

TRAMS Certified Consultant List

As of October 23, 2008



ALABAMA

Context Resource Management, LLC

Donna Sisson, CPA, TCC

Birmingham, AL

Phone: 205.585.7766

Email: donna@contextresourcemanagement.com

Website: www.contextresourcemanagement.com

Specialties: Certified in both ClientBase and TRAMS Back Office and providing services for either or both product(s). Services include initial software set up, implementation, integration, training, and reporting. Onsite training and coaching - one on one and in group format, remote assistance with GoToMyPC and phone support, management consulting, coaching, and career counseling.

****Willing to travel**

ARIZONA

Evolve Technologies, LLC

Elgin Leslie

Phoenix, AZ

Toll Free: 888-623-3726

Specialties: Onsite support and training for TRAMS Back Office; ClientBase implementation and training; New agency setup; Accounting services (onsite & remote); Hardware sales and installation; Registered reseller of DELL equipment (servers, desktops, notebooks, etc.)

****Willing to travel**

CALIFORNIA

Rebecca Darter

Los Angeles, CA

E-mail: rebecca.tcc@gmail.com

Specialties: ClientBase Windows Setup and Maintenance. ClientBase Browser Setup, Maintenance and training. Database cleanup. Remote Bookkeeping. Maximizing the power of TRAMS Back Office and ClientBase. Familiarity with Sabre.

****Willing to travel**

Linda Day Accounting Services

Linda Day, CTC

Email: lindadaytcc@earthlink.net

Pacifica, CA

Phone: 650-291-3591

Specialties: TRAMS Back Office, ClientBase Certified, Accounting and Agency Operations and Support for Retail, Corporate Groups, or Wholesale/Discount agencies. On-site training, monthly bookkeeping, conversions from other systems, and assisting with management in utilization of systems.

****Willing to travel**

Gregory Day, TCC, (Associate with:)

Linda Day Accounting Services

Email: traveldays@earthlink.net

lindadaytcc@earthlink.net

Pacifica, CA

Phone: 650-359-7699

Specialties: TRAMS Back Office, ClientBase Certified, Accounting and Agency Operations and Support for Retail, Corporate Groups, or Wholesale/Discount agencies. On-site training, monthly bookkeeping, conversions from other systems, and assisting with management in utilization of systems.

****Multi-Lingual (fluent in Spanish, Italian, Japanese, German; conversational in Korean, Tagalog, Arabic, and Farsi)**

****Willing to travel**

Frank E. Diaz

Los Angeles, CA

Phone: 310 529-6157

E-mail: pl8frankdiaz@sbcglobal.net

Specialties: TRAMS Back Office, Accounting, Training (US Version) TRAMS For DOS Conversions, Report Generator.

****Willing to Travel**

Evolve Technologies, LLC

Leo Maqueira

Los Angeles, CA

Email: leo@evolvetechologies.com

Local: 310-691-8478

Toll Free: 888-623-3726

Specialties: Onsite support and training for TRAMS Back Office; ClientBase implementation and training; New agency setup; Accounting services (onsite & remote); Hardware/network sales and installation; Registered reseller of DELL equipment (servers, desktops, notebooks, etc...).

Bilingual in Spanish

****Willing to travel**

Kris Gaines

Los Angeles, CA

Email: kgaines@socal.rr.com

Specialties: TRAMS Back Office, Accounting

Eduardo Gomez

Los Angeles, CA

(562) 693-9813

E-mail: tomatero2001@hotmail.com

Specialties: TRAMS Back Office initial setup, Accounting, Training

****Accesoría en español**

Jan Jarman

Sacramento, CA

Phone: 916-300-9157

Email: janjarman@surewest.net

Specialties: TRAMS Back Office – Remote & On-Site Accounting, Training, and Monthly Bookkeeping

****Willing to travel**

Clarissa Parker

Santa Clarita, CA

E-mail: cpwired@ca.rr.com

Specialties: TRAMS Back Office: Implementation, Training, Conversions, Troubleshooting Interface Issues, Sabre, Setup of Accounting GL and Accounting Maintenance. ClientBase: Installation, Training, and Upkeep for increased efficiency and productivity.

