# Resources and Services Directory for Head Injury and Other Conditions



Injury Prevention Service Oklahoma State Department of Health

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## Acknowledgements

The *Resource Directory for Head Injury and Other Conditions* was first developed by Ruth Azeredo and the Traumatic Neurologic Injury Advisory Council and other partners in 2007. The original Directory was reviewed by individuals selected for their expertise and differing perspectives representing patients and families, the Oklahoma State Department of Health (OSDH), Oklahoma State Department of Education, Department of Mental Health and Substance Abuse, Department of Human Services, hospitals, and other organizations and agencies. It has been updated in 2011 to reflect current resource availability.

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Resources and Services Directory for Head Injury and Other Conditions	

**Section 1: Introduction and Background of Head Injury** 

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## Introduction and Background of Head Injury

#### **Purpose and Use of Resources and Services Directory**

The intent of the directory is to help individuals, families, and providers know what resources and services are available in the state of Oklahoma for head injury and other conditions, and how they may seek referral or obtain them directly. The need for such a document became readily apparent while responding to the many inquiries and requests for information related to head injury, immediate and long term services, and disability-related social and employment issues. Although developed for persons who sustained a brain injury and their families, the directory is useful for persons with other conditions, persons with disabilities, and the general population. The agencies, organizations, and the broad array of health and social services citizens may need are included in the directory. The services are organized by the phases or continuum of care that patients and families may encounter following an injury event, from prehospital to acute and rehabilitative care to the broad array of community life services.

Substantial information is devoted to specific populations such as children, Native Americans, veterans, and the organizations that provide basic health and social services to improve daily living. The accessibility and availability of services in Oklahoma vary by geographic region, resources, and the distribution of professionals and other providers. The resource needs of children 18 years and younger were highlighted in a recent follow up study of children with head injury which helped to determine need for short- and long-term rehabilitation, information about special education, and transitional services to higher education and work.

The directory was first completed in 2006 after review and input by colleagues and members of the Advisory Council and Task Force. The Directory Committee assisted with distribution of materials. Information in the directory is updated periodically and includes all aspects of care and the services that may be needed and requested by persons with traumatic brain injury and other conditions. Because each individual, family, or provider wants information specific to their area(s) of need, individual sections may be requested by calling the Injury Prevention Service (405/271-3430) or information may be downloaded from the IPS web page (http://ips.health.ok.gov). If there are further questions after reviewing the information, individuals may contact the Traumatic Brain Injury Program. Contact information for direction listings is subject to change.

## **Definition of Selected Terms**

Abbreviated Injury Scale (AIS) – Abbreviated injury scale (AIS) scoring was developed by the Association of Automotive Medicine, initially for the purpose of assessing survival following motor vehicle crashes. It is a standardized system for categorizing injury type and severity. Although AIS is based on anatomical injury, it includes physiologic measures as injury descriptors, such as occurrence and length of loss of consciousness, amount of bleeding, etc. AIS 1 is not consistent with the definition of traumatic brain injury. AIS 2 is moderate injury. AIS is serious injury. AIS 4 severe injury, and AIS 5 critical injury. AIS 6 is a nonsalvageable injury.

**Americans with Disability Act (ADA)** – The ADA is a federal act that was passed in 1990 to prohibit discrimination against persons with disabilities, including brain injury, in the areas of:

- Public accommodations such as building and sidewalk accessibility
- Employment
- Transportation
- State and Local Government Services
- Telecommunications

**Assault** – An act of violence resulting in injury.

**Case Management** – Facilitating the access of a patient to appropriate medical, rehabilitation and support programs, and coordination of the delivery of services. This role may involve liaison with various professionals and agencies, advocacy on behalf of the patient, and arranging for purchase of services where no appropriate programs are available.

**Cognitive Ability** – The ability to accumulate and retain new knowledge.

**Cognitive Rehabilitation** – Therapy which helps persons in the management of problems in perception, memory, thinking, attention, judgment and problem solving. Skills are practiced and strategies devised/taught to improve function and compensate for deficits. The interventions are based on an assessment and understanding of the person's brain-behavior deficits. Services are provided by qualified practitioners.

**Community re-entry/integration** – Services to prepare client to enter community knowing where and how needed services may be obtained.

**Community Resources** – Public or private agencies, schools or programs offering services to the public. They are usually funded by government agencies, community initiatives, donations and fees.

**Community Skills** – Those abilities needed to function independently in the community. They may include: telephone skills, money management, pedestrian skills, use of public transportation, meal planning and cooking.

**Compensation Technique** – A method of working around a functional impairment by using techniques designed to help a person with a disability overcome the impairment (for example, for memory impairment, a person uses a calendar or notebook to record information).

**Competitive Employment** – Work in the competitive labor market that is performed on a full-time or part-time basis in an integrated setting; and for which the individual is compensated at or above, but not less than, the minimum wage.

**Computed Tomography** – CT scanning is the most common imaging modality used initially for the diagnosis and medical management of head-injured patients. CT scan evaluates presence or absence of intracranial hemorrhage and osseous injuries, and has relatively low cost.

**Day program** – A non-residential program of services intended to increase the functional ability of the consumer through therapeutic intervention and supervised activities. These services facilitate community integration.

**Depression** - A state of disorder marked by sadness, inactivity and self-depreciation.

**Disability** (Many medical, economic, and social definitions) - Limitation in performing tasks, activities and roles in the manner or within the range considered normal for persons of the same age, gender, culture, and education. The expression of a physical, mental, or sensory limitation in a social context; the gap between a person's capabilities and the demands of the environment. Includes developmental disability, and disability related to chronic disease, injury and secondary conditions.

**Disability Rating Scale (DRS)** – The DRS evaluates the person on 8 categories of disability and scores his or her functioning areas that include, among others:

- Level of arousal, awareness, and responsiveness
- Cognitive skills needed for self-care activities
- Dependence on others
- Psychosocial adaptability, which includes flexibility and the ability to adapt to different people and situations. The highest possible score is 30 points. In this scale, a lower score is better.

**Evaluation in a Workshop Setting** – A process whereby the client's work potential is assessed in a controlled area using simulated or actual job tasks to assess ability to relate to demands of the work environment and perform adequately. Has the following characteristics: 1) client may not be paid; 2) client is exposed to tasks on which performance can be assessed; 3) client's performance is supervised and evaluated in coordination with the evaluation staff; and 4) existence of established evaluation program.

**Emergency medical services system** – An organized system that provides personnel, facilities and equipment for the coordinated delivery of health care services in a specific geographical area under emergent conditions.

**Epidemiology** – The study of the distribution and determinants of health and disease (including injuries) in populations.

- It is a component of public health and constitutes the scientific methods used to reason about the cause and natural course of disease or conditions.
- Epidemiologic research incorporates statistical techniques with an understanding of biological, behavioral and social mechanisms important in disease occurrence and spread.
- Utilizes group/aggregate data; numerator-denominator oriented.

## **Epidemiologic Measures**

**Rate** Measures the risk of acquiring the injury/disease (incidence) in a certain time interval:

Numerator (New cases in a time interval)

Denominator (Population at risk of developing disease or being injured at the

beginning of the time interval.

**Surveillance** The ongoing systematic collection, analysis and interpretation of health/injury data

needed to plan, implement, and evaluate programs.

**Incidence** Measures risk of disease or injury in a population.

**Prevalence** Measures the burden of disease or injury within a population

**Evaluation On-The-Job** – Has the characteristics: 1) the client is not necessarily paid; 2) it is primarily for the client's benefit; 3) it will not necessarily result in employment; 4) the employer does not experience immediate gain; 5) the client does not displace or fill any vacant worker slots; and, the client's performance is supervised and evaluated by the employer and/or the evaluation staff. The client is given the opportunity to experience the specific requirements necessary to do the specific job in an actual job setting.

**Follow up – Vocational –** Supportive assistance during the initial stage of a new program or job placement and which may determine to what degree the past and present program is adequate in meeting client needs and/or ascertain the readiness of clients to benefit from new programs.

**Family Services** – Services provided by a social worker or counselor to assist family (and patient) counseling in coping with the particular disease/condition of a client.

**Functional Assessment** – An evaluation that determines how well a person with a disability can perform specific job-related duties. The assessment may be done at a mock job setting or in an actual job setting during a period of several days.

**Functional Limitation** – Any restriction or lack of ability to perform an activity in the manner or within the range considered normal for a human being, which is chronic or permanent in nature, and/or which is judged to be a cultural, social, economic, and/or environmental disadvantage.

## Glasgow Coma Score (GCS) – Developed by Teasdale and Jennett

Use of three items proven to be the most sensitive measures of severity of head injury and predictors of immediate outcome. (There is no absolute measure of what constitutes a severe injury.) The GCS measures eye opening (4 points), best motor response (6 points), and verbal response (5 points).

Eye opening	Response Opens eves on own	<u>Points</u> E4
Lye opening	Opens eyes on own Opens eyes when asked in a loud voice	3
	Opens eyes when pinched	2
	Does not open eyes	1
	Does not open eyes	1
Best motor	Follows simple commands	M6
response	Pulls examiner's hand away when pinched	5
	Pulls a part of body away when examiner pinches him	4
	Flexes body inappropriately to pain (decorticate posturing)	3
	Body becomes rigid in an extended position when examiner	
	pinches person	2
	Has no motor response to pinch	1
Verbal response (Talking)	Carries on a conversation correctly and tells examiner where he is, who he is, and the month and year	V5
( 0)	Seems confused or disoriented	4
	Talks so examiner can understand person but makes no sense	3
	Makes sounds that examiner cannot understand	2
	Makes no noise	1

**Handicap** – A condition, barrier, or disadvantage imposed by society, the environment, or by one's self that limits or prevents fulfillment of a (social) role that is "normal" for an individual.

**Health Service** – The delivery of direct, preventive, assessment and therapeutic intervention services to individuals whose growth, adjustment, or functioning is actually impaired or may be at risk of impairment.

**Home Modifications** – Redesigned staircase, ramps, toilets, new entrances to home to allow passage and movement, etc.

**Homicide** – The killing of one person by another.

**Impairment** – Discrete loss or abnormality of mental, cognitive, emotional, physiological, biochemical, or anatomical structure or function at the organ level, including all losses or abnormalities, not just those attributable to the initial pathophysiology. All pathologies are accompanied by impairments in either the specific functioning of an organ or organ system.

**Independent Living Center/Program** – A place in the community for persons with disease, injury, or secondary conditions to learn basic self care and daily living skills to live in the community as independently as possible. Community-based services are available to maximize a person's ability to be self-directed and allow her/him to live at home with the maximum personal control over how services are delivered, combined with the opportunity to work as appropriate.

**Instrument** – A questionnaire, test or other data collection form used to gather information about an opinion, condition or injury and/or knowledge, attitudes, behavior, etc.

**Job Modification or Accommodation** – Any change or adjustment to a work task in order that a person with a disability may perform that task at the highest possible level of independence.

**Job training -** Services to provide client with various skills specific to job types.

**Long Term Acute Care Hospital/Center** – A long term acute care (LTAC) hospital differs from acute care hospitals in three basic ways. First, length of stay (LOS) must be an average of 25 days based on a predetermined Diagnosis Related Group (DRG). Patients are discharged to LTACs as available when they need extended LOS and intensive medical services. Second, reimbursement for patients in LTACs is based on actual costs up to the TEFRA target. The TEFRA rate is determined by Cost Base/Medicare discharge which is controlled by the Balanced Budget Act of 1997. Long term acute care hospitals have an average length of stay (LOS) of 25 days. They provide 6.5 to 8.5 nursing hours per day based on acuity (amount of nursing time needed to assist/teach patients in activities of daily living (ADL) such as eating, grooming, and toileting.) The acuity of therapy is based on diagnosed need and patient tolerance. There are no maximums or minimums by guidelines and not all patients receive therapy. Type of patients served are ventilator dependent and medically complex patients. Long term acute care hospitals have an average length of stay (LOS) of 25 days. They provide 6.5 to 8.5 nursing hours per day based on acuity (amount of nursing time needed to assist/teach patients in activities of daily living (ADL) such as eating, grooming, and toileting.) Patients are usually discharged to home with family or Home Health, nursing home, a skilled nursing facility (SNF), assisted living, or rehabilitation.

**Long term care facility/nursing home** – A facility which provides 24-hour nursing care prescribed by a physician.

**Medicaid** – A medical assistance program that helps people who cannot afford to pay for their medical care. Medicaid is a joint federal/state funded program and covers a majority of people on low incomes, including pregnant women, senior adults, and persons with disabilities. Provided under Title XIX of the Social Security Act of 1966.

**Magnetic Resonance Imaging (MRI)** – MRI is sensitive in identifying parenchymal injuries, brainstem injuries, subdural hematomas of differing age and size, and nonhemorrhagic diffuse brain injuries.

**Medicare** – a health insurance program offered by the Social Security Administration to help people pay for their medical care. Part A helps pay for inpatient hospital care, inpatient care in a

skilled nursing facility following a hospital stay, and hospice care. Part B helps pay for doctor's services, outpatient hospital care, diagnostic tests, ambulance services, and medical equipment. The hospital insurance system and the supplementary medical insurance for disabled or aged persons created by the 1965 amendments to the Social Security Act of 1966.

**Memory** – **Long Term** – Refers to recall thirty minutes or longer after presentation. Requires storage and retrieval of information which exceeds the limit of short-term memory.

**Memory – Short Term –** Primary or "working" memory; its contents are in conscious awareness. A limited capacity system that holds up to seven chunks of information over periods of 30 seconds to several minutes, depending upon the person's attention to the task.

**Natural Work Supports** – Assistance provided to a person with a disability through means that already exist in a workplace (for example, a co-worker is a partner to the person with a disability).

**Outcome** – Refers to status of the injured at specific points in time. May refer to survival/no survival, or any measure of physical/mental/emotional/social effects post injury.

**Psychological Services** for TBI survivors that include cognitive retraining, management counseling of behavior, and the development of coping skills by the client and members of the family.

**Prevention** – Primary – Measures to prevent the injury/disease/condition from occurring.

Secondary – Measures to treat the injury/disease/condition to prevent further illness and disability.

Tertiary – Measures to maintain/enhance status and reduce progression to disability.

**Pre-vocational** – Providing basic training in tasks of specific jobs to individuals as training part of rehabilitation.

**Program** – A set of activities applied to preventing/educating on disease or injury; includes a plan, design, funding, implementation and evaluation.

Quality of Life – The total well being of an individual (usually as perceived by the individual), encompassing both physical and psychosocial determinants. A rating of what kind of existence a person experiences. In estimating the quality of life, elements include performance of societal roles, physical status, emotional status, social interactions, intellectual functioning, economic status, support systems and health status. Additional considerations are mobility and activities of daily life, living arrangements, social relationships, work and leisure activities, present satisfaction and future prospects.

**Reasoning** – **Problem-Solving** – The ability to analyze information related to a given situation and generate appropriate response options. Problem-solving is a sequential process that typically proceeds by: identification of the problem; generation of response options; evaluation of

response option appropriateness; selection and testing of first option; and analysis as to whether solution has been reached.

**Referral Source** – Person or facility sending a client for services. This includes such service agencies as vocational rehabilitation, physicians, industry, insurance companies, employment agencies, community action groups, and potential clients themselves.

**Rehabilitation** – A comprehensive treatment program has the goal to reduce/overcome deficits following illness or injury, and to assist the individual to attain their optimal level of mental and physical ability; useful and productive activity. The process involves a planned, orderly sequence of multiple, coordinated services related to the total needs of the individual. Services may be delivered within acute care services, a separate hospital unit, separate facility, or on an outpatient basis. The scope of services may include physical therapy, occupational therapy, speech/language therapy, social services, exercise physiology, counseling, recreational therapy, psychological therapy, pain management, self care and, when possible, case management.

**Rehabilitation Hospital** – Either a separate unit/department in an acute care facility or a free-standing facility devoted exclusively to rehabilitation.

## **Rehabilitation Therapies/Services**

**Physical** – A treatment program of services to help a patient attain functional independence or attain the level of independence possible.

*Occupational* – Provision of services geared to help the patient attain the highest potential in accomplishing activities of daily living to the level of independence possible.

*Speech/Language* – Services to help a patient learn/relearn ways to improve speech, language, oral, and pharyngeal sensory-motor function.

**Swallowing** – Services to help affected patients swallow normally when eating and talking.

*Cognitive* – Programs which help traumatic and other brain injury survivors in the management of specific problems in thinking and perception. Skills are practiced and strategies taught to help improve function and/or compensate for remaining deficits.

*Memory* – A type of cognitive therapy where skills are taught/learned to compensate or improve short-term memory.

**Remediation** – A method of compensation in which an internal system is created to enable one to function. It assumes that a potential exists to add a repertoire of skills, and that given the appropriate teaching strategies, learning can and will occur.

**Residential living** – Living in a supervised home while learning to function as independently as possible in order to return to one's own home or live in a place with minimal or no supervision.

**Residual Disability Benefit** – A provision in an insurance policy that provides benefits in proportion to a reduction of earnings as a result of disability, as opposed to the inability to work full time.

**Secondary Condition** – People with disabling conditions are often at risk of developing secondary conditions that may result in further deterioration in health status, functional capacity, and quality of life. A secondary condition is an impairment, functional limitation, or disability that is causally related to a primary disabling condition and includes contractures, urinary tract infections, depression, cardiopulmonary conditions, decubitus ulcers, etc.

**Sheltered Work Setting** – Employment in a setting that is not community based in order that ongoing, high-level supervision on routine tasks can be provided. Persons who work in sheltered workshops generally have very severe impairments that preclude their working at an independent level.

**Specialized mobility equipment** – Use of limb apparatus, wheelchairs, specially equipped vehicles, etc. to move about.

**Supervised community residence** – This setting is a home similar to neighboring homes in terms of size and number of residents. Clients are provided individualized care, supervision, support and training services to maximize and/or maintain function and self-direction. Staff is present at night and other times when the client is present.

**Supported or supervised work program** – Vocational rehabilitation services designed to lead to an employment goal. On-the-job supports (environmental, special guidance in tasks, etc.) for a person learning to use specific work skills.

**Transitional care/living** – A non-medical residential program providing training for living in a setting of greater independence. The primary focus is on teaching functional skills and compensating for abilities that cannot be restored.

**Traumatic brain injury** – Injury to the brain sustained by blunt or penetrating trauma or from acceleration-deceleration forces, and includes ICD-9-CM codes 800.0-801.9, 803.0-804.9, 850.0-854.9 and 959.1. Conditions such as stroke, tumors, neurologic disease, or developmental disabilities are not included in this definition.

**Vocational** – Services to assist client in learning tasks usable in various training jobs/activities.

**Vocational Assessment/Evaluation** – To assess previous and present abilities and assist in vocation. The use of medical, psychological, social, vocational, educational, cultural and economic data/information to attain goals in a process which will assist individuals in vocational development.

(Multiple sources, including IPS/OSDH studies and publications, TIRR Brain Injury Glossary, Mayo Clinic Proceedings, CDC, and DRS.)

## **Background of Traumatic Head Injury**

**Introduction.** Injury to the brain has been with us since the beginning of humankind. Despite protection by the skull, the head is vulnerable to injury because of its size and exposure to objects, weapons, and falls. In past centuries, the main causes of head injury were accidents, assaults, conflicts and wars. Care of these injuries was complicated by limited knowledge and the lack of diagnostic and treatment methods. Many people suffered a variety of long-term effects they and their families had to "live with."

Over time the causes and sequelae of brain injury have become prominent among conditions that affect many people. In the 20<sup>th</sup> and 21<sup>st</sup> centuries, recreation, sports, and the risks associated with industrialization and technology have contributed to increasing numbers of injuries. Recognition and documentation of the after effects of brain injury have increased dramatically since the Sixday War in the Middle East during the 1960s when cognitive and behavioral long-term effects were studied among persons serving in the military. During the past 20 years, brain injury has evolved as a special focus among policy-makers, agencies, and health professionals. The 1990's were declared the *Decade of the Brain* by President Reagan.

**Background.** Traumatic brain injury (TBI) is defined as a physiological disruption of brain function resulting from trauma that is either external, such as an object striking the head or the head striking an object, and/or internal, such as rapid acceleration/deceleration or rotation of the brain within the skull as in a car crash. The injuries may be open (skull penetrated) or closed (skull intact). Damage to the brain may interrupt connections within the brain affecting any part of the body. Present-day conflicts have resulted in thousands of military personnel sustaining severe local penetrating injuries and/or diffuse injuries (affecting all of the brain) that occur during blasts or explosions. The brain and the results of injury are very complex. Problems people may have after injury mainly depend on the part(s) of the brain that was injured, seriousness of the injury, if the person had other body injuries, age, their state of health, and how quickly they received treatment.

Number of People Affected. In the United States each year, an estimated one million people with TBI are treated and released from emergency rooms, about 260,000 are hospitalized, 51,000 die, and 80,000 to 90,000 have moderate to severe disabilities. The Centers for Disease Control and Prevention (CDC) estimates that 5.4 million people live with a traumatic brain injury-related disability. The risk of having a traumatic brain injury is substantial among all age groups, particularly adolescents and young adults, affecting relationships, work, school, and daily living. Many families suffer emotional and economic problems because of the costs involved in acute and long term care, rehabilitation, lost productivity, and ongoing health care needs. Presently, the leading causes of traumatic brain injury are motor vehicle crashes, violence, and falls. The increasing numbers of blast and other hearing/vision-related brain injuries sustained by service members in theatres of war are a national and local challenge for veterans health care and the communities the veterans return to following intensive acute and rehabilitative care.

Oklahoma is one in a group of states with the highest death rates from traumatic brain injury. According to data collected since 1992, an average of 3400 persons are hospitalized and 850 die from a brain injury each year. The causes of injury include motor vehicle crashed (32%), falls

(31%), gunshot injuries (11%), assaults (8%), sports (4%) pedestrian (3%) and other causes (11%). An estimated 700 persons are discharged each year from the hospital with short- or long-term limitations and disabilities such as cognitive problems, sensory deficits, physical limitations, or behavior problems.

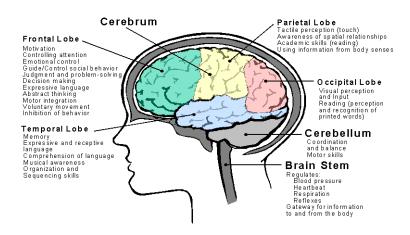
The main factors that determine survival and functional outcome for a person with brain injury are the extent of damage alone or in association with other traumatic injuries, immediate and appropriate medical diagnosis and treatment, and the prevention or control of secondary injuries to the brain such as swelling and infection.

The severity of injury is the best predictor of how far a person will move along the continuum of recuperation. Length of coma (LOC) is a reliable marker for judging injury severity and is measured by the time that has elapsed from injury to the time the person wakes up. In cases of minor brain injury, there may be no LOC, but in many cases LOC can last for minutes, hours, days, weeks, or years. Persons may also be confused for periods of time after they become conscious. The length of time they are confused is called post-traumatic amnesia (PTA). PTA is considered the second best marker of the severity of brain injury. With mild injury, the majority of people recover completely in 3 to 9 months without residual effects; however many have problems for a longer time and some for their lifetime. With moderate injury, a large proportion of persons with TBI become independent although many do not return to their level of functioning prior to injury. With severe injury, a small percentage of persons return to school, work, or are able to perform the activities they performed before injury. The majority of persons achieve some level of independence.

## **Residual or After Effects of Traumatic Brain Injury**

The types of problems people may experience following brain injury largely depends on the part(s) of the brain injured and the severity of injury. The figure below shows functions of the brain that may be affected.

#### Functional Domains of the Brain



The three main types of problems that may be experienced by a person with traumatic brain injury are: 1) motor (body weakness or paralysis), or sensory deficits (vision, hearing, smell, touch); 2) cognitive such as impairments in language, verbal memory, perception, attention, slow information processing, and poor judgment; and 3) neurobehavioral, that includes impulsivity, agitation, inappropriate emotions, and poor frustration tolerance.

Rehabilitation provided in a hospital or rehabilitation center, when the person is in condition to benefit from therapies, helps a person to recover more rapidly. For most people with moderate to severe injuries, major gains are commonly made during the first two years after injury and more slowly after that. The person with the injury and the family should learn as much as possible about therapies and how to assist in recovery, particularly because resources and services needed over the long term are not available, so the family may have to provide ongoing care.

## **The Importance of Prevention**

The three types of prevention are primary, secondary and tertiary:

**Primary prevention** involves the acquisition of habits and actions that will reduce the possibility of injury including:

- Use of protective equipment such as safety belts and helmets,
- Legislative controls related to vehicle condition, speed, roadways and condition of the driver,
- Knowledge and use of safety behaviors related to risks and hazards,
- Knowledge and use of appropriate environmental modifications, and
- Avoiding substance use.

## **Secondary prevention** relates to:

- Prevention of secondary injuries through appropriate prehospital care and minimizing complications during acute hospital care,
- Prevention of additional brain injuries through knowledge of increased susceptibility (one of seven persons who experience a head injury is likely to suffer one or more head injuries), and use of primary prevention actions,
- Prevention of secondary conditions associated with the primary condition such as contractures, and treatment and/or education for preventing or controlling secondary conditions.

**Tertiary prevention** is the prevention of further impairment or disability and includes:

- Maintaining overall health status through good nutrition, exercise, taking care of personal, family and social needs, and using coping and adaptation skills,
- Assessing functional status periodically to intervene medically as needed, and
- Maintaining maximum functional independence given injury severity, overall health status and pre-injury level of function.

## **Disability**

There are many definitions of disability but they all relate to a limitation in performing tasks, activities, and roles in the manner or within the range considered normal for persons of the same age, gender, culture, and education. Disability may refer to a physical, mental, sensory, or behavioral condition.

Approximately 35 million people in the United States have disabling conditions that interfere with their life activities. More than nine million people have physical or mental conditions that keep them from working, attending school, or maintaining a household. Annual disability-related costs to the nation total more than \$170 billion. Oklahoma ranks fifth in the nation in the proportion of citizens who report one or more disabilities. A large number of people in Oklahoma are living with traumatic brain injury-related functional limitations or disabilities.

We hope that this directory of resources will help many people obtain assistance and the services they need in order to live as close to the level of independence they maintained prior to injury.

Section 2: Accessing and Paying for TBI and Related Services		
Resources and Services Directory for Head Injury and Other Conditions		

1000 NE  $10^{\text{TH}}$  ST. OKC, OK 73117 TEL 405.271-3430 OR 800.522.0204 (OK only) FAX 405.271.2799 WEB http://ips.health.ok.gov



## **Accessing and Paying for TBI and Related Services**

(Contact information subject to change.)

#### Access

Access to services involves referral by a physician/other professional or self referral, the ability to get to the centers, programs or offices that provide services, and the ability to pay for the services by one or more methods. The majority of brain-injured persons enter the care system via emergency medical services or the emergency/trauma department; these assured services are often not paid by people without insurance or with limited resources. In Oklahoma, the Trauma Care Assistance Revolving Fund helps compensate the hospitals for the costs of caring for these individuals. Referral and coordination of brain injury services has improved with increased awareness, information, and maturity of the brain injury services system.

Several state and local agencies that serve as points of entry for particular services include the Oklahoma Department of Education/Special Education; Oklahoma Department of Health, Vocational Rehabilitation and employment one-stop centers, tribal health centers, etc.; these agencies are described within specific sections of the directory. Individuals and families wanting to access services need to know the services available, referral sources, and the types of services that are appropriate for their particular case.

#### **Payment Methods**

Each phase of brain injury service delivery - emergent, acute, rehabilitative and ongoing care - contributes to the high costs. Commercial insurance and Medicare are the principal payers of hospital charges for brain injury. Many insured individuals with serious to severe injury find that costs exceed coverage and that personal funds are not adequate for the services needed, so they become dependent upon government sources for further care.

#### **Medicare and Medicaid**

**Medicare** is a Federal Health Insurance Program for people 65 years of age and older, some people with disabilities under age 65, and people with end-stage renal disease. It provides acute care coverage for persons 65 years and older and for some people who are covered by Social Security Disability (SSDI) benefits. Medicare has two parts: Part A is hospital insurance and Part B is medical insurance. Most people do not have to pay for Part A and the majority of people pay monthly for Part B.

In Part A, Medicare coverage is limited to services considered "reasonable and necessary" for the diagnosis and treatment of illness or injury. Services include inpatient hospital stays, critical access hospitals, skilled nursing facility care, home health care services, and hospice care.

In Part B, Medicare helps pay for physician services, hospital outpatient services, ambulatory surgery, and diagnostic and laboratory tests. Coverage is also provided for limited outpatient physical, occupational and speech therapy services and medical equipment and supplies.

**Medicaid** is a joint federal and state entitlement program that provides funding for medical benefits to low-income individuals who have inadequate or no health insurance coverage.

Medicaid guarantees coverage for basic health and long-term care services based on income and/or resources. Created as Title XIX of the Social Security Act in 1965, Medicaid is administered at the federal level by the Centers of Medicare and Medicaid Services (CMS) within the Department of Health and Human Services (HHS). CMS establishes and monitors certain requirements concerning funding, eligibility standards, and quality and scope of medical services. States have the flexibility to determine some aspects of their own programs, such as setting provider reimbursement rates and the broadening of the eligibility requirements and benefits offered within certain federal parameters. The Oklahoma Health Care Authority (OHCA) is responsible for administering Medicaid Services in the state of Oklahoma ( 405/522-7300; www.okhca.org).

**Eligibility.** In exchange for federal financial participation, states agree to cover certain groups of individuals referred to as "mandatory groups" and offer a minimum set of services referred to as "mandatory benefits." States also can receive federal matching payments to cover additional optional groups of individuals and provide additional optional services. Federal matching payments through Medicaid often allow states to partially finance the cost of services that states have traditionally provided at their expense or to pay for services that otherwise might be written off by providers as bad debt or charity.

According to Oklahoma State Statutes Title 63 Sec. 5009, the OHCA contracts with the Oklahoma Department of Human Services (OKDHS) for the determination of Medicaid eligibility. All applications for Oklahoma Medicaid enrollment are processed and approved or denied by OKDHS. Applications and renewals are reviewed by each county of residence OKDHS office for financial and/or medical requirements. After eligibility has been certified or extended, the records are sent to OHCA to coordinate medical services and process payments for services utilized.

Title XIX of the Social Security Act requires that in order to receive federal matching funds, certain basic services must be offered to the categorically needy population in any state program. Each state has a plan that describes the groups of individuals who can receive Medicaid services and the services that the state will make available to them.

#### Federally Mandated Services include:

Early Periodic Screening, Diagnosis and Treatment (EPSDT) under age 21 years.

Family planning services and supplies

Inpatient hospital

Laboratory and X-ray

Emergency transportation

Nurse midwife

Nurse practitioner

Nursing facility/home health (age 21+)

Outpatient hospital

Physician

Prenatal, delivery and postpartum care

Rural health clinic and federally qualified health center

Non-emergency transportation

## **State Optional Covered Services** include:

Case managementOptometristChiropractorPersonal careClinicPhysical therapy

Dental Podiatrist

Diagnostics Prescribed drugs
Emergency hospital Preventive services
Inpatient hospital (age 65+) Private duty nursing

(institutions for mental disease) Prosthetic devices
Inpatient psychiatric under 21 years Psychologist
Intermediate Care Facility for the Mentally Retarded Rehabilitative

Nurse anesthetist Respiratory care

Nursing facility under 21 years Speech/hearing/language disorders

Occupational therapy Tuberculosis related

Sometimes you may have to spend down your personal resources before you qualify. Applications for Medicaid are obtained at the county offices in Oklahoma.

Home and Community-Based Services Waivers give states the flexibility to develop and implement creative alternatives to placing Medicaid-eligible individuals in institutions such as long-term care hospitals, nursing facilities, or intermediate care facilities for person with mental retardation. The OKDHS is responsible for and administers five Home and Community-Based Services waivers. The two waivers that may relate to persons with TBI are:

- The Community Waiver serves Medicaid beneficiaries with mental retardation and certain persons with "related conditions." It covers children and adults, with a minimum age of three years; and
- The ADvantage waiver serves the frail elderly (65 years and older) and adults 21 years of age or older with physical disabilities who would otherwise qualify for placement in a nursing facility.

## **Social Security Act**

The Social Security Act passed in 1935 was "an act to provide for the general welfare by establishing a system of Federal old-age benefits, and by enabling the several States to make more adequate provision for aged persons, blind persons, dependent and crippled children, maternal and child welfare, public health, and the administration of their unemployment –compensation laws; to establish a Social Security Board; to raise revenue; and for other purposes."

#### **Social Security Administration**

Handles retirement and Survivors Disability SSI Benefits General information 800/772-1213

#### **Social Security Disability Insurance (SSDI)**

Social Security Disability Insurance is wage replacement income for those who pay FICA taxes when they have a disability meeting Social Security disability rules. SSDI provides a variety of payments to family members when a primary wage earner becomes disabled or dies. SSDI is funded with Social Security taxes paid by workers, employers, and self-employed persons.

FICA taxes are withheld from an individual's salary to fund Social Security and Medicare programs. This federal government insurance provides basic protection against the loss of income due to disability. Benefits may be provided to both the worker with disability and to family members, including children. The number of work credits needed to qualify for SSDI depends on the age of disability onset. There is usually a five-month waiting period after the person has met the requirements for disability. The amount of SSDI payment is based on the person's lifetime average earnings covered by social security and on other government payment received. SSDI provides a monthly payment to eligible persons with disability defined as:

A physical or mental impairment which prevents an individual from performing any substantial gainful activity and which is expected to last at least one year or result in death. Substantial gainful activity is not necessarily the kind of work the individual performed prior to the disability.

## **Supplemental Security Income (SSI)**

This federal government insurance provides monthly payments to people who are older, disabled or blind and who meet specific income or resources requirements. SSI eligibility considers the individuals' income and property (homes are not excluded). People who receive SSI may be eligible to apply for Medicaid and food stamps.

## **Workers Compensation Commission**

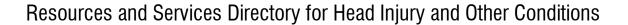
Workers compensation law is administered by the Oklahoma Workers' Compensation Commission. The law was written to protect workers by providing compensation for the loss of earning capacity resulting from accidental injury, disease, or death during employment. The law provides medical and vocational rehabilitation services and other benefits. An employee claim may be filed by any worker who believes an injury should be covered under the law. For information contact:

Department of Labor 405/521-6100

#### **State Insurance Department**

The State Insurance Department serves individuals who need help in filing an appeal or complaint regarding an insurance payer. The agency is responsible for: 1) ensuring that all policies and contracts issued by private insurers are within state insurance law guidelines; 2) educate consumers about insurance; and 3) investigate complaints against insurance brokers, agents, and companies.

State Insurance Commissioner's Office 1-800-522-0071 or (405) 521-2828 www.ok.gov/oid



Section 3: Scope of Heath Care Services in Oklahoma
(Emergency, Acute Care, Rehabilitation, Indian and Tribal Health)

 $1000~\text{NE}~10^{\text{TH}}\,\text{ST}.~\text{OKC},~\text{OK}~73117$  TEL 405.271-3430~or~800.522.0204~(OK only) FAX 405.271.2799~WEB~http://ips.health.ok.gov



## **Emergency Medical Services and Trauma System**

Emergency medical services (EMS) or prehospital care, are provided in urgent situations at the time and place of event and continue through admittance to the emergency room or hospital, when hospital staff initiate specialized care. Emergency medical and trauma services are organized as a statewide system and network to reach, treat, and transfer patients to the most appropriate facility as soon as possible. Regional field personnel for the EMS Division coordinate services in the eight geographical regions. The four levels of EMS care, corresponding to the training and experience of staff are: basic life support, intermediate life support, paramedic life support, and specialty care.

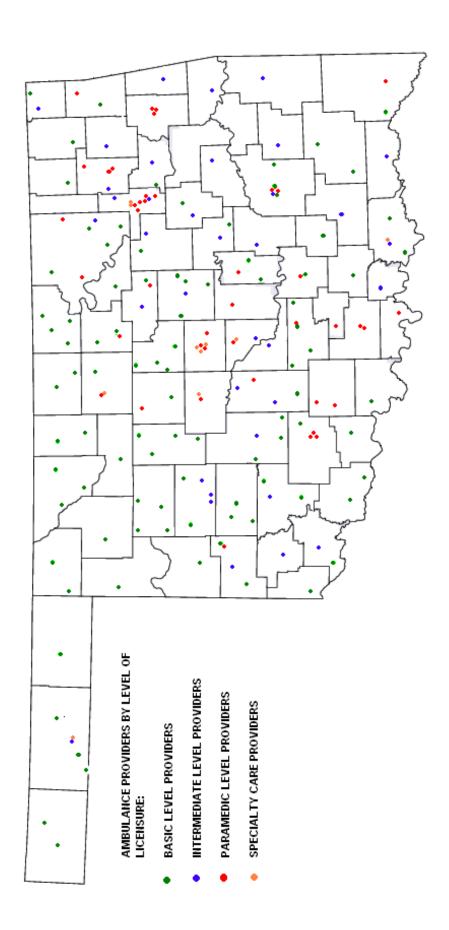
- **Basic Life Support** indicates the "minimum standard" as set forth by State law. Provision of EMS care is provided on a 24-hour, 365 days per year basis;
- **Intermediate Life Support** indicates that personnel and equipment are at the Intermediate level of care;
- **Paramedic Life Support** indicates that the personnel and equipment are at the Paramedic level of care;
- **Specialty Care** indicates that the personnel and equipment meet specific and special needs required for inter-facility transport of critical care. Specialty Care need not operate on a 24-hour basis.

## **Type of Radio Communication:**

The three methods of dispatching are:

- 1) provider ambulances are dispatched directly by the ambulance service at their base station:
- 2) central ambulances are dispatched by a radio utilized for dispatching more than just ambulance vehicles; and
- 3) regional ambulances from several different providers are dispatched through a multiple city/county base station.

In the majority of communities EMS may be reached by dialing 911. Areas not covered by 911 have a specific number(s) to call in emergencies. There are four levels of trauma system care in Oklahoma, one hospital is classified as Level I (highest), 2 as level II, 29 as Level III and the remainder are classified as Level IV. The higher the level, the more stringent criteria are in place such as 24-hour presence of surgeons, neurosurgeons, and the availability of advanced equipment and diagnostic ability. The following map shows the type of EMS coverage provided across the state.



## **Acute Care Hospitals**

(Contact information subject to change)

Acute care hospitals are the principal source of a wide array of services in the community including emergency and hospital care, varying levels of rehabilitation, and outpatient services. Hospital providers are responsible for giving referral to services provided in the hospital after discharge or referral to services in other locations. Acute care hospitals are usually accredited by The Joint Commission. Head injury patients who experience problems or lasting effects should return for care to the hospital where they received treatment, because history of the injury and care received are in the medical records, and physicians can better review the case. Local hospitals also provide basic health care through clinics and programs.

