



MYUSG

QUICK REFERENCE GUIDE

MYUSG.com



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- For optimal performance, the preferred browser is:

**Google
Chrome®**



- Alternate browsers will deliver performance or rendering issues:

**Mozilla
Firefox®**



**Microsoft
Edge®**



**Internet
Explorer®**



Safari



HOMEPAGE



Homepage (top)

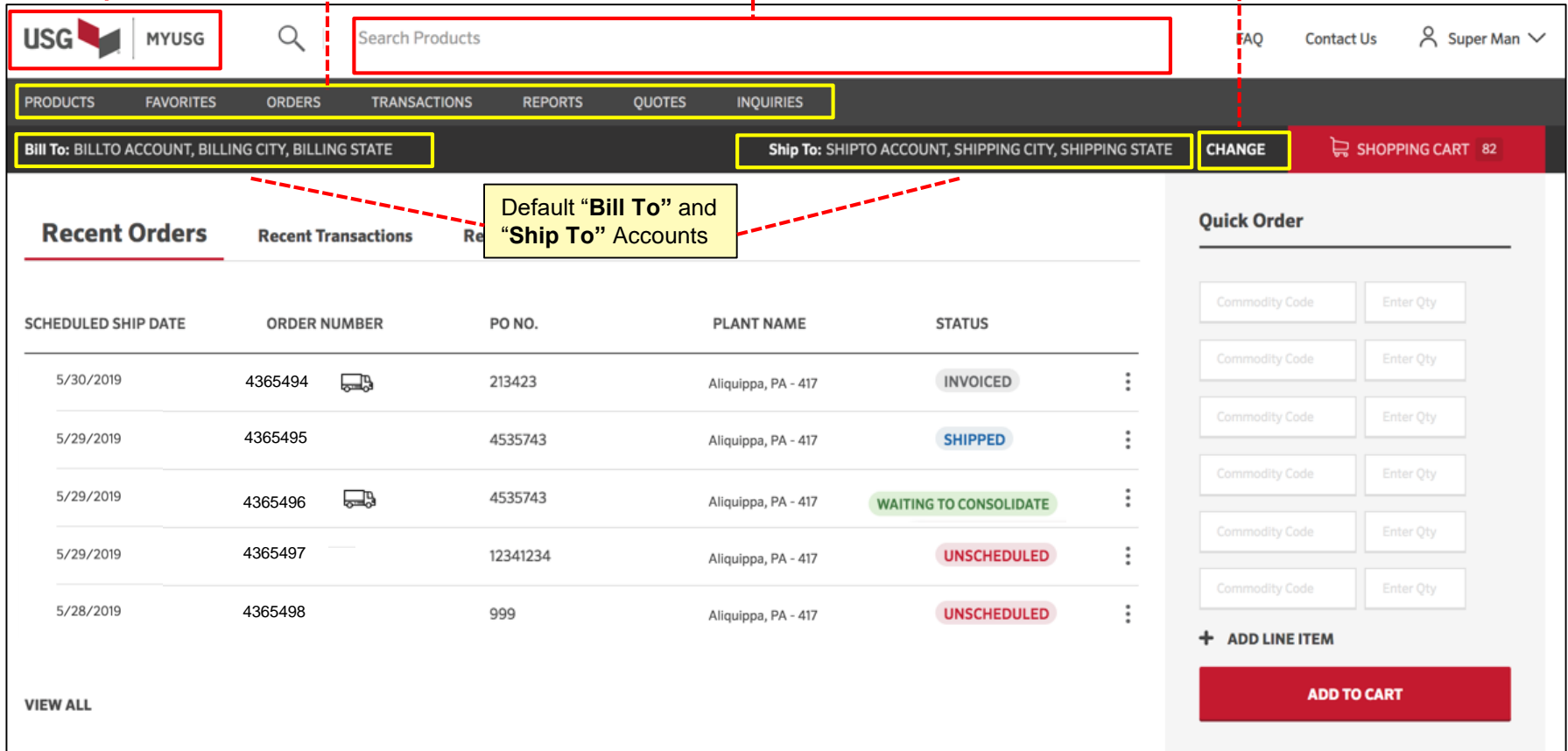
Select the logo from any screen to navigate back to the homepage

Navigation bar

Product Search

- Search by commodity code, catalog number, product invoice description, or product description and press Enter on your keyboard to search

Change "Ship To" Account



The screenshot shows the top navigation bar with the USG MYUSG logo, a search bar, and links for FAQ, Contact Us, and a user profile (Super Man). Below the navigation bar is a menu with options: PRODUCTS, FAVORITES, ORDERS, TRANSACTIONS, REPORTS, QUOTES, and INQUIRIES. A secondary bar contains "Bill To: BILLTO ACCOUNT, BILLING CITY, BILLING STATE", "Ship To: SHIPTO ACCOUNT, SHIPPING CITY, SHIPPING STATE", a "CHANGE" button, and a shopping cart icon with "82" items. The main content area features a "Recent Orders" table and a "Quick Order" sidebar.

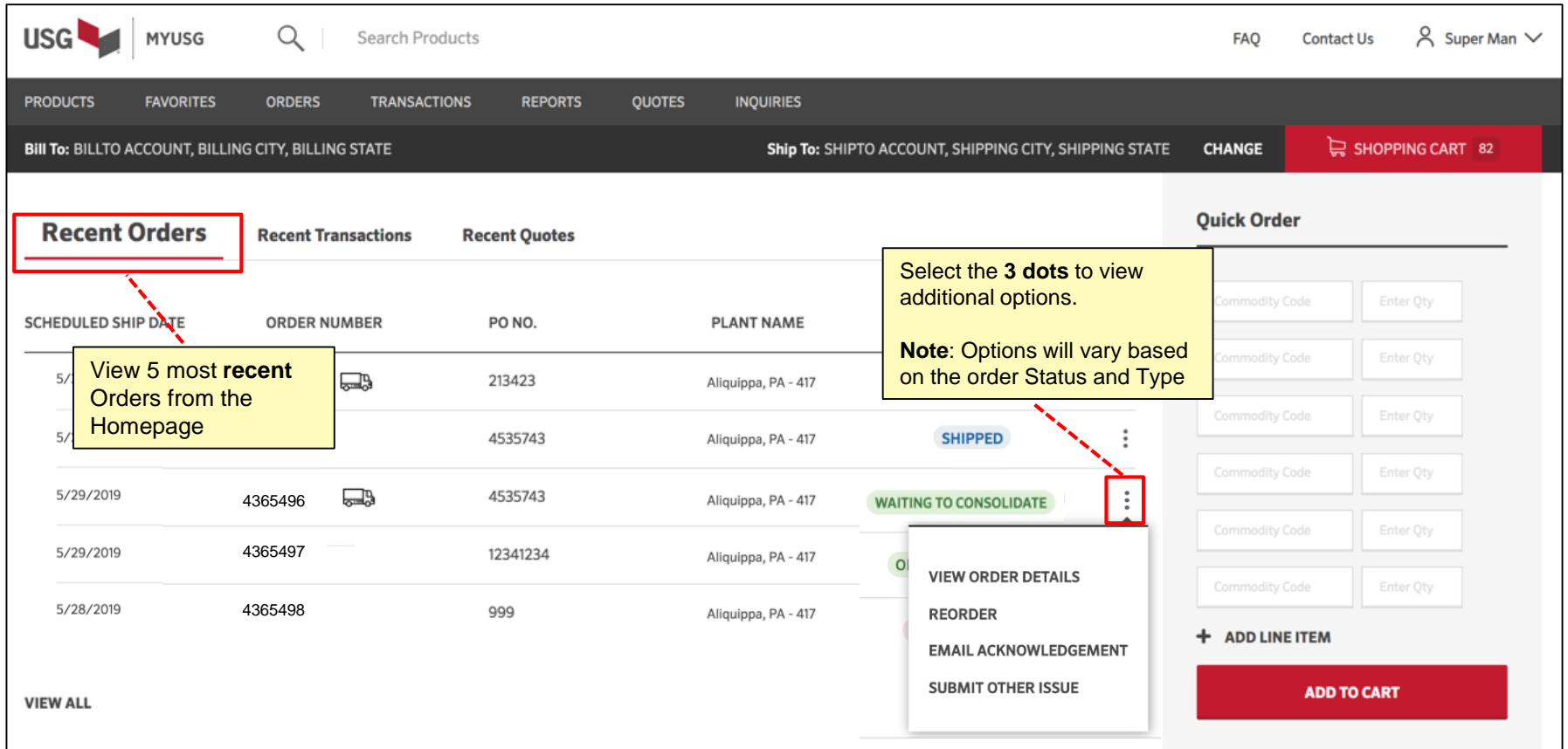
SCHEDULED SHIP DATE	ORDER NUMBER	PO NO.	PLANT NAME	STATUS
5/30/2019	4365494	213423	Aliquippa, PA - 417	INVOICED
5/29/2019	4365495	4535743	Aliquippa, PA - 417	SHIPPED
5/29/2019	4365496	4535743	Aliquippa, PA - 417	WAITING TO CONSOLIDATE
5/29/2019	4365497	12341234	Aliquippa, PA - 417	UNSCHEDULED
5/28/2019	4365498	999	Aliquippa, PA - 417	UNSCHEDULED

VIEW ALL

Quick Order sidebar contains multiple input fields for Commodity Code and Enter Qty, an "ADD LINE ITEM" button, and a large red "ADD TO CART" button.



Homepage (top)



The screenshot displays the top navigation bar with the USG MYUSG logo, a search bar, and links for FAQ, Contact Us, and Super Man. Below this is a menu with categories like PRODUCTS, FAVORITES, ORDERS, TRANSACTIONS, REPORTS, QUOTES, and INQUIRIES. A status bar shows 'Bill To' and 'Ship To' information, along with a 'CHANGE' button and a 'SHOPPING CART' icon with a count of 82.

The main content area features a 'Recent Orders' section. A red box highlights the 'Recent Orders' header. A yellow callout box points to the first order, stating 'View 5 most recent Orders from the Homepage'. Another yellow callout box points to the three-dot menu icon for the second order, stating 'Select the 3 dots to view additional options.' and 'Note: Options will vary based on the order Status and Type'. A red box highlights the three-dot menu icon for the third order, which has a dropdown menu open with the following options: VIEW ORDER DETAILS, REORDER, EMAIL ACKNOWLEDGEMENT, and SUBMIT OTHER ISSUE.

SCHEDULED SHIP DATE	ORDER NUMBER	PO NO.	PLANT NAME	STATUS
5/29/2019	4365496	213423	Aliquippa, PA - 417	SHIPPED
5/29/2019	4365497	4535743	Aliquippa, PA - 417	WAITING TO CONSOLIDATE
5/28/2019	4365498	999	Aliquippa, PA - 417	

VIEW ALL

Quick Order section includes multiple 'Commodity Code' and 'Enter Qty' input fields, an 'ADD LINE ITEM' button, and a large red 'ADD TO CART' button.



Homepage (top)

USG MYUSG Search Products









PRODUCTS FAVORITES ORDERS **TRANSACTIONS** INQUIRIES



Bill To : USG BILLTO ACCOUNT, BILLTO CITY, BILLING STATE Ship To : USG SHIPTO ACCOUNT, SHIPPING CITY, SHIPPING STATE CHANGE SHOPPING CART 0

Recent Orders **Recent Transactions** Recent Quotes

Select the 3 dots to view additional options

View 5 most recent Transactions from the Homepage

TRANSACTION DATE	TRANSACTION NUMBER	BILL TO	SHIP TO	PO NO.	DUE DATE	TYPE	AMOUNT
7/8/2018	432542 	A USG Bill To Account ,	Test Account ,	14241	8/22/2018	Debit	\$8,126.21 
7/8/2018	723780 	unt , billto city , Billing State	USG shipto Account , Shipping City , Shipping State	457859	8/22/2018	Debit	\$ VIEW DEBIT
7/8/2018	213311 	unt , billto city , Billing State	USG shipto Account , Shipping City , Shipping State	13232	8/22/2018	Debit	\$8,126.21 
7/8/2018	647274	USG billto account , billto city , Billing State	USG shipto Account , Shipping City , Shipping State	457859	8/22/2018	Invoice	\$0,120.21 
7/8/2018	342231 	USG billto account , billto city , Billing State	USG shipto Account , Shipping City , Shipping State	4634451	8/22/2018	Debit	\$8,126.21 

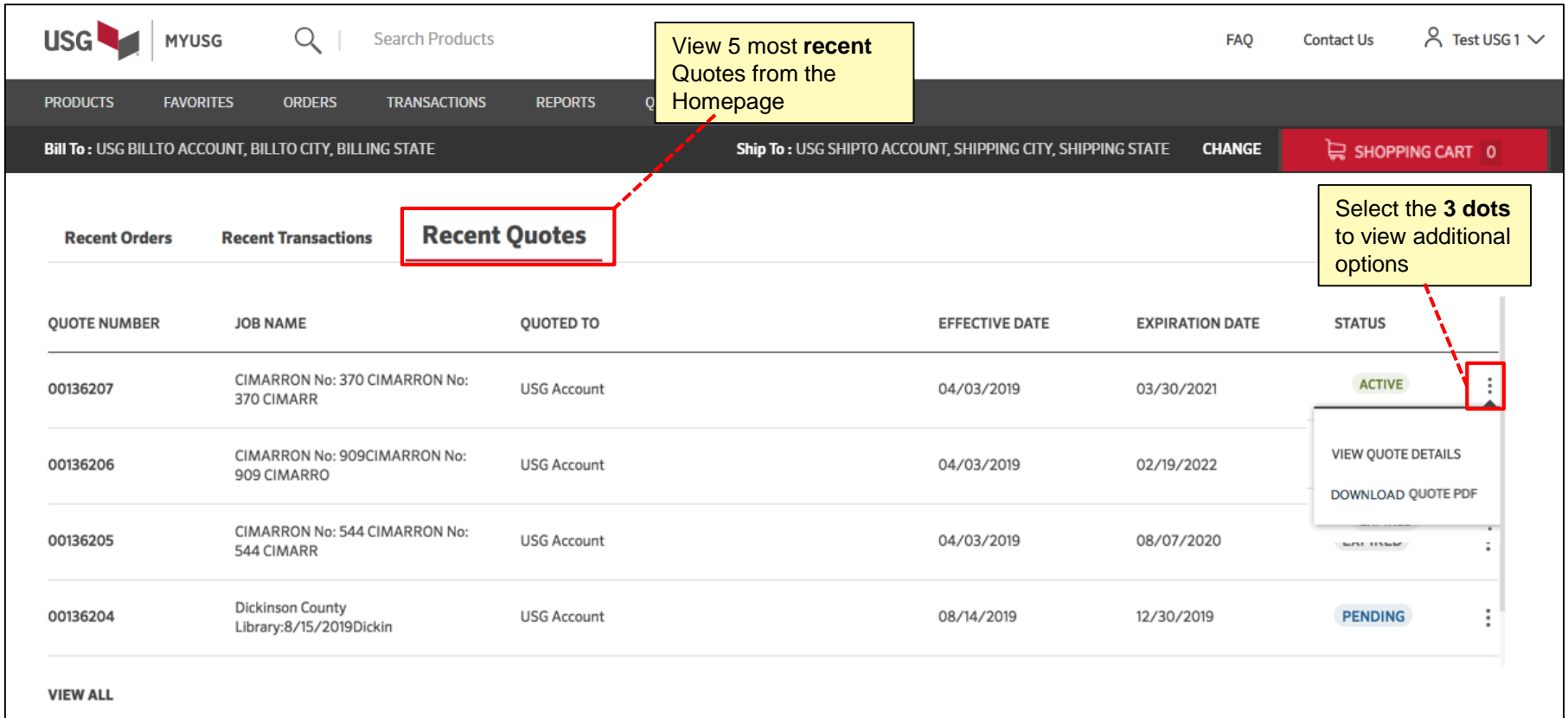
VIEW ALL  

Invoice, Credit or Debit Memo PDF

Access to view **Transactions** is controlled by each user's company.



