### It's Cost Effective and Simple

Pay as you go—no minimum requirements, setup charges or subscription fees.

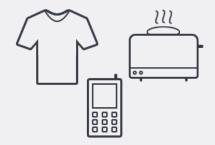
Ship your products to our fulfilment centres and pay for **order fulfilment services** and **storage space** used. Fulfilment by Amazon (FBA) fees\* vary based on two factors:

1. the type of product you want to sell and 2. the sales channel you use to sell it.

### 1. TYPE OF PRODUCT

### **NON-MEDIA**

(STANDARD-SIZE)



### Standard-size

A packaged unit with the following weight and dimensions:

- 12 kg or less
- 45 cm or less on its longest side
- 34 cm or less on its median side
- 26 cm or less on its shortest side

A unit exceeding any of these measurements is Oversize.

### Non-Media

All categories **excluding** the following:

- Books
- Music
- Video Games
- DVDs, Blu-ray, VHS
- Software

### **MEDIA**

(STANDARD-SIZE)



### Standard-size

A packaged unit with the following weight and dimensions:

- 12 kg or less
- 45 cm or less on its longest side
- 34 cm or less on its median side
- 26 cm or less on its shortest side

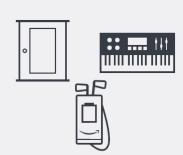
A unit exceeding any of these measurements is Oversize.

### Media

Includes the following categories:

- Books
- Music
- Video Games
- DVDs, Blue-ray, VHS
- Software

### **OVERSIZE**



### **Oversize**

A packaged unit that exceeds any of the following measurements:

- 12 kg or
- 45 cm on its longest side or
- 34 cm on its median side or
- 26 cm on its shortest side is considered as Oversize.

The FBA programme is not available for any items exceeding 30 kg in weight.

### Media & Non-Media

All product categories apply.

### 2. SALES CHANNEL

### SOLD ON AMAZON.CO.UK

If you plan to sell only on Amazon.co.uk, all orders from Amazon.co.uk can be fulfilled from your FBA inventory in the UK. It's an easy and convenient way to start selling on Amazon.

# SOLD INTERNATIONALLY ON AMAZON'S EU MARKETPLACES

Your FBA inventory can be listed for sale on all of Amazon's European marketplaces using a single seller account. Orders from these marketplaces can be fulfilled from your FBA inventory in the UK, using Amazon's fast and reliable European Fulfilment Network. It's an easy and convenient way to grow your business across borders! You can also use our Multi-Country Inventory (MCI) programme and send your most popular inventory directly to Amazon fulfilment centres in the EU. To sell internationally using the Multi-Country Inventory (MCI) option, refer the marketplace specific FBA fee rate cards.

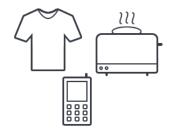
# SOLD ON ANOTHER NON-AMAZON CHANNEL

You can fulfil your orders from other channels, your own website or other third-party sites, using your inventory at Amazon. This applies to orders on your home marketplace and also from customers throughout the European Union. Multi-Channel Fulfilment by Amazon.

\*Selling on Amazon fees are applicable on top of the FBA fees (except in case of Multi-Channel Fulfilment). There are also a number of optional value added services that are charged extra. All fees are exclusive of VAT and other taxes that are payable by the seller.

On 4 August 2015, Fulfilment by Amazon fees changed for Amazon.co.uk, Amazon.fr, Amazon.de, Amazon.it, and Amazon.es. Note: A promotional Fulfilment Fee reduction will be in place for items sold on Amazon.fr, Amazon.it, and Amazon.es from 4 August 2015 until 4 August 2016. Learn more





# Fees for a standard-size non-media item sold on Amazon.co.uk from the UK

Rates below apply to all standard-size items except Books, Music, Video Games, DVDs and Software with a selling price of less than £300 (the item can be eligible for Zero Fee Fulfilment if selling price is more than £300).

The Total FBA Fee is composed of:

- 1. Fulfilment Fee (flat fee per unit based on dimensions and weight) and
- 2. Storage Fee (per cubic foot per month pro rata charges)

### 1. FULFILMENT FEE (flat fee per unit based on dimensions and weight)

To use the chart, simply take **your product's dimensions (in centimeters)** and its **Outbound Shipping Weight\* (in grams)** and compare them with the first row in the table below. If your product's package dimensions (any side) or Outbound Shipping Weight exceed any of the maximum values listed, move to the next largest tier (row).

### \*Outbound Shipping Weight (gm) = your unit's weight + our Packaging Weight

Packaging Type (Packaging Weight - grams)	Dimensions (cm)	Outbound Shipping Weight* (g)	Fee
Small Envelope (20 g)	≤ 20 x 15 x 1 cm	0 - 100 g	£1.07
Standard Envelope (40 g)	≤ 33 x 23 x 2.5 cm	0 - 100 g	£1.19
		101 - 250 g	£1.31
		251 - 500 g	£1.51
Large Envelope (40 g)	≤ 33 x 23 x 5 cm	0 - 1,000 g	£1.70
Standard Parcel (100 g)	≤ 45 x 34 x 26 cm	0 - 250 g	£1.66
		251 - 500 g	£1.72
		501 - 1,000 g	£1.77
		1,001 - 1,500 g	£2.19
		1,501 - 2,000 g	£2.41
		2,001 - 3,000 g	£3.30
		3,001 - 4,000 g	£3.40
		4,001 - 5,000 g	£3.40
		5,001 - 6,000 g	£3.45
		6,001 - 7,000 g	£3.45
		7,001 - 8,000 g	£3.53
		8,001 - 9,000 g	£3.53
		9,001 - 10,000 g	£3.53
		10,001 - 11,000 g	£3.53
		11,001 - 12,000 g	£3.54

**Note:** Unit weights, dimensions, and other measures used to calculate fees are as determined by Amazon and are subject to variations based on packaging. Dimensions include item packaging and may change based on packaging type.



### **2. STORAGE FEE** (per cubic foot per month – pro rata charges)

Storage fees are charged for all units stored in an Amazon fulfilment centre based on calendar month and your daily average volume (measured in cubic metres). The cubic metre of any unit will be based on the unit's size as properly packaged and ready for shipment to customers in accordance with the FBA Programme Policies. Amazon will be entitled to make its own measurement of the cubic metre or weight of any packaged unit or representative sample thereof and in the event of any conflict between such measurement and information provided by seller, Amazon's measurement will govern. Actual storage fee is calculated on a per foot basis and rounding variances may occur.

January to September: £0.30 October to December: £0.40

**Note:** Selling on Amazon fees are applicable on top of the FBA fees. All fees are exclusive of VAT and other taxes that are payable by the seller.

### **FAQ**

### Q: What is Zero Fee Fulfilment?

A: Only standard-size units that sell for £300 or more on Amazon.co.uk are eligible for Zero Fee Fulfilment. For such items you do not pay Fulfilment Fees. Other fees such as Inventory Storage, Optional Services, and Selling on Amazon fees still apply. Oversize items and items ordered via the Multi-Channel Fulfilment option are not eligible for Zero Fee Fulfilment.

## Q: Do I still pay Selling on Amazon fees?

A: Selling on Amazon fees only apply to orders placed on Amazon.co.uk and not for Multi-Channel Fulfilment orders. For current selling plan features and prices, please visit Selling on Amazon fees.

## Q: Am I restricted on the types of products I can fulfil through FBA?

A: Yes. Please consult the <u>FBA Programme</u> <u>Policies</u> for detailed information about product restrictions.

# Q: What is FBA's policy for customer returns and inventory that is lost or damaged?

A: We maintain high standards when it comes to taking care of your inventory. However, occasionally accidents do happen. Learn more FBA's Lost and Damaged Inventory Reimbursement Policy.

### Q: Are there any long-term inventory storage fees?

A: A semi-annual Long-Term Storage Fee of £882.50 per cubic metre (£25 per cubic foot) will be applied to any units that have been stored in an Amazon fulfilment centre for one year or longer. The fee is in addition to the regular Inventory Storage Fee and will not be charged if a request has been made to remove or dispose of the units prior to the fee being charged. Each seller may maintain a single Unit of each ASIN in its inventory, which will be exempted from the annual Long-Term Storage Fee.

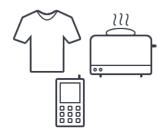
### Q: What optional value-added services are available?

Service	Rate/Unit
Removal	£0.60
Disposal	£0.20
Label Service	£0.15
Bagging	£0.25
Bubblewrap	£0.40
Taping	£0.10
Opaque Bagging	£0.50

EXAMPLES			
Dimensions	T-Shirt 30 x 22 x 4.5 cm (0.00297 cubic metre) = 0.1048 cubic feet	SD Card (32 GB)  3.2 x 2.4 x 0.2 cm (0.000001536 cubic metre) = 0.00005 cubic feet	Electronic Toy (RC Helicopter)  37 x 15.4 x 7 cm (0.00399 cubic metre) = 0.14085 cubic feet
Outbound Shipping Weight	170 g	30 g	490 g
Product Size Tier	Non-Media Large Envelope 1,000 g	Non-Media Small Envelope	Non-Media Standard Parcel 500 g
1. FULFILMENT FEE PER UNIT 2. STORAGE FEE PER MONTH (October)	£1.70 (1 unit x £1.70) £0.04 (0.1048 cubic feet x £0.40)	£1.07 (1 unit x £1.07) £0.00002 (0.00005 cubic feet x £0.40)	£1.72 (1 unit x £1.72) £0.06 (0.14085 cubic feet x £0.40)
Total FBA Fee	£1.74	£1.07 (approx.)	£1.78

Outbound Shipping Weight = your unit's weight + our Packaging Weight. The Outbound Shipping Weight total is rounded up to the nearest 1 g. The weight of the packaging (our Packaging Weight) will be: Small Envelope – 20 g, Standard Envelope – 40 g, Large Envelope – 40 g, Standard Parcel – 100 g, and 240 g for Small Oversize, Standard Oversize, and Large Oversize items.