Arbuckle Memorial Hospital 2011 W Broadway Sulphur, OK 73086-4221 580/622-2161

Atoka Memorial Hospital 1200 West Liberty Road Atoka, OK 74525 580/889-3333

Beaver County Memorial Hospital PO Box 640/212 E. 8<sup>th</sup> Street Beaver, OK 73932 580/625-4551

Bone & Joint Hospital 1111 North Dewey Ave. Oklahoma City, OK 73103 405/272-9671

Bristow Medical Center 700 W. 7<sup>th</sup> Street, Suite 6 Bristow, OK 74010 918/367-2215

Carl Albert Indian Health Facility 1001 N. Country Club Rd. Ada, OK 74820 405/436-3980

Carnegie Tri-County Municipal Hospital 102 N Broadway/P.O. Box 97 Carnegie, OK 73015 580/654-1050 Cherokee Nation Hastings Indian Hospital 100 S Bliss Avenue Tahlequah, OK 74464 918/458-3100

The Children's Hospital/Everett Tower, 1200 Everett Drive Oklahoma City, OK 73104 405/271-4700

Choctaw Memorial Hospital 1405 E Kirk Rd Hugo, OK 74743 580/317-9500

Choctaw Nation Health Care Center One Choctaw Way Talihina, OK 74571 918/567-7000

Cimmaron Memorial Hospital PO Box 1059/100 South Ellis Boise City, OK 73933 580/544-2501

Claremore Regional Hospital 1202 N Muskogee Place Claremore, OK 74017 918/341-2556

Cleveland Area Hospital 1401 W Pawnee Street Cleveland, OK 74020 918/358-2501 Comanche County Mem Hospital 3401 W. Gore Blvd. Lawton, OK 73502 580/355-8620

Community Hospital Lakeview PO BOX 629 Eufaula, OK 74432 918/ 689-2535

Cordell Memorial Hospital 1220 N Glenn English St Cordell, OK 73632 580/832-3339

Craig General Hospital 735 N. Foreman Vinita, OK 74301 918/256-7551

Creek Nation Community Hospital 309 N 14th Okemah, OK 74859 918/623-1424

Cushing Regional Hospital 1027 East Cherry Street, P.O. Box 1409 Cushing, OK 74023 918/225-2915

Deaconess Hospital 5501 N. Portland Oklahoma City, OK 73112-405/604-6000

Deaconess at Bethany 7600 NW 23rd St Bethany, OK 73008 405/604-6000

Drumright Regional Hospital 610 W. Bypass Drumright, OK 74030 918/382-2300 Duncan Regional Hospital 1407 Whisenant Dr. Duncan, OK 73533 580/252-5300

Eastern Oklahoma Medical Center PO Box 1148/105 Wall Street Poteau, OK 74953 918/647-8161

Edmond Medical Center One S Bryant Edmond, OK 73034 405/341-6100

Elkview General Hospital 429 W Elm St Hobart, OK 73651 580/726-3324

Fairfax Memorial Hospital PO Box 219 Fairfax, OK 74637 918/642-3291

Fairview Regional Medical Center 523 E State Road Fairview, OK 73737 580/227-3721

Grady Memorial Hospital 2220 Iowa St Chickasha, OK 73018 405/779-2127

Great Plains Regional Medical Center. PO Box 2339 Elk City, OK 73648-2339 (580) 225-2511

Harmon Memorial Hospital 400 E Chestnut Hollis, OK 73550 580/688-3363 Harper County Community Hospital PO Drawer 60/1003 U.S. 64 Buffalo, OK 73834 580/735-2555

Haskell County Health Care System PO Box 728/401 N.W. "H" Street Stigler, OK 74462 918/967-4682

Henryetta Medical Center PO Box1269/Dewey Bartlett & Main Street Henryetta, OK 74437 918/652-4463

Hillcrest Medical Center 1120 S Utica Ave Tulsa, OK 74104 918/579-1000

Holdenville General Hospital 100 McDougal Dr. Holdenville, OK 74848 405/379-4200

Integris Baptist Medical Center 3300 NW Expressway Oklahoma City, OK 73112 405/949-3011

Integris Baptist Regional Health Center 200 2nd Ave SW Miami, OK 74354 918/542-6611

Integris Bass Baptist Health Center 600 S Monroe Enid, OK 73701 580/233-2300

Integris Blackwell Regional Hospital 710 S. 13<sup>th</sup> Street Blackwell, OK 74631 580/363-2311

Integris Canadian Valley Regional Hospital 1201 Health Center Parkway Yukon, OK 73099-6381 405/717-6800

Integris Clinton Regional Hospital 100 N 30th Street Clinton, OK 73601 580/323-2363

Integris Marshall Memorial Hospital PO Box 827/ 1 Hospital Drive Madill, OK 73446 580/795-0191

Integris Mayes County Medical Center 111 N. Bailey Pryor, OK 74361 918/825-1600

Integris Grove Hospital 1001 East 18<sup>th</sup> Street Grove, OK 74344 918/786-2243

Integris SW Med Center 4401 S Western Ave Oklahoma City, OK 73109 405/636-7000

Jackson County Memorial Hospital 1200 E Pecan Altus, OK 73521 580/379-5000

Jane Phillips Memorial Med Ctr 3500 S.E. Frank Phillips Blvd Bartlesville, OK 74006 918/333-7200

Jefferson County Hospital US Highway 70 & 81, P.O. Box 90 Waurika, OK 73573 580/228-3108 Johnston Memorial Hospital 1000 S Byrd Tishomingo, OK 73460 580/371-2327

Kingfisher Regional Hospital 1000 Kingfisher Regional Hospital Drive Kingfisher, OK 73750 405/375-3141

Latimer County General Hospital 806 Hwy 2 North Wilburton, OK 74578 918/465-2391

Logan Hospital & Medical Center P.O. Box 1017/200 South Academy Guthrie, OK 73044 405/282-6700

Mangum Community Hospital 2100 North Louis Tittle Avenue Mangum, OK 73554 580/782-3353

Mary Hurley Hospital PO Box 326/61 North Covington Coalgate, OK 74538-0326 580/927-2028

McAlester Regional Health Center 1 E. Clark Bass Blvd McAlester, OK 74501 918/421-8008

McCurtain Memorial Hospital 1301 E. Lincoln Road Idabel, OK 74745 580/286-7623

Medical Center SE Oklahoma PO Box 1207/1800 University Blvd. Durant, OK 74702 580/924-3080 Memorial Hospital 1401 W Locust St Stilwell, OK 74960 918/696-3101

Memorial Hospital & Physician Group 319 E Josephine Frederick, OK 73542 580/335-7545

Memorial Hospital of Texas County 520 Medical Drive Guymon, OK 73942 580/338-6515

Mercy Health Center 4300 W Memorial Road Oklahoma City, OK 73120 405/755-1515

Mercy Health - Love County 300 Wanda St Marietta, OK 73448 580/276-3347

Mercy Memorial Health Center 1011 14th Avenue North West Ardmore, OK 73401-580/223-5400

Midwest Regional Medical Center 2825 Parklawn Drive Midwest City, OK 73036-73110 405/610-4411

Muskogee Regional Medical Center 300 Rockefeller Drive Muskogee, OK 74401 918/682-5501

Newman Memorial Hospital 905 S Main St Shattuck, OK 73858 580/938-2551 Norman Regional Hospital 901 N. Porter Norman, OK 73071 405/307-1000

Okeene Municipal Hospital 207 East "F" Street Okeene, OK 73763 580/822-4417

Okmulgee Memorial Hospital 1401 Morris Dr Okmulgee, OK 74447 918/756-4233

OSU Medical Center 744 W 9<sup>th</sup> Street Tulsa, OK 74127 918/599-1000

OU Medical Center, University Hospital 711 Stanton L. Young Blvd. Oklahoma City, OK 73104 405/271-4700

Parkview Hospital 2115 Parkview Drive El Reno, OK 73036 405/262-2640

Pauls Valley General Hospital 100 Valley Drive Pauls Valley, OK 73075 405/238-5501

Pawhuska Hospital 1101 E 15th St Pawhuska, OK 74056 918/287-3232

Perry Memorial Hospital 501 14TH ST Perry, OK 73077 580/336-3541 Physician's Hospital in Anadarko 1002 E Central Blvd Anadarko, OK 73005 405/247-2551

Ponca City Medical Center 1900 N. 14<sup>th</sup> Street Ponca City, OK 74601 580/765-3321

Prague Community Hospital 1322 Klabzuba Avenue Prague, OK 74864 405/567-4922

Presbyterian Hospital 700 NE 13th St Oklahoma City, OK 73104 405/271-5813

Purcell Municipal Hospital 1500 N Green Ave. Purcell, OK 73080 405/527-6524

Pushmataha Hospital 510 E Main St. Antlers, OK 74523 580/298-3341

Reynolds Army Community Hospital 4301 Wilson Street Fort Sill, OK 73503 580/558-2800

Roger Mills Memorial Hospital 501 S.W. L.L. Males Avenue Cheyenne, OK 73628 580/497-3336

Sayre Memorial Hospital 911 Hospital Drive Sayre, OK 73662 580/928-5541 Seiling Municipal Hospital U.S. Highway 60 Northeast Seiling, OK 73663 580/922-7361

Seminole Medical Center 2401 W Wrangler Blvd. Seminole, OK 74868 405/303-4000

Sequoyah Memorial Hospital 213 E Redwood Avenue Sallisaw, OK 74955 918/774-1100

Share Medical Center 800 Share Dr Alva, OK 73717 580/327-2800

SouthCrest Hospital 8801 S 101st E Avenue Tulsa, OK 74133 918/294-4000

Southwestern Medical Center 5602 Southwest Lee Blvd Lawton, OK 73505 580/531-4700

St. Anthony Hospital 1000 N Lee Ave. Oklahoma City, OK 73102-1080 405/272-5419

St. Francis Hospital, Inc 6161 South Yale Ave Tulsa, OK 74136 918/494-2200

St. John Medical Center 1923 S Utica Ave Tulsa, OK 74104 918/744-2345 St. John's at Broken Arrow 1000 W. Boise Circle Broken Arrow, OK 74012 918/994-8000

St. John Sapulpa PO Box 1368/1004 East Bryan Ave. Sapulpa, OK 74067-1368 918/224-4280

St. Mary's Regional Medical Center 305 S. 5<sup>th</sup> Street Enid, OK 73701 580/233-6100

Stillwater Medical Center. 1323 West 6<sup>th</sup> Street Stillwater, OK 74074 405/742-5622

Tahlequah City Hospital 1400 E Downing Tahlequah, OK 74464 918/456-0641

Unity Health Center 1102 W MacArthur Street Shawnee, OK 74804 405/273-2270

Unity Health Center – South Campus 1900 S. Gordon Cooper Drive Shawnee, OK 74801 405/273-2240

USPHS Claremore Indian Hospital 101 S. Moore Ave. Claremore, OK 74017 918/342-6200

USPHS Clinton Indian Hospital Rt 1, Box 213 Clinton, OK 73601 580/232-2884 USPHS Lawton Indian Hospital 1515 Northeast Lawrie Tatum Rd Lawton, OK 73507 580/353-0350

VA Medical Center 921 NE 13<sup>th</sup> Street Oklahoma City, OK 73104 405/456-1000

Jack C. Montgomery VA Medical Center 1011 Honor Heights Dr Muskogee, OK 74401 918/557-3000

Valley View Regional Hospital 430 N Monte Vista Ada, OK 74820 580/332-2323 Wagoner Community Hospital 1200 W. Cherokee Wagoner, OK 74467 918/485-5514

Watonga Municipal Hospital 500 Hook Avenue Watonga, OK 73772 580/623-7211

Weatherford Regional Hospital 215 North Kansas Weatherford, OK 73096 580/772-5551

Woodward Hospital & Health Center 900 17th St Woodward, OK 73801 580/256-5511

## **Long Term Acute Care Hospitals**

(See Definition of Terms)

Long term acute care (LTAC) hospitals may be housed within an acute care hospital or free standing. They provide specialized care for medical patients who are critically ill or have multisystem complications that require aggressive and continuous acute care services. Long term acute care hospitals have an average length of stay (LOS) of 25 days. They provide 6.5 to 8.5 nursing hours per day based on acuity (amount of nursing time needed to assist/teach patients in activities of daily living such as eating, grooming, and toileting.) The acuity of therapy is based on diagnosed need and patient tolerance. There are no maximums or minimums by guidelines and not all patients receive therapy. Patients are usually discharged to home with family or Home Health, a nursing home, a skilled nursing facility (SNF), assisted living, or rehabilitation.

LTACs in Oklahoma (Contact information subject to change):

Select Specialty Hospital-OKC 3524 Northwest 56<sup>th</sup> Street Oklahoma City, OK 73112 Tel 405/606-6700, FAX 405/606-6100

Kindred Hospital-OKC 1407 North Robinson Avenue Oklahoma City, OK 73103 Tel 405/232-8000, FAX 405/236-3839

Specialty Hospital of Midwest City 8210 National Avenue Midwest City, OK 73110 Tel 405/739-0800, FAX 405/739-6479

Edmond Specialty Hospital 1100 East 9<sup>th</sup> Street Edmond, OK 73034 Tel 405/341-8150, FAX 405/341-0105

MeadowBrook Specialty Hospital/Tulsa 3219 S. 79<sup>th</sup> E. Avenue Tulsa, OK 74145 Tel 918/663-8183, FAX 918/660-5376

Select Specialty Hospital 1125 South Trenton, 3<sup>rd</sup> Floor Tulsa, OK 74120 Tel 918-579-7301

Continuous Care Center of Tulsa St. John's 1923 South Utica Avenue, 4 South Tulsa, OK 74104 Tel 918/744-3040 FAX 918/744-3043 INTEGRIS Bass Pavilion 401 South 3<sup>rd</sup> Street Enid, OK 73701 Tel 580/233-2300, FAX 580/233-8802

Continuous Care Center of Bartlesville 3500 East Frank Phillips Boulevard #4 Tower Bartlesville, OK 74006 Tel 918/331-1452, FAX 918/331-1456

Lane Frost Health and Rehabilitation Center 2815 East Jackson Hugo, OK 74743 Tel 580/326-9200, FAX 580/326-8876

Norman Specialty Hospital 1210 West Robinson Road Norman, OK 73069

Toll Free: 1-877-326-8170

Tel 405/321-8824, FAX 405/701-8010

Solara Hospital Shawnee 1900 Gordon Cooper Drive, 2<sup>nd</sup> Floor Shawnee, OK 74801 Tel 405/395-5800, FAX 405/395-5802

Solara Hospital Muskogee 351 South 40<sup>th</sup> Street Muskogee, OK 74401-4916 Tel 918/682-6161, FAX 918/682-6164

## **Oklahoma Acute Rehabilitation Centers**

Rehabilitation centers may occupy either a separate unit or department within an acute care hospital or a free-standing facility associated with a hospital devoted exclusively to rehabilitation. Inpatient rehabilitation centers are usually accredited by The Joint Commission and seek accreditation of Certification of Rehabilitation Facilities (CARF). The number and types of services may vary according to patients' needs. A comprehensive treatment program has the goal to reduce/overcome deficits following illness or injury and to assist individuals to attain their optimal level of mental and physical ability, and useful, productive activity. The process involves a planned, orderly sequence of multiple, coordinated services related to the total needs of the individual. Services may be delivered within acute care services, a separate hospital unit, separate facility, or on an outpatient basis as the patient's condition improves. The scope of rehabilitation services for individuals with TBI is diverse, requiring careful diagnosis and assessment of physical, cognitive and behavioral impairments. The team of TBI rehabilitation specialists may include a physician, physiatrist, nurse, neuropsychologist, psychologist, recreational therapist, physical therapist, occupational therapist, speech/language pathologist, special educator, exercise physiologist, counselor, social worker, and case manager. When the patient is ready to benefit from rehabilitation, the patient/family and physician attempt to select a center that treats a large number of TBI patients and has the professional staff available. Many for-profit organizations/centers in Oklahoma provide outpatient rehabilitation services. Those centers are not included here.

\*CARF-accredited (Contact information subject to change)

## **Valir Rehabilitation Hospital**

700 NW 7th Street Oklahoma City, OK 73102 Phone: (405) 553-1196

## Rehab Services, Deaconess Hospital\*

5501 N Portand Oklahoma City, OK 73112 Phone: (405) 951-3400

## Jim Thorpe Rehabilitation Hospital\*

Integris Baptist Medical Center 3300 Northwest Expressway, 3<sup>rd</sup> Floor Oklahoma City, OK 73112 Phone: (405) 949-3305

## Jim Thorpe Rehabilitation Hospital\*

4219 S Western Oklahoma City, OK 73109 Phone: (405) 644-5200

## **Rehab Center, Mercy Hospital**

4300 W Memorial Rd Oklahoma City, OK 73120 Phone: (405) 752-3168

#### **Rehab Center**

**St. Anthony's Hospital** 1000 N Lee, 6<sup>th</sup> Floor Oklahoma City, OK 73101 Phone: (405) 272-7386

## **Children's Center**

6800 NW 39<sup>th</sup> Expressway Bethany, OK 73008 Phone: 405/789-6711

## RehabCare, Norman Regional Hospital\*

901 N Porter Street Norman, OK 73070 Phone: (405) 307-3863

## RehabCare Program, Community **Hospital**

3100 SW 89<sup>th</sup> Street Oklahoma City, OK 73159 Phone: (405) 602-8100

### St. Francis Broken Arrow

3000 S Elm Place Broken Arrow, OK 74012 Phone: (918) 455-3535

## **Muskogee Regional Hospital Rehabilitation**

300 Rockefeller Drive Muskogee, OK 74401 Phone: (918) 682-5501

## **Broken Arrow Rehab Services\*** St. Francis Hospital

6161 S Yale Tulsa, OK 74136 Phone: 918/494-2200 FAX: 918/494-4299

#### **Brookhaven**

201 S Garnett Tulsa, OK 74128 Phone: (918) 438-4257

## **Kaiser Rehabilitation Center\***

Hillcrest Medical Center 1125 S Trenton Tulsa, OK 74120 Phone: (918) 579-7200

### **Bernson Rehabilitation Center**

St. John Medical Center 1923 S Utica Tulsa, OK 74101 Phone: (918) 744-2345

## **Tulsa Regional Medical Center**

744 West Ninth Street Tulsa, OK 74127 Phone: (918) 587-2561

## Comanche County Memorial Hospital\*

3201 West Gore Blvd Lawton, OK 73505 Phone: (580) 355-8620 Fax: (580) 585-5576

#### Rehabilitation Unit\*

Southwestern Medical Center 5602 Southwest Lee Blvd Lawton, OK 73505 Phone: (580) 531-4704

## George Nigh Rehab Institute

900 E Airport Rd Okmulgee, OK 74447 Phone: (918) 756-9211

## RehabCare Unit **Jane Phillips Episcopal Memorial Hospital**

3500 E Frank Phillips Blvd Bartlesville, OK 74006 Phone: (918) 333-7200

## Rehab Unit\*

## McAlester Regional Health Center

1 Clark Bass Blvd McAlester, OK 74501 Phone: (918) 426-1800

## Mercy Memorial Hospital of Southern Oklahoma

1011 14th NW Ardmore, OK 73401 Phone: (580) 223-5400

## RehabCare Unit, St. Mary's Hospital\*

305 S 5th St Enid, OK 73701 Phone: (580) 548-5072

## RehabCare Unit, Valley View Hospital\*

430 N Monta Vista Ada, OK 74820

Phone: (580) 332-2323

## RehabCare, Stillwater Medical Center

1323 W. Sixth Avenue Stillwater, OK 74074 Phone: (405) 372-1480

## Oklahoma NeuroSpecialty

2408 E 81<sup>st</sup> Street, Ste 2600 Tulsa, OK 74137 Phone: (918) 477-5111

## **Tahlequah City Hospital Rehabcare**

1400 E. Downing Tahlequah, OK 74464 Phone: (918) 453-2175

# Oklahoma City Veterans' Administration

Rehabilitation Program 921 NE 13<sup>th</sup> Street Oklahoma City, OK 73107 Phone: (405) 456-1000

## Oklahoma City Service Area Indian Health Center Locations Tribal Health Center Locations

Oklahoma City Service Area includes Holton, Lawrence, and Wichita Kansas, and Dallas Texas

Indian and Tribal service units and health centers in Oklahoma provide basic prevention and health services to the majority of Native Americans in the state, and to all individuals who seek care in the facilities. People who suffer more severe injuries or medical problems are often transferred to a larger facility for special care. The Indian centers maintain complete records of patients' emergency room, clinic visits, and hospital admissions for easy reference and follow up. People who sustain brain injury and are treated in a larger facility are usually followed by the admitting facility and their Indian Center.

## **Indian Health Centers and Tribal Health Centers** (\*Tribally Operated Facility)

(Contact information subject to change)

#### **Ada Service Unit**

Chickasaw Nation Medical Center

1921 Stonecipher Blvd Administrator Judy Goforth Parker Ada, OK 74820 Clinical Director Richard McClein

(580) 436-3980 FAX: (580) 332-1421

\*Ardmore Chickasaw Health Clinic

Chickasaw Nation of Oklahoma

2510 Chickasaw Blvd. Clinic Coordinator Kelly Garrett

Ardmore, OK 73401 (580) 226-8181

FAX: (580) 226-4868

\*Tishomingo Chickasaw Health Center

Chickasaw Nation of Oklahoma

815 E. 6th Street Clinic Coordinator Norman Bradsher

Tishomingo, OK 73460

(580) 371-2361

FAX: (580) 371-9584

\*Chickasaw/Durant Health Center

Chickasaw Nation of Oklahoma

1600 N. Washington Clinic Coordinator Amanda Hicks

Durant, OK 74701 (580) 920-2100 FAX: (580) 920-1191 **Claremore Service Unit** 

Claremore Indian Hospital

101 S. Moore Avenue Service Unit Director George Valliere Claremore, OK 74017 Administrative Officer Vicki Snell Clinical Director Vacant (918) 342-6200

FAX: (918) 342-6585 Nurse Executive Melinda Teehee, RN

\*Sam Hider Jay Community Clinic

Cherokee Nation of Oklahoma

P.O. Box 350 **Facility Director** Mike Fisher

Jay, OK 74346 (918) 253-4271

FAX: (918) 434-5397

\*Northeastern Tribal Health Center

P.O. Box 1498 **Facility Director Sharon Dawes** 

Miami OK 74355 (918) 542-1655

FAX: (918) 540-1685

\*Nowata Indian Health Clinic — Cherokee Nation Of Oklahoma

1020 Lenape Drive Health Systems Administrator **Cindy Collins** 

Nowata, OK 74048 (918) 273-0192

FAX: (918) 273-2147

\* Cherokee Nation Muskogee Health Center

1001 S. 41<sup>st</sup> Street East Health Systems Administrator Rhonda Cochran

Muskogee, OK 74859

(918) 687-0201

FAX (918) 687-0665

\*Creek Nation Community Hospital -

Creek Nation of Oklahoma

309 North 14th Street Bradah Littlefield Health Systems Administrator

Okemah, OK 74859 (918) 623-1424 FAX: (918) 623-9016

\*Okemah Indian Health Center

Creek Nation of Oklahoma

309 North 14th Street Administrator Bradah Littlefield

Okemah, OK 74859

(918) 623-0555 or (918) 623-2809

\*A-mo Health Center

Cherokee Nation

P.O Box 490 Health Systems Administrator Charles Smith

Salina, OK 74365 (918) 434-8500

FAX: (918) 434-2995

\*Sapulpa Health Center — Creek Nation Of Oklahoma

1125 East Cleveland Facility Director Cynthia Tainpeah

Sapulpa, OK 74066 (918) 224-9310

FAX: (918) 224-9314

\*Bearskin Health Center

Wyandotte Nation

1 Turtle Drive Health Services Director Kelly Walker

Wyandotte, OK 74370 (918) 678-2282

Tollfree 888-864-0725 FAX: (918) 678-2759

\*Okmulgee Health Center

Creek Nation of Oklahoma
1313 East 20th
Administrator (Acting)
Debra Isham

Okmulgee, OK 74447

(918) 758-1926

FAX: (918) 758-1944

**Clinton Service Unit** 

Clinton Indian Hospital
Route 1, Box 3060 Service Unit Director

Route 1, Box 3060 Service Unit Director Rebecca Leving
Clinton, OK 7360 1-9303 Administrative Officer Comm James Gregory
(580) 323-2884 Clinical Director Pedro Lopez, MD

FAX: (580) 323-2884 Ext. 211

El Reno Indian Health Center

1631A E. Highway 66 Facility Director (Acting) Travis Watts, PharmD

El Reno, OK 73036 (405) 262-7631

FAX: (405) 262-8099

Watonga Indian Health Center

Rt. 1, Box 34-A Facility Director Pat Gonzalez, RN

Watonga, OK 73772 (580) 623-4991

FAX: (580) 623-5490

**Haskell Service Unit** 

Haskell Indian Health Center 2415 Massachusetts Avenue

Lawrence, KS 66044-4808 (785) 843-3750

FAX:

Acting Service Unit Director

**Acting Facility Director** 

Clinical Director Nurse Executive (785) 843-8815 Paula Foster James Werner Shannon Tuckwin

\*Kickapoo Health Center — Kickapoo Tribe Of Kansas

1117 Goldfinch Road

Horton, KS 66439 (785) 486-2154

FAX: (785) 486-2158

Betty Nioce

**Holton Service Unit** 

Whitecloud Health Station

3313-B Thrasher Road Whitecloud, KS 66094

(785) 595-3450

Chief Executive Officer (Acting) I

Kelly Battese

**Lawton Service Unit** 

Lawton Indian Hospital

1515 Lawrie Tatum Road Lawton, OK 73501 (580) 353-0350

FAX: (580) 353-0350 Ext. 206

Service Unit Director (Acting) Administrative Officer Clinical Director (Acting)

Nurse Executive

Greg Ketcher John Bear

Scott Trapp, MD Sandra Miller, RN

Anadarko Indian Health Center

P.O. Box 828

Anadarko, OK 73005 (405) 247-2458

FAX: (405) 247-7052

**Facility Director** 

Kelly Factor

Carnegie Indian Health Center

P.O. Box 1120

Carnegie, OK 73015 (580) 654-1100

FAX:(580) 654-2533

Facility Director (Acting)

Linda Bailey

**Pawnee Service Unit** 

Pawnee Indian Health Center

1201 Heritage Circle Pawnee, OK 74058-3744

(918) 762-2517

FAX: (918) 762-2517 Ext 200

Chief Executive Officer Administrative Officer (Acting) Travis Scott Pearl Dry Pawhuska Indian Health Center

715 Grandview **Facility Director** Vacant Clinical Director (for Pawnee SU) Pawhuska, OK 74056 Gerard Shea

(918) 287-4491 Nurse Executive (for Pawnee SU) Michael Shackelford

FAX: (918) 287-4491

\* White Eagle Indian Health Center

Ponca Tribe

200 White Eagle Drive Health Director Vacant

Ponca City, OK 74601

(580) 765-2501

FAX: (580) 765-6348

\*Kanza Health Clinic

Kaw Nation

P.O. Box 474 **Health Director** Jackie Dodson

3151 E. River Road Newkirk, OK 74647 (58) 362-1039

FAX (580) 362-2988

**Shawnee Service Unit** 

\*Kickapoo Health Center P.O. Box 1059 **Health Director** Janette Mahtapeni

McLoud, OK 74851 (405) 964-2081

FAX: (405) 964-2722

\*Absentee Shawnee Tribal Clinic

15702 E. Highway 9 Director of Health Services **Beverly Felton** 

Norman, OK 73071 (405) 447-0300 FAX (405) 447-2250

\* Citizen Potawatomi Nation

2307 S. Gordon Cooper Drive

Shawnee, OK 74801

(405) 273-5236

Health Clinic

Director, Health Services

\*Black Hawk Health Center — Sac And Fox Nation Of Oklahoma

356110 E. 930 Road Health Director Marilyn Spoon

Stroud, OK 74079 (918) 968-9531

FAX: (918) 968-4453

Tim Tall Chief

**Tahlequah Service Unit** 

W. W Hastings Indian Hospital

100 S. Bliss Service Unit Director Charles Grimm
Tahlequah, OK 74464 Administrative Officer Mitchell Thornbrugh
(918) 458-3100 Clinical Director Douglass Nolan
FAX: (918) 458-3262 Nurse Executive Valerie Rogers, RN

\*Sallisaw-Redbird Smith

Health Center

301 JT Stites Avenue Facility Director David Fivekiller

Sallisaw, OK 74955 (918) 775-9159 FAX: (918) 775-4778

Wilma O. Mankiller Health Center - Cherokee Nation Health Center

Route 6, Box 840 Facility Director Christy Harris

Stilwell, OK 74960 (918) 696-8800 FAX: (918) 696-8840

\*Eufaula Health Center

Creek Nation of Oklahoma Health Systems Administrator Judith Pickering

800 Forest Avenue Eufaula, OK 74432 (918) 689-2547 FAX (918) 689-3643

Talihina

\*Choctaw Nation Health Care Center

1 Choctaw Way Administrator Teresa Jackson
Talihina, OK 74571 Chief of Staff Marie Cole, MD

(918) 567-7000 or 1-800-349-7026

FAX: (918) 567-2631

\*Broken Bow Choctaw Nation Indian

Health Clinic

1300 MLK Drive Facility Director Irene Farris

Broken Bow, OK 74728

(580) 584-2740

FAX: (580) 584-2073

\*Hugo Choctaw Nation Indian Health Clinic

P.O. Box 340 Facility Director Sandra Julene Carter

Hugo, OK 74743 (580) 326-7561 \*McAlester — Choctaw Nation Indian Health Clinic

1127 S George Nigh Expy Facility Director

McAlester, OK 74501 (918) 423-8440

\*Poteau Choctaw Nation Indian Health Clinic

109 Kerr Avenue Facility Director Brian Wren

Jill Anderson

Poteau, OK 74953 (918) 649-1100

\*Diabetes Treatment Center

Choctaw Nation of Oklahoma

One Choctaw Way Facility Director Tammy Kennedy

Talihina, OK 74571 (918) 567-7000

**Wewoka Service Unit** 

Wewoka Indian Health Center

P.O. Box 1475 Service Unit Director Mildred Blackmon Wewoka, OK 74884 Administrative Officer Nathan Wyatt (405) 257-6281 Clinical Director Ron Fried, DO

FAX: (405) 257-2696 Nurse Executive Tina Smith, RN

## **URBAN HEALTH CENTERS**

Oklahoma City Indian Clinic

Central Oklahoma American Indian Health Council, Inc.

4913W. Reno

Oklahoma City, OK 73127

(405) 948-4900

FAX: (405) 948-4932

Indian Health Care Resource Center of Tulsa Inc.

550 S. Peoria Avenue

**Executive Director** 

**Executive Director** 

Carmelita Skeeter

Rodney Stapp

Nick Gonzalez

Robyn Sunday-Allen

Tulsa, OK 74120 (918) 588-1900

FAX: (918) 582-6405

Dallas Inter-Tribal Council

209 E. Jefferson Executive Director

Dallas, TX 75203 (214) 941-1050

FAX: (214) 941-6537

Hunter Health Center

2318 E. Central Executive Director Suzette Schwartz

Wichita, KS 67214 (316) 262-2415

FAX: (316) 262-0741

\*Kickapoo Traditional Tribe of Texas

OTHER TRIBAL LOCATIONS

HCR 1, Box 9700 Health Director

Eagle Pass, TX 78852

(830) 757-0322

FAX: (830) 757-9228

\*Tribally Operated Facility

## **County Health Departments, Oklahoma**

County health departments (CHDs) provide a wide array of basic health and public health services and social services such as immunizations, education to prevent disease and injury, women/infant/child (WIC) nutrition program, injury prevention programs, therapies and counseling, Child Guidance and other children's services, treatment of minor conditions, and referral to needed services. Many persons with head injury need a variety of services in the community as well as care specific for the injury's long-term effects. Services provided by each CHD are available to all residents in the county according to program guidelines. Services may include early intervention, speech/language/physical/occupational therapy, behavior modification, housing assistance, assistive devices, HIV referral, TB testing, family planning, home health safety, and disease prevention.

(Contact information subject to change)

Adair County Health Department 600 W. Hickory Stilwell, OK 74960 (918) 696-7292

Alfalfa County Health Department C/O Garfield County 2501 Mercer Drive Enid, OK 73701 (580) 233-0650

Atoka County Health Department 1006 W. 13th Street Atoka, OK 74525 (580) 889-2116

Beaver County Health Department PO Box 520 Hwy 270 South Beaver, OK 73932 (580) 625-3693

Beckham County Health Department 115 S. 4<sup>th</sup> Street Sayre, OK 73662 (580) 928-5551

Blaine County Health Department 521 W 4th Street Watonga, OK 73772 (580) 623-7977

Bryan County Health Department PO Box 598 1524 W. Chuckwa Durant, OK 74702 (580) 924-4285

Caddo County Health Department 216 W Broadway Anadarko, OK 73005 (405) 247-2507

Canadian County Health Department 100 S. Rock Island El Reno, OK 73036 (405) 262-0042

Carter County Health Department 405 S Washington Ardmore, OK 73401 (580) 223-9705

Cherokee County Health Department 912 S College Tahlequah, OK 74464 (918) 456-8826

Choctaw County Health Department 103 S 4th Street Hugo, OK 74743 (580) 326-8821 Cimarron County Health Department C/O Texas CHD 1410 N East Street Guymon, OK 73942 (580) 338-8544

Cleveland County Health Department 250 12th Ave NE Norman, OK 73071 (405) 321-4048

Coal County Health Department PO Box 365 1404 S. Hwy 75 Coalgate, OK 74538 (580) 927-2367

Comanche County Health Department PO Box 87 1010 S. Sheridan Road Lawton, OK 73502 (580) 248-5890

Cotton County Health Department 1501-A South 7th Walters, OK 73572 (580) 875-6121

Craig County Health Department 115 E Delaware Vinita, OK 74301 (918) 256-7531

Creek County Health Department 1808 S Hickory Sapulpa, OK 74066 (918) 224-5531

Custer County Health Department 3030 Custer Clinton, OK 73601 (580) 323-2100

Delaware County Health Department PO Drawer 370 Hwy 59 West Jay, OK 74346 (918) 253-4511 Dewey County Health Department C/O Blaine CHD 521 W 4th Street Watonga, OK 73772 (580) 623-7977

Ellis County Health Department C/O Texas CHD 1410 N East Street Guymon, OK 73942 (580) 338-8544

Garfield County Health Department PO Box 3266 2501 Mercer Drive Enid, OK 73702 (580) 233-0650

Garvin County Health Department 1809 S. Chickasaw Pauls Valley, OK 73075 (405) 238-7346

Grady County Health Department 2116 W. Iowa Street Chickasha, OK 73018 (405) 224-2022

Grant County Health Department 115 N. Main Medford, OK 73759 (580) 395-2906

Greer County Health Department 2100 N Louis Tittle PO Box 1 Mangum, OK 73554 (580) 782-5531

Harmon County Health Department 1104 N 7th St Hollis, OK 73550 (580) 688-3348

Harper County Health Department PO Box 290 7<sup>th</sup> & Oklahoma, Ste 9 Laverne, OK 73848 (580) 921-2029 Haskell County Health Department 1407 NE "D" Street Stigler, OK 74462 (918) 967-3304

Hughes County Health Department 200 McDougal Drive Holdenville, OK 74848 (405) 379-3313

Jackson County Health Department 401 W Tamarack Rd Altus, OK 73521 (580) 482-7308

Jefferson County Health Department 107 E Anderson Waurika, OK 73573 (580) 228-2313

Johnston County Health Department 1080 S. Byrd Street Tishomingo, OK 73460 (580) 371-2470

Kay County Health Department 433 Fairview Ponca City, OK 74601 (580) 762-1641

Kingfisher County Health Department 124 E Sheridan, Room 101 Kingfisher, OK 73750 (405) 375-3008

Kiowa County Health Department 431 W Elm Street Hobart, OK 73651 (580) 726-3316

Latimer County Health Department 201 W Main Wilburton, OK 74578 (918) 465-5673 LeFlore County Health Department PO Box 37 1212 Reynolds Poteau, OK 74953 (918) 647-8601

Lincoln County Health Department 101 Meadow Lane Chandler, OK 74834 (405) 258-2640

Logan County Health Department 215 Fairgrounds Road, Suite A Guthrie, OK 73044 (405) 282-3485

Love County Health Department 200 CE Colston Drive Marietta, OK 73448 (580) 276-2531

Major County Health Department 501 E. Broadway Fairview, OK 73737 (580) 227-3362

Marshall County Health Department PO Box 476 310 W. Lillie Blvd. Madill, OK 73446 (580) 795-3705

Mayes County Health Department 111 NE First Pryor, OK 74361 (918) 825-4224

McClain County Health Department 919 N Ninth Street Purcell, OK 73080 (405) 527-6541

McCurtain County Health Department 1400 Lynn Lane Idabel, OK 74745 (580) 286-6620 McIntosh County Health Department 29 Hospital Road PO Box 71 Eufaula, OK 74432 (918) 689-7774

Murray County Health Department 730 Cambridge Sulphur, OK 73086 (580) 622-3716

Muskogee County Health Department 530 S 34th Street Muskogee, OK 74401 (918) 683-0321

Noble County Health Department 300 E Fir Street Perry, OK 73077 (580) 336-2257

Nowata County Health Department C/O Rogers CHD 2664 N Highway 88, Unit A Claremore, OK 74017 (918) 341-3166

Okfuskee County Health Department 125 N Second Okemah, OK 74859 (918) 623-1800

Oklahoma City-County Health Department 921 NE 23rd Oklahoma City, OK 73105 (405) 427-8651

Okmulgee County Health Department 1304 R.D. Miller Drive Okmulgee, OK 74447 (918) 756-1883

Osage County Health Department 535 Leahy, Suite 103 Pawhuska, OK 74056 (918) 287-3740 Ottawa County Health Department 1930 N Elm Miami, OK 74354 (918) 540-2481

Pawnee County Health Department 639 Seventh Street Pawnee, OK 74058 (918) 762-3643

Payne County Health Department 1321 W. 7th Ave Stillwater, OK 74074 (405) 372-8200

Pittsburg County Health Department 1400 E. College Ave McAlester, OK 74501 (918) 423-1267

Pontotoc County Health Department 2330 Arlington Street Ada, OK 74820-2656 (580) 332-2011

Pottawatomie County Health Department 1904 Gordon Cooper Dr. Shawnee, OK 74801 (405) 273-2157

Pushmataha County Health Department 318 W Main St Antlers, OK 74523 (580) 298-6624

Roger Mills County Health Department C/O Jackson CHD 401 W. Tamarak Road Altus, OK 73651 (580) 482-7308

Rogers County Health Department 2664 N Highway 88, Unit A Claremore, OK 74017 (918) 341-3166 Seminole County Health Department 200 S Brown Wewoka, OK 74884 (405) 257-5401

Sequoyah County Health Department 612 N. Oak Street Sallisaw, OK 74955 (918) 775-6201

Stephens County Health Department 1401 Bois D'Arc Duncan, OK 73533 (580) 252-0270

Texas County Health Department 1410 N East Street Guymon, OK 73942 (580) 338-8544

Tillman County Health Department 1500 N Main Street Frederick, OK 73542 (580) 335-2163

Tulsa City-County Health Department 5051 South 129<sup>th</sup> East Avenue Tulsa, OK 74134 (918) 582-9355

Wagoner County Health Department 212 N Pierce Wagoner, OK 74467 (918) 485-3022

Washington County Health Department 5121 S.E. Jacquelyn Lane Bartlesville, OK 74006 (918) 335-3005

Washita County Health Department 1121 N Market Cordell, OK 73632 (580) 832-5062

Woods County Health Department 901 - 14th Street Alva, OK 73717 (580) 327-3192

Woodward County Health Department 1631 Texas Ave Woodward, OK 73801 (580) 256-6416

Resources and Services Directory for Head Injury and Other Condition	ns

**Section 4: Selected Health Care Professionals** 

 $1000~\text{NE}~10^{\text{TH}}~\text{ST}.~\text{OKC},~\text{OK}~73117$  TEL 405.271-3430~OR~800.522.0204~(OK only) FAX 405.271.2799~WEB~http://ips.health.ok.gov



## Neurosurgeons in Oklahoma

Neurosurgeons are one specialty of a team of physicians involved in the accurate diagnosis and treatment of head injuries as soon as possible after the injury event. They perform surgery as indicated, follow the patient through the hospital stay, and recommend follow up care. Persons who have injury-related problems after discharge or experience problems weeks or months after discharge should contact the neurosurgeon to determine the possiblity of complications or referral to another physician/professional for appropriate treatment.

## (Contact information subject to change

J. Michael Alvis, MD 2412 Palmer Circle Norman, OK 73069 405-321-6347

Benjamin Benner, MD 6767-A South Yale Tulsa, OK 74136-3303 918-492-7587

Christopher Boxell, MD 9001 S. 101<sup>st</sup> E. Ave, Ste 190 Tulsa, OK 74133 918-392-9670

Christopher Covington, MD 6802 S. Olympia Ave, Ste 300 Tulsa, OK 74132 918-749-0762

Karl Detwiler, MD 6767-A South Yale Tulsa, OK 74136-3302 918-492-7587

Johnny Duncan, DO 110 N.W. 31<sup>st</sup> - 2<sup>nd Floor</sup> Lawton, OK 73505 580-248-5255

Mark Duncan, DO 110 N.W. 31<sup>st</sup> - 2<sup>nd Floor</sup> Lawton, OK 73505 580-248-5255 Charles Engles Jr, MD 4120 W Memorial Rd, Ste 208 Oklahoma City, OK 73120-9322 405-755-3540

David Fell, MD 6767-A South Yale Tulsa, OK 74136-3302 918-492-7587

Allan S Fielding, MD 2000 S. Wheeling Ave, Ste 1110 Tulsa, OK 74133 918-294-0080

Eric Friedman, MD 4120 W Memorial Rd, Ste 300 Oklahoma City, OK 73120-9322 405-748-3300

Charles Fullenwider, MD 333 S 38<sup>th</sup>, Ste F Muskogee, OK 74401-4937 918-682-8087

Steven Gaede, MD 6802 S. Olympia Ave, Ste 300 Tulsa, OK 74132 918-749-0762

Mary Gumerlock, MD 1000 N. Lincoln Blvd., Ste 400 Oklahoma City, OK 73104-5023 405-271-4912 Michael Hahn, MD 4120 West Memorial Road, Ste 300 Oklahoma City, OK 73120-9322 405-748-3300

Brent Neal Hisey, MD 14100 Parkway Commons Drive, Ste 201 Oklahoma City, OK 73134 405-945-4720

Donald D Horton, MD 14100 Parkway Commons Drive, Ste 201 Oklahoma City, OK 73134 405-945-4720

Douglas Koontz, MD 6767-A S Yale Tulsa, OK 74136 918-492-7587

David G Malone, MD 1919 S Wheeling, Ste 706 Tulsa, OK 74104-5635 918-794-5542

Kyle J Mangels, MD 6802 S. Olympia Ave, Ste 300 Tulsa, OK 74132 918-749-0762

John Marouk, DO 2128 S Atlanta Place Tulsa, OK 74114-1709 918-583-5131

Jeffrey Paul Nees, MD 3400 W. Tecumseh Road, Ste 305 Norman, OK 73072-1812 405-701-8582

Stephen Ofori-Kwakye, MD 3201 West Gore Blvd, Ste 303 Lawton, OK 73505 580-353-6000 David Pagnanelli, DO 5604 SW Lee Blvd, Ste 357 Lawton, OK 73505 580-531-4600

Stanley Pelofsky, MD 4120 W Memorial Rd, Ste 300 Oklahoma City, OK 73120-9322 405-748-3300

Bruce D Pendleton, MD 620 S. Madison Street, Ste 202 Enid, OK 73701 580-616-7605

Barry Pollard, MD 102 S Van Buren Enid, OK 73703-5866 580-242-7030

Robert Remondino, MD 4120 W Memorial Rd, Ste 300 Oklahoma City, OK 73120-9322 405-748-3300

W Emery Reynolds, MD 4120 W Memorial Rd, Ste 208 Oklahoma City, OK 73120 405-755-3540

Scott Robertson, MD 9060 Harmony Drive, Ste E Midwest City, OK 73130 405-737-0203

James Allen Rodgers, MD 6565 South Yale Ave, Ste 709 Tulsa, OK 74136 918-481-4965

Samuel Shaddock, MD 13205 Glad Acres Dr Dallas, TX 75234-5202 972-484-408 Richard V Smith, MD 4120 W Memorial Rd, Ste 205 Oklahoma City, OK 73120 405-749-7080

Stewart Smith, MD 3705 N.W. 63<sup>rd</sup> Street, Ste 212 Oklahoma City, OK 73116 405-608-4300

John Richard Smithson JR, MD 2000 S. Wheeling Avenue Tulsa, OK 74104 918-748-7854

Robert E Tibbs Jr, MD 4120 W Memorial Rd, Ste 300 Oklahoma City, OK 73120-9322 405-748-3300 Frank Tomecek, MD 6802 S. Olympic Ave, Ste 300 Tulsa, OK 74132 918-749-0762

Gregory Wilson, DO 9709 E. 79<sup>th</sup> Street South Tulsa, OK 74133 918-994-4000

Ronald Woosley, MD 2000 S. Wheeling Avenue Tulsa, OK 74104 918-748-7854

## Physical Medicine and Rehabilitation Physicians

Physicians in this specialty are Board-certified to practice physical medicine and rehabilitation. They are responsible to evaluate and diagnose an individual's physical status in relation to rehabilitative needs, direct the rehabilitation services plan and direct staff who are implementing the services, including physical therapy, occupational therapy, swallowing therapy, speech/language therapy, and counseling. The specialty provides rehabilitative care for medical and surgical conditions. Referral for services may be made through professionals or self-referral.