Homepage (top)



USG MYUSG Search Products

PRODUCTS FAVORITES ORDERS TRANSACTIONS REPORTS

Bill To : USG BILLTO ACCOUNT, BILLTO CITY, BILLING STATE Ship To : USG SHIPTO ACCOUNT, SHIPPING CITY, SHIPPING STATE CHANGE SHOPPING CART 0

Recent Orders Recent Transactions **Recent Quotes**

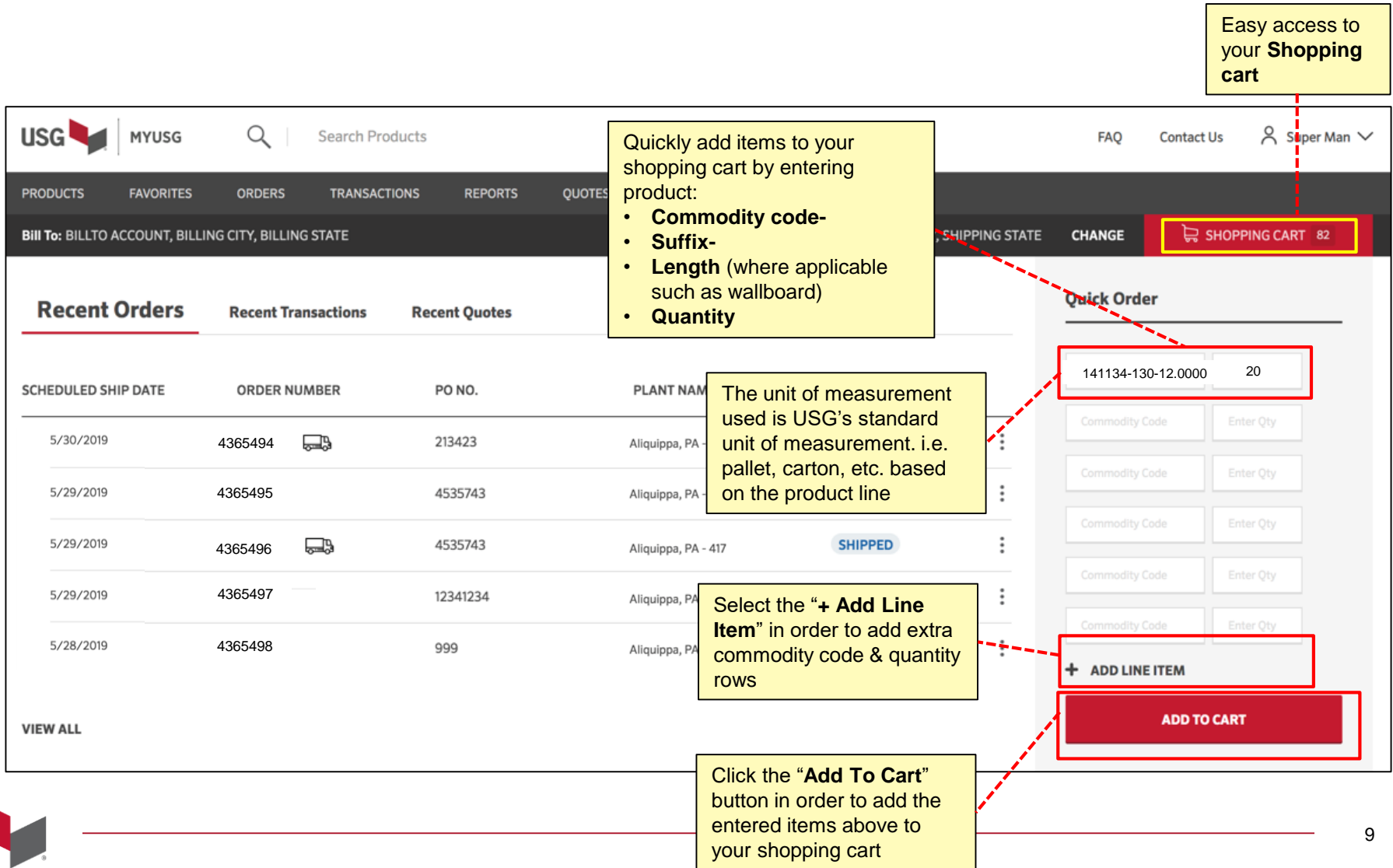
QUOTE NUMBER	JOB NAME	QUOTED TO	EFFECTIVE DATE	EXPIRATION DATE	STATUS
00136207	CIMARRON No: 370 370 CIMARR	USG Account	04/03/2019	03/30/2021	ACTIVE
00136206	CIMARRON No: 909 909 CIMARRO	USG Account	04/03/2019	02/19/2022	
00136205	CIMARRON No: 544 544 CIMARR	USG Account	04/03/2019	08/07/2020	
00136204	Dickinson County Library:8/15/2019Dickin	USG Account	08/14/2019	12/30/2019	PENDING

VIEW ALL

Access to view **Quotes** is controlled by each user's company.

Note: Not all business lines use quotes.





USG | MYUSG | Search Products

PRODUCTS FAVORITES ORDERS TRANSACTIONS REPORTS QUOTES

Bill To: BILLTO ACCOUNT, BILLING CITY, BILLING STATE

FAQ Contact Us Super Man

SHIPPING STATE CHANGE **SHOPPING CART 82**

Recent Orders Recent Transactions Recent Quotes

SCHEDULED SHIP DATE	ORDER NUMBER	PO NO.	PLANT NAME
5/30/2019	4365494	213423	Aliquippa, PA
5/29/2019	4365495	4535743	Aliquippa, PA
5/29/2019	4365496	4535743	Aliquippa, PA - 417
5/29/2019	4365497	12341234	Aliquippa, PA
5/28/2019	4365498	999	Aliquippa, PA

VIEW ALL

Quick Order

141134-130-12.0000	20
Commodity Code	Enter Qty
Commodity Code	Enter Qty
Commodity Code	Enter Qty
Commodity Code	Enter Qty
Commodity Code	Enter Qty
Commodity Code	Enter Qty
+ ADD LINE ITEM	
ADD TO CART	

Quickly add items to your shopping cart by entering product:

- **Commodity code-**
- **Suffix-**
- **Length** (where applicable such as wallboard)
- **Quantity**

The unit of measurement used is USG's standard unit of measurement. i.e. pallet, carton, etc. based on the product line

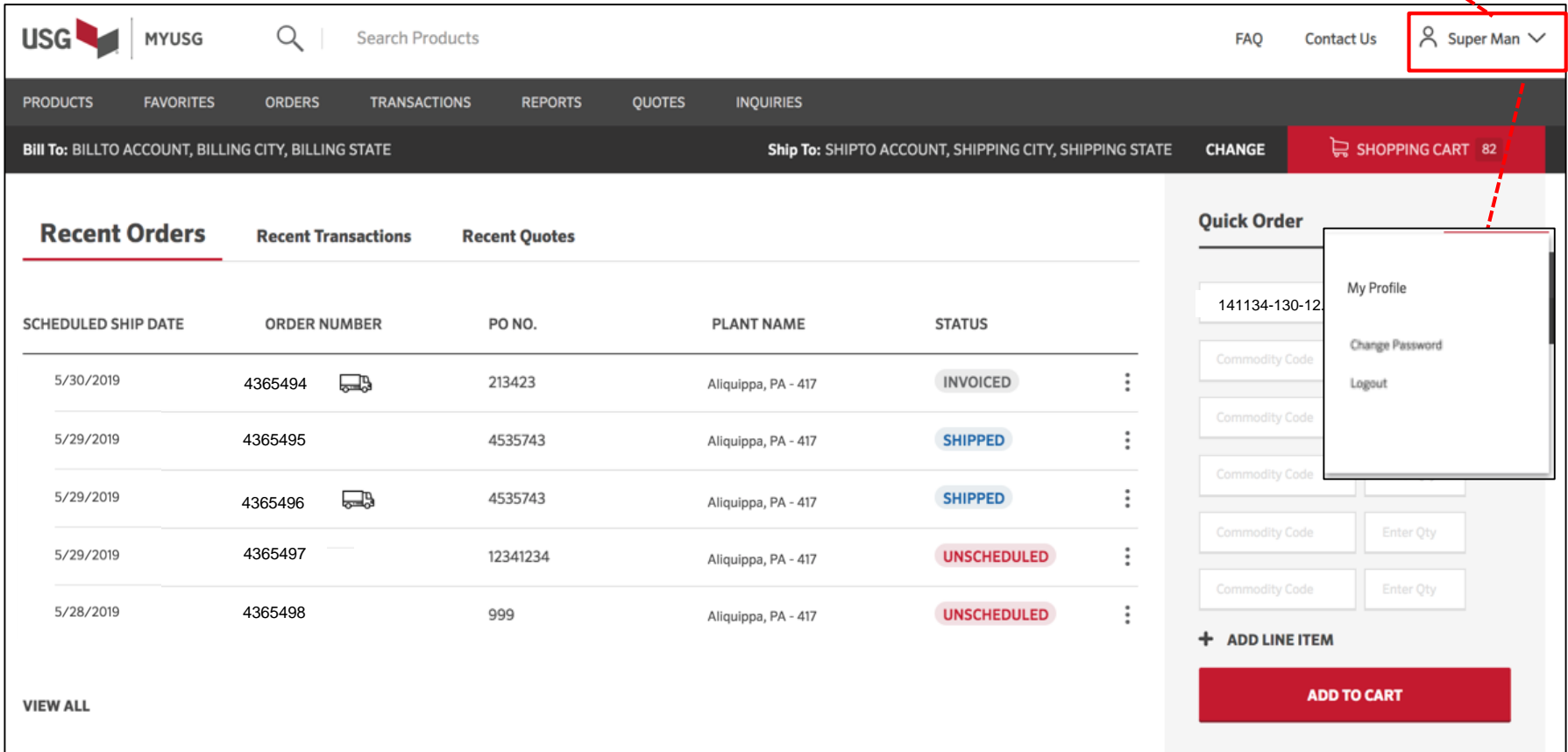
Select the **" + Add Line Item "** in order to add extra commodity code & quantity rows

Click the **"Add To Cart"** button in order to add the entered items above to your shopping cart

Easy access to your **Shopping cart**

Homepage (top)

Access **Profile** options



USG MYUSG Search Products FAQ Contact Us Super Man

PRODUCTS FAVORITES ORDERS TRANSACTIONS REPORTS QUOTES INQUIRIES

Bill To: BILLTO ACCOUNT, BILLING CITY, BILLING STATE Ship To: SHIPTO ACCOUNT, SHIPPING CITY, SHIPPING STATE CHANGE **SHOPPING CART 82**

Recent Orders

SCHEDULED SHIP DATE	ORDER NUMBER	PO NO.	PLANT NAME	STATUS
5/30/2019	4365494	213423	Aliquippa, PA - 417	INVOICED
5/29/2019	4365495	4535743	Aliquippa, PA - 417	SHIPPED
5/29/2019	4365496	4535743	Aliquippa, PA - 417	SHIPPED
5/29/2019	4365497	12341234	Aliquippa, PA - 417	UNSCHEDULED
5/28/2019	4365498	999	Aliquippa, PA - 417	UNSCHEDULED

[VIEW ALL](#)

Quick Order

141134-130-12 **My Profile**

Commodity Code **Change Password**

Commodity Code **Logout**

Commodity Code

Commodity Code Enter Qty

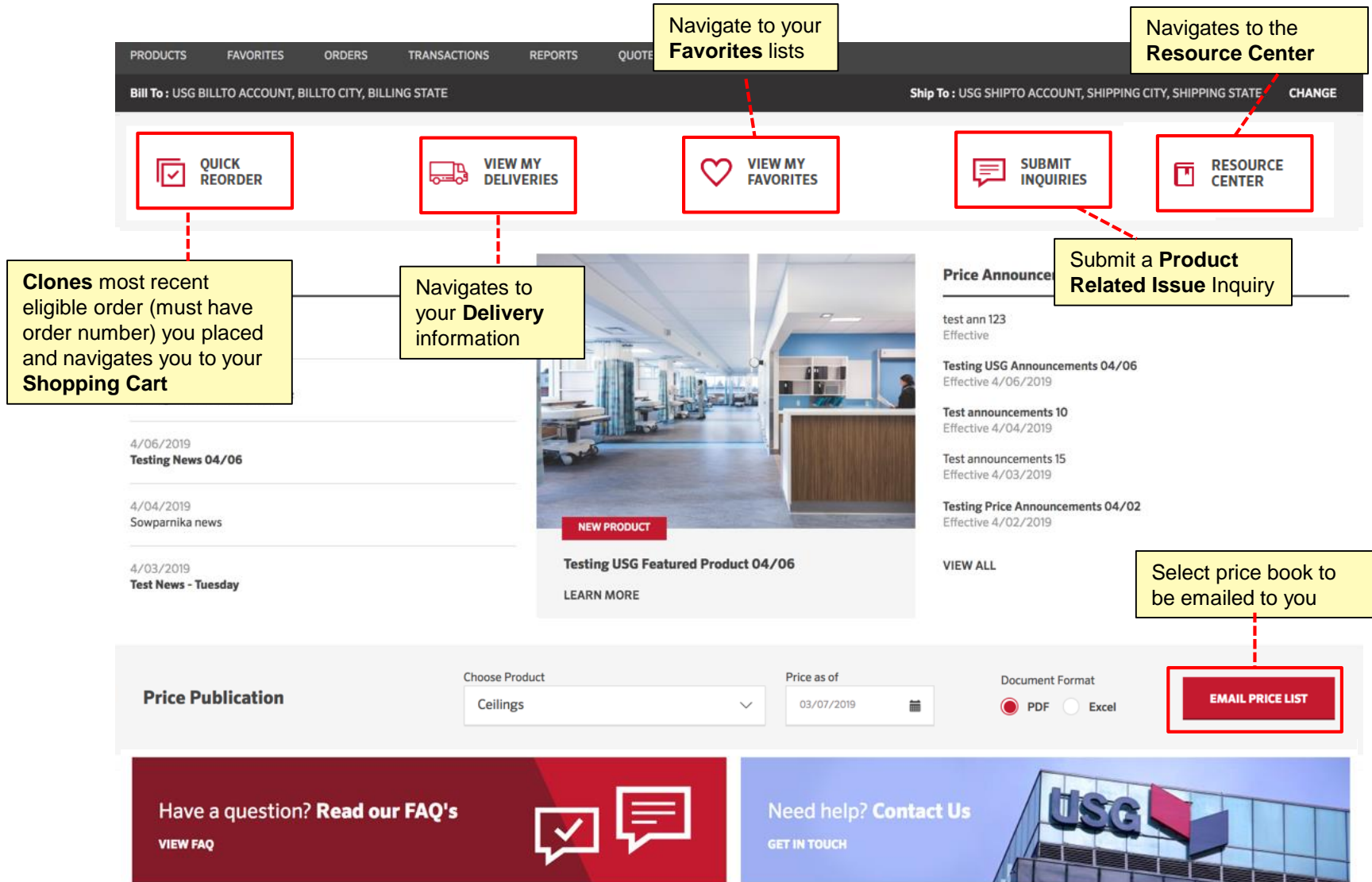
Commodity Code Enter Qty

+ ADD LINE ITEM

ADD TO CART



Homepage (bottom)



