How to Set Up and Protect Your ID.me Account

A simple and secure process

ID.me

Multiple state government agencies have partnered with ID.me to create a highly secure identity verification process that ensures you, and only you, will be able to access your unemployment benefits.

In just a few short steps, you'll create your ID.me login, secure your account, and verify your identity. Moving forward, you can use your ID.me account to access hundreds of other websites that offer ID.me as a login option. These include federal and state government agencies as well as healthcare platforms.

What You'll Need:

Computer, Tablet, and/ or Mobile Phone with Internet Access

Knowledge of Financial History
– OR –
Photo ID (Driver's License, Passport, Passport Card, or State ID)

Email Address

Social Security Number
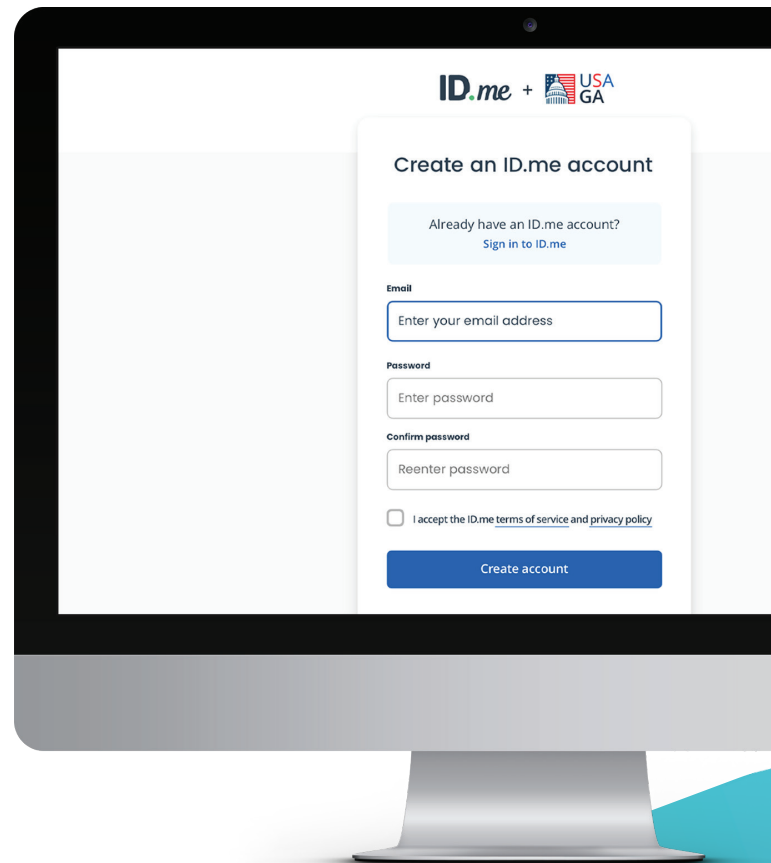
Set Up Your ID.me Account

If you already have an ID.me account, you can **simply sign in**. Click the "Sign in to ID.me" link in the top right. Otherwise, follow the steps below.

STEP 1

To **create your ID.me account**, enter an email address you can access and choose a password. Click the checkbox to accept ID.me's terms and conditions and privacy policy. Then, click "Create account".

STEP 2

Check your inbox for an email from ID.me. Click the button in the email to **confirm your email address**. Then, return to your browser. The page will automatically move forward to the next step.

ID.me + USA GA

Create an ID.me account

Already have an ID.me account?
Sign in to ID.me

Email

Enter your email address

Password

Enter password

Confirm password

Reenter password

☐ I accept the ID.me terms of service and privacy policy

Create account

Secure Your Account

Completing this step makes your account more secure

To **protect your account**, you'll set up extra security called multi-factor authentication (MFA). MFA uses a one-time passcode that is sent to your phone or generated via a mobile app each time you log in. That way even if someone gets access to your username and password, they won't be able to log in to your account without your device.

