

Forward Test Years for US Energy Utilities

Dr. Mark Newton Lowry, PhD
President
Pacific Economics Group Research LLC

Society of Utility and Regulatory Financial Analysts
SURFA 48th Annual Financial Forum
April 28-29, 2016
Indianapolis, IN



Introduction

The choice of a test year for rate cases is an important issue in regulation

Use of forward test years in rate cases is growing

Economic research can help regulators improve test year practices

This presentation provides useful results applicable to vertically integrated electric utilities (VIEUs) and energy distributors.

Plan of Presentation

- Test Year Basics
- Forward Test Year Pros & Cons
- When are Future Test Years Needed?
- Statistical Methods for Cost Projections
- Making FTYs Work

Test Year Basics

Rate Year	Year rates take effect (usually t+1)
Historical Reference Year	Reference year for most test year calculations (usually t-1)
Historical Test Year (HTY)	Ends before rate case (usually t-1)
Forward Test Year (FTY)	Starts after rate case (usually t+1) Usually corresponds to rate year

FTY Pros & Cons

Pro

Rates reflect current business conditions better

Rates more just and reasonable, less operating risk

Con

Information and financial asymmetries can benefit utilities at customers' expense

Higher regulatory cost

Sanction for cost growth exceeding industry norms weakens performance incentives

Does not reduce rate case frequency when pressures are *chronic*

When Are FTYs Needed?



Attrition Drivers

Utilities need forward test years when *cost* is growing faster than *revenue*.

$$\text{growth Cost} > \text{growth Revenue} \quad [1]$$

Statistical research useful for analyzing this tendency

Growth in billing determinants drives revenue between historical reference year and rate year

With legacy rate designs, revenue is drawn chiefly from volumetric & other usage charges

$$\text{growth Revenue} = \text{growth Use} \quad [2]$$

>>> “Horse race” between cost & system use determines whether FTY needed

Attrition Drivers (cont'd)

Utility Cost Growth Formula

$$\text{Growth Cost} = \text{growth Input Prices} + \text{growth Capacity} - \text{growth Productivity} \quad [3]$$

Several dimensions of operating scale drive cost growth

All utilities	Customers
	Transformer capacity
	Line miles
VIEUs	Generation capacity

Customers is a good summary scale index for energy *distributors*

Trend in scale of *VIEUs* requires a multidimensional capacity *index*

Attrition Drivers (cont'd)

[1]-[3] imply that FTYs are needed when

$$\begin{aligned} & (\text{growth Input Prices} - \text{growth Productivity}) \\ & > (\text{growth Use} - \text{growth Capacity}) \end{aligned} \quad [3a]$$

For energy distributors,

$$(\text{growth Input Prices} - \text{growth Productivity}) > \text{growth Use/Customer} \quad [3b]$$

>>> Need for FTY (and rate relief generally) depends on

- “Inflation - productivity gap”
- Trend in “average use”

Attrition Drivers (cont'd)

Trend in average use depends on

- Real household income
- Demand-side management programs
- Appliance efficiency standards & building codes
- Distributed generation (“DG”)

Inflation/Productivity Gap depends on

- Inflation
- Productivity Drivers
 - Technological change
 - Accelerated system modernization
 - Generating plant additions

Inflation/Productivity Gap of U.S. Power Distributors

	Input Price Inflation	Multifactor Productivity Growth	Inflation- Productivity Gap
	[A]	[B]	[A-B]
1997	5.23%	1.53%	3.70%
1998	-0.33%	-0.93%	0.60%
1999	3.42%	0.31%	3.11%
2000	3.36%	0.78%	2.58%
2001	1.61%	0.62%	0.99%
2002	2.72%	2.74%	-0.02%
2003	0.85%	-1.40%	2.25%
2004	1.22%	2.17%	-0.95%
2005	4.77%	1.40%	3.37%
2006	6.14%	-0.43%	6.57%
2007	2.66%	0.06%	2.61%
2008	-1.12%	-0.41%	-0.71%
2009	-2.02%	0.69%	-2.71%
2010	6.67%	1.42%	5.25%
2011	1.55%	0.96%	0.59%
2012	1.42%	0.64%	0.78%
2013	4.85%	0.46%	4.39%
2014	0.48%	-0.58%	1.06%
Average Annual Growth Rate			
1997-2014	2.42%	0.56%	1.86%
1997-2007	2.88%	0.62%	2.26%
2008-2014	1.69%	0.45%	1.24%

Source: PEG Research

Attrition Drivers (cont'd)

How average use affects need for FTY:

