

BNY Mellon Tokenized Payments®

A Smarter Payments Solution now available with Zelle®

BNYMELLONTREASURYSERVICES

BNY Mellon Treasury Services combines innovative cash management, trade finance, liquidity management and global payments capabilities to create comprehensive solutions in markets around the globe. Leveraging its operational excellence, exceptional client service and product I eadership and expertise, BNY Mellon Treasury Services can help you optimize cash flow, monitor adequate liquidity and manage risk.

MODERNIZE YOUR PAYMENT PROCESS BY DIGITIZING BUSINESS-TO-CONSUMER (B2C) PAYMENTS WITHOUT STORING BANK ACCOUNT INFORMATION.

Historically, B2C payments have been predominantly disbursed via mailed checks, an expensive and cumbersome process due to printing, tracking and escheat procedures. Consumers experience multiple day delays for mail, processing and availability float associated with checks. As a result, customer service inquiries can soar and satisfaction rates can plummet. And transitioning paper payments to electronic transactions presents its own challenges, including the inability to gather recipients' required bank account information.

A MODERN, MORE SECURE B2C PAYMENT SOLUTION

Developed to simplify your business life, our Tokenized Payments solution is designed to automate B2C payments without requiring you to store and maintain consumer banking information (e.g., transit routing and account numbers). Using the existing ACH and Debit Card networks, this simple, economical and more secure method provides fund distribution to your U.S. consumer clients using only their email address or mobile phone number by using the *Zelle Network*, which acts as a messaging platform between financial institutions that delivers information within minutes¹. *Zelle* hosts a central token database (of email addresses and mobile numbers) that allows you to pay virtually anyone that has a bank account domiciled at almost any U.S. financial institution.

SIMPLIFYING THE DISBURSEMENT PROCESS

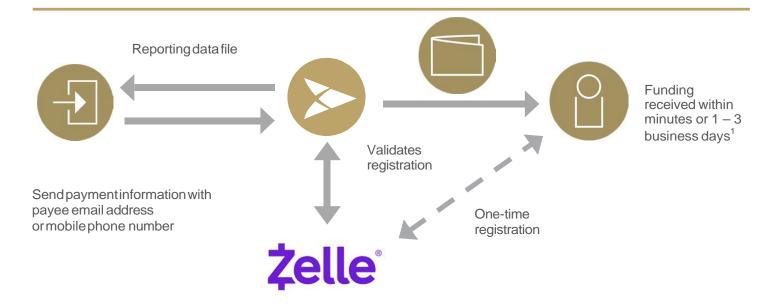
With Tokenized Payments, you send a payment request file to BNY Mellon including the payees' email address or mobile number, the payment amount and remittance data. Existing registered payees receive an email or text notification that a payment has been originated and will be posted to their bank account; funds are typically available within minutes.

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SIMPLIFYING THE DISBURSEMENT PROCESS

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If the recipient is not already registered they receive detailed registration instructions which can be completed in minutes. After the recipient is registered they receive a notification that the payment should be sent shortly afterward. The ACH transaction is then originated and the funds are typically available within minutes or in some instances within one to three business days. For more urgent payments, you can elect to use our expedited payment option to more quickly deliver the funds to a registered consumer. If the consumer does not register within your pre-defined time frame, BNY Mellon can cancel the payment or default to a check issuance process. Either way, we can provide your organization with detailed reports and data files to assist you with your reconcilement process.



The solution is available across various industries for one-time or recurring payments to consumers, including insurance claims, account refunds, rebates and human resource reimbursements.

ELECTRONIFY DISBURSEMENTS TO SIMPLIFY YOUR PROCESS AND INCREASE CUSTOMER SATISFACTION

Transitioning paper payments to electronic without collecting and storing consumer banking information can assist you in your efforts to:

- Modernize the payments process via tokenized payment solutions, mitigate check fraud and ease security concerns
- Leverage the existing ACH and Debit Card networks, requiring no changes to your normal settlement and reconcilement processes
- Provide faster customer notification that funds have been disbursed; customers receive money faster, enhancing satisfaction
- Reduce escheatment costs, saving you time and money

To learn more about how BNY Mellon Tokenized Payments® can help improve your payables efficiencies, reduce of	costs and
improve your client relationships, reach out to your BNY Mellon Treasury Relationship officer or contact us at	
treasury@bnymellon.com or 1 800 424 3004 (Option 2).	

1 Transactions typically occur in minutes.

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