# SANTANDER CONSUMER USA HOLDINGS INC.

Third Quarter 2017

10.27.2017



## IMPORTANT INFORMATION

#### Forward-Looking Statements

This presentation contains forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Any statements about our expectations, beliefs, plans, predictions, forecasts, objectives, assumptions, or future events or performance are not historical facts and may be forward-looking. These statements are often, but not always, made through the use of words or phrases such as anticipates, believes, can, could, may, predicts, potential, should, will, estimates, plans, projects, continuing, ongoing, expects, intends, and similar words or phrases. Although we believe that the expectations reflected in these forward-looking statements are reasonable, these statements are not guarantees of future performance and involve risks and uncertainties that are subject to change based on various important factors, some of which are beyond our control. For additional discussion of these risks, refer to the section entitled Risk Factors and elsewhere in our Annual Report on Form 10-K and our Quarterly Reports on Form 10-Q filed by us with the U.S. Securities and Exchange Commission (SEC). Among the factors that could cause the forward-looking statements in this presentation and/or our financial performance to differ materially from that suggested by the forward-looking statements are (a) the inherent limitations in internal controls over financial reporting; (b) our ability to remediate any material weaknesses in internal controls over financial reporting completely and in a timely manner; (c) continually changing federal, state, and local laws and regulations could materially adversely affect our business; (d) adverse economic conditions in the United States and worldwide may negatively impact our results; (e) our business could suffer if our access to funding is reduced; (f) significant risks we face implementing our growth strategy, some of which are outside our control; (g) unexpected costs and delays in connection with exiting our personal lending business; (h) our agreement with Fiat Chrysler Automobiles US LLC may not result in currently anticipated levels of growth and is subject to certain performance conditions that could result in termination of the agreement; (i) our business could suffer if we are unsuccessful in developing and maintaining relationships with automobile dealerships; (j) our financial condition, liquidity, and results of operations depend on the credit performance of our loans; (k) loss of our key management or other personnel, or an inability to attract such management and personnel; (l) certain regulations, including but not limited to oversight by the Office of the Comptroller of the Currency, the Consumer Financial Protection Bureau, the European Central Bank, and the Federal Reserve, whose oversight and regulation may limit certain of our activities, including the timing and amount of dividends and other limitations on our business; and (m) future changes in our relationship with Banco Santander that could adversely affect our operations. If one or more of the factors affecting our forward-looking information and statements proves incorrect, our actual results, performance or achievements could differ materially from those expressed in, or implied by, forward-looking information and statements. Therefore, we caution the reader not to place undue reliance on any forwardlooking information or statements. The effect of these factors is difficult to predict. Factors other than these also could adversely affect our results, and the reader should not consider these factors to be a complete set of all potential risks or uncertainties. Any forward-looking statements only speak as of the date of this document, and we undertake no obligation to update any forward-looking information or statements, whether written or oral, to reflect any change, except as required by law. All forward-looking statements attributable to us are expressly qualified by these cautionary statements.

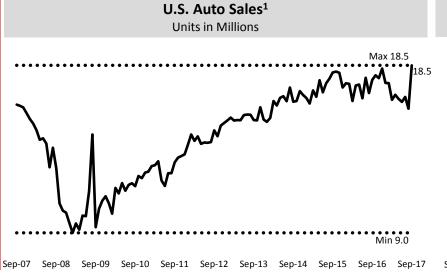


# Driving towards long-term success by delivering value to shareholders while focusing on disciplined underwriting, compliance and being Simple, Personal and Fair

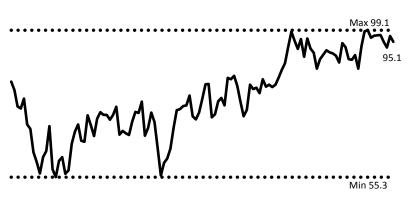
- » Net income of \$199 million, or \$0.55 per diluted common share
  - Includes sale of legacy RV/Marine portfolio resulting in a pre-tax gain on sale of \$36 million, or \$0.07 per diluted common share
- Scott Powell appointed President & CEO; Juan Carlos Alvarez appointed CFO; Rich Morrin appointed to President of Chrysler Capital & Auto Relationships and Sandra Broderick appointed EVP, Head of Operations
- Federal Reserve announced the termination of the 2014 Written Agreement with SHUSA
  - Allows SHUSA and SC to operate within a normal capital cycle
  - For the first time since 2014, SC has declared a cash dividend of \$0.03 per share
- » Gross and net loss ratios down 40 and 20 bps YoY, respectively; Auction-plus recovery rate of 49.3%, flat YoY
- Asset sales of \$1.3 billion executed through the Banco Santander flow agreement
- \$1.8 billion in asset-backed securities (ABS) offered and sold
- Total auto originations of \$5.0 billion, down 3% YoY
- » Net finance and other interest income of \$1.1 billion, down 10% YoY
  - » Net leased vehicle income of \$118 million, down 13% YoY
- » Return on average assets of 2.0%, down from 2.2% in Q3 2016
- CET1 ratio of 15.0%, up 190 bps YoY