* **Fluent in Spanish**

****Willing to travel**

Bert Raphael, CTC

Los Altos Hills, CA

Phone: 650-941-2491, Cell: 650-291-8628

E-mail: bert@RaphaelConsulting.com

Website: www.RaphaelConsulting.com ; www.TramsScripts.com

Specialties: TRAMS Back Office, Accounting, Interface, Hardware, Networking, Apollo/Focalpoint Scripts

****Willing to travel**

Mindy Schwab

San Jose, CA

E-mail: mindys113@earthlink.net

Specialties: ClientBase set-up and agency training (remote or on-site options)

****Willing to travel**

Andre Smith

Los Angeles, CA

E-mail: CoachASmith@aol.com

Specialties: TRAMS Back Office, Accounting

****Willing to travel**

Cyndi Steele

Marina Del Rey, CA

Phone: 310 391 8051

E-mail: ca_steele@comcast.net

Specialties: TRAMS Back Office, ClientBase, Accounting, Training, New Agency Set-up, Reports and Installations

****Willing to travel**

Linda Sumner

Fountain Valley, CA

Phone: 714 235-9822

E-mail: lindasumnertcc@earthlink.net

Specialties: TRAMS Back Office (Agency Training and Setup), Reporting, Accounting (Daily/Monthly/Yearly Operations, Remote Access Bookkeeping Services), ClientBase

****Willing to travel**

Shirley Sweeney

Los Angeles, CA

Phone: 310-367-1167

E-mail: sweeney77@verizon.net

Specialties: TRAMS Back Office, Accounting, Interfacing, Hardware

VIP Accounting Services

Victoria Pingree

Vista, CA 92084

760-295-9650

760-295-9651 fax

vpingree@cox.net

Specialties: Agency setup, training, accounting, database cleanup for TRAMS Back Office, and ClientBase by remote connection.

Ramona Yanez

Los Angeles, CA

E-mail: yanezramona@aol.com

Specialties: TRAMS Back office, Training

Training in Spanish available

COLORADO

Scripts By Design

Jackie McMahon, CTC

Loveland, CO

Phone: 970 622-8007

E-mail: jackie@ScriptsByDesign.com

Web site: www.scriptsbydesign.com

Specialties: TRAMS Back Office, SABRE Interface, SABRE Scripts, ClientBase Certified; Agency Operations & Training, Remote Training and Database Cleanup, Remote Bookkeeping

****Willing to travel**

FLORIDA

TCC Consulting

Fay Bean

Margate, FL

E-mail: Fay4Trams@bellsouth.net

Specialties: TRAMS Back Office, Agency Setup/Operations, Training, Accounting, ClientBase Certified, Amadeus Interface. Remote Connection available for TRAMS Back Office and ClientBase, Training and other day-to-day functions, including report preparation for financial/tax audits.

****Willing to travel**

GRX Computer

Nick Mageloff, ECC, TCC

Orlando, FL

Phone: (407) 321-0577

Web Site: www.GRXcomputer.com

Email: Trams@GRXcomputer.com

Specialties:

Programs - TRAMS Back Office and ClientBase (ARC and BSP)

CRS Interfacing - Sabre, Amadeus and Worldspan

Hardware - Windows Networking and Server setup

Husband and wife training team. Experience: Training, New Installations, Remote Assistance, Auditing, Bookkeeping, Paperless Agency, CCMerchant and Custom Crystal Reports.

