## FEES AND OTHER SHIPPING INFORMATION¹

Your shipment may incur fees in addition to its base rate. The following are descriptions of those fees plus other shipping information. See the FedEx Express Terms and Conditions and FedEx Ground Tariff for more information. Turn to p. 81 for FedEx SameDay fees and p. 106 for FedEx International Next Flight fees.
Fees that apply to FedEx Express U.S. services may also apply to FedEx Express services from the U.S. to Puerto Rico.
For FedEx Express U.S. import shipments, these fees vary depending on origin country; however, each fee works the same as for U.S. export. Call 1.800.GoFedEx 1.800.463.3339 and say "international services" for package service fees applicable from your origin country, or 1.800.332.0807 for freight service fees.
U.S. Express Package Services = FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day ${ }^{\oplus}$ and FedEx Express Saver ${ }^{\oplus}$ U.S. Ground Services = FedEx Ground ${ }^{\oplus}$ and FedEx Home Delivery ${ }^{\circledR}$

International Express Package Services = FedEx International First, FedEx International Priority ${ }^{\otimes}$ and FedEx International Economy ${ }^{\circ}$
International Ground Service $=$ FedEx International Ground ${ }^{\text {sM }}$
U.S. Express Freight Services = FedEx 1Day® Freight, FedEx 2Day® Freight and FedEx 3Day ${ }^{\otimes}$ Freight

International Express Freight Services = FedEx International Priority ${ }^{\oplus}$ Freight, FedEx International Economy ${ }^{\otimes}$ Freight and FedEx International Premium ${ }^{\oplus}$

## DEFINITION

APPLICABLE SERVICES

## CHARGES

FedEx Priority Overnight, FedEx Standard
Overnight, FedEx 2Day, FedEx Express
Saver, U.S. Ground Services, International
Ground Service

## Additional Handling Surcharge

Express. A surcharge applies to any package that: 1) measures greater than 60 inches in length but equal to or less than 108 inches in length; 2) is not fully encased in an outer shipping container; 3) is encased in an outer shipping container made of metal, wood, hard plastic or foam material, such as polystyrene packaging materials; 4) is cylindrical, including (without limitation) cans, buckets, barrels, drums or pails that are not fully encased in a shipping container made of corrugated cardboard; 5) is cylindrical, whether or not encased in corrugated cardboard, and exceeds 18 inches in length or 3 inches in diameter or has a diameter greater than its height; 6 ) is bound with metal, plastic or cloth banding (including packages where the outer surface area is loosely wrapped, creased or where the contents protrude outside the surface area); or 7) would become entangled in or cause damage to other packages in the FedEx conveyance system. This surcharge applies on a per-piece basis even if multiple pieces are bundled in a shipment. We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit.

Ground. A surcharge applies to any package that: 1) measures greater than 60 inches in length but equal to or less than 108 inches in length; 2) has an actual weight of greater than $70 \mathrm{lbs}$. ; 3 ) is not fully encased in an outer shipping container; or 4) is encased in an outer shipping container made of metal or wood. The surcharge also applies to any drum or pail (less than 5 gallons) that is not fully encased in an outer shipping container made of corrugated cardboard. The money-back guarantee does not apply to these shipments. We reserve the right to assess additional handling charges for packages that require special handling or that require FedEx to apply additional packaging during transit.

## Address Correction

Express. If a recipient's address on an airbill, air waybill or shipping label is incomplete or incorrect, we may attempt to find the correct address and complete delivery. We will assess a shipping fee. For shipments receiving FedEx Express Multiweight ${ }^{\circledR}$ pricing, the fee is $\$ 10$ per package up to a maximum of $\$ 70$ per shipment. Address correction is also required if the recipient phone number is omitted for a Rural Delivery (RD) address or a Star Route Assignment (SRA) address in Alaska. If we are unable to complete delivery, we are not liable for failing to meet our delivery commitment.
Within the U.S., we also will assess this fee if the address is a P.O. box number or P.O. box ZIP code. For international shipments destined to a P.O. box address, we may assess the fee if a valid telephone, fax or telex number is not provided for the recipient.

For FedEx International Broker Select, the address correction fee will apply if the broker's address is incomplete or incorrect on the air waybill or other shipping documentation. If we cannot determine the correct address or cannot reach the broker, we may attempt to contact the sender for address clarification or instructions to return the shipment. If we are unable to complete delivery under these circumstances, we will not be liable for failing to meet our delivery commitment.
Ground. If we are unable to deliver a shipment because the shipper-provided address is incorrect or is a P.O. box, we will attempt to determine the correct address, complete delivery and notify the shipper of the address correction. We assess an additional charge for delivery or attempted delivery to the corrected address. For shipments receiving FedEx Ground Multiweight ${ }^{\oplus}$ pricing, the fee is $\$ 6$ per package up to a maximum of $\$ 35$ per shipment. The money-back guarantee does not apply to these shipments, and we are not liable for failing to complete delivery or meet our scheduled delivery time.
U.S. Express Package Services, International Express Package Services, FedEx International Priority Freight, FedEx International Economy Freight

| U.S. Ground Services, <br> International Ground Service | $\$ 6$ per correction |
| :--- | :--- |
| U.S. Express Freight Services | $\$ 40$ per correction |

[^0]
## FEES AND OTHER SHIPPING INFORMATION

## DEFINITION

## APPLICABLE SERVICES

## CHARGES

## Ancillary Clearance Service Fees for Special Import Clearance

FedEx provides import clearance processing for international express package and international express freight shipments. To recover the costs passed to FedEx by the regulatory agency for regulatory filing, or by the customs broker for special processing, FedEx charges ancillary clearance service fees, where applicable, on import shipments requiring the additional processing. We may apply these fees, which are subject to change, to both U.S.- and non-U.S.-based shippers. For more information about the ancillary clearance service fees that may apply to your shipment, select your destination country from the list provided at fedex.com/ancillary/go/service.