Note: All fees are exclusive of VAT and other taxes that are payable by the merchant. The examples above are a guide in evaluating FBA only. Amazon does not warrant the accuracy of the calculations.



# Fees for a standard-size non-media item sold internationally on Amazon's EU marketplaces

If your products are listed on Amazon.co.uk and inventory stored in the UK, you can use your Amazon European marketplace account to list your products for sale on Amazon.de, Amazon.fr, Amazon.it and Amazon.es. Fulfilment by Amazon can ensure hassle-free delivery of these international orders from your UK inventory pool using our <a href="European Fulfilment Network">European Fulfilment Network (EFN)</a>.

The Total FBA Fee for EFN is composed of:

- 1. Fulfilment Fee for EFN (flat fee per unit based on dimensions and weight) and
- 2. Storage Fee (per cubic foot per month pro rata charges)

### 1. FULFILMENT FEE FOR EFN (flat fee per unit based on dimensions and weight)

To use the chart, simply take **your product's dimensions (in centimeters)** and its **Outbound Shipping Weight\* (in grams)** and compare them with the first row in the table below. If your product's package dimensions (any side) or Outbound Shipping Weight exceed any of the maximum values listed, move to the next largest tier (row).

### \*Outbound Shipping Weight (gm) = your unit's weight + our Packaging Weight

Catabania Cimpping Wolgin (gin) – your aimed wolgin i acitaging wolgin			
Packaging Type (Packaging Weight - grams)	Dimensions (cm)	Outbound Shipping Weight* (g)	Fee
Small Envelope (20 g)	≤ 20 x 15 x 1 cm	0 - 100 g	€2.85
Standard Envelope (40 g)	≤ 33 x 23 x 2.5 cm	0 - 100 g	€2.97
		101 - 250 g	€2.98
		251 - 500 g	€3.02
Large Envelope (40 g)	≤ 33 x 23 x 5 cm	0 - 1,000 g	€3.39
Standard Parcel (100 g)	≤ 45 x 34 x 26 cm	0 - 250 g	€3.57
		251 - 500 g	€3.66
		501 - 1,000 g	€4.23
		1,001 - 1,500 g	€4.29
		1,501 - 2,000 g	€4.35
		2,001 - 3,000 g	€5.28
		3,001 - 4,000 g	€5.44
		4,001 - 5,000 g	€5.44
		5,001 - 6,000 g	€5.52
		6,001 - 7,000 g	€5.52
		7,001 - 8,000 g	€5.65
		8,001 - 9,000 g	€5.65
		9,001 - 10,000 g	€5.65
		10,001 - 11,000 g	€5.65
		11,001 - 12,000 g	€5.66

**Note:** Unit weights, dimensions, and other measures used to calculate fees are as determined by Amazon and are subject to variations based on packaging. Dimensions include item packaging and may change based on packaging type.



### 2. STORAGE FEE (per cubic foot per month – pro rata charges)

Storage fees are charged for all units stored in an Amazon fulfilment centre based on calendar month and your daily average volume (measured in cubic metres). The cubic metre of any unit will be based on the unit's size as properly packaged and ready for shipment to customers in accordance with the FBA Programme Policies. Amazon will be entitled to make its own measurement of the cubic metre or weight of any packaged unit or representative sample thereof and in the event of any conflict between such measurement and information provided by seller, Amazon's measurement will govern. Actual storage fee is calculated on a per foot basis and rounding variances may occur.

January to September: £0.30 October to December: £0.40

 $\textbf{Note:} \ \text{The local Selling on Amazon fees will apply from the market the order originated from and will be on top of the total FBA fee.}$ 

### **FAQ**

Q: Can I charge different prices for the same product on different marketplaces with my Amazon Europe marketplaces account? A: Yes you can.

Q: Are there any tax implications if I use EFN?
A: We advise you to check with your local tax
adviser concerning tax implications and to comply
accordinaly.

# Q: Will my EFN orders be eligible for fast delivery options to customers and Amazon Prime?

A: Only orders originating from your home marketplace or from a marketplace where you hold stock through our MCI programme will be eligible for 1-day delivery and other fast delivery options. All orders will be eligible for Amazon Prime, regardless of marketplace.

### Q: Am I obliged to use EFN to fulfil my international FBA orders?

A: No, but you can take advantage of our Multi-Country Inventory (MCI) program, which allows you to inbound items directly to Amazon fulfilment centres in the EU. With MCI you will pay the domestic fees of the country where you have your inventory (lower than the Fulfilment Fee for EFN) and your products will be closer to the customers who order them, making them eligible for Prime 1-day delivery which can help boost your sales.

### Q: What is the FBA Export to EU option? When does it makes sense to use the FBA Export to EU option and when EFN?

A: With the FBA Export to EU option, you simply list your products for sale on Amazon.co.uk, and when out-of-country customers place orders, Amazon picks, packs and delivers non-media items EU wide and media items worldwide, again from your local inventory in Amazon's fulfillment centres and currently at no extra charge to you. This is subject to change within 30 days 'notice. With EFN you can also make your products available for sale on other Amazon EU marketplaces from one seller account with shipment originating from your local inventory pool.

### Q: Are there any long-term inventory storage fees?

A: A semi-annual Long-Term Storage Fee of £882.50 per cubic metre (£25 per cubic foot) will be applied to any units that have been stored in an Amazon fulfilment centre for one year or longer. The fee is in addition to the regular Inventory Storage Fee and will not be charged if a request has been made to remove or dispose of the units prior to the fee being charged. Each seller may maintain a single unit of each ASIN in its inventory, which will be exempted from the annual Long-Term Storage Fee.

### Q: What optional value-added services are available?

Rate/Unit
£0.60
£0.20
£0.15
£0.25
£0.40
£0.10
£0.50

### **EXAMPLES** SD Card (32 GB) **Electronic Toy (RC Helicopter)** ordered on Amazon.de & fulfilled ordered on Amazon de & fulfilled ordered on Amazon.de & fulfilled from a fulfilment centre in the UK from a fulfilment centre in the UK from a fulfilment centre in the UK 30 x 22 x 4.5 cm 32x24x02cm 37 x 15 4 x 7 cm Dimensions (0.00297 cubic metre) = 0.1048 cubic feet(0.000001536 cubic metre) = 0.00005 cubic feet (0.00399 cubic metre) = 0.14085 cubic feetOutbound Shipping Weight 170 g 30 g 490 a Product Size Tier Non-Media Large Envelope 1,000 g Non-Media Small Envelope Non-Media Standard Parcel 500 g 1. FULFILMENT FEE PER UNIT €3.39 (1 unit x €3.39) **€2.85** (1 unit x €2.85) **€3.66** (1 unit x €3.66) € 0.00004 (0.00005 cubic feet x £0.40 = £0.00002) 2. STORAGE FEE PER MONTH¹ (October) **€0.06** (0.1048 cubic feet x £0.40 = £0.04) **€0.08** (0.14085 cubic feet x £0.40 = £0.056) (approx.) **€3.45** approx.) € 2.85 (approx.) €3.74

Storage fees related to the country where the item is fulfilled apply & shown in the examples at the prevailing market exchange rates as of 3 August 2015.

Outbound Shipping Weight = your unit's weight + our Packaging Weight. The Outbound Shipping Weight total is rounded up to the nearest 1 g. The weight of the packaging (our Packaging Weight) will be: Small Envelope – 20 g, Standard Envelope – 40 g, Large Envelope – 40 g, Standard Parcel – 100 g, and 240 g for Small Oversize, Standard Oversize, and Large Oversize items.

Note: All fees are exclusive of VAT and other taxes that are payable by the merchant. The examples above are a guide in evaluating FBA only. Amazon does not warrant the accuracy of the calculations.





The Total FBA Fee for selling on other sales channels using our Multi-Channel Fulfilment is composed of:

- 1. Pick & Pack Fee (flat fee per unit)
- Weight Handling Fee (variable per shipment fee based on weight and dimensions)
- 3. Storage Fee (per cubic foot per month pro rata charges)

### With Multi-Channel Fulfilment, the FBA fees vary when you:

A – Fulfil orders from the UK to the UK, or B – Fulfil orders from the UK to another EU member state

### A - Fees for orders fulfilled from the UK to the UK

I. PICK & PACK FEE (flat fee per unit)

£1.80



### 2. WEIGHT HANDLING FEE

(variable per shipment fee based on weight & dimensions)

use the chart, simply take your product's dimensions (in centimeters) and its Outbound Shipping Weight\* (in grams) and compare them with the first row in the table below. If your product's package dimensions (any side) or Outbound Shipping Weight exceed any of the maximum values listed, move to the next largest tier (row).