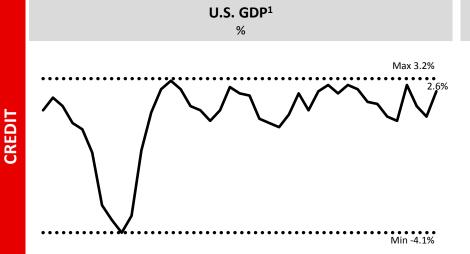




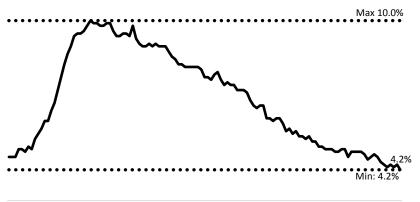
### Consumer Confidence<sup>2</sup> Index Q1 1966=100



Sep-07 Sep-08 Sep-09 Sep-10 Sep-11 Sep-12 Sep-13 Sep-14 Sep-15 Sep-16 Sep-17







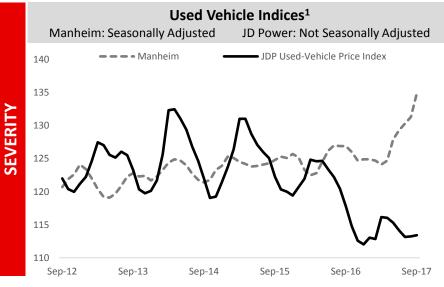
Jun-07 Jun-08 Jun-09 Jun-10 Jun-11 Jun-12 Jun-13 Jun-14 Jun-15 Jun-16 Jun-17 Sep-07 Sep-08 Sep-09 Sep-10 Sep-11 Sep-12 Sep-13 Sep-14 Sep-15 Sep-16 Sep-17

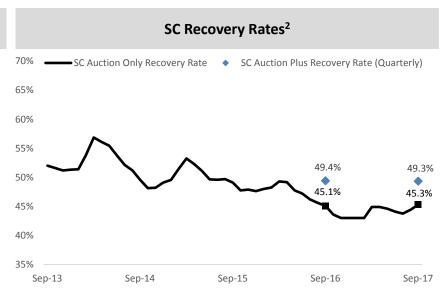


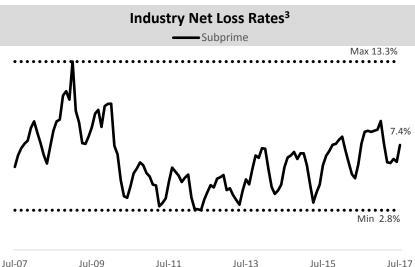
<sup>&</sup>lt;sup>1</sup> Bloomberg

<sup>&</sup>lt;sup>2</sup> University of Michigan

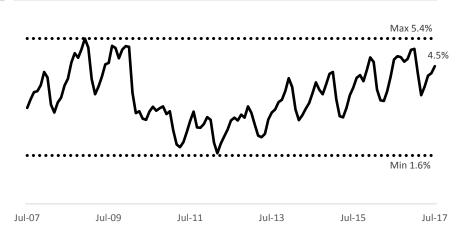
<sup>&</sup>lt;sup>3</sup> U.S. Bureau of Labor Statistics







CREDIT



Industry 60+ Day Delinquency Rates<sup>3</sup>

Subprime

Jul-17



<sup>&</sup>lt;sup>1</sup> Manheim, Inc.; Indexed to a basis of 100 at 1995 levels; JD Power Used-Vehicle Price Index (not seasonally adjusted)

<sup>&</sup>lt;sup>2</sup> Auction Only - includes all auto-related recoveries including inorganic/purchased receivables from auction lanes only

<sup>&</sup>lt;sup>2</sup> Auction Plus – Per the financial statements includes insurance proceeds, bankruptcy/deficiency sales, and timing impacts

<sup>&</sup>lt;sup>3</sup> Standard & Poor's Rating Services (ABS Auto Trust Data – two-month lag on data, as of July 31, 2017)

### **DISCIPLINED APPROACH TO MARKET**

# SIMPLE, PERSONAL, FAIR APPROACH WITH CUSTOMERS, EMPLOYEES AND ALL CONSTITUENCIES









LEVERAGING TECHNOLOGY IS INTEGRAL TO THE FOUR PILLARS OF OUR FOCUSED BUSINESS MODEL



### DIVERSIFIED UNDERWRITING ACROSS THE CREDIT SPECTRUM

### YoY auto origination decreases driven by disciplined underwriting in a competitive market

		Three	e Month	% Variance				
(\$ in Millions)	Q	3 2017	(	Q2 2017	(	Q3 2016	QoQ	YoY
<b>Total Core Retail Auto</b>	\$	1,550	\$	2,253	\$	1,972	(31%)	(21%)
Chrysler Capital Loans (<640) <sup>1</sup>		850		948		855	(10%)	(1%)
Chrysler Capital Loans (≥640) <sup>1</sup>		928		854		1,034	9%	(10%)
<b>Total Chrysler Capital Retail</b>	\$	1,778	\$	1,802	\$	1,889	(1%)	(6%)
Total Leases <sup>2</sup>		1,668		1,428		1,303	17%	28%
<b>Total Auto Originations</b>	\$	4,996	\$	5,483	\$	5,164	(9%)	(3%)
Total Personal Lending		-		6		-	N/A	N/A
Total Originations	\$	4,996	\$	5,489	\$	5,164	(9%)	(3%)
Asset Sales	\$	1,482	\$	566	\$	794	162%	87%
Average Managed Assets	\$	49,998	\$	50,436	\$	52,675	(1%)	(5%)