****Remote Login**

****Willing to travel Domestically and Internationally**

Jamieson Consulting

Jamie B. Morrison

Skype Phone: (305) 600.1017

Mobile: (305) 333.4027

Efax: (305) 402.3188

jamiesonconsulting@comcast.net & jamieb Morrison@yahoo.com

Specialties: TRAMS Back Office, Accounting, Agency Operations & Training (BSP & US version), Amadeus Interface, Amadeus Macro Knowledge, Sabre Interface, Worldspan Interface, ClientBase Certified, TRAMS Back Office Conversions & Training, ADS Conversions, Travel Base Conversions, Globalware Conversions, Travcom Conversions. Remote accounting and training both on TRAMS Back Office and ClientBase. Assistance with Financial/Tax Audits.

****Willing to travel**

Smart Accounting Management

"Sam" Samuel

Hollywood, FL

Phone: 305 527-4334

E-mail: samsamuel22@bellsouth.net or trams4u@hotmail.com

Specialties: TRAMS Back Office, Training, Amadeus Interface, SABRE Interface, WorldSpan Interface, Bookkeeping Services – onsite and remote.

****Willing to travel**

T.S. Warren Data Services, LLC

Thomas Sycko

Sterling Heights, MI *and*

Boca Raton, FL

Tel. 586-693-2706 / Toll-Free 888-732-4205

Specialties: ClientBase, SABRE, New Agency Setup, Implementation & Training, Hardware sales (registered reseller of DELL products).

GEORGIA

Linda Joiner

Athens, GA

E-mail: lindaj9@att.net

Specialties: TRAMS Back Office, ClientBase, Remote Accounting, Training, and Auditing.

****Willing to travel**

ILLINOIS

Travel Doctor Consulting

Alan Gerstner, MCC

Skokie, IL

Phone: 847-679-8626

Mobile: 847-525-9663

E-mail: Traveldoctor3@comcast.net.

Website: www.traveldoctorconsulting.com

Specialties: ClientBase, Agency Training, Initial Set-up

****Willing to travel in U.S. and Canada**

Dianne Boggs

Delavan, IL

E-mail: dianne@mchsi.com

Specialties: TRAMS Back Office, ClientBase Implementation & Installation. Frontline Agent training for ClientBase. Remote training and accounting. Agency Operations & Setup, SABRE and WORLDSPAN interface

****Willing to travel**

Helen Lewis, CTC, TCC

Dunlap, IL

Email: htlewis22@comcast.net

Specialties: TRAMS Back Office, ClientBase, Agency Operations and Support
Remote training, accounting and auditing, Setup and Maintenance, Sabre & Worldspan
Interface

Mercie Dahlgren, CPA, TCC

ASD Business Services

LaGrange, IL

Phone: 708-354-4000

Email: Info@acc-sol.net

Website: www.acc-sol.net

Specialties: Full Service CPA firm can help with taxes, GL and POS software
consulting. Connectivity with other software. Am familiar with Sabre.

Scripts by Design

Jackie McMahon, CTC

Loveland, CO

Phone: 847 452-5373

E-mail: jackie@ScriptsByDesign.com

Web site: www.scriptsbydesign.com

Specialties: TRAMS Back Office, SABRE Interface, SABRE Scripts, ClientBase
Certified; Agency Operations & Training, Remote Training and Database Cleanup,
Remote Bookkeeping

****Willing to travel**

Susan Skinner's Solutions

Susan Skinner

Chicago, IL

Phone: 773-266-7353

E-mail: susan@susan-skinner.com

Web site: www.susan-skinner.com

ClientBase Specialty: Installation, upgrades, or troubleshooting your hardware or
software. On-site training seminars, remote assistance, and telephone support.

****Willing to travel**

Travel Consulting, Inc.

Sandy Bush

Wood Dale, IL

Phone 630-430-7890

E-Mail: TCI@awaywego.com

Website: www.awaywego.com

Specialties: ClientBase Certified, TRAMS Back Office, Remote Assistance with ClientBase, ClientBase Browser, TRAMS Back Office, Administrator, Basic Website Design, and Training.

TPC, Inc.