\*Outbound Shipping Weight (gm) = your unit(s) weight + our Packaging Weight

Packaging Type (Packaging Weight - grams)	Dimensions (cm)	Outbound Shipping Weight* (g)	Standard Shipping	Expedited Shipping
Small Envelope (20 g)	≤ 23 x 15 x 0.5 cm	0 - 100 g	£0.40	£2.40
Standard	≤ 33 x 23 x 2.5 cm	0 - 100 g	£0.85	£2.85
Envelope (40 g)		101 - 250 g	£1.05	£3.05
(10 9)		251 - 500 g	£1.20	£3.20
		501 - 750 g	£1.25	£3.25
Standard	≤ 45 x 34 x 26 cm	0 - 1,000 g	£2.10	£4.60
Parcel (120 g)		1001 - 1250 g	£2.90	£5.40
(120 9)		1251 - 1500 g	£3.00	£5.50
		1501 - 1750 g	£3.10	£5.60
		1751 - 2000 g	£3.20	£5.70
		2 - 5 kg	£3.70	£6.20
		5 - 10 kg	£4.30	£6.80
		10 - 12 kg	£5.80	£8.30
		12 + kg	£5.80 + £0.31 per kg	£8.30 + £0.60 per kg

\*The total billable weight (Outbound Shipping Weight) will equal the weight of the packaging plus the sum of the weights of each shipment item, the total of which is then packaging plus the sum of the weights of each shipment term, the order of which is their rounded up to the nearest 1 g. The weight of the packaging (Packaging Weight) will be: Small Envelope – 20 g, Standard Envelope – 40 g, Standard Parcel – 120 g, and 240 g for Small Oversize, Standard Oversize, and Large Oversize items. The dimensions of each of the shipment types are available in the table above. A shipment will be charged the entire per shipment fee for the band in which it qualifies. **Note:** Unit weights, dimen sions, and other measures used to calculate fees are as determined by Amazon and are subject to variations based on packaging. Dimensions include item packaging and may change based on packaging type.

### B – Fees for orders fulfilled from the UK to another EU member state

I. PICK & PACK FEE (flat fee per unit)

£1.35



### 2. WEIGHT HANDLING FEE (variable per shipment fee based on weight & dimensions)

When shipping orders from the UK to another EU member state, an Order Handling Fee (per order) is levied along with the Weight Handling Fee (per unit\*). The fee is different for shipments to countries in Western<sup>1</sup> and Central Europe<sup>2</sup>:

	Western Europe <sup>1</sup>	Central Europe <sup>2</sup>
Order Handling (Flat Fee Per Order)	£5.50	£6.50
Weight Handling (Per unit*) Per 100 g		
Up to 2.2 kg	£0.30	£0.75
Above 2.2 kg	£0.10	£0.10

\*The total billable weight (Outbound Shipping Weight) will equal the weight of the packaging plus the sum of the weights of each shipment item, the total of which is then rounded up to the nearest 1 g. The weight of the packaging (Packaging Weight) will be: Small Envelope – 20 g, Standard Envelope – 40 g, Standard Parcel – 120 g, and 240 g for Small Oversize, Standard Oversize, and Large Oversize items. The dimensions of each of the shipment types are available in the table above. A shipment will be charged the entire per shipment fee for the band in which it qualifies.

<sup>1</sup>Western Europe: Austria, Belgium, Germany, Denmark, Finland, France, Greece, Luxembourg, Italy, Ireland, Netherlands, Portugal, Sweden, Spair

<sup>2</sup>Central Europe: Bulgaria, Hungary, Czech Republic, Lithuania, Poland, Slovakia, Cyprus, Estonia, Latvia, Malta, Romania, Slovenia

### **FAQ**

# Q: Can I add all or part of the Export for Multi-Channel Fulfilment fees in the EU to my selling price; A: Yes you can do this and even make a differentiation yourself between Western

and Central Europe tariffs.

### Q: Am I restricted on the types of products I can fulfil through FBA and Multi-Channel Fulfilment?

A: Yes Please consult the FBA Programme Policies for detailed information about product restrictions. The maximum weight for any single unit to be fulfilled by Export for Multi-Channel is 30 kg.

# Q: Will my Export for Multi-Channel orders be eligible for fast delivery options and Amazon Prime? A: Only orders originating from your

sales on Amazon and in your home marketplace will be eligible for 1-day delivery and other fast delivery options. Only on-Amazon orders are be eligible for Amazon Prime.

### Q: Are there any tax implications if I use Export for Multi-Channel Fulfilment?

A: We advise you to check with your local tax adviser concerning tax implications and to comply accordingly.

### Q: Are there any additional fees or Sell on Amazon fees when I use Export for Multi-Channel Fulfilment? A: Yes. Fees for storage and optional ser-

vices still apply. However, Sell on Amazon fees only apply to orders placed on Amazon.co.uk and not for Multi-Channel Fulfilment orders. For the current selling plan features and prices, please visit

### 0: Can I submit Export for Multi-Channel orders through MWS and Flatfile?

A: Yes you can.

### Q: Are there any long-term inventory storage fees? A: A semi-annual Long-Term S

of £882.50 per cubic metre (£25 per cubic foot) will be applied to any units that have been stored in an Amazon ful-filment centre for one year or longer. The fee is in addition to the regular Inventory Storage Fee and will not be charged if a request has been made to remove or dispose of the units prior to the fee being charged. Each seller may maintain a single unit of each ASIN in its inventory, which will be exempted from the annual Long-Term Storage Fee.

### 0: What optional value-added

Service	Rate/Unit
Removal	£0.60
Disposal	£0.20
Label Service	£0.15
Bagging	£0.25
Bubblewrap	£0.40
Taping	£0.10
Opaque Bagging	£0.50

### **3. STORAGE FEE** (per cubic foot per month – pro rata charges)

Storage fees are charged for all units stored in an Amazon fulfilment centre based on calendar month and your daily average volume (measured in cubic metres). The cubic metre of any unit will be based on the unit's size as properly packaged and ready for shipment to customers in accordance with the FBA Programme Policies. Amazon will be entitled to make its own measurement of the cubic metre or weight of any packaged unit or representative sample thereof and in the event of any conflict between such measurement and information provided by seller, Amazon's measurement will govern. Actu'al storage fee is calculated on a per foot basis and rounding variances may occur

January to September: £0.30 October to December: £0.40

### **EXAMPLE** (order fulfilled from the UK to the UK)

\*Consult your sales channel if any additional sales channel fees apply

**Dimensions** 

**Product Size Tier** 



### £60 Digital Camera

20 x 16 x 18 cm (0.00576 cubic metre) = 0.2034 cubic feet

Non-Media Standard Parcel (0 - 1,000 g)

I. PICK & PACK FEE PER UNIT

**Outbound Shipping Weight** 

2. WEIGHT HANDLING FEE PER SHIPMENT 3. STORAGE FEE PER MONTH (October)

1 unit £1.80 = £1.80 1 shipment x £2.10 **= £2.10** 0.2034 cubic feet x £0.40 = £0.08

### **EXAMPLE** (order fulfilled from the UK to another EU member state)

**Dimensions** 

**Product Size Tier** 

**Outbound Shipping Weight** 



### £60 Digital Camera

20 x 16 x 18 cm (0.00576 cubic metre) = 0.2034 cubic feet

Non-Media Standard Parcel (0 - 1,000 g)

I. PICK & PACK FEE PER UNIT 2. WEIGHT HANDLING FEE PER SHIPMENT

3. STORAGE FEE PER MONTH (October) 4. ORDER HANDLING FEE PER ORDER

£9.57*	£14.53*
£5.50	£6.50
0.2034 cubic feet x £0.40 <b>= £0.08</b>	0.2034 cubic feet x £0.40 <b>= £0.08</b>
880 g x £0.30 per 100 g <b>= £2.64</b>	880 g x £0.75 per 100 g <b>= £6.60</b>
1 unit x £1.35 <b>= £1.35</b>	1 unit x £1.35 = £1.35
Shipments to Western Europe	Shipments to Central Europe

\*Consult your sales channel if any additional sales channel fees apply.

Note: All fees are exclusive of VAT and other taxes that are payable by the merchant. The examples above are a guide in evaluating FBA only. Amazon does not warrant the accuracy of the calculations.



# Fees for a standard-size media item sold on Amazon.co.uk from the UK

Rates below apply to standard-size Books, Music, Video Games, DVDs and Software with a selling price of less than £300 (please see Zero Fee Fulfilment if selling price is more than £300).

The Total FBA Fee is composed of:

- 1. Fulfilment Fee (flat fee per unit based on dimensions and weight) and
- 2. Storage Fee (per cubic foot per month pro rata charges)

### 1. FULFILMENT FEE (flat fee per unit based on dimensions and weight)

To use the chart, simply take **your product's dimensions (in centimeters)** and its **Outbound Shipping Weight\* (in grams)** and compare them with the first row in the table below. If your product's package dimensions (any side) or Outbound Shipping Weight exceed any of the maximum values listed, move to the next largest tier (row).