PRODUCTS **FAVORITES** **ORDERS** **TRANSACTIONS** **REPORTS** **QUOTE**

Bill To: USG BILLTO ACCOUNT, BILLTO CITY, BILLING STATE **Ship To:** USG SHIPTO ACCOUNT, SHIPPING CITY, SHIPPING STATE **CHANGE**

QUICK REORDER **VIEW MY DELIVERIES** **VIEW MY FAVORITES** **SUBMIT INQUIRIES** **RESOURCE CENTER**

Clones most recent eligible order (must have order number) you placed and navigates you to your **Shopping Cart**

Navigates to your **Delivery** information

Price Announcements

- test ann 123
Effective
- Testing USG Announcements 04/06
Effective 4/06/2019
- Test announcements 10
Effective 4/04/2019
- Test announcements 15
Effective 4/03/2019
- Testing Price Announcements 04/02
Effective 4/02/2019

VIEW ALL

Select price book to be emailed to you

Price Publication

Choose Product: Ceilings Price as of: 03/07/2019 Document Format: PDF Excel

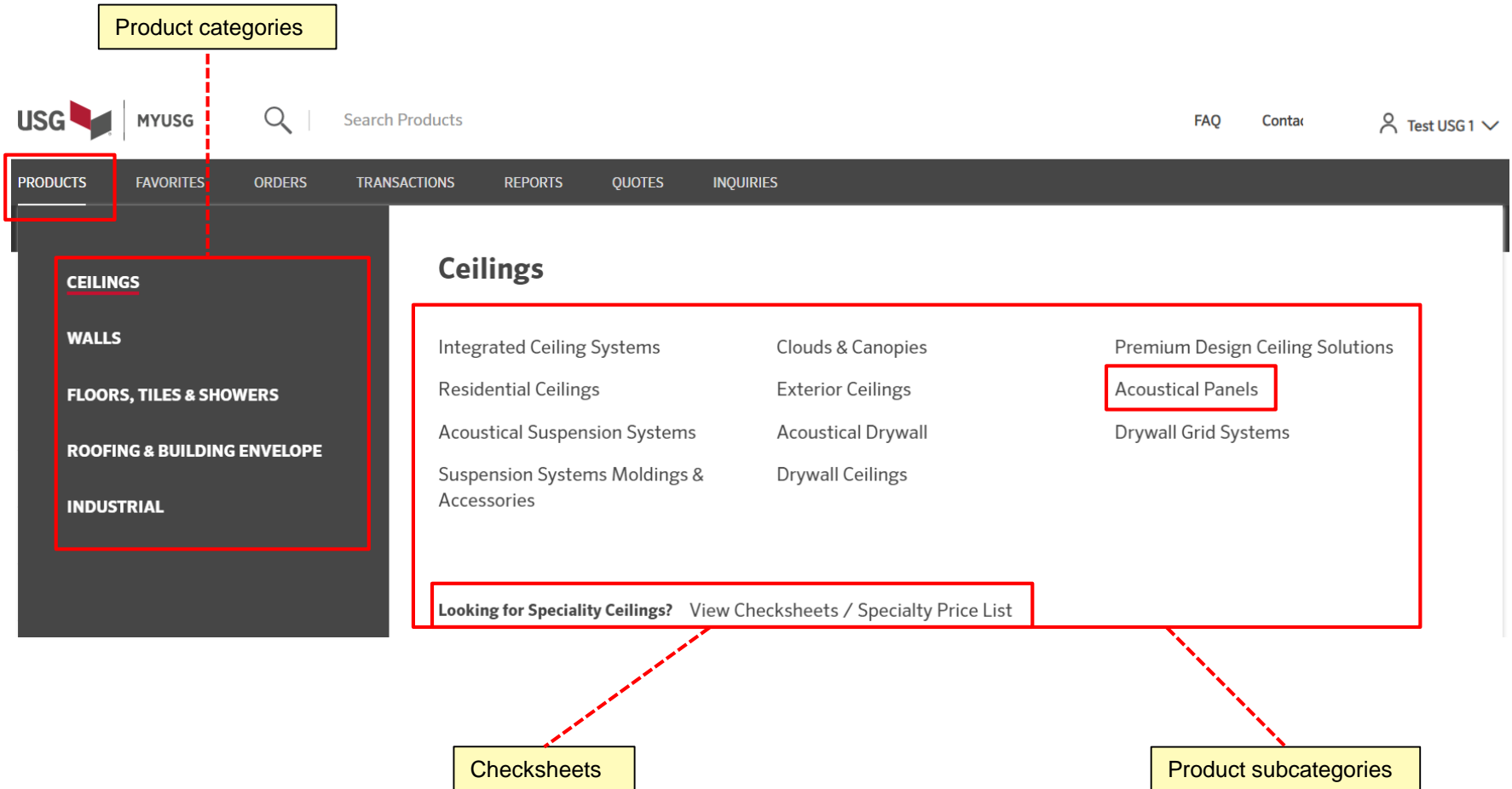
EMAIL PRICE LIST

Have a question? **Read our FAQ's**
VIEW FAQ

Need help? **Contact Us**
GET IN TOUCH

PRODUCTS





The screenshot displays the USG MYUSG website interface. At the top, the navigation bar includes the USG MYUSG logo, a search bar labeled 'Search Products', and links for 'FAQ' and 'Contact'. A user profile icon labeled 'Test USG1' is also present. Below the navigation bar, a dark sidebar menu lists product categories: 'PRODUCTS' (highlighted with a red box), 'FAVORITES', 'ORDERS', 'TRANSACTIONS', 'REPORTS', 'QUOTES', and 'INQUIRIES'. The 'PRODUCTS' menu is expanded to show subcategories: 'CEILINGS' (underlined), 'WALLS', 'FLOORS, TILES & SHOWERS', 'ROOFING & BUILDING ENVELOPE', and 'INDUSTRIAL'. A red dashed line connects the 'Product categories' annotation box to the 'CEILINGS' menu item. The main content area is titled 'Ceilings' and features a grid of product subcategories: 'Integrated Ceiling Systems', 'Residential Ceilings', 'Acoustical Suspension Systems', 'Suspension Systems Moldings & Accessories', 'Clouds & Canopies', 'Exterior Ceilings', 'Acoustical Drywall', and 'Drywall Ceilings'. A red box highlights the 'Acoustical Panels' subcategory under 'Premium Design Ceiling Solutions'. A red dashed line connects the 'Product subcategories' annotation box to this highlighted subcategory. At the bottom of the 'Ceilings' section, a red box highlights the text 'Looking for Speciality Ceilings? View Checksheets / Specialty Price List'. A red dashed line connects the 'Checksheets' annotation box to this text.

Product categories

USG MYUSG Search Products

FAQ Contact Test USG1

PRODUCTS FAVORITES ORDERS TRANSACTIONS REPORTS QUOTES INQUIRIES

CEILINGS
WALLS
FLOORS, TILES & SHOWERS
ROOFING & BUILDING ENVELOPE
INDUSTRIAL

Ceilings

Integrated Ceiling Systems	Clouds & Canopies	Premium Design Ceiling Solutions
Residential Ceilings	Exterior Ceilings	Acoustical Panels
Acoustical Suspension Systems	Acoustical Drywall	Drywall Grid Systems
Suspension Systems Moldings & Accessories	Drywall Ceilings	

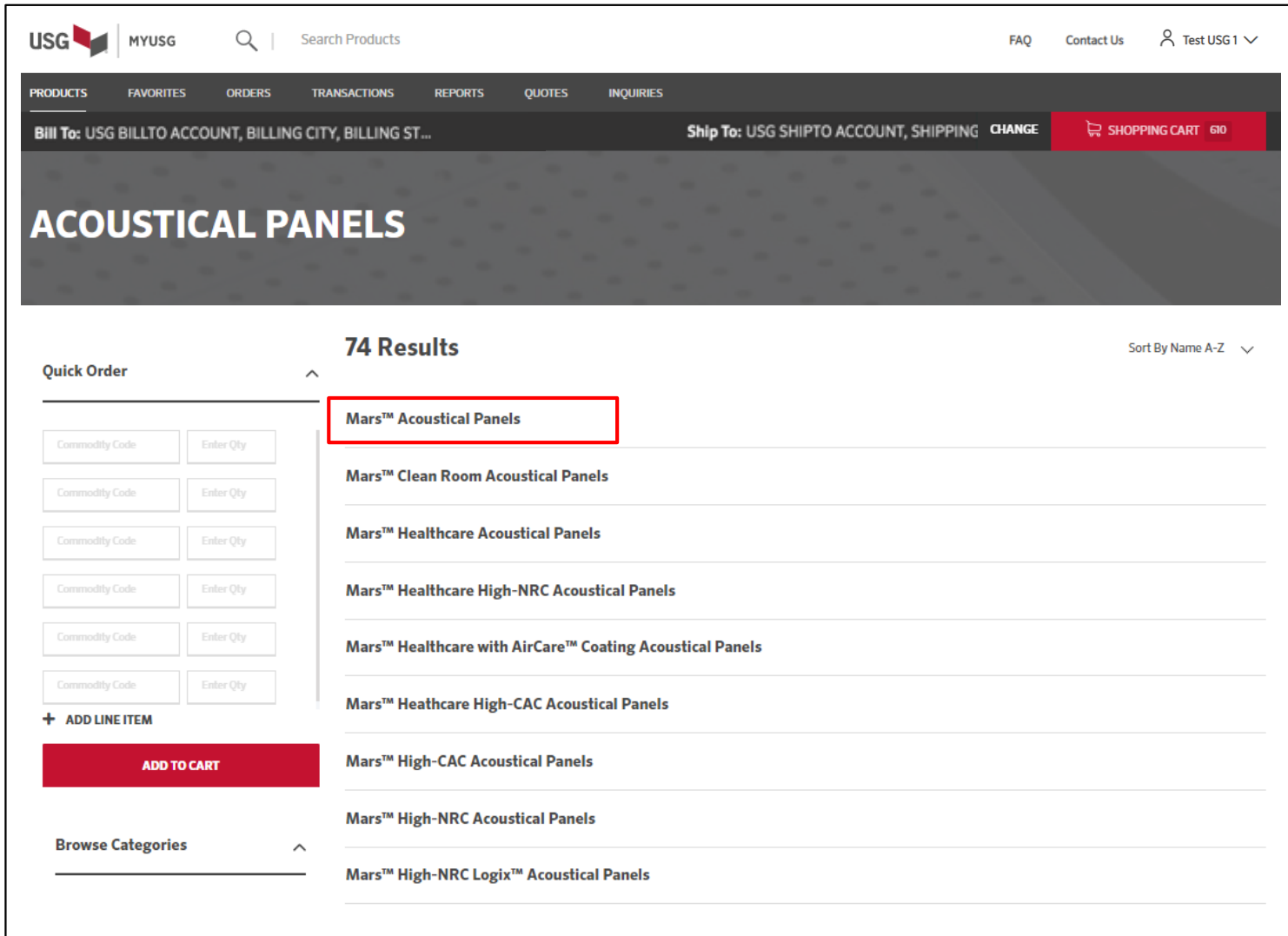
Looking for Speciality Ceilings? View Checksheets / Specialty Price List

Checksheets

Product subcategories



Product Subcategory Results



The screenshot shows the USG MYUSG website interface. At the top, there is a navigation bar with the USG MYUSG logo, a search bar, and links for FAQ, Contact Us, and Test USG 1. Below the navigation bar is a secondary menu with links for PRODUCTS, FAVORITES, ORDERS, TRANSACTIONS, REPORTS, QUOTES, and INQUIRIES. A dark banner displays 'Bill To: USG BILLTO ACCOUNT, BILLING CITY, BILLING ST...' and 'Ship To: USG SHIPTO ACCOUNT, SHIPPING CHANGE' with a 'SHOPPING CART 610' button. The main content area features a large header for 'ACOUSTICAL PANELS' and a search results section showing '74 Results' sorted by Name A-Z. On the left, there is a 'Quick Order' section with six input fields for 'Commodity Code' and 'Enter Qty', an 'ADD LINE ITEM' button, and a red 'ADD TO CART' button. Below this is a 'Browse Categories' section. The search results list several subcategories, with 'Mars™ Acoustical Panels' highlighted by a red box.