International Express Package Services,
International Express Freight Services
U.S. Import Ancillary Clearance Service Fees

| Additional Entry Line Items, per line if over 10 lines | \$2.50 |
| :---: | :---: |
| Entry Copy, per entry | \$1 |
| Entry of Goods Pursuant to U.S. Department of Defense Contracts | \$50 |
| Live Entry Processing | \$20 |
| Other Special Brokerage Processing | \$7-\$40 |
| Prior Notice for Food and Food Products | \$10 |
| Storage Charge | - $\$ 20$ minimum <br> - $\$ 0.04$ per lb. per day for the first week, after 48 hours <br> - $\$ 0.08$ per Ib. per day for the second week and beyond |
| U.S. Bureau of Alcohol, Tobacco, Firearms and Explosives Clearance | \$70 |
| U.S. Fish and Wildlife Service Clearance | \$70 |
| U.S. Food and Drug Administration Clearance | \$20 |
| Note: Fees are per shipment unless otherwise noted. |  |

## Broker Select Option Fee

A fee applies to FedEx International Broker Select shipments if you choose to have us complete the delivery after customs clearance and if your recipient and customs broker are served by different FedEx clearance points.

FedEx International Priority, FedEx
International Economy, FedEx International
Priority Freight, FedEx International
Economy Freight

Greater of $\$ 10$ per shipment or $\$ 0.50$ per lb.

FedEx International Premium
$\$ 6.50$ per shipment

## Change of Air Waybill Charge

A charge applies to any change on the air waybill due to new sender instructions received after a FedEx International Premium shipment has left the airport of departure. When the sender changes the destination and additional shipping is required, the sender is liable for the shipping charges as originally routed, plus transportation charges between the original and amended destination airports.

## Courier Pickup Charge

A charge applies when you request a pickup, including requests made using FedEx ${ }^{\circledast}$ electronic shipping solutions or by calling 1.800.GoFedEx 1.800.463.3339 (say "schedule a pickup"). The charge is itemized separately on your invoice. If you pay by cash (which is not accepted at all pickup locations), check, money order or credit card, the charge will be collected when you tender the package. This charge does not apply if you drop off your package at a FedEx shipping location or if you have regular scheduled pickup.

## Currency Conversion

FedEx Express customers who need their charges converted to a freely convertible currency (other than U.S. dollars) will be billed using a daily conversion rate. Our source for the daily information is OANDA, an Internet exchange rate service.

International Express Package Services, International Express Freight Services

For details on the conversion rate and other currency information, see the Billing section in the FedEx Express International Terms and Conditions at the back of this book.

## DEFINITION

APPLICABLE SERVICES
CHARGES

## Dangerous Goods

Accessible Dangerous Goods. Certain dangerous goods must be accessible during transit. You can ship these accessible dangerous goods using FedEx Priority Overnight, FedEx 1Day Freight, FedEx International Priority, FedEx International Priority Freight, FedEx International Premium, FedEx International Airport-to-Airport ${ }^{\text {SM }}$ and FedEx International Express Freight ${ }^{\oplus}$ (IXF) services.

| Class 1.4 | Explosives |
| :--- | :--- |
| Class 2.1 | Flammable gas |
| Class 2.2 | Non-flammable gas with a "cargo aircraft only" label |
| Class 3 | Flammable liquid |
| Class 4 | Flammable solid, spontaneously combustible, dangerous when wet |
| Class 5 | Oxidizer and organic peroxide |
| Class 8 | Corrosive material |

Inaccessible Dangerous Goods. You can ship the following dangerous goods classifications via most FedEx Express ${ }^{\oplus}$ services.

| Class 2.2 | Non-flammable gas without a "cargo aircraft only" label |
| :--- | :--- |
| Class 6.1 | Toxic |
| Class 6.2 | Infectious substances |
| Class 7 | Radioactive materials |
| Class 9 | ORM-D and all class 9 |

With FedEx International Economy, you can ship inaccessible dangerous goods outbound from the U.S. to Canada and Puerto Rico only. You cannot ship dangerous goods of any kind in the FedEx ${ }^{\oplus} 10 \mathrm{~kg}$ Box or FedEx ${ }^{\oplus}$ 25kg Box.

Note: You can ship ORM-D on an international air waybill to Puerto Rico only. ORM-D is classified as inaccessible dangerous goods.

