

Sonora Quest
Laboratories™

A Subsidiary of Laboratory Sciences of Arizona

2020 Laboratory & Testing Updates

(January 2020 to date)

If you would like to receive Client Grams via email, please contact your Account Manager or email us at SQLMarketing@SonoraQuest.com.

You may also visit sonoraquest.com/test-directory to use our Searchable Test Directory for the most accurate information.

ANNOUNCEMENT: Rapid Strep Culture Swabs

Due to a national manufacturer backorder, supply item #10499 – Culture Swab Dual Liquid Amies Rapid Strep is currently on backorder. We are working to identify temporary substitution supplies in the interim and will fill requests in the order that they were received.

For questions regarding supplies please contact our warehouse:

Phoenix: Phone (602) 685.5264; Toll-free (800) 766.6721, ext. 5264; Fax (602) 685.5402

Tucson: Phone (520) 784.8004; Toll-free (800) 266.8101; Fax (520) 296.5607

ANNOUNCEMENT: CPT Coding Effective January 1, 2020

The American Medical Association (AMA) has made Current Procedural Terminology (CPT) code changes to the 2020 edition of the CPT coding manual. In addition, the CMS has also made changes to Healthcare Common Procedure Coding System (HCPCS) codes.

Sonora Quest Laboratories has implemented these changes effective January 1, 2020. The changes for 2020 affect the way we bill some of our tests. Please note these changes will not impact our service offerings or how you order them, but simply how we will bill third party payers.

The summary below outlines the 2020 CPT code changes that affect Sonora Quest Laboratories published test offerings. These tests may also be included in panels or profiles.

Test Code	Test Name	2019 CPT*	2020 CPT*
906528	PALB2 Sequencing and Deletion/Duplication	81406, 81479	81307, 81479
903051	Posaconazole	80299	80187
906872	SureSwab, Mycoplasma/Ureaplasma Panel, PCR	87798 x4	87798 x3, 87563
901484	Voriconazole	80299	80285

ASSAY CHANGES:

Test 1016	Calcium
Effective:	1/6/2020
Reference Ranges:	0-3 Years: 9.1-10.9 mg/dL >3 Years: 8.7-10.4 mg/dL

*The CPT codes provided are based on AMA guidelines and are for informational purposes only. CPT coding is the sole responsibility of the billing party. Please direct any questions regarding coding to the payer being billed.

IMPORTANT UPDATE: Urine Preservative Tubes

In client gram volume 54 it was announced that due to a regulatory issue with the manufacturer, supply item #20108 – Urine Preservative Transport Tube was temporarily discontinued. The regulatory issue has been lifted and effective January 20, we will be converting back to supply item #20108 – Urine Preservative Transport Tube. You may continue to use any of the temporary substitute inventory that you have remaining.

Supply orders can be made through our Provider Portal at SonoraQuest.com or our Quantum™ system.

For questions regarding supplies please contact our warehouse:

Phoenix: Phone (602) 685.5264; Toll-free (800) 766.6721, ext. 5264; Fax (602) 685.5402

Tucson: Phone (520) 784.8004; Toll-free (800) 266.8101; Fax (520) 296.5607

REMINDER: Centralized Fax Numbers for Laboratory Orders

In order to ensure faxed lab orders are accessible at any of our 75+ Patient Service Centers located throughout Arizona, we have moved to regional centralized fax numbers. This service will eliminate the need for your office to determine which Sonora Quest Patient Service Center each of your patients plan on visiting and will allow your patients to have their order pulled up at any location they choose to visit.

Effective immediately, if faxing lab orders to Sonora Quest, please fax to the following numbers:

- Phoenix Metro Area..... 602.744.8921
- Tucson Metro Area..... 520.433.9929
- Northern Arizona..... 928.227.3703
- Out-of-State (Toll-Free)..... 833.296.7337

Additionally, you can scan and email lab orders to Apptsched-6027448921@sqif2m.onmicrosoft.com

Laboratory Order Form Requirements

When submitting lab orders to Sonora Quest, please ensure the following information is provided to reduce calls to your office for missing information and to ensure timely performance of testing:

Patient Information

- Full name
- Complete mailing address (local address whenever possible)
- Phone number (best contact number, local number preferred)
- Date of birth (necessary for proper billing and for age-specific reference ranges)
- Sex (necessary for proper billing and for sex-specific reference ranges)
- Diagnoses or ICD-10 codes
- Sonora Quest test codes and/or test names
- Complete insurance information
 - Carrier
 - ID number
 - Group number (if available)
 - Claims address
 - Name of insured and relationship

Client Information

- Sonora Quest account number
- Complete address
- Phone number
- Fax number
- Name of ordering physician/healthcare provider and NPI

If you have any questions regarding our new centralized fax numbers or lab order requirements, please contact your Sonora Quest Account Manager.

ASSAY CHANGE:

Test 906927	T-Spot TB	
Effective:	1/20/20	
Interface Mapping:	Result Code	Result Name
	10906927	T-Spot TB
	11906927	Panel A minus Nil Factor
	12906927	Panel B minus Nil Factor
	13906927	Nil (Neg) Control
	14906927	Positive Control Spot Count
Comment:	The interface for this test is anticipated to go live on 1/20/20.	

ANNOUNCEMENT: Wuhan Coronavirus (2019-nCoV) Laboratory Testing Guidelines

General Information:

- Health care providers should contact their local/state health department immediately to notify them of patients with fever and lower respiratory illness who traveled to Wuhan, China within 14 days of symptom onset.
- At this time, diagnostic testing for 2019-nCoV can be conducted only at CDC.
- Testing for other respiratory pathogens by the provider should be done as part of the initial evaluation and should not delay specimen shipping to CDC.
- Providers should coordinate directly with public health authorities and the CDC for determination of testing a patient under investigation (PUI).
- Providers should **NOT** order virus cultures if the patient is under investigation for 2019-nCoV.

Specimen Collection:

Interim Guidelines for healthcare professionals are updated and available at the CDC website:

<https://www.cdc.gov/coronavirus/2019-nCoV/guidelines-clinical-specimens.html>

State and Local Health Departments:

Arizona Department of Health Services (ADHS)

<https://www.azdhs.gov/preparedness/epidemiology-disease-control/infectious-disease-services/index.php#contact>

ADHS Hotline (800) 314-9243

Below is a link to search for local health departments in your area:

<https://www.naccho.org/membership/lhd-directory?searchType=standard&lhd-state=AZ#card-filter>

Appointments at Patient Service Centers

Please call ahead to the SQL Patient Service Center prior to sending your patients if you suspect that your patient may have the Wuhan Coronavirus (2019-nCoV). We request that patients wear a mask BEFORE they enter the facility if they present with a cough, runny nose, red eyes, and a fever or a rash illness.

ANNOUNCEMENT: Scheduled Application Server Maintenance

On Sunday, January 26, 2020, Sonora Quest Laboratories will be performing application server maintenance. As a result, all computer systems will be unavailable beginning at 6:00 p.m. until approximately 11:00 p.m.

During this period, our Client Services Representatives will not have access to computerized information or patient results. All reporting will resume by normal processes once our systems are operational. Quantum (formerly Care360) users will have uninterrupted access to patient results that were completed prior to 6:00 p.m. Sunday. Quantum will be updated with results completed during the down-time once the server maintenance is completed.

STAT courier services and STAT testing will remain available during this time and will be reported manually by phone via our established down-time processes.

During the down-time, please contact us as follows:

- Client Services: 602.685.5050
- Logistics (for pick-ups including Mobile Diagnostic Services STAT phlebotomy requests): 602.685.5052

ANNOUNCEMENT: InSure® ONE™ Testing

We are pleased to announce enhancements to the InSure® One™ test offering. Effective 2/1/20 you can now use test code 11290 for all patients, including Non-Medicare and Medicare patients. Billing of the appropriate CPT codes will be performed based on the ICD-10 codes Z12.11 or Z12.12 for screening indication (that must be provided).

Additionally, the “Reply Form” included in all kits is now a one page requisition, which includes patient instructions on the back to reduce paper in the kit. There is no test code box to check – eliminating the need for delaying testing to confirm the test code requested. Completing this form with your patients will also improve the information we receive for testing – improving timely reporting of results back to you and ensuring all necessary insurance information is included. This form will be included in kits distributed from our warehouse beginning in mid-February. Traditional laboratory orders may also be submitted with these kits to increase ease of use. Please utilize any kits you currently have in stock.

Our Guaiac based testing will also be reduced to a single test code effective 2/1. Continue to submit Guaiac testing requests with a traditional laboratory requisition containing all necessary information, including diagnosis codes that indicate if the testing is for Diagnostic or Screening purposes.

Below are the changes effective 2/1:

- Orderable test codes:
 - 11290 — InSure® Fecal Globin by Immunochemistry
 - 4031 — Occult Blood x1, Guaiac
 - 4232 — Occult Blood x2, Guaiac
 - 4034 — Occult Blood x3, Guaiac

- Test codes that will no longer appear in our online test directory:
 - 11293 — InSure® Fecal Globin by Immunochemistry, Screening
 - 10223 — Occult Blood x1, Guaiac, Screening
 - 12223 — Occult Blood x2, Guaiac, Screening
 - 13223 — Occult Blood x3, Guaiac, Screening

*The CPT codes provided are based on AMA guidelines and are for informational purposes only. CPT coding is the sole responsibility of the billing party. Please direct any questions regarding coding to the payer being billed.

DISCONTINUED TEST:

Test 905338	TRAb (TSH Receptor Binding Antibody)
Effective:	1/27/20
Comment:	Test will be discontinued. Alternative testing provided below.

RECOMMENDED ALTERNATIVE:

Test 907063	TRAb (TSH Receptor Antibody)	
Available:	1/27/20	
Specimen:	1 mL refrigerated serum from a serum separator tube (SST)	
Method:	Enzyme Linked Immunosorbent Assay	
Reference Ranges:	See Report	
Setup:	Days: Tuesday, Thursday & Saturday	
Reports:	5-7 Days	
CPT*:	83520	
Price:	Client: \$225.00 Patient: \$275.00	
Interface Mapping:	Result Code 10907063	Result Name TRAb (TSH Receptor Antibody)

ASSAY CHANGES:

Test 8137	Cortisol, AM
Effective:	2/10/20
Specimen:	1 mL refrigerated serum from a serum separator tube (SST) (0.3 mL min). Centrifuge as soon as possible after clot formation. Draw specimen between 7:00 AM and 9:00 AM . Mark specimen AM on the test request form. Due to potential assay interference, do not collect samples from patients receiving high dose biotin therapy (i.e. >5 mg/day) until at least 8 hours (optimally 24 to 72 hours) following the last dose.

Test 8038	Cortisol Panel, AM and PM
Effective:	2/10/20
Specimen:	1 mL refrigerated serum from a serum separator tube (SST) (0.3 mL min). Centrifuge as soon as possible after clot formation. Draw AM specimen between 7:00 AM and 9:00 AM . Draw PM specimen between 3:00 PM and 5:00 PM . Mark specimen AM and PM on the test request form. Due to potential assay interference, do not collect samples from patients receiving high dose biotin therapy (i.e. >5 mg/day) until at least 8 hours (optimally 24 to 72 hours) following the last dose.