USG MYUSG Search Products FAQ Contact Us Test USG 1

PRODUCTS FAVORITES ORDERS TRANSACTIONS REPORTS QUOTES INQUIRIES

Bill To: USG BILLTO ACCOUNT, BILLING CITY, BILLING ST... Ship To: USG SHIPTO ACCOUNT, SHIPPING CHANGE SHOPPING CART 610

ACOUSTICAL PANELS

74 Results Sort By Name A-Z

Quick Order

Commodity Code Enter Qty

Commodity Code Enter Qty

Commodity Code Enter Qty

Commodity Code Enter Qty

Commodity Code Enter Qty

Commodity Code Enter Qty

+ ADD LINE ITEM

ADD TO CART

Browse Categories

- Mars™ Acoustical Panels
- Mars™ Clean Room Acoustical Panels
- Mars™ Healthcare Acoustical Panels
- Mars™ Healthcare High-NRC Acoustical Panels
- Mars™ Healthcare with AirCare™ Coating Acoustical Panels
- Mars™ Healthcare High-CAC Acoustical Panels
- Mars™ High-CAC Acoustical Panels
- Mars™ High-NRC Acoustical Panels
- Mars™ High-NRC Logix™ Acoustical Panels



Product Subcategory

PRODUCTS FAVORITES ORDERS TRANSACTIONS REPORTS QUOTES INQUIRIES

Bill To: BILLTO ACCOUNT, BILLING CITY, BILLING STATE Ship To: SHIPTO ACCOUNT, SHIPPING CITY, SHIPPING STATE CHAN SHOPPING CART 82

Filter By ^ Ceilings > Acoustical Panels > Mars™ Acoustical Panels

FIRE CLASS

- 0 (32)
- 1 (1)

NRC +

WIDTH +

LENGTH +

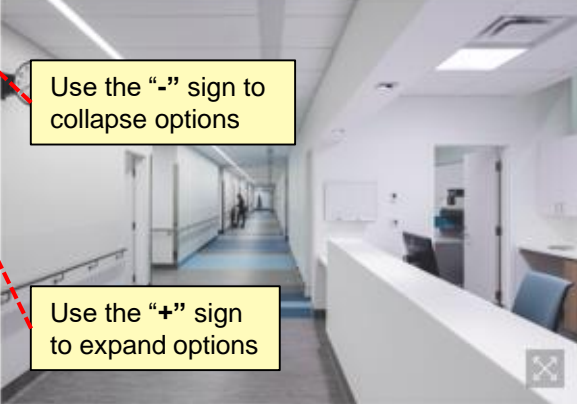
THICKNESS +

PANEL SIZE +

CAC MIN +

EDGE PROFILE +

COLOR +



Mars™ Acoustical Panels

- [Submittal Sheet](#)
- [Safety Data Sheet](#)
- [LEARN MORE](#)

35 Products

PRODUCT	ORDERING QTY	QTY (UNIT)
88185, Mars Ceiling Pnl, 3/4in x 24in x 48in, White, SQ, 6 Pc Ctn Commodity Code: 788185-300	<input type="text"/>	<input type="text"/> ADD
ME86160, Mars Ceiling Pnl, 19mm x 500mm Ctn Commodity Code: 786970-300	<input type="text"/>	<input type="text"/> ADD
86985HRC, Mars High Recycled Content Ce White, FLB, 12 Pc Ctn Commodity Code: 786986-300	<input type="text"/>	<input type="text"/> ADD
86185, Mars Ceiling Pnl, 3/4in x 24in x 24in Commodity Code: 786185-300	<input type="text"/>	<input type="text"/> ADD

Use the “-” sign to collapse options

Use the “+” sign to expand options

Directs to product detail page on usg.com

Enter desired **Quantity** and select the “**Add**” button to add item into your cart

Add product to existing **Favorite Lists** or create new **Favorites List**


Add to Favorite Lists

Repeat Order321

My Wishlist 04/08

CREATE WISHLIST


PRODUCTS FAVORITES ORDERS TRANSACTIONS REPORTS QUOTES INQUIRIES

Bill To: BILLTO ACCOUNT, BILLING CITY, BILLING STATE Ship To: SHIPTO ACCOUNT, SHIPPING CITY, SHIPPING STATE CHAN  SHOPPING CART 82


Ceilings > Acoustical Panels > Mars™ Acoustical Panels > 88185, Mars, 24 " X 48 " X 3/4 ", SQ, White, 6-PC CTN, Logix

MARS™ ACOUSTICAL PANELS


[LEARN MORE](#) [Safety Data Sheet](#) [Submittal Sheet](#)


88185, Mars Ceiling Pnl, 3/4in x 24in x 48in, White, SQ, 6 Pc Ctn 

Commodity Code
788185-300

Ordering Quantity	PRICE
CARTON OF 6	\$999.00 

Quantity in Carton

Availability for Delivery on 06/09/2019 
CHECK



PRODUCT SPECIFICATIONS		
Thickness 3/4inch	Panel Size 2' x 4'	Length 4.0000 foot
Edge Profile Square Edge	NRC 0.75	

Enter desired **Quantity**, then "tab" to view availability and date. Select the "**Add**" button to add item into your cart.

Note: Date defaults to the next business day but can be changed based on your needs.



FAVORITES



PRODUCTS **FAVORITES** ORDERS TRANSACTIONS REPORTS QUOTES INQUIRIES

Bill To: BILLTO ACCOUNT, BILLING CITY, BILLING STATE Ship To: SHIPTO ACCOUNT, SHIPPING CITY, SHIPPING STATE

FAVORITES


Choose a Favorite List: New Wish List - 2019-04-25 (v)

Access your saved Favorites Lists

Edit name of Favorite List

Remove item from favorites list by checking the heart again

Price is an estimate and is subject to change

PRODUCT	QTY	PRICE	AVAILABILITY	QTY (UNIT)	ADD
New Wish List - 2019-04-25 03:06:57 					CLONE LIST DELETE LIST
ME98245, Halcyon ClimaPlus Ceiling Pnl, 600mm x 1200mm, White, FL, 12 Pc Ctn Commodity Code: 747552-000	2	\$999.00	06/19/2019 CHECK	10	ADD
88996HRC, Mars High Recycled Content Ceiling Pnl, 3/4in x 2ft x 6ft,, White, FLB, 6 Pc Ctn Commodity Code: 788997-000	CARTON OF 6	\$999.00	Enter Qty in Carton, then press tab to pick a date for	Enter Qty	ADD
Curvatura Flexible Ceiling Pnl, 2ft x 2ft, Diamondflex Sheer, Bright White 3106, CVDFS, 1 Pc Commodity Code: 211952-000	EACH	\$999.00	Enter Qty in Carton, then press tab to pick a date for	Enter Qty	ADD
Curvatura Flexible Ceiling Pnl, 2ft x 2ft, Diamondflex Louvered, Bright Silver 3107, CVDFL, 1 Pc Commodity Code: 211955-000	EACH	\$999.00	Enter Qty in Carton, then press tab to pick a date for	Enter Qty	ADD
Curvatura Flexible Ceiling Pnl, 2ft x 2ft, C375 Perforated Aluminum, Silver Satin 002, 1 Pc Commodity Code: 279106-000	EACH	\$999.00	Enter Qty in Piece, then press tab to pick a date for inventory availability	Enter Qty	ADD

Add item into cart

Check product availability for specified quantity and "Available to Ship" date

Hover over the "i" icon to view help text

ADD TO CART

« < 1 > »

ORDERING PROCESS

Placing a New Order

Shopping Cart

Submit Order



Placing a New Order

PRODUCTS FAVORITES ORDERS TRANSACTIONS REPORTS QUOTES INQUIRIES

Bill To: BILLTO ACCOUNT, BILLING CITY, BILLING STATE Ship To: SHIPTO ACCOUNT, SHIPPING CITY, SHIPPING STATE SHOPPING CART 82

FAVORITES

New Wish List - 2019-04-25 03:06:57

Favorite List New Wish List - 2019-04-25 (v)

CLONE LIST DELETE LIST

One way to start a new order is from the Favorites page. Enter in the desired **Quantity** and click on the **Add / Add to Cart** button

PRODUCT		ORDERING QTY	PRICE	QTY (UNIT)	AVAILABILITY	
ME98245, Halcyon ClimaPlus Ceiling Pnl, 25mm x 600mm x 1200mm, White, FL, 12 Pc Ctn Commodity Code: 747552-000		CARTON OF 12	\$999.00	<input type="text" value="10"/>	06/19/2019 CHECK	ADD
88996HRC, Mars High Recycled Content Ceiling Pnl, 3/4in x 2ft x 6ft,, White, FLB, 6 Pc Ctn Commodity Code: 788997-000		CARTON OF 6	\$999.00	<input type="text" value="Enter Qty"/>	Enter Qty in Carton, then press tab to pick a date for inventory availability	ADD
Curvatura Flexible Ceiling Pnl, 2ft x 2ft, Diamondflex Sheer, Bright White 3106, CVDFS, 1 Pc Commodity Code: 211952-000		EACH	\$999.00	<input type="text" value="Enter Qty"/>	Enter Qty in Piece, then press tab to pick a date for inventory availability	ADD
Curvatura Flexible Ceiling Pnl, 2ft x 2ft, Diamondflex Louvered, Bright Silver 3107, CVDFL, 1 Pc Commodity Code: 211955-000		EACH	\$999.00	<input type="text" value="Enter Qty"/>	Enter Qty in Piece, then press tab to pick a date for inventory availability	ADD
Curvatura Flexible Ceiling Pnl, 2ft x 2ft, C375 Perforated Aluminum, Silver Satin 002, 1 Pc Commodity Code: 279106-000		EACH	\$999.00	<input type="text" value="Enter Qty"/>	Enter Qty in Piece, then press tab to pick a date for inventory availability	ADD

ADD TO CART

« < 1 > »

Placing a New Order


PRODUCTS FAVORITES ORDERS TRANSACTIONS REPORTS QUOTES INQUIRIES

Bill To: BILLTO ACCOUNT, BILLING CITY, BILLING STATE Ship To: SHIPTO ACCOUNT, SHIPPING CITY, SHIPPING STATE CHANGE SHOPPING CART 10

FAVORITES




New Wish List - 2019-04-

Success!

 **The product has been added successfully!**
The product has been added to your cart.

OK

Success notification after product is added to user's shopping cart

PRODUCT					
ME98245, Halcyon ClimaPlus Ceiling Pnl, 25r 600mm x 1200mm, White, FL, 12 Pc Ctn Commodity Code: 747552-000		CARTON OF 12	Unavailable ⓘ	Enter Qty	ADD
651, Aspen Basic Ceiling Pnl, 3/4in x 2ft x 4ft, White, SLT, 6 Pc Ctn Commodity Code: 633651-000		CARTON OF 6	Unavailable ⓘ	Enter Qty	ADD
88996HRC, Mars High Recycled Content Ceiling Pnl, 3/4in x 2ft x 6ft,, White, FLB, 6 Pc Ctn Commodity Code: 788997-000		CARTON OF 6	Unavailable ⓘ	Enter Qty	ADD



Shopping Cart

USG MYUSG Search Products | FAQ Contact Us Taylor Swift

PRODUCTS FAVORITES ORDERS TRANSACTIONS REPORTS QUOTES INQUIRIES

Bill To: USG BILLTO ACCOUNT, BILLING CITY, BILLING STATE Ship To: USG SHIPTO ACCOUNT, SHIPPING CITY, SHIPPI CHANGE **SHOPPING CART 400**

SHOPPING CART

FLATBED TRAILER - USG Truck Capacity - 48000 lbs | Min order weight 40000 lbs

Truck capacity

1/2 in x 4 ft DUROCK e+ Cement Board, DKNG13244
Commodity Code : 172969-000-123

Ordering Qty

Price \$0.00
Sales Amount \$0.00

96%

Balance Item Total Weight lbs

Add Quote Number (Optional)

REMOVE FROM CART

Ability to enter in Quote Number to check if the quote is valid for the selected product and quantity. If successful, the quote will apply to the order.

Remove product from cart

Not ready to checkout? Select **“Continue Shopping”** to navigate back to the homepage

Use the **“Update”** button to refresh any changes to your cart. You **must** click the **“Update”** button before checking out.

Order Summary

TOTAL NUMBER OF ITEMS 20
TOTAL ORDER WEIGHT 46080 LBS
ESTIMATED AMOUNT **\$7,116.00**
SCHEDULED ARRIVAL DATE 09/04/2019

PO Number (Optional)
2736123

Shipping Information

Mode Please Select
Vehicle Type
Requested Delivery Date 08/08/2019

Use the dropdown to select options for **Mode**. Options:

- Full Truck Load
- Partial-Waiting to Consolidate (for orders that need to be consolidated)
- Partial-Waiting to Pool (for orders that need to be pooled)
- Partial-Build My Truck

CONTINUE SHOPPING

UPDATE

CHECKOUT

USG MYUSG Search Products FAQ Contact Us Taylor Swift

PRODUCTS FAVORITES ORDERS TRANSACTIONS REPORTS QUOTES INQUIRIES

Bill To: USG BILLTO ACCOUNT, BILLING CITY, BILLING STATE Ship To: USG SHIPTO ACCOUNT, SHIPPING CITY, SHIPP CHANGE **SHOPPING CART 400**

SHOPPING CART

Color Indicators

- Red = underweight
- Yellow = between underweight and 95% of full weight
- Green = between 95%-100% of weight
- Orange = overweight

FLATBED TRAILER - USG Truck Capacity - 48000 lbs | Min order weight 40000 lbs 96%

1/2 in x 4 ft DUROCK e+ Cement Board, DKNG13244 Ordering Qty 400 Price \$6,637.47 Sales Amount \$2,654,988.00

Commodity Code : 172969-000-123

Balance Item Total Weight 52000 lbs

Ability to mark products as a **Balance Item** to adjust product quantity according to the shipping capacity of the vehicle

Enter a PO Number

PO Number (Optional) 2736123

Shipping Information

Mode ! Please Select

Vehicle Type

Requested Delivery Date 08/08/2019

REMOVE FROM CART

CONTINUE SHOPPING **UPDATE** **CHECKOUT**

Order Summary

TOTAL NUMBER OF ITEMS	20
TOTAL ORDER WEIGHT	46080 LBS
ESTIMATED AMOUNT	\$7,116.00
SCHEDULED ARRIVAL DATE	09/04/2019

USG | MYUSG Search Products

FAQ Contact Us Taylor Swift

PRODUCTS FAVORITES ORDERS TRANSACTIONS REPORTS QUOTES INQUIRIES

Bill To: ENGLEWOOD, FL Ship To: ENGLEWOOD 2817 N 3... CHANGE SHOPPING CART 750

CHECKOUT

PRODUCT	ORDERING QTY	QTY (UNIT)	PRICE
8243, Astro Ceiling Pnl, 5/8in x 2ft x 4ft, White, SLT, 8 Pc Ctn Commodity Code: 798243-000-4.0000	Carton	750	Unit Price: \$976.00 Total Price: \$46,848.00
Total Weight: undefined lbs			
Quote Number			

Order Information

Total Order Lines: 750
Total Weight: 0 lbs
Estimated Amount: \$46,848.00

Billing Information

Bill To: ENGLEWOOD, FL, US
PO Number: 123test

Shipping Information

Ship To: TAMPA, FL, US
Requested Delivery Date: 8/21/2019
Mode: Full Truck Load
Vehicle Type: Flatbed Trailer - USG

By Clicking the Submit order button, you are accepting our terms and conditions

Review your order.

- If updates are needed, click **“Back to Shopping Cart”** to make updates

BACK TO SHOPPING CART

SUBMIT ORDER

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PRODUCTS FAVORITES ORDERS TRANSACTIONS REPORTS QUOTES INQUIRIES

Bill To: INGLEWOOD, FL Ship To: WOOD 2837 N.E.L. CHANGE SHOPPING CART 750

CHECKOUT

PRODUCT	ORDERING QTY	QTY (UNIT)	PRICE
8243, Astro Ceiling Pnl, 5'/Bin x 2ft x 4ft, White, SLT, 8 Pc Ctn Commodity Code: 798243-000-4.0000	Carton	750	Unit Price: \$976.00 Total Price: \$46,848.00

Total Weight undefined lbs

Quote Number

Order Information

Total Order Lines: 750
Total Weight: 0 lbs
Estimated Amount: \$46,848.00

Shipping Information

PO Number: 123test

Ship To: TAMPA, FL, US

Requested Delivery Date: 8/21/2019

Mode: Full Truck Load

Vehicle Type: Flatbed Trailer - USG

By Clicking the Submit order button, you are accepting our terms and conditions

BACK TO SHOPPING CART

SUBMIT ORDER

Review your order.

