

2019-2020

Shocker Hall

ARRIVAL GUIDE



Welcome to Shocker Hall! We hope you enjoy living in the heart of Shocker Nation and being a part of this amazing community. In Shocker Hall, you have it all — community, convenience, and the chance to really experience college. The hub of campus, the Rhatigan Student Center, is just moments from your front door, and the Shocker Dining Hall is even closer! You can grab a bite to eat, play pool, check your mail, study, bake cookies, or just hang out with friends — all from the comfort of your new home away from home.

SHOCKER HALL INFORMATION DESK

DESK SERVICES

The Shocker Hall Information Desk is open every day from 8am to midnight to serve you. Our friendly receptionist and student staff can assist you with mail, packages, equipment check-out, and questions.

The information desk also strives to ensure the safety and security of all residents. If you ever witness suspicious behavior, individuals who do not belong in our community, or policy violations occurring, please contact the Shocker Hall Information Desk at 316-978-3386 (if it's between 8am – midnight) or the RA on Duty at 316-210-4773.

The Shocker Hall Information Desk offers many services and items for residents to check out. Some of the most popular items include:

- Campus maps
- Carts & dollies for moving
- Vacuums and cleaning kits
- Kitchen supplies, dishes
- Board games

KEYS & DOOR ACCESS

You will need your Shocker Card to access the outside entrances of your building. If you lose your Shocker Card, you will need to obtain a Guest Pass until you can replace your card over at the Shocker Card Center in the RSC. Guest passes may be obtained at the Shocker Hall Information Desk.

If you are locked out of your room, come to the Information Desk and one of our staff will escort you to your room to let you in. There is a \$10 lock-out fee added to your bill. If you lose your key permanently, you will be charged \$25 per key.

MAIL

When you receive mail, you will be notified via email. Show that email to the Shocker Hall Information Desk and our staff will be able to assist you.

Your mailing address format is:

Resident's Name
2020 N. Perimeter Rd., Room # _____
Wichita, KS 67208



IMPORTANT CONTACTS

Housing & Residence Life

Main Office: Shocker Hall

2020 N Perimeter Road

Open Monday–Friday, 8:00am–5:00pm

Phone: 316-978-3693

Email: housing.wsu@wichita.edu

Website: wichita.edu/housing

Shocker Hall Information Desk:

316-978-3386

Residence Life Coordinators:

Carlos Cortés - carlos.cortes@wichita.edu

Lauren Wilson - lauren.wilson@wichita.edu

SHOCKER HALL AMENITIES

Shocker Dining

1st floor of Building D — Stop by and get a bite to eat or obtain a to-go container if you are on the way to class. First year residents all have unlimited meal plans, so come and go as much as you please!

Groundhouse

1st floor just off of the Dining Hall — You can get a Reverie coffee, snack, or other beverage here with cash or Dining Dollars.

Monday–Friday: 7:00am–12:00am

Saturday–Sunday: 7:00am–10:00am

Main Lobby

1st floor of Building A — there is a pool table, foosball table, and 2 TVs — one for viewing and one for gaming

Study Rooms

Additional smaller study rooms are scattered throughout the building. No reservation required.

Ping Pong Table — B3 lounge



@WichitaStateHousing



@WichitaHousing

TRANSPORTATION: CAMPUS AND LOCAL



CAMPUS SHUTTLES

Campus Shuttles are a free and convenient way for you and any campus guests to get around the university quickly! Shuttle service runs Monday-Thursday from 7:30 a.m. – 10 p.m. and Friday from 7:30 a.m. – 6 p.m. The shuttle route runs throughout main campus, over to the Metroplex, and Tall Oaks Apartments. On Wednesdays and Fridays, one of the Campus Route shuttles will extend its route to include the Walmart at 29th and Rock Road. Service to Walmart will begin when it is requested by a passenger.

For routes and information: wichita.edu/shuttle

Wondering where the shuttle is? Track your shuttle! The Shocker Shuttle Tracker app will show you the current location of each shuttle and how long it will be before it arrives at a particular spot. Download it today!

WICHITA PUBLIC TRANSPORTATION

A new partnership between WSU and Wichita Transit will allow students to ride city buses for free and travel to and to utilize the Q-Line Trolley service on weekends. Just present your Shocker Card to the bus driver!