### \*Outbound Shipping Weight (gm) = your unit's weight + our Packaging Weight

Packaging Type (Packaging Weight - grams)	Dimensions (cm)	Outbound Shipping Weight* (g)	Fee
Small Envelope (20 g)	≤ 20 x 15 x 1 cm	0 - 100 g	£0.66
Standard Envelope (40 g)	≤ 33 x 23 x 2.5 cm	0 - 100 g	£0.71
		101 - 250 g	£0.75
		251 - 500 g	£0.97
Large Envelope (40 g)	≤ 33 x 23 x 5 cm	0 - 1,000 g	£1.41
Standard Parcel (100 g)	≤ 45 x 34 x 26 cm	0 - 250 g	£1.36
		251 - 500 g	£1.39
		501 - 1,000 g	£1.43
		1,001 - 1,500 g	£1.71
		1,501 - 2,000 g	£1.88
		2,001 - 3,000 g	£2.94
		3,001 - 4,000 g	£2.99
		4,001 - 5,000 g	£2.99
		5,001 - 6,000 g	£3.33
		6,001 - 7,000 g	£3.33
		7,001 - 8,000 g	£3.33
		8,001 - 9,000 g	£3.33
		9,001 - 10,000 g	£3.33
		10,001 - 11,000 g	£3.33
		11,001 - 12,000 g	£3.33

**Note:** Unit weights, dimensions, and other measures used to calculate fees are as determined by Amazon and are subject to variations based on packaging. Dimensions include item packaging and may change based on packaging type.



### **2. STORAGE FEE** (per cubic foot per month – pro rata charges)

Storage fees are charged for all units stored in an Amazon fulfilment centre based on calendar month and your daily average volume (measured in cubic metres). The cubic metre of any unit will be based on the unit's size as properly packaged and ready for shipment to customers in accordance with the FBA Programme Policies. Amazon will be entitled to make its own measurement of the cubic metre or weight of any packaged unit or representative sample thereof and in the event of any conflict between such measurement and information provided by seller, Amazon's measurement will govern. Actual storage fee is calculated on a per foot basis and rounding variances may occur.

January to September: £0.30 October to December: £0.40

**Note:** Selling on Amazon fees are applicable on top of the FBA fees. All fees are exclusive of VAT and other taxes that are payable by the seller.

### **FAQ**

### Q: What is Zero Fee Fulfilment?

A: Only standard-size units that sell for £300 or more on Amazon.co.uk are eligible for Zero Fee Fulfilment. For such items you do not pay Fulfilment Fees. Other fees such as Inventory Storage, Optional Services, and Selling on Amazon fees still apply. Oversize items and items ordered via the Multi-Channel Fulfilment option are not eligible for Zero Fee Fulfilment.

## Q: Do I still pay Selling on Amazon fees?

A: Selling on Amazon fees only apply to orders placed on Amazon.co.uk and not for Multi-Channel Fulfilment orders. For current selling plan features and prices, please visit Selling on Amazon fees.

## Q: Am I restricted on the types of products I can fulfil through FBA?

A: Yes. Please consult the FBA Programme Policies for detailed information about product restrictions.

# Q: What is FBA's policy for customer returns and inventory that is lost or damaged?

A: We maintain high standards when it comes to taking care of your inventory. However, occasionally accidents do happen. Learn more FBA's Lost and Damaged Inventory Reimbursement Policy.

### Q: Are there any long-term inventory storage fees?

A: A semi-annual Long-Term Storage Fee of £882.50 per cubic metre (£25 per cubic foot) will be applied to any units that have been stored in an Amazon fulfilment centre for one year or longer. The fee is in addition to the regular Inventory Storage Fee and will not be charged if a request has been made to remove or dispose of the units prior to the fee being charged. Each seller may maintain a single Unit of each ASIN in its inventory, which will be exempted from the annual Long-Term Storage Fee.

### Q: What optional value-added services are available?

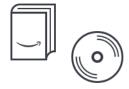
Service	Rate/Unit
Removal	£0.60
Disposal	£0.20
Label Service	£0.15
Bagging	£0.25
Bubblewrap	£0.40
Taping	£0.10
Opaque Bagging	£0.50

EXAMPLE		
	DVD	
Dimensions	18 x 13.6 x 1.4 cm (0.000343 cubic metre) = 0.0121 cubic feet	
Outbound Shipping Weight	30 g	
Product Size Tier	Media Standard Envelope 100 g	
1. FULFILMENT FEE PER UNIT	<b>£0.71</b> (1 unit x £0.71)	
2. STORAGE FEE PER MONTH (October)	r) <b>£0.005</b> (0.0121 cubic feet x £0.40)	
Total FBA Fee	£0.715	

	Book
Dimensions	24 x 16.2 x 3.5 cm (0.00136 cubic metre) = 0.0480 cubic feet
Outbound Shipping Weight	150 g
Product Size Tier	Media Large Envelope 1,000 g
1. FULFILMENT FEE PER UNIT	<b>£1.41</b> (1 unit x £1.41)
2. STORAGE FEE PER MONTH (October)	£0.02 (0.0480 cubic feet x £0.40)
Total FBA Fee	£1.43

Outbound Shipping Weight = your unit's weight + our Packaging Weight. The Outbound Shipping Weight total is rounded up to the nearest 1 g. The weight of the packaging (our Packaging Weight) will be: Small Envelope – 20 g, Standard Envelope – 40 g, Large Envelope – 40 g, Standard Parcel – 100 g, and 240 g for Small Oversize, Standard Oversize, and Large Oversize items.

Note: All fees are exclusive of VAT and other taxes that are payable by the merchant. The examples above are a guide in evaluating FBA only. Amazon does not warrant the accuracy of the calculations.



The Total FBA Fee for selling on other sales channels using our Multi-Channel Fulfilment is composed of:

- 1. Pick & Pack Fee (flat fee per unit)
- Weight Handling Fee (variable per shipment fee based on weight and dimensions)
- 3. Storage Fee (per cubic foot per month pro rata charges)

### With Multi-Channel Fulfilment, the FBA fees vary when you:

A – Fulfil orders from the UK to the UK, or B – Fulfil orders from the UK to another EU member state

### A - Fees for orders fulfilled from the UK to the UK

I. PICK & PACK FEE (flat fee per unit) £1.20

B - Fees for orders fulfilled from the UK to another EU member state

I. PICK & PACK FEE (flat fee per unit)

£0.85

### 2. WEIGHT HANDLING FEE

(variable per shipment fee based on weight & dimensions)

To use the chart, simply take **your product's dimensions (in centimeters)** and its **Outbound Shipping Weight\* (in grams)** and compare them with the first row in the table below. If your product's package dimensions (any side) or Outbound Shipping Weight exceed any of the maximum values listed, move to the next largest tier (row).

\*Outbound Shipping Weight (gm) = your unit(s) weight + our Packaging Weight

Packaging Type (Packaging Weight - grams)	Dimensions (cm)	Outbound Shipping Weight* (g)	Standard Shipping	Expedited Shipping
Small Envelope (20 g)	≤ 23 x 15 x 0.5 cm	0 - 100 g	£0.40	£2.40
Standard	≤ 33 x 23 x 2.5 cm	0 - 100 g	£0.50	£2.50
Envelope (40 g)		101 - 250 g	£0.60	£2.60
(40 9)		251 - 500 g	£0.90	£2.90
		501 - 750 g	£1.20	£3.20
Standard	≤ 45 x 34 x 26 cm	0 - 1,000 g	£1.60	£4.10
Parcel (120 g)		1001 - 1250 g	£1.80	£4.30
(120 9)		1251 - 1500 g	£1.90	£4.40
		1501 - 1750 g	£2.10	£4.60
		1751 - 2000 g	£2.40	£4.90
		2 - 5 kg	£3.45	£5.95
		5 - 10 kg	£3.80	£6.30
		10 - 12 kg	£5.40	£7.90
		12 + kg	£5.40 + £0.31 per kg	£7.90 + £0.60 per kg

\*The total billable weight (Outbound Shipping Weight) will equal the weight of the packaging plus the sum of the weights of each shipment item, the total of which is then rounded up to the nearest 1 g. The weight of the packaging (Packaging Weight) will be: Small Envelope – 20 g, Standard Envelope – 40 g, Standard Parcel – 120 g, and 240 g for Small Oversize, Standard Oversize, and Large Oversize items. The dimensions of each of the shipment types are available in the table above. A shipment will be charged the entire per shipment fee for the band in which it qualifies. Note: Unit weights, dimen sions, and other measures used to calculate fees are as determined by Amazon and are subject to variations based on packaging. Dimensions include item packaging and may change based on packaging type.