2% + HTY clearly suitable

2-0.5% Gray zone

< 0.5% FTY clearly suitable

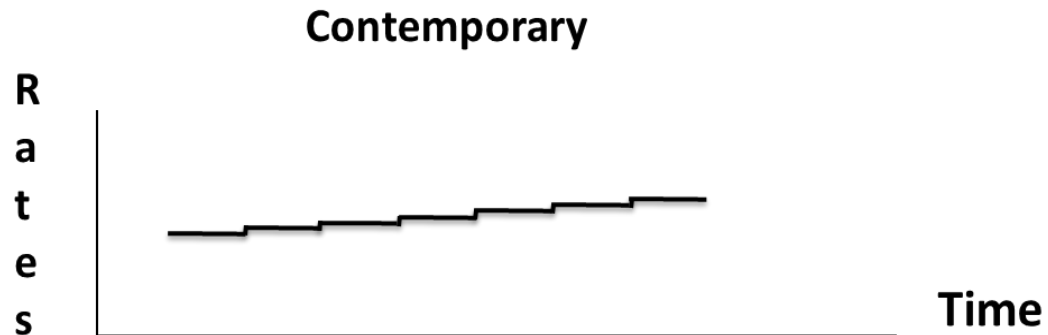
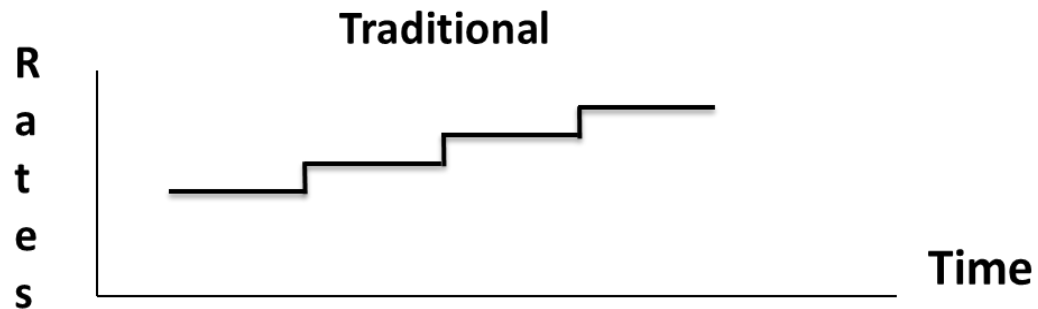
Average Annual Electricity Use per Residential & Commercial Customer 1926-2011

Year	Residential		Commercial	
	Level	Growth Rate	Level	Growth Rate
1927-1930	478	7.1%	3,659	6.7%
1931-1940	723	5.4%	4,048	2.0%
1941-1950	1,304	6.5%	6,485	5.1%
1951-1960	2,836	7.5%	12,062	6.3%
1961-1970	5,235	6.1%	28,893	9.5%
1971-1980	8,205	2.5%	49,045	3.1%
1981-1990	9,062	0.6%	56,571	1.4%
1991-2000	10,061	1.1%	67,006	1.7%
2001-2007	10,941	0.7%	74,224	0.6%
2008-2011	11,181	0.1%	75,265	-0.5%

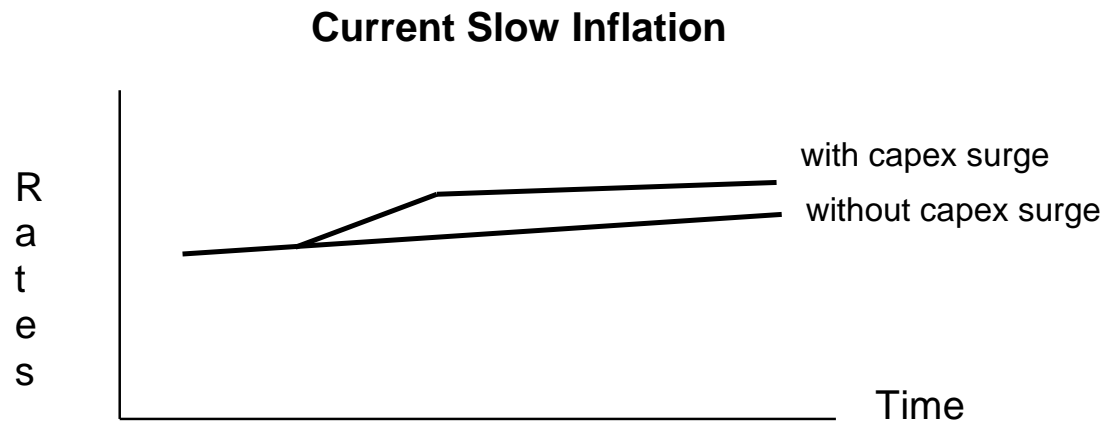
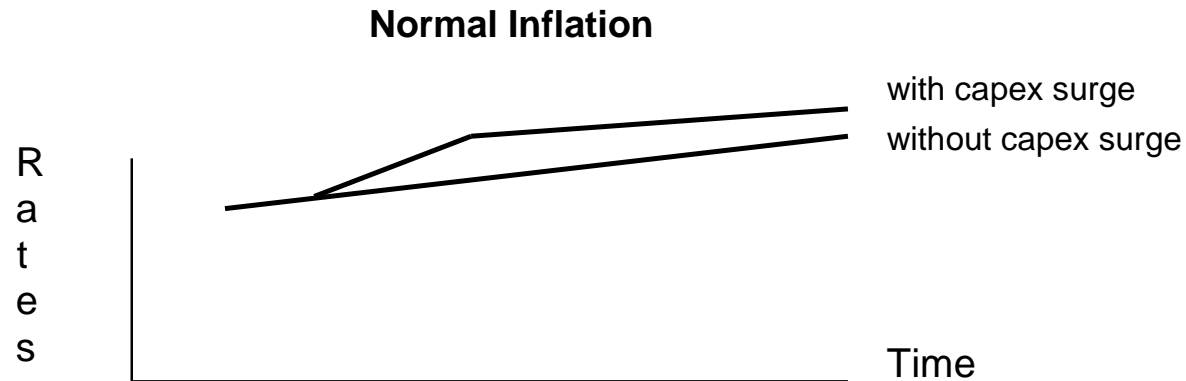
Sources: U.S. Department of Energy, Energy Information Administration, Form EIA-861, "Annual Electric Utility Report," and Form EIA-826, "Monthly Electric Utility Sales and Revenues Report with State Distributions," and EIA-0035, "Monthly Energy Review."