- If all information is accurate, click **“Submit Order”** to complete Checkout process.

Thank you for your order

Your order has been received
You can view and track all your orders on the Orders tab.

OK

“Thank you for your order” message will appear.



ORDER SCREEN NAVIGATION

Orders
Deliveries



Search Orders by **Order #**, **PO Number**, **Commodity Code**, or **Store #**

ORDERS DELIVERIES

Filter Orders by **Date**, **Bill To**, **Ship To**, and/or **Order Status**

ORDER DATE RANGE BILL TO SHIP TO ORDER STATUS RESET ALL FILTERS

SCHEDULED SHIP DATE	ORDER NUMBER	BILL TO	SHIP TO	PO NO.	PLANT NAME	STATUS
05/30/2019	In Progress		USG shipto account, shipping city, shipping state	2736123	Aliquippa, PA - 417	
05/24/2019	9345868	USG billto account, billing city, billing state	USG shipto account, shipping city, shipping state	ert23423	Aliquippa, PA - 417	SHIPPED
05/29/2019	7511939		USG shipto account, shipping city, shipping state	123134	Aliquippa, PA - 417	WAITING TO CONSOLIDATE
05/29/2019	In Progress	USG billto account, billing city, billing state	USG shipto account, shipping city, shipping state	1397117	Aliquippa, PA - 417	ORDER SUBMITTED
05/28/2019	7511939	USG billto account, billing city, billing state	USG shipto account, shipping city, shipping state	5676575	Aliquippa, PA - 417	UNSCHEDULED
05/28/2019	9345868		USG shipto account, shipping city, shipping state	71243768724	Aliquippa, PA - 417	UNSCHEDULED

Click the header of any column to sort by ascending/descending order

Click **Reset All Filters** to clear existing filter settings



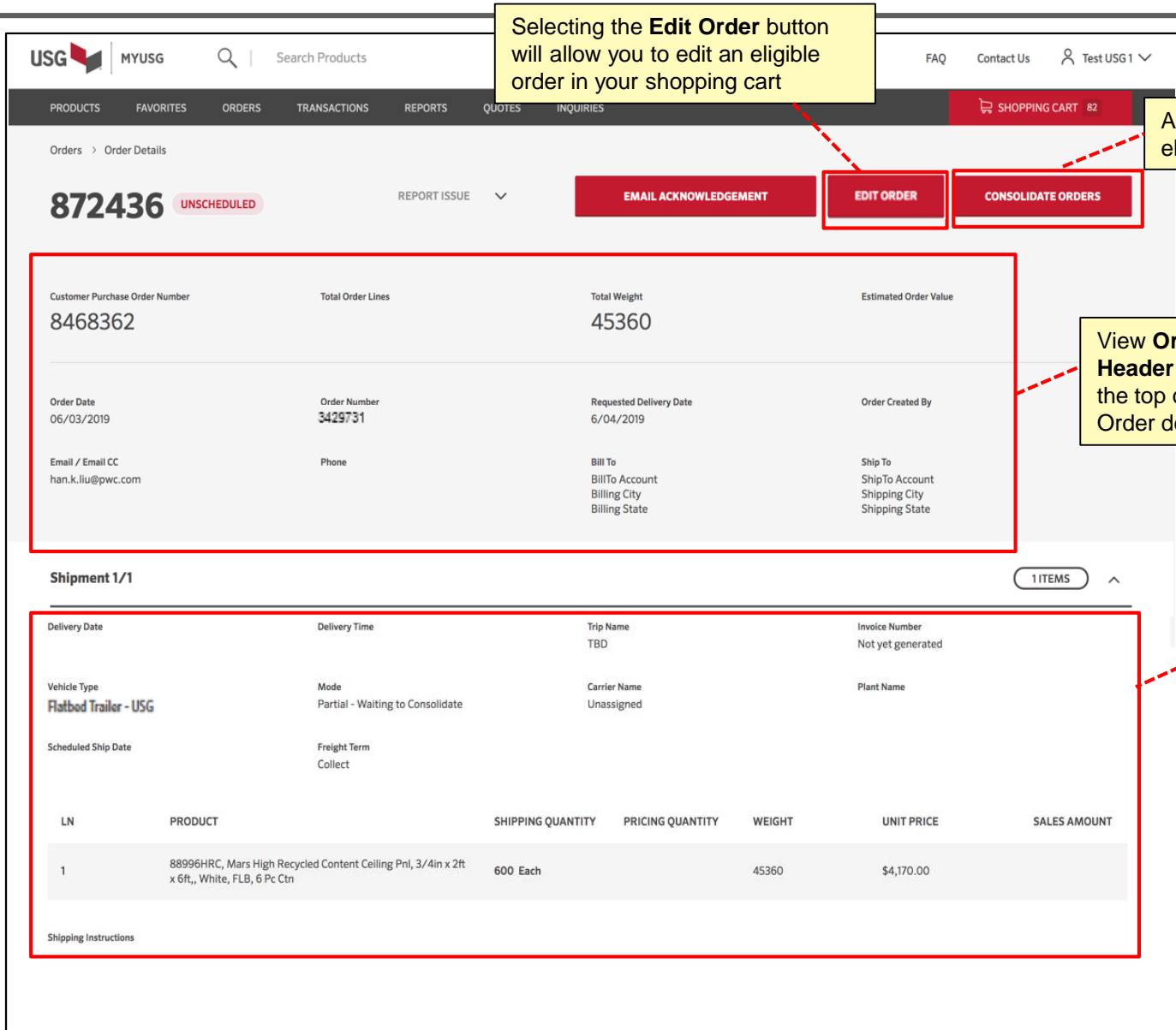
Click on the truck to see the **Truck Location** of Shipped orders

7511939

Click on the Order number to see the **Order details**



Order Detail



The screenshot shows the USG MYUSG Order Detail page. At the top, there is a navigation bar with 'USG MYUSG' and a search bar. Below this is a menu with 'PRODUCTS', 'FAVORITES', 'ORDERS', 'TRANSACTIONS', 'REPORTS', 'QUOTES', and 'INQUIRIES'. A 'SHOPPING CART' icon shows 82 items. The main content area displays the order number '872436' with a status of 'UNSCHEDULED'. Three buttons are visible: 'EMAIL ACKNOWLEDGEMENT', 'EDIT ORDER', and 'CONSOLIDATE ORDERS'. The 'EDIT ORDER' button is highlighted with a red box and a callout. Below the buttons is a table of order details. A 'Shipment 1/1' section is also present, with a '1 ITEMS' button. A table of order line items is shown at the bottom, with the first item highlighted. Callouts provide additional context: 'Selecting the Edit Order button will allow you to edit an eligible order in your shopping cart', 'Ability to consolidate eligible orders', 'View Order Header details at the top of the Order detail page', and 'View Order Line Item details under Shipment information'.

Selecting the **Edit Order** button will allow you to edit an eligible order in your shopping cart

Ability to consolidate eligible orders

View **Order Header** details at the top of the Order detail page

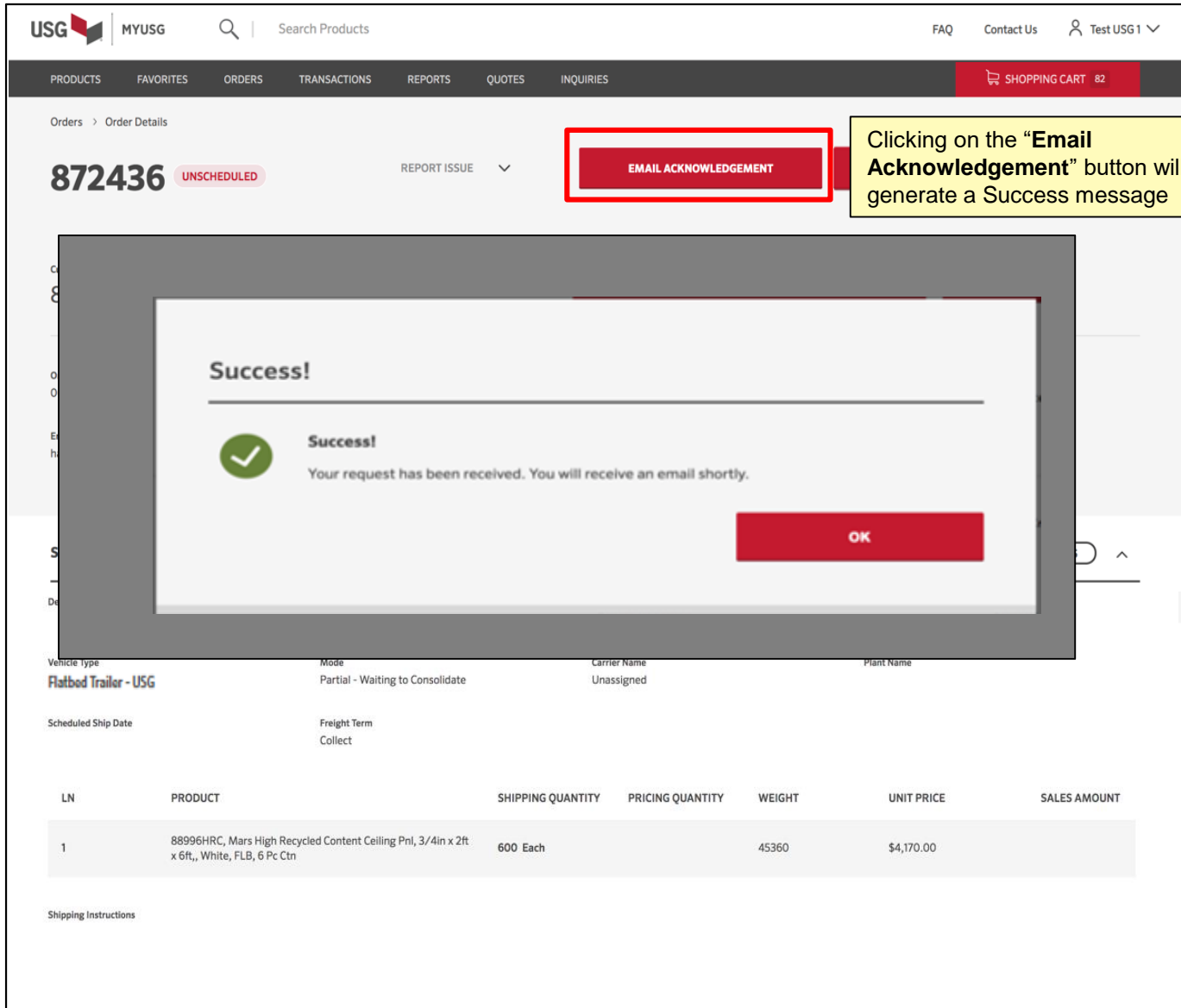
View **Order Line Item** details under **Shipment** information

Customer Purchase Order Number 8468362	Total Order Lines	Total Weight 45360	Estimated Order Value
Order Date 06/03/2019	Order Number 3429731	Requested Delivery Date 6/04/2019	Order Created By
Email / Email CC han.k.liu@pwc.com	Phone	Bill To BillTo Account Billing City Billing State	Ship To ShipTo Account Shipping City Shipping State

Shipment 1/1 1 ITEMS ^

Delivery Date	Delivery Time	Trip Name TBD	Invoice Number Not yet generated			
Vehicle Type Flatbed Trailer - USG	Mode Partial - Waiting to Consolidate	Carrier Name Unassigned	Plant Name			
Scheduled Ship Date	Freight Term Collect					
LN	PRODUCT	SHIPPING QUANTITY	PRICING QUANTITY	WEIGHT	UNIT PRICE	SALES AMOUNT
1	88996HRC, Mars High Recycled Content Ceiling Pnl, 3/4in x 2ft x 6ft., White, FLB, 6 Pc Ctn	600 Each		45360	\$4,170.00	
Shipping Instructions						

Order Detail



The screenshot shows the USG MYUSG Order Detail page. At the top, there is a navigation bar with the USG MYUSG logo, a search bar, and links for FAQ, Contact Us, and Test USG1. Below the navigation bar is a menu with options: PRODUCTS, FAVORITES, ORDERS, TRANSACTIONS, REPORTS, QUOTES, INQUIRIES, and a SHOPPING CART icon with the number 82. The main content area shows the order number 872436 with a status of UNSCHEDULED and a REPORT ISSUE dropdown. A red button labeled EMAIL ACKNOWLEDGEMENT is highlighted with a red box. A yellow callout box points to this button with the text: "Clicking on the 'Email Acknowledgement' button will generate a Success message". Below the button, a success message is displayed in a white box with a green checkmark icon, stating: "Success! Your request has been received. You will receive an email shortly." with an OK button. Below the success message, there is a table with columns: Vehicle type, Mode, Carrier Name, and Plant Name. The table contains the following data:

Vehicle type	Mode	Carrier Name	Plant Name
Flatbed Trailer - USG	Partial - Waiting to Consolidate	Unassigned	