Donna Welke

Tinley Park, IL

Phone: 708-403-0321

Fax: 708-873-0244

Email: dwelke@tpconsult.com

Web site: www.tpconsult.com

Specialties: TRAMS Back Office, ClientBase, Agency Operations, Worldspan Interface. IRS tax reporting/support, telephone support, remote assistance and on-site training available. PC Services: Network, Internet, Security, Hardware and Software.

INDIANA

Claudia Darling, CTC, MCC, TCC

13011 Tradd St

Carmel, IN 46032

888-225-2834

cdarling@darlingtravel.com

Specialties: ClientBase Implementation and Administrative, Front Line Agent Training

****Willing to travel**

We do remote.

KANSAS

Lou Ann Losie

Wichita Kansas

Phone 316-684-7567 or cell 316-210-6849

E-mail: llosie@cox.net

Specialties: TRAMS Back Office, ClientBase Plus, Worldspan, Scripteasy, Sabre, IAR Training, Remote Training and Bookkeeping available.

KENTUCKY

Teresa Logsdon

Louisville, KY

Phone: 502 239-4854

Mobile: 502 836-4854

E-mail: teresa@platinumtv.com

Specialties: TRAMS Back Office, Accounting, Back Office Training, TRAMS Back Office conversions and startup training, IAR Training, remote training & remote monthly bookkeeping services, Bank training and report building.

****Willing to travel**

MARYLAND

Lynn Golden, CTC, ACC, TCC

Rockville, MD

Phone: 301 251-9422

Fax: 301 251 4059

E-mail: lrgolden@netscape.net

Specialties: TRAMS Back Office, Accounting, Agency Operations & Setup, Training

MASSACHUSETTS

Arthur Anderson

Norwood, MA

Phone: 781 762-3520

Mobile: 781 690-3240

E-mail: tcctrans@earthlink.net

Specialties: TRAMS Back Office, Amadeus Interface, Apollo interface, Training

****Willing to travel**

Steve Jonas

Boston, MA

E-mail: sjblues@123stp.com

Specialties: TRAMS Back Office accounting, Amadeus Interface, Amadeus Macro Knowledge, Sabre Interface, Worldspan Interface, TRAMS Back Office Conversions & Training. Remote accounting and training available.

****Willing to travel**

Graham Rowe

Concord, MA

E-mail: graham@concord-travel.com

Specialties: TRAMS Back Office accounting and TRAMS for DOS conversion to TRAMS Back Office, Establishing & Using Financial Controls in Managing Agency Operations, Sabre Interface, Developing financially-oriented agency business plans for survival and growth, and marketing plans.

****Willing to travel**

MICHIGAN

David Felder & Associates, Inc.

David Felder

Brownstown, MI (near DTW)

Phone: 734-942-9474

Email: dfelder@comcast.net

Specialties: TRAMS, ClientBase, IAR, WorldSpan, Accounting & Taxes, Agency Operations

***Training available in Portuguese**

****Willing to travel**

T.S. Warren Data Services, LLC

Thomas Sycko

Sterling Heights, MI *and*

Boca Raton, FL

Tel. 586-693-2706 / Toll-Free 888-732-4205

Specialties: ClientBase, SABRE, New Agency Setup, Implementation & Training, Hardware sales (registered reseller of DELL products).

MINNESOTA

Automation Consultants

Minneapolis, Minnesota

Henry S. Donaldson, Senior Associate

Telephone (952) 881-7505

FAX (952) 881-6947

hank@automationconsult.com

www.automationconsult.com

Specialties: TRAMS Back Office initial setup, Hardware, WORLDSPAN Interface, and remote assistance setup.

****Willing to travel**

MISSOURI

Nanette McCroskey

Springfield, MO

Phone/Fax: 417-732-5495

E-mail: n.mccroskey@att.net

Specialties: Specializing in Remote Accounting and Training for TRAMS Back Office, and WorldSpan Interface

****Willing to travel**

NEVADA

DRB Consulting, Inc.