>>> **Brisk growth in average use *used to* be enough to offset inflation-productivity gap but is no longer available**

Rate Escalation Requirements: VIEUs



Rate Escalation Requirements: Distributors



Statistical Forecasting Methods

Two methods in widespread use:

- Econometric forecasting models
- Cost Indexing

Statistical methods are useful for FTY projections

- Strengthen performance incentives
- Reduce regulatory cost
- Less concern about asymmetric information

Utility cost growth formula provides basis for projections

$$\begin{aligned} Cost^{O\&M}_{t+1} = & Cost^{O\&M}_{t-1} \\ & \times (1 - \Delta Input Prices - \Delta Productivity^{Industry} + \Delta Capacity^{Utility}) \end{aligned}$$

Many utilities use *inflation-only* escalators to forecast O&M expenses

US Power Distributor Productivity Trends

Year	Customers [A]	Input Quantities			Productivity		
		O&M [B]	Capital [C]	Multifactor [D]	O&M [E = A - B]	Capital [F = A - C]	MFP [G=A-D]
1997	1.44%	-1.33%	0.70%	-0.09%	2.76%	0.74%	1.53%
1998	1.56%	6.24%	0.37%	2.49%	-4.68%	1.19%	-0.93%
1999	0.83%	0.22%	0.63%	0.52%	0.61%	0.20%	0.31%
2000	1.55%	0.51%	1.05%	0.77%	1.03%	0.50%	0.78%
2001	1.79%	1.54%	0.75%	1.18%	0.25%	1.04%	0.62%
2002	1.28%	-4.51%	0.52%	-1.47%	5.79%	0.76%	2.74%
2003	0.75%	5.10%	0.51%	2.15%	-4.34%	0.24%	-1.40%
2004	1.11%	-3.99%	0.51%	-1.06%	5.10%	0.60%	2.17%
2005	1.27%	-0.90%	0.37%	-0.12%	2.17%	0.90%	1.40%
2006	0.50%	1.31%	0.59%	0.93%	-0.82%	-0.10%	-0.43%
2007	1.06%	1.99%	0.28%	1.01%	-0.93%	0.78%	0.06%
2008	0.56%	1.43%	0.46%	0.97%	-0.87%	0.09%	-0.41%
2009	0.25%	-2.10%	0.05%	-0.43%	2.35%	0.20%	0.69%
2010	0.41%	-1.16%	-0.66%	-1.01%	1.57%	1.08%	1.42%
2011	0.29%	-1.80%	-0.35%	-0.67%	2.09%	0.63%	0.96%
2012	0.57%	-1.01%	0.54%	-0.07%	1.57%	0.02%	0.64%
2013	0.30%	-1.02%	0.20%	-0.16%	1.31%	0.10%	0.46%
2014	0.65%	2.62%	0.22%	1.23%	-1.97%	0.43%	-0.58%
Average Annual Growth Rates							
1997-2014	0.90%	0.18%	0.37%	0.34%	0.72%	0.52%	0.56%
1997-2007	1.19%	0.56%	0.57%	0.57%	0.63%	0.62%	0.62%
2008-2014	0.43%	-0.43%	0.07%	-0.02%	0.87%	0.37%	0.45%

Source: PEG Research

¹Annual growth rates are calculated logarithmically.

^{Fn} Costs of pensions, customer service and information, and sales were excluded from this analysis.

^{Fn} Franchise fees were excluded from O&M costs.

Alternative Escalators for Power Distributor O&M Expenses

Year	O&M Escalators					O&M Expenses		Tracking Accuracy	
	GDPPPI [A]	O&M Input Price Inflation [B]	O&M Productivity [C]	Customers [D]	Custom Escalator [E = B-C+D]	[F]	GDPPPI Inflation Only [G = A-F]	Inflation Only [H = B-F]	Custom Escalator [I = E-F]
1997	1.71%	0.96%	0.72%	1.44%	1.68%	-0.36%	2.06%	1.32%	2.04%
1998	1.08%	0.23%	0.72%	1.56%	1.07%	6.48%	-5.40%	-6.25%	-5.41%
1999	1.42%	4.70%	0.72%	0.83%	4.80%	5.51%	-4.09%	-0.82%	-0.71%
2000	2.25%	3.35%	0.72%	1.55%	4.17%	3.86%	-1.61%	-0.51%	0.31%
2001	2.25%	0.35%	0.72%	1.79%	1.42%	1.90%	0.35%	-1.55%	-0.48%
2002	1.52%	3.90%	0.72%	1.28%	4.46%	-0.61%	2.13%	4.51%	5.07%
2003	1.97%	2.03%	0.72%	0.75%	2.05%	7.02%	-5.05%	-4.99%	-4.97%
2004	2.71%	3.45%	0.72%	1.11%	3.84%	-0.55%	3.26%	4.00%	4.39%
2005	3.17%	5.09%	0.72%	1.27%	5.64%	4.20%	-1.03%	0.90%	1.45%
2006	3.03%	3.44%	0.72%	0.50%	3.21%	4.75%	-1.72%	-1.32%	-1.54%
2007	2.63%	3.68%	0.72%	1.06%	4.02%	5.67%	-3.04%	-2.00%	-1.66%
2008	1.91%	2.75%	0.72%	0.56%	2.58%	4.17%	-2.26%	-1.42%	-1.59%
2009	0.79%	0.86%	0.72%	0.25%	0.39%	-1.24%	2.03%	2.10%	1.63%
2010	1.22%	2.63%	0.72%	0.41%	2.32%	1.46%	-0.24%	1.17%	0.87%
2011	2.04%	3.44%	0.72%	0.29%	3.01%	1.66%	0.38%	1.78%	1.34%
2012	1.83%	1.33%	0.72%	0.57%	1.17%	0.34%	1.49%	0.99%	0.83%
2013	1.62%	1.48%	0.72%	0.30%	1.06%	0.46%	1.16%	1.02%	0.60%
2014	1.63%	0.53%	0.72%	0.65%	0.45%	3.14%	-1.51%	-2.61%	-2.69%
Average Annual Growth Rates									
1997-2014	1.93%	2.46%	0.72%	0.90%	2.63%	2.66%	-0.73%	-0.20%	-0.03%
1997-2007	2.16%	2.83%	0.72%	1.19%	3.31%	3.44%	-1.29%	-0.61%	-0.14%
2008-2014	1.58%	1.86%	0.72%	0.43%	1.57%	1.43%	0.15%	0.43%	0.14%