STEP 1

Choose an MFA option. You can receive a passcode via text message or phone call. You can also choose one of the other listed methods which use a phone app or physical keyfob to securely send the passcode.
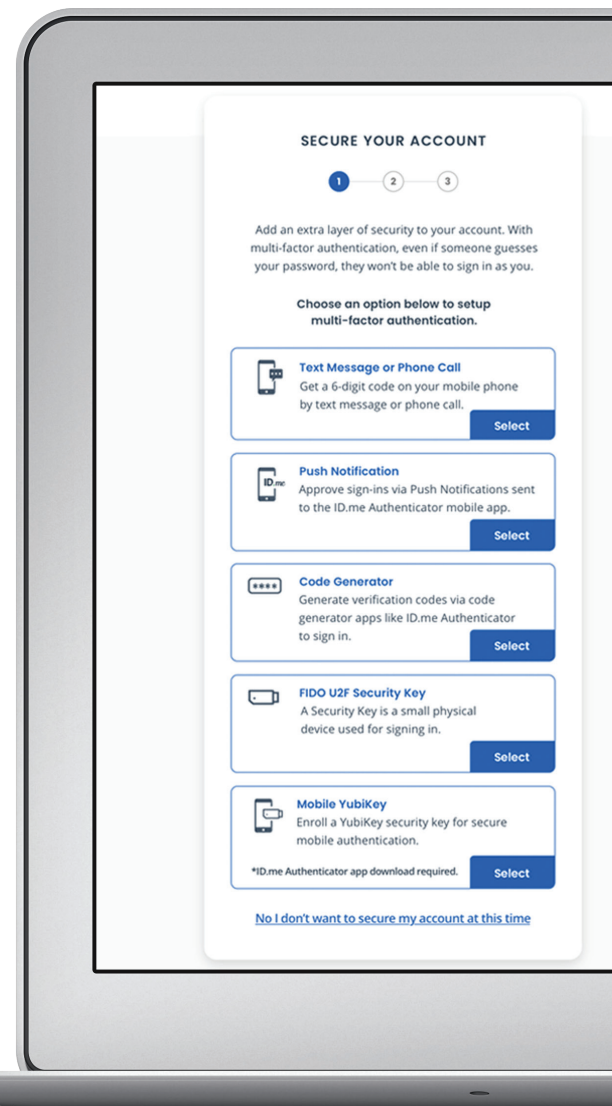
STEP 2

Most people choose to send the passcode to their phone. **Just enter your phone number** and then check your text messages or answer the phone to receive your 6-digit passcode.

STEP 3

On your browser, **enter the 6-digit passcode** and click continue.
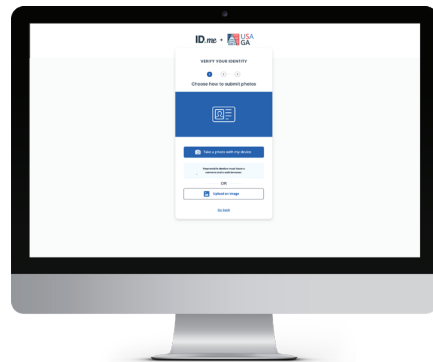
STEP 4

If you want, you can **generate and save a recovery code**. The recovery code allows you to access your account even if you don't have the phone or device you used to set up MFA.

SECURE YOUR ACCOUNT

Add an extra layer of security to your account. With multi-factor authentication, even if someone guesses your password, they won't be able to sign in as you.

Choose an option below to setup multi-factor authentication.

Text Message or Phone Call
Get a 6-digit code on your mobile phone by text message or phone call.
Select

Push Notification
Approve sign-ins via Push Notifications sent to the ID.me Authenticator mobile app.
Select

Code Generator
Generate verification codes via code generator apps like ID.me Authenticator to sign in.
Select

FIDO U2F Security Key
A Security Key is a small physical device used for signing in.
Select

Mobile YubiKey
Enroll a YubiKey security key for secure mobile authentication.
*ID.me Authenticator app download required.
Select

No I don't want to secure my account at this time

Verify Your Identity

Completing this process once also allows you to access other sites that offer ID.me as a sign-in option.