Dennis Bagley

4650 Wedekind Rd. Ste 3

Sparks, NV 89431

V: 775-359-1040

Fax: 775-359-1014

Mobile: 775-843-9090

E-mail: dennis@drbci.net

Specialties: TRAMS Back Office and ClientBase - Accounting, Corporate, Partnership & Individual Tax Returns, Marketing, Support & Training – on-site or remote.

***Willing to travel *Remote Login**

NEW HAMPSHIRE

AWOL Consulting

Arthur Oxner

Durham, NH

Phone: 603 868-2147

E-mail: art@FindAWOL.com

Website: www.FindAWOL.com

Specialties: TRAMS Back Office, ClientBase, Sabre Interface, Agency Operations & Management

****Willing to travel**

NEW YORK

Ann Marie White

Huntington, NY

Phone: 631-427-2982

E-mail: jaej@ix.netcom.com

Specialties: TRAMS Back Office, Accounting, Amadeus Interface, Apollo Interface, ClientBase by TRAMS, ClientBase, Hardware, SABRE Interface, Training

****Remote Login**

Bob Budreau, CTA

New Paltz, NY

Phone: 845-255-9200 Cell: 626-215-6405

Fax: 845-255-7470

Email: bob@allabouttraveler.com

Specialties: ClientBase Set-up, Training, Sabre and Apollo interface, CB+ e-mail and Direct Marketing

****Willing to travel**

TCC Consulting

Fay Bean, CPA

Hastings-on-Hudson, NY

Phone: 914 478-1429

E-mail: fay4trams@bellsouth.net

Specialties: TRAMS Back Office, Agency Setup/Operations, Training, Accounting, ClientBase Certified, Amadeus Interface. Remote Connection available for TRAMS Back Office and ClientBase, Training and other day-to-day functions, including report preparation for financial/tax audits.

****Willing to travel**

Jason Mejias

Connecticut/New York

Phone: 203-375-1399

E-mail: Jason@rotarytravel.com

Specialties: TRAMS Back Office Certified, Interface, Agency Operations, Front Office/Back Office Training

OHIO

David Felder & Associates, Inc.

David Felder

Brownstown, MI (near DTW)

Phone: 734-942-9474

Email: dfelder@comcast.net

Specialties: TRAMS, ClientBase, IAR, WorldSpan, Accounting & Taxes, Agency Operations

***Training available in Portuguese**

****Willing to travel**

SOUTH CAROLINA

Joe Nash

Columbia, SC

Phone: (803) 407-8807 Fax: (803) 407-8553

E-mail: joe@joenash.net

Web site: www.joenash.net

Specialties:

- Custom Reporting;
 - *Crystal Reports*:
 - Custom Design, Creation, Testing, Implementation
- Agency Operations and Financials
 - Data Flow
 - Organization
 - Client Services
 - Back Office *Process* and *Procedures*
- Onsite support
- Remote support via GoToMyPC and telephone

Practical support at Reasonable cost.

****Willing to travel**

TENNESSEE

Jamieson Consulting

Jamie B. Morrison

Skype Phone: (305) 600.1017

Mobile: (305) 333.4027

Efax: (305) 402.3188

jamiesonconsulting@comcast.net & jamieb Morrison@yahoo.com

Specialties: TRAMS Back Office, Accounting, Agency Operations & Training (BSP & US version), Amadeus Interface, Amadeus Macro Knowledge, Sabre Interface, Worldspan Interface, ClientBase Certified, TRAMS Back Office Conversions & Training, ADS Conversions, Travel Base Conversions, Globalware Conversions, Travcom Conversions. Remote accounting and training both on TRAMS Back Office and ClientBase. Assistance with Financial/Tax Audits.

****Willing to travel**

TEXAS

Shelley Consulting

Bill Shelley

Houston: (281) 335-1774

E-mail: bill@shelleyconsulting.com

Website: www.shelleyconsulting.com

Specialties: TRAMS Back Office, Conversion to TRAMS, Onsite or Remote training and setup, Accounting, Remote bookkeeping services, Interface, Apollo/Galileo Scripts, Custom Scripts for all GDS systems, Crystal Reports, Hardware, Networking, Remote Access, ClientBase.