Notes

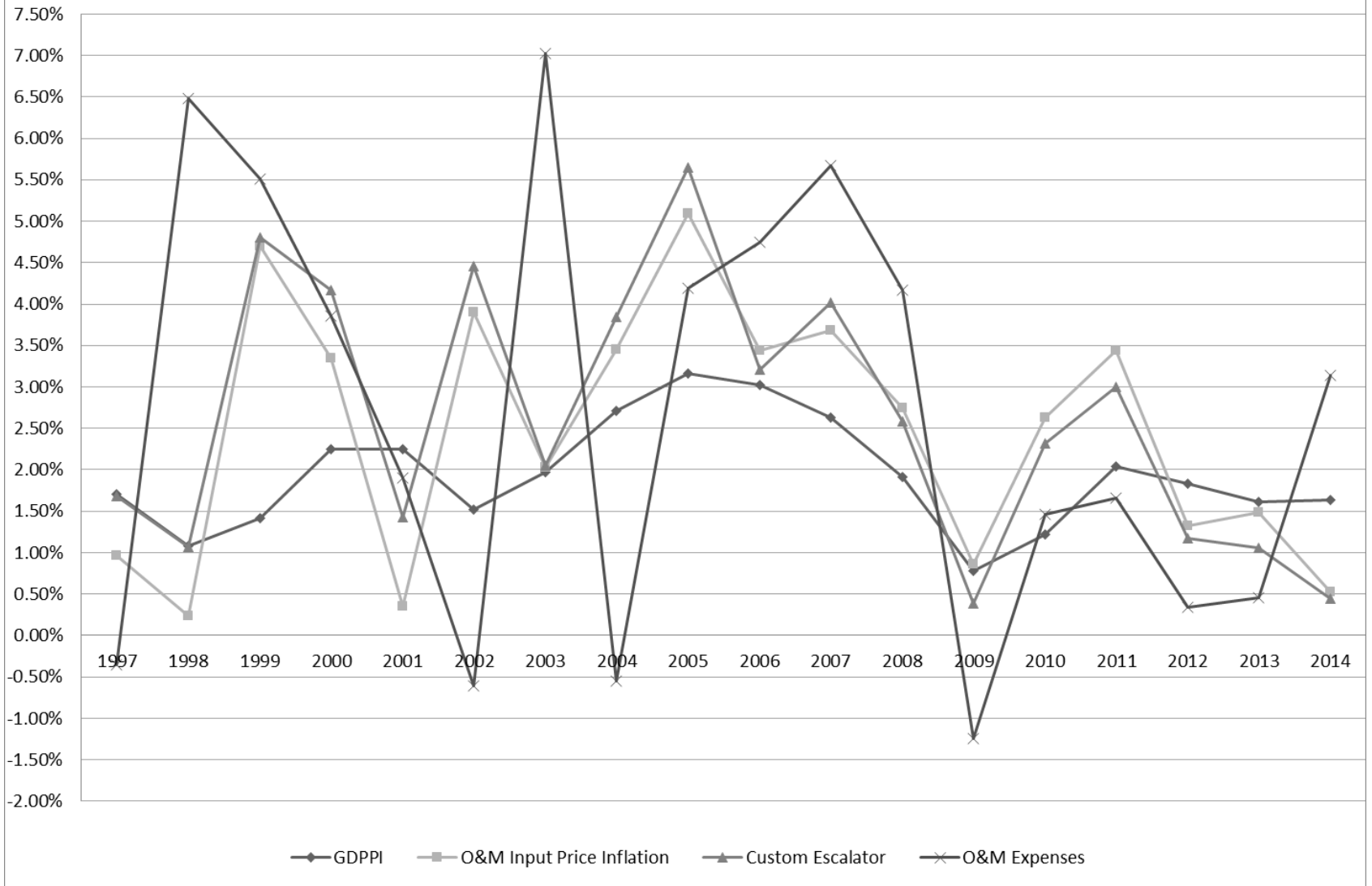
Annual growth rates are calculated logarithmically.

Pensions, customer service and information, sales and franchise fee expenses were excluded from O&M expenses.

Gross Domestic Product Price Index. United States National Income and Product Accounts Tables. Table 1.1.4. Compiled by the Bureau of Economic Analysis.

O&M input price index developed by PEG from Bureau of Labor Statistics producer price and employment cost indexes