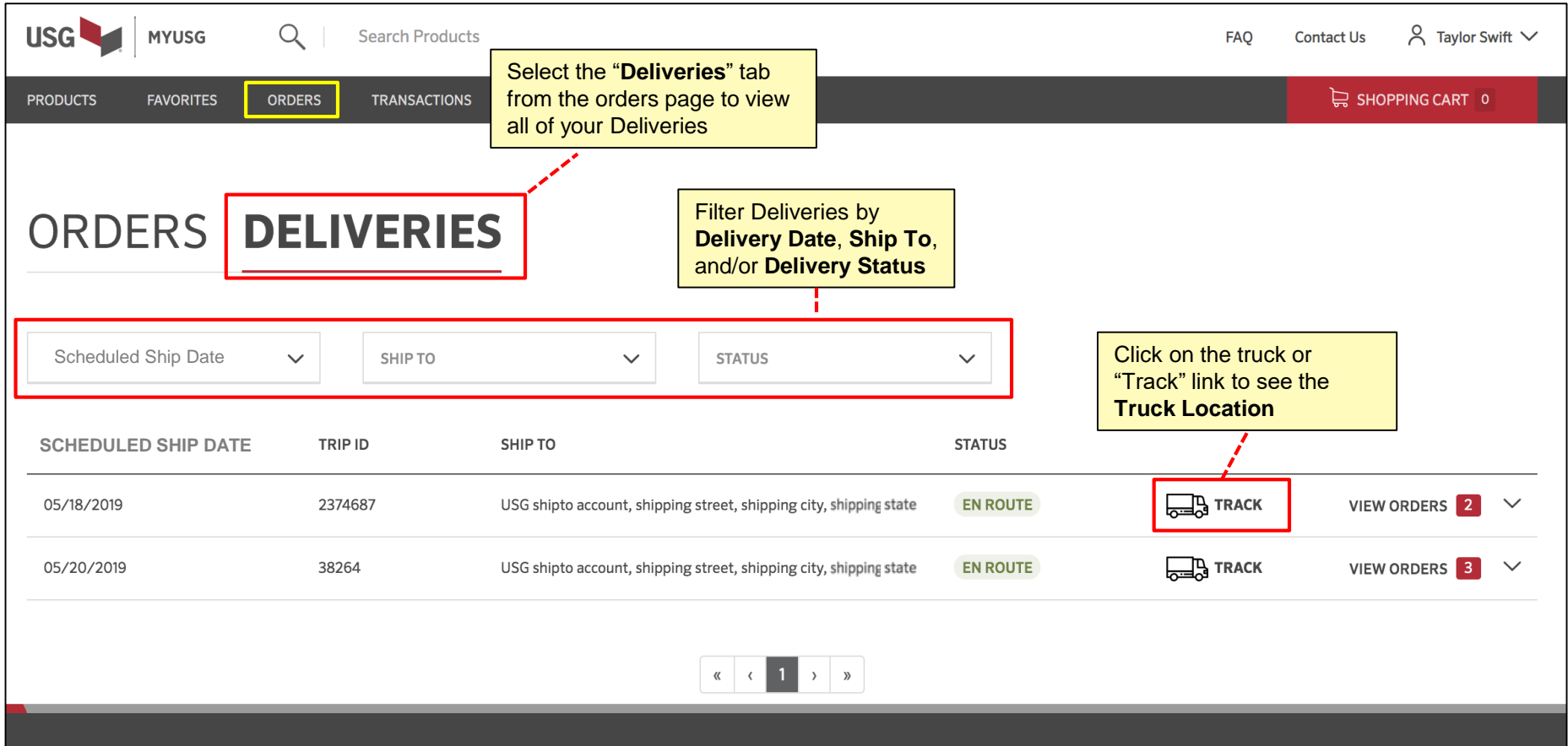
Below the table, there is a section for Scheduled Ship Date and Freight Term (Collect). At the bottom, there is a table with columns: LN, PRODUCT, SHIPPING QUANTITY, PRICING QUANTITY, WEIGHT, UNIT PRICE, and SALES AMOUNT. The table contains the following data:

LN	PRODUCT	SHIPPING QUANTITY	PRICING QUANTITY	WEIGHT	UNIT PRICE	SALES AMOUNT
1	88996HRC, Mars High Recycled Content Ceiling Pnl, 3/4in x 2ft x 6ft., White, FLB, 6 Pc Ctn	600 Each		45360	\$4,170.00	

Below the table, there is a section for Shipping Instructions.



Orders → Deliveries





The screenshot displays the 'DELIVERIES' section of the USG MYUSG website. At the top, there is a navigation bar with 'ORDERS' highlighted. Below this, a 'DELIVERIES' tab is selected. A search bar and a shopping cart icon are also visible. The main content area features a table of delivery orders with columns for 'SCHEDULED SHIP DATE', 'TRIP ID', 'SHIP TO', and 'STATUS'. Each row includes a 'TRACK' link with a truck icon and a 'VIEW ORDERS' button with a count. Filter boxes for 'Scheduled Ship Date', 'SHIP TO', and 'STATUS' are located above the table. Callout boxes provide instructions on how to use these features.

Select the "Deliveries" tab from the orders page to view all of your Deliveries

Filter Deliveries by Delivery Date, Ship To, and/or Delivery Status

Click on the truck or "Track" link to see the Truck Location

SCHEDULED SHIP DATE	TRIP ID	SHIP TO	STATUS		
05/18/2019	2374687	USG shipto account, shipping street, shipping city, shipping state	EN ROUTE	 TRACK	VIEW ORDERS 2
05/20/2019	38264	USG shipto account, shipping street, shipping city, shipping state	EN ROUTE	 TRACK	VIEW ORDERS 3

« < 1 > »



Orders → Deliveries

USG MYUSG Search Products Search Products FAQ Contact Us Taylor Swift

PRODUCTS FAVORITES ORDERS TRANSACTIONS REPORTS QUOTES INQUIRIES SHOPPING CART 0

ORDERS

ORDER DATE RANGE

ORDER DATE

05/28/2019					
05/24/2019					
04/15/2019					
04/17/2019					
04/18/2019					
04/17/2019	34543	USG bill billing st	43242		WAITING TO CONSOLIDATE

Truck Location

Clicking on the truck will bring up the Truck Location pop-up

Trip ID: 38264
Delivery Date: 05/19/2019
Delivery Time:
Plant Name: WAS
Ship To: USG shipto account, shipping street, shipping city, shipping state
Last Updated Date

Last known location of the truck



Orders → Deliveries

ORDERS **DELIVERIES**

SCHEDULED SHIP DATE	TRIP ID	SHIP TO	STATUS		
05/18/2019	2374687	USG shipto account, shipping street, shipping city, shipping state	EN ROUTE	TRACK	VIEW ORDERS 2

05/20/2019	38264	USG shipto account, shipping street, shipping city shipping state	EN ROUTE	TRACK	VIEW ORDERS 3
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RELATED ORDERS (3)

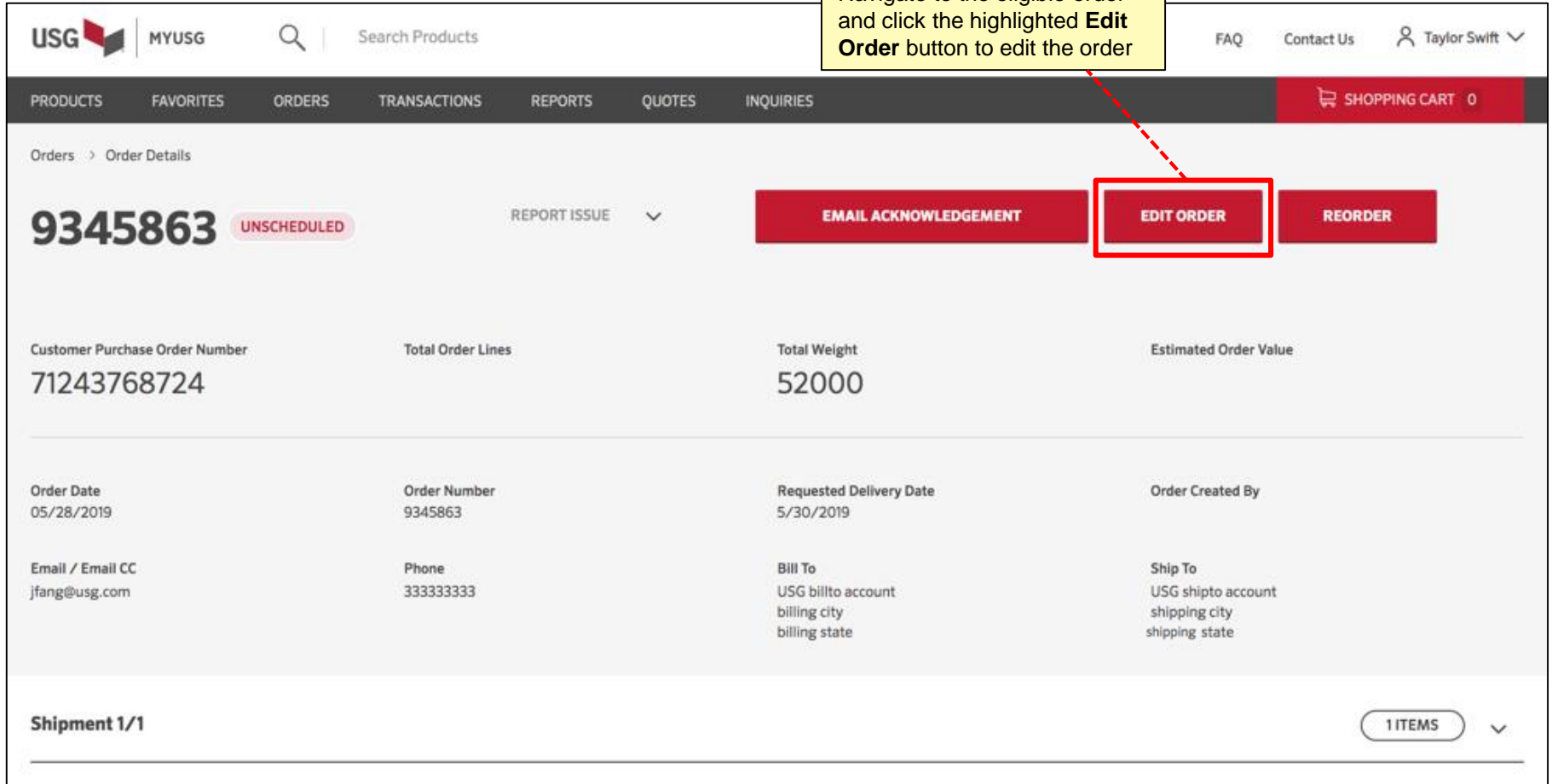
SCHEDULED SHIP DATE	ORDER NUMBER	PO NUMBER	AMOUNT	STATUS
05/20/2019	1234567	aeqeqw44	\$0.00	SHIPPED
05/20/2019	4365498	987825313	\$0.00	SHIPPED
05/20/2019	3429731	ert23423	\$2,654,800.00	SHIPPED

Click on the dropdown to expand the orders in the delivery

EDIT ORDERS



Edit Order



USG MYUSG Search Products

PRODUCTS FAVORITES ORDERS TRANSACTIONS REPORTS QUOTES INQUIRIES SHOPPING CART 0

Orders > Order Details

9345863 UNSCHEDULED REPORT ISSUE

EMAIL ACKNOWLEDGEMENT **EDIT ORDER** REORDER

Customer Purchase Order Number	Total Order Lines	Total Weight	Estimated Order Value
71243768724		52000	

Order Date	Order Number	Requested Delivery Date	Order Created By
05/28/2019	9345863	5/30/2019	

Email / Email CC	Phone	Bill To	Ship To
jfang@usg.com	333333333	USG billto account billing city billing state	USG shipto account shipping city shipping state

Shipment 1/1 1 ITEMS

Navigate to the eligible order and click the highlighted **Edit Order** button to edit the order



Edit Order

A message will appear with important information to review *before* editing the order.

Choose one:

- Click **Continue** button to edit the order.
- OR
- Click **Cancel** to cancel editing the order.

PRODUCTS FAVORITES ORDERS TRANSACTIONS REPORTS

Orders > Order Details

9345863 UNSCHEDULED

REPORT ISSUE

EMAIL ACKNOWLEDGEMENT EDIT ORDER REORDER

Customer Purchase Order Number
71243768724

Order Date
05/28/2019

Email / Email CC
jfang@usg.com

Shipment 1/1

SHOPPING CART 0

1 ITEMS

You are about to edit the order

Please read the below information before editing the order

- The edit order request needs to be completed in the next half hour or the edit will be cancelled
- The edit order will not affect/update the current order until the request has been submitted
- You can browse products and add items to the cart
- The indicator on the top bar on the page shows that you are currently editing the order, you can click on the bar to quickly go to the edit order page and checkout.

CANCEL CONTINUE



Edit Order

Order Edit in Progress Order Number: 9345863 | PO Number: 71243768724

PRODUCTS **FAVORITES**

Bill To: BUFFALO, NY Ship To: BUFFALO, NY **CHANGE** **SHOPPING CART 400**

EDIT ORDER Order Number 9345863 Time Remaining 30:00

FLATBED TRAILER - USG Truck Capacity - 48000 lbs | Min order weight 40000 lbs 0%

1/2 in x 4 ft DUROCK e+ Cement Board, DKN13244
Commodity Code : 172969-000-123

Ordering Qty: CARTON OF 20 (TEST) Price N/A Sales Amount \$0.00

Balance Item Total Weight lbs

Add Quote Number(Optional) REMOVE FROM CART

Order Summary

TOTAL NUMBER OF ITEMS	20
TOTAL ORDER WEIGHT	46080 LBS
ESTIMATED AMOUNT	\$7,116.00
SCHEDULED ARRIVAL DATE	09/04/2019

PO Number (Optional)
71243768724

Shipping Information

Mode: Full Truck Load

Vehicle Type: Flatbed Trailer - USG

Requested Delivery Date: 08/08/2019

CANCEL ORDER EDIT **UPDATE** **CHECKOUT**

Go to Products or Favorites tab to select / add products

Half hour to edit the selected order

Update quantity of existing product in cart

Use the "Update" button to refresh any changes to your cart. You must click the "Update" button before checking out.

Edit Order

Order Edit in Progress Order Number: 9345863 | PO Number: 71243768724

PRODUCTS FAVORITES

Bill To: BUFFALO, NY Ship To: BUFFALO, NY CHANGE SHOPPING CART 400

EDIT ORDER

Order Number **9345863** Time Remaining **30:00**

FLATBED TRAILER - USG Truck Capacity - 48000 lbs | Min order weight 40000 lbs 0%

1/2 in x 4 ft DUROCK e+ Cement Board, DKNG13244
Commodity Code : 172969-000-123

Ordering Qty **CARTON OF 20 (TEST)** Price N/A
Sales Amount \$0.00

Balance Item *Total Weight lbs*

Add Quote Number(Optional)

! Are you sure you want to cancel this order edit?

REMOVE FROM CART

Ability to cancel editing your order and navigate back to the order page

CANCEL ORDER EDIT

Order Summary

TOTAL NUMBER OF ITEMS 20

TOTAL ORDER WEIGHT 46080 LBS

ESTIMATED AMOUNT **\$7,116.00**

SCHEDULED ARRIVAL DATE 09/04/2019

PO Number (Optional)

Shipping Information

Mode

Vehicle Type

Requested Delivery Date

CONSOLIDATE ORDERS



Consolidate Orders

PRODUCTS FAVORITES ORDERS TRANSACTIONS REPORTS QUOTES INQUIRIES SHOPPING CART 0

Orders > Order Details

1017364 UNSCHEDULED REPORT ISSUE

EMAIL ACKNOWLEDGE **CONSOLIDATE ORDERS**

Click the highlighted **Consolidate Orders** button to consolidate multiple eligible orders

Customer Purchase Order Number	Total Order Lines	Total Weight	Estimated Order Value
13213		28000	
Order Date	Order Number	Requested Delivery Date	
06/25/2019	1017364	6/26/2019	
Email / Email CC	Phone	Bill To	
customer135921@example.com	630-1	USG bill to account	
		billing city	
		billing state	shipping state

- Customers will have the ability to group all individual orders into one single order.
- The requirement for consolidation is only “**Partial-Waiting to Consolidate**” orders are eligible for consolidation.
- The orders **must** have the same Ship To destination and Shipping Plant to complete the consolidation process.