****Willing to travel**

Red Carpet Consulting

Pat Jancauskas

Dallas, Texas

214-739-6806

Email: pat@redcarpet.com

Specialties:

- * TRAMS Back Office
- * Accounting
- * Agency Set Up & Operations
- * Onsite Training
- * Remote Training
- * Remote Bookkeeping Services

****Willing to travel**

Nancy Laxton Consulting

Cell: 832-496-2160

Fax: 281-532-0502

E-mail: nlaxton7@aol.com or nancy@nancylaxtonconsulting.com

Specialities: TRAMS Back Office Installation/Interface/Database conversion; on-site and remote training; Group Management; Accounting & Marketing Support; Tax Audit.

Robbie Elliott

Fort Worth, TX

E-mail: RobbieTss@aol.com

Specialties: TRAMS Back Office, TRAMS Training, Conversions to TRAMS, heavy Accounting, Daily Operations, Audits and Agency Setup

***Willing to travel**

UTAH

Kelli Wright

2243 W. Frontier Street

Riverton, UT 84065

E-mail: kellisbiz@yahoo.com

Specialties: TRAMS Back Office – Remote and On-site, Accounting, Training, and Monthly Bookkeeping.

***Willing to travel**

VIRGINIA

Travel Solutions

Cheryll Lesser

Fredericksburg, VA

Phone: 860-916-7271

E-mail: cheryll@yourtravelsolutions.com

Website: www.yourtravelsolutions.com

Specialties: Onsite and Remote Services for ClientBase, TRAMS Back Office. Apollo Scripts, Conversion Consulting, Customized Training for front and back office.

****Willing to travel**

WISCONSIN

Claudia Darling, CTC, MCC, TCC

13011 Tradd St

Carmel, IN 46032

888-225-2834

cdarling@darlingtravel.com

Specialties: ClientBase Implementation and Administrative, Front Line Agent Training

****Willing to travel**

We do remote.

CANADA

Bryan Fernandez

Mississauga, ON

Phone: 416-725-1140

Email: bryan.fernandez@globaltsq.com

Specialties: ClientBase by TRAMS, TRAMS Back Office, SABRE Interface, Custom SABRE Scripts, Accounting, On-site Training, ClientBase, Galileo Interface, Galileo Custom Scripts, Amadeus Interface

****Willing to travel**

Mervyn Spiro, CTC; TCC

Ontario, Canada

(416) 880-2298

mervhold@rogers.com

- TRAMS Back Office: Installation/Interface/Database Conversions
- On-Site and Remote Training
- Database Report Building/Groups Management/CC Merchant
- Accounting and Strategic Marketing support
- Specialty in Canadian Industry Regulations (GST/TICO, etc.)

Rose-Marie Lambert

Vancouver, BC

Phone: 604 733-1653

E-mail: rose@tcc4canada.com

Specialties: TRAMS Back Office and/or ClientBase training and implementation on site or remotely. Conversions and interface from Amadeus, Sabre or Galileo. Back office conversions from ADS, TravelBase, GBO or Global. Accounting and operations. On-Site branch training and group/class training. TRAMS CC Merchant and TRAMS Report Generator. Customize to agency needs and requirements.

*Training in French available

****Willing to travel**

Sandy Cameron

Chateauguay, PQ

Phone: 450-692-4672

E-mail: hhsandy@hotmail.com

Specialties: TRAMS Back Office, Accounting

Sanjay Arora, B. Com (H), MBA, TCC

Mississauga, ON

Phone: 416-895-5925

E-mail: aroraska@hotmail.com

Specialties: TRAMS Back Office installation/interface/setup, Accounting; Customize to agency needs & requirements; and On-site and Remote Training.