



Behind You For What's Ahead

Registration No. 1961/000150/06

Allianz Global Corporate & Specialty South Africa Limited is an authorised financial services provider (license number 16722)

Allianz Global Corporate & Specialty SA Ltd



Why Allianz?

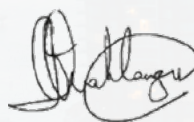


We are Allianz's dedicated carrier for corporate and specialty insurance in Africa. The effective management of global risks is our core business.

We can provide you with Insurance and risk consultancy across the whole spectrum of specialty, alternative risk transfer and corporate business: We can provide you with Insurance and risk consultancy across the whole spectrum of specialty, alternative risk transfer and corporate business: [Energy and Construction](#), [Financial Lines](#), [Liability](#), [Mid-Corporate](#), [Property](#), [Marine](#), [Entertainment](#), [Aviation](#), [Alternative Risk Transfer](#), [Global Industry Solutions](#), and [International Insurance Programs](#).

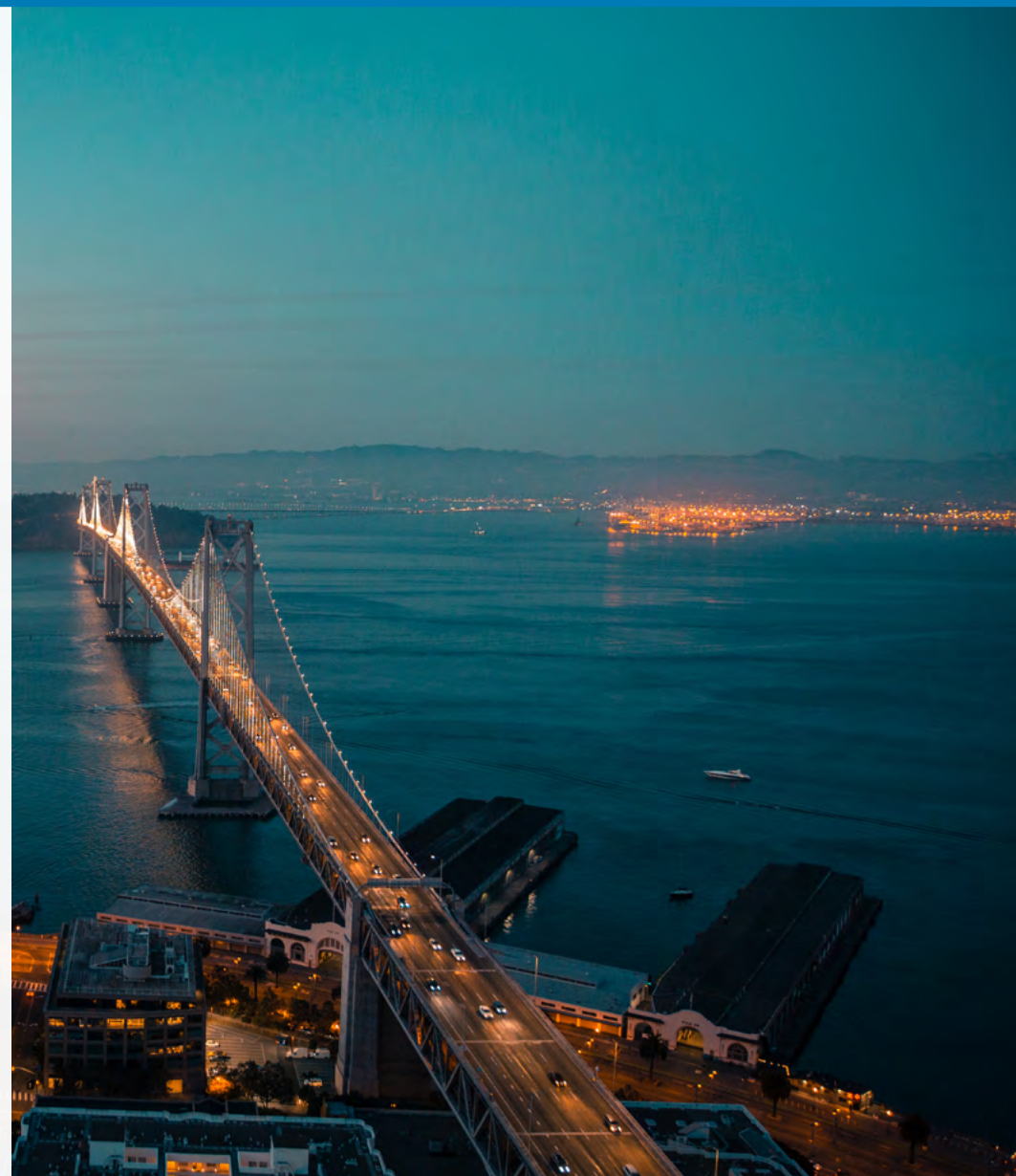
To us, an insurance claim is the defining moment for our service – the moment when we deliver on our promise. We are committed to delivering on this promise every day, wherever you do business.

