FRONTLINE LOGIN ISSUES FOR SPECIAL EDUCATION STAFF

#1 Problem Logging in to Frontline Accounts (Special Education vs Frontline (Central, Absence Management)
==-getting the two Frontline accounts mixed up.==

Your Frontline login for the Special Education application is a separate link location and separate login, set up by the Special Ed Dept.
Your login is your **district email address** and you should always use the link immediately below to login to the special education application.
https://login.frontlineeducation.com/login?signin=99ac2788e0e3a5c8dbac1bc947428121&productId=estarV3&clientId=estarV3#/login

If you notice when you click on that link you get the image below. This is how you know you are at the correct location for the Special Education site:

Your point person for the Special Education application is Lyndi Plumlee, lplumlee@aledoisd.org.

For the other Frontline access, which is for Central (forms) and Absence Management (absences), you will use the link below and your login page should look like this:
https://login.frontlineeducation.com/login?signin=aabde0d0781f3fb9898c209da1b3d7aa&clientId=superSuit#/login

This login was created by you over the summer when you onboarded or when we converted to Frontline in January 2019.
If you do not know your username, please contact Human Resources

#2 Problem with Passwords and Usernames
Users who need to access Frontline (Central/AM/TA) + the Special Education application

-Your browser is saving (or has saved) the passwords and incorrectly logging you in to a Frontline link.

To fix this, first - remove all of your old Frontline bookmarks AND remove all saved passwords to any Frontline link from your browser's settings. Never save a password/login for Frontline to avoid these problems in the future.

Doing these steps should allow you to properly access the two different accounts. If you continue to have problems, please contact Human Resources.