Shipment 1/1 1 ITEMS



Consolidate Orders

PRODUCTS FAVORITES ORDERS TRANSACTIONS REPORTS QUOTES INQUIRIES SHOPPING CART 810

CONSOLIDATE ORDERS

Combine orders to build a full truck load. Below are the eligible orders available for consolidation based on the "Ship to", "Vehicle Type" and "Plant" of the selected order

Ship To	Vehicle Type	Plant	Total Number of Orders	Total Weight in Truck
USG shipto account shipping city shipping state	FLATBED TRAILER - USG	Cloquet	1	28,000 lbs

FLATBED TRAILER - USG Truck Capacity - 48000 lbs | Min order weight 40000 lbs 58%

In this example, the first line shows the **Primary** order selected to be consolidated.

<input type="checkbox"/>	REQUESTED DELIVERY DATE	ORDER NUMBER	PONUMBER	AVAILABILITY DATE	TOTAL WEIGHT	STATUS
<input checked="" type="checkbox"/>	06/24/2019	1017364 PRIMARY	13213	06/25/2019	28,000 LBS	UNSCHEDULED
<input type="checkbox"/>	06/24/2019	1745021	13213	06/25/2019	20,000 LBS	UNSCHEDULED

Note Based on the orders that are consolidated the delivery date and time may change

CONSOLIDATE ORDERS



Consolidate Orders

PRODUCTS FAVORITES ORDERS TRANSACTIONS REPORTS QUOTES INQUIRIES SHOPPING CART 810

CONSOLIDATE ORDERS

Combine orders to build a full truck load. Below are the eligible orders available for consolidation based on the "Ship to", "Vehicle Type" and "Plant" of the selected order

Ship To: USG shipto account, shipping city, shipping state

Vehicle Type: FLATBED TRAILER - USG

Plant: Cloquet

Total Number of Orders: 2

Total Weight in Truck: 48,000 lbs

FLATBED TRAILER - USG Truck Capacity - 48000 lbs | Min order weight 40000 lbs

99%

<input type="checkbox"/>	REQUESTED DELIVERY DATE	ORDER NUMBER	PONUMBER	AVAILABILITY DATE	TOTAL WEIGHT	STATUS
<input checked="" type="checkbox"/>	06/24/2019	1017364 PRIMARY	13213	06/25/2019	28,000 LBS	UNSCHEDULED
<input checked="" type="checkbox"/>	06/24/2019	1745021	13213	06/25/2019	20,000 LBS	UNSCHEDULED

CONSOLIDATE ORDERS

Header information will update based on selected orders below

Select the eligible orders you want to consolidate

Click the highlighted **Consolidate Orders** button to consolidate your order



PRODUCTS FAVORITES ORDERS TRANSACTIONS REPORTS QUOTES INQUIRIES SHOPPING CART 810

CONSOLIDATE ORDERS

Combine orders to build a full truck load. Below are the eligible orders available for consolidation based on the "Ship to", "Vehicle Type" and "Plant" of the selected order

Ship To
USG ship to a
shipping city
shipping state

FLATBED TRAILER


99%

REQUEST

06/24/20

<input checked="" type="checkbox"/>	06/24/2019	1745021	13213	06/25/2019	20,000 LBS	UNSCHEDULED
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Thank You!

 **Your request to consolidate orders has been received**

We will reach out to you if we need additional information to process your request. Please note that there may be updates to the delivery date based on the orders that are being consolidated. You can track your orders and delivery dates in the Orders tab

OK

CONSOLIDATE ORDERS

Note Based on the orders that are consolidated the delivery date and time may change



INQUIRIES



Submit Inquiry

To submit a Product Related Issue / Inquiry, you **must** have an Invoice Number. There are a few ways to access the **Product Related Issue** form.

From the Homepage, click on **one** of the following:

- Recent Orders
- Orders
- Submit Inquiries (if invoice number is known)

The screenshot shows the MYUSG website interface. At the top, there is a navigation bar with 'USG MYUSG' and a search bar. Below this is a menu with 'PRODUCTS', 'FAVORITES', 'ORDERS', 'TRANSACTIONS', 'REPORTS', 'QUOTES', and 'INQUIRIES'. The 'ORDERS' tab is highlighted. Below the menu, there are fields for 'Bill To' and 'Ship To' information, and a 'SHOPPING CART' icon with the number '82'. The main content area features a 'Recent Orders' section with a table of orders. The table has columns for 'SCHEDULED SHIP DATE', 'ORDER NUMBER', 'PO NO.', 'PLANT NAME', and 'STATUS'. The first row shows an order with status 'INVOICED'. A dropdown menu is open for this order, showing options: 'VIEW ORDER DETAILS', 'REORDER', 'SUBMIT PRODUCT RELATED ISSUE', 'EMAIL ACKNOWLEDGEMENT', and 'CONTACT US'. The 'SUBMIT PRODUCT RELATED ISSUE' option is highlighted with a red box. To the right of the table is a 'Quick Order' form with fields for 'Commodity Code' and 'Enter Qty', and an 'ADD TO CART' button. At the bottom of the page, there is a footer with icons and text for 'QUICK REORDER', 'VIEW MY DELIVERIES', 'VIEW MY FAVORITES', 'SUBMIT INQUIRIES', and 'RESOURCE CENTER'. The 'SUBMIT INQUIRIES' icon and text are highlighted with a red box.

SCHEDULED SHIP DATE	ORDER NUMBER	PO NO.	PLANT NAME	STATUS
5/30/2019	4365494	213423	Aliquippa, PA - 417	INVOICED
5/29/2019	4365495	4535743	Aliquippa, PA - 417	
5/29/2019	4365496	4535743	Aliquippa, PA - 417	
5/29/2019	4365497	12341234	Aliquippa, PA - 417	
5/28/2019	4365498	999	Aliquippa, PA - 417	

Next, on the select **Invoiced** order

- Click 3 dots
- Select "**Submit Product Related Issue**"
- See next page for **Product Related Issue** form.

Submit Inquiry – Product Related Issue Form

Mandatory fields:

Enter **Invoice Number**

Enter **Subject**

Enter **Description**

Attachments (optional)

Product Related Issue

Invoice Number*

CASE REASON* ⓘ

Subject*

Description*

Attachments
Attach photographs of the affected products and/or other order related documents (optional)

↑ UPLOAD A FILE

Select a **Case Reason** from the dropdown options

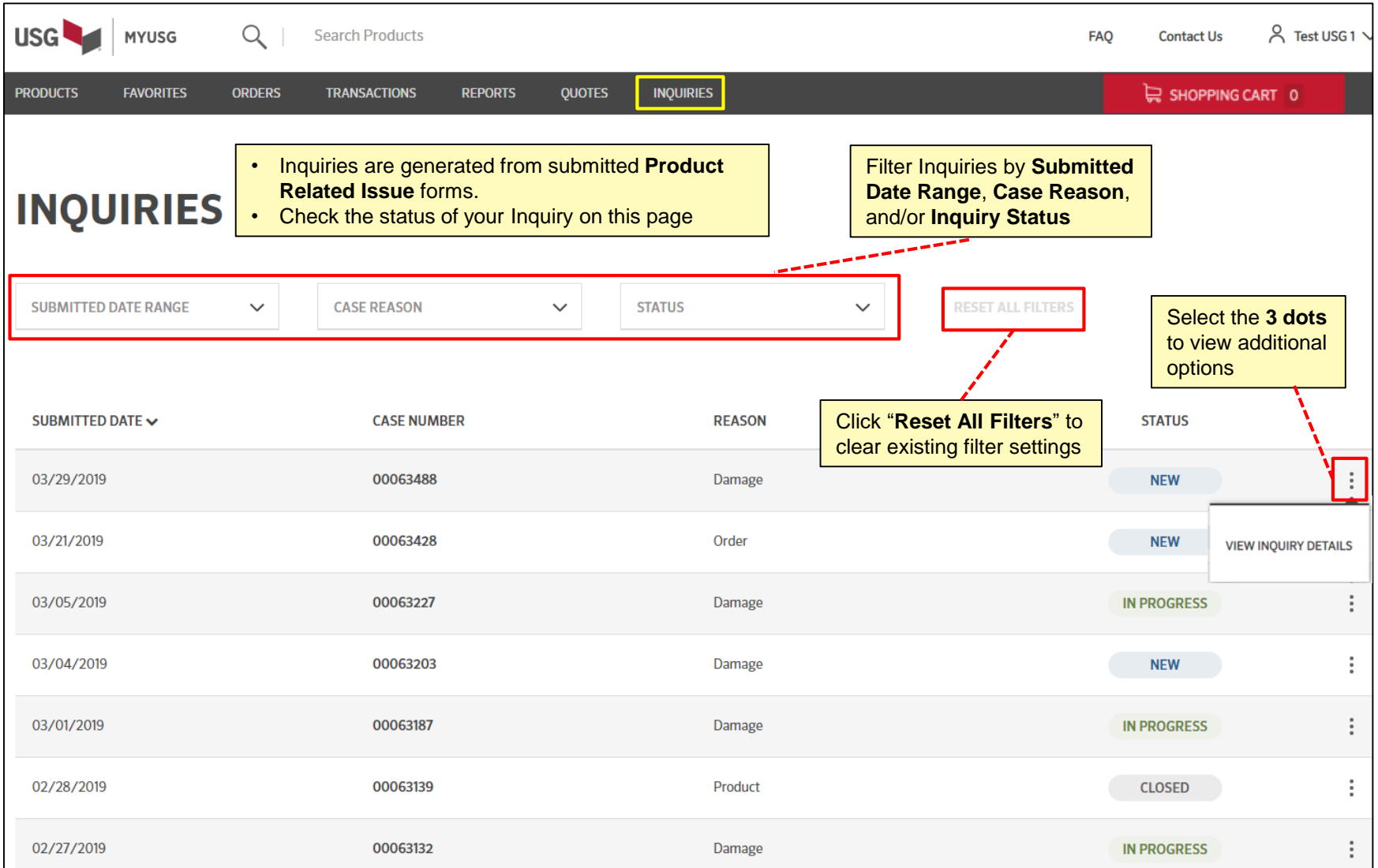
CASE REASON* ⓘ

- Please Select
- Please Select**
- Damage
- Product
- Order
- Return Material Request

Click the **Submit** button when ready to send form



Inquiries - Status



INQUIRIES

- Inquiries are generated from submitted **Product Related Issue** forms.
- Check the status of your Inquiry on this page

Filter Inquiries by **Submitted Date Range, Case Reason, and/or Inquiry Status**

SUBMITTED DATE RANGE ▾ CASE REASON ▾ STATUS ▾

RESET ALL FILTERS

Select the **3 dots** to view additional options

Click **“Reset All Filters”** to clear existing filter settings

SUBMITTED DATE ▾	CASE NUMBER	REASON	STATUS	
03/29/2019	00063488	Damage	NEW	⋮
03/21/2019	00063428	Order	NEW	VIEW INQUIRY DETAILS
03/05/2019	00063227	Damage	IN PROGRESS	⋮
03/04/2019	00063203	Damage	NEW	⋮
03/01/2019	00063187	Damage	IN PROGRESS	⋮
02/28/2019	00063139	Product	CLOSED	⋮
02/27/2019	00063132	Damage	IN PROGRESS	⋮

TRANSACTIONS



Transactions

PRODUCTS FAVORITES ORDERS **TRANSACTIONS** REPORTS QUOTES INQUIRIES

TRANSACTIONS

Filter Transactions by **Date, Bill To, Ship To, and/or Transaction Type**








Request an Email Statement

Search Transactions by **PO Number, Commodity Code, or Store #**

PO #/Comm. Code #/Store #

TRANSACTION DATE RANGE BILL TO SHIP TO TYPE

RESET ALL FILTERS

TRANSACTION DATE	TRANSACTION NO.	BILL TO	SHIP TO	PO NO.	DUE DATE	TYPE	AMOUNT
7/8/2018	432542 	A USG Bill To Account ,	Test Account ,	14241	8/22/2018	Debit	\$8,126.21
7/8/2018	723780 	USG billto account , billto city , Billing State	USG shipto Account , Shipping City , Shipping State	457859	8/22/2018	Debit	\$8,126.21
7/8/2018	213311 	USG billto account , billto city , Billing State	USG shipto Account , Shipping City , Shipping State	13232	8/22/2018	Debit	\$8,126.21
7/8/2018	647274	USG billto account , billto city , Billing State	USG shipto Account , Shipping City , Shipping State	457859	8/22/2018	Invoice	\$8,126.21
7/8/2018	342231 	USG billto account , billto city , Billing State	USG shipto Account , Shipping City , Shipping State	4634451	8/22/2018	Debit	\$8,126.21
7/8/2018	723745 	USG billto account , billto city , Billing State	USG shipto Account , Shipping City , Shipping State	457859	8/22/2018	Invoice	\$8,126.21
7/8/2018	647278	USG billto account , billto city , Billing State	USG shipto Account , Shipping City , Shipping State	457859	8/22/2018	Invoice	\$8,126.21
7/8/2018	723770 	USG billto account , billto city , Billing State	USG shipto Account , Shipping City , Shipping State	457859	8/22/2018	Debit	\$8,126.21
7/8/2018	647272 	USG billto account , billto city , Billing State	USG shipto Account , Shipping City , Shipping State	457859	8/22/2018	Invoice	\$8,126.21

Filter Transactions by **Date, Bill To, Ship To, and/or Transaction Type**

Search Transactions by **PO Number, Commodity Code, or Store #**

PO #/Comm. Code #/Store #

TRANSACTION DATE RANGE BILL TO SHIP TO TYPE

RESET ALL FILTERS

Click **Reset All Filters** to clear existing filter settings

View **Invoice, Credit or Debit Memo** for selected Transaction

Access to view **Transactions** is controlled by each user's company.