See pp. 22-25 for more information on shipping dangerous goods.

| FedEx First Overnight, FedEx International First | Dry ice only; no charge applies (see p. 25 for details) |
| :---: | :---: |
| FedEx Priority Overnight | - \$65 per package (accessible) <br> - \$32.50 per package (inaccessible) |
| FedEx Standard Overnight, FedEx 2Day, FedEx Express Saver | \$32.50 per package (inaccessible only) |
| FedEx International Priority | - Greater of $\$ 100$ per shipment or $\$ 0.55$ per lb. (accessible) <br> - Greater of $\$ 50$ per shipment or $\$ 0.28$ per lb. (inaccessible) |
| FedEx International Economy | Greater of $\$ 50$ per shipment or $\$ 0.28$ per lb (inaccessible only, to and from Canada and Puerto Rico only) |
| FedEx 1Day Freight | - Greater of $\$ 70$ per shipment or $\$ 0.55$ per lb. (accessible) <br> - Greater of $\$ 32.50$ per shipment or $\$ 0.22$ per lb. (inaccessible) |
| FedEx 2Day Freight, FedEx 3Day Freight | Greater of $\$ 32.50$ per shipment or $\$ 0.22$ per lb. (inaccessible only) |
| FedEx International Priority Freight, FedEx International Premium | - Greater of $\$ 100$ per shipment or $\$ 0.55$ per lb. (accessible) <br> - Greater of $\$ 50$ per shipment or $\$ 0.28$ per lb. (inaccessible) |

## Declared Value

See the Declared Value and Limits of Liability sections in the FedEx Express Terms and Conditions and the FedEx Ground Tariff at the back of this book for details,

If U.S. multiple-package shipments processed together on a FedEx electronic shipping solution contain a package with a declared value equal to or greater than $\$ 500$, the Direct Signature Required FedEx Delivery Signature Option will automatically be applied to the entire shipment. Additional Direct Signature Required fees will apply to those packages within the shipment with a declared value of less than $\$ 500$. See FedEx ${ }^{\circledR}$ Delivery Signature Options on p. 123 for more information.

| U.S. Express Package Services | $\$ 0.60$ per $\$ 100$ of value for shipments <br> valued in excess of $\$ 100$ ( $\$ 1.80$ minimum) |
| :--- | :--- |
| International Express Package Services | $\$ 0.60$ per $\$ 100$ of value in excess of $\$ 100$ <br> or $\$ 9.07$ per lb., whichever is greater |
| U.S. Ground Services, | $\$ 0.60$ per $\$ 100$ of value for shipments |
| International Ground Service | valued in excess of $\$ 100(\$ 1.80$ minimum) |

## Delivery Area Surcharge

A delivery area surcharge applies to package shipments destined to select U.S. ZIP codes In addition, a delivery area surcharge applies to FedEx Express ${ }^{\oplus}$ shipments destined for areas in Alaska that are remote, sparsely populated or geographically difficult to access. Go to fedex.com/us/services/ratesinfo for a list of ZIP codes where this surcharge applies.

For shipments receiving FedEx Express Multiweight pricing (except remote Alaska shipments) or FedEx Ground Multiweight pricing, the maximum charge is $\$ 7.50$ per shipment.

FedEx Priority Overnight, FedEx Standard
Overnight, FedEx 2Day

FedEx Express Saver, FedEx Ground

FedEx Home Delivery
. $\$ 1.50$ per package (commercial)

- $\$ 2.30$ per package (residential)
- \$15 per package (remote Alaska)
- \$1.50 per package (commercial)
- \$2.30 per package (residential)
$\$ 2.30$ per package


## Delivery Reattempt Charge

If we cannot complete delivery of a U.S express freight or international express freight shipment on the initial delivery attempt, the freight will be returned to the nearest FedEx Express ${ }^{\oplus}$ Freight ramp location. We will not reattempt delivery unless the shipper or recipient requests it. For U.S. express freight shipments, each shipper- or recipientarranged reattempt will be subject to a delivery reattempt charge in addition to all other applicable charges. After three attempts to notify the recipient or shipper, or five business days after the initial delivery attempt, whichever comes first, the shipment may be considered undeliverable.
U.S. Express Freight Services $\quad \$ 0.0375$ per lb. ( $\$ 35$ minimum)

## FEES AND OTHER SHIPPING INFORMATION

## DEFINITION

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## CHARGES

## Delivery Reattempts

Express and Ground U.S. Nonresidential Shipments. FedEx Express and FedEx Ground will reattempt delivery of U.S. nonresidential shipments if: 1) no one at the recipient address or a neighboring address is available to sign for the package and there is no signature release on file; or 2) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package

Express and Ground U.S. Residential Shipments. FedEx Express, FedEx Ground and FedEx Home Delivery will reattempt delivery of U.S. residential shipments if: 1) the shipper has selected a FedEx Delivery Signature Option and no eligible recipient is available to sign for the package; or 2) we, at our sole discretion, determine the package may not be released. Some exceptions apply. See the FedEx Express Terms and Conditions and FedEx Ground Tariff at the back of this book for details.

Express Packages (International). For FedEx Express international packages, we provide redelivery service upon request at no additional charge. However, if delivery of a shipment to a residential address in an international location (including a residence used as an office) cannot be completed on the initial attempt, we may, at our sole discretion, either reattempt delivery, hold the shipment at our facility until we contact the recipient for further delivery instructions, or both. After three attempts to deliver and/or three attempts to notify the recipient, or five business days from the date of shipment, whichever occurs first, the shipment may be considered undeliverable.

For FedEx International First shipments, we may provide three delivery attempts. For shipments that cannot be delivered on the first attempt, we may reattempt delivery by 10:30 a.m. on the day of the first attempted delivery. If necessary, a second reattempt may occur by 10:30 a.m. the following business day.
Express Freight. For more information on FedEx Express ${ }^{\circledR}$ Freight delivery reattempts see Delivery Reattempt Charge on p. 121

Express Services, Ground Services

See the definition at left and the Pickup and Delivery section in the FedEx Express Terms and Conditions and FedEx Ground Tariff at the back of this book for details.

