FrontRunners®

ENTERPRISE RESOURCE PLANNING SOFTWARE

APRIL 2019

Powered by **Gartner**® Methodology

Software Advice®

CONTENTS

INTRODUCTION

This FrontRunners analysis is a data-driven assessment identifying products in the Enterprise Resource Planning (ERP) software market that offer the best capability and value for small businesses. For a given market, products are evaluated and given a score for Usability (x-axis) and User Recommended (y-axis). FrontRunners then plots 10-15 products each on a Small Vendor and an Enterprise Vendor graphic, based on vendor business size, per category.

In the ERP FrontRunners infographic, the minimum qualifying scores were 3.53 for Usability and 3.70 for User Recommended.

To be considered for the ERP FrontRunners, a product needed a minimum of 20 user reviews published within 18 months of the evaluation period. Products needed a minimum user rating score of 3.0 for both Usability and User Recommended.

INTRODUCTION

The minimum score cutoff to be included in the FrontRunners graphic varies by category, depending on the range of scores in each category. No product with a score less than 3.0 in either dimension is included in any FrontRunners graphic. For products included, the Usability and User Recommended scores determine their positions on the FrontRunners graphic.

DEFINING ERP SOFTWARE

Enterprise Resource Planning (ERP) software helps organizations track information across all departments and business functions, from accounting to human resources to sales and beyond, and leverages a shared database to provide a single "source of truth" across modules.
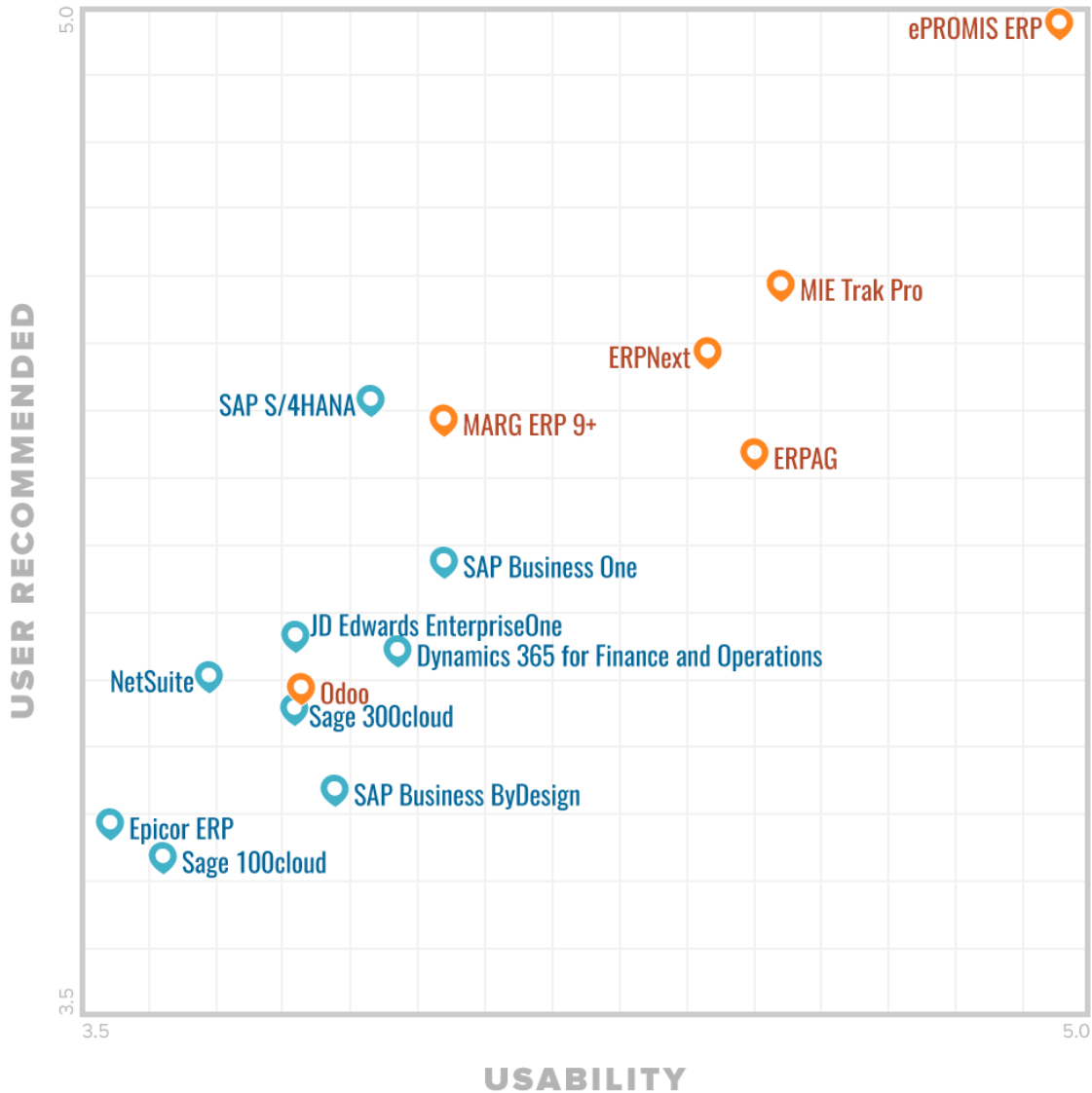
Software Advice's FrontRunners is focused on the North American Operational ERP market, which is oriented to buyers in "product-centric" industries such as manufacturing, distribution, retail, etc. We identify this set of core capabilities for the Operational ERP category: core financials, human capital management (HCM) and at least two of the following: inventory management, supply chain management, manufacturing and/or enterprise asset management.