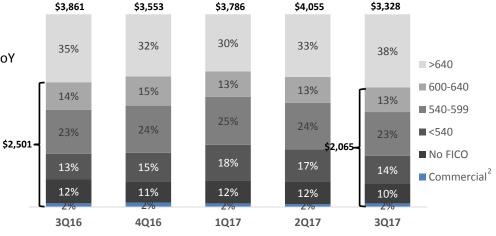


<sup>&</sup>lt;sup>1</sup>Approximate FICOs

<sup>&</sup>lt;sup>2</sup> Includes nominal capital lease originations

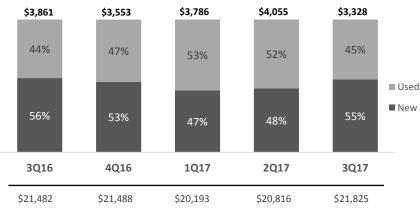


- Originations <640 decreased by approximately \$436 million YoY</li>
- Mix relatively constant on a percentage basis



# \$3,861 \$3

- Higher proportion of new vehicles originated in Q3 2017 compared to Q2 2017, in-line with prime originations
- Average loan balances on originations higher QoQ, reflecting larger percentage of new vehicles



New/Used Originations (\$ in millions)

Average loan balance in dollars



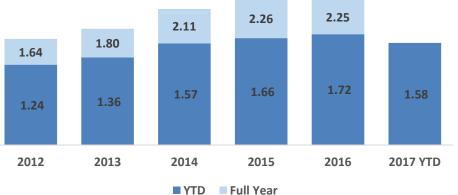
<sup>&</sup>lt;sup>1</sup> RIC; Retail Installment Contract

<sup>&</sup>lt;sup>2</sup> Loans to commercial borrowers; no FICO score obtained

# SC continues to work strategically and collaboratively with FCA to further strengthen the relationship and create value within the Chrysler Capital program

- Banco Santander flow agreement
- Rich Morrin appointed President, Chrysler Capital and Auto Relationships to focus on Fiat Chrysler relationship
- FCA has sold more than 2 million units annually since 2014
  - September 2017 penetration rate of 19% vs. 20% as of June 2017
  - Q3 2017 quarterly penetration rate of 21% vs. 20% in Q2 2017





#### **Accomplishments and Improvements**

- SC is the largest finance provider for FCA
- Completed national roll out of dealer VIP program in Q2 2017 with more than 2,500 dealerships participating

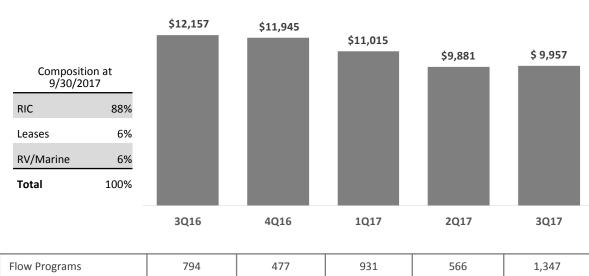


### **Serviced for Others Balances (End of Period)**

\$ in Millions

- Recent trend in total balance related to lower prime originations
- Growth in SFO remains dependent upon Chrysler Capital penetration and FCA prime originations

- Third Banco Santander flow transaction of \$1.3 billion
- RV/Marine portfolio sale of \$135 million



CCART	904		
Other sales			135

<sup>\*</sup>Sales with retained servicing during period, also include non-Banco Santander sales.



Three Months Ended

		(Unaudited, D	ollars i	% Variance				
	Septe	mber 30, 2017	Ju	une 30, 2017	Sept	ember 30, 2016	QoQ	YoY
Interest on finance receivables and loans	\$	1,185,059	\$	1,232,252	\$	1,246,386	(4%)	(5%)
Net leased vehicle income		118,351		131,040		135,771	(10%)	(13%)
Other finance and interest income		6,385		5,205		3,638	23%	76%
Interest expense		250,674		233,371		207,175	7%	21%
Net finance and other interest income	\$	1,059,121	\$	1,135,126	\$	1,178,620	(7%)	(10%)
Provision for credit losses		536,447		520,555		610,398	3%	(12%)
Profit sharing		5,945		8,443		6,400	(30%)	(7%)
Total other income		58,947		24,395		26,682	142%	121%
Total operating expenses		297,903		282,415		284,484	5%	5%
Income before tax	\$	277,773	\$	348,108	\$	304,020	(20%)	(9%)
Income tax expense		78,385		83,433		90,473	(6%)	(13%)
Net income	\$	199,388	\$	264,675	\$	213,547	(25%)	(7%)
Diluted EPS (\$)	\$	0.55	\$	0.74	\$	0.59	(26%)	(7%)
Average total assets	\$	39,496,278	\$	39,216,971	\$	38,473,832	1%	3%
Average managed assets	\$	49,998,111	\$	50,435,958	\$	52,675,379	(1%)	(5%)



