PROJECT MANAGEMENT PRACTICES

Project Classification Method

Purpose

The purpose of this guide is to provide a method agencies can use to classify information technology (IT) projects as small, medium, or large in size. Once IT projects are classified by size, agencies can apply the appropriate project management practices and processes to meet project objectives. For example, an agency may decide to use simpler, more streamlined templates and processes to manage a project classified as small (e.g., a three-person technology project that lasts one month) than they would for a project classified as large (e.g., a multi-million dollar project that spans several years). The first step towards deciding which project management practices should be applied to a project is to classify the project by size.

Although project classification methods vary, project management practices must satisfy the guidelines as identified in the Project Management Practices Rules (1 Texas Administrative Code, Chapter 216).

Note: An IT project is classified as "major" if it meets the definition of a *major information resources* project as specified in <u>Texas Government Code</u>, <u>Section 2054.003(10)</u>. Major information resources projects must use the <u>Texas Project Delivery Framework</u> guidance and tools.

Instructions

Projects may be classified as small, medium, or large, based on a scoring system that takes into account various project characteristics.

Consider the project characteristics in the left hand column of Table 1 below and determine where the project aligns with the characteristics. Identify a score for each characteristic. For example, a project with a \$300,000 budget would score a value of 0 in the 'Project Cost' row. Enter this value in the right column. When all rows are completed, tally all values to arrive at the project's total score. Compare the total score with the score ranges given in Table 2 and determine if the project is small, medium, or large.

Table 1: Scoring Project Characteristics

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|-------------------------|--|-------------------------------|-----------------------|-------|
| Characteristics | 0 Points | 1 Point | 2 Points | SCORE |
| Project Cost | Less than \$500,000 | \$500,000-\$1,000,000 | More than \$1,000,000 | |
| Project Team Size | Less than 5 people | 5–9 people More than 9 people | | |
| Departments Involved | 1–2 departments | 3–4 departments | departments | |
| Agencies Involved | Work group within agency | Agency-wide | | |
| Time to Deliver | Less than 6 months to reach operational status | 700 | | |

| Characteristics | 0 Points | 1 Point | 2 Points | SCORE |
|---------------------------------|--|--|---|-------|
| Impact on Agency | Minimal change or simply adds functionality to existing system | Moderate change or modifies systems now in use, but does not change work processes | Significant change to work methods of agency personnel and/or delivery of services to agency clients | |
| Impact Outside Agency | Affects mostly internal operations of the agency | Indirectly impacts citizens and/or has some visibility to the legislature | Directly impacts citizens of the State and/or has high visibility to the legislature | |
| Technology | Standard, proven agency technology | Proven in industry or at state level, but new to agency or program areas | Emerging, unproven, or new for the state | |
| Past Experience with Contractor | Good experience in the past working with this contractor | Other agencies have had problems with this contractor or team members are distributed in several locations | Outsourcing for the first time to this contractor, or the contractor has been difficult to deal with in the past. | |
| System complexity | Stand-alone system | Some integration with another system | New system which needs to integrate with several others, and/or they are critical systems. | |
| ТОТА | | | TOTAL SCORE | |

Table 2: Total Score Ranges

| Classification | Small Project | Medium Project | Large Project |
|----------------|---------------|----------------|---------------------|
| Total Score | 0–2 Points | 3–10 Points | More than 10 Points |