FRONTRUNNERS

(SMALL & ENTERPRISE VENDORS)

**FRONTRUNNERS® FOR ERP,
APRIL 2019**

For each individual rating in both the Usability and User Recommended criteria, the methodology weighs recent reviews more heavily.

FRONTRUNNERS SCORES

(SMALL VENDORS)

		TOTAL SCORE	USABILITY SCORE	USER RECOMMENDED SCORE
1	ePROMIS ERP	9.92	4.96	4.96
2	MIE Trak Pro	9.10	4.54	4.56
3	ERPNext	8.89	4.43	4.46
4	ERPAG	8.77	4.50	4.26
5	MARG ERP 9+	8.39	4.04	4.36

FRONTRUNNERS SCORES
(ENTERPRISE VENDORS)

		TOTAL SCORE	USABILITY SCORE	USER RECOMMENDED SCORE
1	SAP S/4HANA	8.33	3.93	4.39
2	SAP Business One	8.19	4.04	4.15
3	Dynamics 365 for Finance and Operations	7.98	3.97	4.02
4	JD Edwards EnterpriseOne	7.87	3.82	4.04
5	Odoo	7.79	3.83	3.96
6	Sage 300cloud	7.75	3.82	3.93
7	SAP Business ByDesign	7.69	3.88	3.81
8	NetSuite	7.67	3.69	3.98
9	Sage 100cloud	7.32	3.62	3.71
10	Epicor ERP	7.30	3.54	3.76

RUNNERS UP

1C:Enterprise

1C:ERP 2 ENG

1Staff Back Office

24SevenOffice

360 Enterprise Suite

A2000

ABACUS by Avolution

ABS by Apparel Business

Academia ERP

Accentis Enterprise

Accnu

AcTouch.com

Acumatica Cloud ERP

ADempiere

Adjutant

ADS Solutions - Accolent ERP

Affinity ERP

Agiliron

Agility DMSI

Akuiteo

AllProWebTools

AlphaMax ERP

ApparelMagic

Apprise ERP

APTEAN ERP

APTERP (Application Process Technology)