Also, a new bus route called Route 202 will connect The Metroplex, WSU's main campus, and WSU South. The route will travel north and south on Oliver. Service will run on an hourly schedule Monday through Friday beginning at 7:30 a.m. and ending each day after the conclusion of WSU evening classes.

For bus routes & schedules, visit wichitatransit.org.

PARKING ON CAMPUS

To park on campus, you will need to purchase an ePermit through your myWSU portal. Green or Green-and-Yellow-Striped lots are designated student parking lots. Students must have an ePermit to park on campus from 7am to 5pm when school is in session. Please visit wichita.edu/parking for more information.

PARKING PERMITS

Students parking on campus are required to have an ePermit, which is a virtual parking permit where your license plate serves as your permit. Student ePermits are \$150 for the year or \$75 for the semester. A student can register up to 5 vehicles on a single ePermit, but only one vehicle can be parked on campus at any given time.

VISITOR PARKING

Visitors to the Wichita State campus may park without an ePermit for four calendar days during the year (July - June). On your fifth visit to campus during the year, you'll need to purchase a Visitor ePermit through the parking website. Visitors may park in lots with green, yellow, or yellow-and-green-striped signage. Visitors can also park in the metered parking garage at the RSC.



SHOCKER PARKING CONTACT INFO

316-978-3333

wichita.edu/parking

wsuparking@wichita.edu

REGISTER YOUR BICYCLE!

We recommend you register your bike, if you have not already done so. This can help if your bike is ever stolen. On the Housing website, there is a Bike Registration Form to complete. Once your form is processed, we will contact you to come to the Shocker Hall front desk to pick up your registration sticker to attach to your bike.

SHOCKER HALL ACTIVITIES COUNCIL



Facebook: @ShockerHall
Twitter: @WSU_SHAC
Instagram: WSU_SHAC
Snapchat: WSUshac

Please talk to the SHAC Advisor, Carlos Cortés at the Shocker Hall office or email him at carlos.cortes@wichita.edu for more information!

If you are interested in getting involved on campus, there are hundreds of student organizations to choose from. But one of the best involvement opportunities for new Shocker Hall residents is the Shocker Hall Activities Council. This student organization is open to all Shocker Hall residents. There are officer positions available each fall that students can run for. It's a great way to have fun and meet new people! Some events they have hosted in the past include:

- Escape Room
- Smoothie & Study Program
- Foam Party
- Midnight Breakfast
- Halloween Party
- Move-In
- End of Year Bash
- Painting Party

DINING SERVICES

Dining Services is committed to supporting students by offering healthy, delicious meal options at the Shocker Dining Hall as well as grab-n-go options at the GroundHouse and other retail locations across campus. You're sure to eat, learn, and live well while studying here at WSU.



SHOCKER DINING HALL

Shocker Dining is the all-you-care-to-eat Café on campus with 11 unique food service platforms where you are sure to find something that meets your taste preference. If you have a meal plan, you'll use your meal swipes here, but anyone can eat at Shocker Dining by conveniently paying at the entrance.

Shocker Dining Hall Hours:

Monday–Friday: 7:00am–8:00pm

Saturday–Sunday: 10:00am–1:30pm and 5:00pm–8:00pm

Late Night, Sunday–Thursday: 8pm–11pm

GROUNDHOUSE

The GroundHouse is a coffee shop/convenience store located off the east side of Shocker Dining. It has freshly made pastries, salads, sandwiches, snacks, bottled beverages and a Reverie coffee café. Students with meal plans can use their Dining Dollars here but anyone can purchase items from the GroundHouse.

Groundhouse Hours:

Monday–Friday: 7:00am–12:00am

Saturday–Sunday: 7:00am–10:00am

SHOCKER SPORTS GRILL & LANES

Shocker Sports Grill & Lanes is a great place to relax and have fun with your friends and family. Bowling, billiards, darts, video games, parties, tournaments, food and fun can ALL be found in the lower level of the Rhatigan Student Center. Please note that food from the Shocker Sports Grill & Lanes must be purchased with cash, as they do not accept Dining Dollars or meal plan swipes.

OTHER DINING OPTIONS

There are a variety of other dining locations on campus to fit your needs including Starbucks, Pizza Hut, Chick-fil-A, Panda Express, and Freddy's Frozen Custard & Steakhburgers. These all take Dining Dollars and are located on the first floor of the Rhatigan Student Center.