### 2. WEIGHT HANDLING FEE (variable per shipment fee based on weight & dimensions)

along with the Weight Handling Fee (per unit\*). The fee is different for shipments to countries in Western<sup>1</sup> and Central Europe2:

	Western Europe <sup>1</sup>	Central Europe <sup>2</sup>
Order Handling (Flat Fee Per Order)	£5.50	£6.50
Weight Handling (Per unit*) Per 100 g		
Up to 2.2 kg	£0.30	£0.75
Above 2.2 kg	£0.10	£0.10

\*The total billable weight (Outbound Shipping Weight) will equal the weight (Outbourid Shipping Weight) will equal the weight of the packaging plus the sum of the weights of each shipment item, the total of which is then rounded up to the nearest 1 g. The weight of the packaging (Packaging Weight) will be: Small Envelope – 20 g, Standard Envelope – 40 g, Standard Parcel – 120 g, and 240 g for Small Oversize, Standard Oversiz and Large Oversize items. The dimensions of each of the shipment types are available in the table above. A shipment will be charged the entire per shipment fee for the band in which it qualifies.

Finland, France, Greece, Luxembourg, Italy, Ireland, Netherlands, Portugal, Sweden, Spain

Malta, Romania, Slovenia

When shipping orders from the UK to another EU member state, an **Order Handling Fee (per order)** is levied

	Western Europe <sup>1</sup>	Central Europe <sup>2</sup>
Order Handling (Flat Fee Per Order)	£5.50	£6.50
Weight Handling (Per unit*) Per 100 g		
Up to 2.2 kg	£0.30	£0.75
Above 2.2 kg	£0.10	£0.10

Western Europe: Austria, Belgium, Germany, Denmark,

<sup>2</sup>Central Europe: Bulgaria, Hungary, Czech Republic, Lithuania, Poland, Slovakia, Cyprus, Estonia, Latvia,

**EXAMPLE** (order fulfilled from the UK to another EU member state)

£10 Book

= 0.0218 cubic feet

1 unit x £0.85 = £0.85

£5.50

22 x 14 x 2 cm (0.000616 cubic metre)

Media Standard Envelope (251 - 500 g) **Shipments to Western Europe** 

352 g x £0.30 per 100 g = £1.06

0.0218 cubic feet x £0.40 = **£0.01** 

### 3. STORAGE FEE (per cubic foot per month – pro rata charges)

Storage fees are charged for all units stored in an Amazon fulfilment centre based on calendar month and your daily average volume (measured in cubic metres). The cubic metre of any unit will be based on the unit's size as properly packaged and ready for shipment to customers in accordance with the FBA Programme Policies. Amazon will be entitled to make its own measurement of the cubic metre or weight of any packaged unit or representative sample thereof and in the event of any conflict between such measurement and information provided by seller, Amazon's measurement will govern. Actual storage fee is calculated on a per foot basis and rounding variances may occur

> January to September: £0.30 October to December: £0.40

> > **Dimensions**

**Outbound Shipping Weight Product Size Tier** 

I. PICK & PACK FEE PER UNIT

2. WEIGHT HANDLING FEE PER SHIPMENT

3. STORAGE FEE PER MONTH (October)

4. ORDER HANDLING FEE PER ORDER

### **FAQ**

# Q: Can I add all or part of the Export for Multi-Channel Fulfilment fees in the EU to my selling price; A: Yes you can do this and even make a differentiation yourself between Western

and Central Europe tariffs.

### Q: Am I restricted on the types of products I can fulfil through FBA and Multi-Channel Fulfilment?

A: Yes Please consult the FBA Programme Policies for detailed information about product restrictions. The maximum weight for any single unit to be fulfilled by Export for Multi-Channel is 30 kg.

# Q: Will my Export for Multi-Channel orders be eligible for fast delivery options and Amazon Prime? A: Only orders originating from your

sales on Amazon and in your home marketplace will be eligible for 1-day delivery and other fast delivery options. Only on-Amazon orders are be eligible for Amazon Prime.

### Q: Are there any tax implications if I use Export for Multi-Channel **Fulfilment?**

A: We advise you to check with your local tax adviser concerning tax implications and to comply accordingly.

### Q: Are there any additional fees or Sell on Amazon fees when I use Export for Multi-Channel Fulfilment? A: Yes. Fees for storage and optional ser-

vices still apply. However, Sell on Amazon fees only apply to orders placed on Amazon.co.uk and not for Multi-Channel Fulfilment orders. For the current selling plan features and prices, please visit

### 0: Can I submit Export for Multi-Channel orders through MWS and Flatfile?

A: Yes you can.

### Q: Are there any long-term inventory storage fees? A: A semi-annual Long-Term S

of £882.50 per cubic metre (£25 per cubic foot) will be applied to any units that have been stored in an Amazon ful-filment centre for one year or longer. The fee is in addition to the regular Inventory Storage Fee and will not be charged if a request has been made to remove or dispose of the units prior to the fee being charged. Each seller may maintain a single unit of each ASIN in its inventory, which will be exempted from the annual Long-Term Storage Fee.

### 0: What optional value-added

Service	Rate/Unit	
Removal	£0.60	
Disposal	£0.20	
Label Service	£0.15	
Bagging	£0.25	
Bubblewrap	£0.40	
Taping	£0.10	
Opaque Bagging	£0.50	

Shipments to Central Europe

352 g x £0.75 per 100 g = £2.64

0.0218 cubic feet x £0.40 = £0.01

1 unit x £0.85 = £0.85

£6.50

		£10 Book
Dimensions	<u></u>	22 x 14 x 2 cm (0.000616 cubic metre) = 0.0218 cubic feet
Outbound Shipping Weight		352 g
Product Size Tier		Media Standard Envelope (251 - 500 g)

**EXAMPLE** (order fulfilled from the UK to the UK)

\*Consult your sales channel if any additional sales channel fees apply

I. PICK & PACK FEE PER UNIT 2. WEIGHT HANDLING FEE PER SHIPMENT 3. STORAGE FEE PER MONTH (October)

1 unit x £1.20 = £1.20 1 shipment x £0.90 **= £0.90** 0.0218 cubic feet x £0.40 **= £0.01** (approx)

Consult your sales channel if any additional sales channel fees apply.

Note: All fees are exclusive of VAT and other taxes that are payable by the merchant. The examples above are a guide in evaluating FBA only. Amazon does not warrant the accuracy of the calculations.



# Fees for a standard-size media item sold internationally on Amazon's EU marketplaces

If your products are listed on Amazon.co.uk and inventory stored in the UK, you can use your Amazon European marketplace account to list your products for sale on Amazon.de, Amazon.fr, Amazon.it and Amazon.es. Fulfilment by Amazon can ensure hassle-free delivery of these international orders from your UK inventory pool using our European Fulfilment Network (EFN).

The Total FBA Fee for EFN is composed of:

- 1. Fulfilment Fee for EFN (flat fee per unit based on dimensions and weight) and
- **2. Storage Fee** (per cubic foot per month pro rata charges)

### 1. FULFILMENT FEE FOR EFN (flat fee per unit based on dimensions and weight)

To use the chart, simply take **your product's dimensions (in centimeters)** and its **Outbound Shipping Weight\* (in grams)** and compare them with the first row in the table below. If your product's package dimensions (any side) or Outbound Shipping Weight exceed any of the maximum values listed, move to the next largest tier (row).

### \*Outbound Shipping Weight (gm) = your unit's weight + our Packaging Weight

Packaging Type (Packaging Weight - grams)	Dimensions (cm)	Outbound Shipping Weight* (g)	Fee
Small Envelope (20 g)	≤ 20 x 15 x 1 cm	0 - 100 g	€2.49
Standard Envelope (40 g)	≤ 33 x 23 x 2.5 cm	0 - 100 g	€2.64
		101 - 250 g	€2.64
		251 - 500 g	€2.66
Large Envelope (40 g)	≤ 33 x 23 x 5 cm	0 - 1,000 g	€3.10
Standard Parcel (100 g)	≤ 45 x 34 x 26 cm	0 - 250 g	€3.28
		251 - 500 g	€3.34
		501 - 1,000 g	€3.64
		1,001 - 1,500 g	€3.70
		1,501 - 2,000 g	€3.70
		2,001 - 3,000 g	€5.27
		3,001 - 4,000 g	€5.27
		4,001 - 5,000 g	€5.27
		5,001 - 6,000 g	€5.32
		6,001 - 7,000 g	€5.32
		7,001 - 8,000 g	€5.32
		8,001 - 9,000 g	€5.32
		9,001 - 10,000 g	€5.32
		10,001 - 11,000 g	€5.32
		11,001 - 12,000 g	€5.32

Note: Unit weights, dimensions, and other measures used to calculate fees are as determined by Amazon and are subject to variations based on packaging. Dimensions include item packaging and may change based on packaging type.



### 2. STORAGE FEE (per cubic foot per month – pro rata charges)

Storage fees are charged for all units stored in an Amazon fulfilment centre based on calendar month and your daily average volume (measured in cubic metres). The cubic metre of any unit will be based on the unit's size as properly packaged and ready for shipment to customers in accordance with the FBA Programme Policies. Amazon will be entitled to make its own measurement of the cubic metre or weight of any packaged unit or representative sample thereof and in the event of any conflict between such measurement and information provided by seller, Amazon's measurement will govern. Actual storage fee is calculated on a per foot basis and rounding variances may occur.

January to September: £0.30 October to December: £0.40

Note: The local Selling on Amazon fees will apply from the market the order originated from and will be on top of the total FBA fee.

### **FAQ**

Q: Can I charge different prices for the same product on different marketplaces with my Amazon Europe marketplaces account? A: Yes you can.

