \$2,500 to pay:

- Move-In Costs (e.g., security deposits)
- Moving costs (e.g., truck rental)
- Purchase of a stove and/or refrigerator
- Utility turn-on fees required for gas, electricity or water

Note: If you receive Refugee Cash Assistance, you may be eligible to the following homeless assistance programs:

- Temporary Homeless Assistance
- Permanent Homeless Assistance
- Permanent Homeless Assistance Arrearages

Permanent Homeless Assistance

Provides a payment to cover security deposit costs including the last month's rent and any legal payment, fee, deposit, or charge that is required by a landlord as a condition of assuming occupancy.

Permanent Homeless Assistance Arrearages:

Provides a payment to cover up to two months of back due rent when facing an eviction.

*Once in a Lifetime Program

** Once in a Lifetime Program with exceptions. Ask your GAIN Worker, Eligibility Worker or Homeless Case Manager for more information.