Aquilon ERP

Avantune

AvaTax

Awery Aviation Software

Axis Diplomat

aXpire

BatchMaster ERP

bcFood

BingoForge

Bitrix24

BizAutomation

Blue Link ERP

BlueCherry

Bright Suite

BST10

BUSINESS by Miles

Business Planning and Consolidation

CAMS ThreeRivers

CentralBOS

CentralReach

Cetec ERP

Clappia

CloudSuite by AIT Business

CMiC

COINS

Commate ERP

Compiere

coreERP

Costpoint 7

CREST ERP

Datacor Chempax

DEACOM ERP Software

Deltek Professional Services

Deskera ERP

DistributionPlus

Dolibarr ERP & CRM

e-intelliprise

E2 Manufacturing System

E2 Shop System

EAZY ERP

ebizframe ERP

ECi M1

Ecount ERP

EFACS E/8

Ellucian Banner

Enterprise 21 ERP

Enterprise Resource Management

Epicor Distribution

Epicor Eclipse

Epicor iScala

Epicor Prophet 21

ERP by TSS

ERP Gold

ERP123

eSchool

Everest Software

EVO~ERP

Exact Globe Next

Exact Macola

Exact MAX

Expenzing

FACT ERP.NG

Finesse

Finly.io

Fitnet Manager

Flectra

FlexiBake

Focus 8

Focus ERP

FOCUS I

Foundation 3000

Fulfil.IO

Fyle

Gaina Core ERP System

Genius Manufacturing

Global Shop Solutions

GLOVIA G2

Harmony PSA

Idee-dSMS - digital Student
Management System

IFS Applications

IFS Manufacturing

In4Suite

Incluziv ERP

Infor CloudSuite Business

Infor Customer Experience Suite

Infor ERP

Infor LN

Infor M3

Infor SyteLine ERP

Infor VISUAL

Intacct

Intact iQ

Integral Accounting Enterprise

Intuitive ERP

INxSQL Distribution

IQMS Manufacturing

JAMS Scheduler

JobBOSS

Jonas Enterprise

Jonas Premier

Jupsoft eConnect K12

JustFoodERP

Kechie

Khaos Control Cloud

Koridor

Lawson M3 Enterprise Management System

Lift ERP

Made2Manage ERP

MasterControl Documents

Megaventory

MFG/PRO

Microsoft Dynamics 365

Microsoft Dynamics NAV

Microsoft Dynamics SL

Minotaur Business System

Mobile Office Manager

Momentis Fashion System

MRPEasy

Multiview Enterprise .NET n10

MYOB Advanced

N41

NebuCore

NetSuite

NetSuite OneWorld

NetSuite SRP (Service Resource Planning)

Odoo CRM

Openbravo ERP

OpenLM

OptimumHQ

Oracle ERP

Orax SDI

ORCA Financial

Origami

Ormandy

PACT ERP

Paragon ERP

Praesto AE

Preactor APS

Priority Software

PrismERP

Process Excellence Temple

ProcessPro Premier	SapphireOne
Procurify	Screendragon
Prodmode	semilimes
Produce Pro Software	Seradex ERP
Productive	ServMan
Project Insight	Skedify
Prolitus	Sparkrock
Pronto Xi ERP	Stafiz
QT9 Quality Management Software	Standard ERP
QuickEasy BOS	StarShip
RamBase	Starta
Ramco ERP	Stone Profit System
Rapid Response Manufacturing	SX Enterprise
RazorERP	Sync
RealxERP	SYSPRO
Reflex ERP Software	SyteLine
RetailOps	The Plex Manufacturing Cloud
S2K Enterprise	Total ETO
Sage 100 Contractor	TrueERP
Sage 300 Construction and Real Estate	Unanet
Sage ERP Suite	UNIT4 ERP
Sage Live	Validis
SAM Pro Enterprise	VersAccounts

VIENNA Advantage ERP & CRM	**Workday Financial Management**
Viewpoint - Spectrum	**Workday HCM**
VISCO	**WorkWise ERP**
Vista by Viewpoint	**Wylie Systems Point of Sale**
VMS Software Solutions Suite	**XERP**
Weclapp Cloud CRM	**Xledger**
Wherefour	**XoroERP**
WinWeb Cloud ERP	**Yunbit ERP**
WorkBook	**Zybo Cargo Suite**
WorkClout	

METHODOLOGY BASICS

The FrontRunners methodology assesses and calculates a score for products on two primary dimensions: Usability on the x-axis and User Recommended on the y-axis.

The Usability score is a weighted average of user ratings including:

- End-user ratings of one to five stars on the product's ease of use.

- End-user ratings of one to five stars on the product's functionality.

The User Recommended score is an overall weighted average of scores including:

- End-user ratings of one to five stars on how valuable users consider the product to be relative to its price.

- End-user ratings of one to five stars on how likely they are to recommend the product to others.

There are up to two FrontRunners graphics for each market, one Small Vendors and one Enterprise Vendors graphic. The Small Vendors graphic highlights qualifiers from smaller (by employee size) vendors, while the Enterprise Vendors graphic displays qualifiers for larger (by employee size) vendors.

METHODOLOGY BASICS

Markets are defined by a core set of functionality, and to be eligible for FrontRunners, products must offer that core set of functionality. Core functionality required is determined by our research analysts, who provide coverage for and have familiarity with products in that market. Additionally, a product must have at least 20 unique user-submitted product reviews published within 18 months of the start of the analysis period across the three Gartner Digital Markets web properties: softwareadvice.com, capterra.com and getapp.com.

Inclusion in the Small Vendor or Enterprise Vendor FrontRunners graphics is based on vendor employee count. Vendors eligible for the Enterprise Vendor graphic must have more than the median employee count for all vendors in the market, or 100 employees—whichever is greater. Vendors whose employee counts do not meet either of those thresholds qualify for the Small Vendor graphic.

[1] *In the event fewer than 10 products qualify for either a Small Vendors or Enterprise Vendors FrontRunners graphic, the vendors that do qualify will be combined into a single graphic.*