Alternative Escalators for Power Distributor O&M Expenses



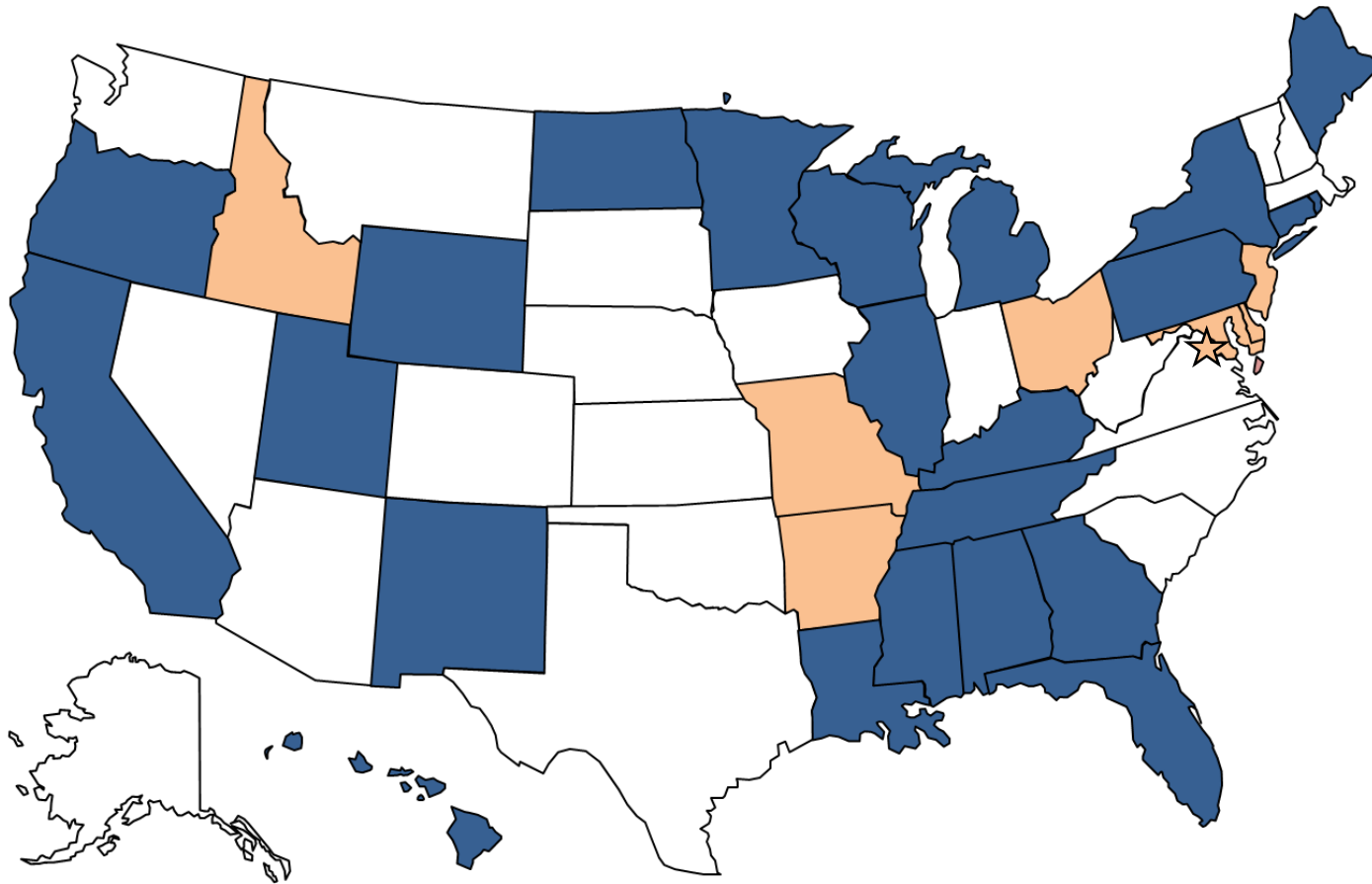
Making FTYs Work

- Review need for FTYs in each rate case
- Use standard, statistically based escalators where possible
- Track accuracy of utility forecasts
- More funding for staff and interveners
- Revenue decoupling reduces billing determinant controversy
- Alternatives to FTY rate cases sometimes work better
 - Cost Trackers
 - Multiyear rate plans

Additional Slides



Current Test Year Policies



Historical Test Year

Forward Test Year

Other

Test Year Approaches of US Jurisdictions

Fully-Forecasted Test Years Commonly Used (15)

Alabama	Utilities operate under forward-looking formula rate plans
California	
Connecticut	
FERC	Rate cases use forward test years but some formula rate plans use historical test years
Florida	
Georgia	
Hawaii	
Maine	
Michigan	
Minnesota	
New York	
Oregon	
Rhode Island	
Tennessee	
Wisconsin	

Fully-Forecasted Test Years Occasionally Used (9)

Illinois	Utilities use various test years including forward test years ("FTYs")
Kentucky	Utilities use various test years including FTYs
Louisiana	Utilities use various test years including FTYs
Mississippi	Both electric utilities operate under forward-looking formula rate plans. Gas formula rate plans rely on historical test years ("HTYs").
New Mexico	A recently passed law allows for use of FTYs, and at least one rate increase based on FTY evidence has been approved
North Dakota	Utilities use various test years including FTYs
Pennsylvania	Partially-forecasted test years have traditionally been the norm. However, a law allowing fully-forecasted test years passed in 2012 and several electric utility rate increases based on FTY evidence have been approved.
Utah	Test year selection is part of the rate case and can be contested. Several recent rate cases have used FTYs.
Wyoming	Rocky Mountain Power has recently used FTYs

Source: Mark Newton Lowry, Matt Makos, and Gretchen Waschbusch, *Alternative Regulation for Emerging Utility Challenges: 2015 Update*, Edison Electric Institute 2015

Test Year Approaches of US Jurisdictions

Partially-Forecasted Test Years Commonly or Occasionally Used (8)

Arkansas	Utilities have typically used partially forecasted test years in rate cases. However, a recent bill authorized the use of formula rates with either historical or forecasted test periods.
Delaware	Before restructuring FTY filings were common, but companies have used a mix of HTYs and partially-forecasted test years in recent filings
District of Columbia	PEPCO has filed rate cases using both hybrid and historical test years recently
Idaho	
Maryland	Utilities use various test years excluding FTYs
Missouri	Utilities have the option to file partially-forecasted test years
New Jersey	
Ohio	

Historical Test Years Commonly Used (20)

Alaska	
Arizona	
Colorado	Utilities have filed FTY evidence. However, no FTY rates have yet been approved but a recent case made extraordinary HTY adjustments.
Indiana	A recently passed law allows for use of FTYs, but no rate increase based on FTY evidence has been approved for an energy utility to date
Iowa	
Kansas	
Massachusetts	
Montana	
Nebraska	Nebraska has no electric IOUs. Gas companies are legally authorized to use FTYs but commonly use HTYs.
Nevada	
New Hampshire	
North Carolina	
Oklahoma	
South Carolina	
South Dakota	
Texas	
Vermont	
Virginia	
Washington	
West Virginia	