(Contact information subject to change)

Donald E. Adams, MD St. Anthony North 6205 N Santa Fe, Ste 200 Oklahoma City, OK 73118 (405) 427-6776

Archana Barve, MD 5701 N Portland, Ste 210 Oklahoma City, OK 73112 (405) 949-6481

Jean Bernard, MD 1809 E. 13<sup>th</sup>, Ste 100 Tulsa, OK 74104-4419 (918) 582-6800

Albert Bisson, MD 4120 W Memorial Road, Ste 118 Oklahoma City, OK 73120 (405) 748-4700

Christopher Bouvette, MD 4120 W Memorial Rd, Ste 118 Oklahoma City, OK 73120 (405) 748-4700

Kimberly Bouvette, MD 4120 W Memorial Rd, Ste 118 Oklahoma City, OK 73120 (405) 748-4700

Andrew Briggeman, DO 701 W. Queens Street, Ste 100 Broken Arrow, OK 74012 (918) 994-4810 Michael Brown, MD 4120 West Memorial Rd, Ste 118 Oklahoma City, OK 73120 (405) 748-4700

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James D. Harris, DO Veterans Agency 1011 Honor Heights Dr Muskogee, OK 74401 (918) 683-3261 x 3396

Ashok Kache, MD 1145 S Utica, Ste 403 Tulsa, OK 74104-4015 (918) 584-3548 Sanjiv M. Kaul, DO Tomlinson Med Complex 3201 W Gore Blvd, Ste G1 Lawton, OK 73505 (580) 250-6659

James Lee, MD 4802 N.W. 10<sup>th</sup> Street Oklahoma City, OK 73127 (405) 702-1667

Andrew Olshen, MD Rehab Associates of Muskogee 3502 W. Broadway Muskogee, OK 74401 (918) 682-2815

Timothy Pettingell, MD 1621 S Eucalyptus Ave, Ste 204 Broken Arrow, OK 74012 (918) 252-7952

James Rascoe, DO 1119 E. Wade Watts Avenue McAlester, OK 74501 (918) 426-2026

Anil Reddy, MD 9725 E. 79<sup>th</sup> Street, Ste A Tulsa, OK 74133 (918) 252-0112

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Darryl Robinson, MD 3110 S.W. 89<sup>th</sup>, Ste 102 Oklahoma City, OK 73159 (405) 703-4950 Gary Schick, MD 3406 S. Boulevard Edmond, OK 73013 (405) 230-9450

Kristi Self, MD 721 NW 6th St, Ste 201 Oklahoma City, OK 73102-1205 (405) 235-5135

Charles Shields, MD 330 S Fifth St, Ste 305 Enid, OK 73701 (580) 242-1224

Kathleen M. Sisler, MD 6585 S. Yale Ave, Ste 200 Tulsa, OK 74136 918-481-2767

M. Shawn Smith, MD 5100 N Brookline, Ste 500 Oklahoma City, OK 73112 (405) 605-8780

Surichi Tanejo, MD & Steve Yost, PA J.C. Montgomery Veterans Affairs Med Ctr 1011 Honor Heights Drive Muskogee, OK 74401 (918) 683-3261

D. Brent Tipton, MD 5100 N Brookline, Ste 530 Oklahoma City, OK 73112 (405) 604-6652

Kumudini Vaidya, MD 2222 W. Iowa Avenue Chickasha, OK 73108 405-224-8111

Annie Venugopal, MD 1705 E 19th, Ste 501 Tulsa, OK 74104-5416 (918) 744-8110

## Neuropsychologists, Oklahoma

Neuropsychology is a relatively new field where clinicians investigate the relationship between human behavior and how the brain works. They use several tests to measure the person's skills by evaluating strengths and weaknesses following brain injury, which helps in planning appropriate rehabilitation and vocational (work or school) activity.

(Contact information subject to change)

(Children and adults) James Scott, Ph.D., ABPP-CN Psychiatry & Behavioral Sciences University of Oklahoma Health Sciences Center Oklahoma City, OK Tel: 405/271-5251, ext 47653

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Tulsa, OK 74136
Tel: 918/488-6165
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Richard E Sternlof, PhD, ABPP 3035 NW 63<sup>rd</sup> St., Ste 227 Oklahoma City, OK 73116-3631 Tel: 405/848-8489

Thomas Vaughn, PhD, ABPP Unity Health Center Hospital 3200 Medical Park Drive Shawnee, OK 74804 Tel: 405/878-3432 tvaughn@sbcglobal.net

## **Geographical Listing of Health Service Psychologists**

Licensed psychologists provide testing, assessment, diagnostic and counseling services (2005).

#### Ada

Burk, John, PhD Heitland, William Carl, EdD Lynd, Robert Sterling, PhD Maxwell, Roy T, EdD Randleman, Randy, PhD Wigdor, Reubin, PhD

## **Bartlesville**

Bowen, Peggy Cooper, PhD Dohne, Thomas Wayne, PhD Fisher, Laura Emily, PhD Harpole, Carolyn Annetta, PhD

## **Bethany**

Budd, Philip R, PsyD Wright, Ronald, PhD

#### **Broken Arrow**

Chronister, Gary L, PhD Goulden, Lisa, PhD Robineete, Kerstin, PhD Sellen, Z Faith, PhD

#### Catoosa

Bost, Diana E, PhD

### Claremore

Rogers, Clayton Wayne, EdD

## **Drumright**

Lively, KL, PhD

#### Duncan

Bonner, Donald Wayne, EdD

### **Earslboro**

Beesley, Denis, PhD

## **Edmond**

Beasley, Ron, PhD Cochran, Randy L, PsyD Cook, Bruce, EdD Davis, Walter R, PhD Doan, Jr, Robert Eugene J, PhD

Elam, Joseph D, PhD
France, Gary A, PhD
Gerrity, Kathleen M, PhD
Holmes, Deborah H, PhD
Letchworth, Frances Everett, PhD

Marotta, Lisa Lynn, PhD Scott, Jill MacKay, PhD Shadid, Tom F, PhD Swink, Richard H, PhD Tobin, Paul G, PhD Walker, C Eugene, PhD Youll, Lorraine, PhD

#### El Reno

Danaher, Robert, PsyD Scott, Eddie K, EdD

#### Enid

Betz, Wendi, PhD Close, Stephen R, PhD Cotton, Catherine M, PsyD May, Deborah Duncan, PhD Miller, Sarah, PhD Sorey, Kenneth E, EdD

## Ft. Sill, Lawton

Bryant, Roger Allen, PsyD

## Goodwell

Burns, Cecil W, PhD Shafer, L Loyet, PhD

#### Grove

Abernathy, Steven R, PhD McDougall, Hugh M. PhD Petrick, Sandra, PhD

#### Hominy

Ekenstam, Carolyn, PhD

### Hunter

Betz, Wendi, PhD

#### **Jenks**

Shackelford, Julia Brassfield, PhD

#### Lawton

Brady, Douglas O, PhD Brady, Sharon Smith, PhD Clanton, Marc, PsyD Dick, Kenneth E, PhD Dick, Leah D, PhD Dodd, David, PhD Ferguson, Dennis, PhD Hollwege, Dennis Ray, PhD Lynch, Darrell Lee, PhD Lynch, Jana Beth, PhD Stephens, Ted W, MS Wahl, Jane Aurell, PhD

## Lexington

Keithley, James W, PhD Little, Ernest L. PhD Steen, Annice Jo, PhD

#### **McAlester**

Shaw, Terry Glen, PhD

#### Miami

Long, Judith A, PhD

## **Midwest City**

Night, Linda Jane, PhD

#### Moore

Roach, Rachel Lynn, PhD

## Muskogee

Gravbill, B Todd, PhD Lee, James M, PhD

#### **Noble**

Kritzberg, Samuel, PhD

### Norman

Acree, Patricia Cox, PhD Adkins, David S, PhD Argentos, Mary Jane, PhD Ashby, Rachel, PhD Bower, Dian, PhD Boyd, Harry S, PhD

Boyd, Kathryn Ann, PhD Britz, Darren Ernest, EdD Burchfield, Deborah, PhD Chioco, Cynthia W, PsyD Cummings, Ronald, PhD Danback, Karen, PsyD Daves, Michael Frank, PhD Dilley, Nancy Hiatt, PhD Dupell, Julie Cocklin, PhD Elisens, Merrie, PhD Farwell, Kit, PhD Featherston, Jamie K, PhD Gatch, Vera M, PhD Hamil, Wade L, PhD Holt, Rebecca Roddey, PhD Howe, Allison C, PhD Hume, Don W, PhD Jacobs, Mildred O, PhD Kendall, Karen Sloulin, PhD Koch, Russell, PhD Lindsay, Gary Roger, PhD Marcus-Mendoza, Susan Taft, PhD McCaffrey, Candace Krause, PhD McCaffrey, Jr, Raymond Henry, PhD McClanahan, Walter Val, PhD McCullough, Mona, PhD McKinney, Margaret, PhD Miske, Paul, PhD Mobley, Diana G, PhD Olson, Margaret Edith, PhD Pace, Terry Mac, PhD Palmer, Roland L. PhD Perkins, Vicki J, PhD Spencer, Herbert L, PhD

Ragland, Edith Keeton, PhD Ragland, Robert E, PhD Rosko, Charlotte K, PhD Sharp, Bill, PhD

Stoltenberg, Calvin Dale, PhD

Taber, S Kay, PhD

Tedder, Sandra Lee, PhD Terry, Carol A Sweeney, PhD

Trousdale, Jean B, PhD

Washington, Aubrey Owen, PhD

Wayne, William R, PhD Willis, Diane J, PhD

#### Nowata

Jones-Hackworth, Janet, PhD

## Oklahoma City

Abbott, Catharine, PhD Adams, Russell L, PhD Adcock, Rebecca, PhD

Ahluwalia, Ekta "Wally", PhD

Allbright, Karen E, PhD Allen, Sandra F, PhD Austin, Elizabeth, PhD Ayers, Michael R, PhD Baird, Teresa Davis, PhD Baumann, Karen S, EdD

Baumberger, Theodor S, PhD Beasley, Jr, Stewart R, PhD Beckham, Ernest Edward, PhD

Blackwood, Jr, Grady L, PhD

Boland, Jr, John Louis, PhD Bonner, Barbara L, PhD Boyer, JD, Jenny L, PhD

Brandon, Patricia, PhD Brandt, Ruth A, PhD

Bright, Katrina H, PhD Britt, Betty Jean, PhD

Broadway, Clifford M, PhD

Burke, Celia A, PhD

Call, JD John Arnold, PhD

Capra, Patricia, PhD Carella, Stephen D, PhD Carlson, David K, PsyD Carothers, Richard A, PhD

Chaffin, Mark, PhD Clark, Pamela, PhD Coburn, Thurman E. PhD Corrigan, Susan, PhD Couch, Joseph B, PhD

Coyle, II, Edward Louis, PhD

Cruse, J Ronald, PhD Culbertson, Jan, PhD Curry, Judith R, PhD Danker, Pamela, PhD Dlugokinskim, Eric, PhD Dlugokinski, Lesley J, PhD

Dye, Larry, PhD Edgar, Max M, PhD Enlow, R Vernon, PhD

Evans, Thomas E, PhD Ferguson, Nelda M, PhD Fischer, Pamela Correia, PhD Fishkin, Steven M, PhD

Foley, Dana Deardeuff, PhD

Friedman, Joyce, PhD Funderburk, Beverly, PhD Galloway, Rita J, PhD

Goebel, Kay, PhD

Goodrich, Carolyn Collins, PhD

Gray, Libbe, PhD Green, R Keith, PhD

Gurwitch, Robin Hilary, PhD

Hand, Ray, PhD

Hartley, Deborah K, PhD Hawkins, Gene A, PhD Heath, Paul A, EdD Hobson, Gale L, PhD Holland, Christa, PhD Holloway, Joan A, PhD Huszti, Heather C, PhD Hyde, Diane Hoehn, PhD Hyde, Philip Carlton, PhD Isenberg, Roy M, PhD

Johnsen, David E, PhD Johnson, Mark, PsyD Jones, Dan Elkins, PhD Jones, Herman E, PhD Jones, Thomas, EdD

Kampschaefer, Cynthia M, PsyD Kampschaefer, George Michael, PsyD

Kates, Janet, PhD Keller, James, PhD King, Edith G, PhD Kragh, Jeffrey, PhD Krimsky, Martin, PhD Kuekes, Edward G, PhD

Kuperman, Bernard David, PhD

Langsdorf, Richard, PhD Leber, William Roger, PhD Leveridge, Marci, PhD Logue, Mary Beth, PhD Lottinville, Elinor, PhD Mason, Patrick J, Phd McCauley, Larry, EdD McCurdy, Susan, PhD

Oklahoma City continued

McKee, Kieth D, PhD

McMorrow, Mary Ann, PsyD

Mertens, Ruth Ann, PhD

Miller, Stephen, PhD

Moore, Marcia S, PhD

Moran, Dennis John, PhD

Morgan, Barbara Jean Scott, PhD

Morgan, Catherine N, PhD

Morris, Hoyt, PhD

Murphy, Philip J, PhD

Nye, Patricia N, PhD

O'Donnell, John L, PhD

Olson, Roberta Ann, Phd

Ozolins, Delmar A, PhD

Ozolins, Mickey S, PhD

Phillips, Faith, PhD

Pokorny, Lois J, PhD

Post, Timothy A, PsyD

Preisz, Melvyn G, PhD

Price, B Max, PhD

Ramseyer, Susan Sundari, PhD

Rasmussen, Elizabeth A, PhD

Rouse, Gary A, PhD

Russell, Warren Keith, PhD

Schaefer, Arlene B, PhD

Schmid, William F, PhD

Schoell, John, PhD

Scott, James Glenn, PhD

Shaw, Catherine Jarvis, PsyD

Shaw, William F, PhD

Sherman, Michelle, PhD

Shewmaker, Kenneth L, PhD

Silovsky, Jane, PhD

Simpson, Sharon, PhD

Sisney, Vernon V, PhD

Smallwood, RE, PhD

Smith, Harrison Morton, PhD

Sneed, Mark McCallon, PhD

Speed, Liliana F, PhD

Spradlin, Janet M, PhD

Stephen, Michael, PhD

Sternlof, Richard Edward, PhD

Sturgis, James E, PhD

Tassey, John Richard, PhD

Thomas, W Brian, PsyD

Trapp, Maria, PhD

Trombley, Robert, PhD

Tyndall, Karen Yopp, PhD

VanHorn, Laurel A, PhD

Varga, Terrie, PhD

Waters, Diana G, PhD

Weaver, Carrol R, PhD

Whatley, Philip R, PhD

White, Jerry, PhD

Wood, Arlis G, PhD

Zamberlin, Jeanette L, PhD

## Okmulgee

Berryhill, Elise, PhD

Bryant, William T, PhD

Choney, Sandra Kaye, PhD

## **Pauls Valley**

Pearce, Burnard L, PhD

## **Perry**

Reed, Gregory W, PhD

## **Ponca City**

Hassell, Perry L, PhD

Ravella, Neil, PhD

Smith, Dan M, PhD

## Sapulpa

Geyer, Michele Ann, EdD

#### Shawnee

Ball, M Gerald, PhD

Cargill, Jonathan D, PhD

Dilley, Jim, PhD

Petrin, Elizabeth, PhD

Vaughn, Thomas J, PhD

## Stillwater

Boswell, Donald L, PhD

Burks, Linda Kaye, PhD

Burns, Larry Wayne, PhD

Campbell, Alan Carl, PhD

Carlozzi, Alfred F, EdD

Carlson, John, PhD

Chaney, John, PhD

Clemens, Laurie, PhD

Fulgenzi, Lawrence B, PhD

## Stillwater continued

Garabedian, Krikor (Greg)B, PhD

Gentry, William C, PhD Griffith, Kelly, PhD Lindsey, Ralph, PhD Long, Patricia J, PhD Miville, Marie, PhD Mullins, Larry L, PhD

Oehler-Stinnett, Judy, PhD Ray, Stanley Richard, PhD

Romans, John Stanley Charles, PhD

Sandvold, Kenneth, PhD Schlottman, Robert S, PhD Stinnett, Terry A, PhD Sullivan, Maureen A, PhD Taraldson, Bonnie J, PhD Thomas, Kathy Helpinstill, PhD Waller, Robert R, PhD

Winterowd, Carrie, PhD

## **Taft**

Hansen, David, PhD Vinsant, Terry Neal, PhD

#### **Tahlequah**

LaGrand, Denis, PsyD Locke, Sandy, PhD Paris, Kenny, PhD Reese, Linda, EdD

#### **Tecumseh**

Fuchs, Raymond Marcus, PhD

## **Tulsa**

Adams, Judith K, PhD
Adams-Westcott, Janet, PhD
Armentrout, David P, PhD
Atwood, John T, PhD
Barnes, Leslie E. PhD
Basso, Michael R, PhD
Bear, Teresa Marie, PhD
Beard, Jo Ellen, PhD
Bedwell, H Wade, PhD
Berman, William Bruce, PhD
Bianco, Faust, PhD
Blankenship, Bryan K, PhD
Bond, Leslie Bear, PhD

Booth, Kerry G, PhD Bost, Richard, PhD Bramble, Fred B, PhD Brian, Tommie J, EdD

Butler, Beatrice Elizabeth, EdD

Cage, James W, PhD
Capehart, Janet, EdD
Carter, Ann L, PhD
Casler, Jacqueline, PhD
Clapp, Robert K, PhD
Cleary, John William, PhD
Cohn, Miramar Garcia, PhD
Coldwell, Geralann K, MA

Conger, Alan PsyD Cooper, Paul, PhD Cooper, William L, PhD Crews, Sandy Angus, PhD Dafforn, Thomas Alan, PhD Daniell, Jennifer Lynn, PhD Drummond, Carol Ann K, PhD

Duffield, Beverly, PhD Duncan, Jerry N, PhD England, Toni, PhD

Epperley, Jane Riemer, PhD

Eyer, Jerry Carl, PhD
Feller, Randall D, PhD
Fonkalsrud, A Owen, MA
Friedman, Michael A, PhD
Fritsch, Joseph P, PhD
Fritz, Jeri Louise, PhD
Fritz, Karen Sue, PhD
Furlong, Cathy Lynn, PhD
Gentz, Douglas, PhD
Gordon, Minor W, PhD
Govaerts, Kathryn A, PhD
Grannis, Pamela Dillard, EdD

Grannis, Pamela Dillard, EdD Greenwood, E Ann Miles, PhD Gruenau, Steven Powell, Phd

Hall, Terese, PhD

Harkness, Allan R, PhD

Hayes, Nancy, PhD

Hewett, Barbara Burton, PhD Hickman, John William, PhD Hinkelman, Jeanne, PhD Hodson, Bruce Richard, PhD

Hoffman, Thomas A, PhD

Tulsa continued

Hogan, Robert, PhD

Howard, Susan S, PhD

Hurlburt, John David, PhD

Jarman, Randall Wayne, PhD

Jeffus, E Dale, PhD

Jernigan, Duie R, PhD

Johnson, Bonnie B, PhD

Johnson, Craig L, PhD

Jones, J Richard, PhD

Kaul, Manju, PhD

Kemp, Sarah "Sally" L, PhD

Kilpatrick, Cheryl A, Phd

Kranau, Edgar J, PhD

Kugler, Karen E, PhD

LaFortune, JD, Kathryn, PhD

Leslie, Carol L, EdD

Lewis, Mary Anne, EdD

Lock, Michael L, PhD

Love, Angela S Cole, PhD

Lukens, Jr, Horca C, PhD

Magee, Mary Ross, PhD

Martin, Michael, PhD

McCarty, Dow Greg, PhD

McCoy, George F, PhD

McGraw, Deborah, PhD

Miles, Robert Edwin, PhD

Millican, Dorothy, PhD

Monroe, Paula R, PhD

Montgomery Jr, Dean P, PhD

Murphy, Cynthia Macielski, PhD

Nelson, R Eric, PhD

Newman, Elana, PhD

Newman, Patrick, PhD

Nicholas, Rebecca, EdD

Nicholson, Robert A, PhD

Parker, Mary Llewellyn, PhD

Patterson, George Howard, PhD

Patterson, Lindsay A, PhD

Phillips, Susan M, PhD

Price, Reese E, PhD

Rawlings, Dennis A, PhD

Redwood, Susan K, PhD

Reynolds, A Eugene, PhD

Reynolds, Cynthia Lewis, PhD

Rich, Melanie S, PhD

Rineer, Mary Elizabeth, PhD

Sadler, Mark S, PhD

Schwartz, Joseph Michael, PhD

Schwartz, Paul Jan, PhD

Scruggs, Joe B, PhD

Shafer, James K, PhD

Sherman, Adam G, PhD

Sherman, Samuel J, PhD

Shoemaker, Stephen Forrest, PhD

Smith, David G, EdD

Smith, Janice B, PhD

Spanier, Maribeth, PhD

Sperle, Mark A, PhD

Stevens, Vivian Mancini, PhD

Stockley, Daniel M, PhD

Sweet, Allen W, PhD

Sweet, Marcella H, PhD

Taylor, Gladys J (Ann), PhD

Tomlinson, Dennis A, PhD

Trentham, Bart, PhD

Vantine, Jerry Odell, PhD

Vanzetti, Nelly A, PhD

Vaught, Larry, PhD

Wakefield, David Ray, PhD

Walton, Richard Allyn, PhD

Ward, Julie Powell, PhD

Welch, Thomas, PsyD

Williamson, Diane H. EdD

Willis, Janet Gayle, PhD

#### Vinita

Grundy, Curtis Todd, PhD

Grundy, Elizabeth Mollette, PhD

Russell, Anita Jeanne, EdD

### Weatherford

Wolff, Michael W, PhD

#### Wewoka

Moore, Darwin Glen, PhD

## Woodward

Kahoe, Richard D, PhD

## Yukon

Glass, Vincent A, PsyD

Whittenberg, Linda K, PhD

# Optometrists Who Provide Visual Therapy, Oklahoma

Vision therapy is provided by optometrists who practice preventive and rehabilitative optometry by first seeking the cause of visual dysfunction and treating those causes, not just the symptoms that include headaches, blurred or double vision, poor comprehension, or "not working to potential." Although the majority of people may benefit from this care, it is especially effective for the following groups:

- Individuals who have suffered a brain injury or other cerebral trauma,
- Students diagnosed as "learning disabled,"
- Computer users,
- Athletes,
- Persons labeled as "juvenile delinquents,"
- Persons who use their near vision a great deal at work or in recreation.

Vision is the dominant sense in the process of deriving meaning from what is seen. It is a learned and developed set of functions that involves many skills. It is estimated that 80%-85% of our perception, learning, cognition and activities are made possible through vision. More than 50% of people with neurologic impairments such as traumatic brain injury, stroke, multiple sclerosis, etc., have visual and visual-cognitive disorders. The three main visual problems resulting from brain injury and stroke are visual field loss, intractable double vision, and visual/balance disorders. In many cases, a poorly developed visual system, or one that has been damaged, leads to processing difficulties for these individuals. A complete visual evaluation can determine if the problem is visually related and if the person can benefit from specific vision therapies.

Optometrists who provide Visual Therapy in Oklahoma:

\*Board certified.

Contact information subject to change

## Alva

Trina Piper-Hughbanks, O.D. 515 College Ave. Alva, OK 73717-2221 Tel: 580/327-3335

Email: ktrh@yahoo.com

#### Edmond

\*Damon White, O.D., FCOVD 1300 E 15<sup>th</sup> Street, Ste 170 Edmond, OK 73013-5042 Tel: 405/216-0707

FAX: 405/216-0777

## **Fort Gibson**

Debbie Coy, O.D. 330 W. Hwy 62 Fort Gibson, OK 74434 Tel: 918/478-8888

Email: dcoyyeyes@sbcglobal.net

#### Guthrie

\*Doug Cook, O.D., FCOVD 2114 W Noble Ave. Guthrie, OK 73044-2116

Tel: 405/260-2020

Email: twoeyedox@aol.com

Lisa M. Cook, O.D. 2114 W Noble Ave. Guthrie, OK 73044-2116 Tel: 405/260-2020

FAX: 405/282-8886

Email: twoeyedox@aol.com

## Lawton

Monique Leong, O.D. 3414 N.W. Cache Road, Suite B, 73505 Or 1415 W. Gore Blvd., 73501 Lawton, OK

Tel: 580/458-9756 FAX: 580/536-4325

Email: moniquewleong@yahoo.com

## **Oklahoma City**

Ralph Latimer, O.D. 8800 S. Pennsylvania Oklahoma City, OK 73159 Tel: 405/684-9448

Samuel C. Oliphant, O.D. 14000 Quailbrook Drive Oklahoma City, OK 73134

Tel: 405/751-7727 FAX: 405/755-1875 Email: soliphant@cox.net

George Shields, O.D. Shields Family Eye Care 3545 W Memorial Oklahoma City, OK 73134

Tel: 405/749-8300

Email: gshiledsod@hotmail.com

#### Park Hill

Stephanie Rice, O.D. 24295 Highway 82 Park Hill, OK 74451 Tel: 918/207-0700

Email: smrod@hotmail.com

### Sapulpa

Margo Hagen, O.D. 741 S. Mission Sapulpa, OK 74066-4659 Tel: 918/227-3927

FAX: 918\696-8882

Email: visualsens@aol.com

## **Tahlequah**

Lynn Cyert, O.D. NSU College of Optometry 1001 N Grand Ave. Tahlequah, OK 74464-7017

Tel: 918/458-2109 FAX: 918/458-9603 Email: cyert@nsuok.edu

Wesley Joseph DeRosier, O.D. NSU College of Optometry 1001 N. Grand Ave. Tahlequah, OK 74464-7017

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Email: derosier@nsuok.edu

Heidi Thoden, O.D. NSU College of Optometry 1001 N Grand Ave. Tahlequah, OK 74464-7017 Tel: 918/744-1480

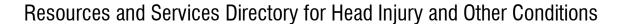
Tel: 918/744-1480 FAX: 918/458-2104 thoden@nsuok.edu

## Tulsa

\*Monte Harrel, O.D. 4520 S Harvard, Ste 135 Tulsa, OK 74135-2916 Tel: 918/745-9662 FAX: 918/745-9663 drharrel@oklahomavision.com

\*Carol L. Sweet, O.D., FCOVD 6913 S Canton Ave., Ste 200 Tulsa, OK 74136-3426

Tel: 918/491-7396 FAX: 918/491-7399



**Section 5: State and Local Agencies** 

(Mental Health and Substance Abuse, and Higher Education)

 $1000 \text{ NE } 10^{\text{TH}} \text{ ST. OKC, OK } 73117$  TEL 405.271-3430 or 800.522.0204 (OK only) FAX 405.271.2799 WEB http://ips.health.ok.gov



## **State and Local Agencies**

(Contact information subject to change)

## Oklahoma Department of Mental Health and Substance Abuse Services

1200 NE 13<sup>th</sup> Street Oklahoma City, OK 73117 P.O. Box 53277 Oklahoma City, OK 73152-3277

Tel: 405/522-3908 FAX: 405/522-3650 http://ok.gov/odmhsas

**Mission**. To promote healthy communities and provide the highest quality care to enhance the well being of all Oklahomans. Operates/funds three hospitals (JCAHO accredited) and numerous programs-and residential care homes. The umbrella of services include Mental health Services, Substance Abuse Services, Domestic Violence/Sexual Assault Services, Program for Assertive Community Treatment, Systems of Care, and Area Prevention Resource Centers.

People who have sustained head/brain injury may be referred to mental health professionals to help treat signs and symptoms they experience after injury or for the prevention or treatment of substance use which complicates the after-effects of injury. The mental health system is comprised of several types of inpatient and outpatient facilities and centers across the state.

A complete listing of services by County and Community is available in the ODMHSAS Yellow Pages of the Oklahoma Department of Mental Health and Substance Abuse Services (405/522-3810 and the Department's website at http://www.ok.gov/odmhsas/Prevention\_/E-Prevention Resource Center/index.html)

The information is updated on a continuous basis. Electronic and printed copies are available from the Prevention Resource Center or by logging on to the website shown above. The document presents contact information and brief descriptions of services including service listings by community and county, community systems of care, the Oklahoma area prevention network, designated emergency examination detention centers, summary listing of services by type, and other helpful numbers. The 24-hour toll free hotlines are:

- For assistance with issues related to mental health and substance abuse, call Reachout Hotline 800-522-9054.
- For assistance with issues related to domestic violence or sexual assault, call Safeline 800-522-7233.
- For young people looking for a concerned listener, call Teenline 800-522-7233.

Mental Health Services State Hospitals

**Griffin Memorial Hospital** 

900 E. Main P.O. Box 151 Norman, OK 73070 Tel: 405/573-6627

FAX: 405/321-4880

## Oklahoma Forensic Center (Formerly Eastern State Hospital)

P.O. Box 69 Vinita, OK 74301

Tel: 918/256-7841 FAX: 918/256-4491

## **Children's Recovery Center**

320 12<sup>th</sup> Ave, NE Norman, OK 73071 Tel: 405/364-9004

FAX: 405/573-3804

## **State-Operated Community Mental Health Centers (CMHCs)**

## **Creoks Behavioral Health Services**

711 S. Muskogee Avenue Tahlequah, OK 74464

Tel: 918/207-3000 FAX: 918/207-0558

## **Carl Albert Community Mental Health Center**

1100 East Monroe

P.O. Box 579

McAlester, OK 74502

Tel: 918/426-7800 FAX: 918/426-5642

## **Central Oklahoma Community Mental Health Center**

909 East Alameda

P.O. Box 400

Norman, OK 73070

Tel: 405/360-5100

FAX: 405/405/573-3958

## Jim Talliferro Community Mental Health Center

602 Southwest 38<sup>th</sup> Street

Lawton, OK 73505 Tel: 580/248-5780

FAX: 580/248-3610

## Northwest Center for Behavioral Health (Formerly Western State Psychiatric Hospital)

P.O. Box 1

Fort Supply, OK 73841

Tel: 580/766-2311 FAX: 580/766-2017

#### **Urban Crisis Centers**

## **Oklahoma County Crisis Intervention Center**

1200 Northeast 13<sup>th</sup> Street P.O. Box 53277 Oklahoma City, OK 73152

Oklahoma City, OK 73152

Tel: 405/522-8100 FAX: 405/522-8115

#### **Tulsa Center for Behavior Health**

2323 South Harvard Tulsa, OK 74114-3301

Tel: 918/293-2140

## **Community-Based Crisis Centers**

## **Grand Lake Mental Health Center, Inc.**

12005 E. 470 Road Claremore, OK 74017 Tel: 918/342-0770

## **Green Country Behavioral Health Services, Inc.**

619 N. Main

Muskogee, OK 74401 Tel: 918/682-8407

## Red Rock Behavioral Health Services, Inc.

90 N. 31<sup>st</sup> Street Clinton, OK 73601 Tel: 580/323-6021

## State-Operated Substance Abuse Treatment Centers Children's Recovery Center

320 12<sup>th</sup> Avenue N.E. Norman, OK 73071 Tel: 405/364-9004 FAX: 405/573-3804

## **Norman Alcohol and Drug Treatment Center**

900 E. Main P.O. Box 151 Norman, OK 73070-0151

Tel: 405/573-6624 FAX: 405/573-6600

## Vinita Alcohol and Drug Treatment Center (VADTC)

442104 E. 250 Road, Bldg. 10

Vinita, OK 74301 Tel: 918/256-9210 FAX: 918/256-6308

## **Interagency Council for Services for Mentally Ill Homeless Persons**

DHS

2400 Lincoln Blvd Oklahoma City, OK 73105

Tel: 405/521-3646 FAX: 405/521-6458

## **Summary of Mental Health Services by Type**

## **Community Mental Health Centers**

Associated Centers For Therapy, Inc. (Tulsa)	918-492-2554/Fax 494-9870
Bill Willis CMH And Substance Abuse Svcs Ctr (Tahlequah)	918-207-3000/Fax 207-0558
Carl Albert CMHC(McAlester)	918-426-7800/Fax 426-5526
Central Oklahoma CMHC (Norman)	405-360-5100/Fax 573-3958
Creoks MHS, Inc. (Okmulgee)	918-756-9411/Fax 756-2126
Edwin Fair CMHC, Inc. (Ponca City)	580-762-7561/Fax 762-2576
Family & Children's Services Mental Health Ctr, Inc. (Tulsa)	918-587-9471/Fax 587-0419
Grand Lake MHC, Inc. (Nowata)	918-273-1841/Fax 273-1843
Green Country Behavioral Health Services, Inc. (Muskogee)	918-682-8407/Fax 682-4636
Hope Community Services, Inc. (Oklahoma City)	405-632-1900/Fax 632-1976
Jim Taliaferro CMHC (Lawton)	580-248-5780/Fax 248-3610
Mental Health Svcs Of Southern Oklahoma, Inc. (Ardmore)	580-223-5070/Fax 223-5617
North Oklahoma County Mental Health Ctr, Inc. (Oklahoma	405-858-2700/Fax 858-2720
City)	
Oklahoma Mental Health Council, Inc.	405-424-7711/Fax 425-0343
Dba Red Rock Behavioral Health Svcs (Oklahoma City)	
Northwest Center For Behavioral Health (Woodward)	580-256-8615/Fax 256-8643

## **Community Based Structured Crisis Centers**

Community Based Structured Crisis Centers	
Grand Lake Mental Health Center, Inc. (Claremore)	918-342-0770/
	Admin 273-1841 X2202
Green Country Behavioral Health Services, Inc. (Muskogee)	918-682-8407/
	Admin 682-8407
Oklahoma County Crisis Intervention Center (Oklahoma City)	405-522-8100
Oklahoma Mental Health Council, Inc.	580-323-6021/Fax 323-9375
Dba Red Rock Behavioral Health Services (Clinton)	
Oklahoma Mental Health Council, Inc.	405-424-7711
Dba Red Rock Behavioral Health Services (Oklahoma City)	
Tulsa Center For Behavioral Health (Tulsa)	918-293-2140

## **Residential Care Facilities**

Ada Residential Care (Ada)	(580-332-7007/Fax 332-7970
Burdine, Inc.	918-483-1425/Fax 483-1425
dba New Beginning Residential Care Home (Red Bird)	
C.B.W., Inc. dba Golden Years Residential Care (Konawa)	580-925-3618/Fax 925-5755
Copp's Residential Care, Inc. (Claremore)	918-341-2543/Fax 342-3674
Dow Residential Care Facility, Inc. (Hartshorne)	918-297-2485/Fax 297-2959
Duncan Community Residence, Inc. (Duncan)	580-255-3926/Fax 255-8877
Dyco Properties, Inc.	918-689-7997/Fax 689-4911
dba Northfork Residential Care Home (Eufaula)	
Edna Lee's Room & Board, Inc.	918-256-6093/Fax 256-8507
dba Edna Lee's Residential Care (Vinita)	
El Reno Residential Care Home (El Reno)	405-262-2440/Fax 262-0493
Fair Oaks Residential Care Facility (Langley)	918-782-3180
G.W. Shuskey, Inc.	405-872-5344/Fax 872-7106
dba Cleta's Cottage (Noble)	
Green Acres Residential Care Facility And Svcs (Tahlequah)	918-456-8677/Fax 456-8677
Green Country Behavioral Health Services, Inc.	918-682-4131/Fax 682-4131
dba Parkview Residential Care Facility (Muskogee)	
Hav Tap, Inc. dba The Harbor (Oklahoma City)	405-943-2273/Fax 947-8262
High Cedar Residential Care (Noble)	405-447-2532/Fax 447-0878
Homestead Residential Care, L.L.C. (Vinita)	918-782-9969/Fax 782-9972
Keith Enterprises, Inc.	405-567-2280/Fax 567-2280
dba Sherry's Old Fashioned Room & Board (Prague)	
Lake Francis Residential Care Home, LLC (Welling)	918-422-9907/Fax 422-9908
Lari's Res Care, LLC (Langley)	918-782-3747/Fax 782-3747
McKinco, Inc. dba Country Lane Residential Care (Vinita)	918-256-7368/Fax 256-3306
Meadow Brook Residential Facility, LLC (Howe)	918-658-2509/Fax 658-2180
Mental Health Services Of Southern Oklahoma, Inc. (Marietta)	580-276-3323/Fax 276-3324
Miller Cozy Home, Inc. (Vinita)	918-256-3796/Fax 256-3692
North Oklahoma County Mental Health Center, Inc.	405-528-2445/Fax 528-2436
dba Gatewood Place Res Care Facility	
Orchard Grove Residential Care Facility (Vinita)	918-782-4184/Fax 782-4766
Paden Residential Care Home, Inc. (Paden)	405-932-4464/Fax 932-4464
Royal Residential Living Center, Inc. (Prague)	405-567-3202/Fax 567-0087
Santa Fe Residential Care Home, LLC (Vinita)	918-256-3424
Sequoyah Mental Health Facility, Inc.	918-775-7751/Fax 775-7932
dba Sequoyah Residential Facility (Sallisaw)	010 667 2770/5 667 2442
Spears Management Co., Inc.	918-667-3778/Fax 667-3443
dba Boley Residential Care Home #1 (Boley)	918-667-3779/Fax 667-3920
dba Boley Residential Care Home #2 (Boley)	019 456 1010/Ear 459 6465
Sugar Mountain Retreat, Inc. (Welling)	918-456-1010/Fax 458-6465

Ada Pact Team (Ada)	580-332-3699
Bill Willis CMH And Substance Abuse Svcs Ctr (Tahlequah)	918-207-3000/Fax 207-3064
Carl Albert CMHC (McAlester)	918-426-7800/Fax 426-5526
Central Oklahoma CMHC (Norman)	405-573-3955/Fax 573-3958
Jim Taliaferro CMHC (Lawton)	580-248-5436/Fax 248-3610
Family & Children's Services Mental Health Center, Inc.	918-587-9471/Fax 587-0419
(Tulsa)	
North Care Oklahoma County Mental Health Ctr, Inc.	405-810-9578/Fax 858-2720
(Oklahoma City)	
Oklahoma Mental Health Council, Inc.	918-599-7404
dba Red Rock Behavioral Health Tulsa County (Tulsa)	
University Of Oklahoma - Tulsa Impact (Tulsa)	918-660-3150/Fax 660-3150
Oklahoma Mental Health Council, Inc.	405-424-7711
dba Red Rock Oklahoma County Pact (Oklahoma City)	
Payne County Pact(Stillwater)	405-372-1131
ODMHSAS Statewide Coordinator	405-522-3856

## Oklahoma Systems Of Care Initiative

Oklahoma Systems Of Care Initiative (State Office)	405-522-4151
OK Dept Of Mental Health And Substance Abuse Services	

# Systems Of Care Community Based Programs OK Kids Care-Net (Oklahoma County)

OK Kids Care-Net (Oklahoma County)	405-858-2880
Wraparound Tulsa (Tulsa County)	918-492-2554
Great Plains System Of Care	580-323-6021, Ext. 2224
(Beckham, Custer, Washita And Roger Mills Counties)	
Kay County Circle Of Care	580-762-7561
Canadian County Caring For Kids	405-422-8814
Family Frontier System Of Care	405-573-3812
(Cleveland And McClain Counties)	
Pittsburg County Circle Of Family Partners	918-421-3220
Pottawatomie County System Of Care	405-275-7100
Washington County System Of Care	918-335-1111
Comanche County System Of Care	580-248-5780