*The CPT codes provided are based on AMA guidelines and are for informational purposes only. CPT coding is the sole responsibility of the billing party. Please direct any questions regarding coding to the payer being billed.

Test 8138	Cortisol, PM
Effective:	2/10/20
Specimen:	1 mL refrigerated serum from a serum separator tube (SST) (0.3 mL min). Centrifuge as soon as possible after clot formation. Draw specimen between 3:00 PM and 5:00 PM . Mark PM specimen on the test request form. Due to potential assay interference, do not collect samples from patients receiving high dose biotin therapy (i.e. >5 mg/day) until at least 8 hours (optimally 24 to 72 hours) following the last dose.

*The CPT codes provided are based on AMA guidelines and are for informational purposes only. CPT coding is the sole responsibility of the billing party. Please direct any questions regarding coding to the payer being billed.

Client Grams include updated and supplemental laboratory information. Please access our online Test Directory at www.SonoraQuest.com for the most current information

Cigna Contract Reminder

Sonora Quest is IN-NETWORK with Cigna HealthSpring/Medicare Advantage

Sonora Quest is pleased to announce that we are contracted and in-network with Cigna HealthSpring/Medicare Advantage effective January 1, 2020. This is in addition to our existing in-network status with all Cigna commercial plans - meaning that we will be able to serve all of your Cigna patients.

Sonora Quest has served Cigna members for more than 20 years and remains contracted and in-network with all Cigna commercial plans in 2020. To continue utilizing Sonora Quest as your laboratory services partner for your patients with Cigna commercial plans, no action is needed.

Our extensive Patient Service Center network of 75 locations throughout Arizona, including 16 locations in Safeway stores, is prepared to serve all of your Cigna patients. For convenience, your patients can schedule appointments on their desktop or mobile device at SonoraQuest.com. We offer a local, comprehensive test menu which encompasses routine, molecular, prescription drug monitoring, genetic, women's health, and pathology testing services; including more than 60 board certified anatomic, gynecologic, and clinical pathologists.

Payor Codes

Please use payor code 8363 – Cigna Medicare - HealthSpring in Quantum for Cigna HealthSpring/Medicare Advantage members sent to Sonora Quest Laboratories for testing. Cigna commercial plans should continue to be submitted under payor code 8301.

EMR Health Plan Mapping

Some EMRs allow health plan mapping for ease in routing patient samples to the appropriate laboratory for testing. Sonora Quest has a team of Connectivity Consultants available to facilitate this process. To schedule a visit, please contact your Account Manager or our Sales Support Department at 602.685.5285 (toll free at 800.766.6721 ext. 5285).

Please contact your Sonora Quest Account Manager with any questions and visit <https://www.sonoraquest.com/healthplans> for a complete listing of our contracted and in-network health plans.

ASSAY CHANGES:

Test 900939	Cytomegalovirus DNA, Quantitative, Real-Time PCR (Plasma)	
Effective:	2/17/20	
Specimen:	2 mL plasma from a lavender-top (EDTA) (1 mL min). Centrifuge and transfer plasma from whole blood within 24 hours of collection to a screw-cap plastic tube. Label as EDTA plasma and submit plasma frozen.	
Reference Ranges:	<35 Not Detected IU/mL <1.54 Not Detected Log IU/mL	
Interface Mapping:	Result Code 10907053 20907053	Result Name Cytomegalovirus DNA (IU/mL) Cytomegalovirus DNA (Log IU/mL)
Comment:	<p>Test will be performed at our main lab in Tempe.</p> <p>For body fluids (CSF, urine, BAL, etc.) use test code 907064.</p> <p>Please note due to the differences between assays, a new viral load baseline will automatically be performed, using the same sample at both laboratories, at no additional charge, for one month. If after the one month period, a patient needs to have a new viral load baseline established, please contact Client Services at 602-685-5050.</p>	

Test 2030	HDL Cholesterol
Effective:	2/17/20
Reference Ranges:	Male: 0-19 Years: ≥ 46 mg/dL 20 Years & Above: ≥ 40 mg/dL Female: ≥ 50 mg/dL

Test 15033	LDL Cholesterol, Direct
Effective:	2/17/20
Reference Ranges:	0-19 Years: ≤ 109 mg/dL 20 Years & Above: ≤ 99 mg/dL

Test 1877	Lipid Panel		
Effective:	2/17/20		
Reference Ranges:	Cholesterol:	0-19 Years: 20 Years & Above:	<170 mg/dL <200 mg/dL
	Cholesterol/HDL Ratio:	≤4.9	
	HDL Cholesterol:	Male: 0-19 Years: 20 Years & Above:	≥46 mg/dL ≥40 mg/dL
		Female:	
		0-19 Years:	≥46 mg/dL
		20 Years & Above:	≥50 mg/dL
	LDL Cholesterol, Calculated:	0-19 Years:	≤109 mg/dL
	Non-HDL Cholesterol:	0-19 Years: 20-150 Years:	≤119 mg/dL ≤129 mg/dL
	Triglyceride:	Pediatric: 0-10 Years: 10-20 Years: Adult:	<75 mg/dL <90 mg/dL <150 mg/dL
	VLDL Cholesterol:	≤29 mg/dL	

ANNOUNCEMENT: Scheduled Application Server Maintenance

On Sunday, February 23, 2020, Sonora Quest Laboratories will be performing application server maintenance. As a result, all computer systems will be unavailable beginning at 6:00 p.m. until approximately 11:00 p.m.

During this period, our Client Services Representatives will not have access to computerized information or patient results. All reporting will resume by normal processes once our systems are operational. Quantum (formerly Care360) users will have uninterrupted access to patient results that were completed prior to 6:00 p.m. Sunday. Quantum will be updated with results completed during the down-time once the server maintenance is completed.

STAT courier services and STAT testing will remain available during this time and will be reported manually by phone via our established down-time processes.

During the down-time, please contact us as follows:

- Client Services: 602.685.5050
- Logistics (for pick-ups including Mobile Diagnostic Services STAT phlebotomy requests): 602.685.5052

**ANNOUNCEMENT: Epstein-Barr Virus (EBV) Viral Capsid Antigen (VCA) IgM Delay in Testing
Due to Reagent Backorder and Rerouting of Testing**

Due to a reagent backorder for testing performed at Sonora Quest Laboratories, Epstein-Barr Virus Viral Capsid Antigen, IgM (EBV VCA IgM) testing will not be available effective February 28. Per the supplier, replacement reagent is expected in early April.

The following tests are impacted:

- **Epstein-Barr Virus Ab to Viral Capsid Ag, IgM (test code 2957); will be replaced with test 907073**
- **Epstein-Barr Virus (EBV) Panel (test code 2955); will be replaced with test code 904046**
- **Mononucleosis Screen w/reflex to EBV Panel (test code 900958); will reflex to 904046**

Since EBV VCA IgM is integral in the diagnosis of infectious mononucleosis, Sonora Quest Laboratories will be transitioning the above-mentioned EBV tests to Quest Diagnostics until reagent is available. This will require a short period of time where samples will be frozen while the alternative testing is put in place. We anticipate testing will resume approximately March 2. Slight delays in reporting may occur over the next two weeks as we work through the anticipated backlog of specimens.

Please note the replacement testing performed at Quest Diagnostics will be automatically ordered once available. All pricing will match the original Sonora Quest codes listed above.

REPLACEMENT TESTS:

Test 907073	Epstein-Barr Virus Ab to Viral Capsid Ag, IgM	
Effective:	3/2/20	
Specimen:	1 mL room temperature serum from a serum separator tube (SST) (0.5 ml min)	
Method:	Immunoassay (IA)	
Reference Ranges:	Negative: ≤36.00 Equivocal: 36.00-43.99 Positive: >43.99	
Setup:	Days: Tuesday - Friday	
Reports:	4-7 Days	
CPT*:	86665	
Price:	Client: \$47.25 Patient: \$52.50	
Interface Mapping:	Result Code 10904046	Result Name EBV VCA Ab (IgM)

*The CPT codes provided are based on AMA guidelines and are for informational purposes only. CPT coding is the sole responsibility of the billing party. Please direct any questions regarding coding to the payer being billed.

Test 904046	Epstein-Barr Virus Antibody Panel (Includes: EBV VCA Ab (IgM), EBV VCA Ab (IgG), EBV EBNA Ab (IgG), Interpretation)	
Effective:	2/28/20	
Specimen:	1 mL room temperature serum from a serum separator tube (SST) (0.8 mL min)	
Method:	Immunoassay (IA)	
Reference Ranges:	EBV VCA Ab (IgM) Negative: ≤36.00 Equivocal: 36.00-43.99 Positive: >43.99 EBV VCA Ab (IgG) Negative: <18.00 Equivocal: 18.00-21.99 Positive: >21.99 EBV EBNA Ab (IgG) Negative: <18.00 Equivocal: 18.00-21.99 Positive: >21.99	
Setup:	Days: Tuesday - Friday	
Reports:	4-7 Days	
CPT*:	86664, 86665x2	
Price:	Client: \$141.75 Patient: \$157.50	
Interface Mapping:	Result Code	Result Name
	10904046	EBV VCA Ab (IgM)
	20904046	EBV VCA Ab (IgG)
	50904046	EBV EBNA Ab (IgG)
	60904046	Interpretation

*The CPT codes provided are based on AMA guidelines and are for informational purposes only. CPT coding is the sole responsibility of the billing party. Please direct any questions regarding coding to the payer being billed.

UPDATE: Wuhan Coronavirus (2019-nCoV) Laboratory Testing Guidelines

General Information:

- Health care providers should contact their local/state health department immediately to notify them of patients with a fever and lower respiratory illness who have traveled to a geographic area with sustained transmission (community or widespread), within 14 days of symptom onset; or who have a fever with severe acute lower respiratory illness (e.g., pneumonia, ARDS) requiring hospitalization and without alternative explanatory diagnosis (e.g., influenza). For clinical criteria visit <https://www.cdc.gov/coronavirus/2019-nCoV/hcp/clinical-criteria.html>.
- At this time, diagnostic testing for SARS-CoV-2 can be conducted at the CDC and the Arizona Public Health Laboratory.
- Providers should coordinate directly with public health authorities and the CDC for determination of testing a patient under investigation (PUI).
- Providers should **NOT** order virus cultures if the patient is under investigation for 2019-nCoV.

Specimen Collection:

Interim Guidelines for healthcare professionals are updated and available at the CDC website:

<https://www.cdc.gov/coronavirus/2019-nCoV/guidelines-clinical-specimens.html>

State and Local Health Departments:

Arizona Department of Health Services (ADHS)

<https://www.azdhs.gov/preparedness/epidemiology-disease-control/infectious-disease-services/index.php#contact>

ADHS Hotline (800) 314-9243

Below is a link to search for local health departments in your area:

<https://www.naccho.org/membership/lhd-directory?searchType=standard&lhd-state=AZ#card-filter>

Appointments at Patient Service Centers

Please call ahead to the SQL Patient Service Center prior to sending your patients if you suspect that your patient may have the Wuhan Coronavirus (2019-nCoV). We request that patients wear a mask BEFORE they enter the facility if they present with a cough, runny nose, red eyes, and a fever or a rash illness.

