

TAMPA GENERAL HOSPITAL'S LONGITUDINAL PHARMACY INTERNSHIP PROGRAM

THE HOSPITAL

Tampa General Hospital is a 1,018-bed, academic teaching facility affiliated with the Morsani College of Medicine at USF. TGH is a private not-for-profit hospital and one of the most comprehensive medical facilities in West Central Florida serving a dozen counties with a population in excess of 4 million. As one of the largest hospitals in Florida, Tampa General is a level one trauma center and one of the region's largest employers with approximately 6,700 employees.

THE PHARMACY DEPARTMENT

The department of pharmacy is staffed with over 215 employees, approximately 100 pharmacists and 115 non-pharmacist support staff and is affiliated with several Colleges of Pharmacy within and outside the state of Florida. The pharmacy department includes the outpatient pharmacy, inpatient pharmacy, pharmacy administration, pediatric satellite pharmacy, critical care satellite pharmacy, the operating room and emergency room satellite pharmacy. In addition to the medication distribution responsibilities, the pharmacy department is dedicated to education and training of future pharmacy leaders through its intern, student, and residency training programs.

THE OUTPATIENT PHARMACY

The TGH Outpatient Pharmacy offers prescription services to patients of Tampa General Hospital and TGH Ambulatory Clinic patients as well as TGH employees and their dependents. The Outpatient Pharmacy offers patients the option to have their discharge prescriptions filled before being discharged and ready for pick-up. The Outpatient Pharmacy also offers a post-transplant discharge medication program. This program offers posttransplant patients the opportunity to meet with a TGH pharmacist and to have the option to have transplant medication prescriptions filled and delivered to the patient's bedside prior to discharge. The Outpatient Pharmacy offers a discharge prescription delivery service. Meds to Beds (M2Bs). This is an optional, complimentary service offered to patients on select units of the hospital. Upon admission, a M2Bs staff member offers the service to the patient. At the time of discharge, a M2Bs staff member will deliver the medications to the patient's bedside, collect any payment or insurance copays, and offer discharge medication counseling. The purpose of this program is to provide patients with a convenient service and to improve access to and compliance with medications leading to better patient outcomes.



THE INPATIENT PHARMACY

The Department of Inpatient Pharmacy Services delivers a broad spectrum of pharmacy care for every patient at Tampa General Hospital. Medical orders come through each day, in which highly trained pharmacists and pharmacy technicians handle the order processing, preparation, and distribution of all medications. Through the use of Computerized Physician Order Entry, pharmacists carefully verify medication orders for appropriateness, efficacy, and safety while assuring all sterile and non-sterile preparations are correct prior to leaving the pharmacy and delivered into automated dispensing machines.

INTERNSHIP PROGRAM DESCRIPTION

Tampa General's longitudinal 4-year internship program begins during the first year of pharmacy school and is completed upon graduation. Interns will be assigned to one of two tracks based on preference – the hospital/inpatient track or community/outpatient track. In both tracks, interns are expected to work throughout the school year and during specified breaks to help reinforce and integrate knowledge into practice. **Please refer to the Overview and Scheduling document for specific requirements.**

COMMUNITY/OUTPATIENT TRACK:

All interns assigned to the community/outpatient track will start out as **Operational Interns** and then after completion of the second year of pharmacy school will move into an **Outpatient Clinical Intern** role.

Operational Interns will start the first summer to gain experiences to understand the operations of the outpatient pharmacy. Interns will assist in processing, filling, and dispensing prescriptions. In addition, interns will support the role of the outpatient pharmacist with transferring prescriptions, receiving verbal prescription orders, and counseling patients receiving prescriptions. Interns will float to different positions throughout the pharmacy including data entry, filling, prescription pick-up, and outpatient transplant services.

Operational Interns will progress to an **Outpatient Clinical Intern** the following summer. They will develop clinical experience to support the Meds to Beds service and other outpatient clinical services to develop an understanding of the transition of care from the inpatient to outpatient setting.

HOSPITAL/INPATIENT TRACK:

All interns assigned to the hospital/inpatient track will start out as **Operational Interns** and then after completion of the second year of pharmacy school will move into a **Unit-Based Intern** role.

Operational Interns will gain understanding of the operations of the inpatient pharmacy. Interns may be assigned to a role in the central pharmacy or the IV room.

Central Pharmacy - In the central pharmacy, interns will assist in filling, compounding, reconstituting and preparing medications including intravenous admixtures. In addition, interns will assist in the maintenance and perpetual inventory of medications, accessories, federally controlled medications and pharmaceuticals. Interns will float to different positions throughout the pharmacy including compounding extemporaneous preparations, automated medication carousel, and delivery to understand the entire process of all operations within the pharmacy.

IV Room – In the IV room, interns will perform proper aseptic technique, calculate IV doses, describe tasks appropriate for various ISO environments, and document compounded items. Interns will also prepare Humulin R U-500 insulin, pain-control cassettes, ophthalmic suspensions, intravitreal, and intrathecal injections.







Inpatient Operational Interns will progress to a **Unit-Based Intern** the following summer to develop clinical experience to further understand and support the role of the unit-based pharmacist as a member of the health care team. Interns will be assigned to patient care areas and responsible for services to include, but not limited to, medication reconciliation, anticoagulation monitoring, reviewing and monitoring drug therapy alerts such as IV to PO alerts, renal dosing alerts, and anticoagulation alerts.

In addition to the day-to-day job responsibilities, interns may have opportunities to work on quality improvement projects to present to the pharmacy staff and will be provided opportunities to engage in educational programming. At the end of the longitudinal internship program, the intern will have gained invaluable experiences to better understand hospital or community pharmacy practice, both operationally and clinically.

QUALIFICATIONS

- **ONLY P1 students** currently in the first professional year in a program at an accredited college of pharmacy with current licensure as a Registered Pharmacist Intern in the state of Florida.
- Ability to use computer equipment, databases, and related pharmacy office equipment and ability to commit to the program's work schedule.
- Ability to start employment for internship program on Nov 28th, 2016.
- Ability to pass the human resource/application process
- Commitment to work hours specified in the Overview and Scheduling-Staffing Requirements document.

APPLICATION PROCESS

To APPLY, applicants MUST submit the following required information and materials by the end of business day, **October 17th**, **2016**.

1. Complete and email the attached **Intern Position Questionnaire** along with a copy of your most current curriculum vitae (CV) to <u>both</u> Amanda Tse, PharmD, Student and Intern Program Coordinator and Jennifer Casas, CPhT, RPT-FL, Pharmacy Operations Coordinator at <u>atse@tgh.org</u> and <u>jcasas@tgh.org</u>.

2. Complete the online **TGH Employment** Application at https://tgh.taleo.net/careersection/ex/jobsearch.ftl?lang=en. Search for the

Pool Pharmacist Intern 1 position application using "pharmacy" as the keyword search term.

3. Interviews will be held on **November** 5th, 2016. (Date subject to change, please check electronic communication carefully in the upcoming weeks). Please be sure to save this date in the event that an interview is extended.

QUESTIONS?

For additional inquiries or questions about the internship program, please contact Amanda Tse, PharmD, Student and Intern Program Coordinator at <u>atse@tgh.org</u>.