TRANSACTIONS

Note: if certain users only have access to Ship Tos (not Bill Tos), then they won't see the Request an Email Statement option

Request an Email Statement ^

PO #/Comm. Code #/Store #

TRANSACTION DATE RANGE BILL TO

SHIP TO Choose a Bill To

RESET ALL FILTERS

TRANSACTION DATE	TRANSACTION NO.	BILL TO	SHIP TO	PO #	DATE	TYPE	AMOUNT
7/8/2018	432542	A USG Bill To Account ,	Tes		7/8/2018	Debit	\$8,126.21
7/8/2018	723780	USG billto account , billto city , Billing State	USC		7/8/2018	Debit	\$8,126.21
7/8/2018	213311	USG billto account , billto city , Billing State	USC		7/8/2018	Debit	\$8,126.21
7/8/2018	647274	USG billto account , billto city , Billing State	USG shipto Account , Shipping City , Shipping State	457859	8/22/2018	Invoice	\$8,126.21
7/8/2018	342231	USG billto account , billto city , Billing State	USG shipto Account , Shipping City , Shipping State	4634451	8/22/2018	Debit	\$8,126.21
7/8/2018	723745	USG billto account , billto city , Billing State	USG shipto Account , Shipping City , Shipping State	457859	8/22/2018	Invoice	\$8,126.21
7/8/2018	647278	USG billto account , billto city , Billing State	USG shipto Account , Shipping City , Shipping State	457859	8/22/2018	Invoice	\$8,126.21
7/8/2018	723770	USG billto account , billto city , Billing State	USG shipto Account , Shipping City , Shipping State	457859	8/22/2018	Debit	\$8,126.21
7/8/2018	647272	USG billto account , billto city , Billing State	USG shipto Account , Shipping City , Shipping State	457859	8/22/2018	Invoice	\$8,126.21

Choose Format

PDF

EXCEL

CANCEL SEND



QUOTES



USG | MYUSG | Search Products | FAQ | Contact Us | Test USG 1

PRODUCTS | FAVORITES | ORDERS | TRANSACTIONS | REPORTS | **QUOTES** | INQUIRIES | CART 82

QUOTES

Filter Quotes by **Effective Date, Expiration Date, Quoted To, and/or Quote Status**

Search Quotes by **Quote #, Job, Quoted To, Product Name, or Item #**

Quote #/Job/Quoted To/Product Name/Item #

EFFECTIVE DATE | EXPIRATION DATE | QUOTED TO | STATUS | RESET ALL FILTERS

Click "Reset All Filters" to clear existing filter settings

QUOTE NUMBER	JOB NAME	QUOTED TO	EFFECTIVE DATE	EXPIRATION DATE	STATUS
00136207	CIMARRON No: 370 370 CIMARR	USG Account	04/03/2019		ACTIVE
00136206	CIMARRON No: 909 909 CIMARRO	USG Account	04/03/2019	02/19/2022	
00136205	CIMARRON No: 544 544 CIMARR	USG Account	04/03/2019	08/07/2020	
00136204	Dickinson County Library:8/15/2019Dickin	USG Account	08/14/2019	12/30/2019	PENDING
00136203	INDIANAPOLIS Adoin Adoin:Ga	USG Account	05/20/2019	01/23/2019	EXPIRED

Select the **3 dots** to view additional Quote options

- VIEW QUOTE DETAILS
- DOWNLOAD QUOTE PDF

Access to view **Quotes** is controlled by each user's company.

Note: Not all business lines use quotes.



Quote Detail Page

QUOTES > Quote Details

00136172 ACTIVE DOWNLOAD PDF

Quote Number 00136172	Effective Date 05/20/2019	Expiration Date 12/30/2019	Status ACTIVE
Quote To USG Account	Job Name Testq1	Sales Rep Leon Zhang	Sales Rep Email leon.zhang@pwc.com
Bill To Name USG Account	Bill to Address USG Account	Ship to Name	Ship to Address

Quote Contact

Contact Name Wu Grace	Email qc-tester@usg.com	Phone 415145	Fax
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Comments to Customer

Job quoted 4-20 to Iron Mountain Acoustics. Used list price 3-12-2018 plus escalator.

PRODUCTS

PRODUCTS	DELIVERY TYPE	TOTAL QTY	QTY USED	QTY LEFT	PRICE 1 Expires 06/29/2019
(Private Label) Joint Tape, 2-1/16 in x 250 ft Roll Commodity Code: 382174	Truck	1	220		
(Private Label) Joint Tape, 2-1/16 in x 500 ft Roll Commodity Code: 382194	Truck	1			
(Private Label) Joint Tape, 2-1/16 in x 75 ft Roll Commodity Code: 380044	Truck	1			
1/2 in x 4 ft FIBEROCK Aqua-Tough Abuse Resistant Interior Panels, SQ, 30-PC Commodity Code: 060099	Truck	3	623		
1/2 in x 4 ft FIBEROCK Aqua-Tough Abuse Resistant Interior Panels Commodity Code: 060099	Truck	12	623	-611	\$1.00
#12-14 X 2 in x 5/16 in Grabber HWH Self-Drilling with Climaseal Coating Fasteners, 2,000 Piece Box Commodity Code: 330912	Truck	123		123	\$123.00

View **Quote Header** details at the top of the Quote detail page

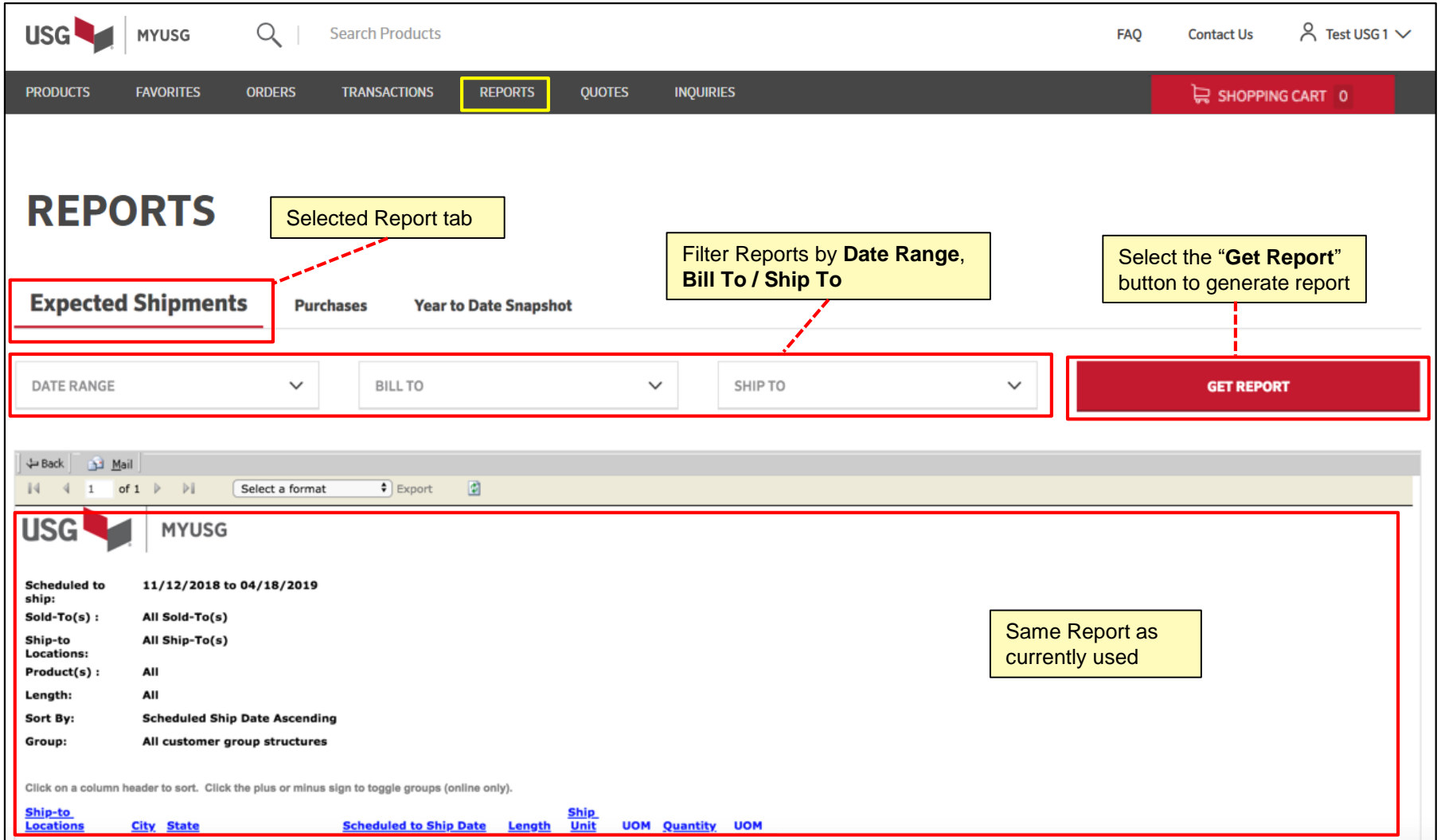
View **individual products** included in the quote under the **Products** section

Related Orders

Order NO	Order Date
7446016.0000000000000000	03/25/2019



REPORTS



The screenshot shows the 'REPORTS' section of the USG MYUSG application. The 'REPORTS' tab is highlighted in the top navigation bar. Below it, the 'Expected Shipments' report is selected. The 'DATE RANGE', 'BILL TO', and 'SHIP TO' filters are visible, along with a 'GET REPORT' button. The report details show a date range from 11/12/2018 to 04/18/2019, and various filters for Sold-To, Ship-to, Product, Length, Sort By, and Group. A table header is visible at the bottom of the report area.

Expected Shipments Purchases Year to Date Snapshot

DATE RANGE BILL TO SHIP TO GET REPORT

Scheduled to ship: 11/12/2018 to 04/18/2019
Sold-To(s) : All Sold-To(s)
Ship-to Locations: All Ship-To(s)
Product(s) : All
Length: All
Sort By: Scheduled Ship Date Ascending
Group: All customer group structures

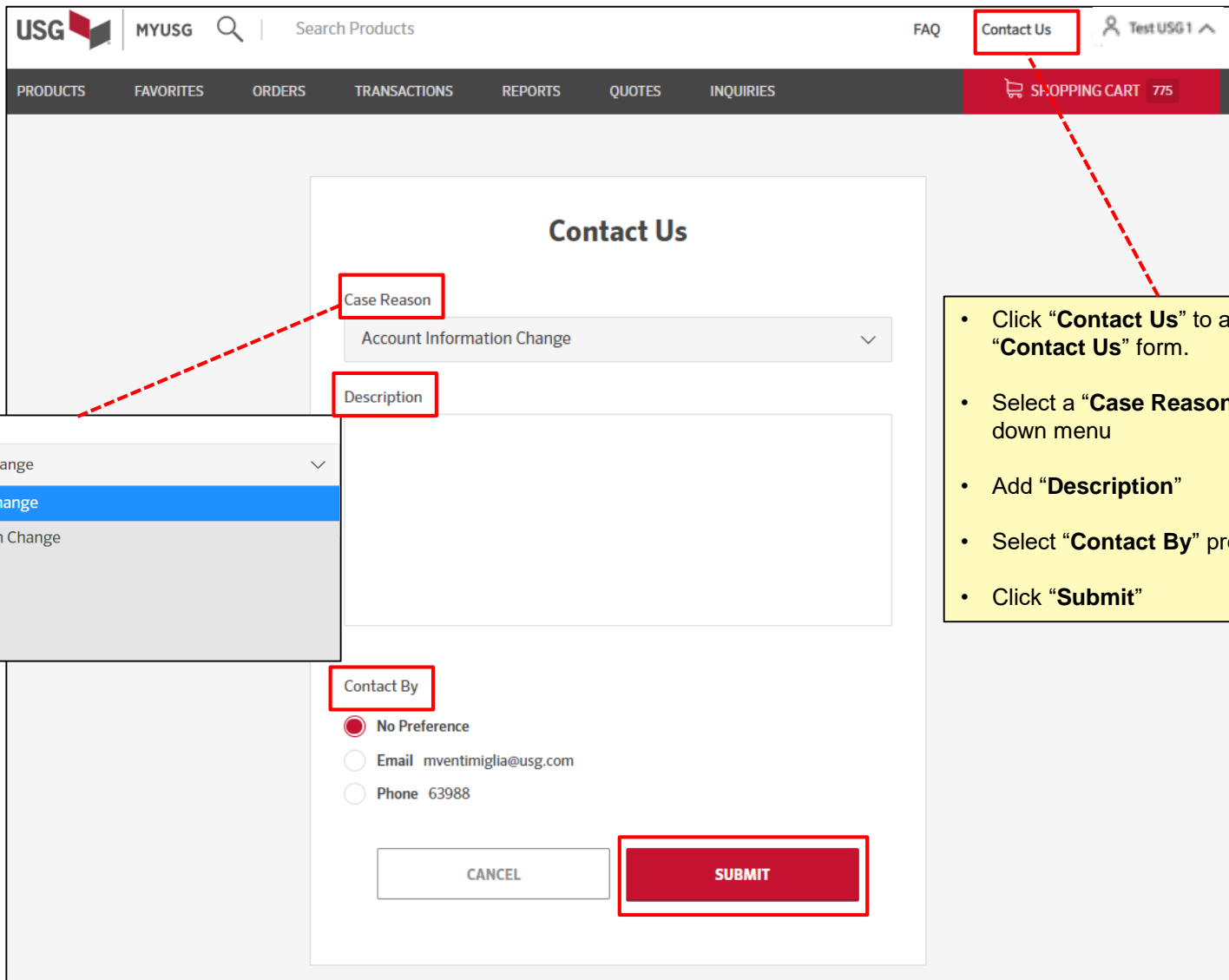
Ship-to Locations City State Scheduled to Ship Date Length Ship Unit UOM Quantity UOM

Access to view **Reports** is controlled by each user's company.

CONTACT US, MY PROFILE

Additional Resources





The screenshot shows the 'Contact Us' form on the USG MYUSG website. The form is titled 'Contact Us' and includes the following fields and options:

- Case Reason:** A dropdown menu with the following options: Account Information Change (selected), My Contact Information Change, Website Feedback, New User, and Other.
- Description:** A text input field for providing details about the case.
- Contact By:** Radio button options for 'No Preference' (selected), 'Email mventimiglia@usg.com', and 'Phone 63988'.
- Buttons:** 'CANCEL' and 'SUBMIT' buttons.

Annotations include red boxes around the 'Contact Us' link in the top navigation, the 'Case Reason' dropdown, the 'Description' field, the 'Contact By' section, and the 'SUBMIT' button. A red dashed line connects the 'Contact Us' link to the form. A yellow callout box on the right provides instructions for using the form.

- Click **“Contact Us”** to access the **“Contact Us”** form.
- Select a **“Case Reason”** from drop down menu
- Add **“Description”**
- Select **“Contact By”** preference
- Click **“Submit”**



Search Products FAQ Contact Us Test USG 1

TRANSACTIONS REPORTS QUOTES INQUIRIES

MY PROFILE

Contact Information

First Name Test	Last Name USG 1
Phone Number	Email tester@gmail.com
User Name tester@gmail.com	Contact Address

Default Settings

Default Ship To ⓘ
Shipping City, Shipping State
CHANGE

Default Shipping Method for Price Check ⓘ
Truck

Language: English (United States) Currency: USD - US Dollars

SAVE

Accessed through the "My Profile" option

Update Default **Ship To** location, **Shipping Method**, **Language** preference, **Currency** preference. Then click "Save"



Resource Center: usg.com/myusg

- Site Navigation (video)
- Quick Reference Guide (PDF)
- FAQs

Contact Us: MYUSG@usg.com



MYUSG.COM RESOURCE CENTER

Understand our easy-to-use features with helpful tips, tutorials and resources

MYUSG.com Site Navigation

Learn more about the new features and how to navigate through the MYUSG.com website.

[VIEW VIDEO](#)



Putting Our Customers First

USG has made significant investments in new tools and technology to enhance your digital experience.

[VIEW VIDEO](#)



Customer Resources

- [Frequently Asked Questions](#)
- [Quick Reference Guide](#)
- [Forgot MYUSG Password](#)
- [Contact us at MYUSG@usg.com](#)