Proving your identity is as simple as answering questions about your credit history or uploading a photo of your government ID. By verifying your identity through ID.me, your state ensures that only you, and not someone pretending to be you, are able to gain access to your unemployment benefits.

Option 1: Upload or take photos of your government ID

Either upload existing photos OR type in the phone number of a cell phone that can take pictures. If you choose to take pictures with your phone, ID.me will text you a secure link that will open your phone camera.
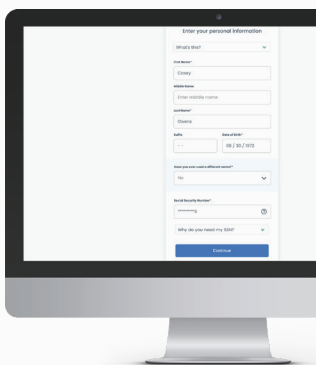
Follow the instructions to take pictures of your ID. For a driver's license, state ID, or passport card, remember to take a clear photo of the front and back. When you're satisfied with the photos, click continue and return to your browser.

You'll then be asked to enter your social security number. **Why does ID.me ask for SSN?**

Take photos of your driver's license or state ID

Front side — Take a photo

Back side — Take a photo

Continue

Upload Successful

Please go back to the browser on your device to continue. You may now close this page.

Option 2: Answer questions on your credit history

First, you'll be asked to fill out some personal information, including your social security number. **Why does ID.me ask for SSN?**

You will then be provided with multiple-choice questions. After selecting your answers, click "Continue." Please note, this is not a credit inquiry.

What does this mean?

1. According to your credit profile, you may have opened a mortgage loan in or around November 2011. Please select the lender to whom you currently make your mortgage payments. If you do not have a mortgage, select "None of the above."