Three Months Ended (Unaudited, Dollars in Thousands)

% Variance September 30, September 30, June 30, QoQ YoY 2017 2017 2016 \$ \$ Interest on finance receivables and loans 1,101,584 1,143,383 1,167,675 (4%) (6%) 118,351 131,040 135,771 Net leased vehicle income (10%)(13%)6,385 5,205 3,637 23% 76% Other finance and interest income Interest expense 238,659 221,078 196,984 8% 21% \$ 987,661 1,058,550 1,110,099 (7%)(11%) Net finance and other interest income Provision for credit losses 519,388 (12%)535,883 610,398 3% **Profit sharing** 6,088 8,299 1,843 (27%) 230% Investment Gains (losses), net (9,880)(10,405)N/M N/M 31,110 Servicing fee income 28,673 31,953 36,446 (10%) (21%) Fees, commissions and other 35,486 32,412 46,425 9% (24%)\$ \$ 54,469 95,269 \$ 72,467 75% 31% Total other income Average gross individually acquired RICs 28,144,133 28,202,716 \$ 28,970,039 0% (3%) \$ 10,380,491 \$ 9,347,620 Average gross operating leases 10,710,941 3% 15% Average Serviced for Others 9,579,089 \$ (7%) (24%) 10,342,125 12,622,328 \$



### TOTAL OTHER INCOME

- SC's strategy is to price loans sold under flow agreements close to par, with minimal investment gains (losses), to generate further growth
  in the serviced for others platform and drive increased fee income
- Beginning in Q4 2015, net investment gains (losses) include the impact of personal lending assets
  - Customer defaults, as part of LOCM adjustments on the personal lending portfolio designated as held for sale, are recognized through net investment gains (losses)

Three Months Ended

 Seasonal balances will impact magnitude of LOCM adjustments; this quarter included lower LOCM adjustments driven by seasonal decreases in the personal lending portfolio

(Unaudited, Dollars in Thousands) 30-Sep-16 31-Dec-16 31-Mar-17 30-Jun-17 30-Sep-17 Reported Total Other Income (Loss) 26.682 (47.996)55.480 24,395 58,947 Reported Investment (Losses), Net (106,050)(168,344)(76,399)(99,522)(52,592)Add back: Personal Lending LOCM Adjustments 83,699 95,646 150,083 64,639 89,642 Other<sup>1</sup> 6,639 8,130 878 7,701 (1,133)Normalized Investment Gains (Losses), Net<sup>2</sup> (3,765)(10, 131)(10,882)(2,179)29,974 Servicing Fee Income 36,447 32,205 31,684 31,953 28,673 Fees, Commissions, and Other<sup>3</sup> 91,964 82,866 96,285 88,143 100,195 Normalized Total Other Income<sup>2</sup> 128,967 110,217 120,997 121,738 141,513 **Customer Default Activity** 114,477 103,703 107,611 116,113 111,199 Fair Value Discount (18,831)33.970 (46,560)(14,061)(23,912)**Denotes quarters with CCART sales** Includes RV/Marine pretax gain on sale of \$36 million

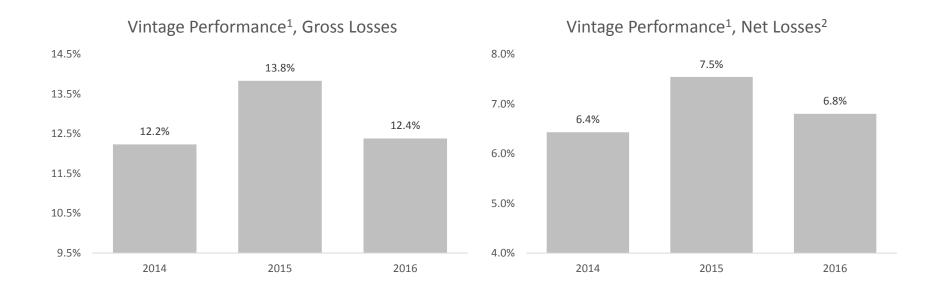


<sup>&</sup>lt;sup>1</sup> Other represents gains, losses and impairments

<sup>&</sup>lt;sup>2</sup> Normalized Investment Gains (Losses), Net and Normalized Total Other Income; Non-GAAP measures

<sup>&</sup>lt;sup>3</sup> Fees, commissions and Other includes fee income from the personal lending and auto portfolios