## **Substance Abuse Services**

Alcohol And Drug Treatment Centers	
12 & 12, Inc. (Tulsa)	918-664-4224/Fax 663-0203
A Chance To Change Foundation (Oklahoma City)	405-840-9000/Fax 840-9017
Ace Dui School, Inc. (Tulsa)	918-398-7979
Ada Area Chemical Dependency Center, Inc. (Ada)	580-332-3001/Fax 332-3652
Alcohol Training And Education, Inc. (Oklahoma City)	405-943-7483
Alpha Ii, Inc. (Tonkawa)	580-628-2539
Arbuckle Life Solutions, Inc. (Ardmore)	580-226-1656/Fax 223-3787
Area Youth Shelter, Inc. (Ada)	580-436-6130
Avalon Corrections Systems, Inc.	918-587-3815
dba Riverside Intermediate Sanction Unit (Tulsa)	710 307 3013
Avalon Correctional Services, Inc.	405-232-8233/Fax 232-4642
dba Carver Correctional Center (Oklahoma City)	+03 L32 0233/1 dx L32 +0+2
Bridgeway, Inc. (Ponca City)	580-762-1462
Broadway House, Inc. (The) (Ardmore)	580-226-3252
Brush Creek Youth Ranch, Inc. (Jay)	918-253-8305
Bryan Co. Treatment Center, Inc. (Durant)	580-924-0564/Fax 924-6488
Chickasaw Nation Alcohol/Drug Program	580-332-6345
Citizen Potawatomi Nation Health Complex (Shawnee)	405-273-5236/Fax 273-4345
Citizens Advisory Committee For Pittsburg County Youth	918-423-8845
Shelter, Inc. (McAlester)	910-423-0043
Clay Crossing Foundation, Inc. (Maud)	405-374-1225/Fax 374-1258
Community Action Agency Of Okla. And Canadian Counties	405-232-0199/Fax 232-9074
dba Turning Point (Oklahoma City)	403-232-0199/1 ax 232-90/4
Community Adolescent Rehabilitation Effort (Care) For Change,	405-524-5525/Fax 524-5528
Inc. (Oklahoma City)	403-324-3323/1 ax 324-3320
Community Alcoholism Services (Pawnee)	918-762-3686
Cope, Inc. (Oklahoma City)	405-528-8686
Counseling, Inc. (Tishomingo)	580-371-3551
Creoks MHS, Inc. (Okmulgee)	918-756-9411/Fax 756-2126
Crossroads Youth And Family Services, Inc. (Norman)	405-321-0240
Dayspring Behavioral Health Services, Inc. (Marlow)	918-712-0859
Domestic Violence Intervention Services, Inc. (Tulsa)	918-585-3163/Fax 584-1835
Drug Recovery, Inc. (Oklahoma City)	405-232-9804
Eagle Ridge Institute Alcohol & Drug Program (Wagoner)	918-485-3554
Eagle Ridge Institute	405-424-5798
dba Eagle Ridge Outpatient Center (Oklahoma City)	
Eagle Ridge Institute, Inc.	405-282-8232
dba Eagle Ridge Family Treatment Center (Guthrie)	
Edmond Family Services (Edmond)	405-341-3554
Family and Children's Services Mental Health Care, Inc. (Tulsa)	918-425-4200
Family Crisis & Counseling Center, Inc. (Bartlesville)	918-336-1188/Fax 336-2933
Family Crisis Center, Inc. (Ada)	580-436-3504/Fax 436-5047
Family Recovery Counseling Center, Inc. (Oklahoma City)	405-606-8406
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<b>Alcohol And Drug</b>	<b>Treatment Centers</b>
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Alcohol And Drug Treatment Centers	
Focus (Sallisaw)	918-775-2657
Focus (Tahlequah)	918-456-0202/Fax 456-0613
Four Winds Ranch Recovery Center For Adolescent Females,	405-848-9393/Site 260-0212
LLC	
Gateway To Prevention And Recovery, Inc. (Shawnee)	405-273-1170
Hands Of Hope, Inc.	580-924-6358
dba Shekinah Counseling Services(Durant)	
Hominy Health Services Center, Inc. (Hominy)	918-885-4485/Fax 885-2959
House Of Hope, Inc. (Grove)	918-786-2930/Fax 786-5985
Human Skills And Resources, Inc. (Claremore)	918-283-1423/Fax 283-1423
Human Skills And Resources, Inc. (Sapulpa)	918-224-0225
Human Skills And Resources, Inc. (Tulsa)	918-747-6377
Indian Healthcare Resource Center Of Tulsa, Inc. (Tulsa)	918-382-1241
Intertribal Council, Inc.	918-542-5543
dba Inter-Tribal Substance Abuse/Prevention & Treatment	710 542 5545
Center (Miami)	
Kay Juvenile Services, Inc.	580-762-8341
dba Northern Oklahoma Youth Services Center And Shelter, Inc.	360-702-6341
(Ponca City)	
Kiamichi Council On Alcoholism And Other Drug Abuse, Inc.	580-924-6692
(Durant)	380-924-0092
	590 226 7962
Kiamichi Council On Alcoholism And Other Drug Abuse, Inc.	580-326-7862
(Hugo)  Wignish: Council On Aleshaliam And Other Days Abuse Inc.	590 296 2201
Kiamichi Council On Alcoholism And Other Drug Abuse, Inc.	580-286-3301
(Idabel)	405 226 0701 /F 226 0772
Latino Community Development Agency, Inc. (Oklahoma City)	405-236-0701/Fax 236-0773
Lighthouse Counseling Services, Inc. (Oklahoma City)	405-942-8115/Fax 942-1028
Logan Co. Youth & Family Services, Inc. (Guthrie)	405-282-5524
Marie Detty Youth And Family Service Center, Inc. (Lawton)	580-250-1123/Fax 248-0171
McAlester Alcoholism Council, Inc.	918-423-6030
dba The Oaks Rehabilitative Services Center (McAlester)	
McAlester Alcoholism Council, Inc.	918-423-6030
dba The Oaks Rehabilitative Services Center (Okmulgee)	
McAlester Alcoholism, Inc.	918-423-6030
dba The Oaks Rehabilitative Services Center (Eufaula)	
McClain-Garvin County Youth And Family Center, Inc.	405-527-2424
(Purcell)	
Mental Health Services Of Southern Oklahoma, Inc. (Ardmore)	580-223-5070
Metropolitan Tulsa Counseling Services, Inc. (Tulsa)	918-295-6770/Fax 295-6772
MFI Enterprises, LLC	580-298-2830
dba Counseling Ctr Of Southeast Oklahoma (Antlers)	
MFI Enterprises, LLC	580-298-2830/Fax 298-6723
dba Counseling Ctr Of Southeast Oklahoma (Durant)	
Monarch, Inc. (Muskogee)	918-682-7210/Fax 682-0801
Moore Alcohol And Drug Center, Inc. (Moore)	405-799-7761

<b>Alcohol And Drug Treatment Centers</b>	
Morning Star Adolescent Treatment Unit, Inc. (Marietta)	580-276-5443/Fax 276-5443
Muscogee (Creek) Nation Behavioral Health & Substance Abuse	918-758-1910/Fax 756-1270
Services (Okmulgee)	
Muskogee Co. Council Of Youth Services(Muskogee)	918-682-2841
NAIC-Center For Oklahoma Alcohol And Drug Services, Inc.	405-321-0022
(Norman)	
Native American Center Of Recovery (Shawnee)	405-275-5270
New Beginnings Medical Center, LLC (Oklahoma City)	405-681-2003/Fax 681-2013
New Day Recovery Youth & Family Services, Inc. (Oklahoma	405-525-0452/Fax 525-0515
City)	
New Hope Of Mangum (Mangum)	580-782-3337
Next Step Network, Inc. (Guymon)	580-338-7259/Fax 338-2521
Northeastern Oklahoma Council On Alcoholism, Inc. (Miami)	918-542-2845
Northwest Center For Behavioral Health, Lighthouse	580-256-8615
Substance Abuse (Woodward)	
The Oaks Rehabilitative Services (McAlester)	918-423-6030
The Oaks Rehabilitative Services (Poteau)	918-647-3546
Oklahoma Families First, Inc. ( Holdenville)	405-379-5256
Oklahoma Addiction Specialists Incorporated Services (Enid)	580-234-8222
Oklahoma Mental Health Council	405-258-3040
dba Red Rock Behavioral Health Services, Creekside (Chandler)	
Okmulgee-Okfuskee County Youth Services, Inc. (Okmulgee)	918-756-7700
Open Options, Inc. (Oklahoma City)	405-557-1655
Opportunities, Inc (Watonga)	580-623-7283
Orange Quarters, Inc.	405-239-6815
dba The Life Improvement Center (Oklahoma City)	
Orange Quarters, Inc.	918-665-2501
dba The Life Improvement Center (Tulsa)	
OU Southwest Prevention Center	405-325-1454
Palmer Continuum Of Care, Inc. (Tulsa)	918-832-7763
	(430-0975-Women's Center)
Palmer Drug Abuse Program Of Tulsa, Inc. (Tulsa)	918-832-7763
Payne Co. Counseling Services, Inc. (Stillwater)	405-372-0198
Payne Co. Drug Court, Inc. (Stillwater)	405-743-1968
Payne County Youth Services, Inc. (Stillwater)	405-377-3380
People, Inc. (Pryor)	918-824-7648
People, Inc. (Sallisaw)	918-775-7787

People, Inc. (Pryor)	918-824-7648
People, Inc. (Sallisaw)	918-775-7787
People Of Color Healthcare, Inc	405-605-4509
dba Esperanza Del Pueblo Community Service (Okla. City)	
Phoenix Gate, Inc. (Atoka)	580-364-0700/Fax 364-0701
Positive Behavioral Strategies, Inc. (Tulsa)	918-585-9888/Fax 585-2878
Purvell, Inc. dba F.O.C.U.S. (Tahlequah)	918-456-0202/Fax 456-0613
Quapaw Tribal Substance Abuse Services (Miami)	918-542-4232
Quartz Mountain Counseling & Substance Abuse Services	580-482-0071/Fax 482-0112
(Altus)	

## **Alcohol And Drug Treatment Centers**

Alcohol And Drug Treatment Centers	
Quartz Mountain Counseling & Substance Abuse Services	580-832-1142
(Cordell)	
Recovery Plus Family Counseling Center, Inc. (Broken Arrow)	918-258-6900/Fax 258-6912
Referral Center For Alcohol And Drug Services Of Central	405-525-2525/Fax 525-3108
Oklahoma, Inc. (The) (Oklahoma City)	
Resonance, Inc. (Tulsa)	918-587-3888
Rightway Medical (Oklahoma City)	405-616-3366
Roadback, Inc. (Lawton)	580-357-8114
Rocmnd Area Youth Services, Inc. (Vinita)	918-256-7518
Rogers Co. Drug Abuse Program, Inc. (Claremore)	918-342-3334
Southern Oklahoma Treatment Services, Inc. (Mead)	580-931-3008 Or 745-9083/
dba Transitions	Fax 745-9885
Southwest Youth And Family Services, Inc. (Chickasha)	405-222-5437
Specialized Outpatient Services, Inc. (Oklahoma City)	405-810-1766
Starting Point Ii, Inc. (Stillwater)	405-377-1517/Fax 377-2988
Street School, Inc. (Tulsa)	918-833-9800
Substance Abuse Services, Inc. (Tulsa), Ok 74145	918-828-9000
Thunderbird Regimented Training Program (Pryor)	918-824-4876/Fax 825-8170
Total Life Counseling Foundation (Oklahoma City)	405-840-7040/Fax 840-7012
Transitions, Inc. (Oklahoma City)	405-810-0054
Tri-City Substance Abuse Center, Inc. (Seminole)	405-382-1112
Tri-City Youth And Family Center, Inc. (Choctaw)	405-390-8131
Tulsa Rightway Medical, LLC (Tulsa)	918-610-3366/Fax 610-3344
Valley Hope Association	918-225-1736
dba Cushing Valley Hope (Cushing)	
Valley Hope Association	405-946-7337
dba Oklahoma City Valley Hope (Oklahoma City)	
Vinita Alcohol And Drug Treatment Center (Vinita)	918-256-7841
Waynoka Mental Health Authority	580-824-0674/Fax 824-0676
dba Northwest Substance Abuse Treatment	
Center For Women & Children (Waynoka)	
Youth And Family Services, Inc. (El Reno)	405-262-6555
Youth And Family Svcs Of North Central Oklahoma, Inc. (Enid)	580-233-7220
Youth Services For Oklahoma County, Inc. (Oklahoma City)	405-235-7537
Youth Services For Stephens County, Inc. (Duncan)	580-255-8800
Youth Services Of Bryan County, Inc. (Durant)	580-924-6263
Youth Services Of Tulsa, Inc. (Tulsa)	918-582-0061
YWCA Of Enid (Enid)	580-234-7581

<b>Community Resources And Prevention Assistance</b>	
A Chance To Change (Oklahoma City)	405-840-9000/Fax 840-9017
Wellness Coalition Of The Archdiocese Of OKC - Catholic	405-524-0969/Fax 523-3015
Charities (Oklahoma City)	
Community Service Council Of Greater Tulsa(Tulsa)	918-585-5551/Fax 585-3285
Creating Lasting Connections Deep Fork Community Action	918-756-2826/Fax 756-6829
Fdn, Inc. (Okmulgee)	710 700 <u>202</u> 0/1 <u>4</u> 11 700 00 <b>2</b> 7
Eagle Ridge Institute APRC (Oklahoma City)	405-840-1359/Fax 840-1639
Gateway To Prevention And Recovery APRC (Shawnee)	405-275-3391/Fax 275-5132
Green Country Behavioral Health Services (Muskogee)	918-682-8407/Fax 682-0976
Marlow Safe And Drug Free Schools (Marlow)	580-658-1506/Fax 658-6455
McCurtain County Educational Cooperative (Idabel)	580-286-3344/Fax 286-5598
Mental Health Services Of Southern Oklahoma APRC	580-223-5070/Fax 223-5617
(Ardmore)	200 223 2010/1 4/1 223 2017
NAIC Center For Alcohol and Drug Ser Vices APRC	405-321-6446/Fax 360-4918
(Norman)	100 321 0110/1 41 300 1310
NW Center For Behavioral Health Prevention Program APRC	580-256-8615
(Woodward)	200 200 0010
The Next Step Network APRC (Guymon)	580-338-7259/Fax 338-2521
The Oaks Rehabilitative Services APRC (McAlester)	918-423-1113/Fax 429-1855
OSU-Center For Health Services Tulsa APRC (Tulsa)	918-749-8800/Fax 747-1710
OSU-Panok APRC	405-624-2220/Fax 624-4604
OSU-Center For Health Services Tri-County APRC (Morris)	918-756-1248//Fax 756-1236
Northwest Center For Behavioral Health (Woodward)	580-256-8615
Positive Education (Walters Public Schools)	580-875-6066/Fax 875-2831
Preventionworkz APRC (Enid)	580-234-1046/Fax 242-5414
Pushmataha County Public Health (Antlers)	580-298-6624/Fax 298-6626
Red Rock West APRC (Clinton)	580-323-6021Fax 323-3312
Spartans Positive Action For Safe Students (Bixby Public	918-366-2320/Fax 366-2315
Schools)	
Total Life Counseling (Oklahoma City)	405-840-7040/Fax 840-7012
Wichita Mountains Prevention Network APRC (Lawton)	580-355-5246/Fax 353-2168
Yukon Community Education Coalition (Yukon Public	405-354-2587/Fax 354-4208
Schools)	
Sica Hub -University Of Oklahoma Health Sciences Center	405-271-5251 X47606/Fax
(Oklahoma City)	271-3803
School Of Social work - OU (Norman)	405-325-2821/Fax 325-7072
ODMHSAS Prevention Program (Oklahoma City)	405-522-4939/Fax 713-2415
Oklahoma Prevention Resource Center (Oklahoma City)	405-522-3810
Teenline (Oklahoma City)	405-522-3835/Fax 713-2414

## **Domestic Violence And Sexual Assault Services**

## **Community Assistance Facilities**

A.C.M.I. House, Inc. (Altus)	580-482-3800
Action Associates, Inc. (Clinton)	580-323-8700
Baptist Women's Shelter Foundation, Inc.	918-245-4075/Fax 245-3995
dba Dayspring Villa Women's Shelter (Sand Springs)	
Crisis Control Center, Inc. (Atoka)	580-924-3056/Fax 924-3493
Call Rape, Inc. (Tulsa)	918-744-7362
Community Crisis Center, Inc. (Miami)	918-540-2275
Community Learning Council, Inc. (Oklahoma City)	405-751-4219/Fax 751-4464
Cope, Inc. (Oklahoma City)	405-528-8686/Fax 528-8692
Crisis Control Center, Inc. (Durant)	580-924-3056/Fax 924-3493
Domestic Violence Intervention Services, Inc. (Tulsa)	918-585-3163/Fax 584-1835
Domestic Violence Intervention Svcs Of Creek Co.	918-224-9291/Fax 248-7140
(Sapulpa)	
Domestic Violence Program Of North Central	580-762-2873
Oklahoma, Inc. (Ponca City)	
Family Crisis And Counseling Center, Inc. (Bartlesville)	918-336-1188/Fax 336-2933
Family Crisis Center, Inc. (Ada)	580-436-3504/Fax 436-5047
Family Crisis Center, Inc. (Coalgate)	580-436-3504/Fax 436-5047
Family Shelter Of Southern Oklahoma Services For	580-226-6424
Victims Of Domestic Violence, Inc. (Ardmore)	
Help In Crisis, Inc. (Tahlequah)	918-456-0673/Fax 456-1868
Human Skills & Resources, Inc. (Claremore)	918-283-1423/Fax 283-1429
Human Skills & Resources, Inc. (Sapulpa)	918-224-0225/Fax 224-5975
Human Skills & Resources, Inc. (Tulsa)	918-747-6377/Fax 747-8594
Kibois Community Action Foundation, Inc.	918-967-3325/Fax 967-8660
dba Kibois Women's Shelter (Stigler)	
Latino Community Development Agency	405-236-0701/Fax 236-0737
Proyecto Cambio: IPV/SV Program (Oklahoma City)	
Marie Detty Youth And Family Services Center	580-357-2500
dba New Directions Domestic Violence Svcs(Lawton)	
McAlester Alcoholism Council, Inc.	918-423-0032/Fax 423-2370
dba McCare Center ( McAlester)	
Native American Center Of Recovery, Inc. (Shawnee)	405-275-5270/Fax 275-3860
Northwest Domestic Crisis Services, Inc. (Woodward)	580-256-1215
Oklahoma Mental Health Council, Inc. (The)	580-323-6021/Fax 323-9375
dba Red Rock Behavioral Health Services (Clinton)	
Oklahoma Mental Health Council, Inc. (The)	405-422-8800
dba Red Rock Behavioral Health Services (El Reno)	
Okmulgee Co. Family Resource Center, Inc.	918-756-2549/Fax 652-0611
(Okmulgee)	
Project Safe, Inc. (Shawnee)	405-273-9953
Rogers Co. Community Services Center, Inc.	918-341-1424/Fax 341-1471
(Claremore)	

# **Community Assistance Facilities**

Seminole Co. Domestic Violence Assoc.	405-382-5979
dba Family Resource Ctr. Of Seminole Co. (Seminole)	500 200 5575
Southeastern Oklahoma Services For Family	580-298-5575
Violence Intervention, Inc. (Antlers)	
Southeastern Oklahoma Services For Family	580-286-7533/Fax 286-2599
Violence Intervention, Inc. (Idabel)	
Stillwater Domestic Violence Services, Inc. (Stillwater)	405-377-2344
Women In Safe Home, Inc. (Wish) (Muskogee)	918-682-7879
Women's Crisis Services Of LeFlore Co. (Poteau)	918-647-9800
Women's Haven, Inc. (Duncan)	580-252-5324
Women's Resource Center, Inc. (Norman)	405-364-9424
Women's Service And Family Resource Center	405-222-1819
(Chickasha)	
YWCA Of Enid (Option House) (Enid)	580-234-7581
YWCA Of Oklahoma City, Inc. (Oklahoma City)	405-948-1770/Fax 943-7177

## **Other Helpful Numbers**

Family And Children's Services Of Tulsa	918-587-9471
Family Voices In Oklahoma	405-271-5072
Heartline	800-273-8255
Mental Health Association Of Tulsa	918-585-1213
National Alliance For The Mentally Ill	703-524-7600
National Alliance For The Mentally Ill (Oklahoma)	405-230-1900
National Alliance For The Mentally Ill (Tulsa)	918-587-6264
Oklahoma Able Tech	800-257-1705
The Oklahoma Areawide Services Information System	800-426-2747
Oklahoma Alcoholics Anonymous	www.aaoklahoma.org
State Office	405-842-1200
NE Oklahoma	918-627-2224
Intergroup Services	405-524-1100
Officina Intergrupal Hispana	405-316-9472
Oklahoma Citizens Advocating For Recovery And	405-848-7555
Treatment Association	
Oklahoma City Latino Community Development Agency	405-236-0701
Oklahoma Coalition Against Domestic Violence	405-524-0700
Oklahoma Department Of Education	405-521-3301
Oklahoma Department Of Human Services	405-521-3646
Oklahoma Disability Law Center	405-525-7755
Oklahoma Drug And Alcohol Professional Counselors Assoc.	405-793-1545
Oklahoma Healthcare Authority	405-522-7171
Oklahoma Mental Health Consumer Counsel	405-604-6975
Oklahoma Mental Health Aging Coalition	405-942-8500
Oklahoma Narcotics Anonymous	
Eastern Area	918-747-0017 Or
	(888) 749-0017
Northwest Area	800-982-0242
Western Area	405-524-7068 Or
	(866) 524-7068
Red River	888-851-1246
Oklahoma Residential And Assisted Living Association	405-840-0727
Oklahoma State Department Of Health	405-271-5600
Southwest Center For The Application Of Prevention	405-325-0720
Technologies	403-343-0720
Transition House (Norman)	405-360-7926

## **Institutions of Higher Education**

(Includes public institutions supported by legislative appropriations) (Contact information subject to change)

Applicants with disabilities must meet general admissions requirements for the university and the specific requirements of the program in which they wish to enroll. Each institution is committed to the goal of achieving equal educational opportunity, full participation for students with disabilities, and providing assistance that will facilitate student's independence and academic progress. The university's Disability Support Services provides services to students with disabilities, and in compliance with Sections 503 and 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990, programs are established to assist students with special needs. The process to initiate, request, and obtain services is conducted by Disability Support Services staff and the student. Resources available include the Library for the Blind and Physically Disabled, Office of Handicapped Concerns, and Vocational Rehabilitation. Diagnostic testing and psycho-educational evaluation resources are also available.

## **Comprehensive and Regional Universities**

#### **Cameron University**

2800 Gore Boulevard Lawton 73505-6377 580/581-2200

FAX: 580/581-5514

#### **University Of Central Oklahoma**

100 North University Drive Edmond 73034-0170 405/974-2000

FAX: 405/341-4964

#### **East Central University**

1100 East 14th Street Ada 74820-6899 580/332-8000

FAX: 580/332-1623

## **Langston University**

701 W. Sammie Davis Jr. Drive Langston 73050-0907 405/466-2231

FAX: 405/466-3381

#### **Northeastern State University**

600 N. Grand Ave. Tahlequah 74464-7099 918/456-5511

FAX: 918/458-2015

## Northwestern Oklahoma State University

709 Oklahoma Boulevard Alva 73717-2799 580/327-1700

FAX: 580/327-1881

#### **University Of Oklahoma**

660 Parrington Oval Norman 73019-0390 405/325-0311

#### **University Of Oklahoma**

School Of Dentistry 1201 N. Stonewall Post Office Box 26901 Oklahoma City 73190 405/271-6326

#### **Oklahoma Geological Survey**

Sarkeys Energy Center 100 E. Boyd, Room N-131 Norman 73019-0628 405/325-3031 FAX 405/325-7069

## Health Sciences Center (University Of Oklahoma Medical Center)

1100 N. Lindsay Oklahoma City 73104 405/271-4000

#### University of Oklahoma

College Of Medicine – Tulsa 4502 E. 41<sup>st</sup> Street Tulsa 74135-2512 918/660-3000

## **University of Oklahoma Law Center**

300 W. Timberdell Road Norman 73071 405/325-4699

#### **Oklahoma State University**

107 Whitehurst Hall Stillwater 74078-0999 405/744-5000 FAX 405/744-8426

## **Agricultural Experiment Station**

139 Agricultural Hall Oklahoma State University Stillwater 74078 405/744-5398

## **Agricultural Extension Division**

139 Agricultural Hall Oklahoma State University Stillwater 74078 405/744-5398

#### **Oklahoma State University**

College Of Osteopathic Medicine 1111 West 17th Street Tulsa 74107-1898 918/582-1972

## Oklahoma State University - Tulsa

700 North Greenwood Ave. Tulsa, OK 74106-0700 918/594-8000 FAX: 918/594-8009

#### Oklahoma State University - OKC

900 North Portland Oklahoma City 73107-6187 405/947-4421 FAX: 405/945-3325

## Oklahoma State University – Okmulgee

1801 East 4th Okmulgee 74447 918/293-4678

## **College of Veterinary Medicine**

Oklahoma State University 205 McElroy Hall Stillwater 74078 405/744-6648

## Oklahoma State Veterinary Medicine Teaching Hospital

Boren Veterinary Medical Teaching Hospital Farm Road Stillwater 74078 405/744-7000

## **Oklahoma Panhandle State University**

Box 430 Goodwell 73939-9728 580/349-2611 FAX: 580/349-2302

#### **Rogers State University**

1700 West Will Rogers Boulevard Claremore, OK 74017-3252 918/343-7777 FAX: 918/343-7896

#### University of Science and Arts of Oklahoma

1727 W. Alabama Chickasha 73018-5322 405/224-3140 FAX 405/574-1220

## Southeastern Oklahoma State University

1405 N. 4th Durant 74701-0609 580/745-2000 FAX: 580/920-0758

#### Southwestern Oklahoma State University

100 Campus Drive Weatherford 73096-3098 580/772-6611 FAX: 580/774-3795

**Branch Campus in Sayre** 

#### **Private Universities**

#### **Bacone College**

2299 Old Bacone Road Muskogee, OK 74403 (918) 683-4581

## **Devry University**

4013 NW Expressway St. Suite 100 Oklahoma City, OK 73116 (405) 767-9516

## **Mid-America Christian University**

3500 SW 119<sup>th</sup> Street Oklahoma City, OK 73170 (405) 691-3800

## **Oklahoma Baptist University**

500 W. University Street Shawnee, OK 74804 (405) 275-2850

## **Oklahoma Christian University**

2501 E. Memorial Road Oklahoma City, OK 73136-1100 (405) 425-5000 1-800-877-5010

#### Oklahoma City University

2501 N. Blackwelder Ave Oklahoma City, OK 73106-1402 (405) 208-5000

#### Oklahoma Wesleyan University

2201 Silver Lake Rd. Bartlesville, OK 74006 (918) 335-6259

## **Oral Roberts University**

7777 S Lewis Ave Tulsa, OK 74171 (918) 495-6161

## **Phillips Theological Seminary**

901 North Mingo Road Tulsa, OK 74116 (918) 610-8303

#### **Southern Nazarene University**

6729 NW 39 Expressway Bethany, OK 73008-2694 (405) 789-6400

## **Southwestern Christian University**

7210 NW 39<sup>th</sup> Expressway Bethany, OK 73008 (405) 789-7661

#### **Southwestern College**

1140 South Douglas Blvd. Midwest City, OK 73130 (405) 733-3301

#### St. Gregory's University

1900 W MacArthur Street Shawnee, OK 74804 (405) 878-5100

#### The University of Tulsa

800 S. Tucker Drive Tulsa, OK 74104 (918) 631-2000

## **University of Central Oklahoma**

100 N. University Drive Edmond, OK 73034 (405) 974-2000

## **Two-Year Colleges**

## **Carl Albert State College**

1507 South McKenna Poteau 74953-5208 918/647-1200 FAX 918/647-1363

**Branch Campus in Sallisaw** 

## **Connors State College**

1000 College Road Warner 74469-9700 918/463-2931

FAX: 918/463-2233

**Branch Campus in Muskogee** 

## Eastern Oklahoma State College

1301 West Main Wilburton 74578-4999 918/465-2361 FAX: 918/465-4448

**Branch Campus in McAlester** 

#### **Murray State College**

1 Murray Campus Road Tishomingo 73460-3130 580/371-2371 FAX 580/371-9844

## Northeastern Oklahoma Agricultural **And Mechanical College**

200 "I" Street, N.E. Miami 74354-6497 918/542-8441

FAX: 918/540-6946

#### Northern Oklahoma College

1220 East Grand Post Office Box 310 Tonkawa 74653-0310 580/628-6200

FAX: 580/628-6209

## Oklahoma City Community College

7777 South May Avenue Oklahoma City 73159-4444 405/682-1611 FAX: 405/686-1159

## **Redlands Community College**

1300 S. Country Club Dr. El Reno 73036-5304 405/262-2552

FAX: 405/422-1200

#### **Rose State College**

6420 Southeast 15th Street Midwest City 73110-2799 405/733-7311 FAX: 405/733-0309

#### **Seminole State College**

2701 Boren Boulevard Seminole 74868-1902 405/382-9950 FAX: 405/382-3122

#### **Tulsa Community College**

6111 East Skelly Drive, #200 Tulsa 74135-6198 918/595-7000 FAX: 918/595-7910

#### Western Oklahoma State College

2801 North Main Street Altus 73521-1397 580/477-2000

FAX: 580/477-7707

## **State Higher Education Centers/Programs**

**Ardmore Higher Education Program** 

611 Veterans Boulevard Ardmore 73401-9024 580/223-1441 **McCurtain County Higher Education Program** 

Route 3, Box 178 Idabel 74745 580/286-9431 FAX 580/286-5247

## Career and Technology Education, Oklahoma

Oklahoma Department of Career and Technology Education

1500 West 7<sup>th</sup> Ave. Stillwater, OK 74074 405/377-2000

Website http://www.okcareertech.org

The Oklahoma Department of Career and Technology Education (ODCTE) provides leadership and resources, and assures standards of excellence for a comprehensive statewide system of career and technology education that includes 29 technology center districts operating on 54 campuses, 398 comprehensive school districts, 25 skill centers,, and three juvenile facilities. Governed by the State Board of Career and Technology Education, the ODCTE works closely with the Department of Education and the State Regents of Higher Education to provide continuity of education for Oklahomans. Career and technology centers are an important part of the education system in the state. The ODCTE is accredited by the Oklahoma State Department of Education, the Department of Career and Technical Education, and regional associations. The ODCTE system includes Business and Industry Resources, Educator Resources, and the Technology Centers. A wide array of courses and programs are offered within Full Time Programs, Adult Training and Development Programs, and Business and Industry Services. Examples include: 1) Training for industry (TIP) program, which delivers customized training to qualifying new Oklahoma companies - students are commonly linked with companies during instruction and prepare for jobs; 2) offering of seven types of educational opportunities for junior high school students to senior citizens; 3) Skills Centers that operate occupational training programs and life skills for incarcerated adults and for juveniles in detention centers; and 4) Temporary Assistance for Needy Families (TANF), a program that provides up to one year of vocational training for welfare recipients. The costs of education and training are lower than other types of education and vary by length and type of program.

**Disability Services.** The Centers provide reasonable accommodations and support for students with disabilities and special education needs covered by the Americans with Disabilities Act (ADA), Section 504 of the Rehabilitation Act of 1973, and Individuals with Disabilities Education Act (IDEA). Students with disabilities may request accommodation within full time programs or short-term classes by contacting the Director of Student Services. Vocational rehabilitation counselors and other staff are available to help students with accommodations, and job search and employment.

ADA **Pontotoc Technology Center** 601 W. 33<sup>rd</sup> Street Ada, OK 74820-9791

Tel: 580/310-2200

AFTON Northeast Technology Center 19901 S. Hwy. 69 Afton, OK 74331-0219 Tel: 918/257-8324

#### **ALTUS**

**Southwest Technology Center** 

711 W. Tamarack Road Rd. Altus, OK 73521-2500

Tel: 580/477-2250

#### **ALVA**

**Northwest Technology Center** 

1801 S. 11<sup>th</sup> Street Alva, OK 73717-9600 Tel: 580/327-0344

#### **ARDMORE**

Southern Oklahoma Technology Center

2610 Sam Noble Parkway Ardmore, OK 73401-2100

Tel: 580/223-2070

#### **ATOKA**

**Kiamichi Technology Center** 

1301 W. Liberty Road Atoka, OK 74525-0220 Tel: 580/889-7321

#### **BARTLESVILLE**

**Tri-County Technology Center** 

6101 Nowata Rd.

Bartlesville, OK 74006-6029

Tel: 918/333-2422

#### **BURNS FLAT**

**Western Technology Center** 

621 Sooner Drive

Burns Flat, OK 73624-1469

Tel: 580/562-3181

#### CHICKASHA

**Canadian Valley Technology Center** 

1401 W. Michigan Ave. Chickasha, OK 73018-2136

Tel: 405/224-7220

#### **CHOCTAW**

Eastern Oklahoma County Technology Ctr

4601 N. Choctaw Rd. Choctaw, OK 73020-9017

Tel: 405/390-9591

## DRUMRIGHT

**Central Tech** 

3 CT Circle

Drumright, OK 74030-9600

Tel: 918/352-2551

#### **DUNCAN**

**Red River Technology Center** 

3300 W. Bois D'Arc Duncan, OK 73534-1807 Tel: 580/255-2903

#### **DURANT**

**Kiamichi Technology Center** 

810 Waldron Dr.

Durant, OK 74701-1904

Tel: 580/924-7081

#### **EL RENO**

**Canadian Valley Technology Center** 

6505 East Hwy. 66 El Reno, OK 73036-9117

Tel: 405/422-2200

#### **ENID**

**Autry Technology Center** 

1201 W. Willow Rd. Enid, OK 73703-2598 Tel: 580/242-2750

#### **FAIRVIEW**

**Northwest Technology Center** 

801 Vo-tech Drive

Fairview, OK 73737-0250

Tel: 580/227-3708

#### FORT COBB

Caddo Kiowa Technology Center

P.O. Box 190 1415 N. 7th

Fort Cobb. OK 73038-0190

Tel: 405/643-5511

#### FREDERICK

## **Great Plains Technology Center**

Tillman-Kiowa Campus 2001 E. Gladstone Ave. Frederick, OK 73542-4600

Tel: 580/335-5525

#### HUGO

## **Kiamichi Technology Center**

P.O. Box 699 107 S. 15<sup>th</sup> Street Hugo, OK 74743-0699 Tel: 580/326-6491

#### **IDABEL**

### **Kiamichi Technology Center**

Rt.3, Box 177 3205 Lincoln Road NE Idabel, OK 74745-9534 Tel: 580/286-7555

#### **KANSAS**

## **Northeast Technology Center**

P.O. Box 30 450 N. Hwy 59 Kansas, OK 74347 Tel: 918/868-3535

#### LAWTON

## **Great Plains Technology Center**

4500 S.W. Lee Blvd. Lawton, OK 73505-8399 Tel: 580/355-6371

#### **McALESTER**

#### **Kiamichi Technology Center**

301 Kiamichi Drive McAlester, OK 74502 Tel: 918/426-0940

#### MIDWEST CITY

#### **Mid-Del Technology Center**

1621 Maple Dr.

Midwest City, OK 73110-4825

Tel: 405/739-1707

#### MUSKOGEE

## **Indian Capital Technology Center**

2403 N. 41<sup>st</sup> St. E.

Muskogee, OK 74403-1799

Tel: 918/687-6383

#### **NORMAN**

## **Moore Norman Technology Center**

4701 12<sup>th</sup> Ave. NW Norman, OK 73069-8399 Tel: 405/364-5763

## OKLAHOMA CITY

## **Francis Tuttle-Rockwell Campus**

12777 N. Rockwell Ave. Oklahoma City, OK 74006-6029 Tel: 405/717-7799

## **Moore Norman Technology Center**

South Penn Campus 13301 S. Pennsylvania Avenue Oklahoma City, OK 73170 Tel: 405/364-5763

#### **Metro Tech-Administrative Offices**

1900 Spring Lake Dr. Oklahoma City, OK 73111-5238 Tel: 405/424-8324

#### **Metro Tech - Aviation Career Center**

Will Rogers Airport 5600 S. MacArthur Blvd. Oklahoma City, OK 73179-8205 Tel: 405/685-0008

## Metro Tech - Adult and Continuing **Education Campus**

1901 Spring Lake Drive Oklahoma City, OK 73111

## Metro Tech - Beauty Academy

309 SW 59<sup>th</sup> Oklahoma City, OK 73109

## **Metro Tech – Springlake Campus**

1800 Springlake Dr.

Oklahoma City, OK 73129-8801

Tel: 405/424-8324

## **Metro Tech – South Bryant Campus**

4901 S. Bryant

Oklahoma City, OK 73129-8801

Tel: 405/424-8324

#### **OKMULGEE**

## **Green Country Technology Center**

1100 N. Loop 56-PPO. Box 1217

Okmulgee, OK 74447-1217

Tel: 918/758-0840

#### **OMEGA**

## **Chisholm Trail Technology Center**

RR 1, Box 60

Omega, OK 73764-9720

Tel: 405/729-8324

#### PONCA CITY

#### **Pioneer Technology Center**

2101 N. Ash St.

Ponca, City, OK 74601-1110

Tel: 580/762-8336

#### **POTEAU**

#### **Kiamichi Technology Center**

P.O. Box 825 1509 S. McKenna

Poteau, OK 74953-0825 Tel: 918/647-4525

# PRYOR

#### **Northeast Technology Center**

P.O. Box 825 6195 W. Hwy 20

Pryor, OK 74362-0825

Tel: 918/825-5555

#### **SALLISAW**

#### **Indian Capital Technology Center**

401 E. Hauser

Sallisaw, OK 74955

Tel: 918/775-9119

#### **SAPULPA**

#### **Central Tech**

1720 S. Main St.

Sapulpa, OK 74066-6453

Tel: 918/224-9300

#### SAYRE

## **Western Technology Center**

2002 N.E. Hwy. 66

Sayre, OK 73662

Tel: 580/928-2097

#### **SHAWNEE**

## **Gordon Cooper Technology Center**

State Highway 18 & Interstate 40

One John C. Bruton Blvd.

Shawnee, OK 74801

Tel: 405/273-7493

#### **SPIRO**

## **Kiamichi Technology Center**

610 S.W. Third St.

Spiro, OK 74959-2502

Tel: 918/962-3722

#### **STIGLER**

## **Kiamichi Technology Center**

1410 Old Military Rd. Stigler

Stigler, OK 74462-9601

Tel: 918/967-2801

#### STILLWATER

#### **Meridian Technology Center**

1312 S. Sangre Rd.

Stillwater, OK 74074-1899

Tel: 405/377-3333

#### **STILWELL**

#### **Indian Capital Technology Center**

Route 6 Box 3320

Stilwell, OK 74960-0192

Tel: 918/696-3111

#### **TALIHINA**

## **Kiamichi Technology Center**

13739 S.E. 202 Road Talihina, OK 74571-9518

Tel: 918/567-2264

## **TAHLEQUAH**

## **Indian Capital Technology Center**

Bill Willis Campus 240 Vo Tech Drive Tahlequah, OK 74465

Tel: 918/456-2594 / 1-800/340-259

#### **TULSA**

### **Tulsa Technology Center**

Administration 6111 East Skelly Drive P.O. Box 477200 Tulsa, OK 74147-7200 Tel: 918/828-5000

#### **Lemley Campus**

3420 South Memorial Tulsa, OK 74145 Tel: 918/828-1000 FAX: 918/828-1009

#### **Peoria Campus**

3850 North Peoria Tulsa, OK 74106-1600 Tel: 918/828-2000 FAX: 918/828-9009

## **Broken Arrow Campus**

4600 South Olive Broken Arrow, OK 74011-1706 Tel: 918/828-3000 FAX: 918/828-3009

## **Riverside Campus**

801 East 91<sup>st</sup> Street Tulsa, OK 74132-4008 Tel: 918/828-4000 FAX: 918/828-4000

## **Training Center**

## **Business and Career Development**

3638 South Memorial Drive Tulsa, OK 74145-1390 Tel: 918/828-5400

FAX: 918/828-5429

#### **Career Services Center**

3420 South Memorial Drive Tulsa, OK74145-1390 Tel: 918/828-1000 FAX: 918/828-1009

#### **WAYNE**

## **Mid-America Technology Center**

27438 State Hwy 59 Wayne, OK 73095-0210 Tel: 405/449-3391

#### WEATHERFORD

#### **Western Technology Center**

2605 E. Main Weatherford, OK 73096 Tel: 580/774-0224

#### **WETUMKA**

#### **Wes Watkins Technology Center**

7892 Highway 9 Wetumka, OK 74883-6155 Tel: 405/452-5500

#### **WILBURTON**

#### **Kiamichi Technology Center**

Main Office P.O. Box 548 Wilburton, OK 74578-0548 Tel: 918/465-2324

#### WOODWARD

## **High Plains Tech**

3921 34<sup>th</sup> Street Woodward, OK 73801-7000

Tel: 580/256-6618

Resources and Services Directory for Head Injury and Other Conditions

Section 6: State and Local Agencies That Provide Brain Injury/
Disability Services and Resources (DHS, Community, Indian Affairs)

 $1000~\text{NE}~10^{\text{TH}}\,\text{ST}.~\text{OKC},~\text{OK}~73117$  TEL 405.271-3430~or~800.522.0204~(OK only) FAX 405.271.2799~WEB~http://ips.health.ok.gov



# State/Local Agencies that Provide Brain Injury/Disability Services and Resources (DHS, Community, Indian Affairs)

(Contact information subject to change)

## **Oklahoma Department of Human Services**

The Department of Human Services (DHS) provides information, case management, referral and access to funding for a wide range of community-based services. These include home health agencies for persons re-entering the community and residential settings for persons with disabilities. DHS also processes applications to determine eligibility for Medicaid.

Contact your local county DHS office, call 405/521-3646 to help find your local office, or look online at www.okdhs.org.