   ○ Rock Financial Corp
   ● First Nationwide Mtg
   ○ Inland Mortgage
   ○ Household Bank
   ○ None of the above
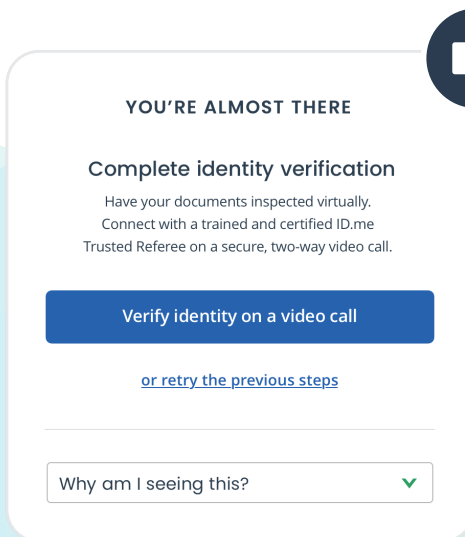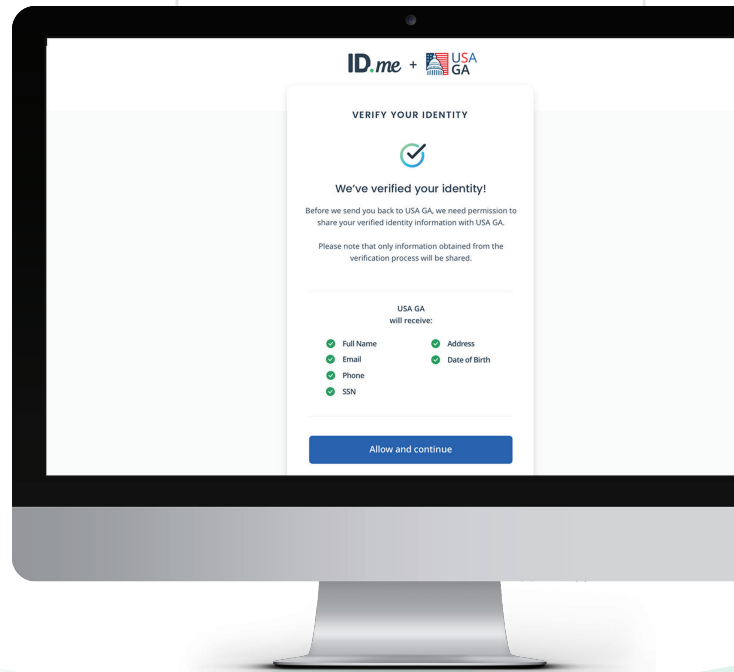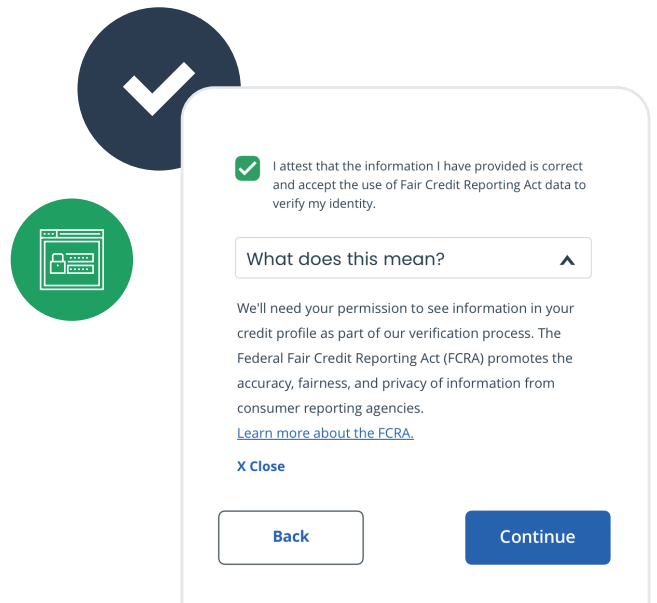
Confirm and Authorize

You're almost there!

The last step is to confirm your information and authorize ID.me to securely share your identity verification information with your state. ID.me will never share your information without your permission.

I attest that the information I have provided is correct and accept the use of Fair Credit Reporting Act data to verify my identity.

What does this mean? ∧

We'll need your permission to see information in your credit profile as part of our verification process. The Federal Fair Credit Reporting Act (FCRA) promotes the accuracy, fairness, and privacy of information from consumer reporting agencies.
Learn more about the FCRA.

X Close

Back   Continue

STEP 1

Make sure that all your information is **accurate and complete**. If it is, check the box attesting that the information is accurate, and then click continue. If not, hit the edit buttons to make changes.

STEP 2

You'll see a message saying that your identity has been successfully verified. By clicking "**Allow and continue,**" ID.me will be able to securely send your verified identity to your state.

ID.me + USA GA

VERIFY YOUR IDENTITY

We've verified your identity!

Before we send you back to USA GA, we need permission to share your verified identity information with USA GA.

Please note that only information obtained from the verification process will be shared.

USA GA
will receive:

Full Name   Address
Email   Date of Birth
Phone
SSN

Allow and continue

YOU'RE ALMOST THERE

Complete identity verification

Have your documents inspected virtually. Connect with a trained and certified ID.me Trusted Referee on a secure, two-way video call.

Verify identity on a video call

or retry the previous steps

Why am I seeing this? ∨

Get Stuck Along the Way?

At ID.me we have a **No Identity Left Behind** mission. If you get stuck along the way, we are here to help. You'll see a screen inviting you to connect with an ID.me team member via video call who will verify your identity in moments.

If you have additional questions, please navigate to **help.id.me** and ask our virtual assistant or submit an inquiry. Our member support team is available 24 hours a day, 7 days a week and will get back to you as soon as possible.