Yours faithfully



Thusang Mahlangu
Chief Executive Officer
Allianz Global Corporate & Specialty South Africa Ltd

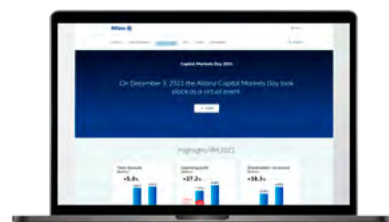
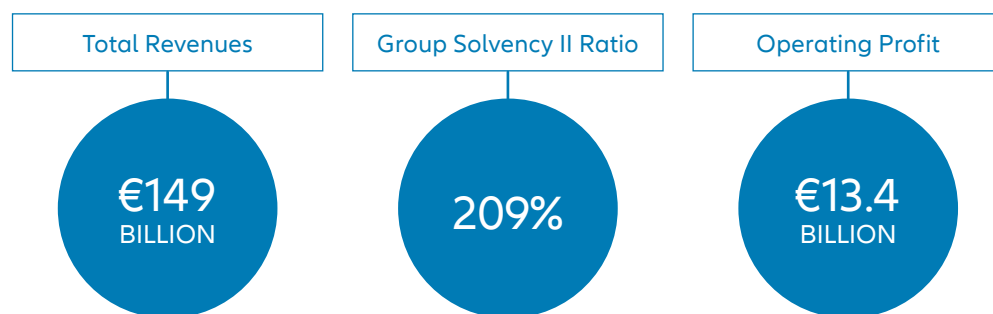
FSP No: 16722
The Firs, 2nd Floor, 32A Cradock Avenue | Rosebank,
2196, P.O. Box 62228 | Marshalltown 2107 | South Africa



Our Profile

<p>A company with around 150,000</p> <p>employees</p>	<p>Trusted partner for more than 100 million</p> <p>customers</p>	<p>present in over 70 countries</p>	<p>In business Since 1890</p>	<p>The #1 Insurance Brand globally</p>
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Allianz Group 2021 Results



For our full financial information please visit our Investor Relations page

www.allianz.com/en/investor_relations

AGCS Company	Standard & Poors	A.M. Best
Allianz Global Corporate Specialty SE	AA	A+
Allianz Global Risks US Insurance Company, Allianz Underwriting Insurance and AGCS Marine Insurance Company	AA	A+
Allianz Risk Transfer AG*	AA-	A+
Allianz Fire & Marine Insurance (Japan) Ltd.	AA	n/a
Allianz Global Corporate Specialty Resseguros Brasil S.A.	n/a	A+
Allianz Global Corporate Specialty South Africa Ltd.	BB+ zaAAA	n/a

* S&P and A.M. Best ratings for ART AG and ART Bermuda.