IMPORTANT ANNOUNCEMENT: Navy Blue EDTA Tube Backorder

Due to a nationwide manufacturer backorder, supply item #36333 – Navy Blue-Top (Trace Elements w/EDTA) is temporarily unavailable. Please order the alternative supplies provided below based on the test(s) that your office may be ordering.

Test Name	Test Code	Alternative Supply
Aluminum	2451	#6049 – Navy Blue-Top (Trace Elements), Serum
Arsenic, Blood	2137	#43836 - Navy Blue-Top w/Sodium Heparin
Arsenic, Serum/Plasma	901327	#6049 – Navy Blue-Top (Trace Elements), Serum
Cadmium, Blood	2077	#43836 - Navy Blue-Top w/Sodium Heparin
Chromium, Blood	905033	#1013 – Tan-Top w/EDTA
Chromium, Plasma	2093	#43836 - Navy Blue-Top w/Sodium Heparin
Cobalt, Blood	90074	#1013 – Tan-Top w/EDTA
Cobalt, Serum/Plasma	904313	#6049 – Navy Blue-Top (Trace Elements), Serum
Copper, RBC	3455	#36437 – Lavender-Top (EDTA)
Copper, Serum/Plasma	9129	#6049 – Navy Blue-Top (Trace Elements), Serum
Coumadin	2380	#21113 – Blue-Top (3.2% Sodium Citrate)
Iodine, Serum/Plasma	2467	#6049 – Navy Blue-Top (Trace Elements), Serum
Manganese, Whole Blood	9914	#43836 - Navy Blue-Top w/Sodium Heparin
Mercury, Blood	2207	#43836 - Navy Blue-Top w/Sodium Heparin
Mercury, Serum/Plasma	901241	#6049 – Navy Blue-Top (Trace Elements), Serum
Molybdenum, Blood	906746	#1013 – Tan-Top w/EDTA
Nickel, Serum/Plasma	2247	#6049 – Navy Blue-Top (Trace Elements), Serum
Selenium, Whole Blood	904708	#36437 – Lavender-Top (EDTA)
Silicon, Serum/Plasma	904478	#6049 – Navy Blue-Top (Trace Elements), Serum
Titanium, Serum/Plasma	900860	#6049 – Navy Blue-Top (Trace Elements), Serum
Zinc, RBC	10290	#36437 – Lavender-Top (EDTA)
Zinc, Serum/Plasma	14154	#6049 – Navy Blue-Top (Trace Elements), Serum

If testing requires that serum or plasma are transferred to a trace element tube, please continue to use supply #23994 – Vial, Trace Element, Serum w/Red Label and supply #23995 – Vial, Trace Element, Plasma w/Lavender Label accordingly.

While we anticipate this to be a temporary substitution, please order the alternative supplies for requests moving forward until further notice. You may continue to use any of the #36333 tubes that you may have remaining.

Supply orders can be made through our Provider Portal at SonoraQuest.com, our Quantum™ system, or by faxing a client supply requisition to our warehouse. For updated client supply requisitions, please call 602.685.5141.

For questions regarding supplies please contact our warehouse at the following numbers:

Phoenix: Phone 602.685.5264; Fax 602.685.5402
Toll-free 800.766.6721, ext. 5264
Tucson: Phone 520.784.8004; Fax 520.296.5607
Toll-free 800.266.8101

NEW ASSAY:

Test 907078	SARS-CoV-2 RNA, QL REAL-TIME RT-PCR (COVID-19)
Available:	3/11/20
Specimen:	<p>Preferred - Upper respiratory specimen: refrigerated nasopharyngeal or oropharyngeal swab in ViroPak Viral Transport Media:</p> <ul style="list-style-type: none"> • Nasopharyngeal (Small Swab) – Supply #20012 • Throat (Large Swab) – Supply #20011 <ul style="list-style-type: none"> ○ Collection supplies may be ordered through your normal process for testing being sent to Sonora Quest Laboratories. ○ Please refer to the attached specimen collection instructions from the CDC and visit www.SonoraQuest.com/coronavirus for additional information. <p>Alternative - Lower respiratory specimen: 0.85 mL refrigerated bronchial lavage/wash, nasopharyngeal aspirate/wash, sputum, or tracheal aspirate in a plastic, sterile, leak-proof container.</p> <p>Order SARS-COV-2 test separately from other tests on a separate requisition. Please ensure that the source is written on the specimen container submitted for testing. If leaving specimens in a lock box, placing a frozen ice pack inside will ensure refrigerated specimens stay cool and viable for testing.</p> <p>NOTE: Samples must be collected by the healthcare provider. Sample collection is not available at Sonora Quest Laboratories Patient Service Centers and will not be performed by any Sonora Quest Laboratories phlebotomists, including in-office phlebotomists and our mobile diagnostic service staff. In-office phlebotomists may accept office collected samples that have been properly capped, labeled and placed in a zip locked specimen bag with the necessary paperwork included.</p>
Stability:	Room temperature: Unacceptable Refrigerated: 72 hours
Method:	Real-time reverse transcriptase polymerase chain reaction (RT RT-PCR)
Reference Ranges:	Not Detected
Setup:	Days, Evenings, & Nights: Sunday – Saturday (Testing will be performed at Quest Diagnostics Infectious Disease in San Juan Capistrano, CA. Samples will be shipped from Sonora Quest to Quest Diagnostics Monday through Saturday morning only).
Reports:	3-5 Days (will vary based on testing demand); Presumptive positive (detected) and inconclusive results will be communicated to clients as critical values.
CPT*:	Pending AMA CPT assignment
Price:	Client: \$199.00 Patient: \$199.00

*The CPT codes provided are based on AMA guidelines and are for informational purposes only. CPT coding is the sole responsibility of the billing party. Please direct any questions regarding coding to the payer being billed.

Interface Mapping:	Result Code 10907078	Result Name SARS CoV 2 RNA, RT PCR	
	Ask at order entry question:		
	Result Code 98907078 99907078	Result Name Patient Symptomatic? Source:	Response Options Y/N Free text
Comments:	<p>This test is intended to be performed only using respiratory specimens collected from individuals who meet Centers for Disease Control and Prevention (CDC) clinical and/or epidemiological criteria for COVID-19 testing. CDC COVID-19 criteria for testing on human specimens are available at CDC's webpage Information for Healthcare Professionals: Coronavirus Disease 2019 (COVID-19) (https://www.cdc.gov/coronavirus/2019-ncov/hcp/index.html).</p> <p>A Detected result is considered a presumptive positive test result for COVID-19. This indicates that RNA from SARS-CoV-2 (formerly 2019-nCoV) was detected, and the patient is presumptively infected with the virus and presumed to be contagious. Specimens with Presumptive Positive or Inconclusive results will be referred to the appropriate Public Health laboratory for additional testing. Laboratory test results should always be considered in the context of clinical observations and epidemiological data in making a final diagnosis and patient management decisions.</p> <p>A Not Detected (negative) test result for this test means that SARS- CoV-2 RNA was not present in the specimen above the limit of detection. However, a negative result does not rule out the possibility of COVID-19 and should not be used as the sole basis for treatment or patient management decisions. If COVID-19 is still suspected, based on exposure history together with other clinical findings, re-testing should be considered in consultation with public health authorities.</p> <p>This test was developed and its analytical performance characteristics have been determined by Quest Diagnostics Infectious Disease. It has not been cleared or approved by FDA. This assay has been validated pursuant to the CLIA regulations and is used for clinical purposes. This test is pending the Food and Drug Administration's Emergency Use Authorization.</p>		

*The CPT codes provided are based on AMA guidelines and are for informational purposes only. CPT coding is the sole responsibility of the billing party. Please direct any questions regarding coding to the payer being billed.

Client Grams include updated and supplemental laboratory information. Please access our online Test Directory at www.SonoraQuest.com for the most current information

Influenza Specimen Collection

Nasopharyngeal Swab	Nasopharyngeal/Nasal Aspirate	Nasopharyngeal/Nasal Wash	Deep Nasal Swab	Combined Nasal & Throat Swab
<p>Materials</p> <ul style="list-style-type: none"> • Sterile Dacron/nylon swab • Viral transport media tube (should contain 1-3 ML of sterile viral transport medium) 	<p>• Sterile suction catheter/suction apparatus</p> <ul style="list-style-type: none"> • Viral transport media tube (should contain 1-3 ML of sterile viral transport medium) 	<p>• Sterile suction catheter/suction apparatus</p> <ul style="list-style-type: none"> • Sterile normal saline 	<p>• Sterile polyester swab (aluminum or plastic shaft preferred)</p> <ul style="list-style-type: none"> • Viral transport media tube (should contain 1-3 ML of sterile viral transport medium) 	<ul style="list-style-type: none"> • 2 dry sterile polyester swabs (aluminum or plastic shafts preferred) • Viral transport media tube (should contain 1-3 ML of sterile viral transport medium)
<p>Procedure</p> <ol style="list-style-type: none"> 1 Tilt patient's head back 70 degrees. 2 Insert swab into nostril. (Swab should reach depth equal to distance from nostrils to outer opening of the ear.) Leave swab in place for several seconds to absorb secretions. 3 Slowly remove swab while rotating it. (Swab both nostrils with same swab.) 4 Place tip of swab into sterile viral transport media tube and snap/cut off the applicator stick. 	<ol style="list-style-type: none"> 1 Attach catheter to suction apparatus. 2 Tilt patient's head back 70 degrees. 3 Insert catheter into nostril. (Catheter should reach depth equal to distance from nostrils to outer opening of ear.) 4 Begin gentle suction. Remove catheter while rotating it gently. 5 Place specimen in sterile viral transport media tube. <p><i>Note: NP aspirate may not be possible to conduct in infants</i></p>	<ol style="list-style-type: none"> 1 Attach catheter to suction apparatus. 2 Tilt patient's head back 70 degrees. 3 Insert several drops of sterile normal saline into each nostril. 4 Insert catheter into nostril. (Catheter should reach depth equal to distance from nostrils to outer opening of ear.) 5 Begin gentle suction. Remove catheter while rotating it gently. 6 Place specimen in sterile viral transport media tube. <p><i>Note: NP aspirate may not be possible to conduct in infants</i></p>	<ol style="list-style-type: none"> 1 Tilt patient's head back 70 degrees. 2 While gently rotating the swab, insert swab less than one inch into nostril (until resistance is met at turbinates). 3 Rotate the swab several times against nasal wall and repeat in other nostril using the same swab. 4 Place tip of the swab into sterile viral transport media tube and cut off the applicator stick. 5 For throat swab, take a second dry polyester swab, insert into mouth, and swab the posterior pharynx and tonsillar areas. (Avoid the tongue.) 6 Place tip of swab into the same tube and cut off the applicator tip. 	
<p>Packing:</p> <ul style="list-style-type: none"> • Label the specimen on viral transport media tube and ensure cap on tube is tightly sealed. (Do not use a pencil or pen for labeling, as they can rub off or smear. Instead, use a bar code or permanent marker). • Fill out paperwork in accordance with state health department guidelines. • Include a frozen cold pack with the specimen(s). • Pack specimens in accordance with U.S. Department of Transportation regulations regarding shipment of biological substances, see www.cdc.gov/fluv/professionals/diagnosis/index.htm. 	<p>Shipping:</p> <ul style="list-style-type: none"> • Ship specimens for testing as soon as possible. • If delivery will be delayed for more than 3-4 days, specimen should be frozen at -70 degrees Celsius (-94 degrees Fahrenheit). • Ensure specimen will be received by the public health laboratory during normal business hours. 	<p>Considerations:</p> <ul style="list-style-type: none"> • A nasopharyngeal (NP) swab is the optimal upper respiratory tract specimen collection method for influenza testing. However, such specimens cannot be collected from infants and many older patients may not allow an NP specimen to be collected. Alternatively, a combined nasal and throat swab specimen or aspirate specimens can provide good influenza virus yield. • Some influenza tests are approved only for use with certain kinds of respiratory tract specimens, so follow guidelines provided by test. Also, some tests (e.g., rapid influenza diagnostic tests) are only approved for certain kinds of respiratory tract specimens. • For best results (i.e., highest influenza virus yield), collect respiratory tract specimens within four days of illness onset. • Most sensitive and accurate tests for influenza virus detection are molecular or nucleic acid amplification tests (RT-PCR). • Negative test results obtained from rapid influenza diagnostic tests (RIDTs) that detect influenza viral antigens do not exclude influenza virus infection in patients with signs and symptoms of influenza. A negative test result could be a false negative and should not preclude further diagnostic testing (such as RT-PCR) and starting empiric antiviral treatment. • A surgical mask and gloves are recommended at a minimum for all procedures. For some patients and procedures, additional precautions may be indicated, see Standard Precautions at www.cdc.gov/hicpac/2007IP/2007ip_part4.html#a4. 	<p>Storing:</p> <ul style="list-style-type: none"> • Specimens should be placed into sterile viral transport media and immediately placed on refrigerant gel packs or at 4 degrees Celsius (refrigerator) for transport to the state public health laboratory. • Keep specimens refrigerated (2-8 degrees Celsius, 26-46 degrees Fahrenheit) prior to shipping. 	