#### **Medicaid Home and Community-Based Services**

Aging Services Division 2401 N.W.23<sup>rd</sup> Street, Suite 40 Oklahoma City, OK 73107

Tel: 405/521-2281

**Purpose**: To provide services through two Medicaid funded programs for individuals so as to allow them to remain in their homes as long as possible. To apply or obtain additional information about these programs, call:

Long Term Care Authority of Tulsa (1-800/435-4711), or

The local county office of DHS in your local telephone directory

**Personal Care Services**. May include in-home assistance with bathing, grooming, hair care, meal preparation, exercise, light housekeeping, laundry and errands. Participants must meet Medicaid income and resource guidelines. Some people may pay a sliding fee. Services vary by need and are provided by licensed home health agencies and long-term care nurses of DHS who coordinate service plans.

#### **ADvantage Waiver Services**

For older persons unable to take care of their own needs, persons over age 21 with a physical disability that developed in adulthood, and persons who have a developmental disability but no cognitive impairment. A case manager works with the consumer and family to find and obtain needed and desired services in the home. Services include: personal, advanced, and skilled care; adult day services; home architectural modifications, medical equipment and supplies; physical therapy; home delivered meals; medication administration; case management; and respite and hospice care.

## **Developmental Disabilities Services Division**

Sequoyah Memorial Office Building 2400 N. Lincoln Blvd. Oklahoma City, OK 73105 P.O. Box 25352 Oklahoma City, OK 73125

**Mission.** The mission of the Developmental Disabilities Services Division (DDSD) is to enable people with disabilities to lead healthy, independent and productive lives to the fullest extent possible, to promote the full exercise of their rights as citizens of their communities, state and country; and, to promote the integrity and well-being of their families. DDSD services include Community Services and SoonerStart.

## Developmental Disabilities Services Area Offices and Institutions, OKDHS

http://www.okdhs.org

Area II 1-800/522-1064 Area II 1-800/522-1075 Area III 1-800/522-1086

Robert M. Greer Center (Enid) 580/213-2700 Ext. 2599 2501 NE Delaware FAX 580/548-2600

Enid, OK 73701

Northern Oklahoma Resource Center 580/237-1027 at Enid (NORCE) FAX 580/548-2600

2600 E Willow Street Enid, OK 73701

Southern Oklahoma Resource Center 405/238-6401 at Pauls Valley (SORC) FAX 405/238-2637

3210 S. Chickasha

Pauls Valley, OK 73075

 DDSD Area I Office (Enid)
 580/584-8900

 729 Overland Trail
 800/522-1064

 Enid, OK 73703
 FAX 580/548-8964

DDSD Area I Office (Oklahoma City) 405/522-6925

2401 N.W. 23rd FAX 405/522-6995

Oklahoma City, OK 73107

DDSD Area II Office (Tulsa) 918/560-4848

Laura Dester Center FAX 918/560-4898

1427 E 8<sup>th</sup> Street Tulsa, OK 74120

DDSD Area III Office (Pauls Valley) 405/238-4700

301 S. Indian Meridian Rd. FAX 405/238-4740/4745

Pauls Valley, OK 73075

#### **Additional State and Local Resources**

**ABLE Tech** 

OSU Wellness Center 1514 West Hall of Fame Stillwater, OK 74078-2026

Tel: 405/744-9748 1-800/257-1705V/TDD www.ok.gov/abletech

**Mission and Function**. To facilitate systems change to enhance the provision of, access to, and funding for assistive technology so that individuals with disabilities can achieve their greatest potential. An assistive technology device is defined as an item, product or piece of equipment used to maintain or improve the functional capabilities of individuals with disabilities which may be as simple as a modified draw handle or as complex as a breath-controlled switch to operate a personal computer.

People pay for equipment using personal funds, private insurance, public programs, or donations from civic organizations. Options for funding include low-interest bank loans, Department of Human Services, Department of Rehabilitation Services, SSI, Indian Health Services, Veterans Administration, private health insurance, Worker's Compensation Insurance, local service clubs, non-profit organizations, and foundations.

- Schools are required by law to provide assistive technology for children with disabilities if it is needed for education and is in the Individual Education Plan (IEP).
- Medicare or Medicaid can purchase medically necessary devices essential to maintaining health. People with disabilities may include assistive technology to gain employment.
- ABLE Tech INFO-line (888-885-5588) provides free information and referral services on assistive technology for people with disabilities of all ages, family members and service providers (teachers, counselors, therapists, physicians, etc.).

## Oklahoma Areawide Services Information System (OASIS).

Operated and administered by the Department of Pediatrics, University of Oklahoma Health Sciences Center, College of Medicine.

Oklahoma City Metro 405/271-6302 1-800/426-2747 (TDD Accessible) http://oasis.ouhsc.edu

**Purpose**. Provides contact information about services for people with disabilities, chronic health conditions, or general health care needs. Has extensive listings of services by geographical area such as assistive technology, mediation, education, nutrition, respite care, support groups, vocational programs, etc.

#### Serves as:

- A statewide link for services through SoonerStart, Oklahoma's Early Intervention Program
- Assists in locating services for children birth-age 21 years with physical and developmental disabilities
- Source of contact information for persons 22 years and older with developmental disabilities
- Source of information on health care services for women and families
- Source of information for Oklahoma Respite Resource Network

## Oklahoma Disability Law Center

Oklahoma City Office:

2915 Classen Blvd. 300 Cameron Building Oklahoma City, OK 73106 Tel: 405/525-7755 V/TDD

800/880-7755 V/TDD

FAX: 405/525-7759

Tulsa Office

2828 East 51<sup>st</sup> Street 302 Interim Plaza Tulsa, OK 74105

Tel: 918/743-6220 V/TDD 800/226-5883 V/TDD

FAX: 918/743-7157

#### www.oklahomadisabilitylaw.org

The Oklahoma Disability Law Center (ODLC) is Oklahoma's Protection and Advocacy Agency, mandated by the U.S. Administration on Developmental Disabilities.

**Mission.** To protect, promote, and expand the rights of people with disabilities. The ODLC, initiated in 1977, is a nonprofit Oklahoma corporation that provides free legal services in civil matters throughout the state to people with physical and mental disabilities. The Center helps people with disabilities achieve equality, inclusion in society, and personal independence. It protects and advocates for individuals with developmental disabilities who became disabled before the age of 22 years and have functional limitations in at least three of several areas: self care, mobility, learning, language, self-direction, independent living, or economic self-sufficiency. Also protects and advocates for persons with mental illness discharged from a 24-hour care facility within the past 90 days.

**Eligibility.** Any individual with a physical or mental disability may be eligible for services under one of five programs operated by OKLC. Call and explain your problem.

## Services provided.

- Individual Case Services: Legal services are provided to clients to help them solve their individual problems such as abuse and neglect in institutions, inappropriate special education services, access to community-based services, discrimination based on disability and SSA's Ticket to Work. When legal representation cannot be provided, referrals are given to other agencies that may be able to help.
- Systems Advocacy. The ODLC works closely with consumer groups and disability rights
  organizations to advocate for progressive changes in the systems that affect people with
  disabilities. ODLC partners with the Oklahoma Parents Center concerning educational
  issues, with Redlands Partners (Oklahoma Developmental Disabilities Council and
  Center for Learning and Leadership) and with the Oklahoma Olmstead Coalition.
- *Community Legal Education*. Staff is available to speak with groups of clients, their family members, advocates, and other about the legal rights of people with disabilities.

## **State, Community Resources**

#### **Assisted Living Information – OSDH**

1000 NE 10th Street Oklahoma City, OK 73117

Tel: 405/271-1402

#### **Center for Learning and Leadership**

University of Oklahoma Health Science

Center

PO Box 26901, ROB 342 Oklahoma City, OK 73126

Tel: 405/271-9500 FAX: 405/271-1459

#### Easter Seals Oklahoma

701 N.E. 13<sup>th</sup> Street Oklahoma City, OK 73104

Tel: 405/239-2525 FAX: 918/842-9704

### Goodwill Industries of Tulsa, Inc.

2800 SW Boulevard Tulsa, OK 74107 Tel: 918/584-7291

FAX: 918/583-9010

# Group Homes for Persons with Developmental or Physical Disabilities

**Advisory Board** 

State Department of Human Services Developmental Disabilities Services Division

2400 Lincoln Blvd

Oklahoma City, OK 73105

Tel: 405/521-3571 FAX: 405/521-6458

For the improvement of services to and care and treatment of residents in group homes.

#### **Habitat for Humanity**

5005 S. I-35 Service Road Oklahoma City, OK 73129

Tel: 405/232-4828 FAX: 405/232-4868

#### Home of Hope, Inc.

960 W. Hope Avenue Vinita, OK 74301 Tel: 918/256-7825

FAX: 918/256-2478

## **Latino Community Development Center**

420 S.W. 10<sup>th</sup> Street

Oklahoma City, OK 73109

Tel: 405/236-0701 FAX: 405/236-0773

## Oklahoma Department of Public Safety Highway Safety Office

3223 N Lincoln Blvd Oklahoma City, OK 73105

Tel: 405/521-3351 FAX: 405/524-4906

# Oklahoma Department of Labor & Industrial Relations (OSHA)

3017 N. Stiles, Suite 100 Oklahoma City, OK 73105

Tel: 405/521-6100 FAX: 405/521-6018

## Oklahoma Developmental Disabilities Council

2401 NW 23<sup>rd</sup> Street, Suite 74 Oklahoma City, OK 73107

Tel: 405/521-4984 FAX: 405/521-4910 www.okddc.ok.gov

Promotes quality services and programs that enable persons with developmental disabilities to fully realize their maximum potential through increased independence, productivity, and inclusion in the community of their choice.

## Oklahoma Goodwill Industries, Inc.

306 S. Blackwelder Oklahoma City, OK 73108

Tel: 405/236-4451 FAX: 405/235-7215

## **Oklahoma Health Care Authority**

2401 N.W. 23<sup>rd</sup> Street, Suite 1A Oklahoma City, OK 73107 Tel: 405/522-7300: 800/522-0310

FAX: 405/522-7471

#### **Oklahoma Hospital Association**

4000 N Lincoln Blvd Oklahoma City, OK 73105

Tel: 405/427-9537 FAX: 405/424-4507

#### Oklahoma House of Representatives

2300 N Lincoln Blvd Oklahoma City, OK 73105 405/521-2711

Tel: 405/521-7311 FAX: 405/521-7321

#### Oklahoma Indian Health Service

701 Market Drive Oklahoma City, OK 73114

Tel: 405/951-3820 FAX: 405/951-3780

## **Oklahoma Insurance Department**

5 Corporate Plaza 3625 N.W. 56<sup>th</sup> Street, Suite 100 Oklahoma City, OK 73118 Tel: 405/521-2828: 800/522-0071

#### Oklahoma State Senate

State Capitol Bldg, Suite 402 Oklahoma City, OK 73105

Tel: 405/524-0126 FAX: 405/521-5507

#### Oklahoma's Action Rehabilitation Ctr, Inc

PO Box 158

Woodward, OK 73802 Tel: 580/256-9412 FAX: 580/256-0633

#### Progressive Independence, Inc.

121 N. Porter Road Norman, OK 73071 Tel: 405/321-3203 FAX: 405/321-7601 www.progind.org

## TANF-Temporary Assistance for Needy

**Families** 

2400 N Lincoln Blvd PO Box 25352 Oklahoma City, OK 73125

Tel: 405/521-3646

## **Health-Related Organizations and Systems**

## Oklahoma Primary Care Association (OPCA)

Tel: 405/424-2282 www.okpca.org

Purpose: Members of the OPCA are health care professionals dedicated to the provision of high quality, comprehensive preventative and primary care services to those Oklahomans who would otherwise not have access to medical, oral, and mental health care; the "medically vulnerable." (Professionals are encouraged to become members of OPCA.) Services provided include basic health and prevention services, technical assistance, advocacy, and community development. Members work in Federally Qualified Health Centers (FQHC) that meet specific requirements including having consumer-based governance, located in a medically underserved area, and offering a sliding fee for services. The centers receive funding from federal agencies to serve the uninsured and underinsured. Clients may be referred by a physician or self-refer to the centers for care. The FQHCs in Oklahoma are listed below. *Contact information is subject to change*.

## **Central Oklahoma Family Medical Ctr**

527 W. 3rd Street Konawa, OK 74849 (580) 925-3286

#### **Community Health Connections**

9912 E 21st Street Tulsa, OK 74129 (918) 622-0641

#### Fairfax Medical Facilities, Inc.

212 N. Main Street Fairfax, OK 74637 (918) 642-3100

#### Family Health Ctr of Southern Oklahoma

610 E. 24<sup>th</sup> Street Tishomingo, OK 73460 (580) 371-2343

## **Kiamichi Family Medical Center**

500 Main Street Battiest, OK 74722 (580) 241-5294

#### **Mary Mahoney Memorial Health Center**

12716 NE 36th Street Oklahoma City, OK 73141 (405) 769-3301

## **MMHC-Langston Satellite**

300 Martin Luther King Langston, OK 73050 (405) 466-2535

## **Morton Comprehensive Health Services**

1334 N. Lansing Avenue Tulsa, OK 74106 (918) 587-2171

11511 E. 21<sup>st</sup> Street Tulsa, OK (918) 295-6185

## Northeastern Oklahoma Community Health Centers

124 E. Main Hulbert, OK 74441 (918) 772-2879

#### **Variety Care**

1025 Straka Terrace Oklahoma City, OK 73139 (405) 632-6688

#### Ft. Cobb Area Health Center

307 W. Main Ft. Cobb, OK 73038 (405) 643-2776

## **Tipton Health Center**

106 W Main Street Tipton, OK 73570 (866) 388-6688

## **Stigler Health and Wellness Center**

1505 E. Main Stigler, OK 74462 (918) 967-3368

## Pushmataha Family Medical Center, Inc.

PO Box 219 109 Stanley Road Clayton, OK 74536-0219 (918) 569-4143

## Central Oklahoma Integrated Network System, Inc. (COINS)

3815 N. Santa Fe, Ste 122 Oklahoma City, OK 73118 405/524-8100 ext. 100

http://www.coinsaccess.org

Mission: Conduct activities that will enhance and improve the provision of quality health care services to the members' clients, and improve the health status of their communities. The goal is for all people, regardless of race, gender, ethnicity, disability, language, or ability to pay, to receive culturally sensitive and appropriate health and social services through a coordinated and seamless system of people and organizations working together in a collaborative manner. Parts of the network include:

**Central Oklahoma Project Access (COPA).** A referral network providing access to medical care for low-income, uninsured people in central Oklahoma. COPA links the uninsured to comprehensive health care services.

**Central Oklahoma Perinatal Coalition (COPC).** The goal of the COPC is to have comprehensive health care services accessible and available when and where needed and that services are culturally and linguistically appropriate.

**Community Health Center, Inc. (CHCI).** The CHCI focuses on early detection, diagnosis and treatment of conditions, disease prevention, and health promotion. Medical services are offered on a sliding-fee scale, but patients are not refused because of inability to pay. The center serves as an entry point into the health care delivery system for eight service units.

**Oklahoma City County Health Department (OCCHD).** The OCCHD provides a range of medical services to the community including child health and guidance, WIC services, and other public health functions.

**Variety Health Center (VHC).** VHC is a community health clinic that provides maternal and child health care to low-income families. Pediatric, obstetrics, family planning and WIC services are provided to patients based on income. Services are provided in the Oklahoma City area.

#### **Oklahoma Indian Affairs Commission**

4545 Lincoln Blvd, Suite 282 Oklahoma City, OK 73105

Tel: 405/521-3828 FAX: 405/522-4427

www.ok.gov/oiac

**Purpose**: Serves as liaison between the Indian leaders of the state, tribal governments, private sector entities, the various federal and state agencies and the executive and legislative branches of state government. The Commission was created by legislation in 1967 to provide unity, purpose, and understanding among tribal populations, tribal offices, units of federal and state government, and the non-Indian citizens of the state. The liaison services provide for Oklahoma community linkage and other networking capabilities that reach all of its resident Indian tribes.

#### **Indian Tribal Offices**

#### **Absentee Shawnee Tribe\***

George Blanchard, Governor 2025 S. Gordon Cooper Shawnee, OK 74801 405/275-4030 FAX 405/275-5637 http://www.astribe.com

#### Alabama Quassarte Tribal Town

Tarpie Yargee, Chief P.O. Box 187 Wetumka, OK 74883 405/452-3987 FAX 405/452-3968 http://www.alabama-quassarte.org

#### **Apache Tribe**

Louis Maynahonah, Chairman P.O. Box 1220, 511 E. Colorado Anadarko, OK 73005 405/247-9493 FAX 405/247-2686

#### Caddo Tribe

Brenda Edwards, Chairman P.O. Box 487 Binger, OK 73009 405/656-2344 FAX 405/656-2892 http://www.caddonation-nsn.gov

#### Cherokee Nation\*

Bill John Baker, Principal Chief P.O. Box 948 Tahlequah, OK 74464 918/456-0671 800/256-0671 FAX 918/458-5580 http://www.cherokee.org

#### **Cheyenne-Arapaho Tribes**

Janice Boswell, Governor P.O. Box 38 Concho, OK 73022 405/262-0345 FAX 405/422-1184 http://www.c-a-tribes.org

#### Chickasaw Nation\*

Bill Anoatubby, Governor P.O. Box 1548 Ada, OK 74821 580/436-2603 FAX 580/436-4287 http://www.chickasaw.net

#### **Choctaw Nation**

Gregory Pyle, Principal Chief P.O. Box 1210 Durant, OK 74701 580/924-8280 FAX 580/924-1150 http://www.choctawnation.com

#### Citizen Potawatomi Nation\*

John A. Barrett Jr., Chairman 1601 S. Gordon Cooper Dr. Shawnee, OK 74801 405/275-3121 FAX 405/878-4658 http://www.potawatomi.org

#### **Comanche Nation**

Johnny Wauqua Chairman P.O. Box 908 Lawton, OK 73502 580/492-3240 FAX 580/492-3796 http://www.comanchenation.com

#### **Delaware Nation**

Kerry Holton, President P.O. Box 825 Anadarko, OK 73005 405/247-2448 FAX 405/247-9393 http://www.delawarenation.com

#### **Delaware Tribe of Indians**

Paula Pechonick, Chief 170 N.E. Barbara Avenue Bartlesville, OK 74006 918/336-5272 FAX 918/336-5513 http://www.delawaretribe.org

<sup>\* &</sup>quot;Self-governance" tribes

<sup>\*\*</sup>Historical tribes, filed for federal recognition.

#### **Eastern Shawnee Tribe\***

Glenna J. Wallace, Chief P.O. Box 350 Seneca, MO 64865 918/666-2435 FAX 918/666-2186

#### Ft. Sill Apache Tribe

Jeffrey Houser, Chairman Rt. 2, Box 121 Apache, OK 73006 580/588-2298 FAX 580/588-3133 http://www.fortsillapache-nsn.gov/

#### **Iowa Tribe of Oklahoma**

Janice Rowe-Kurak, Chairman R.R. 1, Box 721 Perkins, OK 74059 405/547-2402 FAX 405/547-5294 http://www.iowanation.org/

#### Kaw Nation of Oklahoma\*

Guy Monroe, Chairman/CEO P.O. Box 50 Kaw City, OK 74641 580/269-2552 FAX 580/269-2301 http://www.kawnation.com/

#### **Kialegee Tribal Town**

Tiger Hobia, Mekko P.O. Box 332 Wetumka, OK 74883 405/452-3262 FAX 405/452-3413

#### Kickapoo Tribe of Oklahoma\*

Gilbert Salazar, Chairman P.O. Box 70 McLoud, OK 74851 405/964-2075 FAX 405/964-6211 http://www.kickapootribeofoklahoma.com

#### **Kiowa Tribe**

Ronal D. Twohachet, Chairman P.O. Box 369 Carnegie, OK 73015 580/654-2300 FAX 580/654-2188

#### Miami Nation\*

Thomas E. Gamble, Chief P.O. Box 1326 Miami, OK 74355 918/542-1445 FAX 918/542-7260 http://www.miamination.com

#### **Modoc Tribe\***

Bill Follis, Chief 418 "G" S.E. Miami, OK 74354-8224 918/542-1190 FAX 918/542-5415 http://www.modoctribe.net

#### **Muscogee Creek Nation\***

A.D. Ellis, Principal Chief P.O. Box 580 Okmulgee, OK 74447 918/756-8700 FAX 918/758-1434 http://www.muscogeenation-nsn.gov

## Osage Tribe

John Red Eagle, Principal Chief 627 Grandview Pawhuska, OK 74056 918/287-5432 FAX 918/287-2257 http://www.osagetribe.com

#### **Otoe-Missouria Tribe**

John R. Shotton, Chairman 8151 Highway 177 Red Rock, OK 74651 580/723-4466 FAX 580/723-4273 http://www.omtribe.org

#### Ottawa Tribe

Ethyl Cook, Chief P.O. Box 110 Miami, OK 74355 918/540-1536 FAX 918/542-3214 http://www.ottawatribe.org

#### **Pawnee Nation of Oklahoma**

Marshall R. Gover, President P.O. Box 470 Pawnee, OK 74058 918/762-3621 FAX 918/762-6446 http://www.pawneenation.org

#### Peoria Tribe of Indians of Oklahoma

John P. Froman, Chief P.O. Box 1527 Miami, OK 74355 918/540-2535 FAX 918/540-2538 http://www.peoriatribe.com

#### **Ponca Nation\***

Douglass Rhodd, Chairman 200 White Eagle Drive Ponca City, OK 74601 580/762-8104 FAX 580/762-2743 http://www.ponca.com

#### **Quapaw Tribe**

John Berrey, Chairman P.O. Box 765 Quapaw, OK 74363 918/542-1853 FAX 918/542-4694 http://www.quapawtribe.com

#### Sac and Fox Nation\*

George Thurman, Principal Chief 920883 S. Hwy 99, Bldg. 4 Stroud, OK 74079 918/968-3526 FAX 918/968-1142 http://www.sacandfoxnation-nsn.gov

#### **Seminole Nation**

Leonard Harjo, Principal Chief P.O. Box 1498 Wewoka, OK 74884 405/257-6287 FAX 405/257-6205 http://www.seminolenation.com

#### **Seneca-Cayuga Tribes**

Leroy Howard, Chief P.O. Box 1283 Miami, OK 74355 918/542-6609 FAX 918/542-3684 http://www.sctribe.com

#### **Shawnee Tribe (Loyal Shawnee)**

Ron Sparkman, Chairman P.O. Box 189 Miami, OK 74355 918/542-2441 FAX 918/542-2922 http://www.shawnee-tribe.com

#### **Thlopthlocco Tribal Town**

George Scott, Mekko P.O. Box 188 Okemah, OK 74859-0188 918/560-6198 FAX 918/560-6196

#### Tonkawa Tribe

Donald Patterson, President 1 Rush Buffalo Road Tonkawa, OK 74653 580/628-2561 FAX 580/628-3375 http://www.tonkawatribe.com

### **United Keetoowah Band of Cherokees**

George Wickliffe, Chief P.O. Box 746 Tahlequah, OK 74465 918/431-1818 FAX 918/431-1873 http://www.keetoowahcherokee.org

#### Wichita & Affiliated Tribes

Leslie Standing, President P.O. Box 729 Anadarko, OK 73005 405/247-2425 FAX 405/247-2430 http://www.wichitatribe.com

#### Wyandotte Tribe\*

Bill Friend, Chief 64700 E. Hwy 60 Wyandotte, OK 74370 918/678-2297 FAX 918/678-2944 http://www.wyandotte-nation.org/

#### Yuchi (Euchee) Tribe Of Indians\*\*

Andrew Skeeter, Chairman P.O. Box 10 Sapulpa, OK 74067 918/224-3065 FAX 918/224-3065 Resources and Services Directory for Head Injury and Other Conditions

Section 7: Military and Veterans Health Care in the Nation and Oklahoma

1000 NE  $10^{\text{TH}}$  ST. OKC, OK 73117 TEL 405.271-3430 OR 800.522.0204 (OK only) FAX 405.271.2799 WEB http://ips.health.ok.gov



# Military/Veterans Health Care in the Nation and Oklahoma

(Contact information subject to change.)

Because of the interest in veterans' lives and injury outcomes by health professionals, patients and families, and the people of Oklahoma, this section includes a brief summary of the organization of U.S. Department of Veterans Affairs, the VA health care system, other national agencies/organizations, and Oklahoma VA services.

## **United States Department of Veterans Affairs**

http://www.va.gov

The Veterans Affairs (VA) was established as an independent agency under the President by Executive Order 5398 on July 21, 1930 and was elevated to Cabinet level on March 15, 1989 (Public Law No. 100-527). The mission is to serve America's veterans and their families with dignity and compassion and to be their principal advocate in ensuring that they receive medical care, benefits, social support, and lasting memorials promoting the health, welfare, and dignity of all veterans in recognition of their service to this nation. In September 2007, the estimated total veteran population was 23,816,000. VA is the second largest Federal department and has over 260,000 employees, among them physicians, nurses, counselors, statisticians, architects, computer specialists, and attorneys. Services and benefits are provided through a nationwide network of 153 hospitals, 895 outpatient clinics, 135 nursing homes, 47 residential rehabilitation and treatment programs, 209 readjustment counseling centers, 57 veteran's benefits regional offices, and 125 national cemeteries.

The overall goal of the VA is to provide excellence in patient care with prompt and seamless service, veterans' benefits, and customer satisfaction. Of the nearly 25 million veterans currently alive, about three of every four served during a war or an official period of hostility. Approximately 70 million people – about a quarter of the nation's population – are potentially eligible for VA benefits and services as veterans, family members, or survivors of veterans. Almost half of the VA budget, \$44.5 billion, goes to veterans and their families in the form of checks (disability payments, income support, etc.) and the remaining \$45.5 billion is discretionary; 39.6 billion out of 45.5 billion support the medical care system.

Five broad goals of the VA Strategic Plan to improve services and Department management are to:

- Restore the capability of veterans with disabilities to the greatest extent possible and improve the quality of their lives and their families;
- Ensure a smooth transition for veterans from active military service to civilian life;
- Honor and serve veterans in life and memorialize them in death for their sacrifices on behalf of the Nation;
- Contribute to the public health, emergency management, socioeconomic well-being, and history of the Nation; and
- Deliver world-class service to veterans and their families by applying sound business principles that result in effective management of people, communications, technology, and governance.

The Department of Veterans Affairs, which address all aspects of veterans care, are located in Washington, DC, and include:

- Veterans Health Administration (VHA)
   VHA manages one of the largest health care systems in the United States with 157 hospitals nationwide, conducts research and education, and provides emergency medical preparedness. The medical centers (VAMCs) within a Veterans Integrated Service Network (VISN) work together to provide efficient, accessible health care to veterans in their areas.
- Veterans Benefits Administration (VBA)
   VBA provides benefits and services to the veteran population through 58 VA regional offices. Services provided to veterans and their dependents include compensation and pension, education, loan guaranty, and insurance.
- National Cemetery Administration (NCA)
   NCA is responsible for providing burial benefits to veterans and eligible dependents which involves managing 120 National Cemeteries nationwide, providing grave markers worldwide, administering the State Cemetery Grants Program that complements the National Cemeteries network, and providing Presidential Memorial Certificates to next of kin of deceased veterans.
- Office of Inspector General (IG)
   The IG provides services to veterans, VA employees, and citizens concerned with good Government.
- Board of Contract Appeals (BCA)
   BCA considers and determines appeals from decisions of contracting officers pursuant to the Contract Disputes Act of 1979.
- Board of Veterans' Appeals (BVA)
   The Board of Veterans Appeals reviews benefit claims determinations made by local VA offices and issues decisions on appeals. The Board members, attorneys experienced in veteran's law and in reviewing benefit claims, are the only ones who can issue Board decisions.

Additional VA organizations include the Center for Women Veterans, which ensures women veterans have access to VA benefits and services that includes gender-specific needs, outreach, and advising the Secretary for Veterans Affairs on all programs and issues affecting women veterans, and 14 Offices that handle all specialty areas.

#### **Veterans Health Administration**

Since 1995, VHA has worked to bring staff closer to patient care and moved to an outpatient model where care is provided at more than 1,400 sites in communities throughout the United States. The ratio of outpatient visits to inpatient admissions was 29 to one in 1995 and is now 100 to one. Twenty-two regional networks were established, each one charged with conducting daily operations and decisions affecting hospitals, clinics, nursing homes and readjustment counseling centers within their regions. In 2007 VHA provided health care for 5.5 million veterans. It is one of the largest providers of health professional training in the world and maintains affiliations with 107 academic health systems, operates one of the largest and effective research organizations, is a principal federal asset for providing medical assistance in major disasters, and serves as the largest direct-care provider for homeless citizens in the United States. The Computerized Patient Record System is an

integrated system serving all VA facilities where providers can update a patient's medical history, review test results, submit orders, and access patient health information. The VHA conducts more than 400,000 consultations annually via telemedicine.

Blind Rehabilitation Service - Provides a continuum of care for blinded veterans extending from their home environment to the local VA facility and appropriate rehabilitation setting. Services include adjustment to blindness counseling, patient and family education, benefits analysis, comprehensive residential inpatient training, outpatient rehabilitation services, provision of assistive technology, and research. The purpose is to provide high quality care in a timely and appropriate manner enabling veterans to acquire the skills and capabilities necessary for development of personal independence and emotional stability. The Visual Impairment Service Team (VIST) Coordinator located at local VA medical centers is the initial contact person for getting help for vision loss.

VA Combat Vet Outreach. The VA has telephoned veterans potentially identified as being ill or injured from Operation Enduring Freedom and Operation Iraqi Freedom (OEF-OIF) and is currently calling over 500,000 veterans who have been discharged from active duty but have not contacted VA for health care. They are being called with an offer to appoint a care manager if they do not have one to help them receive appropriate care and know about their VA benefits. These combat veterans have special access to VA health care for five years after discharge from the military, including screening for post-traumatic stress disorder (PTSD) and traumatic brain injury (TBI). VA personnel have been deployed to the military's major medical centers to assist wounded service members and their families during the transition to civilian lives.

#### **Current Conflicts**

Presently, a major concern of the VA is providing care for service men and women returning from Operation Enduring Freedom and Operation Iraqi Freedom (OEF/OIF), especially those with multiple major injuries. Approximately five percent of patients who receive VA health care are veterans of current conflicts. Although veterans also obtain services in the overall health care system, this section describes the VA System of the nation and state.

## **Organization of Care for Veterans of Current Conflicts**

Briefly, the system of care for severely injured service members usually involves emergent care at stations in Iraq and Afghanistan, transfer to Landstuhl Regional Medical Center in Germany, and then transfer to Walter Reed Army or Bethesda Naval Hospital. Depending on the injuries and member's status, he/she may be admitted into the VA Polytrauma System of Care. The Veterans Administration Hospital in Minneapolis, one of four facilities in the nation where service members injured in Iraq and Afghanistan receive comprehensive evaluation, treatment, and rehabilitation, serves Oklahoma service members as they return from one of the three major facilities. When two or more injuries occur, one of which is life threatening, patients are shipped to a polytrauma center. Treatment is provided to active duty personnel with combat injuries, active duty with non-combat injuries, and veterans. Forty to fifty percent of all troops currently deployed to combat zones are National Guardsmen and Reservists.

## **Veterans Affairs Polytrauma System of Care**

The philosophy and purpose of the polytrauma system of care is to provide quality, coordinated, and comprehensive medical care and rehabilitation for the severely wounded with complex injuries in OIF/OEF to obtain the highest level of independent functioning possible. Service members treated

include active duty with combat injuries and those in training, active duty with non-combat injuries (e.g., stateside training accidents), and veterans. Patients with multiple trauma are treated as well as those with monotrauma such as TBI or amputation. Polytrauma is defined as two or more injuries to physical regions or organ systems, one of which may be life threatening, resulting in physical, cognitive, psychological, or psychosocial impairments and functional disability. TBI frequently occurs in polytrauma in combination with other disabling conditions such as amputation, auditory or visual impairments, spinal cord injury, post-traumatic stress disorder, or mental health conditions. Injury to the brain primarily guides the rehabilitation course in polytrauma.

#### **Definitions**

The following terms relate to the VA Polytrauma System of care and are not included in the definition of terms in Section 1 of the Resource Directory.

- **Benefits Counselor** Works with veterans and their families to identify resources available in the VA system to help with employment, education, health and financial support.
- **Brain Injury Rehabilitation Unit (BIRU)** An outpatient program that provides cognitive retraining and community re-entry rehabilitation to patients with TBI.
- Center for the Intrepid, San Antonio, TX Financed and constructed by the Fisher House Foundation as a non-profit rehabilitation center to care for service members and veterans with amputations, severe trauma, and serious burns.
- Compensation and Pension (C&P) Examination Conducted by a VA physician specializing in rehabilitation medicine and includes a self-reported medical history and current complaints, and a complete physical examination.
- Electronic Health Record (EHR) integrates all elements of a patient's health history, including medications, laboratory work, x-rays, scans, EKGs, and medical diagnoses. It is accessible at any secure station in any VA medical facility.
- **Military Liaisons** Represent the military and assist communication between the VA, service members and family members. They function as subject matter experts on all issues related to the military transfer of soldiers. They help resolve administrative issues involving travel for family members, lodging, reimbursement and pay issues, and transportation/shipment of household or personal goods.
- **Polytrauma Network Sites (PN)** Provide specialized post-acute rehabilitation in consultation with the rehabilitation centers in a setting appropriate to the needs of veterans, service members, and families. They provide proactive case management for existing and emerging conditions and identify local resources for VA and non-VA care.
- **Post-Traumatic Stress Disorder (PTSD)** A psychological condition that affects those who have experienced a traumatizing or life-threatening event such as combat, natural disasters, serious accidents, or violent personal assaults.
- **Public Affairs Officer** Represents the Department of Veterans Affairs at the facility level, respond to public inquiries, and coordinate media events.
- **Readjustment Counseling Services (RCS)** Available free of charge at VA Centers to all veterans who served in any combat zone. Services also available for their family members for military related issues.
- **Tricare** A health care plan that uses military health care as the main delivery system and a civilian network of providers to provide care for service members (active and retired) and their families.

• **Vet Centers** - Locations that provide readjustment counseling and outreach services free of charge to all veterans who served in any combat zone. Services are also available to family members for military related issues.

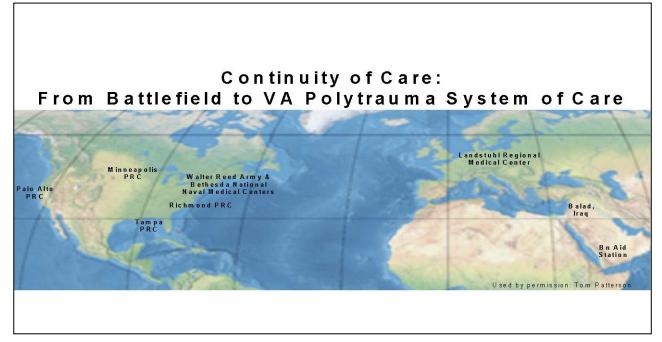
## **Polytrauma System of Care**

Component I. Polytrauma Rehabilitation Centers provide acute, comprehensive medical and rehabilitative services for patients with complex medical and disabling injuries through a team of professionals and consultants from other specialties that includes physiatry, rehabilitation nursing, speech-language therapy, occupational therapy, recreational therapy, blind rehabilitation, audiology, psychology, neuropsychology, social work/case manager, and prosthetist/orthotist. There are four Polytrauma Rehabilitation Centers located in Minneapolis, MN, Palo Alto, CA, Richmond, VA, and Tampa, FL. Each Center also houses a Polytrauma Network Site

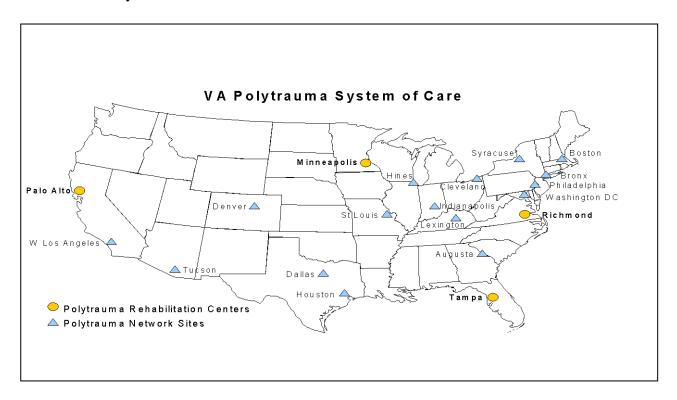
**Component II**. Network Sites total 22 and are located in Augusta, Boston, Bronx, Cleveland, Dallas, Denver, Hines, Houston, Indianapolis, Lexington, Philadelphia, Seattle, St. Louis, Syracuse, Tucson, Washington DC and West Los Angeles. The team of providers are similar to the Centers but focused on inpatient and outpatient services, management of long-term effects, managing the rehabilitation plan, identifying VA and non-VA resources for care, continued support for families, providing regular follow-up care and check ups, and coordinating service between the local VA, Veterans Benefit Administration, DoD, and the private sector.

**Component III**. Polytrauma support clinics total 72 and utilize groups of rehabilitation providers who deliver follow up services in consultation with regional and network specialists. They perform routine follow-up of stable effects and treat new problems in consult with regional sites. The regional networks develop applications for new clinics in consideration of reducing veterans' travel to the nearest VA or clinic.

**Component IV**. Polytrauma points of contact are located in 60 VA Medical Centers including the two VA hospitals in Oklahoma. Professionals refer patients to an appropriate component in the system of care, coordinate services provided in the community, and consult with other professionals for follow-up.



The majority of patients are discharged to home as they leave a Polytrauma Center and receive specialized follow-up at a Polytrauma Network Site, or another facility in the Polytrauma System of Care. Some patients may require ongoing sub acute or long term care. Others may return to a Military Treatment Facility for follow-up after VA discharge and some patients may return to Active Duty within the military. Polytrauma Rehabilitation Teams develop follow-up plans for each patient with patients and families that are communicated to the receiving medical facilities and military case managers. Facilities in the system of care participate in regular conference calls that address clinical and administrative issues. The Sites consult with the Centers by tele-conferencing, phone, and email, and VA's system of electronic health records allows physicians to consult with each other on any case.



## **Background and Predominant Sources of Injury**

Recent advances in emergency medicine and protective armor technology have increased survivability of military on the battlefield and during troop transport. Body armor reduces the frequency and severity of injuries to vital organs within the torso region, leaving face and limbs exposed. Helmets reduce penetrating injury from projectiles but give limited protection against nonpenetrating forces from impacts, falls, and explosive blasts which cause coup-contracoup, torsion, and pressure wave trauma to the brain. The head remains susceptible to concussive forces from vehicle accidents, blast injuries, and falls.

Blast injuries are the principal mechanism of injury and are caused by improvised explosive devices, grenades/rocket propelled grenades, landmines, missiles, mortar/artillery shells, gunshots, and motor vehicle accidents. The most common injuries sustained are traumatic brain injury (TBI), fractures, burns, chest/lung trauma, spinal cord injury, hearing loss or injury, traumatic amputations, visual impairments or blindness, and soft tissue injuries. Primary blast injury occurs from an interaction of the over pressurization wave and the body with differences occurring from one organ

system to another. Air-filled organs such as the ear, lung, and gastrointestinal tract and organs surrounded by fluid-filled cavities such as the brain and spinal cord are especially susceptible to injury. In a blast, brain injuries can also occur by impact from blast-energized debris, the individual being physically thrown, burns, and/or inhalation of gases and vapors. Treatment requires long-term follow up and/or life time case management which is provided across all episodes and sites of care and includes coordination of services, evaluation of ongoing rehabilitation and psychosocial needs, family education and support services, and assistance with community integration.

## Military/VA Health Care in Oklahoma

The health of all military and veterans of past and current wars is of great interest and a priority in Oklahoman communities and the legislature. There are five military bases in the state. Veterans constitute 12% of the Oklahoma population 18 years and older. Oklahomans are well represented within active duty, reserves, and particularly the National Guard segments of the military. Veterans health care follows the system as described generally under the federal VA Health System. The veteran population served in Oklahoma during 2007 was 338,086; medical care costs were \$434,379,000.

## **Military Hospitals**

There are two hospitals in Oklahoma that provide care to service members, families, and people in the communities:

Reynolds Army Community Hospital Jackson County Memorial Hospital

4301 Wilson Street 1200 E. Pecan Fort Sill, OK 73503 Altus, OK 73521

Telephone 580/558-2800 Telephone: 580/379-5000

#### **Veterans Administration Medical Centers**

Oklahoma has two VA Medical Centers; both are affiliated with the University of Oklahoma College of Medicine and have newly established neuro-rehabilitation units. The Centers collaborate and contract with the Department of Vocational Rehabilitation and satellite centers statewide to transition veterans to employment and to provide needed services.

The Oklahoma City Veterans Affairs Medical Center (OC-VAMC) is a 169-bed (245 authorized) facility that serves as a primary, secondary, and tertiary care center for eligible veterans in the OKC metropolitan area and western two-thirds of the state, and two counties in north central Texas with a veteran population of 224,696. The OC-VAMC also provides care at six outpatient clinics in western Oklahoma. It is a teaching hospital and is part of VA network 16, which includes facilities in Oklahoma, Arkansas, Louisiana, Mississippi, and Texas. The Center's Special Programs include Abdominal Aortic Aneurysm Repair, Tri-Fab, which builds state-of-the-art prosthetic devices for amputees, and a Nuclear Medicine Triple Head Coincidence system which allows for PET-like imaging studies on patients.