Allianz in Africa



Over **2900** employees

Present in **12** countries



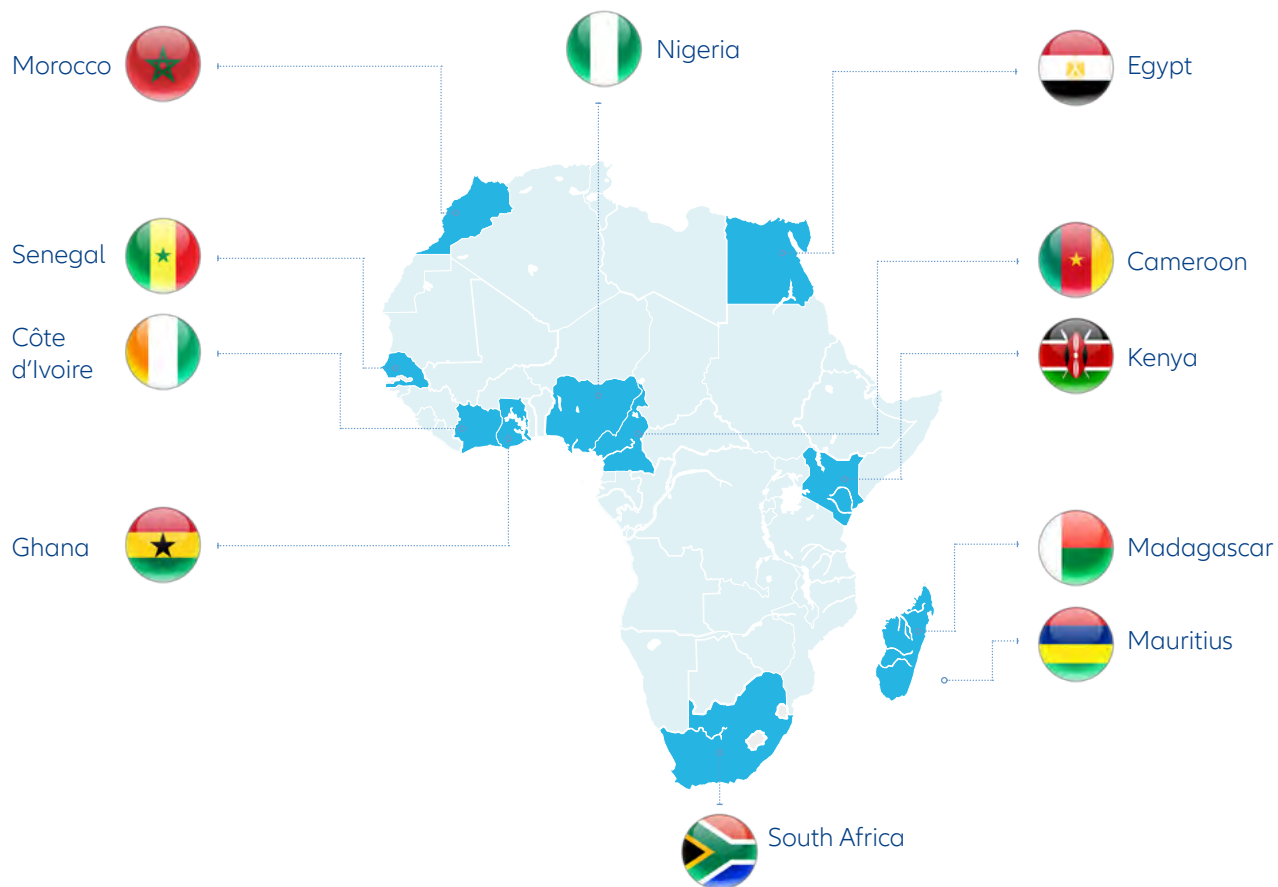
Serving customers in **49** markets



Regional revenues 2019
€663Mn



Accompanying African clients for **over 100 years** (since 1912)



We insure a large number of the top 100 companies in Africa.

Trusted partner for our customers in:

AGCS Africa | Cameroon | Egypt | Ghana | Ivory Coast | Kenya | Madagascar | Mauritius | Morocco | Nigeria | Senegal | South Africa

Full range of solutions:

- Business insurance
- Life and health insurance
- Motor and home insurance
- International assistance services
- Credit insurance
- Savings and investments

One Allianz for Africa

- Allianz Africa
- Allianz Global Benefits
- Allianz Global Corporate & Specialty
- Allianz Reinsurance
- Allianz Partners
- Euler Hermes South Africa

Our services

CEO



Thusang Mahlangu
CEO
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Claims



Lulu Pule
Claims Team Leader
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Allianz Multinational



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Global Customer Experience and
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Sales and Distribution



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Mid-Corporate



Geoff Tanton
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Property



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Energy & Construction



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Financial Lines



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Liability



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Allianz Risk Consulting



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Contact Us

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 Claims: claimsafrica@allianz.com

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Political Violence and Terrorism

Focus Area

- Commercial Real Estate
- Financial Institutions
- Industries & Manufacturing
- Construction/Engineering projects
- Entertainment/Sport/Film
- Professional Services
- Property Owners
- Pharmaceuticals
- Waste Disposal
- Electronics
- Utilities
- Telco/Media/IT/Tech
- Hotel Operators/Leisure
- Hospitals & Medical Centers
- Retail
- Food & Beverage
- Chemicals
- Mining/Base Industries
- Oil & Gas