Q: Are there any tax implications if I use EFN?
A: We advise you to check with your local tax
adviser concerning tax implications and to comply
accordinaly.

### Q: Will my EFN orders be eligible for fast delivery options to customers and Amazon Prime?

A: Only orders originating from your home marketplace or from a marketplace where you hold stock through our MCI programme will be eligible for 1-day delivery and other fast delivery options. All orders will be eligible for Amazon Prime, regardless of marketplace.

### Q: Am I obliged to use EFN to fulfil my international FBA orders?

A: No, but you can take advantage of our Multi-Country Inventory (MCI) program, which allows you to inbound items directly to Amazon fulfilment centres in the EU. With MCI you will pay the domestic fees of the country where you have your inventory (lower than the Fulfilment Fee for EFN) and your products will be closer to the customers who order them, making them eligible for Prime 1-day delivery which can help boost your sales.

# Q: What is the FBA Export to EU option? When does it makes sense to use the FBA Export to EU option and when EFN?

A: With the FBA Export to EU option, you simply list your products for sale on Amazon.co.uk, and when out-of-country customers place orders, Amazon picks, packs and delivers non-media items EU wide and media items worldwide, again from your local inventory in Amazon's fulfillment centres and currently at no extra charge to you. This is subject to change within 30 days 'notice. With EFN you can also make your products available for sale on other Amazon EU marketplaces from one seller account with shipment originating from your local inventory pool.

### Q: Are there any long-term inventory storage fees?

A: A semi-annual Long-Term Storage Fee of £882.50 per cubic metre (£25 per cubic foot) will be applied to any units that have been stored in an Amazon fulfilment centre for one year or longer. The fee is in addition to the regular Inventory Storage Fee and will not be charged if a request has been made to remove or dispose of the units prior to the fee being charged. Each seller may maintain a single unit of each ASIN in its inventory, which will be exempted from the annual Long-Term Storage Fee.

### Q: What optional value-added services are available?

Service	Rate/Unit	
Removal	£0.60	
Disposal	£0.20	
Label Service	£0.15	
Bagging	£0.25	
Bubblewrap	£0.40	
Taping	£0.10	
Opaque Bagging	£0.50	

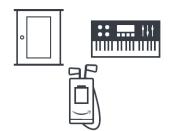
EXAMPLE		
	DVD ordered on Amazon.de & fulfilled from a fulfilment centre in the UK	
Dimensions	18 x 13.6 x 1.4 cm (0.000343 cubic metre) = 0.0121 cubic feet	
Outbound Shipping Weight	30 g	
Product Size Tier	Media Standard Envelope 100 g	
1. FULFILMENT FEE PER UNIT	<b>€2.64</b> (1 unit x €2.64)	
2. STORAGE FEE PER MONTH¹ (October)	er) <b>€0.01</b> (0.0121 cubic feet x £0.40 = £0.005)	
Total FBA Fee	(approx.) <b>€2.65</b>	

EXAMPLE	
	Book ordered on Amazon.de & fulfilled from a fulfilment centre in the UK
Dimensions	24 x 16.2 x 3.5 cm (0.00136 cubic metre) = 0.0480 cubic feet
Outbound Shipping Weight	150 g
Product Size Tier	Media Large Envelope 1,000 g
1. FULFILMENT FEE PER UNIT	<b>€3.10</b> (1 unit x €3.10)
2. STORAGE FEE PER MONTH¹ (October)	€0.03 (0.0480 cubic feet x £0.40 = £0.02)
Total FBA Fee	(approx.) €3.13
exchange rates as of 3 August 2015.	_

Storage fees related to the country where the item is fulfilled apply & shown in the examples at the prevailing market exchange rates as of 3 August 2015.

Outbound Shipping Weight = your unit's weight + our Packaging Weight. The Outbound Shipping Weight total is rounded up to the nearest 1 g. The weight of the packaging (our Packaging Weight) will be: Small Envelope – 20 g, Standard Envelope – 40 g, Large Envelope – 40 g, Standard Parcel – 100 g, and 240 g for Small Oversize, Standard Oversize, and Large Oversize items.

Note: All fees are exclusive of VAT and other taxes that are payable by the merchant. The examples above are a guide in evaluating FBA only. Amazon does not warrant the accuracy of the calculations.



# Fees for an oversize item sold on Amazon.co.uk from the UK

Rates below apply to items in all categories and those that are bigger than the standard-sizes with a selling price of less than £300 (please see Zero Fee Fulfilment if selling price is more than £300).

The Total FBA Fee is composed of:

- 1. Fulfilment Fee (flat fee per unit based on dimensions and weight) and
- 2. Storage Fee (per cubic foot per month pro rata charges)

### 1. FULFILMENT FEE (flat fee per unit based on dimensions and weight)

To use the chart, simply take **your product's dimensions (in centimeters)** and its **Outbound Shipping Weight\* (in grams)** and compare them with the first row in the table below. If your product's package dimensions (any side) or Outbound Shipping Weight exceed any of the maximum values listed, move to the next largest tier (row).

### \*Outbound Shipping Weight (gm) = your unit's weight + our Packaging Weight

Packaging Type (Packaging Weight - grams)	Dimensions (cm)	Outbound Shipping Weight* (g)	Fee
Small Oversize (240 g)	≤ 61 x 46 x 46 cm	0 - 1,000 g	£2.97
		1001 - 1,250 g	£3.32
		1,251 - 1,500 g	£3.58
		1,501 - 1,750 g	£3.65
		1,751 - 2,000 g	£3.70
Standard Oversize (240 g)	≤ 120 x 60 x 60 cm	1 kg	£3.79
		2 kg	£4.05
		3 kg	£4.14
		4 kg	£4.17
		5 kg	£4.20
		6 kg	£4.96
		7 kg	£5.01
		8 kg	£5.04
		9 kg	£5.04
		10 kg	£5.06
		15 kg	£5.39
		20 kg	£5.66
		25 kg	£6.27
		30 kg	£6.27
Large Oversize (240 g)	> 120 x 60 x 60 cm	5 kg	£4.69
		10 kg	£5.66
		15 kg	£5.98
		20 kg	£6.27
		25 kg	£6.84
		30 kg	£6.85

**Note:** Unit weights, dimensions, and other measures used to calculate fees are as determined by Amazon and are subject to variations based on packaging. Dimensions include item packaging and may change based on packaging type.



### 2. STORAGE FEE (per cubic foot per month – pro rata charges)

Storage fees are charged for all units stored in an Amazon fulfilment centre based on calendar month and your daily average volume (measured in cubic metres). The cubic metre of any unit will be based on the unit's size as properly packaged and ready for shipment to customers in accordance with the FBA Programme Policies. Amazon will be entitled to make its own measurement of the cubic metre or weight of any packaged unit or representative sample thereof and in the event of any conflict between such measurement and information provided by seller, Amazon's measurement will govern. Actual storage fee is calculated on a per foot basis and rounding variances may occur.

January to September: £0.30 October to December: £0.40

**Note:** Selling on Amazon fees are applicable on top of the FBA fees. All fees are exclusive of VAT and other taxes that are payable by the seller.

### **FAQ**

### Q: What is Zero Fee Fulfilment?

A: Only standard-size units that sell for £300 or more on Amazon.co.uk are eligible for Zero Fee Fulfilment. For such items you do not pay Fulfilment Fees. Other fees such as Inventory Storage, Optional Services, and Selling on Amazon fees still apply. Oversize items and items ordered via the Multi-Channel Fulfilment option are not eligible for Zero Fee Fulfilment.

### Q: Do I still pay Selling on Amazon fees?

A: Selling on Amazon fees only apply to orders placed on Amazon.co.uk and not for Multi-Channel Fulfilment orders. For current selling plan features and prices, please visit Selling on Amazon fees.

### Q: Am I restricted on the types of products I can fulfil through FBA?

A: Yes. Please consult the <u>FBA Programme</u> <u>Policies</u> for detailed information about product restrictions.

# Q: What is FBA's policy for customer returns and inventory that is lost or damaged?

A: We maintain high standards when it comes to taking care of your inventory. However, occasionally accidents do happen. Learn more FBA's Lost and Damaged Inventory Reimbursement Policy.

### Q: Are there any long-term inventory storage fees?

A: A semi-annual Long-Term Storage Fee of £882.50 per cubic metre (£25 per cubic foot) will be applied to any units that have been stored in an Amazon fulfilment centre for one year or longer. The fee is in addition to the regular Inventory Storage Fee and will not be charged if a request has been made to remove or dispose of the units prior to the fee being charged. Each seller may maintain a single Unit of each ASIN in its inventory, which will be exempted from the annual Long-Term Storage Fee.

