

How to Change your Lilly Password

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Please follow the appropriate option to change your password ensuring your new one meets our [password guidance](#).

OPTION 1

If you have a Lilly-provided computer:

1. If you are working remotely, connect to the Lilly VPN (aka BIG-IP Edge Client or easyConnect).
2. Change your password via Ctrl+Alt+Delete while on the Lilly network.
 - Select **Change a password**.
 - Enter **Old password**, **New password**, and **Confirm password**.
 - Select **Enter**.
3. Stay connected on the Lilly VPN for a minimum of 60 minutes after changing your password.

OPTION 2

If you do not have a Lilly-provided computer or you have forgotten your password:

1. Open a browser and access <https://myPassword.lilly.com> and login using your **Lilly System ID** and select **Continue**.
2. On your primary registered device (phone/tablet), respond to the PingID request.
3. When prompted, correctly answer two of your registered security questions.
4. From the myPassword@Lilly menu, select **Change passwords**.



5. Select Target System **Lilly System ID**. Enter your **New password**, **Confirm** your new password, and select **Change passwords**.
6. Select the **Logout** option in the upper right-hand corner drop-down menu next to your name to exit myPassword@Lilly.

OPTION 3

If you have a Lilly-provided Mac, follow [these instructions](#) to change your password.

If you encounter issues, please contact the [Lilly Service Desk](#).