### 2016 vintage continues to outperform the 2015 vintage on a gross and net loss basis



<sup>&</sup>lt;sup>1</sup>Vintage Performance describes January through December originations performance through the end of the following September (for each respective year), up to 21 months of performance to illustrate similar aging points for each vintage



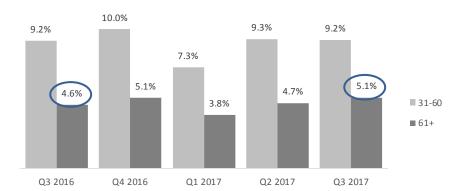


<sup>\*</sup>Retained originations only

# **DELINQUENCY AND LOSS**

 YoY delinquency increased for each delinquency bucket primarily driven by a lower portfolio balance

# Delinquency: Individually Acquired Retail Installment Contracts, Held for Investment



- YoY gross charge-off ratio decreased 40 basis points
- YoY net charge-off ratio decreased 20 basis points







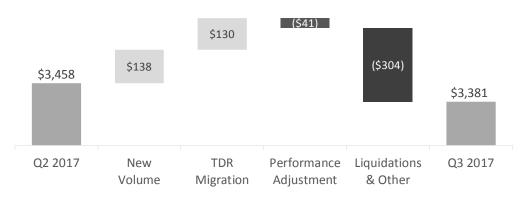




### QoQ allowance decreased \$77 million

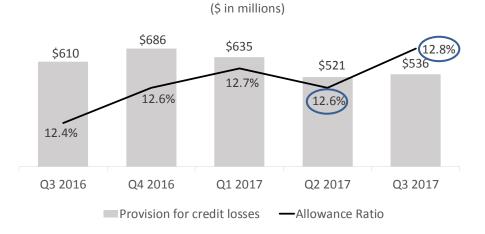
 New volume and TDR migration<sup>1</sup> were offset by liquidations and other

# Q2 2017 to Q3 2017 ALLL Reserve Walk<sup>2</sup> (\$ in millions)



### Allowance to loans ratio increased 20 bps to 12.8% QoQ

Provision for credit losses decreased \$74 million YoY



Provision Expense and Allowance Ratio

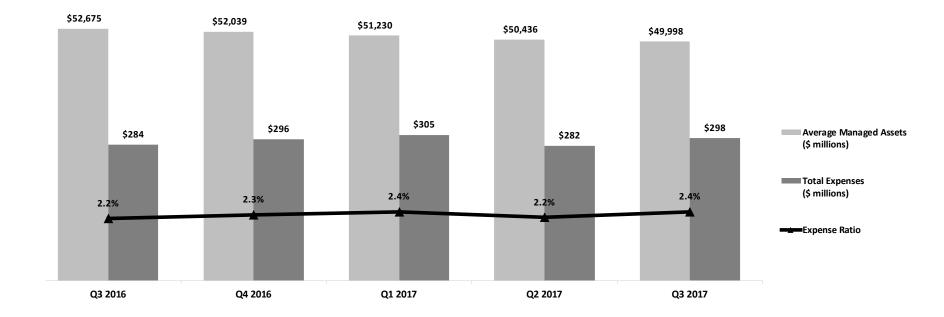


<sup>&</sup>lt;sup>1</sup>TDR migration – the allowance for assets classified as TDRs or "troubled debt restructuring" takes into consideration expected lifetime losses, typically requiring additional coverage

<sup>&</sup>lt;sup>2</sup> Explanation of quarter over quarter variance are estimates

# **EXPENSE MANAGEMENT**

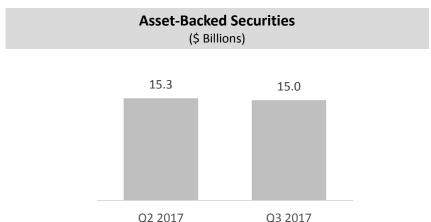
 Operating expenses totaled \$298 million, an increase of 5% versus the same quarter last year, primarily driven by losses recorded for certain contingencies and severance expenses related to management changes



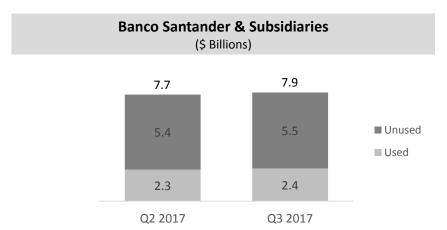


### **FUNDING AND LIQUIDITY**

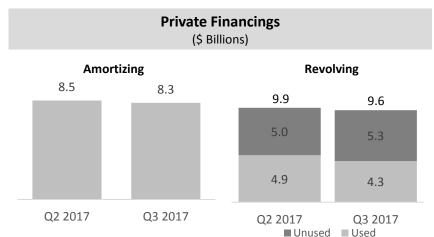
Total committed liquidity of \$42.3 billion at the end Q3 2017, up 1% from \$42.0 billion at the end of Q2 2017



Offered and sold \$1.8 billion in asset-backed securities (ABS)



- \$7.8 billion in total commitments
- 70% unused capacity at Q3 2017



- \$17.9 billion in commitments from 14 lenders
- 55% unused capacity on revolving lines at Q3 2017