Source: Mark Newton Lowry, Matt Makos, and Gretchen Waschbusch, *Alternative Regulation for Emerging Utility Challenges: 2015 Update*, Edison Electric Institute 2015

Recent Trends in Average Deliveries of Electric Power to US Residential & Commercial Customers

	Residential				Commercial			
	Deliveries MWh	Customers	Average Use MWh / Customer	Growth Rates*	Deliveries MWh	Customers	Average Use MWh / Customer	Growth Rates*
1990	924,018,699	97,094,514	9.52		751,026,562	12,081,942	62.16	
1991	955,417,350	98,295,518	9.72	2.1%	765,663,613	12,178,694	62.87	1.1%
1992	935,938,788	99,512,728	9.41	-3.3%	761,270,543	12,367,205	61.56	-2.1%
1993	994,780,818	100,860,071	9.86	4.8%	794,573,370	12,526,377	63.43	3.0%
1994	1,008,481,682	102,320,846	9.86	-0.1%	820,269,462	12,733,153	64.42	1.5%
1995	1,042,501,471	103,917,312	10.03	1.8%	862,684,775	12,949,365	66.62	3.4%
1996	1,082,511,751	105,343,005	10.28	2.4%	887,445,174	13,181,065	67.33	1.1%
1997	1,075,880,098	107,065,589	10.05	-2.2%	928,632,774	13,542,374	68.57	1.8%
1998	1,130,109,120	109,048,343	10.36	3.1%	979,400,928	13,887,066	70.53	2.8%
1999	1,144,923,069	110,383,238	10.37	0.1%	1,001,995,720	14,073,764	71.20	0.9%
2000	1,192,446,491	111,717,711	10.67	2.9%	1,055,232,090	14,349,067	73.54	3.2%
2001	1,201,606,593	114,890,240	10.46	-2.0%	1,083,068,516	14,867,490	72.85	-0.9%
2002	1,265,179,869	116,622,037	10.85	3.7%	1,104,496,607	15,333,700	72.03	-1.1%
2003	1,275,823,910	117,280,481	10.88	0.3%	1,198,727,601	16,549,519	72.43	0.6%
2004	1,291,981,578	118,763,768	10.88	0.0%	1,230,424,731	16,606,783	74.09	2.3%
2005	1,359,227,107	120,760,839	11.26	3.4%	1,275,079,020	16,871,940	75.57	2.0%
2006	1,351,520,036	122,471,071	11.04	-2.0%	1,299,743,695	17,172,499	75.69	0.2%
2007	1,392,240,996	123,949,916	11.23	1.8%	1,336,315,196	17,377,219	76.90	1.6%
2008	1,380,661,745	125,037,837	11.04	-1.7%	1,336,133,485	17,582,382	75.99	-1.2%
2009	1,364,758,153	125,208,829	10.90	-1.3%	1,306,852,524	17,562,235	74.41	-2.1%
2010	1,445,708,403	125,717,935	11.50	5.4%	1,330,199,364	17,674,338	75.26	1.1%
2011	1,422,801,093	126,143,072	11.28	-1.9%	1,328,057,439	17,638,062	75.29	0.0%
2012	1,374,514,708	126,832,343	10.84	-4.0%	1,327,101,196	17,729,029	74.85	-0.6%
2013	1,394,812,129	127,777,153	10.92	0.7%	1,337,078,777	17,679,562	75.63	1.0%
2014	1,407,208,311	128,680,416	10.94	0.2%	1,352,158,263	17,853,995	75.73	0.1%
Average Annual Growth Rates*								
1991-2007				1.0%	1.3%			
2008-2014				-0.4%	-0.2%			

Source: U.S. Energy Information Administration

* Growth rates are calculated logarithmically

How Credit Metrics of Electric Utilities Differed by Test Year, 2006 - 2008

Test Year	Return on Capital (%)	EBITDA/Interest Coverage	FFO/debt (%)
Historical	7.9	4.3	18.3
Hybrid	9.5	5.9	19.9
Forward	9.1	5.0	20.6
Indeterminate	7.8	4.3	18.1
All Companies	8.5	4.8	19.3

Source: Standard & Poor's Ratings Direct, *Credit Stats: Electric Utilities - U.S.* August 24, 2009.

Bibliography

Mark Newton Lowry, Matt Makos, and Gretchen Waschbusch, *Alternative Regulation for Emerging Utility Challenges: 2015 Update*, Edison Electric Institute (2015)

Mark Newton Lowry and Matt Makos, *Multiyear Rate Plans for US Electric Utilities*, Edison Electric Institute (2015)

Mark Newton Lowry, David Hovde, Lullit Getachew and Matt Makos, *Forward Test Years for US Electric Utilities*, Edison Electric Institute (2010)

Contact Information

Mark Newton Lowry

President

Pacific Economics Group (“PEG”) Research

44 East Mifflin St. Suite 601 Madison, WI

608-257-1522

mnlowry@pacificeconomicsgroup.com

- Leading PBR consultant since 1990s
- Specialties: multi-year rate plans, statistical benchmarking, performance metrics, revenue decoupling
- Former Penn State University energy economics professor
- PhD Applied Economics, University of Wisconsin



Traditional Rate Regulation



Traditional Cost of Service Regulation (COSR)

COSR Basics

- Base rates adjusted in rate cases
- Rate cases occur *as needed*
- Trackers for fuel, purchased power, & demand side management expenses
- Usage (volumetric and demand) charges collect many “fixed” costs

General COSR Problems

- Performance incentives vary with rate case frequency, scope of cost trackers
- Incentive to increase rate base (“Averch Johnson effect”)
- Incentive to increase sales (“throughput incentive”)
- >> Utilities have incentive to resist DERs even when they are low cost option
- High regulatory cost
- Limited marketing flexibility

