

Radio/Navigation Anti-Theft Code

How to Get the Anti-Theft Codes From the Interactive Network (iN)

You can retrieve the anti-theft code for an audio or navigation unit from the iN if you have the unit's serial number. Starting with model year 2002, you can get the serial number without removing the audio or navigation unit. To get the serial number, do this:

For all audio units except 2003-07 Accord with navigation:

1. Make sure **COdE** appears in the upper display. You can do this by briefly disconnecting the battery.
2. Turn the ignition switch to ACC (I), and turn off the audio unit.
3. Push and hold the No. 1 and 6 preset buttons on the audio unit, then turn on the audio unit. The serial number may appear as a single eight-digit number or two four-digit numbers that are combined to create the eight-digit serial number.

NOTE: Refer to the following resources for more information:

- The applicable service manual
- Honda ServiceNews article titled *“Electronically Retrieving Audio Unit Serial Numbers”*
- Tech2Tech segment titled *“Don’t Have The Anti-Theft Code? Here’s An Easy Way To Get It”*

For 2003-07 Accord models with navigation/audio units:

1. Make sure **COdE** appears in the upper display. You can do this by briefly disconnecting the battery.
2. Turn the ignition switch to ACC (I), and turn off the audio unit.
3. Press and hold the top halves of the **SEEK/SKIP** and **CH/DISC** bars, then press and release the **PWR/VOL** knob. The display toggles between two screens. The first screen displays a U and the first four digits of the serial number (for example **U1234**). The second screen displays an L and the last four digits of the serial number (for example **L5678**). Ignore the letters **U** and **L**, and use the eight digit serial number on the iN.

NOTE: Refer to the Honda ServiceNews article titled *“Electronically Retrieving Audio Unit Serial Numbers”* for more information.

For navigation units with an orange, a turquoise, a white, or a gray (Canada) navigation DVD disc:

1. Enter the navigation diagnostic mode by pressing and holding the Menu, Map/Guide, and Cancel buttons at the same time.
2. From the **Select Diagnosis items** screen, select **Detailed Information & Settings**, then select **Unit Check**, then select **Navi ECU** or **ECU Info**.

NOTE: Refer to the following resources for more information:

- The applicable service manual
- The applicable navigation system PDI service bulletin
- Tech2Tech segment titled *“Don’t Have The Anti-Theft Code? Here’s An Easy Way To Get It”*

Navigation units with a black navigation DVD do not have an electronic method to get the serial number. You must get the serial number from the navigation unit. Depending on the vehicle, the navigation unit can be in the dash, in the trunk, or under one of the front seats. Refer to the applicable service manual for more information about location and removal procedures. The serial number **CANNOT** be found using the navigation display serial number located in the dash.

Once you have the serial number, go to the iN to get the anti-theft code:

1. Log on to the iN
2. Select: **SERVICE**
3. Select: **Vehicle Information**
4. Select: **Anti-Theft Code Inquiry**
5. Enter your identification number
6. Enter your DPTS number (must be seven digits)
7. Enter the last four digits of your Social Security Number
8. Select: **Radio/CD** or **Navigation**
9. Enter the Radio or Navigation Serial Number
10. Select: **Submit**

If you still have trouble recovering the anti-theft code, refer to the FAQs.

NOTE:

- If you are not sure whether the unit is an audio unit or a navigation unit, enter the serial number under Product as both Radio/CD and Navigation.
- Combined audio/navigation units (Civic, CR-V, etc.) use only one four-digit code. Refer to the applicable navigation PDI service bulletin for more information about anti-theft codes.
- You may see more than one anti-theft code for a serial number. Make sure to try them all to get the correct one.

Frequently Asked Questions (FAQs)

I tried to get the anti-theft code from the iN, but it still doesn't work. What should I do?

Refer to the **Converting Serial Numbers** tables (on pages 3–4). Some serial numbers need to be put into the proper format to get the anti-theft code. If you still cannot get the proper code, remove the audio or navigation unit and make sure you have the full serial number and model reference number handy (located on the audio or navigation unit) before calling Warranty Operations department at 310-783-3240. **DO NOT** replace the audio or navigation unit until after contacting the Warranty department.

NOTE: Check the serial number on the bottom of the unit against the serial number you submitted to iN. If they are different, try the new serial number.