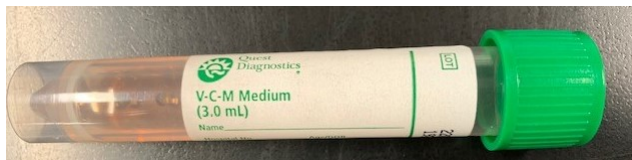
U.S. Department of Health and Human Services
Centers for Disease Control and Prevention

IMPORTANT UPDATE: SARS-CoV2 (COVID-19) Testing – Test 907078

Please review the updates and reminders below regarding testing for SARS-CoV2 (COVID-19) which was announced in Client Gram volume 12.

Supplies

- Due to significant demand, supply of ViroPak viral transport media (nasopharyngeal and throat swabs) is extremely limited. We are actively pursuing additional supplies and options, and will be limiting the quantities provided to help ensure they are available for all of our customers who are treating patients with acute symptoms of COVID-19.
- Note that eSwab Culture Swabs and Mini-tip Culture Swabs are NOT acceptable specimens for this testing.
- Alternatively, M4, V-C-M OR UTM viral transport media can be utilized for COVID-19 testing. Sonora Quest Laboratories does not supply these items, however if you have these supplies available, they can be submitted in lieu of the ViroPak viral transport media. Examples of these supplies are pictured below:



V-C-M Medium with Green Cap



UTM Medium with Red Cap



M4 Media with Blue Cap

Sample Submission

- Order the COVID-19 test separately from any other tests on a separate requisition. Additional tests cannot be performed from the sample submitted and we are unable to add-on COVID-19 testing from previously submitted samples.
- If submitting both a nasopharyngeal and oropharyngeal (throat) sample, submit both swabs in one vial on a single order, or submit the vials separately on two separate orders.
- To ensure timely processing of samples for testing, the source MUST be written on the specimen container and included on the order.

*The CPT codes provided are based on AMA guidelines and are for informational purposes only. CPT coding is the sole responsibility of the billing party. Please direct any questions regarding coding to the payer being billed.

- Complete the ask-at-order-entry questions when placing your order to ensure timely processing of samples:

Ask at order entry questions:		
Result Code	Result Name	Response Options
98907078	Patient Symptomatic?	Y/N
99907078	Source:	Free text

- Samples must be collected by the healthcare provider. Sample collection is not available at Sonora Quest Laboratories Patient Service Centers and will not be performed by any Sonora Quest Laboratories phlebotomists, including in-office phlebotomists and our mobile diagnostic service staff. In-office, mobile diagnostics and Patient Service Center personnel may accept office collected samples that have been properly capped, labeled and placed in a zip locked specimen bag with the necessary paperwork included.

Results

- Note that all COVID-19 test results are automatically sent to the Arizona Department of Health Services on a daily basis.

Resources

- Please visit www.SonoraQuest.com/coronavirus for additional information and resources.

*The CPT codes provided are based on AMA guidelines and are for informational purposes only. CPT coding is the sole responsibility of the billing party. Please direct any questions regarding coding to the payer being billed.

IMPORTANT UPDATE: SARS-CoV2 (COVID-19) Testing – Test 907078

Please review the updates and reminders below regarding testing for SARS-CoV2 (COVID-19) which was announced in Client Gram volume 12 (available at www.SonoraQuest.com/coronavirus).

Discounted Patient Pricing

For patients who wish to pay out-of-pocket for COVID-19 test 907078, please indicate 'patient bill' on the requisition and do not provide insurance information. Sonora Quest will invoice the patient at a discounted rate of \$95 compared to the list price of \$199.

Do Not Order Virus Culture Testing on Suspected COVID-19 Patients

According to the Centers for Disease Control and Prevention (CDC), virus isolation in cell culture of SARS-CoV-2 (COVID-19) specimens are NOT recommended. As a safety precaution for our employees, please do NOT order the following viral cultures on suspected COVID-19 patients:

Test Name	Test Code
Chlamydia trachomatis, Culture	906820
Culture, Virus, Body Fluids, Tissue	902549
Herpes Simplex Virus Culture with Typing	8181
Herpes Simplex Virus Culture without Typing	7158
Influenza (A/B) Rapid Screen w/Reflex Flu Culture/DFA	904248
Influenza (A/B) Rapid Screen w/Reflex Virus Culture/DFA	904245
Influenza A and B Virus DFA and Culture	4576
Mycoplasma pneumoniae Culture	7174
Respiratory Virus DFA and Culture	8155
Virus Culture CMV	708144
Virus Culture, General	708169
Virus Culture, Sepsis	900039
Virus Culture, Varicella Zoster/Herpes Simplex Virus	8158

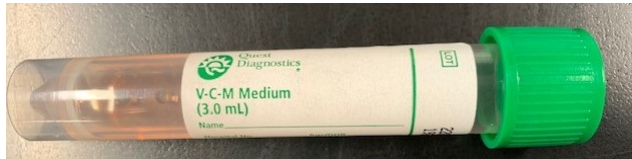
Influenza A/B Testing Delays

Please note that result turnaround time for Influenza A/B testing may be increased due to significant increase in demand. We are actively working to process testing as quickly as possible.

Supplies

- Please see the attached collection guide for nasopharyngeal swabs. This guide is also available at www.SonoraQuest.com/coronavirus.

- Due to significant demand and a global shortage, supply of ViroPak viral transport media (nasopharyngeal and throat swabs) is extremely limited. We are actively pursuing additional supplies and options, and will be limiting the quantities provided to help ensure they are available for all of our customers who are treating patients with acute symptoms of COVID-19.
- Note that eSwab Culture Swabs and Mini-tip Culture Swabs are NOT acceptable specimens for this testing.
- Alternatively, M4, V-C-M OR UTM viral transport media can be utilized for COVID-19 testing. Sonora Quest Laboratories does not supply these items, however if you have these supplies available, they can be submitted in lieu of the ViroPak viral transport media. Examples of these supplies are pictured below (Please work with your Sonora Quest representative if you are unsure if your supplies are acceptable):



V-C-M Medium with Green Cap



UTM Medium with Red Cap



M4 Media with Blue Cap

Sample Submission

- Order the COVID-19 test separately from any other tests on a separate requisition. Additional tests cannot be performed from the sample submitted and we are unable to add-on COVID-19 testing from previously submitted samples.
- If submitting both a nasopharyngeal and oropharyngeal (throat) sample, submit both swabs in one vial on a single order, or submit the vials separately on two separate orders.
- To ensure timely processing of samples for testing, the source MUST be written on the specimen container and included on the order.
- Complete the ask-at-order-entry questions when placing your order to ensure timely processing of samples:

Ask at order entry questions:		
Result Code	Result Name	Response Options
98907078	Patient Symptomatic?	Y/N
99907078	Source:	Free text

- Samples must be collected by the healthcare provider. Sample collection is not available at Sonora Quest Laboratories Patient Service Centers and will not be performed by any Sonora Quest Laboratories phlebotomists, including in-office phlebotomists and our mobile diagnostic service staff. In-office, mobile diagnostics and Patient Service Center personnel may accept office collected samples that have been properly capped, labeled and placed in a zip locked specimen bag with the necessary paperwork included.

Results

- Note that all COVID-19 test results are automatically sent to the Arizona Department of Health Services on a daily basis.

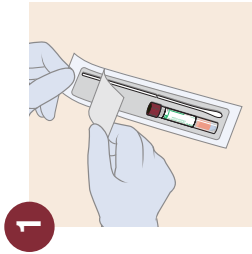
Resources

- Please visit www.SonoraQuest.com/coronavirus for additional information and resources, including all prior Client Gram communications.

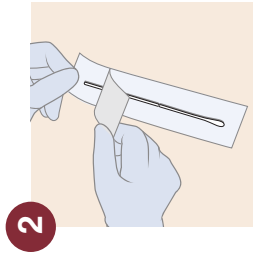
Nasopharyngeal Specimen Collection

COVID-19 Testing with SARS-CoV-2-RNA, Qualitative Real-Time RT-PCR

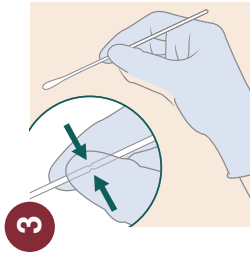
The test has not been FDA cleared or approved or authorized. The test has been validated according to CLIA, but the FDA's independent review of this validation is pending.



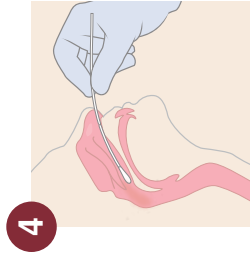
1 **Open the individual collection package** that contains the swab and Viral Transport Medium tube. Set the tube aside before beginning to collect the specimen.