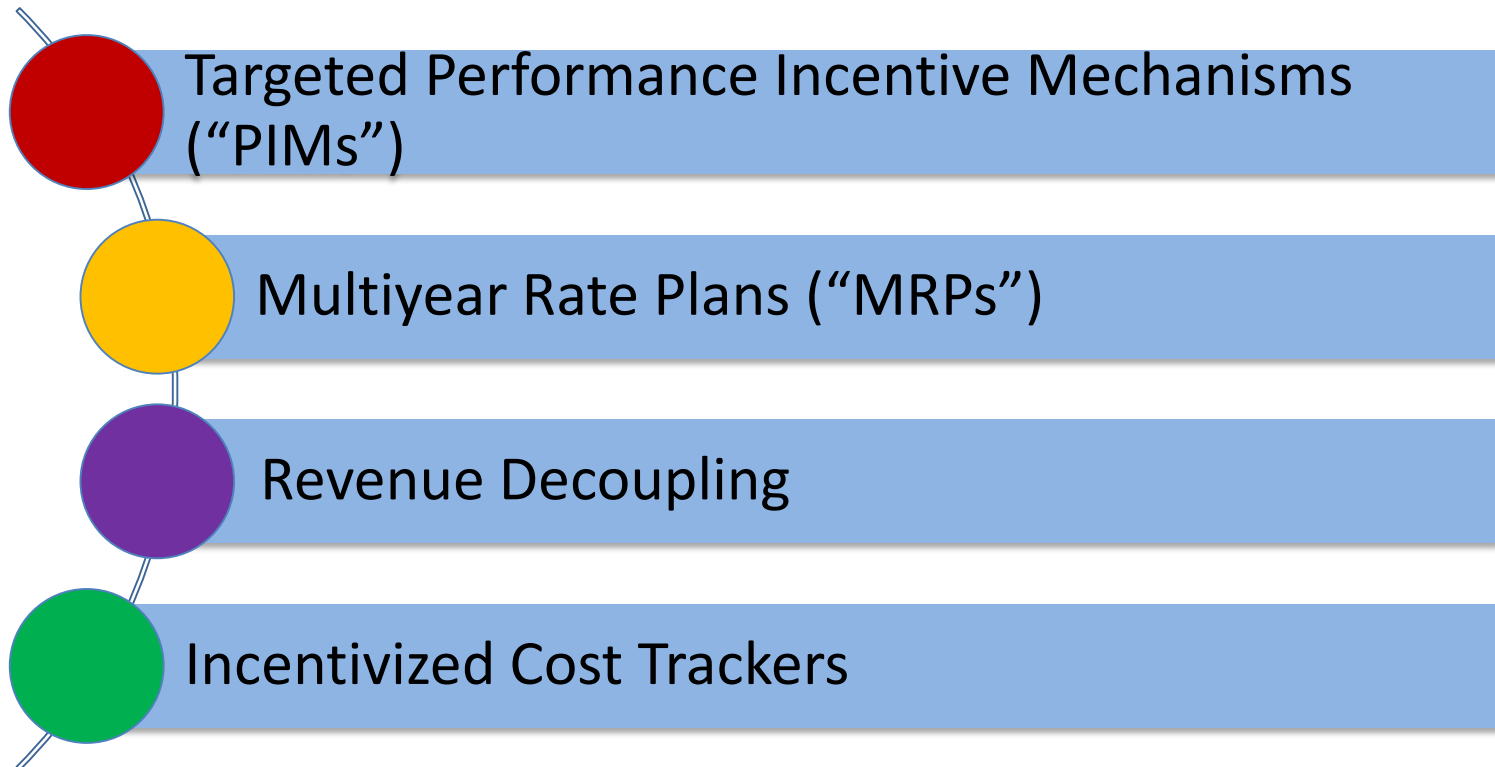
Performance-Based Regulation



Performance-Based Regulation

Regulation designed to improve utility performance with stronger incentives

4 well-established PBR approaches



Revenue Decoupling

Objectives

- Eliminate “throughput incentive” by decoupling base rate revenue from system use

Key Components

- **Revenue decoupling mechanism** helps actual revenue track allowed revenue
- **Revenue Adjustment Mechanism** adjusts allowed revenue automatically for cost pressures

Advantages

- Removes throughput incentive for wide range of DSM initiatives
- No need for complicated load savings estimates
- Full decoupling achievable immediately
- No restrictions on rate designs
- Side Benefits... Automatic rate relief for declining average use
Reduced controversy over billing determinants in rate cases
>>> Decoupling used even where utilities lack large DSM programs

Recent Trends in Average Deliveries of Electric Power to US Residential & Commercial Customers