GETTING CONNECTED

WIRELESS INTERNET

Conveniently, there is wireless Internet (WiFi) access in every building on campus. Just login to the WSU Secure network using your myWSU ID and password. If you are having trouble, please contact the Technology HelpDesk at 316-978-4357.

WIRED INTERNET CONNECTION

Your room has a LAN Internet connection — all you need is an Ethernet cable to connect to your computer! If your wall connection is not working, call the WSU Help Desk at 316-978-4357. If the connection point looks broken, please come to the Shocker Information Desk and our staff can enter a maintenance request.

CABLE TV

As part of your residence hall benefits, we provide extended cable television programming to all rooms in Shocker Hall. Cox Cable offers a diverse channel lineup, including ESPN, CNN, and many of the most popular channels available.

Each room has a cable connection, but you are responsible for providing your own television. If your cable connection is not working, contact Cox Communications at 1-888-438-6673. If the actual outlet is damaged, visit the Shocker Information Desk and our staff will fill out a maintenance request.

LANDLINE TELEPHONES

Telephones and activated landlines are not provided.

TECHNOLOGY HELP DESK

316-978-4357

wichita.edu/helpdesk

helpdesk@wichita.edu

DINING SERVICES

316-978-5861

dineoncampus.com/wsudining

WHAT IF SOMETHING IN MY ROOM IS BROKEN?

If something is broken in your living space (furniture, appliances, heat/air), please visit the information desk and our staff will enter a maintenance request. Please note, maintenance requests should not be filled out for connectivity issues — contact the WSU Help Desk at 316-978-4357 for issues with the internet.

NEW RAVE GUARDIAN MOBILE APP

As part of Wichita State's ongoing commitment to campus safety, the university is launching Rave Guardian, a free mobile app for Android and Apple smartphones that turns any smartphone into a personal safety device.



POLICIES

All students have the responsibility to abide by university and housing policies and to report safety concerns and policy violations that are taking place in their room, suite, floor, and/or building. You should know that there are consequences for making choices that violate community standards.

You are responsible for abiding by all policies outlined on our website and in the housing contract.

Please visit wichita.edu/housing and scroll to the bottom of the main page to find the link to a digital copy of the Housing Handbook.

You are also responsible for following the University's Student Code of Conduct, which may be viewed at: http://www.wichita.edu/about/student_conduct/

TRASH & RECYCLING

There are trash/recycling rooms in Building D on floors 0, 2, 3 and 4. These rooms have trash and recycle bins available for your convenience. Please do not contaminate the recycle bins with prohibited materials (trash and unaccepted items). Thank you!

PAYING HOUSING BILLS

You can view and pay your Housing bill online by logging into your myWSU student account suite. If you have questions regarding your bill, please call the Housing Office at 316-978-3693.

EMERGENCY UPDATES

Get the emergency information you need instantly and effortlessly! With the Shocker Alert System, we will contact you by email the moment there is an emergency or weather alert that affects the campus. To sign up for text alerts through our emergency notification system, log in to the myWSU portal and select the Shocker Alert link in the top center box of your Home tab.



SHOCKER CARDS

You'll need your Shocker Card for many things on campus, such as accessing the Heskett Center and Shocker Athletics games, using the library, eating in the dining hall, and getting into Shocker Hall! To get your Shocker Card or replace a lost Shocker Card, please stop by Room 105 on the first floor of the RSC.

SHOCKER CARD CENTER

316-978-CARD (2273)

shocker.card@wichita.edu

UNIVERSITY POLICE & SECURITY

The WSU Police Department is here to ensure that the entire campus community receives quality law enforcement services in a fair and compassionate manner. The officers and staff strive to enhance the educational experience of students by providing them with guidance and support. Some of the extra services UPD provides include jump starts, instructions on how to change a tire, and safety escorts.

SAFETY ESCORTS

Oftentimes, students and employees need to be on campus at night or during odd hours of the day and would feel more comfortable having someone walk with them. If you need a Safety Escort, please call the University Police Department at 316-978-3450. Tell the dispatcher where you are and request an escort to a campus location. They will dispatch an officer to walk with you or to give you a ride to your desired location.

UNIVERSITY POLICE DEPARTMENT

Immediate Response/Dispatch: 316-978-3450

wichita.edu/police

police@wichita.edu