2 Open the collection swab wrapper by peeling open the top of the wrapper.
Remove the swab, taking care not to touch the tip of the swab or lay it down.



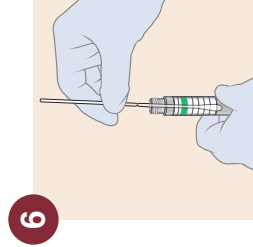
3 **Hold the swab in your hand**, placing your thumb and forefinger in the middle of the swab shaft across the scoreline.



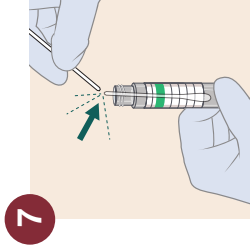
4 **Gently insert the swab** into the nostril. Keep the swab near the septum floor of the nose while gently pushing the swab into the post nasopharynx.



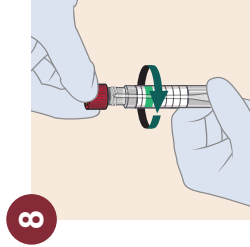
5 As a visual reference, the swab should be inserted about half the distance from the opening of the patient's nostril and the ear.
Rotate the swab several times.



6 While holding the swab in the same hand, aseptically remove the cap from the tube.
Insert the swab into the tube with the transport medium.



7 Identifying the scoreline, **break the swab shaft** against the side of the tube. If needed, gently rotate the swab shaft to complete the breakage.
Discard the top portion of the swab shaft.
Avoid splashing contents on the skin.
Wash with soap and water if exposed.



8 **Replace the cap** onto the tube and close tightly. Discard the top portion of the swab shaft.
Samples should be stored and transported refrigerated to Sonora Quest Laboratories and are stable at this temperature for 72 hours. Ice packs must be used if placing specimens in a lockbox for courier pick-up. SARS-CoV-2 RNA, Qualitative Real-Time RT-PCR test is not a STAT test and STAT pick-up cannot be ordered.

See additional specimen collection information on back.

Order the COVID-19 test separately from any other tests on a separate requisition. Additional tests cannot be performed from the sample submitted and we are unable to add-on COVID-19 testing from previously submitted samples.

If submitting both a nasopharyngeal and oropharyngeal (throat) sample, submit both swabs in one vial on a single order, or submit the vials separately on two separate orders.

To ensure timely processing of samples for testing, the source **MUST be written on the specimen container and included on the order.**

Samples must be collected by the healthcare provider. Sample collection is not available at Sonora Quest Laboratories Patient Service Centers and will not be performed by any Sonora Quest Laboratories phlebotomists, including in-office phlebotomists and our mobile diagnostic service staff. In-office, mobile diagnostics and Patient Service Center personnel may accept office collected samples that have been properly capped, labeled and placed in a zip locked specimen bag with the necessary paperwork included.

ANNOUNCEMENT: CPT Coding Changes

The American Medical Association (AMA) has made Current Procedural Terminology (CPT) code changes to the 2020 edition of the CPT coding manual. In addition, the CMS has also made changes to Healthcare Common Procedure Coding System (HCPCS) codes.

The summary below outlines the 2020 CPT code changes that affect Sonora Quest Laboratories published test offerings. These tests may also be included in panels or profiles.

Test Code	Test Name	2020 CPT*
901714	First Trimester Screen, H-hCG	81508
902968	First Trimester Screen, hCG	81508
903323	Integrated Screen, Part 2	81511
902967	Penta Screen	81512
904992	Quad Screen	81511
903316	Serum Integrated Screen, Part 2	81511
903305	Sequential Integrated Screen, Part 1	81508
903317	Sequential Integrated Screen, Part 2	81511

ANNOUNCEMENT: Scheduled Application Server Maintenance

On Sunday, March 29, 2020, Sonora Quest Laboratories will be performing application server maintenance. As a result, all computer systems will be unavailable beginning at 6:00 p.m. until approximately 11:00 p.m.

During this period, our Client Services Representatives will not have access to computerized information or patient results. All reporting will resume by normal processes once our systems are operational. Quantum (formerly Care360) users will have uninterrupted access to patient results that were completed prior to 6:00 p.m. Sunday. Quantum will be updated with results completed during the down-time once the server maintenance is completed.

STAT courier services and STAT testing will remain available during this time and will be reported manually by phone via our established down-time processes.

During the down-time, please contact us as follows:

- Client Services: 602.685.5050
- Logistics (for pick-ups including Mobile Diagnostic Services STAT phlebotomy requests): 602.685.5052

*The CPT codes provided are based on AMA guidelines and are for informational purposes only. CPT coding is the sole responsibility of the billing party. Please direct any questions regarding coding to the payer being billed.

ASSAY CHANGES:

Test 8004	Cortisol, Free, LC/MS/MS, 24-Hour Urine
CPT*:	82530, 82570
Price:	Client: \$139.00 Patient: \$182.85

Test 8340	Intact PTH
Effective:	3/24/20
Specimen:	1.5 mL refrigerated serum from a serum separator tube (SST) (1 mL min).

Test 102846	PTH Intact and Calcium
Effective:	3/24/20
Specimen:	1.5 mL refrigerated serum from a serum separator tube (SST) (1 mL min).

Test 710439	Platelet Aggregation
Effective:	3/23/20
Specimen:	Six 2.7 mL filled light blue-top (3.2% Na citrate) tubes. Do not centrifuge. Do not refrigerate. Collect Tuesdays and Thursdays only, prior to 1 p.m. Do not draw at Tucson PSCs. Do not draw at Yuma PSCs. PHOENIX: Call SQL 602-685-5052 for STAT pick -up prior to collection. Call BUMCP 602-839-3471 to let them know that the specimen is on its way. TUCSON: The patient must call BUMCT, 520-694-2486, to schedule a collection appointment.
Setup:	Days: Tuesdays and Thursdays

*The CPT codes provided are based on AMA guidelines and are for informational purposes only. CPT coding is the sole responsibility of the billing party. Please direct any questions regarding coding to the payer being billed.

NEW ASSAY:

Please note that the test below will be performed at our main laboratory in Tempe and should be used in place of test 907078 for swab samples. Please refer to the updates to test 907078 within this Client Gram.

Test 907080	SARS-CoV-2 RNA, QL, RT PCR (COVID-19) – Swabs
Available:	3/20/20
Specimen:	<p>Preferred - Upper respiratory specimen: refrigerated nasopharyngeal or oropharyngeal swab in ViroPak Viral Transport Media. Other acceptable Viral Transport Media accepted include UTM, UVT, liquid Amies (eSwab), or equivalent. Sonora Quest provides the following supplies which may be ordered through your normal process:</p> <ul style="list-style-type: none"> • Nasopharyngeal (Small Swab) – Supply #20012 • Throat (Large Swab) – Supply #20011 • eSwab - Blue-Cap Mini-Tip Culture Swab (Nasopharyngeal) – Supply #25785 • eSwab - White-Cap Routine Culture Swab (Throat) – Supply #25784 <p>Nasopharyngeal collection instructions and other resources can be found at www.SonoraQuest.com/coronavirus.</p> <p>Important Notes:</p> <ul style="list-style-type: none"> • Order the COVID-19 test separately from any other tests on a separate requisition. Additional tests cannot be performed from the sample submitted and we are unable to add-on COVID-19 testing from previously submitted samples. • If submitting both a nasopharyngeal and oropharyngeal (throat) sample, submit both swabs in one vial on a single order, or submit the vials separately on two separate orders. • To ensure timely processing of samples for testing, the source MUST be written on the specimen container and included on the order. • Complete the ask-at-order-entry questions when placing your order to ensure timely processing of samples. • Samples must be collected by the healthcare provider. Sample collection is not available at Sonora Quest Laboratories Patient Service Centers and will not be performed by any Sonora Quest Laboratories phlebotomists, including in-office phlebotomists and our mobile diagnostic service staff. In-office phlebotomists may accept office collected samples that have been properly capped, labeled and placed in a zip locked specimen bag with the necessary paperwork included. • If leaving specimens in a lock box, placing a frozen ice pack inside will ensure refrigerated specimens stay cool and viable for testing. • Samples should be treated as routine as this test is not available to be picked up or performed STAT. Please place all individual COVID-19 samples into one larger plastic bag for pick-up.

*The CPT codes provided are based on AMA guidelines and are for informational purposes only. CPT coding is the sole responsibility of the billing party. Please direct any questions regarding coding to the payer being billed.

Stability:	Room temperature: 48 Hours Refrigerated: 48 Hours Frozen: If delivery and processing exceed 48 hours, store specimens at -70°C or lower and transport overnight in dry ice.		
Method:	Real-Time RT-PCR		
Reference Ranges:	Not Detected		
Setup:	Days, Evenings, & Nights: Monday through Sunday		
Reports:	2-4 Days (will vary based on testing demand)		
CPT*:	87635 (Commercial); U0002 (Medicare/Medicare Advantage/Medicaid)		
Price:	Client: \$77.00 Patient: \$77.00		
Interface Mapping:	Result Code	Result Name	
	30907080	Overall result	
	10907080	SARS-CoV-2 RNA	
	20907080	Pan-SARS RNA	
	Ask at order entry question:		
	Result Code	Result Name	Response Options
	80907080	Patient Symptomatic?	Y/N
	90907080	Source:	Nasopharyngeal swab/Oropharyngeal swab
Comments:	This test has been authorized by the FDA under Emergency Use Authorization (EUA) for use by authorized laboratories.		

ASSAY CHANGES:

Test 907078	SARS-CoV-2 RNA, QL REAL-TIME RT-PCR (COVID-19) – Non-Swabs
Effective:	3/20/20
Comment:	This test is only intended for non-swab specimens. If submitting a nasopharyngeal or throat swab please order test 907080 - SARS-CoV-2 RNA, QL, RT PCR (COVID-19) – Swabs which is referenced above.
Specimen:	<p>Lower respiratory specimen: 0.85 mL refrigerated bronchial lavage/wash, nasopharyngeal aspirate/wash, sputum, or tracheal aspirate in a plastic, sterile, leak-proof container.</p> <p>Order SARS-CoV-2 test separately from other tests on a separate requisition. Please ensure that the source is written on the specimen container submitted for testing. If leaving specimens in a lock box, placing a frozen ice pack inside will ensure refrigerated specimens stay cool and viable for testing.</p> <p>NOTE: Samples must be collected by the healthcare provider. Sample collection is not available at Sonora Quest Laboratories Patient Service Centers and will not be performed by any Sonora Quest Laboratories phlebotomists, including in-office phlebotomists and our mobile diagnostic service staff. In-office phlebotomists may accept office collected samples that have been properly capped, labeled and placed in a zip locked specimen bag with the necessary paperwork included.</p>

*The CPT codes provided are based on AMA guidelines and are for informational purposes only. CPT coding is the sole responsibility of the billing party. Please direct any questions regarding coding to the payer being billed.