Coverage Focus

- Terrorism, Sabotage, SRCC, Rebellion, Revolution, Mutiny, Insurgency, Counter-Insurgency, Coup de état, Civil War & War
- Terrorism Liability (T3L)
- Terrorism Event Cancellation
- Active Assailant
- Nuclear, Chemical, Biological & Radiological Terrorism

Out of Scope

- Airports and Aerospace
- Public authorities / organizations
- Event venues
- Security Companies
- Defense
- Manufacturer of Firearms/Weapons/ Ammunition

Ronald Dodo-Tabaziva

Head of Property

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[Political Violence and Terrorism brochure](#)



Property

Coverage Focus

- Telecommunication, Data Services, High Tech Products Including Semi-conductors and Electronics
- Beverage
- Pharmaceuticals, Cosmetics, Medical Supply Products, Fine Chemicals
- Financial Institutions
- Airline Operations
- Vehicles and Aircraft Manufacturing
- Real Estate and Property Portfolios
- Retail stores/Shopping Malls
- Hospitals
- Meat/Fish Packaging
- Cement Productions

- Porcelain/Stoneware Production
- Glass Production/Processing – Glass Fibre
- General Metal Working/Processing
- Machinery/Apparatus Production
- Wire/Cable Production
- Consumer/Electrical Goods Production
- Logistics & Storage
- Leisure Industry operations of Hotels/stadiums
- Educational Facilities
- Automobile/Bus and Truck Production
- Other means of transport production/Public transportation
- Precious Metals/Jewellery
- Water Utilities/Municipalities

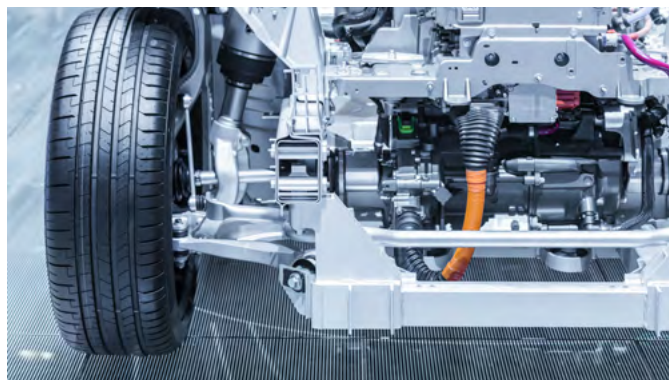
Out of Scope

- Iron/Steel/Aluminium production
- Coal processing/production
- Textiles
- Paper/Wood/leather production
- Grain/Mil/Dairies/Coffee/Sugar
- Pipelines
- Food

Ronald Dodo-Tabaziva

Head of Property

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Mid-Corporate

Coverage Focus

- Beverages
- Pharmaceutical Product Distributors
- Fabricated Metal Products
- Electronic Equipment Manufacturers and Suppliers
- Legal and Educational Services
- Clothing stores, Home furnishings and equipment stores
- General Merchandise Stores
- Food Stores
- Commercial Real Estate
- Hotels and Lodges
- Medical Facilities

Out of Scope

- Oil, Petroleum and Chemicals
- Rubber Product Manufacturing
- Pulp and Paper
- Textile Mills & Factories
- Public Transportation
- Forestry, Fishing and Mining
- General Warehousing and Storage
- Meat, Poultry, Pet Food, Sugar, Grain Mills
- Saw Mills and Wood Products
- Plastics Products Manufacturers
- Primary Metal Industries
- Tobacco Products

Geoff Tanton

Head of Mid-Corporate

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Liability

Focus Area

- Manufacturing
- Telecommunications
- Construction
- Utility companies

Coverage Focus

- Comprehensive General Liability (CGL)
- Construction Liability
- Clinical Trials
- Environmental Impairment Liability

Out of Scope

- Offshore Risks
- Medical Malpractice (Stand Alone)
- Affirmative Punitive Damages
- Product Guarantee
- Product Recall (Stand alone)
- Coal Mining Risks
- Tailings Storage Facilities for Mining Risks

Curtis Rigney

Senior Underwriter

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Financial Lines

Coverage Focus

Commercial

- D&O, Public Offering of Security Insurance (POSI) and Pension Trustees Liability (PTL), including Commercial Crime Financial Institutions (FI)