### Q: What optional value-added services are available?

Rate/Unit
£1.00
£0.50
£0.15
£0.50
£0.80
£0.20
£1.00

EXAMPLES						
Dimensions	Golf Set 121.9 x 27.9 x 22.9 cm (0.077883129 cubic metre) = 2.75 cubic feet			:: †#† !!!!!!!!!!!!!!!!!!!	Wooden Cabinet 74 x 56 x 32 cm (0.1326 cubic metre) = 4.683 cubic feet	0
Outbound Shipping Weight	10.2 kg		5.4 kg		6.2 kg	
Product Size Tier	Large Oversize 15 kg		Large Oversize 10 kg		Standard Oversize 7 kg	
1. FULFILMENT FEE PER UNIT	<b>£5.98</b> (1 unit x £5.98)		<b>£5.66</b> (1 unit x £5.66)		<b>£5.01</b> (1 unit x £5.01)	
2. STORAGE FEE PER MONTH (October)	£1.10 (2.75 cubic feet x £0.40)		£0.21 (0.5297 cubic feet x £0.40)		£1.87 (4.683 cubic feet x £0.40)	
<b>Total FBA Fee</b>	£7.08		£5.87		£6.88	

Outbound Shipping Weight = your unit's weight + our Packaging Weight. The Outbound Shipping Weight total is rounded up to the nearest 1 g. The weight of the packaging (our Packaging Weight) will be: Small Envelope – 20 g, Standard Envelope – 40 g, Large Envelope – 40 g, Standard Parcel – 100 g, and 240 g for Small Oversize, Standard Oversize, and Large Oversize items.

Note: All fees are exclusive of VAT and other taxes that are payable by the merchant. The examples above are a guide in evaluating FBA only. Amazon does not warrant the accuracy of the calculations.



# Fees for an oversize item sold internationally on Amazon's EU marketplaces

If your products are listed on Amazon.co.uk and inventory stored in the UK, you can use your Amazon European marketplace account to list your products for sale on Amazon.de, Amazon.fr, Amazon.it and Amazon.es. Fulfilment by Amazon can ensure hassle-free delivery of these international orders from your UK inventory pool using our <a href="European Fulfilment Network">European Fulfilment Network (EFN)</a>.

The Total FBA Fee for EFN is composed of:

- 1. Fulfilment Fee for EFN (flat fee per unit based on dimensions and weight) and
- 2. Storage Fee (per cubic foot per month pro rata charges)

### 1. FULFILMENT FEE (flat fee per unit based on dimensions and weight)

To use the chart, simply take **your product's dimensions (in centimeters)** and its **Outbound Shipping Weight\* (in grams)** and compare them with the first row in the table below. If your product's package dimensions (any side) or Outbound Shipping Weight exceed any of the maximum values listed, move to the next largest tier (row).

### \*Outbound Shipping Weight (gm) = your unit's weight + our Packaging Weight

Packaging Type ackaging Weight - grams)	Dimensions (cm)	Outbound Shipping Weight* (g)	Fee
Small Oversize (240 g)	< 61 x 46 x 46 cm	0 - 1,000 g	€6.72
Siliali Oversize (240 g)	≤ 01 X 40 X 40 CIII	1001 - 1,250 g	€6.89
		1,251 - 1,500 g	€6.92
		1,501 - 1,750 g	€6.92
		1,751 - 2,000 g	€6.94
andard Oversize (240 g)	≤ 120 x 60 x 60 cm	1 kg	€6.77
andard Oversize (240 g)	≤ 120 X 00 X 00 CIII	2 kg	€6.94
		3 kg	€7.45
		4 kg	€7.45
		5 kg	€7.50
		6 kg	€7.93
		7 kg	€8.02
		8 kg	€8.06
		9 kg	€8.06
		10 kg	€8.09
		15 kg	€8.63
		20 kg	€9.06
		25 kg	€10.03
		30 kg	€10.03
rae Oversize (240 a)	> 120 x 60 x 60 cm	5 kg	€7.50
Large Oversize (240 g)	> 120 X 60 X 60 CIII	10 kg	€9.05
		15 kg	€9.57
		20 kg	€10.03
		25 kg	€10.94
		30 kg	€10.96

**Note:** Unit weights, dimensions, and other measures used to calculate fees are as determined by Amazon and are subject to variations based on packaging. Dimensions include item packaging and may change based on packaging type.



### 2. STORAGE FEE (per cubic foot per month – pro rata charges)

Storage fees are charged for all units stored in an Amazon fulfilment centre based on calendar month and your daily average volume (measured in cubic metres). The cubic metre of any unit will be based on the unit's size as properly packaged and ready for shipment to customers in accordance with the FBA Programme Policies. Amazon will be entitled to make its own measurement of the cubic metre or weight of any packaged unit or representative sample thereof and in the event of any conflict between such measurement and information provided by seller, Amazon's measurement will govern. Actual storage fee is calculated on a per foot basis and rounding variances may occur.

January to September: £0.30 October to December: £0.40

Note: The local Selling on Amazon fees will apply from the market the order originated from and will be on top of the total FBA fee.

### FAQ

Q: Can I charge different prices for the same product on different marketplaces with my Amazon Europe marketplaces account? A: Yes you can.

Q: Are there any tax implications if I use EFN? A: We advise you to check with your local tax adviser concerning tax implications and to comply accordingly.

### Q: Will my EFN orders be eligible for fast delivery options to customers and Amazon Prime?

A: Only orders originating from your home marketplace or from a marketplace where you hold stock through our MCI programme will be eligible for 1-day delivery and other fast delivery options. All orders will be eligible for Amazon Prime, regardless of marketplace

### Q: Am I obliged to use EFN to fulfil my international FBA orders?

A: No, but you can take advantage of our Multi-Country Inventory (MCI) program, which allows you to inbound items directly to Amazon fulfilment centres in the EU. With MCI you will pay the domestic fees of the country where you have your inventory (lower than the Fulfilment Fee for EFN) and your products will be closer to the customers who order them, making them eligible for Prime 1-day delivery which can help boost your sales.

# Q: What is the FBA Export to EU option? When does it makes sense to use the FBA Export to EU option and when EFN?

A: With the FBA Export to EU option, you simply list your products for sale on Amazon.co.uk, and when out-of-country customers place orders, Amazon picks, packs and delivers non-media items EU wide and media items worldwide, again from your local inventory in Amazon's fulfillment centres and currently at no extra charge to you. This is subject to change within 30 days 'notice. With EFN you can also make your products available for sale on other Amazon EU marketplaces from one seller account with shipment originating from your local inventory pool.

### Q: Are there any long-term inventory storage fees?

A: A semi-annual Long-Term Storage Fee of £882.50 per cubic metre (£25 per cubic foot) will be applied to any units that have been stored in an Amazon fulfilment centre for one year or longer. The fee is in addition to the regular Inventory Storage Fee and will not be charged if a request has been made to remove or dispose of the units prior to the fee being charged. Each seller may maintain a single unit of each ASIN in its inventory, which will be exempted from the annual Long-Term Storage Fee.

### Q: What optional value-added services are available?

Service	Rate/Unit
Removal	£1.00
Disposal	£0.50
Label Service	£0.15
Bagging	£0.50
Bubblewrap	£0.80
Taping	£0.20
Opaque Bagging	£1.00

EXAMPLES					
	ordered on Amazon.de & fulfilled from a fulfilment centre in the UK		Keyboard ordered on Amazon.de & fulfilled from a fulfilment centre in the UK	Wooden Cabinet ordered on Amazon.de & fulfilled from a fulfilment centre in the UK	
Dimensions	121.9 x 27.9 x 22.9 cm (0.077883129 cubic metre) = 2.75 cubic feet		$150 \times 10 \times 10 \text{ cm}$ (0.015 cubic metre) = 0.5297 cubic feet	74 x 56 x 32 cm (0.1326 cubic metre) = 4.683 cubic feet	
Outbound Shipping Weight	10.2 kg		5.4 kg	6.2 kg	
Product Size Tier	Large Oversize 15 kg		Large Oversize 10 kg	Standard Oversize 7 kg	
1. FULFILMENT FEE PER UNIT	<b>€9.57</b> (1 unit x €9.57)		<b>€9.05</b> (1 unit x €9.05)	<b>€8.02</b> (1 unit x €9.05)	
2. STORAGE FEE PER MONTH¹ (October)	€1.55 (2.75 cubic feet x £0.40 = £1.10)		<b>€0.30</b> (0.5297 cubic feet x £0.40 = £0.21)	€2.63 (4.683 cubic feet x £0.40= £1.87)	
Total FBA Fee	(approx.) €11.12		(approx.) €9.35	(approx.) €10.65	

Storage fees related to the country where the item is fulfilled apply & shown in the examples at the prevailing market exchange rates as of 3 August 2015.

Outbound Shipping Weight = your unit's weight + our Packaging Weight. The Outbound Shipping Weight total is rounded up to the nearest 1 g. The weight of the packaging (our Packaging Weight) will be: Small Envelope – 20 g, Standard Envelope – 40 g, Large Envelope – 40 g, Standard Parcel – 100 g, and 240 g for Small Oversize, Standard Oversize, and Large Oversize items.

Note: All fees are exclusive of VAT and other taxes that are payable by the merchant. The examples above are a guide in evaluating FBA only. Amazon does not warrant the accuracy of the calculations.