## Dimensional Weight

Express. FedEx Express may assess shipping charges based on the International Air Transport Association (IATA) volumetric standard. Dimensional weight is calculated by multiplying the length by width by height of each package in inches and dividing the total by 194 (for shipments within the U.S. and shipments between the U.S. and Puerto Rico) or 166 (for international shipments). If the dimensional weight exceeds the actual weight, charges may be assessed based on the dimensional weight. Dimensions of one-half inch or greater are rounded up to the next whole number; dimensions less than one-half inch are rounded down. The final calculation is rounded up to the next whole pound.
Dimensional weight applies on a per-package or per-shipment basis to all FedEx Express U.S. shipments in customer packaging, and on a per-shipment basis to all international shipments and U.S. to Puerto Rico shipments in customer packaging. Shipments in FedEx packaging may also be subject to dimensional-weight pricing.

Ground. Dimensional weight may apply to FedEx Ground packages that are 3 cubic feet ( 5,184 cubic inches) or larger. Multiply the length by width by height of each package in inches. If the total is 5,184 or greater, calculate dimensional weight by dividing by 194 (for shipments within the U.S. and shipments to Puerto Rico) or 166 (for shipments to Canada). If the dimensional weight exceeds the actual weight, charges may be assessed based on the dimensional weight. Dimensions of one-half inch or greater are rounded up to the next whole number; dimensions less than one-half inch are rounded down. The final calculation is rounded up to the next whole pound. If the package measures less than 5,184 cubic inches, dimensional weight does not apply and charges will be assessed based on actual weight.

## Duties and Taxes

Duties and taxes, including goods and services tax (GST) and value-added tax (VAT), may be assessed on the contents of the shipment. Any such charges will be billed to the recipient, unless you instruct us otherwise. In the event we advance duties and taxes on any given shipment, the payer will be assessed a surcharge based on a flat rate or on a percentage of the total amount advanced.

If the dimensional weight exceeds the actual weight, charges may be assessed based on the dimensional weight. See the definition at left for details.

## Extended Service Area Delivery

Shipments delivered to points outside the FedEx primary service areas are assessed an extended service area delivery charge. No other destination-related, surchargeable freight services are available to extended service areas.
For an explanation of FedEx Express Freight U.S. service areas, go to fedex.com/us/ services/expressfreight/us/commitments.html. To determine the service area for your shipment, select Use Service Area Locator at fedex.com/us/expressfreight or call 1.800.332.0807.
U.S. Express Freight Services $\$ 100$ per shipment
U.S. Express Freight Services, $\$ 100$ per shipment FedEx International Premium

Minimum billable weight is 151 lbs . regardless of actual weight. See the
definition at left for details.

## Extended Service Area Pickup

Shipments picked up outside the FedEx primary service areas are assessed an extended service area pickup charge. No other origin-related, surchargeable freight services are available from extended service areas.
For an explanation of FedEx Express Freight U.S. service areas, go to fedex.com/us/ services/expressfreight/us/commitments.html. To determine the service area for your shipment, select Use Service Area Locator at fedex.com/us/expressfreight or call 1.800.332.0807.



## Extra-Large Packages

U.S. We may accept FedEx Express packages weighing less than 151 lbs. that exceed 165 inches in length and girth ("extra-large" packages) and rate them as FedEx 1Day Freight or FedEx 2Day Freight shipments. These pieces do not have to be palletized, stackable or forkliftable.
International. We may accept FedEx Express packages weighing less than 151 lbs. (or the origin or destination country limit) that exceed 130 inches (or the origin or destination country limit) in length and girth and rate them as FedEx International Priority Freight or FedEx International Economy Freight shipments.

## Extra Services Charge

When the shipper or recipient requests a special handling service beyond the standard freight pickup and delivery features of service outlined in this FedEx Service Guide, or when determined by FedEx, we will assess an extra services charge in addition to all other applicable charges. FedEx will advise the customer in advance when the extra services charge will apply.
U.S. Express Package Services,

International Express Package Services

## FedEx ${ }^{\otimes}$ Collect on Delivery (C.O.D.)

If the C.O.D. sender's shipments have a 20 percent refusal rate, a higher charge may be applied. If a C.O.D. shipment is refused by the recipient, we will return the shipment to the sender. See the Collect on Delivery Service section in the FedEx Express Terms and Conditions at the back of this book. For shipments receiving FedEx Express Multiweight pricing, the maximum charge is $\$ 63$ per shipment. For more information on FedEx Collect on Delivery, see p. 18.

## FedEx ${ }^{\oplus}$ Delivery Signature Options

We provide three options when you need a signature upon delivery: Indirect Signature Required, Direct Signature Required and Adult Signature Required. Indirect Signature Required is available to residential addresses only. For shipments receiving FedEx Express Multiweight or FedEx Ground Multiweight pricing, the maximum charge is $\$ 10.50$ per shipment for Indirect Signature Required, $\$ 17.50$ per shipment for Direct Signature Required and $\$ 24.50$ per shipment for Adult Signature Required. When you tender multiple-package shipments processed together on a FedEx electronic shipping solution to us, any FedEx Delivery Signature Option that you select will apply to all packages within the shipment. For more information on FedEx Delivery Signature Options, see p. 16.
U.S. Express Freight Services,
\$59 per handler hour (\$59 minimum)
FedEx International Premium

| FedEx Priority Overnight, FedEx Standard <br> Overnight, FedEx 2Day, FedEx Express Saver | $\$ 9$ per package |
| :--- | :--- |
| U.S. Express Freight Services | $\$ 50$ per shipment |