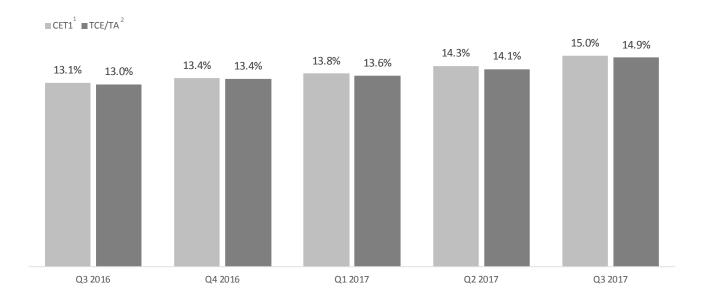
- Executed \$1.3 billion Banco Santander flow transaction in Q3 2017
- Executed \$135 million RV/Marine sale



## **CONSISTENT CAPITAL GENERATION**

### SC has exhibited a strong ability to generate earnings and capital, while growing assets.

■ The Company has declared a cash dividend of \$0.03 per share, to be paid November 17, 2017 to shareholders of record as of the close of business on November 7, 2017



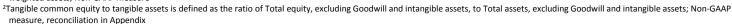
\$ in millions

**Tangible Assets** 

**Tangible Common Equity** 

\$38,665	\$38,432	\$38,956	\$39,401	\$38,660
\$5,011	\$5,132	\$5,313	\$5,572	\$5,780

<sup>&</sup>lt;sup>1</sup>Common Equity Tier 1 (CET1) Capital Ratio begins with stockholders' equity and then adjusts for AOCI, goodwill/intangibles, DTAs, cash flow hedges and other regulatory exclusions over risk-weighted assets; Non-GAAP measure





# **APPENDIX**



## SANTANDER CONSUMER USA HOLDINGS INC.

#### Overview

- Santander Consumer USA Holdings Inc. (NYSE:SC) ("SC") is approximately 58.7%¹ owned by Santander Holdings USA, Inc. ("SHUSA"), a wholly-owned subsidiary of Banco Santander, S.A. (NYSE:SAN)
  - On July 3, 2015, SHUSA elected to exercise its right to purchase all of the shares of SC common stock owned by DDFS LLC<sup>2</sup>, subject to regulatory approval and applicable law
- SC is a full-service consumer finance company focused on vehicle finance, third-party servicing and providing superior customer service
  - Historically focused on nonprime markets; established presence in prime and lease
  - Approximately 5,000 full-time, 50 part-time and 1,600 vendor-based employees across multiple locations in the U.S. and the Caribbean

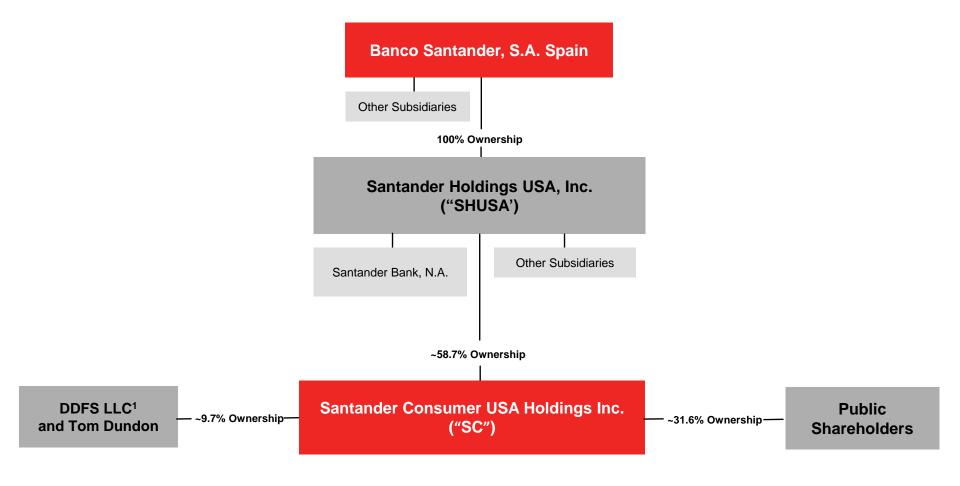
### Strategy

- Our strategy is to leverage our efficient, scalable technology and risk infrastructure and data to underwrite, originate and service profitable assets while treating employees, customers and all stakeholders in a simple, personal and fair manner
  - Unparalleled compliance and responsible practices focus
  - Continuously optimizing the mix of assets retained vs. assets sold and serviced for others
  - Efficient funding through key third-party relationships, secondary markets and Santander
  - Solid capital base



<sup>&</sup>lt;sup>1</sup> As of September 30, 2017

<sup>&</sup>lt;sup>2</sup> DDFS LLC is an entity owned by SC's former Chairman and Chief Executive Officer, Tom Dundon. This purchase would result in SHUSA owning approximately 68.4% of SC.