The Total FBA Fee for selling on other sales channels using our Multi-Channel Fulfilment is composed of:

- 1. Pick & Pack Fee (flat fee per unit)
- Weight Handling Fee (variable per shipment fee based on weight and dimensions)
- 3. Storage Fee (per cubic foot per month pro rata charges)

### With Multi-Channel Fulfilment, the FBA fees vary when you:

A – Fulfil orders from the UK to the UK, or B – Fulfil orders from the UK to another EU member state

A - Fees for orders fulfilled from the UK to the UK

I. PICK & PACK FEE (flat fee per unit)



I. PICK & PACK FEE (flat fee per unit)

### 2. WEIGHT HANDLING FEE (variable per shipment fee based on weight & dimensions)

When shipping orders from the UK to another EU mem ber state, an Order Handling Fee (per order) is levied along with the Weight Handling Fee (per unit\*). The fee is different for shipments to countries in Western and Central Europe<sup>2</sup>:

	Western Europe <sup>1</sup>	Central Europe <sup>2</sup>
Order Handling (Flat Fee Per Order)	£5.50	£6.50
Weight Handling (Per unit*) Per 100 g		
Up to 2.2 kg	£0.30	£0.75
Above 2.2 kg	£0.10	£0.10

\*The total billable weight (Outbound Shipping Weight) will equal the weight of the packaging plus the sum of the weights of each shipment item, the total of which is then rounded up to the nearest 1 g. The weight of the packaging (Packaging Weight) will be: Small Envelope 20 g, Standard Envelope – 40 g, Standard Parcel –
 120 g, and 240 g for Small Oversize, Standard Oversize, and Large Oversize items. The dimensions of each of the shipment types are available in the table above. A shipment will be charged the entire per shipment fee for the band in which it qualifies.

Western Europe: Austria, Belgium, Germany, Denmark, Finland, France, Greece, Luxembourg, Italy, Ireland, Netherlands, Portugal, Sweden, Spain

Central Europe: Bulgaria, Hungary, Czech Republic, Lithuania, Poland, Slovakia, Cyprus, Estonia, Latvia, Malta, Romania, Slovenia

### 2. WEIGHT HANDLING FEE

(variable per shipment fee based on weight & dimensions)

use the chart, simply take your product's dimensions (in centimeters) and its Outbound Shipping Weight\* (in grams) and compare them with the first row in the table below. If your product's package dimensions (any side) or Outbound Shipping Weight exceed any of the maximum values listed, move to the next largest tier (row)

\*Outbound Shipping Weight (gm) = your unit(s) weight + our Packaging Weight

Catabana Shipping Weight (girl) - your anit(s) Weight 1 out 1 doktaging Weight				
Packaging Type (Packaging Weight - grams)	Dimensions (cm)	Outbound Shipping Weight* (g)	Standard Shipping	Expedited Shipping
Small Oversize	≤ 61 x 46 x 46 cm	0 - 1,000 g	£1.40	£4.40
(240 g)	(240 g)	1001 - 1250 g	£2.00	£5.00
		1251 - 1500 g	£2.30	£5.30
		1501 - 1750 g	£3.00	£6.00
		1751 - 2000 g	£3.35	£6.35
Standard	Longest side	0 - 5 kg	£4.00	£7.00
	Oversize (240 g)  length ≤ 150cm  AND  Longest side length (as above)	5 - 10 kg	£6.10	£9.10
(240 g)		10 - 15 kg	£9.40	£12.40
length (as above) + Girth ≤ 300 cm		15 - 20 kg	£12.10	£15.10
	20 - 25 kg	£13.00	£16.00	
		25 - 30 kg	£15.40	£18.40
		30 + kg	£15.40 + £0.31 per add'l kg*	£18.40 + £0.31 per add'l kg*
Large Oversize (240 g)	Longest side length > 150cm <b>OR</b> Longest side length + Girth > 300 cm	0 - 30 + kg	Standard Oversize Rates + £3.00	

\*For Multi-Channel Fulfilment above 2.2 kg for standard shipping and above 1.5 kg for expedited, the per pence charge is rounded up to the nearest pence.

Weight handling determines a shipping method. For shipments with mixed unit types, use the highest applicable fee. The total billable weight (Outbound Shipping Weight) will equal the weight of the packaging plus the sum of the weights of each shipment item, the total of which is then rounded up to the nearest 1 g. The weight of the packaging (Packaging Weight) will be: Small Envelope – 20 g, Standard Envelope – 40 g, Standard Parcel – 120 g, and 240 g for Small Oversize, Standard Oversize, and Large Oversize items. A shipment will be charged the entire per shipment fee for the band in which it qualifies. The weight handling fees for Multi-Channel Fulfilment are applicable for the weight of the total shipment. Note: Unit weights, dimensions, and other measures used to calculate fees are as determined by Amazon and are subject to variations based on packaging. Dimensions include item packaging and may change based on packaging type.

### 3. STORAGE FEE (per cubic foot per month – pro rata charges)

Storage fees are charged for all units stored in an Amazon fulfilment centre based on calendar month and your daily average volume (measured in cubic metres). The cubic metre of any unit will be based on the units size as properly packaged and ready for shipment to customers in accordance with the FBA Programme Policies. Amazon will be entitled to make its own measurement of the cubic metre or weight of any packaged unit or representative sample thereof and in the event of any conflict between such measurement and information provided by seller, Amazon's measurement will govern. Actual storage fee is calculated on a per foot basis and rounding variances may occur.

January to September: £0.30 October to December: £0,40

### **FAQ**

## Q: Can I add all or part of the Export for Multi-Channel Fulfilment fees in the EU to my selling price? A: Yes you can do this and even make a differentiation yourself between Western

and Central Europe tariffs.

# Q: Am I restricted on the types of products I can fulfil through FBA and Multi-Channel Fulfilment?

A: Yes. Please consult the FBA Programme Policies for detailed information about product restrictions. The maximum weight for any single unit to be fulfilled by Export for Multi-Channel is 30 kg.

### Q: Will my Export for Multi-Channel orders be eligible for fast delivery options and Amazon Prime?

A: Only orders originating from your sales on Amazon and in your home marketplace will be eligible for 1-day delivery and other fast delivery options. Only on-Amazon orders are be eligible for Amazon Prime.

### Q: Are there any tax implications if I use Export for Multi-Channel Fulfilment?

A: We advise you to check with your local tax adviser concerning tax implications and to comply accordingly.

### Q: Are there any additional fees or Sell on Amazon fees when I use Export for Multi-Channel Fulfilment? A: Yes. Fees for storage and optional ser-

vices still apply. However, Sell on Amazon fees only apply to orders placed on Amazon.co.uk and not for Multi-Channel Fulfilment orders. For the current selling plan features and prices, please visit

# Q: Can I submit Export for Multi-Channel orders through MWS and Flatfile?

A: Yes you can.

### Q: Are there any long-term inventory storage fees? A: A semi-annual Long-Term S

of £882.50 per cubic metre (£25 per cubic foot) will be applied to any units that have been stored in an Amazon ful-filment centre for one year or longer. The fee is in addition to the regular Inventory Storage Fee and will not be charged if a request has been made to remove or dispose of the units prior to the fee being charged. Each seller may maintain a single unit of each ASIN in its inventory, which will be exempted from the annual Long-Term Storage Fee.

### Q: What optional value-added services are available?

Service	Rate/Unit
Removal	£1.00
Disposal	£0.50
Label Service	£0.15
Bagging	£0.50
Bubblewrap	£0.80
Taping	£0.20
Opaque Bagging	£1.00

### **EXAMPLE** (order fulfilled from the UK to the UK)

Dimensions **Outbound Shipping Weight** 

I. PICK & PACK FEE PER UNIT 2. WEIGHT HANDLING FEE PER SHIPMENT 3. STORAGE FEE PER MONTH (October)

**Product Size Tier** 

100 x 30 x 30 cm (0.09 cubic metre) = 3.1779 cubic feet 14.3 kg (Item + Packaging Weight)

Standard Oversize (10 - 15 kg)

1 unit x £4.50 = £4.50 1 shipment x £9.40 = £9.40 3.1779 cubic feet x £0.40 = £1.27

\*Consult your sales channel if any additional sales channel fees apply.

Note: All fees are exclusive of VAT and other taxes that are payable by the merchant. The examples above are a guide in evaluating FBA only. Amazon does not warrant the accuracy of the calculations

### **EXAMPLE** (order fulfilled from the UK to another EU member state) £180 Golf Club set

Dimensions **Outbound Shipping Weight** 

**Product Size Tier** 

100 x 30 x 30 cm (0.09 cubic metre) = 3.1779 cubic feet

14.3 kg (Item + Packaging Weight) Standard Oversize (10 - 15 kg)

. PICK & PACK FEE PER UNIT			
2. WEIGHT HANDLING FEE PER UNIT			
S STORAGE FEE PER MONTH (October)			

4. ORDER HANDLING FEE PER ORDER

Shipments to Western Europe	Shipments to Central Europe
1 unit x £4.05 = £4.05	1 unit x £4.05 = <b>£4.05</b>
14.3 kg x £0.30 per 100 g up to 2.2 kg + £0.10 per 100 g above 2.2. kg = £18.70	14.3 kg x £0.75 per 100 g up to 2.2 kg + £0.10 per 100 g above 2.2 kg = <b>£28.60</b>
3.1779 cubic feet x £0.40 = £1.27	3.1779 cubic feet x £0.40 = £1.27
£5.50	£6.50
C00 E0*	C40 40±

Consult your sales channel if any additional sales channel fees apply.