## FedEx E-Mail Return Label

A charge applies in addition to shipping charges once the recipient has used the return label. For more information on the FedEx E-Mail Return Label, see p. 20.

| U.S. Express Package Services,  <br> U.S. Ground Services  <br>  (Indirect Signature Required) <br>   <br>  $\$ 2.50$ per package <br>  (Direct Signature Required) <br>  $\$ 3.50$ per package <br>  (Adult Signature Required) <br>  $\$ 2.50$ per package <br>  (Direct Signature Required)  International Ground Service |  |
| :--- | :---: |

FedEx First Overnight, FedEx Priority
Overnight, FedEx Standard Overnight,
FedEx 2Day, U.S. Ground Services,
FedEx 2Day Freight, FedEx 3Day Freight

## FedEx ExpressTag ${ }^{\text {® }}$

A charge applies in addition to shipping charges when we pick up the package for return at your recipient's location. For more information on the FedEx ExpressTag, see p. 21.

FedEx Priority Overnight, FedEx Standard \$4 per package Overnight, FedEx 2Day
$\$ 1$ per label

## FEES AND OTHER SHIPPING INFORMATION

## DEFINITION

APPLICABLE SERVICES
CHARGES

## FedEx Ground ${ }^{\circledR}$ Alternate Address Pickup

We may provide pickup service to an address other than the shipping location associated with the FedEx Ground account number, upon request, for an additional charge of $\$ 12$ per unique address per week.
U.S. Ground Services
\$12 per unique address per week

## FedEx Ground ${ }^{\otimes}$ Call Tag

A \$6 charge applies in addition to shipping charges when you request a call tag via a FedEx Ship Manager ${ }^{\circledR}$ solution or by selecting Schedule a Pickup from the Ship tab at fedex.com. A $\$ 6$ charge applies in addition to shipping charges when you request a call tag through FedEx Customer Service. A \$7 charge applies in addition to shipping charges when you request a call tag to a residential address via a FedEx Ship Manager solution or by selecting Schedule a Pickup from the Ship tab at fedex.com. For more information on the FedEx Ground Call Tag, see p. 21.

FedEx Ground

- \$6 per package (electronically transmitted)
- \$6 per package (manual)
- \$7 per package (residential)

FedEx Home Delivery
\$7 per package

## FedEx Ground ${ }^{\circledR}$ C.O.D. (Collect on Delivery)

A charge applies when you direct us to collect payment from your recipient. For currency C.O.D. deliveries in the U.S. and Puerto Rico, there is an additional charge of $\$ 9$ per package plus an additional 2 percent of the C.O.D. amount that is in excess of $\$ 450$. For currency C.O.D. deliveries in Canada, there is an additional charge of $\$ 9$ per package. The minimum charge for currency C.O.D. is $\$ 18$ per package for all destinations.
For shipments receiving FedEx Ground Multiweight pricing, the maximum C.O.D. charge is $\$ 63$ per shipment for regular or guaranteed funds C.O.D. For currency C.O.D. deliveries in the U.S. and Puerto Rico, the maximum charge is $\$ 126$ per shipment plus an additional 2 percent of the C.O.D. amount per package that is in excess of $\$ 450$. For currency C.O.D. deliveries in Canada, the maximum charge is $\$ 126$ per shipment.

If you select FedEx Ground C.O.D. for multiple-package shipments processed together on a FedEx electronic shipping solution, all packages within the shipment will be labeled C.O.D. For more information on FedEx Ground C.O.D., see p. 18.
U.S. Ground Services, International Ground Service
$\$ 9$ per package (additional charge for currency C.O.D. shipments; see definition at left)

FedEx Ground ${ }^{\oplus}$ Electronic C.O.D. (E.C.O.D.)
A charge applies when you direct us to collect payment from your recipient and deposit it directly into your bank account. There is an additional weekly service charge of $\$ 10$ for deposit in 48 hours, or $\$ 35$ for deposit in 24 hours. For shipments receiving FedEx Ground Multiweight pricing, the maximum charge is $\$ 63$ per shipment in addition to the weekly service charge. FedEx Ground E.C.O.D. is available within the U.S. and to Puerto Rico - it is not available to or within Canada. For more information on FedEx Ground E.C.O.D., see p. 18.

## FedEx Ground P.O.D. Advantage

You can choose to pay either a per-package or per-month fee when enrolling. For more information on FedEx Ground P.O.D. Advantage, see p. 17.
U.S. Ground Services, ${ }^{1}$ International

Ground Service (Puerto Rico only)
$\$ 9$ per package, plus a $\$ 10$ or $\$ 35$ weekly charge (see definition at left)

## FedEx Home Delivery ${ }^{\oplus}$ Premium Service Upgrades

You can choose a FedEx Home Delivery premium service upgrade if your residential recipient has a special delivery need. See p. 10 for more information.
U.S. Ground Services,
$\$ 1$ per package or $\$ 150$ per month

FedEx Date Certain Home Delivery ${ }^{\circledR}$
With Indirect Signature Required With Direct Signature Required With Adult Signature Required
FedEx Evening Home Delivery ${ }^{\text {® }}$ With Indirect Signature Required With Direct Signature Required With Adult Signature Required
FedEx Appointment Home Delivery ${ }^{\text {® }}$
With Direct Signature Required
With Adult Signature Required
\$3 per shipment
$\$ 3$ per shipment plus $\$ 1.50$ per package
$\$ 3$ per shipment plus $\$ 2.50$ per package $\$ 3$ per shipment plus $\$ 3.50$ per package
$\$ 7$ per shipment
$\$ 7$ per shipment plus $\$ 1.50$ per package
$\$ 7$ per shipment plus $\$ 2.50$ per package
$\$ 7$ per shipment plus $\$ 3.50$ per package
\$15 per shipment
Included
$\$ 15$ per shipment plus $\$ 3.50$ per package

## FedEx International Controlled Export

A charge applies when you select the FedEx International Controlled Export option for shipments moving under a U.S. State Department (DSP) license or under U.S. Drug Enforcement Administration permits 36, 236 and 486. The charge also applies for in-bond shipments moving under a transportation and exportation customs form (CF7512) from a foreign trade zone or bonded warehouse. For more information on FedEx International Controlled Export, see p. 19.