	Residential				Commercial				
	Deliveries MWh	Customers	Average Use MWh / Customer	Growth Rates*	Deliveries MWh	Customers	Average Use MWh / Customer	Growth Rates*	
1990	924,018,699	97,094,514	9.52		751,026,562	12,081,942	62.16		
1991	955,417,350	98,295,518	9.72	2.1%	765,663,613	12,178,694	62.87	1.1%	
1992	935,938,788	99,512,728	9.41	-3.3%	761,270,543	12,367,205	61.56	-2.1%	
1993	994,780,818	100,860,071	9.86	4.8%	794,573,370	12,526,377	63.43	3.0%	
1994	1,008,481,682	102,320,846	9.86	-0.1%	820,269,462	12,733,153	64.42	1.5%	
1995	1,042,501,471	103,917,312	10.03	1.8%	862,684,775	12,949,365	66.62	3.4%	
1996	1,082,511,751	105,343,005	10.28	2.4%	887,445,174	13,181,065	67.33	1.1%	
1997	1,075,880,098	107,065,589	10.05	-2.2%	928,632,774	13,542,374	68.57	1.8%	
1998	1,130,109,120	109,048,343	10.36	3.1%	979,400,928	13,887,066	70.53	2.8%	
1999	1,144,923,069	110,383,238	10.37	0.1%	1,001,995,720	14,073,764	71.20	0.9%	
2000	1,192,446,491	111,717,711	10.67	2.9%	1,055,232,090	14,349,067	73.54	3.2%	
2001	1,201,606,593	114,890,240	10.46	-2.0%	1,083,068,516	14,867,490	72.85	-0.9%	
2002	1,265,179,869	116,622,037	10.85	3.7%	1,104,496,607	15,333,700	72.03	-1.1%	
2003	1,275,823,910	117,280,481	10.88	0.3%	1,198,727,601	16,549,519	72.43	0.6%	
2004	1,291,981,578	118,763,768	10.88	0.0%	1,230,424,731	16,606,783	74.09	2.3%	
2005	1,359,227,107	120,760,839	11.26	3.4%	1,275,079,020	16,871,940	75.57	2.0%	
2006	1,351,520,036	122,471,071	11.04	-2.0%	1,299,743,695	17,172,499	75.69	0.2%	
2007	1,392,240,996	123,949,916	11.23	1.8%	1,336,315,196	17,377,219	76.90	1.6%	
2008	1,380,661,745	125,037,837	11.04	-1.7%	1,336,133,485	17,582,382	75.99	-1.2%	
2009	1,364,758,153	125,208,829	10.90	-1.3%	1,306,852,524	17,562,235	74.41	-2.1%	
2010	1,445,708,403	125,717,935	11.50	5.4%	1,330,199,364	17,674,338	75.26	1.1%	
2011	1,422,801,093	126,143,072	11.28	-1.9%	1,328,057,439	17,638,062	75.29	0.0%	
2012	1,374,514,708	126,832,343	10.84	-4.0%	1,327,101,196	17,729,029	74.85	-0.6%	
2013	1,394,812,129	127,777,153	10.92	0.7%	1,337,078,777	17,679,562	75.63	1.0%	
2014	1,407,208,311	128,680,416	10.94	0.2%	1,352,158,263	17,853,995	75.73	0.1%	
Average Annual Growth Rates*									
1991-2007				1.0%					1.3%
2008-2014				-0.4%					-0.2%

Source: U.S. Energy Information Administration

* Growth rates are calculated logarithmically

Recent Trends in Average Use of Natural Gas by US Residential & Commercial Customers

	Residential				Commercial				
	Deliveries MMcf	Customers	Average Use Mcf / Customer	Growth Rates*	Deliveries MMcf	Customers	Average Use Mcf / Customer	Growth Rates*	
1990	4,391,324	50,187,178	87.5		2,622,721	4,236,280	619.1		
1991	4,555,659	51,593,206	88.3	0.9%	2,728,581	4,357,252	626.2	1.1%	
1992	4,690,065	52,331,397	89.6	1.5%	2,802,751	4,409,699	635.6	1.5%	
1993	4,956,445	52,535,411	94.3	5.1%	2,861,569	4,464,906	640.9	0.8%	
1994	4,847,702	53,392,557	90.8	-3.8%	2,895,013	4,533,905	638.5	-0.4%	
1995	4,850,318	54,322,179	89.3	-1.7%	3,031,077	4,636,500	653.7	2.4%	
1996	5,241,414	55,263,673	94.8	6.0%	3,158,244	4,720,227	669.1	2.3%	
1997	4,983,772	56,186,958	88.7	-6.7%	3,214,912	4,761,409	675.2	0.9%	
1998	4,520,276	57,321,746	78.9	-11.8%	2,999,491	5,044,497	594.6	-12.7%	
1999	4,725,672	58,223,229	81.2	2.9%	3,044,658	5,010,189	607.7	2.2%	
2000	4,996,179	59,252,728	84.3	3.8%	3,182,469	5,010,817	635.1	4.4%	
2001	4,771,340	60,286,364	79.1	-6.3%	3,022,712	4,996,446	605.0	-4.9%	
2002	4,888,818	61,107,254	80.0	1.1%	3,144,170	5,064,384	620.8	2.6%	
2003	5,079,351	61,871,450	82.1	2.6%	3,179,493	5,152,177	617.1	-0.6%	
2004	4,868,797	62,496,134	77.9	-5.2%	3,128,972	5,139,949	608.8	-1.4%	
2005	4,826,775	63,616,827	75.9	-2.6%	2,998,920	5,198,028	576.9	-5.4%	
2006	4,368,466	64,166,280	68.1	-10.8%	2,832,030	5,273,379	537.0	-7.2%	
2007	4,722,358	64,964,769	72.7	6.6%	3,012,904	5,308,785	567.5	5.5%	
2008	4,892,277	65,073,996	75.2	3.4%	3,152,529	5,444,335	579.0	2.0%	
2009	4,778,907	65,329,582	73.2	-2.7%	3,118,592	5,322,332	585.9	1.2%	
2010	4,782,412	65,542,345	73.0	-0.3%	3,102,593	5,301,576	585.2	-0.1%	
2011	4,713,777	65,940,522	71.5	-2.1%	3,155,319	5,319,817	593.1	1.3%	
2012	4,149,519	66,375,134	62.5	-13.4%	2,894,926	5,356,397	540.5	-9.3%	
2013	4,897,372	66,812,393	73.3	15.9%	3,295,301	5,372,522	613.4	12.7%	
2014	5,087,314	67,227,762	75.7	3.2%	3,466,600	5,418,986	639.7	4.2%	
Average Annual Growth Rates*									
1991-2007				-1.1%				-0.5%	
2008-2014				0.6%				1.7%	

Source: U.S. Energy Information Administration
* Growth rates are calculated logarithmically