<sup>\*</sup>Ownership percentages are approximates as of September 30 2017

<sup>&</sup>lt;sup>1</sup> On July 3, 2015, SHUSA elected to exercise the right to purchase shares of SC common stock owned by DDFS LLC, an entity owned by former Chairman and Chief Executive Officer, Thomas Dundon, subject to regulatory approval and applicable law. This purchase would result in SHUSA owning approximately 68.4% of SC.

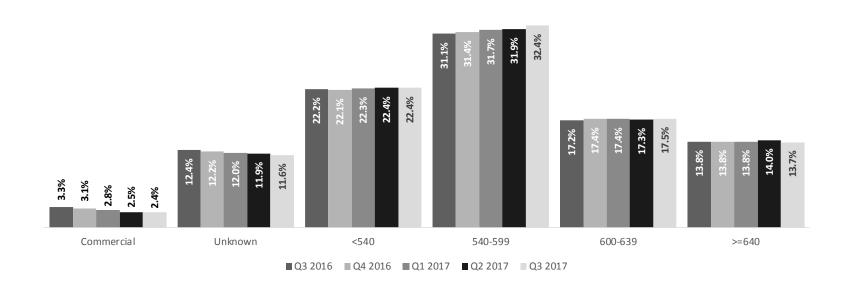
# Q3 2017 EXCLUDING PERSONAL LENDING DETAIL

As of and for the Three Months Ended

	(Unaudited, Dollars in Thousands)																			
		Se	eptem	nber 30, 2017			June 30, 2017							September 30, 2016						
		Total		Personal Lending	rsonal Personal Perso		cluding rsonal ending	onal Total			Personal Lending		Excluding onal Lending							
Interest on finance receivables and loans	\$	1,185,059	\$	83,475	\$	1,101,584	\$	1,232,252	\$	88,869	\$ 1	1,143,383	\$	1,246,386	\$	78,711	\$	1,167,675		
Net leased vehicle income		118,351		-		118,351		131,040		-		131,040		135,771		-		135,771		
Other finance and interest income		6,385		-		6,385		5,205		-		5,205		3,637		-		3,637		
Interest expense		250,674		12,015		238,659		233,372		12,293		221,078		207,175		10,191		196,984		
Net finance and other interest income	\$	1,059,121	\$	71,460	\$	987,661	\$	1,135,126	\$	76,576	\$ 1	1,058,550	\$	1,178,619	\$	68,520	\$	1,110,099		
Provision for credit losses		536,447		564		535,883		520,555		1,167		519,388		610,398		-		610,398		
Profit sharing		5,945		(143)		6,088		8,443		143		8,299		6,400		4,557		1,843		
Investment Gains (losses), net		(52,590)		(83,700)		31,110		(99,522)		(89,642)		(9,880)		(106,051)		(95,646)		(10,405)		
Servicing fee income		28,673		-		28,673		31,953		-		31,953		36,446		-		36,446		
Fees, commissions and other		82,866		47,380		35,486		91,964		59,552		32,412		96,284		49,859		46,425		
Total other income	\$	58,949	\$	(36,320)	\$	95,269	\$	24,394	\$	(30,075)	\$	54,469	\$	26,680	\$	(45,787)	\$	72,467		
Average gross individually acquired retail installment contracts	\$	28,144,133		-			\$	28,202,716		-			\$	28,970,039		-				
Average gross personal loans		-	\$	1,367,445					\$	1,402,416				-	\$	1,343,099				
Average gross operating leases	\$	10,710,941		-			\$	10,380,491		-			\$	9,347,620		-				
Average Serviced for Others	\$	9,579,089		-			\$	10,342,125		-			\$	12,622,328		-				



### Retail Installment Contracts<sup>1</sup>





# **CONDENSED CONSOLIDATED BALANCE SHEETS**

	For the Three Months Ended							
(Unaudited, dollars in thousands)	September 30, 2017	December 31	ember 31, 2016					
Assets								
Cash and cash equivalents	\$ 397,311	\$ 16	60,180					
Finance receivables held for sale, net	1,775,459	2,12	23,415					
Finance receivables held for investment, net	22,667,203	23,48	81,001					
Restricted cash	2,559,246	2,75	57,299					
Accrued interest receivable	330,554	37	73,274					
Leased vehicles, net	9,931,283	8,56	64,628					
Furniture and equipment, net	72,519	6	67,509					
Federal, state and other income taxes receivable	112,794	8	87,352					
Related party taxes receivable	467		1,087					
Goodwill	74,056	7	74,056					
Intangible assets, net	31,534	3	32,623					
Due from affiliates	26,871	3	31,270					
Other assets	786,260	78	85,410					
Total assets	\$ 38,765,557	\$ 38,53	39,104					
Liabilities and Equity								
Liabilities:								
Notes payable — credit facilities	\$ 4,965,888	\$ 6,73	39,817					
Notes payable — secured structured financings	23,258,363	21,60	08,889					
Notes payable — related party	2,369,850	2,97	75,000					
Accrued interest payable	38,012	3	33,346					
Accounts payable and accrued expenses	336,390	37	79,021					
Deferred tax liabilities, net	1,515,932	1,27	78,064					
Due to affiliates	67,059	5	50,620					
	328,829	23	35,728					
Other liabilities	320,023							
Other liabilities Total liabilities	\$ 32,880,323		00,485					
			00,485					
Total liabilities			3,589					
Total liabilities  Equity:	\$ 32,880,323	\$ 33,30						
Total liabilities  Equity:  Common stock, \$0.01 par value	\$ 32,880,323 3,598	\$ 33,30	3,589					
Total liabilities  Equity:  Common stock, \$0.01 par value  Additional paid-in capital	\$ 32,880,323 3,598 1,672,392	\$ 33,30	3,589 57,611					
Total liabilities  Equity:  Common stock, \$0.01 par value  Additional paid-in capital  Accumulated other comprehensive income (loss), net	\$ 32,880,323 3,598 1,672,392 27,481	\$ 33,30 1,65 2 3,54	3,589 57,611 28,259					