[^1]
## FedEx Print Return Label

A charge applies in addition to shipping charges once the recipient has used the return label. For more information on the FedEx Print Return Label, see p. 20.

FedEx First Overnight, FedEx Priority $\quad \$ 0.50$ per label
Overnight, FedEx Standard Overnight,
FedEx 2Day, U.S. Ground Services, FedEx 2Day Freight, FedEx 3Day Freight

## Fuel Surcharge

We reserve the right to assess fuel and other surcharges on shipments, without notice. We will determine the amount and duration of any such surcharges at our sole discretion. By tendering your shipment to FedEx, you agree to pay the surcharges, as determined by FedEx.
For FedEx Express, the fuel surcharge percentage will be subject to adjustment monthly using a rounded average of the U.S. Gulf Coast (USGC) spot price for a gallon of kerosenetype jet fuel, as published monthly by the U.S. Department of Energy. The surcharge now in effect applies to all FedEx Express U.S., U.S. export and U.S. import shipments, except for FedEx International Express Freight (IXF) and FedEx International Airport-to-Airport services.
For FedEx Ground, the fuel surcharge percentage will be subject to adjustment monthly using a rounded average of the National U.S. On-Highway Average price for a gallon of diesel fuel, as published monthly by the U.S. Department of Energy.
Changes to the fuel surcharge will be applied effective the first Monday of each month. The surcharge percentage will be reflected on your FedEx invoice. The percentage for each month is available at fedex.com/us/services/fuelsurcharge.html approximately two weeks before the surcharge is applicable.

Express Services, Ground Services
Go to fedex.com/us/services/ fuelsurcharge.html for updates to the fuel surcharge.

## Hazardous Materials

We assess a surcharge on each package containing hazardous materials. Materials classified as ORM-D are the only hazardous materials you can ship via FedEx Home Delivery and FedEx International Ground (no surcharge applies for ORM-D). See pp. 26-29 for more information on shipping hazardous materials.

## Inside Delivery Charge

When requested, FedEx may move shipments to positions beyond the adjacent loading area. In doing so, we will assess an inside delivery charge in addition to all other applicable charges. The adjacent loading area is defined as a delivery site that is directly accessible from the curb and is no more than 50 feet inside the outermost door. We will assess an inside delivery charge when shipment breakdown is necessary to fit a shipment through a doorway. FedEx does not provide piece count or piece verification when a breakdown of a freight shipment occurs at the delivery site.

## Inside Pickup Charge

When requested, FedEx may move shipments from positions beyond the adjacent loading area. In doing so, we will assess an inside pickup charge in addition to all other applicable charges. The adjacent loading area is defined as a pickup site that is directly accessible from the curb and is no more than 50 feet inside the outermost door.

## International Extended Service Area Surcharge

Call FedEx International Customer Service at 1.800.GoFedEx 1.800.463.3339 (say
"international services") if you're shipping packages or FedEx Express ${ }^{\oplus}$ Freight Services at 1.800.332.0807 if you're shipping freight to determine if this surcharge applies to your shipment.

## Metro Service Area Delivery

Shipments delivered to select highly congested metro ZIP codes are assessed a metro service area delivery charge. No other destination-related, surchargeable freight services are available to metro service areas.
For an explanation of FedEx Express Freight U.S. service areas, go to fedex.com/us/ services/expressfreight/us/commitments.html. To determine the service area for your shipment, select Use Service Area Locator at fedex.com/us/expressfreight or call 1.800.332.0807.

FedEx Ground
FedEx Home Delivery, International Ground Service (Canada only)
\$20 per package
ORM-D only; no charge applies
$\$ 0.0412$ per lb. (\$60 minimum)
.0412 per 1 .
U.S. Express Freight Services,
$\$ 0.0412$ per lb. (\$60 minimum)
FedEx International Premium

International Express Package Services,
FedEx International Priority Freight,
FedEx International Economy Freight
Greater of $\$ 22$ per shipment or $\$ 0.22$ per lb. edEx International Economy Freight
U.S. Express Freight Services
$\$ 100$ per shipment

## FEES AND OTHER SHIPPING INFORMATION

## DEFINITION

## APPLICABLE SERVICES

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## Metro Service Area Pickup

Shipments picked up in select highly congested metro ZIP codes are assessed a metro service area pickup charge. No other origin-related, surchargeable freight services are available from metro service areas.
For an explanation of FedEx Express Freight U.S. service areas, go to fedex.com/us/ services/expressfreight/us/commitments.html. To determine the service area for your shipment, select Use Service Area Locator at fedex.com/us/expressfreight or call 1.800.332.0807.