Financial Institutions

- D&O, Financial Institutions including Financial Institutions Professional Indemnity (FIPI), Bankers
- Blanket Bond (BBB) and Investment Managers Insurance (IMI)

Professional Indemnity (PI)

- Covering a broad range of professions, Single Project Professional Indemnity, as well as Professional Indemnity Cyber extensions for technology companies

Cyber

- Cyber Liability (Third Party Liability and First Party loss including Business Interruption)

Out of Scope

- PI: Medical Malpractice, Actuaries, Environmental Consultants, Insurance Brokers, Big 4 Accountants
- Crime: Armoured vehicles, Casinos, Racetracks, Jewellers
- Cyber: Air traffic control, Global Banks and Central Reserve Banks, Government Departments, Investment Banks, On-line Gaming, Stock Exchanges
- FI: Selective appetite for Investment Banks, Real Estate Investment Trusts, Stockbrokers

Amanda Banfield

Senior Underwriter

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Energy & Construction

Coverage Focus

- Mining Operations and Projects
- Renewable Energy
- Civil Construction Projects
- Operational Power
- Power Projects

Out of Scope

- Coal Power and Mining
- Underground Mining
- Civil Engineering Completed Risks
- Oil and Gas
- Offshore Projects

Robert Ter Morshuizen

Head of Energy & Construction

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Claims



Manage, Resolve ... Together

A claim is the defining moment when we earn your trust. At Allianz we match our professional expertise with excellence in our service.

We are committed to being your loyal partner: before, during and after a claim.

We strive to operate a “no surprise” culture. We work to deal with claims in a fair, fast and effective manner. All of our claims employees will treat you with empathy and integrity and are committed to delivering an outstanding claims experience.

As part of our commitment to ensuring a superior experience for you, we pledge to ...



Be there when you need us

We will respond quickly upon discovering your loss:

- Acknowledge your claim notification and provide contact details
- Ensure that an expert contacts you to discuss the next steps in the event of a large loss
- Give you certainty about your coverage as early as possible
- Support you with fast claims payments - in a major first-party loss we will always consider interim payments



Provide highly experienced professionals

The right expert will be dedicated to your claim and listen to your needs. They will work in close cooperation with a dedicated global claims team and qualified service providers.



Partner with you to find solutions

We are flexible and solution-focused. Our approach is straight-forward and always mindful of your needs. We will work with you to come up with the best solution.



Keep you informed

We will communicate with you proactively and:

- Explain the claims process and how your policy will respond before outlining the next steps and timeframes
- Clearly explain what is covered
- Request information in a timely and clear fashion and keep you up to date with claims developments

We will listen, acknowledge, and respond to your feedback. Please share your AGCS claims experiences with us at: **ClaimsAfrica@allianz.com**.

Risk Management

Surveys

Our risk consulting services encompass site surveys, desk top reviews, risk assessments and technical loss investigations through our unique [Allianz Center for Technology](#) facilities. This means we can provide exclusive feedback to clients through an integrated 'lessons learned' process on any important loss experience in order to avoid similar incidents.

Allianz Risk Consulting team in numbers

more than

280

experts worldwide – speaking more than

20

languages

Advice

At Allianz Risk Consulting (ARC), we are dedicated to supporting our clients by working with them to deliver the best possible solutions to the management, control and reduction of risks – wherever and whenever these occur. Our experts share their knowledge in a number of fact sheets, technical documents, guides, checklists and other publications. [Click here](#).



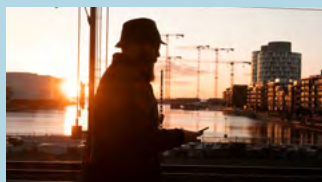
Emerging Risks

From climate change and political risks, to evolving IT and new technology risks such as nanotechnology, ARC provides expert insight into all new major risk areas to keep its clients ahead of the curve.

Thought leadership and Insights

(Please click on the image to link to the report)

Allianz Risk Barometer 2022



The 11th Allianz Risk Barometer incorporates the views of 2,650 respondents from 89 countries and territories. The annual corporate risk survey was conducted among Allianz customers (global businesses), brokers and industry trade organizations. It also surveyed risk consultants, underwriters, senior managers and claims experts in the corporate insurance segment of both AGCS and other Allianz entities