The **Jack C. Montgomery VA Medical Center (JCM-VAMC)** is a general medical/surgical facility that provides primary and secondary care and three outpatient clinics that provide primary care and consultation care in medicine, surgery, and mental health. As part of the South Central VA Health Care Network, the hospitals and clinics have ready access to nine sister facilities for referral and use the VAMCs in Oklahoma City and Little Rock for most tertiary services. JCM-VAMC

provides services for more than 45,000 enrolled veterans in three locations. The center operates 88 hospital beds (187 authorized beds) and an outpatient clinic opened in 1998. The Center also has a new 15-bed Inpatient Behavioral Health Unit and a 20-bed Rehabilitation Unit. Special Programs include audiology, behavioral medicine, PTSD, Homeless Veterans, Hospice, spinal cord injury, Visual Impairment Service Team (VIST), and the Women Veterans Clinic. The Center was named the 2007 Champion of Oklahoma, the highest honor of the Champions of Health for their commitment to help veterans, including those who have served in Operations Iraq and Enduring Freedom, achieve their highest level of functional independence through the new rehabilitation unit and prosthetic services program.

**Oklahoma VA Regional Office** is located in Muskogee with a satellite office in Oklahoma City, and has out-based representatives in Tulsa, Lawton, and Ada. There are Education Liaison Representatives in fourteen western regional states. The Office provides administrative support and services to three jurisdictions.

Outpatient Clinics of the network include:

Central Oklahoma Outpatient Clinic 527 W. 3<sup>rd</sup> St/PO Box 358 Konawa, OK 74849

Telephone: 580/925-3286

Ernest Childers VA Outpatient Clinic 9322 E. 41<sup>st</sup> Street Tulsa, OK 74145

Telephone: 918/628-2500

The clinic offers primary care, laboratory, physical rehabilitation, nutrition and food service, and radiology services to veterans. Special clinics include dental, ear-nose-throat, gastroenterology, optometry, prosthetics, pulmonary, rheumatology, and address spinal cord injuries.

## **Community Based Outpatient Clinics** in the network are:

Ardmore Community-based Outpatient Clinic Lawton/Ft Sill Clinic

2002 12<sup>th</sup> Street N.W., Suite E 4303 Pittman and Thomas Bldg

Ardmore, OK 73401 Ft Sill, OK 73505

Telephone: 580-226-4580 Telephone: 580/585-5600

Internal Medicine McAlester Community Based Outpatient Clinic

 10005 W. Doolin
 1429 Pennsylvania Ave.

 Blackwell, OK 74631
 Hartshorne, OK 74547-3839

 Telephone: 580/363-3288
 Telephone: 888/878-1598

Fax: 918/297-2563

The clinic provides primary care, mental health, social work, and lab onsite to enrolled veterans who live in Atoka, Coal, Hughes, Latimer, Pittsburg, and Pushmataha counties.

*Care System*. Service members seriously injured in current conflicts may be cared for at various stations in Iraq, transferred to the Landstuhl Regional Medical Center in Germany, then transferred stateside to Walter Reed, Bethesda, Minneapolis, or any of the four polytrauma centers. The majority of TBI cases have polytrauma. Brain injury primarily guides the course of care and rehabilitation in these centers. Treatment is provided to active duty personnel with combat injuries, active duty with non-combat injuries, and veterans.

The VA service system is, and will continue to be, changing in response to organization and treatment advances, legislative mandates, policy-making, available funding, and new protocols based on evaluation of the system. Following deployment, all veterans from OIF/OEF are seen either at the VA Medical Centers or Community Based Outpatient Clinics for initial screening which includes screens for risk for TBI and mental health problems in addition to a comprehensive preventive health evaluation by a primary care provider. If a veteran has a positive TBI screen, he/she is referred to the TBI Clinic for a comprehensive level two evaluation. Twenty-two percent of veterans screened have indication of a TBI; 60-70% of those with a second evaluation are diagnosed with TBI. This evaluation is standardized across the nation to assess types of injury and exposures, and types of problems veterans relate to their injury or exposure. After a comprehensive neurologic and cognitive

evaluation, veterans know if they meet the criteria for TBI, and are referred to a specialized program, such as a headache management program or cognitive retraining/learning program to address their primary needs. Readjustment programs are also available to veterans, which involve the use of mental health and vocational services to complement general health care. TBI care includes primary, mental health, and neurologic rehabilitation services. The plan is to set up a centralized post-deployment clinic based at the Oklahoma City VA Medical Center to expedite care and timely screening, and refer to community-based outpatient clinics when fewer services are needed. The Oklahoma City VA Medical Center is opening a new community based clinic in Ardmore and in Enid. The Oklahoma City VA Medical Center has been proactive in establishing a group of professionals in neurology, rehabilitation, mental health and primary care to address the variety of needs of their population. There continue to be challenges in recruitment of professionals and increasing timeliness of services to meet needs as they are defined.

# **Organization of Mental Health and Substance Abuse Services**

Mental health and substance abuse services for veterans are provided collaboratively by health professionals in the general health care and mental health and substance abuse systems of care. The scopes of all services in Oklahoma are linked to the OC-VAMC (mid and western sections) and JCM-VAMC (eastern section).

# VA Medical Center Mental Health/Substance Abuse Services, Oklahoma (405/456-1000)

(Contact information subject to change)

**Mental Health Service** (405/456-5138). Mission: To provide: excellent care for all eligible veterans; education for residents and medical students and; opportunities to staff for research. Uses a biopsychosocial model within inpatient/outpatient psychiatric services addressing mental health needs.

**Psychology Service** (405/456-1000 Ext 63139). Works with psychiatry and other services to provide excellence in clinical care, education, and research.

**Employees Assistance Program**. Provides short-term counseling services to associates of the medical center and consultation to supervisors regarding needed skills.

**Associate Education Programs**. Staff develops associate education programs in the medical center including prevention and management of violent behavior, stress management, Women's Health Program, and Critical Incident Debriefing.

Ambulatory Mental Health Clinic (405/456-1000 Ext 64106). A multidisciplinary outpatient mental health clinic works with affiliated units of Family Mental Health, REACH, Crisis, and Primary Care Mental Health; there are over 20,000 outpatient visits in 2007. Services include medication consultation/management, psychotherapy, biofeedback/stress management, psychological assessment, trauma treatment for combat/sexual trauma, walk-in emergency consultation service, telemedicine/telepsychologist staff, and provider training.

**Suicide Crisis Intervention** (405/456-3139). An alternative to hospital admission provides psychiatric treatment of eligible veterans with acute problems who need intensive treatment.

**Family Mental Health Program** (405/456-1000 Ext 65183). Provides family/other therapies, consultation, and psycoeducational workshops for family members of veterans with mental illness.

**Primary Care Mental Health (PCMH)** (405/456-1000 Ext 64106). Addresses mental health needs of veterans within a primary care setting: provides immediate access to mental health care and diagnostic evaluation, depression classes, and medication, sleep, anxiety, and diabetes management.

**Women's Trauma Team** (405/456-1000 Ext 65183). Helps integrate women in the VA Medical System.

**Extended Care Unit** (405/456-4545). A 25-bed inpatient unit providing rehabilitative services to veterans who have suffered a loss in function and wish to return to the community.

**Health Psychology Clinic** (405/456-5183). Focused on emotional/behavioral needs of inpatients and outpatients.

**Mental Health Intensive Case Management.** Multidisciplinary approach to ambulatory case management of veterans with severe and chronic mental illness; coordinated with community services.

**Neuropsychology** (405/456-3365). Provides psychotherapy, psychological/neuropsychological evaluation, and stroke recovery.

Operation Enduring Freedom/Operation Iraqi Freedom (OEF/OIF) Readjustment Program (405/456-2855). Provides easy access/brief intervention for veterans, comprehensive assessment to identify strengths and needs. The focus is on readjustment including counseling, education, trauma processing therapy, and referral to comprehensive mental health services as needed, or to other specialized treatment programs within VA.

**Post-traumatic Stress Recovery Program** (405/456-2855). This is for veterans who have experienced some traumatic event (usually combat related); an outpatient, day hospital format is used. The program deals with social alienation, hyper-vigilance, and poor anger management. It helps develop a group social support system.

**Psychiatry Inpatient Unit** (405/456-5183). This 32-bed unit is for veterans diagnosed with depression, anxiety, bipolar, PTSD, or personality disorder. It offers multiple services/therapies.

**Psychosocial Rehabilitation and Recovery Center** (405/456-5183). Outpatient program in the form of a structured day treatment program for eligible veterans.

**Substance Abuse Treatment Center** (405/456-3278). The Center provides eligible veterans with a substance abuse continuum of care. It offers comprehensive, integrated medical, psychiatric, nursing, psycho-social treatment.

## **Oklahoma Department of Veterans Affairs**

2311 N. Central, #100 Box 53067 Oklahoma City, OK 73152

Tel: 405/521-3684 FAX: 405/521-6533

www.odva.ok.gov

**Mission**. To ensure all Oklahomans and their families receive all possible benefits and also provide excellent health services and long-term skilled care in a residential environment to all qualified wartime veterans residing in the state.

The Oklahoma Department of Veterans Affairs (ODVA) is the sixth largest state agency in Oklahoma. The central administrative office is in the Oklahoma City Capitol Complex and the Claims and Benefits Division has offices in Muskogee, Lawton, Tulsa, and Oklahoma City.

Since statehood, Oklahoma has spent millions of dollars on the education, health care and counseling of veterans and their dependents. The War Veterans Commission is responsible to the Governor for carrying out the laws passed by the Oklahoma Legislature, and to administer the veterans program in Oklahoma through a director who exercises operational oversight of the two principal operations of the department: The Oklahoma Veterans Centers and the Claims and Benefits Division. The veterans program is supported by Oklahoma citizens, Governors, and legislators and has been developed as a complete service that includes nursing and domiciliary care, financial assistance in emergencies, education accrediting, and field service counseling in filing of claims for VA and State of Oklahoma benefits. The VA's network of independent and community based clinics allow veterans to maintain regular contact with doctors in specialties from cardiac care to mental health at VA regional hospitals linked for video consultations coupled with telemetry of health data or images. These clinics focus on primary treatment, prevention, early detection, and health promotion.

#### **Oklahoma Veterans Centers**

Oklahoma is nationally recognized for the seven domiciliary and nursing care centers serving wartime veterans located in Ardmore, Claremore, Clinton, Norman, Sulphur, Talihina and Lawton. The centers operate much like private communities, situated on spacious, landscaped acreages. Each has its own history and character. All have to meet an annual inspection by the U.S. Veterans Administration and follow the guidelines established by other health and safety agencies. This comprehensive program was created to administer care not otherwise available to over 1,400 Oklahoma war veterans. To be eligible for admission to a Center, the Oklahoma veteran must have served in the active Armed Forces of the United State during wartime and discharged under conditions other than dishonorable. Specific wartime theatres and dates are required:

- (1) Rules follow 72 O.S., Sec 224
- (2) Veterans must have served at least 90 days, except where discharged due to or as a result of a service connected disability, with one or more days being during a wartime period as prescribed in (1).
- (3) A veteran must be disabled by age, disease or other reason determined through physical examination by an Oklahoma Veterans Center physician to be eligible for admission. For domiciliary, must be ambulant, dress himself, and perform necessary bathroom needs. For nursing care, the veteran must be disabled or diseased to a degree that requires intermediate or skilled nursing care.

Oklahoma Veterans Center, Ardmore Division 1015 South Commerce P.O. 489 Ardmore, OK 73402

Tel: 580/223-2266 FAX: 580/221-5606

Oklahoma Veterans Center, Claremore Division 3001 West Blue Starr Drive P.O. Box 988 Claremore, OK 74018

Tel: 918/342-5432 FAX: 918/342-0835

Oklahoma Veterans Center, Clinton Division Highway 183 South, P.O. Box 1209 Clinton, OK 73601 Tel: 580/331-2200 FAX: 580/323-3752

Oklahoma Veterans Center, Lawton Division P.O. Box 849, 501 S.E. Flower Mound Road Lawton, OK 73502

Tel: 580/351-6511 FAX: 580/351-6526

Oklahoma Veterans Center, Norman Division 1776 E. Robinson, P.O. Box 1668 Norman, OK 73070 Tel: 405/360-5600 FAX: 405/364-8432

Oklahoma Veterans Center, Sulphur Division 304 East Fairlane Sulphur, OK 73086

Tel: 580/622-2144 FAX: 580/622-5881

Oklahoma Veterans Center, Talihina Division Highway 63A, P.O. Box 1168 Talihina, OK 74571

Tel: 918/567-2251 FAX: 918/567-2950

## Online Resources for Service Members, Veterans, and their Families

## **U.S. Department of Veterans Affairs (VA)**

VA provides a wide range of benefits including disability, education and training, vocational rehabilitation and employment, home loan guaranty, dependant and survivor benefits, medical treatment, life insurance and burial benefits.

Website: www.va.gov Telephone: 800/827-1000

#### **eBenefits**

eBenefits is a one-stop shop for online benefits-related tools and information. This portal is designed for Wounded Warriors, Veterans, Service Members, their families, and their caregivers.

Website: www.ebenefits.va.gov

## **BrainLine-Military**

In the military from 2000 through 2012, more than 266,000 service members sustained a traumatic brain injury. Brain injury has become known as the signature wound of the wars in Iraq and Afghanistan. Most brain injuries are mild, and most people recover in a matter of weeks. BrainLineMilitary.org provides military-specific information and resources on traumatic brain injury to veterans; service members and their families.

Website: http://www.brainlinemilitary.org/

## **Military OneSource**

Military OneSource is a service provided to service members and their families to help with a broad range of concerns including money management, spouse employment and education, parenting and child care, relocation, deployment, reunion, and concerns of families with special-needs members. Services also include issues like relationships, stress, and grief. Many staff members have military experience and all receive ongoing training on military matters and military lifestyle. The program can be especially helpful to service members and their families who live far from installations.

Website: www.militaryonesource.com

Telephone: 800/342-9647

#### **Defense and Veterans Brain Injury Center (DVBIC)**

Serves active duty military, their dependents, and veterans with traumatic brain injury through medical care, research and educational programs.

Website: www.dvbic.org Email: info@dvbic.org Telephone: 1-800/870-9244

#### **Warrior Transition Command (WTC)**

The WTC ensures that non-clinical processes and programs that support wounded, ill, and injured soldiers are integrated and optimized throughout the Army and supports rehabilitation of wounded, ill, and injured soldiers and successful transition back to active duty or to veteran status.

Website: www.wtc.army.mil

E-mail: WarriorCareCommunications@conus.army.mil

Telephone: 703/428-7118

## **Military Homefront**

Military Homefront offers support services to service members and families. Tailors services to meet unique needs during recovery and rehabilitation. There are nurses, researchers and counselors working as case managers who answer questions and provide national assistance.

Website: www.militaryhomefront.dod.mil

## **TurboTAP Transition Assistance Program**

A Department of Defense website to provide information and assist service members on transitioning from military service to civilian life. This site is also supported by the Departments of Labor and Veterans Affairs.

Website: www.turbotap.org

E-mail: TAPHelpDesk@Calibresys.com

#### **National Center for Post-Traumatic Stress Disorder**

A center within VA that has the mission to advance clinical care and social welfare of veterans through research, education, and training in the science, diagnosis, and treatment of PTSD and stress-related disorders.

Website: www.ptsd.va.gov Email:ncptsd@va.gov Telephone: 802/296-6300

## U.S. Army Wounded Warrior Program (AW2)

AW2 provides severely disabled soldiers and families with a system of advocacy and follow-up with personal support and liaison to resources to assist in transition from military to civilian life.

Website: http://wtc.army.mil/aw2

Telephone: 800/984-8523

## **U.S. Marine Corps Wounded Warrior Regiment (WWR)**

The WWR provides and facilitates assistance to wounded, ill, or injured marines, sailors attached to or in support of Marines units, and their families, throughout the phases of recovery.

Website: www.woundedwarriorregiment.org

Telephone: 877/487-6299

## **Navy Safe Harbor**

Navy Safe Harbor is the Navy's lead organization for coordinating the non-medical care of wounded, ill, and injured Sailors, Coast Guardsmen, and their families. Navy Safe Harbor provides a lifetime of individually tailored assistance designed to optimize the success of our shipmates' recovery, rehabilitation, and reintegration activities.

Website: www.public.navy.mil/bupers-npc/support/safe\_harbor

E-mail: safeharbor@navy.mil Telephone: 877/746-8563

## **Air Force Wounded Warrior (AFW2)**

AFW2 provides a wide range of services, including financial counseling, job-placement assistance, and counseling about veterans benefits.

Website: www.woundedwarrior.af.mil

E-mail: afwounded.warrior@randolph.af.mil

Telephone: 800/581-9437

## **Center for Minority Veterans**

The Center ensures all veterans receive equal services regardless of race, origin, religion, or gender. Program coordinators are located at Regional Offices, Health Care Facilities and National Cemeteries.

Website: www.va.gov/centerforminorityveterans

Telephone: 202-461-6191 Center for Women Veterans

The Center monitors and coordinates with internal VA offices on their delivery of benefits and

services to women Veterans.

Website: http://www.va.gov/womenvet

E-mail: 00W@va.gov Telephone: 800/827-1000

#### **Homeless Veterans**

Prevention Services includes the National Call Center for Homeless Veterans, the Veteran Justice Outreach Program, and the Supportive Services for Veteran Families Program. Housing Support Services includes information and resources to provide housing, case management and treatment services for homeless Veterans. Treatment includes healthcare for homeless Veterans, healthcare and other services for Veterans exiting prison, information on Veteran Stand Downs, Drop-In Centers, and Homeless Veteran Dental Assistance Program. Employment/Job Training includes information on a VA program where homeless Veterans earn pay while learning new job skills, relearning successful work habits, and regaining a sense of self-esteem and self-worth.

Website: http://www.va.gov/homeless

Telephone: 877/332-0334

#### Iraq and Afghanistan Veterans of America (IAVA)

IAVA is the nation's first and largest group dedicated to troops and veterans of wars in Iraq and Afghanistan and civilian supporters. Ensures enactment of policies that provide for troops, keep military strong, and guarantee national security.

Website: http://iava.org

## **Blinded Veterans Association (BVA)**

The Blinded Veterans Association was established specifically to help veterans and their families meet and overcome the challenges of blindness.

Website: www.bva.org

Telephone: 800/669-7079 or 202/371-8880

#### **Disabled American Veterans (DAV)**

Disabled American Veterans is dedicated to building better lives for all of our nation's disabled veterans and their families. This mission is carried forward by providing free, professional assistance to veterans and their families in obtaining benefits and services earned through military service and VA and other agencies of government; and providing outreach concerning its program services to the American people generally, and to disabled veterans and their families.

Website: www.dav.org Telephone: 877/426-2838

#### **National Coalition for Homeless Veterans (NCHV)**

NCHV is the resource and technical assistance center for a network of community-based service providers and local, state, and federal agencies that provide emergency and supportive housing, food, health services, job training and placement assistance, legal aid and case management.

Website: www.nchv.org E-mail: info@nchv.org Telephone: 202/546-1969

## Paralyzed Veterans of America (PVA)

PVA focuses on veterans living with spinal cord injury and disease.

Website: www.pva.org E-mail: info@pva.org Telephone: 800/424-8200

## U.S. VETS

U.S. Vets was created to fill gaps in the continuum of care for homeless veterans. Primary goal is to provide safe, sober, clinically supported housing, and employment assistance for homeless veterans.

Website: www.usvetsinc.org Telephone: 213-542-2600

## **Returning Service Members (OEF/OIF)**

The VA has stationed personnel at major military hospitals to help seriously wounded service members returning from Operation Enduring Freedom (OEF) and Operation Iraqi Freedom (OIF) transition from military to civilian life. Provides information on: Health Benefits and Services; Dependents; Medical Active Duty; Reservists/National Guard; and Transition Assistance.

Website: www.oefoif.va.gov Telephone: 800/827-1000

#### VetSuccess

Online tools to assist service members, veterans, and their families during transition from active military service, to work, on campus, at home, and in the community.

Website: www.vetsuccess.gov

#### **Vet Center**

Vet Center provides free adjustment counseling and outreach services to all veterans.

Website: www.vetcenter.va.gov Telephone: 800/905-4675

## **VETs**

We provide resources and expertise to assist and prepare them to obtain meaningful careers, maximize their employment opportunities, and protect their employment rights.

Website: www.dol.gov/vets E-mail: contact-vets@dol.gov Telephone: 866/487-2365

## e-VETS Resource Advisor – National Resource Directory

The e-VETS Advisor was developed by the U.S. Department of Labor's Veterans' Employment and Training Service (VETS). It integrates with the National Resource Directory (NRD), a Web-based directory of more than 11,000 national, state and local services and resources for Veterans, Service Members and their families and caregivers. The NRD is a collaborative effort between the Departments of Defense, Labor and Veterans Affairs.

Website: www.dol.gov/elaws/evets.htm Website: www.nationalresourcedirectory.gov

E-mail: info@nrd.gov Telephone: 800/342-9647

## **Veterans Workforce Investment Program**

A grant program conducted through state or local agencies to provide employment and training services to eligible veterans to help place them in gainful employment.

Website: www.dol.gov/vets/programs/vwip/main.htm

Telephone: 202/693-4700 or 1-866/487-2365

## Vocational Rehabilitation and Employment (VR&E) Service

Website: www.vba.va.gov/bln/vre

Telephone: 800/827-1000

## Always a Soldier

An Army Material Command initiative which provides information regarding the program, employment opportunities, and important links.

Website: www.amc.army.mil/AlwaysASoldier Email: alwaysasoldier@hqamc.army.mil

Telephone: 703/806-8140

## Career Center at the Military Severely Injured Center

Military.Com helps benefits earned in the service be easier to access and helps members make the most of military experience throughout life, including career and educational opportunities for service members, veterans and military spouses.

http://www.military.com/support

#### **Job Accommodation Network**

JAN offices help secure employment through job searches and other methods.

Website: http://askjan.org Telephone: 800/526-7234

Additional websites for helping veterans are provided in Section 12.

Section 8: Work and Employment, Vocational Rehabilitation	
Resources and Services Directory for Head Injury and Other Conditions	

 $1000~\text{NE}~10^{\text{TH}}~\text{ST.}~\text{OKC},~\text{OK}~73117$  TEL 405.271-3430~or~800.522.0204~(OK only) FAX 405.271.2799~WEB~http://ips.health.ok.gov



# Work and Employment, Vocational Rehabilitation

Numerous state agencies and organizations in Oklahoma provide employment related services to persons with traumatic brain injury and other disabilities, and the general population. Although all of these services do not form a coordinated *system*, — e.g., an organized array of interrelated, interacting, or interdependent parts forming and working as a complex whole, — there exists distinct systems such as One-Stop Centers, selected patterns of referral, communication, and networks and channels, as well as direct collaboration between multiple employment-related entities. There are also more than two hundred private and non-profit employment companies who help people to find jobs, including persons with disabilities. Although the agencies provide special services for persons with disabilities, the unique needs and assistance required by persons with brain injury and other conditions are usually provided by Vocational Rehabilitation Services, which is described following this section.

The following agencies provide state employment services for Oklahomans. (Contact information subject to change)

# State of Oklahoma Human Capital Management (HCM)

Jim Thorpe Memorial Building 2101 North Lincoln Blvd. Oklahoma City, OK 73105

Tel: 405/521-2177

The OPM administers the Merit System of Personnel Administration and acts in both a service and regulatory capacity. OPM is headed by an Administrator appointed by the Governor and confirmed by the Oklahoma state Senate. The Mission is to serve the people of Oklahoma by delivering reliable and innovative human resources services to partner agencies to achieve their missions. OPM helps people to obtain jobs within the Merit System and Non-Merit System Agencies. The Merit System also includes a variety of outreach recruitment programs to help agencies meet the challenges of cultural diversity and the modern workforce. Merit System rules are not required for individuals with severe disabilities hired through the Persons with Severe Disabilities Employment Program. These individuals are linked to Vocational Rehabilitation Services, and programs (http://www.ok.gov/opm/). The Merit System also includes a variety of outreach recruitment programs to help agencies meet the challenges of cultural diversity and the modern workforce. Merit System rules are not required for individuals with severe disabilities hired through the Persons with Severe Disabilities Employment Program. These individuals are linked to Vocational Rehabilitation Services.

## Office of Disability Concerns

2712 Villa Prom Oklahoma City, OK 73107-2423 Tel: 405/521-3756; 800/522-8224

FAX: 405/522-6685 www.odc.ok.gov

**Purpose**: The Office of Disability Concerns (ODC) provides accurate and timely information, referral and advocacy, acts as an intermediary to persons with disabilities, and provides services for those with disabilities. The ODC helps state government to develop policies and services that meet the needs of Oklahomans with disabilities and has the following powers and duties:

- 1. To identify the needs of persons with disabilities on a continuing basis and to attempt to meet those needs.
- 2. To serve as a referral and information source for persons with disabilities seeking services, and for agencies seeking assistance in their provision of services.
- 3. To generate community awareness and support of programs for persons with disabilities.
- 4. To advise and assist the Governor and Legislature in developing policies to meet the needs of citizens with disabilities.
- 5. To assist agencies in complying with federal laws.
- 6. To enhance employment opportunities for handicapped persons.

Some of the areas the ODC helps those looking for information and referral on disability issues include:

Accessibility Financial Assistance Social Services
Adaptive Aids Housing Specific Disabilities
Awareness Independent Living Support Groups

Civil Rights Transportation Training

Disability Laws and Regulations Recreation

These areas are presented in other sections, listed under Office of Disability Concerns.

The ODC website http://www.odc.ok.gov includes agency information, public information, the ADA Act, training provided by ODC, employment, employment and training resources, answers to frequently asked questions, the Client Assistance Program, and announcement of state advances on employment of people with disabilities. For those who have access to a computer, a new method of connecting applicants and employers allows clients to place their information in a database that is matched to employers' needs for a specific job (www.jobfit.com).

The website has an extensive and comprehensive listing of housing-related information, *Housing for People with Disabilities in Oklahoma: A Resource Guide*, prepared by ODC staff in response to many consumer inquiries over a long period of time, dealing with the subject of housing for people with disabilities in the state of Oklahoma. The six chapters include a range of 43 topic areas such as getting started, organizations providing assistance with housing issues, housing for people with disabilities in Oklahoma, financial aid and housing assistance programs, architectural modifications and housing repair, frequently asked questions, Section 504 complaint process, loans and assistance, homeless housing needs, and tribal housing programs.

## **Client Assistance Program**

Tel: 405/521-3756

FAX: 405/522-6695 Hotline: 800/522-8224

**Function.** The Client Assistance Program (CAP) is an advocacy program established by Section 112 of the Rehabilitation Act of 1973. Each State and Territory of the United States has a CAP to help individuals with disabilities get the services they need to prepare for, keep or obtain employment from programs funded under the Act. CAP provides clients, client-applicants and former clients of Rehabilitative and Visual Services federally funded centers and programs with assistance in obtaining services under the Rehabilitation Act. In Oklahoma CAP is administered through the Office of Disability Concerns

## **Services provided by CAP:**

- Information about the Rehabilitation Act of 1973 and amendments.
- Information about benefits available to clients and applicants through the Vocational Rehabilitation (VR) program.
- Mediation between counselors, facilities and clients to resolve problems.
- Assist clients and applicants in pursuing all available remedies to ensure the protection of their rights.
- Educate the public about the CAP program and Vocational Rehabilitation (VR).
- Provide outreach to traditionally unserved and underserved individuals with disabilities.
- Outreach to individuals with disabilities from diverse and cultural backgrounds.

CAP is an advocacy program for applicants and clients of VR, Centers for Independent Living (CIL) and other programs authorized under the Act. An individual with a disability who is not applying for or receiving services from a program funded under the Act is eligible only for information and referral services. Although CAP is not part of the Vocational Rehabilitation Services (VRS), staff can help a DRS client or applicant better understand the VR system. VR counselors typically have the training and expertise to help people with disabilities to work or return to work. The two organizations in DRS that serve people with disabilities seeking employment are the Division of Vocational Rehabilitation (DVR) and the Division of Visual Services (DVS). To initiate applying for assistance, a form must be completed and submitted. To contact CAP call 405/521-3756.

# **Oklahoma Employment Security Commission**

Will Rogers Memorial Office Building 2401 Lincoln Boulevard Oklahoma City, OK 73105 Tel: 405/557-7100

TDD Telecommunications Device for the Deaf: 405/557-7531

www.oesc.ok.gov

History and Function: A state agency created by the Legislature in1941 and funded by The U.S. Department of Labor, the Oklahoma Employment Security Commission (OESC) governs the operation of local employment offices throughout the state. These offices provide testing, counseling and placement services for job seekers; solicit job orders from employers; refer applicants to jobs; provide Computerized Job Banks for job information; and provide special services for veterans and disabled veterans, including job development, counseling and placement. OESC also collects Unemployment Insurance taxes from Oklahoma employers to finance payment of unemployment benefits to jobless workers. Some basic questions provided on the website http://www.oesc.ok.gov are:

- **Are you unemployed, underemployed or looking for a job**? Need to find a job, file for Unemployment, insurance benefits, learn about training opportunities, disability programs, community resources, careers or the job market?
- **Are you a business or an employer**? Need to find forms, qualified employees, file Unemployment insurance taxes, file New Hire reporting or learn about the job market?
- **Are you a researcher or policy maker?** Need information on regulations governing the Oklahoma Workforce Development System, reports and/or publications?
- **Are you a workforce development employee?** Need information about the Oklahoma Workforce Development System, request data or access to staff services?

Refer to the list of Workforce Oklahoma/One-Stop Career Centers' local offices near your residence.

# Oklahoma Employment Security Commission Workforce Oklahoma/One-Stop Centers/Local Offices Directory

Workforce Oklahoma, or One-Stop Centers, is the generic term for a new workforce development system where business leaders, educators, and employment professionals are working together to achieve job growth, employee productivity, and employer satisfaction. Within this system is a network of statewide offices where employment, education, and training providers are integrating services to assist customers in finding jobs and qualified workers, making career decisions, and accessing training opportunities. The One-Stops are required to provide physical and programmatic access to all persons including persons with disabilities. People with disabilities are not segregated in One-Stop services but additional resources and referrals are provided for people with disabilities who need them. Cooperating Oklahoma agencies include the Department of Commerce, Department of Human Services, Employment Security Commission, and the Department of Rehabilitation Services. Each office serves two or more counties.

Individuals with disabilities who are interested in self employment have access to OK-SEED, The access point for this program is the case manager located at the One-Stop Center.

#### \*Satellite Office

φOut-stationed Veteran Representative

(Contact numbers subject to change. Information is monitored and updated as received.)

Ada Cody Cox Bartlesville Mike Simmons

1628 E Beverly St., Ste 115 PO Box 850, (zip) 74821 **Tel:** (580) 332-1533

Fax: (580) 421-9265

Counties Served: Garvin, Pontotoc

Counties Served. Nowa

Altus Steven Gable

1115 N Spurgeon St (zip) 73521

PO Box 551, (zip) 73522

Tel: (580) 482-3262 Fax: (580) 482-3284

Counties Served: Greer, Harmon, Jackson,

Kiowa

Ardmore Kenneth Gould

201 "A" St SW, (zip) 73401 PO Box 1467, (zip) 73402

Tel: (580) 223-3291 (580) 226-2730

Counties Served: Carter, Love, Murray

Fax: (918) 331-0044 Counties Served: Nowata, Washington,

Osage

(zip) 74006

Chickasha Jo Richter

301 S. 2nd St., (zip) 73018 P.O. Box 398, (zip) 73023

6101 S.E. Nowata, Ste C100

PO Box 4039, (zip) 74006-4039

Tel: (405) 224-3310 Fax: (405) 222-1215

Tel: (918) 331-3400

Counties Served: Grady, McClain, Caddo

Claremore Ron Mullen

1810 N Sioux Ave, (zip) 74017 PO Box 908, (zip) 74017 **Tel: (918) 341-6633** 

Fax: (918) 341-7723 County Served: Rogers Clinton Barbara Griffin

1120 Frisco Ave / PO Box 605

(zip) 73601

Tel: (580) 323-1341 Fax: (580) 323-9176

Counties Served: Beckham, Custer, Roger

Mills, Washita

**Duncan** Joe Ritcher

1927 W Elk Ave, (zip) 73533 PO Box 820, (zip) 73534 **Tel:** (580) 255-8950

Fax: (580) 255-8959

Counties Served: Jefferson, Stephens

**Durant** Sherry Latham

4310 W Hwy 70, (zip) 74701 PO Box 1000, (zip) 74702

Tel: (580) 924-1828 Fax: (580) 920-2464

Counties Served: Atoka, Bryan, Coal,

Johnston, Marshall

Enid Barbara Ewert

2613 N. Van Buren, (zip) 73703 PO Box 1269, (zip) 73702

Tel: (580) 234-6043 Fax: (580) 234-8405

Counties Served: Alfalfa, Blaine, Garfield,

Grant, Kingfisher, Major

Guymon Vicky Downey

225 E HWY 54, PO Box 929

(zip) 73942

Tel: (580) 338-8521 Fax: (580) 468-1814

Counties Served: Beaver, Cimarron and

Texas

Holdenville Michelle Bryan

115 N Rodgers Dr, PO Box 937

(zip) 74848

Tel: (405) 379-5452 Fax: (405) 379-6355

Counties Served: Hughes, Okfuskee

Idabel Mary Bennett

2202 SE Washington, PO Box 1197

(zip) 74745

Tel: (580) 286-6667 Fax: (580) 286-7867

Counties Served: McCurtain, Choctaw,

Pushmataha

\*Antlers

204 SW 4th \* PO Box 501

(zip) 74523

Tel: (580) 298-6601 Fax: (580) 298-6603

\*Hugo

107 S. 3<sup>rd</sup>, PO Box 490

(zip) 74743

Tel: (580) 326-7502 Fax: (580) 326-3343

Lawton Vicky Brown

1711 SW 11th St, (zip) 73501 PO Box 989, (zip) 73502

Tel: (580) 357-3500 Fax: (580) 357-9629

Counties Served: Comanche, Cotton, Tillman

McAlester Ruby Boysce

1414 E. Wade Watts Ave, (zip) 74501

PO Box 1108, (zip) 74502 **Tel:** (918) 423-6830

Fax: (918) 421-6333

Counties Served: Haskell, Latimer, Pittsburg

Miami Michael Mauller

121 N. Main, (zip) 74354 PO Box 670, (zip) 74355

Tel: (918) 542-5561 Fax: (918) 542-7505

Counties Served: Delaware, Ottawa

Muskogee Patricia A. Garner

717 S. 32<sup>nd</sup>, (zip) 74401 PO Box 1688, (zip) 74402

Tel: (918) 682-3364 Fax: (918) 682-4311

Counties Served: McIntosh, Muskogee, Wagoner

## φ VA Regional Office

**VARO** 

125 South Main \* Suite 1A20

Muskogee, OK (zip) 74401

Tel: (918) 781-7535 Fax: (918) 781-7538

#### Norman

Jan Thornton

1141 E. Main, (zip) 73071 Tel: (405) 701-2000 Fax: (405) 701-2042 County Served: Cleveland

## Oklahoma City

Counties Served: Logan, Oklahoma and

Canadian

## Central Elfreda Fields

416B Hudiburg Circle

(zip) 73108

Tel: (405) 639-3640 Fax: (405) 639-3682

# \*Redlands Community College

1300 S. Country Club Rd. Student Ctr., Rm 4A El Reno, (zip) 73036 **Tel:** (405) 262-2552

#### φOKC VA Medical Center

V.A. Medical Center / Room 3A - 165 921 N.E. 13th St. Oklahoma City, OK

(zip) 73104

Tel: (405) 456-1000 Fax: (405) 270-5131

#### **Eastside**

**Shalonda Sanders** 

7401 NE 23rd (zip) 73141

Tel: (405) 713-1890 Fax: (405) 713-1898

## φ Tinker AFB

Family Support Center, Bldg.1

72 MSS/DPF

D Ave., Room 105B

Tinker AFB, OK

(zip) 73145-9186

Tel: (405) 734-2273

Fax: (405) 739-8464

#### **Rockwell Center**

Francis Tuttle Technology Center

**Campus Center Building** 

12777 N. Rockwell

(zip) 73142

Tel: (405) 470-3200

Fax: (405) 470-3206

Counties Served: Logan, Oklahoma and

Canadian

## Southside Elfreda Fields

4509 S I-35 Service Rd

(zip) 73129

Tel: (405) 670-9100 Fax: (405) 670-9292

#### Okmulgee Ruth Anne Smith

1801 E. 4<sup>th</sup>, (zip) 74447 PO Box 2218, (zip) 74447

Tel: (918) 756-5791

Fax: (918) 756-0937

County Served: Okmulgee

#### \* Sallisaw

401 W. Houser, (zip) 74955 PO Box 868, (zip) 74955

Tel: (918) 775-5541

Fax: (918) 775-6385

#### \* Stilwell

219 W Oak, PO Box 428

(zip) 74960

Tel: (918) 696-6608

Ponca City Joe Thompson

1201 W Grand Ave, (zip) 74601 PO Box 309, (zip) 74602

Tel: (580) 765-3372 637 Fax: (580) 765-6145

Counties Served: Kay, Noble and Osage

Poteau Cathy Anderson

106 Rogers Ave, PO Box 9

(zip) 74953

**Tel:** (918) 647-3124 **Fax:** (918) 647-8939 County Served: LeFlore

Pryor Marsha Cunningham

219 NE 1st St, (zip) 74361 PO Box 427, (zip) 74362 **Tel:** (918) 825-2582

Fax: (918) 825-6494

Counties Served: Craig, Mayes

Sand Springs Carla Hight

401 E. Broadway, Suite B1

(zip) 74063

Tel: (918) 245-9544 Fax: (918) 245-9566

Counties Served: Osage, Tulsa

Sapulpa Carla Hight

1700 S. Main, (zip) 74066 **Tel:** (918) 224-9430 **Fax:** (918) 227-2859 County Served: Creek

Seminole Michelle Bryan

229 N 2<sup>nd</sup> St, (zip) 74868 **Tel:** (405) 382-4670 **Fax:** (405) 382-0104 County Served: Seminole

Shawnee Al Serradell

2 John C. Bruton Blvd., (zip) 74804

Tel: (405) 275-7800 Fax: (405) 878-9742

Counties Served: Lincoln and Pottawatomie

Stillwater Cary Seigle

3006 E 6<sup>th</sup> Street, (zip) 74074 PO Box 1987, (zip) 74076 **Tel:** (405) 624-1450

Fax: (405) 372-0295 County Served: Payne

Tahlequah Wendi Mendenhall

1755 S. Muskogee, (zip) 74464 PO Box 689, (zip) 74465 **Tel: (918) 456-8846** 

Tel: (918) 456-8846 Fax: (918) 456-3256

Counties Served: Cherokee, Sequoyah, Adair

**Tulsa** 

Counties Served: Tulsa, Osage, Pawnee

Tulsa Eastgate John Nelson

14002 E 21<sup>st</sup> Street, Ste 1030

(zip) 74134

Tel: (918) 796-1200 Fax: (918) 796-1313

**Skyline** 

6128 E. 38th \* Suite 405

(zip) 74135

Tel: (918) 384-2300 Fax: (918) 384-2310

Woodward Carla Pummell

1117 11th Street, PO 608

(zip) 73801

Tel: (580) 256-3308 Fax: (580) 254-3093

Counties Served: Dewey, Ellis, Harper,

Woods, Woodward

**WORKFORCE OKLAHOMA:** 

1-888-980-WORK

## Other Work-Related Programs and Services

**Ticket to Work Program.** The program has evolved with modifications over time into a useful alternative for persons with disabilities seeking work. Although the process had been lengthy in the past, getting a job is aided with the VR system becoming involved at the outset. Recent federal legislation combines employment and employment benefits. The unemployed are now getting employment and then moving on to obtain benefits or retraining. Staff with agencies involved in Ticket to Work must know where jobs are available in the state to help persons in the work environment. VR's role in the system involves working with employers – sometimes as case managers, developing possible solutions, forming linkages with agencies, training through workshops, transitioning from school to work, and identifying support for pre/post issues.

Ticket-To-Work regulations have been modified in recent years to help people with disabilities keep their health care coverage. A person on Supplemental Security Income (SSI) can earn up to \$22,399 per year and still keep their Medicaid; they do have to request a 1619(b) waiver. If a person is on Social Security Disability Income (SSDI) they can keep their Medicare for 9 ½ years after returning to work. Other work incentives are also available.

**Sheltered Workshops.** Available in several counties, the purpose of sheltered workshops is to empower adults with developmental disabilities to make a significant contribution to their communities through a variety of employment, community living, and recreational services. The *supported employment program* provides individual and crew placements with employers seeking quality work at a fair price.

The *center-based services program* provides sheltered employment through contracts with local businesses.

Eligibility. For employment services, individuals must be 16 years of age or older and have the ability to handle basic self-care skills. Funding sources vary based on an individual's disability and need for services.

## Oklahoma Department of Rehabilitation Services

3535 NW 58<sup>th</sup> Street, Suite 500 Oklahoma City, OK 73112-4815

Tel: 405/951-3400 or 1-800/487-4042

FAX: 405/951-3529 www.okrehab.org

**Mission Statement:** To provide opportunities for individuals with disabilities to achieve productivity, independence, and enriched quality of life.

**History and Function**: To provide assistance to Oklahomans with disabilities through Vocational Rehabilitation, employment, independent living, and residential and outreach education programs. The agency also determines medical eligibility for disability benefits.