Can I retrieve the anti-theft code using the VIN?

You **CANNOT** retrieve an anti-theft code using the VIN.

How do I determine which radios are Anti-Theft Radios?

Early models with anti-theft radios will have the words "ANTI-THEFT" on the face plate of the radio next to the flashing red light.

Later model audio units will have words "ANTI-THEFT" and flashing red light only if the vehicle does not have a security indicator located in the gauge assembly.

On the Bose radios there are two labels, and each label has its own serial number. Which one do I use to get the code?

There are two labels with serial numbers on the unit, one on the bottom of the radio and the other on the side. Use the serial number on the side label to retrieve the code.

Some older model vehicles have a tuner and a CD or cassette player together. How do I find the serial number that will allow me to access the anti-theft code?

Though these units are stacked on top of each other, they are detachable. The serial number for the anti-theft unit can usually be found on the tuner assembly. Please note that if the serial number begins with an MW or AJ, then you **do not** have the correct serial number to obtain the anti-theft code.

Can a customer call Warranty Operations to obtain an anti-theft code for their vehicle?

For security reasons we **CANNOT** give the customer the anti-theft code, and we would refer them to a Honda dealer or to Automobile Customer Service.

When I called Warranty Operations to get the anti-theft code, I was told it will take a few days to get the code from the vendor. Why does it take so long to get a code?

There have been instances where neither the dealer nor the warranty analyst has access to the anti-theft code information. In this case the analyst must contact the radio vendor, either by e-mail or by phone. We have been working with the vendors so that the information is available to you no later than 24 hours after you request a code.

On the iN, the 2003-2007 Accord only lists a five-digit audio anti-theft code, but the unit itself will only accept a four-digit code. What do I do?

The audio units for the 2003–07 Accords were supplied by both Japan and the U.S. factories. The Japan-built vehicles use a four-digit code, while U.S.-built vehicles use a five-digit code.

For Japan-built vehicles, select **NAVIGATION** from the **Product** drop-down menu, enter the audio unit serial number, and click **Submit**. You'll see a four-digit code.

For U.S.-built vehicles, select **RADIO/CD** from the **Product** drop-down menu, enter the audio unit serial number, and click **Submit**. You'll see a five-digit code.

Also see the Honda ServiceNews article titled *“Audio Unit Won’t Take Five-Digit Anti-Theft Code”*.

Converting Serial Numbers

Some audio and navigation units have a serial number that must be converted before being submitted to the iN.

1. Retrieve the serial number electronically. Refer to How to Get the Anti-Theft Codes From the iN (page 1) and the FAQs for more information.
2. Check the manufacturer of the audio or navigation unit. The parts catalogue has many of the audio and navigation unit manufacturers listed that you can use as a resource.
3. Refer to the applicable manufacturer in the table, and convert the serial number into the correct iN format.
4. Enter the converted serial number into the iN. If the anti-theft code does not work, go to step 5.
5. Remove the audio or navigation unit, and write down the full serial number and the model reference number from the unit. Call the Warranty Operations department at 310-783-3240 for help. **Do not** call Tech Line.

ALPINE

Example Serial #	Correct iN Format
CDB23009502 B	CDB23009502 (Delete letter at end of Serial #)
8 80134988	B 80134988 (Replace first digit with “B”)
B80134432 A	B80134432 (Delete letter at end of Serial #)

CLARION

Example Serial #	Correct iN Format
CLJGKB940025793	40025793 (last eight digits)
CLJAAA1401 03579	00 03579 (Add 00 + last five digits)
CA33608763	CA33608763 (no changes)
0006099	0006099 (no changes)

PIONEER

Example Serial #	Correct iN Format
SB02348	302348 (Replace first two letters with "30")
CCPK002110UC	30002110 (Remove letters, begin with "30")

PANASONIC

Example Serial #	Correct iN Format
M96G100010	M96G100010 (no changes)
00A10021	00A10021 (no changes)
10002	10002 (no changes)
17012345	10012345 (change second digit to "0")
C01A112345	11112345 (precede last five digits with "111")
11212345	11112345 (precede last five digits with "111")

KENWOOD

Example Serial #	Correct iN Format
KE0893P8009301	KE0893P8009301 (no changes)