## Missing or Invalid Account Number

A fee applies when no FedEx account number or an incomplete, inaccurate, invalid or deleted account number appears on the shipping documentation.
U.S. Express Freight Services,
\$100 per shipment
U.S. Express Package Services, U.S. Ground $\$ 10$ per package

Services, International Ground Service
International Express Package Services, \$10 per shipment
U.S. Express Freight Services,

International Express Freight Services

## Multiple-Piece Shipments

For FedEx Express and FedEx Ground package services, you can ship multiple pieces as a multiple-piece shipment if the pieces: 1) use the same service, bill-to instructions, packaging type and delivery instructions (including FedEx Delivery Signature Options, collect on delivery, FedEx Express Saturday pickup or delivery, Hold at FedEx Location service or FedEx Home Delivery premium service upgrades); 2) move together on the same day from one sender to one recipient; and 3) meet all size, weight and acceptance guidelines for the selected service. Individual packages in a multiple-piece shipment may have different weights, dimensions and declared value. Effective Jan. 19, 2008, within the U.S. only, individual packages in a multiple-piece shipment processed through FedEx electronic shipping solutions may contain different designations of dangerous goods (for FedEx Express) or hazardous materials (for FedEx Ground). All labeling requirements, guidelines and restrictions apply. See pp. 22-29 for more information on shipping dangerous goods and hazardous materials. Each individual piece or single handling unit must have an address label showing complete sender and recipient addresses.

Multiple-piece shipments tendered as express freight must be palletized, stackable, forkliftable, banded and shrinkwrapped to form single handling units.

Once a multiple-piece shipment tendered via a U.S. package service reaches a total shipment weight of 100 lbs . for FedEx Express or 200 lbs . for FedEx Ground (with contract-only FedEx Ground Multiweight rates), it is rated on a price-per-package and a price-per-total-shipment-weight basis. You are billed the lower of the two rates. For FedEx Express, a 10-lb. average minimum package weight for the shipment applies (effective Jan. 19, 2008). For FedEx Ground, an average minimum package weight for the shipment applies and varies by contract. FedEx Express international multiple-piece shipments are billed based on total shipment weight.
All FedEx electronic shipping solutions can process FedEx Express and FedEx Ground multiple-piece shipments within the U.S., and will place a master tracking number and package-count sequence and total on each label. A FedEx ${ }^{\oplus}$ US Airbill can accept up to 999 pieces as a multiple-piece shipment (except for shipments in FedEx Envelope or FedEx ${ }^{\circledR} 10 \mathrm{~kg}$ Box and FedEx ${ }^{\oplus}$ 25kg Box packaging).

| U.S. Express Services | FedEx Express Multiweight rates may apply. <br> See p. 80 <br> for more details. |
| :--- | :--- |
| International Express Services | Hundredweight rates may apply. See the <br> Hundredweight/Per-Pound Rates charts in <br> the Find Your Rate section of this book. |
| Ground Services | FedEx Ground Multiweight rates are <br> available by contract only. |

## Northern Canada Surcharge

An additional charge applies for packages destined to the Yukon, Northwest Territories, Nunavut and Labrador. This surcharge applies to postal codes AOK, AOP-AOR, A2V and XOA-Y9Z.

## DEFINITION

## APPLICABLE SERVICES

## Oversize Charge

Express. The maximum limits for FedEx Express U.S. packages are 150 lbs . and 119 inches in length and 165 inches in length and girth. Packages that weigh 150 lbs . or less and exceed 108 inches in length or 130 inches in length and girth are considered "oversize" packages. Oversize packages are rated based on the greater of the package's actual rounded weight or dimensional weight. In addition, a charge of $\$ 45$ per oversize package applies.
We may refuse packages that exceed 119 inches in length or 165 inches in length and girth, or if we find them in our network, we may consider them for shipping at our sole discretion. These packages also are rated based on the greater of the package's actual rounded weight or dimensional weight, and a \$45 charge per oversize package applies.

Ground. A package weighing 150 lbs . or less and measuring greater than 130 inches in length and girth is classified as an "oversize" package. The shipping charges for an oversize package are based on the greater of the package's actual rounded weight and its dimensional weight. A charge of $\$ 45$ per oversize package also applies to any package measuring greater than 130 inches in length and girth.
For FedEx Home Delivery, the shipping charges for any package with a dimensional weight of greater than 70 lbs . are the same as a FedEx Ground package of corresponding dimensional weight being shipped under the same circumstances, plus FedEx Home Delivery fees and other charges. A charge of $\$ 45$ per oversize package also applies to any package measuring greater than 130 inches in length and girth.
U.S. Express Package Services,
U.S. Ground Services, International Ground Service
\$45 per package

## Payer Rebilling

For every request to change the billing instructions for a package, we will assess a fee to the payer in addition to shipping charges.

| U.S. Express Package Services | $\$ 10$ per package |
| :--- | :--- |
| International Express Package Services, | $\$ 10$ per shipment |
| U.S. Express Freight Services |  |

## Pickup Charge (FedEx International Premium)

FedEx International Premium is an airport-to-airport service. Pickup at the shipper's location is available for an additional fee. The fees are: minimum charge $\$ 15$.; $\$ 0.14$ per pound for shipments that weigh $100-220 \mathrm{lbs} . ; \$ 0.12$ per pound for shipments that weigh 221-660 lbs.; and \$0.09 per pound for shipments that weigh 661 lbs. or more.