# **Oklahoma Career Planning Center**

5813 South Robinson Oklahoma City, OK 73109

Tel: 405/635-2750

## Oklahoma School for the Blind

3300 Gibson Street Muskogee, OK 74403

Tel: 918/781-8200 877/229-7136

#### Oklahoma School for the Deaf

1100 E Oklahoma Sulphur, OK 73086

Tel: 580/622-4900 877/229-7136

## Oklahoma Library for the Blind and Physically Handicapped

300 Northeast 18<sup>th</sup> Oklahoma City, OK 73105

Tel: 405/521-3514 800/523-0288

www.library.state.ok.us

The agency provides employment assistance to Oklahomans with disabilities through two Divisions: Vocational Rehabilitation, and Visual Services

## **Vocational Rehabilitation Division**

2401 NW 23<sup>rd</sup> Street, Suite 47 Shepherd Mall Oklahoma City, OK 73107-2431

Tel: 405/951-3491

Vocational rehabilitation (VR) helps people who have physical or mental impairments get jobs in appropriate careers of their choice.

Visual Services (VS) assists people who are blind or have visual impairments in getting jobs in appropriate careers of their choice.

The primary services for VR and VS are counseling and guidance with job placement. Other services compensate for, correct, or prevent disability-based barriers to employment. Some of the services provided by VR and VS include:

- Evaluations and tests:
- Medical services;
- Counseling and guidance;
- Work training (including college, technical schools, on-the-job training, etc.;
- Assistive technology services and devices;
- Interpreter services (for people with a hearing impairment);
- Orientation and mobility training (for persons with a visual disability);
- Supported employment (job coaches and other supports on a job);
- Transportation (To get to services);
- Personal assistance services (on-or off-the-job); and
- Other services to reach a work goal.

Persons may apply for services in offices throughout Oklahoma. The offices are listed below. They can also be located by checking the "blue pages" in your local phone book or by calling the toll free number 1-800/487-4042. Enter your zip code, and you will be connected to the Vocational Rehabilitation office that serves your area.

## **Division Vocational Rehabilitation Offices in Oklahoma**

\*Cities that also have Visual Services Office (Numbers subject to change)

\*Ada Tel: 580/332-0178 Fax: 580/332-4712

**Altus** Tel: 580/482-8600

Fax: 580/477-2240

**Alva** Tel: 580/327-1214

**Ardmore** Tel: 580/226-1808

Bartlesville Tel: 918/333-0760

\*Chickasha

Tel: 405/574-1701 405/574-1700 Claremore

Tel: 918/283-8150

Duncan

Tel: 580/255-1115

**Durant** 

Tel: 580/924-2677

\*Enid

Tel: 580/233-0244 Fax: 580/233-6535

Guymon

Tel: 580/338-2043

\*Idabel

Tel: 580/286-3389 or 3789

\*Lawton

Tel: 580/355-0127 or 0008

580/585-4250

\*McAlester

Tel: 918/302-4200

Miami

Tel: 918/542-4716

**Midwest City** 

Tel: 405/737-4897

\*Muskogee

Tel: 918/781-4150

Norman

Tel: 405/447-0295

\*Oklahoma City

Tel: 405/522-7930 405/635-2750 405/522-3333

405/636-3100

405/521-3514

Okmulgee

Tel: 918/756-6435

Poteau

Tel: 918/647-8121

\*Stillwater

Tel: 405/743-6904

**Tahlequah** 

Tel: 918/456-6193

\*Tulsa

Tel: 918/581-2366 918/581-2301 918/836-5556

\*Vinita

Tel: 918/256-5509

\*Weatherford

Tel: 580/816-4100

\*Woodward

Tel: 580/256-6738

**Indian Nation/Tribes Offices** 

DRS Tribal Liaison Tel: 580/332-5796

Apache Tribe VR

Tel: 405/247-7494

Cherokee Nation VR

Tel: 918/458-4415

Cheyenne and Arapaho VR

Tel: 405/422-1178

Chickasaw Nation VR

Tel: 580/436-0553

**Choctaw Nation VR** 

Tel: 580/326-8304

**Muscogee Creek Nation VR** 

Tel: 918/623-1197

**Delaware Tribe of Western** 

Oklahoma VR

Tel: 405/632-3749

Iowa Tribe of Oklahoma VR

Tel: 405/547-5721

# **Eligibility Requirements**

A person is eligible for VR or VS if they:

- Have a physical or mental impairment that keeps them from working,
- Can benefit in terms of an employment outcome from VR services, and
- Require VR services to prepare for, find, keep, or return to employment.

Many people with brain injury are eligible for VR and VS services if they want to work. When people apply for services, the counselor will determine their eligibility for services by assessing problems they have in thinking, sensory, behavior, or physical abilities since the injury. If a person is eligible, the counselor will provide information about choices they have for developing an Individualized Plan for Employment. A range of different services is available and the counselor will review them with the individual. They include: vocational evaluation, counseling and guidance; medical and psychological assessments; physical and mental restoration; training (vocational, academic, job search, job coaching, etc); rehabilitation equipment, assistive technology, and rehabilitation engineering services; job placement, and specialized programs which assist with sensory deficits and severe disabilities, and those who need supported employment. The plan guides the individual to prepare for, find, or return to employment in a career of his/her choice.

There have been many changes in the Social Security law that help people keep their medical benefits for several years. Sometimes people can retain their cash benefits as well, at least for several months while they try working again, A new program called "EZ Back On" makes it easier to again receive benefits if a person loses a job because of a medical condition. The Oklahoma Benefits Planning and Assistance Project should be contacted for more information (1-888/801-3203).

Young people who are being served under the Individuals with Disabilities Education Act should have a transition plan under development beginning at age 14 years. This plan is designed to prepare for life once school is completed. The VR or VS counselor can be involved in assisting the person and family to begin career planning when the school's transition plan is initiated.

# Special Education and Department of Rehabilitation Services (DRS) Vocational Rehabilitation – Transition for Students

The transition of a student receiving special education services is an important process that will help the child progress through life; communication and discussion among students, parents and teachers are essential. Successful transition involves specific activities of Special Education (SE) and DRS-VR staff. When a student is referred by a special education teacher to DRS at age sixteen or younger the DRS information packet should be provided to the student and/or parent. The instruction sheet for the referral form and packet explains the process and use of materials. A brief description of the process is given below. For complete information, contact Special Education Services at 405/522-1461 or 405/521-3351.

# Description of Process.

- 1. The SE teacher:
  - a. Completes the DRS referral form;
  - b. Requests the parent or student (if 18 years of age) to sign a consent form for release of information to DRS;
  - c. Provides information packet to parent and student including a DRS brochure and information sheet and contact information for DRS offices statewide.
  - d. Sends referral form to Vocational Rehabilitation (VR) or Visual Services (VS) of local school district.
- 2. Parents and Student:
  - a. Need to contact the DRS VR/VS Counselor to set an appointment to complete application.
- 3. The DRS VR/VS Counselor:
  - a. Determines eligibility of student for DRS services after application and referral received.
  - b. Will contact student once eligibility as been determined.
  - c. If eligible, student and parent will meet with VR counselor to develop an Individual Plan of Employment (IPE)
  - d. When IPE is completed, the referral form is completed and a copy of the IPE and referral form sent to the special education teacher.
  - e. Participates in transition planning by attending the IEP meeting, prior conversations, other communications/information exchange.

- f. Provides expertise in the following areas:
  - i. Vocational and prevocational job training
  - ii. Agency linkages for transition services
  - iii. DRS services
  - iv. Vocational goals
  - v. Needed transition service
  - vi. Integrated employment
  - vii. Postsecondary education

Participation of the VR/VS Counselor in IEP meetings for transition planning is facilitated by the SE teacher and the district.

The four main groups of employment support services provided through contracts by VR with other agencies and organizations include: job placement, employment and retention, support services for employment, and supported employment. The employment and retention and placement services contract with businesses which have employment services for people with disabilities. They assist clients in finding a job suitable for their education, experience, abilities and interests. They provide some additional services that a person who doesn't have a disability might not need. These additional services vary with the client's needs. The types of jobs they assist mutual clients in finding will also vary, are decided on by the client and DRS specialist, and are identified in the client's IEP. These are regular jobs that anyone else might apply for. The new employee is paid by the employer at the same rate as anyone else newly hired for that position would be paid. VR pays the employment service based on the contract. These organizations are shown in the work and employment section.

## VR Employment Support Services Job Placement Contracts

### **Gateways Foundation**

1217 East College Broken Arrow, OK 74012 Gloria Morton, Program Manager (918) 258-3900 / FAX (918) 258-6200 vrcoach@gatesway.org

#### Goodwill Industries of Tulsa, Inc.

2800 Southwest Boulevard Tulsa, OK 74157 Paul Hughey, Program Manager (918) 584-7291 / FAX (918) 583-9010

#### Sassin & Associates, Inc.

1860 E 15<sup>th</sup> Street Tulsa, OK 74104 Laurie Hicks, Program Manager (918) 949-4430 / FAX (918) 949-4431

## **Community Action Agency**

319 S.W. 25<sup>th</sup> Street Oklahoma City, OK 73109 Rick Cartwright, Program Manager (405) 232-0199 / FAX (405) 232-9074 turningpoint@caaofok.org

#### **Innovative Discoveries**

1330 N. Classen, Suite 690 Oklahoma City, OK 73106 Keith Combs, Program Manager (405) 820-0732/FAX (405) 606-8485 innovativediscoveries@yahoo.com

#### **LDH Consultants**

LDH Consultants, Inc.
3233 E Memorial Rd, Suite 107A4
Edmond, OK 73013
Lon Huff, Program Manager
(405) 848-9306 / FAX (405) 848-9312
ldhconsult@aol.com

#### **Casey Porter**

1300 S. May Guthrie, OK 73044 (405) 973-8645 cporter@guthrie.k12.ok.us

#### Southwest Solutions, Inc.

8412 N. Ashley Drive Edmond, OK 73003 Russell Kious, Program Manager (405) 285-5995 / FAX (405) 285-5995 rkious@bigplanet.com

# **Training Resources & Consulting**

207 N. Oak Street, Suite 5 Sallisaw, OK 74955 Kasey Moran, Program Manager (918) 774-9084 / FAX (918) 774-9085 klmtrac@sbcglobal.net

## Home of Hope, Inc.

P.O. Box 903 Vinita, OK 74301 Greg Crawford, Program Manager (918) 256-7825 /FAX (918) 256-2478 Greg.crawford@homeofhope.com

## **OK Goodwill Industries, Inc.**

316 S Blackwelder Ave Oklahoma City, OK 73108 Tracy Schwartz, Program Manager (405) 236-4451 / FAX (405) 235-7215

## Drug Recovery, Inc.

1501 NE 11<sup>th</sup> Street Oklahoma City, OK 73117 Mike Covington, Program Manager (405) 424-4347/ FAX (405) 425-8336 mcovington@catalysthelps.org

## Guiding Right, Inc.

7901 N. E. 10<sup>th</sup> Street, Suite A-111 Midwest City, OK 73110 Theodore Noel, Program Manager (405) 733-0771 Thn2@aol.com

## **Opportunities Industrialization Center**

400 N. Walnut Avenue Oklahoma City, OK 73104 Patricia Kelly, Program Manager (405) 235-2651/FAX (405) 235-2653

#### **RAIN Oklahoma**

1200 N. Walker, Suite 500 Oklahoma City, OK 73103 Julie Lovegrove, Program Manager (405) 232-2437 / FAX (405) 232-2447 jlovegrove@rainoklahoma.org

## **Joyce Thurman**

P.O. Box 17554 Oklahoma City, OK 73136-1554 Joyce Thurman, Program Manager (405) 751-2632 / jadams@ionet.net

# Victory Ministry for Economic Development, Inc.

630 N. Bath Avenue Oklahoma City, OK 73117 Malcolm Coby, Program Manager (405) 842-8679 / FAX (405) 232-5556 rjvtokc@yahoo.com

## Apex, Inc.

117 S.E. First Anadarko, OK 73005 Rojena Hensley, Program Manager (405) 247-5575 / FAX SAME seu@apexok.com

## **Baker & Baker Counseling**

106 W. 5<sup>th</sup> Street Okmulgee, OK 74447 (918) 756-8856 / bandbfocus@sbcglobal.net

## Central Oklahoma Technology Center

1720 S. Main Sapulpa, OK 74066 Shelly Rance, Program Manager (918) 227-9262 / FAX (918) 224-1218 shellyr@ctechok.org

## Goodwill Ind of SW OK, Inc.

1210 S.W. Summit Lawton, OK 73501 Tia Murry, Program Manager (580) 355-2163 / FAX (580) 355-2166 tmurry@goodwillsont.org

# **VR Employment Support Services Employment & Retention Contracts**

## **Gatesway Foundation, Inc.**

1217 East College Broken Arrow, OK 74012 Gloria Morton, Program Manager (918) 258-3900 / FAX 258-6200 vrcoach@gatesway.org

## Goodwill Industries of Tulsa, Inc.

2800 S.W. Boulevard Tulsa, OK 74107 Paul Hughey, Program Manager (918) 584-7291 / FAX 583-9010

## Green Country Mental Health Services

619 N. Main Street Muskogee, OK 74401 Cheryl Nelson, Program Manager (918) 682-8407 / FAX (918) 687-0976 cheryl@gcbhs.org

# North Care Center – Community Counseling Center

4436 NW 50th Oklahoma City, OK 73112 (405) 858-2700/FAX (405) 858-2720

## Sassin & Associates, Inc.

1860 E 15<sup>th</sup> Street Tulsa, OK 74104 Laurie Hicks, Program Manager (918) 949-4430 / FAX (918) 949-4431 ccrsvoc@aol.com

## **Community Action Agency**

319 S.W. 25<sup>th</sup> Street Oklahoma City, OK 73109 Rick Cartwright, Program Manager (405) 232-0199 / FAX (405) 232-9074 turningpoint@caaofok.org

# Dale Rogers Training Center, Project VALUE

2501 N. Utah Oklahoma City, OK 73107 Linda Seacrest, Program Manager (405) 946-4489 / FAX 943-9710

## **Oklahomans for Independent Living**

601 E. Carl Albert Parkway McAlester, OK 74501 (918) 426-6220 / FAX 426-3245 Stephen Strickland, Program Manager stephen-strickland@sbcglobal.net

## Sheltered Workshop for Payne County, Inc.

P.O. Box 1509 Stillwater, OK 74076 Amy Spiva, Program Manager (405) 377-0834 / FAX 377-0860

## **Employment Resources, Inc.**

6202 S. Lewis, Suite D Tulsa, OK 74136 Brian Waddell, Program Manager (918) 744-6202/FAX (918) 744-6261 bwaddell@employmentresources.org

## **Kibois Community Action Foundation**

200 SE "A" Stigler, OK 74462 Matt Gentry, Program Manager (918) 967-3325/FAX (918) 967-8660 matt.gentry@kibois.org sandy.skinner@kibois.org

## **The Bridges Foundation**

1345 N. Lewis Tulsa, OK 74110 Terisha Summers, Program Manager (918) 592-3333/FAX (918) 592-3343 Contract # 9003505 tsummers@thebridgesfound.org

#### Employability, Inc.

501 SW Virginia Avenue Bartlesville, OK 74003 Dawn Venne, Program Manager (918) 336-6361 / (918) 336-9142 dvenne@employabilityok.com

## Home of Hope, Inc.

P.O. Box 903 Vinita, OK 74301 Greg Crawford, Program Manager (918) 256-7825 / FAX (918) 256-2478 Greg.crawford@homeofhope.com

## The Major Group LLC

4815 S Harvard, Suite 590 Tulsa, OK 74135 Robin Thompson, Program Manager (918) 632-0844 / FAX (918) 632-0970 majortc@aol.com

#### **OK Goodwill Industries, Inc.**

316 S Blackwelder Ave OKC, OK 73108 Tracy Schwartz, Program Manager (405) 236-4451/FAX 235-7215

### **CDSA**

2615 East Randolph Enid, OK 73701 Judy Mahoney, Program Manager (580) 242-6131 / FAX 234-3554

#### **Pioneer Technology Center**

2101 N. Ash Ponca City, OK 74601 Ann Kinsinger, Program Manager (580) 762-8336 / FAX (580) 762-1175 annk@pioneertech.org

#### RAIN Oklahoma

1200 N. Walker, Suite 500 Oklahoma City, OK 73103 Julie Lovegrove, Program Manager (405) 232-2437 / FAX (405) 232-2447

## Victory Ministry for Economic Development, Inc.

630 N. Bath Avenue Oklahoma City, OK 73117 Malcolm Loby, Program Manager (405) 842-8679 / FAX (405) 232-5556 rjvtokc@yahoo.com

### Apex, Inc.

117 S.E. First Anadarko, OK 73005 Rojena Hensley, Program Manager (405) 247-5575/FAX SAME seu@apexok.com

## **Central Oklahoma Technology Center**

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#### Goodwill Ind. of SW Oklahoma, Inc.

1210 S.W. Summit Avenue Lawton, OK 73501 Tia Murry, Program Manager (580) 355-2163, x34 / (580) 355-2166 tmurry@goodwillsont.org

#### McCall's Chapel

13546 County Road 3600 Ada, OK 74820 Tammi Doepke, Program Manager (580-) 272-6642 / FAX (580) 272-6653

## VR Employment Support Services Support Services for Employment Contracts

## **Ability Resources ILC**

823 S. Detroit, Suite 110 Tulsa, OK 74120 Carla Lawson, Executive Director (918) 592-1235 / FAX (918) 592-5651 clawson@ability-resources.org

#### **Progressive Independence ILC**

121 N. Porter Avenue Norman, OK 73071 Jeff Hughes, Executive Director (405) 321-3203 / FAX (405) 321-7601 jlhughes@progind.org

## Sandra Beasley ILC

705 S. Oakwood Road, Suite B1 Enid, OK 73703 Frieda Kliewer, Program Manager (580) 237-8508 / FAX (580) 233-6403 Toll free 1-800-375-4358 sbilcdirector@coxinet.net alil45@msn.com

## Sassin & Associates, Inc.

1860 E 15<sup>th</sup> Street Tulsa, OK 74104 Laurie Hicks, Program Manager (918) 949-4430 / FAX (918) 949-4431

#### **Stepping Stones, Inc.**

P.O. Box 218 Boley, OK 74829 Cora Thomas, Program Manager (918) 667-3367 / FAX (918) 667-3359

#### **Community Action Agency**

319 S. W. 25th Street Oklahoma City, OK 73109 Rick Cartwright, Program Manager (405) 232-0199 / FAX (405) 232-9074 turningpoint@caaofokc.org

## **Great Plains Improvement Foundation, Inc.**

P.O. Box 926 Lawton, OK 73502 Virginia Spencer, Program Manager (580) 353-2364/FAX (580) 353-1952

#### **Green Country ILC**

4100 S.E. Adams Road, Suite C-106 Bartlesville, OK 74006 Teresa Newton, Program Manager (918) 335-1314 / FAX (918) 333-1814

## **Oklahomans for Independent Living**

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#### **Employment Resources, Inc.**

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## Oklahoma Goodwill Industries, Inc.

316 S Blackwelder Ave Oklahoma City, OK 73108 Tracy Schwartz, Program Manager (405) 236-4451 / FAX (405) 235-7215

#### **Genuine Care Rehab Services**

2401 N. W. 23<sup>rd</sup>, Suite 17 Oklahoma City, OK 73107 Elshea Barlow, Program Manager (405) 604-5907 / FAX 749-0284 ehbarlow1@yahoo.com

## **Pioneer Technology Center**

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#### **RAIN Oklahoma**

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## Victory Ministry for Economic Development, Inc.

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## **Baker & Baker Counseling**

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#### **New View Oklahoma**

501 N. Douglas Avenue Oklahoma City, OK 73106 Pam Wright, Program Manager (405) 232-4644 / FAX (405) 236-5438 pwright@newviewoklahoma.org

## **VR Employment Support Services Supported Employment Contracts**

#### **Gatesway Foundation, Inc.**

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## Goodwill Industries of Tulsa, Inc.

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## Sassin & Associates, Inc.

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#### **Stepping Stones, Inc.**

PO Box 218 Boley, OK 74829 Cora Thomas, Program Manager (918) 667-3367 / (918) 667-3312

#### **Thunderbird Clubhouse**

P.O. Box 1666 (zip 73070) 1251 Triad Village Dr Norman, OK 73071 Liz Richardson, Program Manager (405) 321-7331 / FAX 364-6058

### **Dale Rogers Training Center**

2501 N. Utah Oklahoma City, OK 73107 Linda Seacrest, Program Manager (405) 946-4489/FAX 943-9710

#### **Sheltered Workshops for Payne Co. Inc.**

P.O. Box 1509 Stillwater, OK 74076 Amy Spiva, Program Manager (405) 377-0834 / FAX 377-0860

## **Employment Resources, Inc.**

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## **Kibois Community Action Foundation**

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#### **The Bridges Foundation**

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#### Home of Hope, Inc.

P.O. Box 903 Vinita, OK 74301 Greg Crawford, Program Manager (918) 256-7825 / FAX (918) 256-2478 Greg.crawford@homeofhope.com

## The Major Group LLC

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#### **OK Goodwill Industries, Inc.**

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## **Community Development Support Assn**

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## **Pioneer Technology Center**

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#### RAIN Oklahoma

1200 N. Walker, Suite 500 Oklahoma City, OK 73103 Julie Lovegrove, Program Manager (405) 232-2437 / FAX (405) 232-2447 jlovegrove@rainoklahoma.org

#### APEX, Inc.

117 S.E. First Anadarko, OK 73005 Rojena Hensley, Program Manager (405) 247-5575/FAX SAME seu@apexok.com

## **Central Oklahoma Technology Center**

1720 South Main Sapulpa, OK 74066 Shelly Rance, Program Manager (918) 227-9262/FAX 224-1218 shellyr@ctechok.org

### Goodwill Industries of SW OK, Inc.

1210 S.W. Summit Avenue Lawton, OK 73501 Tia Murry, Program Manager (580) 355-2163x34 / FAX (580) 355-2166 tmurry@goodwillsont.og

#### McCall's Chapel

13546 County Road 3600 Ada, OK 74820 Tammi Doepke, Program Manager (580-) 272-6642 / FAX (580) 272-6653

## **American Indian Vocational Rehabilitation Programs**

DeLorna Strong Project Director

Apache Tribe of Oklahoma

P.O. Box 1330

Anadarko, OK 73005 Tel: 405/247-7494 FAX: 405/247-9872

Brenda Fitzgerald Program Director

Vocational Rehabilitation Services

Cherokee Nation P.O. Box 948

Tahlequah, OK 74465 Tel: 918/458-4415 FAX: 918/458-4482

Bryan Sykes

**Acting Project Director** 

Cheyenne/Arapaho Tribes of Oklahoma

P.O. Box 38

Concho, OK 73022 Tel: 405/422-1178 FAX: 405/422-1180

Project Director Chickasaw Nation 300 Rosedale Rd Ada, OK 74820 Tel: 580/436-0553

FAX: 580/436-0533

Debbie Davenport Project Director Choctaw Nation of Oklahoma P.O. Box 88

Hugo, OK 74743 Tel: 580/326-8304 FAX: 580/326-2410 Rachael Allen Project Director

Delaware Nation Vocational Rehabilitation

Program

Delaware Tribe of Western Oklahoma

7249 S western Ave

Oklahoma City, OK 73139-1710

Tel: 405/632-3749 FAX: 405/632-9753

Rose Malone Project Director

Iowa Tribe of Oklahoma

RR#1, Box 721 Perkins, OK 74059 Tel: 405/547-5721 FAX: 405/547-1090

Mary Lee Project Director Behavioral Health Sciences Muscogee Creek Nation 401 S Woody Guthrie St Okemah, OK 74859 Tel: 918/623-1197

Leslie Riggs Project Director Confederated Tribes of Grand Ronde 9615 Grand Ronde Rd Grand Ronde, OR 97347 Tel: 503/879-3098

FAX: 503/879-507

FAX: 918/623-2796

Resources and Services Directory for Head Injury and Other Conditions

**Section 9: Resources for Children and Youth** 

(Less Than 22 Years of Age) (Health, Education)

 $1000 \text{ NE } 10^{\text{TH}} \text{ ST. OKC, OK } 73117$  TEL 405.271-3430 or 800.522.0204 (OK only) FAX 405.271.2799 WeB http://ips.health.ok.gov



# Resources for Children and Youth (Less than 22 Years of Age) (Health and Education)

(Contact information subject to change)

#### HEALTH/PUBLIC HEALTH

## Oklahoma State Department of Health (OSDH)

1000 NE 10<sup>th</sup> Street Oklahoma City, OK 73117-1299

Tel: 405/271-5600

#### **Child and Family Health Services**

Website: www.ok.gov/health/child\_and\_family\_health

Tel: 405/271-7612

**Children First Program.** A community-based program that offers public health nurse visitation to families who are expecting their first child. The program is voluntary and does not replace the health care provider of family physician. The program features:

- Trained public health nurses make home visits to give personal care and answer questions about you and your baby during pregnancy and the first two years of the child's life;
- A focus on personal health, environmental health, adult living skills, and parent skills;
- Home visits are weekly then biweekly until delivery, weekly then biweekly until the 21<sup>st</sup> month of childhood, and monthly until the child reaches two years.

Enrolled families receive the following services at no cost:

- child growth evaluations
- parenting education
- nutrition education
- health and safety information
- access to other services for health, mental health, and job training

Those who can enroll include pregnant women less than 28 weeks pregnant, families expecting their first child, and families with little financial or social support.

## Screening, Special Services and SoonerStart

Tel: 405/271-6617 or 1-800/766-2223 (statewide) E-mail john@health.ok.gov

This office within the OSDH is responsible for the testing/screening of children for disorders or potential disabilities, and to refer clients for services. Screening services provided relate to newborn screening, hearing screening, SoonerStart services, prevention of neural tube defects, and screening and prevention of lead poisoning in children. Sometimes a repeat test is needed.

#### **Newborn Screening**

Every baby born in Oklahoma is required by the Oklahoma State Board of Health to have a blood test in the first week of life to find out if he/she has any of the following disorders:

- Phenylketonuria (PKU)
- Congenital hypothyroidism

- Classic Galactosemia
- Sickle Cell Disease
- Cystic Fibrosis
- Congenital Adrenal Hyperplasia
- Medium-chain acyl coenzyme A dehydrogenase deficiency (MCAD)

#### **Newborn Hearing Screening**

Most Oklahoma hospitals screen newborn babies' hearing before they go home. A child learns to communicate during the first years of life. They learn to understand what people say and start to talk to themselves. Since good hearing is needed for this to happen, hearing problems should be identified as soon as possible. If a hearing loss is found, steps can be taken to help the baby develop communication abilities.

Additional (referral) resources for infant hearing testing include:

- the baby's doctor
- county health departments
- local SoonerStart early intervention program (refer to SoonerStart)
- county Department of Human Services office, Children with Special Health Care Needs program
- Oklahoma Areawide Service Information System (OASIS) an information and referral service for children and adults with special needs refer to OASIS).

#### SoonerStart

Oklahoma's Early Intervention program for families of infants and toddlers (birth to 36 months) who have developmental delays. Sometimes children have special needs or health issues that put them at risk for a developmental delay; they may need an extra "boost." A more complete description of SoonerStart is found later in this Section.

#### SoonerStart:

- is regulated by law and funded through federal and state sources
- services are offered at no cost
- services are provided by qualified health professionals
- can help parents learn about and enhance the child's environment
- can help find information and community resources
- connect people with parent-to-parent support networks.

#### **Neural Tube Defects**

The neural (relating to any structure composed of nerve cells or their processes, or will evolve into nerve cells on further development) tube forms the baby's brain and spinal cord at 26-28 days after conception. If the neural tube does not develop normally, two defects that may occur are spina bifida (spine does not form properly and part of the spinal cord may be outside the spine leading to muscle weakness, paralysis and other problems) and anencephaly (top part of the skull and brain fail to form properly). One cause of neural tube defects is lack of the B vitamin folic acid. The OSDH recommends women obtain the correct amount of folic acid from three sources each day: a multivitamin that contains 400 micrograms (0.4 milligrams) of folic acid, foods high in folate, and foods fortified with folic acid.

#### Screening and Prevention of Lead Poisoning

Lead poisoning happens when there is too much lead in the body. Lead is especially bad for children younger than six years old. A child may not feel sick but even small amounts can harm a child's brain, kidneys, and stomach and cause learning and behavior problems. All children 6 months to six years of age should be checked by a doctor, clinic, or local health department at least once a year for risk of lead poisoning. Prevention steps include:

- Get a blood test.
- Be alert to sources of lead, such as old cars and batteries, lead painted items inside and outside the home, craft and hobby supplies.
- Provide well-balanced meals that help protect child from lead such as lean meat, eggs, raisins, greens, milk, potatoes.
- Inform others about the hazards of lead.

#### **Family Support and Prevention Service**

Oklahoma State Department of Health www.ok.gov/health/Child\_and\_Family\_Health/Family\_Support\_and\_Prevention\_Service

## Office of Child Abuse Prevention (OCAP)

Tel: 405/271-7611

The mission of the OCAP is to promote the health and safety of children and families by reducing violence and child maltreatment through public education, multidisciplinary training of professionals with responsibilities for children and families, and the funding of community-based child abuse prevention programs. The OCAP provides primary (statewide promotion of child abuse prevention), secondary (community-based child abuse prevention programs-CBCAP), and tertiary (training professionals on the identification and reporting of child maltreatment) prevention services. CBCAP programs are designed to assist families at risk of child abuse and neglect through strength-based services; the goal is to enhance a family's abilities to care for itself, produce healthy members and to reduce social isolation.

#### Child Guidance

www.ok.gov/health/Child\_and\_Family\_Health/Child\_Guidance\_Service

Child Guidance provides three major service areas: Child Development, Speech/ Language Pathology, and Behavioral Health.

## **Child Development staff:**

- Administer developmental screenings and assessment for children ages birth to six years.
- Provide consultation for parents and caregivers regarding children's growth, development, and behavior.
- Conduct parent study groups.
- Conduct workshops ands in-services for caregivers.
- Participate with other community organizations to meet families' needs.
- Assist families and their children with specific needs by helping arrange for other services. Information can be provided to parents about guidance and discipline, improving family life, and important concerns to parents.

## Speech, Language, and Hearing Services:

- Focus on early identification of children with communication delays or children at risk for future speech and language delay.
- Early hearing/middle ear screening and ongoing monitoring for infants and children to 18 years.
- Facilitation of ongoing speech and language development through family education. Home programming and continued monitoring, speech and language screenings, and short-term therapy services.
- Serve as a referral source to other community agencies and their families.
- Provide auditory processing screenings for children 3-12.
- Provide education, parental and professional consultations and materials to promote optimal communication development.
- Promote healthy habits to increase the likelihood of children acquiring and maintaining appropriate communication skills.

### **Behavioral Health staff:**

- Identify behavioral health needs in children and assist families in obtaining appropriate services.
- Provide short-term therapy for children with mild to moderate behavior and emotional difficulties.
- Train, educate and consult with parents and professionals on ways to promote and strengthen positive life skills.
- Collaborate with community organizations to ensure systems are in place to meet families' psychosocial needs.
- Provide psychoeducational groups for children to increase the child's knowledge and enhance life skills in areas such as anger management, cooperation, resisting peer pressure, etc.
- Parent Child Interaction Therapy designed for children ages 2-7 with a broad range of behavior disorders. Program utilizes modeling, role-playing and coaching of parents to help them master skills for managing severe behavior problems.

Child Guidance services are available through local county health departments in the following counties: Bryan, Canadian, Carter, Cleveland, Comanche, Garfield, Kay, LeFlore, Muskogee, Oklahoma, Payne, Pittsburg, Pottawatomie, Rogers, Tulsa, and Texas counties. http://www.ok.gov/health/County\_Health\_Departments/

## **University of Oklahoma Child Study Center**

1100 N.E. 13<sup>th</sup> Street

Oklahoma City, OK 73117-1039 Tel: 405/271-5700, Ext. 45147

FAX: 405/271-8835

Website: www.oumedicine.com

**Purpose.** To improve the lives of children with special needs and their families through interdisciplinary preventive and rehabilitative services, research, and training. A free-standing outpatient facility at the University of Oklahoma Health Sciences Center (OHSC), the Child Study Center (CSC) is within and is administered by the Department of Pediatrics. The CSC:

- Works with the Center for Child Abuse and Neglect and expanded the focus to include children experiencing abuse and neglect;
- Provides training opportunities for future health care providers such as pediatric residents, psychologists, and students from several disciplines;
- Partners with the Leadership Education in Neurodevelopmental and Related Disabilities program to provide family-centered care;
- Provides evaluation, treatment, and services for children with a wide range of disabilities and environmental problems such as: ADHD, autism, behavior problems, neuropsychological impairment resulting from seizures, traumatic brain injury, and other neurological disorders, language and speech disorders, learning disabilities, and other problems.

Several programs and clinics are conducted by staff that includes developmental and behavioral pediatricians, child psychologists, a child psychiatrist, a psychological clinician, a speechlanguage pathologist, and a physical therapist. Ongoing research is part of several programs.

#### **Child Study Center – School Support Services (SSS)**

Dianne Mathis, Program Coordinator

Tel: 405/271-5700, Ext. 45143

The SSS builds a network of supports to assist local school districts in implementing programs for children with disabilities, primarily in educating those with autism, ADHD, and challenging behaviors. Responsibilities include:

- *Professional Development* including advanced training in evidence-based practices, screening and assessment, and training of trainers;
- *Technical Assistance* in on-site consultation, mentoring network, and program evaluation and quality assurance planning;
- *Individual Evaluations* including psychological/neuropsychological, medical/neurological/ psychiatric, independent educational evaluations, and speech/language and occupational therapy and physical therapy.

The CSC-SSS is involved in clinical services, research and model development and systems planning.

## **Oklahoma Family Network**

www.oklahomafamilynetwork.org Tel: 405/271-5072 or 877/871-5072

The Oklahoma Family Network (OFN) is Oklahoma's parent-to-parent group for those who are rearing children with special needs. The OFN links trained mentors to family members in raising a child who has developmental delays, medical needs, or a disability. The two parent-to-parent divisions are the:

- 1) Neonatal Parents Network of Oklahoma where families give hope, and offer experience and resources as well as help families whose infants died during an NICU stay.
- 2) Special Parents Access Network which provides resources, information, education and emotional support for families with young children with special needs if the child is in SoonerStart or has transitioned out.

## **Department of Human Services**

www.okdhs.org/programsandservices/docs/healthmed.htm

## **Children with Special Health Care Needs**

The Children with Special Health Care Needs Program (405/521-3679) provides specialty services to children with special needs and their families. Some services included are neonate, specialty services for children diagnosed with sickle cell anemia, formula for children with PKU, outreach clinics in rural areas, and respite care services.

Supplemental Security Income – Disabled Child Program (SSI-DCP). The program assists children from birth to 18 years who receive Supplemental Security Income Disability payment (SSDI) to receive assistance in obtaining needed equipment and service including adaptive equipment and special formula from birth to 18 years. Apply at your local DHS office in each county. (www.okdhs.org/okdhslocal)

DHS has many programs and services to help persons with limited income.

#### **Oklahoma Health Care Authority**

www.okhca.org

### **Behavioral Health Department**

Specific services needed for children in Oklahoma may not be available or accessible in the state. Medical care and coverage, typically related to behavioral health, may be obtained out-of-state. Usually, children placed out of state have a serious behavioral health disorder, along with a medical disorder or disability such as autism, brain injury, or hearing and vision impairment. When a child is in parental, DHS, or OJA custody and admission to an out-of state facility is requested, the Oklahoma Health Care Authority (OHCA) must approve placement prior to the to the child's admission to the facility. Procedures for requesting Oklahoma Health Care Authority approval are briefly described below.

For referral outside Oklahoma by OHCA, appropriate clinical resources in Oklahoma should be exhausted or non-existent.

- residential treatment for behavioral health treatment coordinated through APS Healthcare (Website: 222.soonerpro.com or Telephone: 1-800/762-1560);
- clinical information to APS Healthcare should include:
  - o summary of treatment history,
  - recent psychiatric assessment/psychological testing/treatment plan/discharge summary, and
  - o physician's letter stating no clinically appropriate resources are available within the state.
- All information is reviewed by OHCA Behavioral Health prior to sending out materials to out-of-state provider for treatment consideration.

Complete guidelines may be obtained by calling 405/521-9700 or 1-800/762-1560. Inquiries about OHCA in regard to acute psychiatric care, residential behavioral health treatment, Therapeutic Foster Care Services or Group Home Services may be made to Jolene.Ring@okhca.org.

#### **EDUCATION**

## Oklahoma State Department of Education (OSDE)

2500 N. Lincoln Boulevard Oklahoma City, OK 73105

Tel: 405/521-3301

Website: http://sde.state.ok.us

The State Department of Education is responsible for all phases of State Public School Education and Special Education. Within the services are various functions such as child nutrition programs, teacher certification, school finance, school transportation, reading, student testing, gifted/talented, adult community education, literacy, Indian education, and multicultural programs.

The material presented here is a summary of the most relevant information for students, parents, and teachers to navigate through the system of special education or special services that may be needed for children with disabilities or special needs. The source is *Policies and Procedures for Special Education in Oklahoma*, a publication of the Oklahoma State Department of Education.

## **Special Education Services** Central Telephone Number: 405/521-3301

Under Federal Regulations, 34 CFR .300.1, all children with disabilities are ensured to have available to them a free appropriate public education that emphasizes special education and related services designed to meet their unique needs and prepare them for employment and independent living, ensure the rights and protections of children with disabilities and their parents; and to assist public agencies in the provision of special education and related services. Policies and procedures are in place to ensure that all eligible children with disabilities, ages 3 through 21 years who are residents of Oklahoma, have available to them a free appropriate public education, except as provided in 34 CFR SS 300.122 (a) and (3), and 300.311 and as mandated by the Individuals with Disabilities Education Act (IDEA).

Child with a Disability: A child evaluated as having developmental delay, hearing impairment, speech or language impairment, visual impairment, serious emotional disturbance, orthopedic impairment, autism, traumatic brain injury, any other health impairment, specific learning disability, deaf-blindness, or multiple disabilities who needs special education and related services.

Federal and State laws and regulations require that a broad range of services are available to any child through age 21 years, as long as the child has not graduated from high school. Needs are assessed and an Individualized Education Program (IEP) decided upon by a multidisciplinary team. Services provided may include: speech and language services, physical therapy, occupational therapy, mobility training, assistive technology, hearing, vision, sensory and behavioral assistance, vocational skills, and transition planning.

#### **Special Education Services**

If you or the teacher believes your child may have a disability, federal and Oklahoma laws, policies and procedures are followed to determine need for special education (or special help). Each public school complies with state laws and the federal regulations for IDEA. Special education and related services include preschool, elementary, and secondary school education provided in conformity with the Individualized Education Program requirements for eligible children and are provided under public supervision, at public expense, and without charge.

### **State and Local Responsibility**

Public Schools. Local public school districts, legally established and recognized in the state for public elementary and secondary education, are local educational agencies.

#### **Public Schools:**

make agreements with Special Education Services to assure that children with disabilities have access to *free and appropriate public education*;

share financial responsibilities with noneducational public agencies, such as the Oklahoma Health Care Authority, in providing education and special services;

are responsible for providing free and appropriate public education to all eligible children with disabilities, age 3-21 years, who are legal residents of the school district, including children who have been suspended or expelled from school;

ensure that this obligation begins no later than the child's third birthday and an individual education program is in effect by that date, as appropriate.

An eligible child has a right to education and completion of a secondary education program with a standard high school diploma.

Individuals over the age of 21 years and under 26 years who are legal residents of a school district in Oklahoma may be entitled to receive educational privileges and opportunities in order to complete a secondary education program when they have been unable to complete the 12<sup>th</sup> grade due to physical disability or military service.

 Persons 19 years or older who are not enrolled in a high school program and have not completed the 12<sup>th</sup> grade, may attend adult high school completion programs which have been established by school districts and approved by the OSDE.

#### **Child Find**

Public schools, in collaboration with other public agencies and community resources at the local, county, or regional level, are required under 34 CFR 300.7 to locate, identify, and evaluate each child with established or suspected disability conditions – regardless of the severity of disability – from birth through 21 years of age, who are or are not enrolled in school, Head Start, State institutions, and other child care or treatment facilities, including migrant and homeless children.

## Special Education and Department of Rehabilitation Services (DRS) Vocational Rehabilitation – Transition for Students

(Source: Special Education Services, Department of Education)

The transition of a student receiving special education services is an important process that will help the child progress through life; communication and discussion among students, parents and teachers are essential. Successful transition involves specific activities of Special Education (SE) and DRS-VR staff. When a student is referred by a special education teacher to DRS at age sixteen or younger the DRS information packet should be provided to the student and/or parent. The instruction sheet for the referral form and packet explains the process and use of materials. A brief description of the process is given below. For complete information, contact Special Education Services at 405/522-1461 or 405/521-3351.

## Description of Process.

- 1. The SE teacher:
  - a. Completes the DRS referral form;
  - b. Requests the parent or student (if 18 years of age) to sign a consent form for release of information to DRS;
  - c. Provides information packet to parent and student including a DRS brochure and information sheet and contact information for DRS offices statewide.
  - d. Sends referral form to Vocational Rehabilitation (VR) or Visual Services (VS) of local school district.
- 2. Parents and Student:
  - a. They need to contact the DRS VR/VS Counselor to set an appointment to complete application.
- 3. The DRS VR/VS Counselor:
  - a. Determines eligibility of student for DRS services after application and referral received
  - b. Will contact student once eligibility as been determined.
  - c. If eligible, student and parent will meet with VR counselor to develop an Individual Plan of Employment (IPE)
  - d. When IPE is completed, the referral form is completed and a copy of the IPE and referral form sent to the special education teacher.
  - e. Participates in transition planning by attending the IEP meeting, prior conversations, other communications/information exchange.
  - f. Provides expertise in the following areas:
    - i. Vocational and prevocational job training
    - ii. Agency linkages for transition services
    - iii. DRS services
    - iv. Vocational goals
    - v. Needed transition service
    - vi. Integrated employment
    - vii. Postsecondary education

Participation of the VR/VS Counselor in IEP meetings for transition planning is facilitated by the SE teacher and the district.