Client Grams include updated and supplemental laboratory information. Please access our online Test Directory at www.SonoraQuest.com for the most current information

ANNOUNCEMENT: Temporary Closures of Patient Service Centers Inside Safeway

Beginning, Monday, March 23, we are temporarily closing PSCs located within all Safeways in Arizona.

Please see below for the locations that are temporarily closed and the nearest alternative locations:

Patient Service Center (Inside Safeway)	Nearest Locations	
1751 W. Hwy 95 Bullhead City, AZ 86442 928-299-5117 Fax: 928-227-3703 7:00-3:00 M-F • Closed 11:00-12:00	3003 Hwy 95, #H-81 Bullhead City, AZ 86442 928-704-7680 Fax: 928-227-3703 7:00-4:00 M-F	
1060 E. Ray Rd. Chandler, AZ 85225 480-857-4877 Fax: 602-744-8921 8:00-5:00 M-F	2081 W. Frye Rd., #107 Chandler, AZ 85224 480-814-8066 Fax: 602-744-8921 7:00-3:00 M-F	3530 S. Val Vista Dr., Suite B206 Gilbert, AZ 85297 480-722-2738 Fax: 602-744-8921 7:00-4:00 M-F
1031 N. Hwy 89 Chino Valley, AZ 86323 928-636-7969 Fax: 928-227-3703 7:00-3:00 M-F • Closed 12:00-1:00	3161 N. Windsong Dr, #B Prescott Valley, AZ 86314 928-772-5308 Fax: 928-227-3703 7:00-4:00 M-F	980 Willow Creek Road, #203 Prescott, AZ 86301 928-445-5261 Fax: 928-227-3703 7:00-4:00 M-F
3325 N. Hunt Hwy. Florence, AZ 85132 520-723-6538 Fax: 520-433-9929 6:30-2:30 Tues-Sat	37100 N. Gantzel Rd., #112 Queen Creek, AZ 85140 480-987-1545 Fax: 602-744-8921 7:00-3:30 M-F	1860 E. Salk Dr., #A-1 Casa Grande, AZ 85122 520-426-0418 Fax: 520-433-9929 7:00-4:00 M-F
3800 W. Happy Valley Rd. Glendale, AZ 85310 623-322-5522 Fax: 602-744-8921 6:30-3:00 M-F • Sat. 8:00-12:00	20414 N. 27th Ave., #140 Phoenix, AZ 85027 623-587-6488 Fax: 602-744-8921 8:00-4:30 M-F	6320 W. Union Hills Dr. #160 Glendale, AZ 85308 623-376-7206 Fax: 602-744-8921 8:00-4:00 M-F
9890 S. Estrella Parkway Goodyear, AZ 85338 623-386-1676 Fax: 602-744-8921 7:00-3:30 M-F	13657 W. McDowell Rd., #100 Goodyear, AZ 85395 623-535-4805 Fax: 602-744-8921 7:00-4:00 M-F • Sat. 6:00-10:00 (Sat. Walk-In Only)	9321 W. Thomas Rd., #105 Phoenix, AZ 85037 623-742-9072 Fax: 602-744-8921 8:00-4:00 M-F • Closed 12:00-1:00
3970 Stockton Hill Road Kingman, AZ 86409 928-681-2055 Fax: 928-227-3703 7:00-3:00 M-F • Closed 11:00-12:00	2505 Hualapai Mountain Road, Suite A Kingman, AZ 86401 928-529-5104 Fax: 928-227-3703 7:00-4:00 M-F • Closed 12:00-1:00	
1225 W. Guadalupe Rd. Mesa, AZ 85202 480-534-5886 Fax: 602-744-8921 6:00-3:00 Tues-Sat	1432 S. Dobson Rd., #201 Mesa, AZ 85202 480-610-0925 Fax: 602-744-8921 7:00-3:30 M-F Check w/Security for Directions	2081 W. Frye Rd., #107 Chandler, AZ 85224 480-814-8066 Fax: 602-744-8921 7:00-3:00 M-F
28455 N. Vistancia Blvd. Peoria, AZ 85383 623-322-1144 Fax: 602-744-8921 6:00-2:30 Tues-Sat • Closed 11:00-11:30 (Sat. By Appointment Only**)	3624 W. Anthem Way, #C-114 Anthem, AZ 85086 623-551-2539 Fax: 602-744-8921 7:00-4:00 M-F	7757 W. Deer Valley Rd., #265 Peoria, AZ 85382 623-362-3410 Fax: 602-744-8921 7:00-4:00 M-F • Closed 12:00-1:00

Patient Service Center (Inside Safeway)	Nearest Locations	
3132 E. Camelback Rd. Phoenix, AZ 85016 602-281-6290 Fax: 602-744-8921 7:00-4:00 M-F • Sat. 8:00-12:00	926 E. McDowell Rd., #122 Phoenix, AZ 85006 602-612-3607 Fax: 602-744-8921 7:00-4:00 M-F • Closed 11:30-12:30 Sat. 8:00-12:00 (Sat. Walk-In Only)	2001 W. Camelback Rd., #150 Phoenix, AZ 85015 602-242-3772 Fax: 602-744-8921 6:30-3:00 M-F
550 E. Bell Rd. Phoenix, AZ 85022 602-900-5526 Fax: 602-744-8921 8:00-5:00 M-F	3805 E. Bell Road, #1500 Phoenix, AZ 85032 602-493-7133 Fax: 602-744-8921 7:00-3:00 M-F	20414 N. 27th Ave., #140 Phoenix, AZ 85027 623-587-6488 Fax: 602-744-8921 8:00-4:30 M-F
32551 N. Scottsdale Rd. Scottsdale, AZ 85266 480-488-7457 Fax: 602-744-8921 7:00-4:00 M-F • Sat. 8:00-12:00 (Sat. By Appointment Only**)	21803 N. Scottsdale Rd., #A-210 Scottsdale, AZ 85255 480-342-9950 Fax: 602-744-8921 8:00-4:00 M-F	3805 E. Bell Road, #1500 Phoenix, AZ 85032 602-493-7133 Fax: 602-744-8921 7:00-3:00 M-F
2300 W. Highway 89A Sedona, AZ 86336 928-282-0979 Fax: 928-227-3703 7:00-3:00 M-F • Closed 12:00-1:00	203 S. Candy Lane, #4-B Cottonwood, AZ 86326 928-634-2725 Fax: 928-227-3703 7:00-3:30 M-F • Closed 12:00-1:00	1100 N. San Francisco St., Suite C Flagstaff, AZ 86001 928-779-5587 Fax: 928-227-3703 6:00-4:00 M-F
6360 E. Golf Links Rd. Tucson, AZ 85730 520-647-2071 Fax: 520-433-9929 7:00-4:00 M-F • Sat. 8:00-12:00	6565 E. Carondelet, #255 Tucson, AZ 85710 520-751-0904 Fax: 520-433-9929 6:00-3:00 M-F	603 N. Wilmot Rd., #141 Tucson, AZ 85711 520-296-0426 Fax: 520-433-9929 8:00-5:00 M-F
1940 E. Broadway Blvd. Tucson, AZ 85719 520-561-8576 Fax: 520-433-9929 6:00-2:30 M-F • Sat. 8:00-12:00	630 N. Alvernon Way, #200 Tucson, AZ 85711 520-322-8264 Fax: 520-433-9929 7:00-4:00 M-F • Sat. 7:00-1:00 (Sat. Walk-in Only)	1773 W. St. Mary's, #101 Tucson, AZ 85745 520-623-5972 Fax: 520-433-9929 6:30-3:30 M-F

Additionally, we are making safety enhancements to PSCs that remain open:

- Increasing space between chairs in our waiting rooms to increase space between patients waiting to be served.
- Encouraging only one (1) family member/guardian to accompany patients in the PSC and ask others to wait outside, in the car, etc., due to the need for social distancing and limited seating.
- Making sure hand sanitizer and gloves are available and regularly wiping down touch screen tablets.

IMPORTANT UPDATE: SARS-CoV2 (COVID-19) Testing

Please review the updates and reminders below regarding testing for SARS-CoV2 (COVID-19) (available at www.SonoraQuest.com/coronavirus).

Sample Submission

- It is recommended to place all COVID-19 supply orders under Nasopharyngeal (Small Swab) – Supply #20012 in UTM or Throat / Oropharyngeal (Large Swab) – Supply #20011 in UTM. All eSwab replacements/alternatives below will be utilized internally to fill orders only as needed from our supply warehouse.
 - eSwab - Blue-Cap Mini-Tip Culture Swab (Nasopharyngeal) – Supply #25785
 - eSwab - White-Cap Routine Culture Swab (Throat) – Supply #25784
- If using eSwab - Blue-Cap Mini-Tip Culture Swab (Nasopharyngeal) – Supply #25785 and eSwab - White-Cap Routine Culture Swab (Throat) – Supply #25784, please confirm there is 1-2 mL of liquid in the vial.
- Please ensure the cap on the tube is closed tightly to prevent leakage and cancellation of testing.
- Please check all supply expiration dates.
- Please visit www.SonoraQuest.com/coronavirus for an online collection guide providing examples and explanation of supplies acceptable for use in collecting COVID-19 samples.
- Complete the ask-at-order-entry questions when placing your order to ensure timely processing of samples:

Ask at order entry questions:		
Result Code	Result Name	Response Options
80907080	Patient Symptomatic?	Y/N
90907080	Source:	Nasopharyngeal swab/Oropharyngeal swab

- Please see below for UNACCEPTABLE sources which will cause testing to be cancelled:
 - Nasal
 - Nostril
 - Nose
 - Mouth
 - Tongue
 - Cheek
 - Saliva
 - Buccal

Delayed Results

- While we have now brought COVID-19 testing into our Tempe laboratory for all orders since March 19, some samples sent to Quest Diagnostics prior to that date are delayed due to significant demand. We are working to ensure all pending tests at Quest are performed as soon as possible. Additionally, the originally ordered test may be cancelled and the results reported under updated result mapping. Please ensure you are monitoring error logs in your EMR system.

UPDATE: UnitedHealthcare Genetic and Molecular Testing Prior Authorization/Notification Requirement

Beginning March 1, 2020, UnitedHealthcare is requiring prior authorization/notification for additional tests as part of the online prior authorization/notification program for genetic and molecular testing performed in an outpatient setting for their fully insured Commercial Plan members.

Please note that Sonora Quest Laboratories will not perform any testing that meets the specifications listed below without receipt of a prior authorization. If prior authorization is denied, Discounted Pay at Time of Service pricing is available through our Patient Service Centers on a variety of tests. Visit <https://www.sonoraquest.com/patient/knowledge-center/discounted-pay-at-time-of-service-rates/> for a list of tests and pricing.