# CONDENSED CONSOLIDATED INCOME STATEMENTS

		For the Three N	Month	s Ended	
(Unaudited, dollars in thousands, except per share amounts)		ptember 30, 2017	September 30, 2016		
		2017		2010	
Interest on finance receivables and loans	\$	1,185,059	\$	1,246,386	
Leased vehicle income		457,932		388,501	
Other finance and interest income		6,385		3,638	
Total finance and other interest income	\$	1,649,376	\$	1,638,525	
Interest expense		250,674		207,175	
Leased vehicle expense		339,581		252,730	
Net finance and other interest income	\$	1,059,121	\$	1,178,620	
Provision for credit losses		536,447		610,398	
Net finance and other interest income after provision for credit losses	\$	522,674	\$	568,222	
Profit sharing		5,945		6,400	
Net finance and other interest income after provision for credit losses and profit sharing	\$	516,729	\$	561,822	
Investment (losses), net		(52,592)		(106,050)	
Servicing fee income		28,673		36,447	
Fees, commissions, and other		82,866		96,285	
Total other income	\$	58,947	\$	26,682	
Compensation expense		134,169		128,056	
Repossession expense		66,877		75,920	
Other operating costs		96,857		80,508	
Total operating expenses	\$	297,903	\$	284,484	
Income before income taxes		277,773		304,020	
Income tax expense		78,385		90,473	
Net income	\$	199,388	\$	213,547	
Net income per common share (basic)	\$	0.55	\$	0.60	
Net income per common share (diluted)	\$	0.55	\$	0.59	
Weighted average common shares (basic)		359,619,083		358,343,781	
Weighted average common shares (diluted)	<u> </u>	360,460,353		360,087,749	



# **RECONCILIATION OF NON-GAAP MEASURES**

	Se	ptember 30,		June 30,	1	March 31,	De	ecember 31,	September 30,			
(Unaudited, dollars in thousands)		2017		2017		2017		2016	2016			
Total equity	\$	5,885,234	\$	5,678,733	\$	5,418,998	\$	5,238,619	\$	5,117,657		
Deduct: Goodwill and intangibles		105,590		106,298		106,331		106,679		107,084		
Tangible common equity	\$	5,779,644	\$	5,572,435	\$	5,312,667	\$	5,131,940	\$	5,010,573		
Total assets	\$	38,765,557	\$	39,507,482	\$	39,061,940	\$	38,539,104	\$	38,771,636		
Deduct: Goodwill and intangibles		105,590		106,298		106,331		106,679		107,084		
Tangible assets	\$	38,659,967	\$	39,401,184	\$	38,955,609	\$	38,432,425	\$	38,664,552		
Equity to assets ratio		15.2%		14.4%		13.9%		13.6%		13.2%		
Tangible common equity to tangible assets		14.9%		14.1%		13.6%		13.4%		13.0%		
				5 670 700		<b>5</b> 440 000		5 222 542		5 447 CF7		
Total equity	\$	5,885,234	\$	5,678,733	\$	5,418,998	\$	5,238,619	\$	5,117,657		
Deduct: Goodwill and other intangible assets, net of deferred tax liabilities		172,502		177,619		182,156		186,930		191,850		
Deduct: Accumulated other comprehensive income, net		27,481		27,860		35,504		28,259		(26,598)		
Tier 1 common capital	\$	5,685,251	\$	5,473,254	\$	5,201,338	\$	5,023,430	\$	4,952,405		
Risk weighted assets (a)	\$	37,826,261	\$	38,368,928	\$	37,799,513	\$	37,432,700	\$	37,828,982		
Common Equity Tier 1 capital ratio (b)		15.0%		14.3%		13.8%		13.4%		13.1%		

<sup>(</sup>a) Under the banking agencies' risk-based capital guidelines, assets and credit equivalent amounts of derivatives and off-balance sheet exposures are assigned to broad risk categories. The aggregate dollar amount in each risk category is multiplied by the associated risk weight of the category. The resulting weighted values are added together with the measure for market risk, resulting in the Company's and the Bank's total Risk weighted assets







