Your Toyota Financial Services Finance Statement

Reading Your Statement

1. Customer Service Information

Here you'll find Customer Service contacts for billing inquiries.

2. Summary of Charges

This section summarizes the activity that makes up your Total Amount Due, including past due amount and unpaid late charges, if applicable. Your Payment Due Date is also listed.

3. Late Charge Statement

This message appears, even if you pay your bill on time. It provides you with the information you need to help avoid a late charge.

4. Account Information

Here you'll find your account information, including the number of payments made to-date, as well as your maturity date and Outstanding Balance. This section also includes your Regular Payment Amount and last transaction information. Please note the Outstanding Balance is not your payoff amount. To obtain your payoff amount, call us or visit us online.

5. In the Know

Look here to learn about special events, saving opportunities, news and announcements on TFS products.

6. Remit Coupon

Return this remit coupon with your payment in the enclosed envelope. Be sure to mail your payment early so that it is received before the due date.

7. How to Contact Us

Contact us by phone, online or by mail.

8. Payment Options Other Than Regular Mail

You'll find a few additional payment options listed in this section including AutoCheque, Pay Online and Pay by Phone.

9. Important Disclosures

Here are several important disclosures about your account such as additional account charges; debt collection; negative credit reporting; processes for disputed credit information and payoffs; bankruptcy and check processing.

10. Change of Address

Use the back of the remit coupon to let us know if your billing address has changed.