Providers requesting laboratory testing are required to complete the prior authorization/notification process. The process requires providers to indicate the laboratory and test name for the following services:

- Tier 1 Molecular Pathology Procedures
- Tier 2 Molecular Pathology Procedures
- Genomic Sequencing Procedures
- Multianalyte Assays with Algorithmic Analyses that include Molecular Pathology Testing
- CPT* codes included in the prior authorization:
 - 81105 - 81121
 - 81161 - 81421
 - 81423 - 81479
 - 81507
 - 81518 - 81522
 - 81542 – 81599
 - 87480 - 87482
 - 87505 – 87512
 - 87623
 - 87631 - 87633
 - 87652
 - 87660 - 87661
 - 87797-87801

A list of Sonora Quest Laboratories tests impacted by this requirement is available at <https://www.sonoraquest.com/provider/provider-resources/unitedhealthcare-genetic-and-molecular-testing-prior-authorization/>, or by contacting your Account Manager.

For more information, please visit www.UnitedHealthcareOnline.com or call 877.842.3210.

Sonora Quest Laboratories Prior Authorization Department is also available for any questions you may have regarding this process by calling 866.202.9181.

*The CPT codes provided are based on AMA guidelines and are for informational purposes only. CPT coding is the sole responsibility of the billing party. Please direct any questions regarding coding to the payer being billed.

IMPORTANT UPDATE: Temporary Discontinue Use of the A549/MV1LU Mix for Respiratory Viral Culture Panels

The Centers for Disease Control and Prevention (CDC) has issued a lab alert to discontinue respiratory cultures with A549/MV1LU mix cell lines due to risk of infection to laboratory workers with SARS-CoV-2.

According to the CDC, virus isolation in cell culture of SARS-CoV-2 (COVID-19) specimens are NOT recommended as Coronavirus may grow during the culture process. As a safety precaution for our employees, effective immediately we are temporarily discontinuing the following tests:

TESTING DISCONTINUED EFFECTIVE IMMEDIATELY:

Test Code	Test Name
4576	Influenza A and B Virus DFA and Culture
904245	Influenza (A/B) Rapid Screen w/Reflex Virus Culture/DFA
904248	Influenza Rapid Screen w/ Reflex to Flu Culture/DFA
8155	Respiratory Virus DFA and Culture

Samples that have already been submitted for testing will be stored for a minimum of 30 days. You may add-on testing in that timeframe, please note submitted sources may hinder the ability to add on tests.

POTENTIAL ALTERNATIVE TESTING:

Test Code	Test Name	Source
906336	Influenza A/B and RSV, Qualitative, Real-Time RT-PCR	Nasopharyngeal (NP) Swab
903345	Influenza (A/B) Rapid Screen	Nasopharyngeal (NP) Swab
903346	Respiratory Syncytial Virus, Rapid Screen	Nasopharyngeal (NP) Swab

IMPORTANT BILLING UPDATE:

In an effort to manage the evolving impact of COVID-19, our billing representatives are now working remotely and will be unable to process phone payments. Secure online payments can be made through our Provider Portal at SonoraQuest.com. If for some reason you are unable to process your payment through SonoraQuest.com, please call us at 602.685.5260, or mail your payment to P.O. Box 29661, Department 2059, Phoenix, AZ 85038-9661, referencing your account number. We apologize for any inconvenience that this may cause. Thank you for your understanding.

ANNOUNCEMENT: Attention Quantum™ Users

Recently Quest Diagnostics released a broadcast message in Quantum stating that they are temporarily unable to accept orders for upper respiratory specimen collection and transport supplies using the online process. Please note that message does not apply when ordering from Sonora Quest Laboratories. Please continue placing your supply requests for COVID-19 testing through us as you have been.

It is recommended to request the following for COVID-19 supply orders: Nasopharyngeal (Small Swab) – Supply #20012 in UTM, or Throat / Oropharyngeal (Large Swab) – Supply #20011 in UTM. All eSwab replacements/alternatives below will be utilized internally to fill orders only as needed from our supply warehouse.

- eSwab - Blue-Cap Mini-Tip Culture Swab (Nasopharyngeal) – Supply #25785
- eSwab - White-Cap Routine Culture Swab (Throat) – Supply #25784

Visit [SonoraQuest.com](https://www.SonoraQuest.com) and register for our Provider Portal today to take advantage of the services listed below.

- Search for and order supplies – we make it easy with images for each supply item and the ability to store your favorite supplies and review prior orders
- Securely view detailed client invoices and make payments
- Order lab requisitions and educational patient brochures for your office
- View laboratory testing updates and sign up to receive them via email to ensure you are always current with specimen requirements, new testing, and billing changes
- Submit demographic changes to your account, such as change of address or phone/fax number

Additionally, Quest Diagnostics also released a broadcast message in Quantum stating that they are expanding COVID-19 testing capacity at their laboratories across the US and have supplemented their LDT testing capabilities with the high-throughput, FDA Emergency Use Authorized Roche Diagnostics test (Quest code 39444).

Please note that Sonora Quest Laboratories has also launched testing utilizing the Roche Diagnostics platform. Please refer to client gram volume 16 for the Sonora Quest Laboratories in-house Test Code 907080 - SARS-CoV-2 RNA, QL, RT PCR (COVID-19) – Swabs, or visit www.SonoraQuest.com/coronavirus for additional information and resources.

**UPDATE: Epstein-Barr Virus (EBV) Viral Capsid Antigen (VCA) IgM Delay in Testing
Due to Reagent Backorder and Rerouting of Testing**

In Client Gram volume 9, it was announced that Sonora Quest Laboratories would be temporarily transitioning the EBV testing to Quest Diagnostics until reagent is available. Reagent has been received and testing will resume at Sonora Quest Laboratories beginning Monday, April 6.

Effective April 6, please use the test codes below:

- **2957 - Epstein-Barr Virus Ab to Viral Capsid Ag, IgM**
- **2955 - Epstein-Barr Virus (EBV) Panel**
- **900958 - Mononucleosis Screen w/reflex to EBV Panel**

Any specimens ordered and received prior to April 6 will have the testing completed at Quest Diagnostics. Once all testing at Quest Diagnostics has been completed the test codes below will be inactivated.

- **907073 - Epstein-Barr Virus Ab to Viral Capsid Ag, IgM**
- **904046 - Epstein-Barr Virus (EBV) Panel**

IMPORTANT BILLING UPDATE: SARS-CoV2 (COVID-19) Testing

When submitting a COVID-19 laboratory order to Sonora Quest Laboratories or responding to requests for missing/invalid ICD-10 codes please note the following:

For patients presenting with any signs/symptoms (such as fever, etc.) and where a definitive diagnosis has not been established, please provide ICD-10 code(s) that correlate with signs/symptoms that are documented in the patient's medical chart. U07.1 is only applicable if COVID-19 is confirmed positive at the time the testing is being ordered and documented in the patient's medical record (effective for dates of service on or after 4/01/20).

Please refer to the CDC recommendations below for further coding guidance. All applicable ICD-10 coding provided must be documented in the patient's medical chart.

Complete CDC coding guidance can be found at: <https://www.cdc.gov/nchs/data/icd/COVID-19-guidelines-final.pdf>

f) Signs and Symptoms Without Definitive Diagnosis of COVID-19

For patients presenting with any signs/symptoms associated with COVID-19 (such as fever, etc.) but a definitive diagnosis has not been established, assign the appropriate code(s) for each of the presenting signs and symptoms such as:

- R05 - Cough
- R06.02 - Shortness of breath
- R50.9 - Fever, unspecified

If a patient with signs/symptoms associated with COVID-19 also has an actual or suspected contact with or exposure to someone who has COVID-19, assign Z20.828, Contact with and (suspected) exposure to other viral communicable diseases, as an additional code. This is an exception to guideline I.C.21.c.1, Contact/Exposure.

d) Exposure to COVID-19

For cases where there is a concern about a possible exposure to COVID-19, but this is ruled out after evaluation, assign code Z03.818, Encounter for observation for suspected exposure to other biological agents ruled out.

For cases where there is an actual exposure to someone who is confirmed or suspected (not ruled out) to have COVID-19, and the exposed individual either tests negative or the test results are unknown, assign code Z20.828, Contact with and (suspected) exposure to other viral communicable diseases. If the exposed individual tests positive for the COVID-19 virus, see guideline a).

e) Screening for COVID-19

For asymptomatic individuals who are being screened for COVID-19 and have no known exposure to the virus, and the test results are either unknown or negative, assign code Z11.59, Encounter for screening for other viral diseases. For individuals who are being screened due to a possible or actual exposure to COVID-19, see guideline d).

ASSAY CHANGES:

Please note the Relative Risk result field will move to being reported as a comment for all EMR reporting, and in a new Relative Risk field on the hard copy reports. Please remove the interfacing mapping below from your test mapping.

Test 906897	Cardio IQ ADMA and SDMA	
Effective:	4/13/20	
Interface Mapping to remove:	Result Code 11906897	Result Name ADMA Relative Risk

Test 906902	Cardio IQ Galectin-3	
Effective:	4/13/20	
Interface Mapping to remove:	Result Code 11906902	Result Name Galectin-3 Relative Risk

Test 906894	Cardio IQ HDL2b	
Effective:	4/13/20	
Interface Mapping to remove:	Result Code 11906894	Result Name HDL2b Relative Risk

Test 906896	Cardio IQ Myeloperoxidase (MPO)	
Effective:	4/13/20	
Interface Mapping to remove:	Result Code 11906896	Result Name Myeloperoxidase Relative Risk

Test 906903	Cardio IQ NMR LipoProfile w/ Lipids	
Effective:	4/13/20	
Interface Mapping to remove:	Result Code	Result Name
	90688411	LDL-P Relative Risk
	90688412	Small LDL-P Relative Risk
	90688413	LDL Size Relative Risk
	90688414	HDL-P Relative Risk
	90688415	Large HDL-P Relative Risk
	90688416	HDL Size Relative Risk
	90688417	Large VLDL-P Relative Risk
	90688418	VLDL Size Relative Risk
	90690311	LDL Cholesterol, Calculated Relative Risk
	90690312	HDL Cholesterol Relative Risk
	90690313	Triglycerides Relative Risk
	90690314	Cholesterol, Total Relative Risk
	90690315	Non-HDL Cholesterol Relative Risk
	90690316	Cholesterol/HDL ratio Relative Risk
	90690317	TG/HDL-C Relative Risk

Test 906884	Cardio IQ NMR LipoProfile w/out Lipids	
Effective:	4/13/20	
Interface Mapping to remove:	Result Code	Result Name
	90688411	LDL-P Relative Risk
	90688412	Small LDL-P Relative Risk
	90688413	LDL Size Relative Risk
	90688414	HDL-P Relative Risk
	90688415	Large HDL-P Relative Risk
	90688416	HDL Size Relative Risk
	90688417	Large VLDL-P Relative Risk
	90688418	VLDL Size Relative Risk

Test 906900	Cardio IQ OmegaCheck	
Effective:	4/13/20	
Interface Mapping to remove:	Result Code	Result Name
	12906900	OmegaCheck Relative Risk

Test 906898	Cardio IQ Oxidized LDL	
Effective:	4/13/20	
Interface Mapping to remove:	Result Code	Result Name
	11906898	Oxidized LDL Relative Risk

