



# EDUCATION WEBINARS

## CMS Standing Orders, Protocols, Order Sets and Preprinted Orders

### DATE

Thursday, September 7, 2017  
9:00 a.m. – 10:30 a.m. (CST)

### WHO SHOULD PARTICIPATE

COOs, CNOs, CROs, CMOs, risk management, hospital legal counsel, senior leadership, radiology directors, PI staff, compliance officers, regulatory officers, joint commission liaisons, pharmacy directors, nurse educators, pharmacist, rehab and respiratory directors and staff, patient safety officers, MEC committee members, Infection preventionist, OR managers, anesthesia directors, anesthesiologist, staff nurses managers and supervisors, policy and procedure committee members, and anyone involved in standing orders, protocols, order sets and preprinted orders.

### REGISTRATION DEADLINE

Registrations are due into the LHA office one week prior to the webinar in order to ensure timely delivery of instructions and handout.

### LHA Website:

[http://www.lhaonline.org/events/event\\_list.asp](http://www.lhaonline.org/events/event_list.asp)

### OVERVIEW

Did you know there are four separate Center for Medicare and Medicaid Services (CMS) hospital condition of participation sections that hospitals must be aware of? This webinar will cover the interpretive guidelines and regulations required by the CMS related to Order Sets, Protocols, Preprinted Orders and Standing Orders. Any hospital that accepts Medicare or Medicaid patients must be in compliance with these standards and for all patients. This area has generated a large number of questions. CMS created a tag number to house the major section regarding standing order requirements in the medical record chapter under Tag 457. There are a total of four separate sections in the hospital CoP manual that regulate this issue. This has been confusing for hospitals, because two of the sections did not link to the other requirements in the CMS manual. CMS also moved most of the standing order requirements from tag 405 into the new section on tag 457. Standing orders must address well-defined clinical scenarios. Standing orders related to medications must be approved by the medical staff and nursing and pharmacy leadership. CMS rewrote all the radiology standards in July of 2015, and there are many required radiology protocols that will be discussed.

### LEARNING OBJECTIVES:

- Recall that hospitals must comply with the CMS CoP requirements if they accept Medicare or Medicaid reimbursement;
- Discuss that CMS has requirements for standing orders and protocols in four separate sections;
- Describe that all protocols must be approved by the medical staff even if the protocols are department specific; and
- Recall that the physician must sign off on the standing order along with a date and time.

### MEET YOUR FACULTY:

#### **Sue Dill Calloway, President, Patient Safety and Health Care Education and Consulting**

Sue has been a nurse attorney and consultant for more than 30 years. Currently, she is president of Patient Safety and Healthcare Education and Consulting and was previously the chief learning officer for the Emergency Medicine Patient Safety Foundation. She has conducted many educational programs for nurses, physicians and other healthcare providers. She has authored more than 100 books and numerous articles. She is a frequent speaker and is well known across the country in the area of healthcare law, risk management and patient safety.



# EDUCATION WEBINARS

9521 Brookline Avenue, Baton Rouge, LA | Phone (225) 928-0026 | Fax (225) 923-1004 | www.lhaonline.org

## CMS Standing Orders, Protocols, Order Sets and Preprinted Orders

**REGISTRATION:** Registrations may be sent via fax to (225) 923-1004. VISA, Master Card, Discover or American Express are accepted. All information is handled through a confidential fax and blotted out before it is forwarded to the registrar. Email confirmations will be sent to all registrants who list an accurate email address.

**CANCELLATION POLICY:** Cancellations received in writing up to one week prior to a scheduled event will be charged a cancellation fee of \$40 (per person, per event). Cancellations received less than one week prior to the scheduled event, or individuals who fail to attend, are **non-refundable**. Registrants who are unable to attend an LHA educational event are permitted to, and encouraged to send a substitute without incurring a cancellation fee. Please send written notice of any substitutions prior to the scheduled event.

**TRANSFER POLICY:** If you are unable to attend the program for which you have registered and choose not to send a substitute, you may transfer your registration to another program. The LHA will hold your credit for a period of one year following the start date of the program for which you were originally registered. Transfers must be made in writing prior to the scheduled event, and a \$40 transfer fee will be charged.

**AMERICANS WITH DISABILITIES ACT:** The LHA will make every effort to provide reasonable accommodations for physically-challenged attendees who require special services. When registering, please attach a written description of needs to the application.

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### PRICE

- Member Hospital or Associate Member/Per Person-\$200 (Includes one phone line per site)
- Corporate Member/Per Person \$225(Includes one phone line per site)
- Non-Member Hospital/Per Person-\$250 (Includes one phone line per site)

**Each additional phone line will be billed at the LHA Member/Non-Member rate. Advance registration is REQUIRED to ensure delivery of instructional materials.**

### Make check payable and mail to:

Louisiana Hospital Association – Management Corporation  
9521 Brookline Avenue, Baton Rouge, Louisiana 70809-1431  
Phone: (225) 928-0026

**Fax registration to: (225) 923-1004**

**Name:** \_\_\_\_\_

**Title:** \_\_\_\_\_

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