## Reroute of Shipment

A shipping fee is billed to the account number specified on the FedEx airbill or shipping label for each rerouted package; it appears as an address correction on the invoice. Reroutes can include delivering to a different address in the same city or changing a hold-at-location instruction to courier delivery. Only one reroute is allowed per package. Any requested change to an address that is not a reroute or an address correction is a new shipment, and new shipping charges will apply.

## Residential Delivery Charge

A residential delivery charge applies to shipments to a home or private residence, including locations where a business is operated from a home.
For shipments receiving FedEx Express Multiweight or FedEx Ground Multiweight pricing, the maximum charge is $\$ 20$ per shipment.

| U.S. Express Package Services | $\$ 10$ per package |
| :--- | :--- |
| U.S. Express Freight Services | $\$ 40$ per shipment |

## Residential Pickup Charge

Shipments picked up at a home or private residence, including locations where a business is operated from a home, incur a residential pickup charge in addition to all other applicable charges.

## Return On-Call Pickup Surcharge

A charge applies for pickup of FedEx Print Return Label, FedEx E-Mail Return Label, FedEx Express ${ }^{\oplus}$ Billable Stamp and FedEx Express ${ }^{\oplus}$ Prepaid Stamp shipments. This charge does not apply if you drop off the packages at a FedEx shipping location.

FEES AND OTHER SHIPPING INFORMATION DEFINITION

## APPLICABLE SERVICES

## CHARGES

## Rural Delivery (Alaska)

A surcharge applies for delivery to select rural ZIP codes in Alaska. Go to fedex.com/us/ services/ratesinfo for a list of ZIP codes where this surcharge applies.
U.S. Ground Services

- \$30 per package for packages 1-70 lbs.
- \$100 per package for packages that exceed 70 lbs. (FedEx Home Delivery packages cannot exceed 70 lbs .)
- Surcharge doubles for packages originating from and destined to rural points in Alaska


## Rural Delivery (Hawaii)

A surcharge applies for delivery to select rural ZIP codes in Hawaii. Go to fedex.com/us/ services/ratesinfo for a list of ZIP codes where this surcharge applies.
U.S. Ground Services

- \$11 per package over the Zone 9 rate
- \$1 per package over the Zone 14 rate for select intra-Oahu shipments


## Saturday Delivery

For U.S. package shipments, Saturday delivery is available with FedEx Priority Overnight and FedEx 2Day for an additional charge.

For U.S. express freight shipments, Saturday delivery is available to several U.S. markets with FedEx 1Day Freight and FedEx 2Day Freight for an additional charge. Hold at FedEx Location service is not available with Saturday express freight delivery. To determine if Saturday delivery is available to your destination, select Use Service Area Locator at fedex.com/us/expressfreight or call 1.800.332.0807.
For international shipments, Saturday delivery is available for an additional charge in many of the countries served by FedEx International Priority. In certain Far East and Middle East countries, Saturday is a regular business day, and delivery is available at no extra charge via many FedEx Express international services. U.S.-inbound delivery is available in major markets via FedEx International Priority and FedEx International Priority Freight for an additional charge. Call FedEx International Customer Service at 1.800.GoFedEx 1.800.463.3339 (say "international services") for more information.

| FedEx Priority Overnight, FedEx 2Day <br> (effective Jan. 19, 2008, charge is not <br> applied to shipments rated as FedEx <br> Express Multiweight) | $\$ 12.50$ per package |
| :--- | :--- |
| FedEx International Priority | $\$ 12.50$ per shipment |
| FedEx 1Day Freight, FedEx 2Day Freight, <br> FedEx International Priority Freight (U.S. <br> import-rated shipments only) | $\$ 200$ per shipment |
|  |  |

## Saturday Pickup

Saturday pickup is available with FedEx First Overnight, FedEx Priority Overnight, FedEx Standard Overnight, FedEx 2Day and FedEx Express Saver for an additional charge. The maximum Saturday pickup charge for FedEx Express U.S. package services is $\$ 87.50$ per shipment. An additional charge also applies when you request Saturday pickup for a FedEx International First or FedEx International Priority shipment. To check availability, select Get Rates \& Transit Times from the Ship tab at fedex.com. Saturday pickup is not available with FedEx International Economy.

## Shipper's Export Declaration Filing Fee

A fee applies when you authorize us to file Shipper's Export Declaration/Electronic Export Information (SED/EEI) data with the U.S. government's Automated Export System (AES) via FedEx Export AgentFile®. For more information on FedEx Export AgentFile, see p. 41.

International Express Package Services, International Ground Service (Puerto Rico only), International Express Freight Services

## Signature Proof of Delivery via FedEx Standard Overnight Envelope

A charge applies when you request to have FedEx Express signature proof-of-delivery information delivered to you via FedEx Standard Overnight. (This information also is available at fedex.com for no charge.) For more information on FedEx Signature Proof of Delivery, see p. 17.

## Weekly Pickup Fee

FedEx Ground provides pickup service upon request, for an additional charge. We will assess the weekly pickup fee to the shipping location associated with the FedEx Ground account number. Also see FedEx Ground Alternate Address Pickup on p. 124.

FedEx Standard Overnight $\$ 6$ per request
U.S. Ground Services, International Ground Service

- \$8 per week (invoiced weekly shipping charges of $\$ 60$ or more)
- $\$ 12$ per week (invoiced weekly shipping charges of less than \$60)


[^0]:    ${ }^{1}$ Charges shown do not include any fuel surcharge which may be applicable. Go to fedex.com/us/services/fuelsurcharge.html for details.

[^1]:    ${ }^{1}$ Not available with FedEx Home Delivery.