Test 906901	Cardio IQ TMAO (Trimethylamine N-oxide)	
Effective:	4/13/20	
Interface Mapping to remove:	Result Code	Result Name
	11906901	TMAO Relative Risk

ASSAY CHANGES:

Test 907080	SARS-CoV-2 RNA, QL, RT PCR (COVID-19) – Swabs
Effective:	4/16/20
Specimen:	<p>Preferred - One (1) healthcare professional-collected nasopharyngeal (NP) flocked or polyester-tipped swab in Viral Transport Media (VTM) or equivalent Universal Transport Media (UTM). Sonora Quest provides the following supplies which may be ordered through your normal process:</p> <ul style="list-style-type: none"> • Nasopharyngeal (Small Swab) – Supply #20012 • Throat (Large Swab) – Supply #20011 <p>Alternative - One (1) healthcare professional-collected nasopharyngeal (NP) flocked or polyester-tipped swab in multi-microbe media (M4, M4RT, M5, M6), commercially available prefilled vials of 2 – 3 mL of phosphate buffered saline (PBS) 1x pH 7.4 (range 7.2 – 7.4) or sterile saline (0.85% to 0.90%), or 1 mL Amies liquid elution swab (eSwab).</p> <p>One (1) healthcare professional-collected oropharyngeal (OP) flocked or polyester-tipped swab in Viral Transport Media (VTM) or equivalent Universal Transport Media (UTM), multi-microbe media (M4, M4RT, M5, M6), commercially available prefilled vials of 2 – 3 mL of phosphate buffered saline (PBS) 1x pH 7.4 (range 7.2 – 7.4) or sterile saline (0.85% to 0.90%), or 1 mL Amies liquid elution swab (eSwab).</p> <p>One (1) healthcare professional-instructed, patient self-collected (such as a drive-thru testing site), or healthcare professional-collected nasal flocked or polyester-tipped swab in Viral Transport Media (VTM) or equivalent (UTM), cobas PCR Media Uni Swab Sample Kit, cobas PCR Media Dual Swab Sample Kit, cobas PCR Media Kit, or commercially available prefilled vials of sterile saline (0.85 - 0.90%).</p> <p>NOTE: Due to the amount of Amies liquid elution, there is only enough to run specimen once and will not be enough to repeat specimen, if needed.</p> <p>Nasopharyngeal collection instructions and other resources can be found at www.SonoraQuest.com/coronavirus.</p>
Stability:	<p>Room temperature: 48 Hours Refrigerated (Preferred): 48 Hours Frozen: If delivery and processing exceed 48 hours, store specimens at -70°C or lower and transport overnight in dry ice.</p>

DISCONTINUED TEST:

Test 7059	Pancreatic Polypeptide
Effective:	4/13/20
Comment:	Test has been discontinued. There is no alternative testing at this time.

ASSAY CHANGES:

Effective April 20, we will be transitioning the instrument platforms on the testing below from Siemens Immulite to Beckman Coulter Dxl 600 ImmunoAssay System.

Between the dates of April 20 and June 3, rebaseline testing on the Siemens Immulite for Thyroglobulin will be provided at no charge upon request. To request this service, contact Client Services at 602.685.5000 within 7 days of the original request.

Test 9150	Thyroglobulin Antibodies
Setup:	Days: Monday - Friday
Reference Range:	≤ 3.9 IU/mL

Test 9410	Thyroglobulin with Thyroglobulin Antibodies
Specimen:	2 mL refrigerated serum from a serum separator tube (SST) (1.0 mL min)
Setup:	Days: Monday - Friday
Reference Range:	≤ 50.0 ng/ml

NEW ASSAY: Coronavirus COVID-19 SARS-CoV-2 Antibody IgG

Detection of IgG antibodies may indicate exposure to SARS-CoV-2 (COVID-19). Testing is recommended at least 10 days after potential exposure or onset of symptoms, to allow for the development of IgG antibodies. The addition of the IgG antibody test option provides insight into an individual's immune response and recent exposure to the SARS-CoV-2 virus **but is not intended for diagnosis of active infection.**

Interpretation of results:

- A Negative result indicates that one has not developed a detectable level of SARS-CoV-2 IgG. It does not rule out SARS-CoV-2 infection, particularly in those who have been in contact with the virus. Follow-up testing with a molecular diagnostic should be considered to rule out infection in these individuals.
- An Equivocal result may occur before an adequate antibody level has developed or may be a cross reaction. Retesting should be considered in 1-2 weeks if clinically indicated.
- A Positive result, in conjunction with the resolution of symptoms, indicates that the individual has recovered from SARS-CoV-2 infection, however these results may be due to past or present infection with non-SARS-CoV-2 coronavirus strains, such as: Coronavirus HKU1, NL63, OC43, or 229E. The relationship between IgG positivity and immunity to SARS-CoV-2 has not yet been firmly established.

Test 907097	Coronavirus COVID-19 SARS-CoV-2 Antibody IgG	
Available:	4/24/20 (Available in Quantum on 4/27)	
Specimen:	1 mL refrigerated serum from a serum separator tube (SST) (0.5 mL min.)	
	Important Notes: <ul style="list-style-type: none"> • In the interest of safety, and to allow us to best meet demand, the Patient Service Centers listed on page 2 will only serve patients with appointments for COVID-19 Antibody testing during the hours listed. • In-office phlebotomists and our mobile diagnostic service staff will be able to perform collection for COVID-19 Antibody testing. • Sonora Quest Patient Service Centers do not collect COVID-19 nasopharyngeal and oropharyngeal (throat) samples. 	
Stability:	Room temperature: 24 Hours Refrigerated (Preferred): 5 Days Frozen: Not established/Stability studies are in progress	
Method:	Enzyme Immunoassay (EIA)	
Reference Ranges:	Negative	
Setup:	Monday – Friday	
Reports:	1-4 Days	
CPT*:	86769	
Price:	Client: \$65.00 Patient: \$65.00	
Interface Mapping:	Result Code 10907097	Result Name Coronavirus COVID-19 SARS-CoV-2 Antibody IgG
Comments:	This test is a qualitative enzyme immunoassay (ELISA) used for the detection of SARS-CoV-2 (COVID-19) IgG. The test was validated, and its performance characteristics determined by, Sonora Quest Laboratories. Under section IV.D of the FDA's Policy for Diagnostic Tests for Coronavirus Disease-2019 this test falls under the FDA's emergency use notification policy. This test has not been reviewed by the FDA.	

Patient Service Centers:

Patients refusing temperature checks will not be admitted into the Patient Service Centers.

If:	Then:
The person screened has a temperature less than or equal to 100.3°	Person may continue with their scheduled appointment as normal.
The person screened has a temperature greater than or equal to 100.4°	Person is required to leave the site. Temperature screener will communicate with the individual that they need to go home and contact their physician or return when their temperature has been reduced to below 100.4.

In the interest of safety, and to allow us to best meet demand, the following Patient Service Centers are currently only serving patients with appointments for COVID-19 Antibody testing:

Patient Service Center Address	Patient Service Center Hours
10450 E Riggs Rd Suite 109, Chandler, AZ 85248	7:00-3:00 M-F
6320 W Union Hills Dr. Suite 160, Glendale, AZ 85308	8:00-4:00 M-F
9980 W Glendale Ave Suite 120, Glendale, AZ 85307	6:30-3:00 M-F
1515 E Cedar Ave Bldg. F, Flagstaff, AZ 86004	7:00-4:00 M-F (Closed 12:00-1:00)
6344 E Broadway Rd Suite 118, Mesa, AZ 85206	9:00-5:00 M-F
3805 E. Bell Road, #1500, Phoenix, AZ 85032	8:00-4:00 M-F
926 E. McDowell Rd., #122, Phoenix, AZ 85006	7:00-4:00 M-F
13856 W Waddell Rd Suite 107, Surprise, AZ 85379	7:00-4:00 M-F
2000 E Southern Avenue Suite 101, Tempe, AZ 85282	7:00-3:30 M-F
6565 E Carondelet Dr. Suite 255, Tucson, AZ 85710	6:00-3:00 M-F

Additionally, the following locations now have dedicated hours to serve only patients with appointments for COVID-19 Antibody testing:

Patient Service Center Address	Patient Service Center Dedicated Hours
3003 Hwy 95 Suite H81, Bullhead City, AZ 86442	1:00-4:00 M-F
1860 E. Salk Dr., #A-1, Casa Grande, AZ 85122	1:00-4:00 M-F
203 S Candy Ln Suite 4B, Cottonwood, AZ 86326	1:00-3:30 M-F
1151 S La Canada Suite 206, Green Valley, AZ 85614	1:00-4:00 M-F
2505 Hualapai Mountain Rd Suite A, Kingman, AZ 86401	1:00-4:00 M-F
1964 Mesquite Ave Unit A, Lake Havasu City, AZ 86403	1:00-4:00 M-F
21300 N. John Wayne Pkwy., Bldg. 3, #106, Maricopa, AZ 85139	1:00-4:00 M-F
1848 E Innovation Park Dr., Oro Valley, AZ 85755	1:00-4:00 M-F
117 E Main St Building C Suite 200, Payson, AZ 85541	1:00-4:00 M-F
980 Willow Creek Rd Suite 203, Prescott, AZ 86301	1:00-4:00 M-F
3161 N Windsong Dr. Suite B, Prescott Valley, AZ 86314	1:00-4:00 M-F
2450 Show Low Lake Rd. Suite 3B, Show Low, AZ 85901	1:00-4:00 M-F
1150 S Highway 92 Suite E, Sierra Vista, AZ 85635	1:00-4:00 M-F
1440 W. Valencia, #130, Tucson, AZ 85746	1:00-4:00 M-F
2270 S Ridgeview Dr. Suite 301, Yuma, AZ 85364	1:00-5:00 M-F

Patients can schedule appointments on any device at [SonoraQuest.com](https://www.SonoraQuest.com) or call us toll-free at 1.855.367.2778 to schedule by phone, Monday – Friday, from 7:30 to 4:00.

ANNOUNCEMENT: Scheduled Application Server Maintenance

On Sunday, April 26, 2020, Sonora Quest Laboratories will be performing application server maintenance. As a result, all computer systems will be unavailable beginning at 6:00 p.m. until approximately 11:00 p.m.

During this period, our Client Services Representatives will not have access to computerized information or patient results. All reporting will resume by normal processes once our systems are operational. Quantum users will have uninterrupted access to patient results that were completed prior to 6:00 p.m. Sunday. Quantum will be updated with results completed during the down-time once the server maintenance is completed.

STAT courier services and STAT testing will remain available during this time and will be reported manually by phone via our established down-time processes.

During the down-time, please contact us as follows:

- Client Services: 602.685.5050
- Logistics (for pick-ups including Mobile Diagnostic Services STAT phlebotomy requests): 602.685.5052

ANNOUNCEMENT: Patient Service Center Closure

Effective Tuesday, April 28, 2020, our Patient Service Center located at 11209 N. Tatum Blvd., Suite 185., in Phoenix will be closed. Patients can visit www.SonoraQuest.com for nearby locations and for a complete listing of our Patient Service Centers.