## Birth through Two Years: SoonerStart

Child identification, location, and evaluation of children birth through 2 years is conducted in cooperation with other State and publicly funded agencies and the SoonerStart Early intervention Program administered by the OSDE as the lead agency. Through statewide child find efforts the children are referred to the Regional Early Intervention Unit serving the region where the child resides. The Oklahoma Early Intervention Act provides for SoonerStart to be a comprehensive, coordinated, multidisciplinary, and interagency service system delivered by the OSDE, State Department of Health, State Department of Human Services, Department of Mental Health and Substance Abuse Services, and other publicly funded services for infants and toddlers.

SoonerStart is the program for children (birth to 36 months) who have developmental delays, and their families. Sometimes children have special needs or health issues that may put them at risk for a developmental delay. Given that the earlier a child with disabilities receives resources intervention and resources the better the outcome, services are provided to help the child's development, provide support and assistance to the family, and to maximize their benefit to society. SoonerStart is designed to help families maximize their child's potential. Parents and service providers are partners in developing and implementing a program to achieve the best possible results for the child. SoonerStart can provide developmental screenings, evaluation, assessment, and early intervention. Children with disabilities who receive these services are reported to show significant developmental progress in one to two years, and families have increased ability to work with their child.

**Eligibility Requirements.** To meet eligibility criteria for SoonerStart, an infant or toddler must have at least one area of 50% delay (or 2 standard deviations) or two areas of 25% delay (or 1.5 standard deviations) and be younger than 36 months.

**Services Available**. SoonerStart services are provided by qualified personnel including child development specialists, nurses, occupational therapists, physical therapists, registered dieticians, resource coordinators, speech and language pathologists, social workers and many others. Depending on the child's needs, one or a combination of the following services are offered.

- Assistive technology services
- Audiology (hearing)
- Early identification with screening, evaluation, and assessment services
- Family training, counseling, and home visits
- Medical services only for diagnostic or evaluation purposes
- Service Coordination for infants, toddlers and/or their families
- Nutrition services
- Occupational therapy
- Physical therapy
- Psychological services
- Social work services
- Nursing services
- Special instruction
- Speech-language pathology
- Vision services

Where Services are Provided. Services are provided in the family's home or other natural environment through an Individualized Family Service Plan (IFSP) based on the child's delay, family priorities, resources, and concerns. The team consists of service providers with various expertise needed for each child. A transdisciplinary approach is used, which involves a high degree of collaboration between various providers and families and requires the team members to share roles and systematically cross discipline boundaries. The primary purpose of this approach is to pool and integrate the expertise of all the service providers required by the child's IFSP so that more efficient and comprehensive assessment and intervention services may be provided

#### Transition of Children from Part C to Part B

The transition from SoonerStart to preschool special education and related services is initiated by the SoonerStart Early Intervention Unit (EIU) 6-12 months prior to a child's third birthday. The EIU notifies the child's public school, with parental permission, for initiating transition planning conferences. If enough evaluation data is available, another evaluation is not necessary to determine eligibility and if eligible to develop an IEP

By the child's third birthday, the public school shall:

- determine whether the referred child is eligible in accordance with Oklahoma's criteria for developmental delay for services under Part B of IDEA;
- develop and implement an IEP in accordance with State policies and procedures for special education; and
- assure that Part B prior notice and parent consent requirements are met and that parents have available the rights and protections under Part B.

#### **Three through Twenty-one Years**

Public schools are also responsible for child find activities which include public awareness, location, and screening of children aged 3-21 years through cooperative efforts with other local and statewide public and private resources, including the SoonerStart Program (Part C of IDEA) for children who will be transitioning at the third birthday. Public schools develop and maintain a comprehensive referral, evaluation and eligibility process for the identification of children with suspected disabilities and parents and teachers are informed of the procedures. Strict rules and regulations are followed regarding confidentiality, parental involvement and participation, and consent.

**Screening** assists public schools in identifying children who: may need a comprehensive evaluation that includes vision, hearing, and health screening programs; and who may require referrals for comprehensive evaluations, districtwide testing, and the Oklahoma School Testing Program.

**Evaluation** involves procedures used to determine if a child has a disability under IDEA and the nature and extent of the special education and related services that the child needs. Public schools are responsible for informing parents of their rights under the Federal Rights and Privacy Act (FERPA) and IDEA concerning personal identifiable information maintained in the annual child count.

The Oklahoma Areawide Service Information System (OASIS) helps the State and local schools in child find and referral for children with disabilities (1-800/426-2747) (Refer to State Agencies in the Directory)

#### Reevaluation

In accordance with IDEA, Oklahoma has an ongoing goal of providing full educational opportunity for children with disabilities through Part C policies and procedures established for early intervention services (children with disabilities aged birth to 2 years, and Part B policies and procedures for special education and related services for children with disabilities ages 3 to 21 years.

## **Local Regional Contacts for Statewide SoonerStart Program and Ongoing Child Find Activities in Older Children**

Bryan County Health Department 1524 Waco Street P.O. Box 598 Durant, OK 74702-0598 (580) 924-6562

Fax: (580) 924-1651 / (580) 924-6078

Canadian County Health Department 100 S. Rock Island El Reno, OK 73036 (405) 262-0042 Fax: (405) 262-2800

Carter County Health Department 405 S. Washington Ardmore, OK 73401 (580) 223-9705 Fax: (580) 223-8736

Cherokee County Health Department 906 S. College Tahlequah, OK 74464 (918) 458-6577 Fax: (918) 458-6592

Cleveland County Health Department 250 12th Avenue N.E. Norman, OK 73071-2800 (405) 321-4048 / (405) 579-2223 Fax: (405) 364-6761

Comanche County Health Department P.O. Box 87 Lawton, OK 73502 (580) 585-6610 Fax: (580) 585-6635 Creek County Health Department 1808 S. Hickory Sapulpa, OK 74067 (918) 224-5531 Fax: (918) 224-1739

Custer County Health Department 3030 Custer Avenue Clinton, OK 73601 (580) 323-2100 Fax: (580) 323-2282

Garfield County Health Department 2501 S. Mercer Drive P.O. Box 3266 Enid, OK 73701 (580) 233-0650 ext. 139 Fax: (580) 249-5999

Grady County Health Department 205 Chickasha Avenue, Suite #4 Chickasha, OK 73018 (405) 224-1050 Fax: (405) 222-3744

Logan County Health Department 215 Fairgrounds Road Guthrie, OK 73044 (405) 282-3485 Fax: (405) 282-5389

Jackson County Health Department 401 W. Tamarak Altus, OK 73521-1599 (580) 482-7367 Fax (580) 477-2763 Kingfisher County Health Department 124 E. Sheridan, Room 101 Kingfisher, OK 73750 (405) 375-3008

Fax: (405) 375-5975

LeFlore County Health Department 1212 Reynolds Street P.O. Box 37 Poteau, OK 74953 (918) 647-5166 Fax: (918) 647-2741 / (918) 647-4734

Lincoln County Health Department 101 Meadow Lane Chandler, OK 74834 (405) 258-2640 Fax: (405) 258-2696

McCurtain County Health Department 1400 Lynn Lane Idabel, OK 74745 (580) 286-6628 Fax: (580) 286-2012

Muskogee County Health Department 530 S. 34th Street Muskogee, OK 74401 (918) 683-0321 Fax: (918) 682-4574

Oklahoma County Sooner Start 1000 NE 10<sup>th</sup> Oklahoma City, OK 73117 (405) 271-9477 Fax: (405) 271-9479

Okmulgee County Health Department 1304 R.D. Miller Drive Okmulgee, OK 74447 (918) 756-1883 Fax: (918) 756-6770

Payne County Health Department 1321 W. 7th Street Stillwater, OK 74074 (405) 624-0726 Fax: (405) 743-2619 Pittsburg County Health Department 1400 E. College Avenue McAlester, OK 74501 (918) 423-1267 Fax: (918) 423-2948 / (918) 426-5281

Pontotoc County Health Department 1630 E. Beverly Ada, OK 74820-2645 (580) 332-2011 Fax: (580) 332-9537

Pottawatomie S. County Health Department 1904 Gordon Cooper Drive Shawnee, OK 74801-8698 (405) 273-2157 Fax: (405) 275-5167

Rogers County Health Department 2664 N. Highway 88 Claremore, OK 74017 (918) 341-3166 Fax: (918) 341-3715

Texas County Health Department 1410 N. East Street Guymon, OK 73942 (580) 338-8544 Fax: (580) 338-0858

Tulsa County Sooner Start 6128 East 38th Street, Suite 400 Tulsa, OK 74135 (918) 835-8691 Fax: (918) 836-4505

Washington County Health Department 5121 S.E. Jacquelyn Lane Bartlesville, OK 74006 (918) 335-3005 Fax: (918) 335-3012

Woodward County Health Department 1631 Texas Street Woodward, OK 73801 580) 256-5028 Fax: (580) 254-6802

## OTHER STATE AGENCIES SERVING CHILDREN AND YOUTH

## Cerebral Palsy Commission – J.D. McCarty Center for Children with Developmental Disabilities

2002 E. Robinson Street Norman, OK 73071

Tel: 405/307-2800 FAX: 405/321-4833 Website: http://jdmc.org/commission.htm

### **Mission and Purpose**

- To provide a comprehensive program of habilitation care to Oklahoma's children (0-21 years of age) with developmental disabilities;
- To insure excellence in health care through a comprehensive, multidisciplinary approach to service delivery which will enable children with developmental disabilities to maximize their potential and enhance their quality of life;
- To provide an intense and habilitative environment through direct services, referral and consultation that will lead to increased productivity and a quality standard of living throughout adulthood;
- To increase the physical and emotional well being of patients and their families through an empowering process of education, training, transitional planning and community support;
- To advocate for the needs of children with developmental disabilities by increasing awareness and supplementary habilitative services in all communities; and,
- To facilitate ongoing education and training for staff to ensure continuous quality improvements.

#### **Commission on Children and Youth**

1111 N. Lee Avenue, Suite 500 Oklahoma City, OK 73103

Tel: 405/606-4900 FAX: 405/524-0417

Website: www.okkids.org

To improve services to children by facilitating joint planning and coordination among public and private agencies, and independent monitoring of the children and youth services system for compliance with established responsibilities and entering into agreements to test models and demonstration programs for effective services.

## Oklahoma Council for Exceptional Children

7325 Crown Point Road Oklahoma City, OK 73132

Website: www.oklahomacec.com

**Purpose**: Dedicated to improving educational outcomes for individuals with exceptionalities, students with disabilities, and/or the gifted. As the largest international professional organization of its kind, state and provincial units provide a means for networking, professional development, and information-sharing for members. Typical activities include sponsoring an annual conference and other professional development events, publishing a newsletter or journal, political advocacy and supporting the activities and positions of the Council.

## Oklahoma Disability Law Center (In relation to Children)

1-800/880-7755 (OKC) or 405/525-7755 (Voice/TDD) 1-800/226-5883 (Tulsa) or 918/743-6220

Website: okdlc.org

Oklahoma's Protection and Advocacy Agency is mandated by the U.S. Administration on Developmental Disabilities.

**Purpose.** To protect and advocate for individuals with developmental disabilities who became disabled before the age of 22 years and have functional limitations in at least three of several areas: self care, mobility, learning, language, self-direction, independent living, or economic self-sufficiency. Also protects and advocates for persons with mental illness discharged from a 24-hour care facility within the past 90 days.

Staff provide free advice, counsel and legal services for eligible populations in areas such as abuse and neglect, education, discrimination in housing and employment, access to services, and social security.

Resources and Services Directory for Head Injury and Other Conditions

Section 10: Housing for People with Disabilities in Oklahoma Office of Disability Concerns

1000 NE  $10^{\text{TH}}$  ST. OKC, OK 73117 TEL 405.271-3430 OR 800.522.0204 (OK only) FAX 405.271.2799 WEB http://ips.health.ok.gov



## Housing for People with Disabilities in Oklahoma

(Contact information subject to change)

## Office of Disability Concerns

2401 N.W. 23<sup>rd</sup>, Suite 90 Oklahoma City, OK 73107-2423 Tel: 405/521-3756; 800/522-8224

FAX: 405/522-6685 www.odc.ok.gov

People interested in obtaining specific information may go the website or call the Office of Disability Concerns (ODC).

The ODC developed the resource guide "Housing for People with Disabilities in Oklahoma" so that individuals with disabilities would have housing information compiled into one resource. The guide is also useful to persons who do not have disabilities. The document includes all areas of housing ranging from buying a new home to long term care alternatives, homeless housing needs, and frequently asked questions. The content of the guide is shown in the following list. The guide is available on the ODC website; excerpts from the guide are included in Sections 5-6.

## Chapter 1. Getting Started

Questions and Answers About Buying a New Home Checklist for Inspecting and Buying a New Home Home Safety Checklist

#### Chapter 2. Other Options

Homes

Residential Services for People with Developmental Disabilities Long Term Care Alternatives and Guide to Choosing a Nursing Home

Considerations When Choosing a Nursing Home

In Home Supports

Terminal Care Available

Nursing Home Check List

Special Housing Programs

**Homeless Housing Needs** 

#### Chapter 3. Financial Aid and Housing Assistance Programs

Loans and Assistance Mortgage Tax Credit

Credit Matters

### Chapter 4. After the Purchase

Universal Design: A Means To Live Independently Architectural Modifications and Housing Repair

Reverse Mortgages Utility Assistance

**Telephone Service Discounts** 

What You Should Know Before You Dig

## Chapter 5. Fair Housing: Laws, Executive Orders and Questions

Fair Housing – It's Your Right – Fair Housing Act

Complaints

Fair Housing Laws and Presidential Executive Orders

Frequently Asked Questions

**Examples of Discriminatory Housing Practices** 

Section 504 Complaint Process\*

Section 504 Coverage\*

Section 504 Enforcement\*

Section 504 Frequently Asked Questions\*

Fair Housing Act: Service Animals

### Chapter 6. Housing for People With Disabilities in Oklahoma

What Laws are Enforced by the Office of Fair Housing and Equal Opportunity (a list of websites)

Organizations Providing Assistance with Housing Issues\*

Housing for People with Disabilities in Oklahoma\*

Nonprofit Housing Organizations in Oklahoma

Protection and Advocacy Organizations\*

Oklahoma Disability Law Center, Inc.

2915 Classen Blvd. Suite 300

Oklahoma City, OK73106

Tel: 405/525-7755/1-800-880-7755 www.oklahomadisabilitylaw.org

Tulsa Office 2828 East 51<sup>st</sup>. Street, Suite 302 Tulsa, OK 74105 918/743-6220/1-800-226-5883

## **Tribal Housing Programs**

All of the federally recognized Indian Nations in Oklahoma have an office to assist members of the tribe in renting or purchasing a home. Tribal governments, officials and addresses are listed under Indian Tribal Offices in Section 5.

<sup>\*</sup>This section is included in this directory.

#### **Section 504 Complaint Process**

The following is an overview of how Housing and Urban Development (HUD) processes complaints filed by individuals who have experienced disability discrimination under the law called Section 504. Section 504 of the Rehabilitation Act protects you from discrimination in HUD-funded programs for which you qualify, and is commonly called "Section 504." This overview of the Section 504 complaint process contains citations to 24 CFR 8.1-8.58. These are references to specific sections of the Code of Federal Regulations that contain HUD's regulations for Section 504. These HUD regulations set forth more specific rules with respect to how Section 504 applies to various HUD-assisted programs.

## What is a Complaint?

A complaint is a communication alleging discrimination on the basis of disability and in some way asking for HUD's assistance in resolving the problem. It may range from a verbal communication (which is later put in writing) to a complaint submitted on either the old HUD-903 Complaint Form, or on the new HUD Housing Discrimination Information Form. The complaint should contain:

- the complainant's name and address;
- the name and address of the individual or organization (usually the recipient of federal assistance) alleged to have discriminated; and
- a description of the discriminatory actions and the date of those actions. [24 CFR 8.56(c)(5)]

The complaint may be amended fairly and reasonably at any time to clarify or amplify the allegation. [24 CFR 8.56(c)(6)]

Although a complaint will contain the name of the complainant, HUD will keep the identity of the complainant confidential unless it has written authorization from the complainant to release it, or except as necessary to carry out the purpose of the Section 504 regulations, including the enforcement provisions. [(24 CFR 8.56(c)(2)]

#### When Must a Complaint be Filed?

Under Section 504, a complaint must be filed within 180 days of the alleged act of discrimination unless HUD waives this time limit for good cause shown. The complaint is deemed received on the date HUD actually receives it or, if mailed, on the date it is postmarked. [24 CFR 8.56(c)(3)]

## Who May File a Complaint?

Any individual who believes he or she has been discriminated against on the basis of disability by a recipient of Federal financial assistance, his or her representative, or a member of a class of persons so situated, or the authorized representative of a member of that class. [24 CFR 8.56(c)(1)]

#### Key Provisions and Regulations Implementing Section 504 of the Rehabilitation Act

Title V Section 504 of the Rehabilitation Act provides for nondiscrimination in all programs, services and activities receiving federal financial assistance; and in programs, services and activities conducted by Executive agencies. This section focuses on Section 504, and on HUD's regulations implementing Section 504 in federally assisted programs services and activities. These regulations are codified at 24 CFR Part 8.

#### Section 504 states:

"No otherwise qualified individual with a disability in the United States... shall, solely by reason of her or his disability, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program, service or activity receiving Federal financial assistance or under any program or activity conducted by any Executive agency or by the United States Postal Service." HUD's regulations at 24 CFR Part 8 apply to all applicants for, and recipients of, HUD financial assistance in the operation of programs or activities receiving such assistance.

#### **Individual with Disabilities Defined**

HUD's Section 504 regulations define an individual with a disability as any person who has a physical or mental disability that substantially limits one or more major life activities; has a record of such an impairment; or is regarded as having such an impairment [24 CFR 8.3]. Major life activities include walking, talking, hearing, seeing, breathing, learning, performing manual tasks, and caring for oneself. The law also applies to individuals who have a history of such impairments as well as those who are perceived as having such impairment. A person who meets the above definition, and who is otherwise qualified for the program, service or activity, is covered under Section 504. To be otherwise qualified means the

## **Recipient Defined**

The regulations define "recipient" as any state or its political subdivision, any instrumentality of a State or its political subdivision, any public or private agency, institution, organization, or other entity, or any person to which federal financial assistance is extended for any program or activity directly or through another recipient, including any successor, assignee, or transferee of a recipient, but excluding the ultimate beneficiary of the assistance. An entity or person receiving housing assistance payments from a recipient on behalf of eligible families under a housing assistance payments program or a voucher program is not a recipient or sub-recipient merely by virtue of receipt of such payments.

## **Section 504 Coverage**

Section 504 covers all programs, services and activities of recipients of HUD financial assistance, including, for example:

- Outreach and public contact, including contact with program applicants and participants
- Eligibility criteria
- Application process
- Admission to the program
- Tenancy, including eviction
- Service delivery
- Employment policies and practices

Section 504 Guarantees and Prohibitions against Discrimination

GUARANTEE	PROHIBITION				
Opportunity to participate	Denying a qualified individual with disabilities the opportunity				
	to participate in, or benefit from, the housing, aid, benefit, or				
	service.				
Equality of benefits	Failing to afford a qualified individual with disabilities the				
	opportunity for equal participation and benefit.				
Equality of opportunity	Failing to provide a qualified individual with disabilities a				
	program or service that affords the same opportunity to benefit				
	as that afforded others.				
No unnecessary difference or	Providing different or separate housing, aid, benefits or				
separateness	services on the basis of disability unless providing such is				
	necessary to provide housing or benefits that are as effective as				
	that provided to persons without disabilities.				
No assistance to entities that	Providing significant assistance to an agency, organization or				
discriminate	person that discriminates on the basis of disability in any				
	aspect of a federally assisted activity.				
Opportunity to serve on	Denying a qualified individual with disabilities the opportunity				
boards	to participate as a member of planning or advisory boards.				
No denial of right to a	Denying a dwelling to an otherwise qualified buyer or renter				
dwelling	because of a disability of that buyer or renter or another				
	prospective tenant.				
No discriminatory limitation	Limiting in any other manner a qualified individual with				
of benefits	disabilities in the enjoyment of any right, privilege, advantage,				
	or opportunity afforded to others.				
Most integrated setting	Providing programs or services to qualified individuals with				
	disabilities in settings that are unnecessarily separate,				
	segregated or restricted.				

HUD effects compliance with Section 504 through two primary means:

- (1) HUD may initiate a compliance review of all aspects of the recipient's program, services and activities, and
- (2) HUD investigates complaints of discrimination filed by individuals with disabilities who allege discriminatory behavior in violation of Section 504 by a recipient. In the latter case, HUD's investigation focuses on the issues raised by the complainant, but HUD may seek to address the interests of other persons similarly situated and the public interest. While one desirable outcome of the complaint process is the complainant's satisfaction, this is not the primary goal. HUD's primary goal is to assure compliance with Section 504 by recipients of HUD assistance. Thus, while HUD will always encourage the complainant and the recipient to resolve their differences voluntarily, HUD may not close a case once its investigation has begun until it has ascertained that the recipient is in compliance with the law and that it will not discriminate against other persons with disabilities who are similarly situated. HUD will not require the complainant's consent to any voluntary agreement it reaches with the recipient although every effort will be made to protect the complainant's interests and to remedy the effects of the discrimination.

#### **Section 504 Frequently Asked Questions**

These questions and answers focus on the requirements of one specific law, Section 504 of the Rehabilitation Act of 1973, as amended. This law often is called simply "Section 504." Section 504 is not the only law that prohibits disability discrimination in programs receiving HUD funds or financial assistance. Other Federal laws that provide nondiscrimination on the basis of disability include the Fair Housing Act, the Americans with Disabilities Act, and the Architectural Barriers Act. We encourage persons with disabilities and recipients of HUD assistance to review all these laws by returning to HUD's "People with Disabilities" Web site. Website: www.hud.gov

#### General

#### **Question: What is Section 504?**

**Answer**: Section 504 of the Rehabilitation Act of 1973 states: "No otherwise qualified individual with a disability in the United States shall, solely by reason of her or his disability, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program, service or activity receiving federal financial assistance or under any program or activity conducted by any Executive agency or by the United States Postal Service." (29 U.S.C. §794). This means that Section 504 prohibits discrimination on the basis of disability in any program or activity that receives financial assistance from any federal agency, including the U.S. Department of Housing and Urban Development (HUD) as well as in programs conducted by federal agencies including HUD.

## Question: Are there regulations that explain what needs to be done in order to comply with Section 504?

**Answer**: Yes. HUD's regulations for Section 504 that apply to federally assisted programs may be found in the Code of Federal Regulations at 24 CFR Part 8. There are also regulations that govern Section 504 in programs conducted by HUD which may be found at 24 CFR Part 9, however, this Web site focuses on Section 504's requirements for federally assisted programs, services and activities.

**Question: Who is protected by the Law?** 

**Answer**: Persons with disabilities.

#### **Question: How is disability defined?**

**Answer**: An individual with a disability is any person who has a physical or mental impairment that substantially limits one or more major life activities. The term "physical or mental impairment" may include, but is not limited to, conditions such as visual or hearing impairment, mobility impairment, HIV infection, mental retardation, drug addiction (except current illegal use of or addiction to drugs), or mental illness. The term "major life activity" may include seeing, hearing, walking, breathing, performing manual tasks, caring for one's self, learning, speaking, or working. Section 504 also protects persons who have a record of such impairment, or are regarded as having such an impairment.

## Question: Who are "recipients of federal financial assistance"?

**Answer**: The Section 504 regulations define "recipient" as any State or its political subdivision, any instrumentality of a state or its political subdivision, any public or private agency, institution organization, or other entity or any person to which federal financial assistance is extended for any program or activity directly or through another recipient, including any successor, assignee, or transferee of a recipient, but excluding the ultimate beneficiary of the assistance. 24 CFR 8.3. Thus, a HUD funded public housing authority, or a HUD funded nonprofit developer of low income housing is a recipient of federal financial assistance and is subject to Section 504's requirements. However, a private landlord who accepts Section 8 tenant-based vouchers in payment for rent from a low income individual is not a recipient of federal financial assistance. Similarly, a family that receives Community Development Block Grant (CDBG) or HOME funds for the rehabilitation of an owner-occupied unit is also not a recipient because it is the ultimate beneficiary of the funds.

## **Organizations Providing Assistance With Housing Issues**

#### **Federal**

#### Disability.gov

Website: www.disability.gov/housing

Disability.gov is a federal government website that provides an interactive, community-driven information network of disability-related programs, services, laws and benefits. Through the site, Americans with disabilities, their families, Veterans, educators, employers and many others are connected to resources from federal, state and local government agencies, educational institutions, and non-profit organizations. New resources are added daily across 10 main subject areas – benefits, civil rights, community life, education, emergency preparedness, employment, health, housing, technology and transportation.

#### **HUD** in Oklahoma

The Director's Office is your first point of contact at HUD. If you have general questions about HUD or its programs, please contact the appropriate office listed below.

#### Oklahoma City HUD Office

301 NW 6<sup>th</sup> Street, Suite 200 Oklahoma City, OK 73102

Phone: (405) 609-8401/(405) 609-8509

Fax: (405) 609-8574

Email: OK\_Webmanager@hud.gov Office Hours: 8:00 a.m. to 4:30 p.m.

Monday through Friday

#### **Tulsa HUD Office**

Williams Center Tower II
2 West Second Street, Suite 400

Tulsa, OK 74103 Phone: (918) 292-8900 Toll-free: 1-800 594-9057 Fax: (918) 581-7168

Email: OK\_Webmanager@hud.gov Office Hours: 8 a.m. to 4:30 p.m.

Monday through Friday

## **HUD Program Offices in Oklahoma Community Planning and Development**

www.hud.gov/offices/cpd/index.cfm Main Number (405) 609-8571 Fax Number (405) 609-8574

HUD's Office of Community Planning and Development (CPD), in consultation with national veteran service organizations, has established a Veteran Resource Center (HUDVET). CPD's goal is to provide veterans and their family members with information on HUD's community-based programs and services. It is hoped that equipped with this knowledge, armed forces personnel and veterans can become more involved in the community-based planning and decision-making process as well as utilization of services and local resources. In addition to its special focus on veterans who are homeless, HUDVET is also a source of information on other HUD and related federal programs, such as those to combat domestic violence, enhance community and economic development, aid runaway youth, and increase affordable housing for senior citizens and Americans with disabilities. Community Planning and Development promote programs that provide housing, a suitable living environment, and expanded economic opportunities for low and moderate-income persons in Oklahoma.

## **Public Housing**

Main Number (405) 609-8555

Fax: (405) 609-8574

Public Housing provides program guidance, technical assistance, monitoring and oversight to Public Housing Agencies that administer Public Housing, Section 8 Housing Choice Vouchers, Section 8 Moderate Rehabilitation, and Section 8 Single Room Occupancy Programs.

## Office of Fair Housing and Equal Opportunity Oklahoma City

Phone: (405) 609-8435 Fax: (405) 609-8574

The Office of Fair Housing and Equal Opportunity (FHEO) is responsible for enforcement of the Fair Housing Act that prohibits discrimination in the sale, rental, or financing of dwellings because of race, color, national origin, religion, sex, familial status (families with children under the age of 18), or disability. The Fort Worth office has jurisdiction over Texas, Louisiana, Arkansas, Oklahoma, and New Mexico. FHEO programs are concentrated in the Fort Worth office; however, you may contact any of the offices for assistance.

#### **HUD Regional Office Information**

Across the country, HUD is organized into ten regions, each with a director. Region VI jurisdiction: is: Arkansas, Louisiana, New Mexico, Oklahoma, and Texas.

## **Fair Housing Hub**

U.S. Department of Housing and Urban Development

801 Cherry Street, Unit #45, Suite 2500 Fort Worth, Texas 76102 (817) 978-5965 1-800-669-9777 TTY (817) 978-5595

## **Additional Sources of Information**

Note: Individuals with speech and hearing impairments can call via the Federal Relay Services at 1-800-877-8339 (8 AM to 8 PM EST.)

Organization Toll-free Number		Information Available			
HUD Homes Hotline	1-800 543-9378	Brochure HUD Homeownership Centers in Denver, which serves the Oklahoma region.			
Housing Counseling Line	1-800 569-4287 or 1888 466-3487	Referral to local counseling agency.			
Fair Housing Customer Service Information Clearinghouse	Voice:1-800 767-7468 or 1-800 795-7915 TDD: 1-800 290-1617	Disseminates information and materials about federal fair housing laws and HUD fair housing programs and initiatives. Serves private fair housing organizations, the housing and lending industry, state and local fair housing organizations, HUD staff, and individual housing consumers. Provides technical assistance on accessibility questions. In English and Spanish.			
Multifamily Housing Clearinghouse	1-800 685-8470	Assists local residents, resident councils, Non-Profit Organizations, (PHA) and regional HUD Offices on issues such as resident rights and programs for the elderly and disabled and distributes application packets for these programs.			
Title I - Lender Servicing/ Note Servicing Asset Recovery/ Debt Management	1-800 669-5152	The Albany Financial Operations Center provides Title I lender callers with information/assistance regarding Loan Registration Insurance Premiums/Reserve Accounts via Premium Help-Desk (Extension 4232) or Claim Processing via the Claims Help-Desk (Extension 4236); provides callers with information about Title I Property Improvement or Manufactured Home Loans transferred to HUD for collection; includes inquiry for payoff balance, lien release, or regarding income tax refund or other administrative offset.			
Title I - Program	1-800 733-4663	HUD's Customer Service center – OAMS Contractor.			
Manufactured Housing System	1-800 927-2891	Manufactured housing information. Single Family Housing Headquarters staff answers calls.			
Officer Next Door/ Teacher Next Door	1-888 466-3487	General Information			

Organization	Toll-free Number	Information Available			
Housing Discrimination Hotline	1-800-800-3088	Report and file discrimination related complaints			
Loss Mitigation	1-888-297-8685	Single Family staff in Oklahoma City provides info.			
Partners in Homeownership	1-800-297-4183	Homeownership information refers callers to HUD's FHA Hotline			
FHA Loan Fraud	1-877-747-3823	Adam Glance's personal line, NYC office, answers complaint calls regarding FHA Loan Fraud.			
Housing Counseling Clearing House	1-800-569-4287	Information for counseling participants			
Secretary Held Notes	1-800-594-9057	Single Family staff in Tulsa provide info			
HUD USER	1-800-245-2691	Housing-Based Research Publications www.huduser.org			
Regulatory Barriers Clearinghouse	1-800-245-2691, opt. 4; TDD: 1-800927-7589 Fax: (202) 708-9981 E-mail: rbcsubmit@huduser.org	www.huduser.org/portal/rbc P.O. Box 23268 Washington, DC 20026-3268			
Public and Indian Housing Information and Resource Center	1-800-955-2232	Native American Program information.			
Multifamily Housing Clearinghouse	1-800-685-8470	www.hud.gov/offices/hsg/mfh/hc/mfhc.cfm			
Multifamily Complaint Line	1-800-685-8470	www.hud.gov/offices/hsg/mfh/hc/comp laint.cfm			
Community Connections	1-800 998-9999	www.comcon.org			
Office of University Partnerships	1-800 245-2691	www.oup.org			

# USDA Rural Housing Program Reference Guide (www.rurdev.usda.gov/rhs/index.html) 100 USDA, Suite 108, Stillwater, OK 74074, (405) 742-1000 (www.rurdev.usda.gov/ok)

Program	Objective	Applicant	Uses	Population	Loan/Grant	Terms/Conditions
Single Family Home Ownership Direct Loans	Safe, well-built, affordable homes for rural Americans.	Families and individuals apply to Rural Development.	Buy, build, improve, repair or rehabilitate rural homes as the applicant's permanent residence.	Rural areas with populations of 20,000 or less.	Direct loan	Up to 100% of market value or cost, whichever is less. Loan amortized for 33/38 years. Applicant may be eligible for payment assistance (subsidy) on the loan.
Single Family Home Ownership Direct Repair Loans and Grants	To help very-low income applicants remove health and safety hazards or repair their homes.	Families and individuals who currently own their home apply to Rural Development.	Loan and grant purposes include: repair/replace roofs, winterizing, purchase or repair of heating system, structural repair, water/ sewage connect fees, and similar uses.	Rural areas with populations of 20,000 or less.	Direct loan and grant	Loan terms to 20 years at 1%. Assistance to individual may not exceed \$20,000. Grants only available to very-low income applicants 62 years or older who cannot afford to pay 1% loan.
Single Family Home Ownership Guaranteed Loans	Assist eligible applicants in buying their homes by guaranteeing private lenders' loans.	Families and individuals apply to lender.	Loans may be made to purchase new or existing homes.	Rural areas with populations of 20,000 or less.	Loan guarantee	30 year, fixed rate. Interest rate negotiated between lender and borrower . Loans to 100 % of market value.
Mutual Self-Help Home Ownership Loans	Individual homes built by a group of applicants, with construction guidance of a nonprofit organization.	Families and individuals apply to Rural Development.	Loan applications are processed on an individual basis for each participating family.	Rural areas with populations of 20,000 or less.	Direct loan	The individual families receive a direct loan from Rural Development. The nonprofit housing organization gets grant to hire a supervisor and pay other administrative expenses.
Mutual Self-Help Housing Grants	Assist lower income families in building their own homes.	Nonprofits and Public Bodies.	Technical assistance to qualify and supervise small groups of families to build each other's homes.	Rural areas with populations of 20,000 or less.	Grant	Grant Agreement.
Rental Housing for Families and Elderly Direct Loans and Loan Guarantees	Safe, well-built affordable rental housing for very low income individuals and families.	Individuals, limit profit and non-profit organizations. For guarantees, apply to intermediary lender; for direct, apply to Rural Development.	New construction or substantial rehabilitation of rental housing.	Rural areas with populations of 20,000 or less.	Direct loan or loan guarantee.	Up to 100% of total development cost (non- profits); 97% (for profit) 30 year term with up to 50 year amortization. 95% of total development costs (for profit organizations) with Low-Income Housing Tax Credits.
Housing Preservation Grants	Repair and rehabilitate housing owned or occupied by very low and low income rural families.	Public bodies and non-profit organizations apply to Rural Development.	Operate a program which finances repair and rehabilitation activities for single family and small rental properties.	Rural areas with populations of 20,000 or less.	Grant	Grant Agreement.
Community Facilities Programs	Provide essential community facilities for rural communities.	Public bodies and non-profit organizations, and Indian tribes. Apply to Rural Development.	To build facilities and purchase equipment for fire and rescue, telecommunications, schools, libraries, hospitals, etc.	Rural areas with populations of 20,000 or less.	Direct loan or loan guarantee Grant.	Up to 100% of market value Up to 40 years or life of security Maximum grant 75% of project cost.
Farm Labor Housing	Safe, well-built affordable rental housing for farm workers.	Individuals, public and private non-profit organizations apply to Rural Development.	New construction or substantial rehabilitation of rental housing.	None	Direct loan and grant.	Up to 102% of total development cost. Up to 33 years to repay @ 1% interest.

# Housing for People with Disabilities in Oklahoma A Resource Guide for State Resources

Oklahomans with disabilities are covered by state laws prohibiting discrimination against minorities in employment, public accommodations and housing. These laws are found in Title 25 of the Oklahoma Statutes. A violation of this law is a misdemeanor. The Oklahoma Human Rights Commission investigates alleged violations of these laws. For information call:

# **Oklahoma Human Rights Commission**

Room 480, Jim Thorpe Memorial Office Bldg. 2101 North Lincoln Boulevard Oklahoma City, OK 73105-4906 (405) 521-2360 1-888-456-2558 Oklahoma City area 1-888-456-2006 Tulsa area Website: www.ok.gov/ohrc

Oklahoma law also specifically provides that people using service animals have the right to take such animals with them into public places. This law is found in Title 7 of the Oklahoma Statutes. A violation of this law is a misdemeanor. Complaints should be filed with the district attorney in the county where the alleged violation occurred.

#### Oklahoma Housing Finance Agency (OHFA)

100 NW 63, Suite 200 Oklahoma City, OK 73116 P.O. Box 26720 Oklahoma City, OK 73126-0720 (405) 848-1144 1-800-256-1489 (405) 848-7471 TTY

Website: www.ohfa.org

Rental Assistance: (405) 419-8100

Single Family Home Loans: (405) 419-8207

HOME program: (405) 419-8133 Housing Tax Credits: (405) 419-8269 Housing Trust Fund: (405) 419-8133

HOPWA (housing for people with AIDS): (405) 419-8275

#### **Transitional Housing Pilot Program**

(405) 419-8273

www.ohfa.org/developers.aspx (HOPWA/HPP tab)

Shelters or community action agencies participate in OHFA's transitional housing pilot program.

# **Protection and Advocacy Organizations**

## Oklahoma Disability Law Center, Inc.

2915 Classen Blvd. - Suite 300 Oklahoma City, OK 73106

Phone: (405) 525-7755 \ 1-800-880-7755 (in state)

Fax: (405) 525-7759

E-Mail: odlcokc@flash.net

Website: www.oklahomadisabilitylaw.org

Tulsa Office, 2828 East 51 Street, Suite 302 Tulsa, OK 74105

(918) 743-6220 (V/TDD) 1-800-226-5883 (V/TDD)

Fax: (918) 743-7157

The Oklahoma Disability Law Center can answer specific questions regarding the complaint process.

#### **Tribal Housing Programs**

Congress established Section 184 Indian Housing Loan Guarantee Program in 1992 to encourage home ownership, property rehabilitation, and new construction opportunities for Native Americans. Authorized under the Housing and Community Development Act of 1992, the Program is designed to offer home ownership, property rehabilitation, and new construction opportunities for eligible tribes, Indian Housing Authorities and Native Americans seeking to own a home on their native lands. The Program is designed for fee simple land within the operating area of an Indian Housing Authority or Tribe, Tribal Trust land, or on individually allotted land on reservations. Information is available online at:

www.hud.gov/offices/pih/ih/homeownership/184 or through the offices listed below

#### **Office of Native American Programs**

(www.hud.gov/offices/pih/ih/codetalk/onap)

#### Office of Loan Guarantee Clearinghouse

(http://olgclearinghouse.firstpic.org/section184\_about.php)

UMB Plaza, 1670 Broadway, 22<sup>nd</sup> Floor

Denver, CO 80202

Telephone: Toll Free:1-800-561-5913 or (303) 675-1600

Fax: (303) 675-1671

The Office of Loan Guarantee staff is responsible for program development, monitoring and quality control, loan underwriting, program training, and marketing. In addition, the staff serve as a liaison among lenders, government agencies, tribal members, and other entities instrumental in making the program a success.

# **Southern Plains Office of Native American Programs**

301 N.W. 6<sup>th</sup> Street, Suite 200 Oklahoma City, OK 73102

Phone: (405) 609-8520 FAX: (405) 609-8403

www.hud.gov/local/ok/working/sponap

Resources and Services Directory for Head Injury and Other Conditions

Section 11: Community and Disability Related Services (Respite Care, 2-1-1, Community Action)

 $1000~\text{NE}~10^{\text{TH}}\,\text{ST}.~\text{OKC},~\text{OK}~73117$  TEL 405.271-3430~or~800.522.0204~(OK only) FAX 405.271.2799~WEB~http://ips.health.ok.gov



# **Independent Living Centers** (Nonprofit organizations)

(Contact information subject to change)

**Purpose.** Independent living centers (ILCs) provide programs and services to help people with disabilities have a more independent life style. Each center maintains a demonstration lab and loan library of assistive technology devices available to consumers and professionals. The devices may be used for a trial period to determine if they are appropriate, or be borrowed by people in the process of purchasing who need a device during an interim period. Individuals with brain injury often participate in their programs to enhance daily living skills.

## **Ability Resources**

823 S. Detroit Avenue, Suite 110 Tulsa, OK 74120

Tel: 918/592-1235 800/722-0886

# **Progressive Independence**

121 North Porter Avenue Norman, OK 73071 Tel: 405/321-3203

800/801-3203

# Wichita Independent Living Center

60 N.W. Sheridan, Suite 1 Lawton, OK 73505 Tel: 800-755-1458

Tel: 800-733-1438

#### **Oklahomans for Independent Living**

601 E. Carl Albert Parkway McAlester, OK 74501 Tel: 918/426-6220

#### **Dynamic Independence**

4100 S.E. Adams, Suite D-103 Bartlesville, OK 74006 Tel: 800/559-0567 V/TDD

**Sandra Beasley Independent Living Center** 

705 S. Oakwood Rd., Suite B1 Enid, OK 73703

Tel: 580/237-8508

# Oklahoma Respite Resource Network (ORRN)

**Mission and Purpose.** To provide temporary relief for families or caregivers who are caring for other family members or friends of all ages who are chronically ill or have life-altering physical, mental or developmental disabilities. ORRN is a partnership of public and private agencies working to improve support for families and caregivers.

Respite ranges from a few hours a week or more depending on the families' needs and resources, and can take place in the family's or friend's home, child care center, adult day care services, nursing care facility, or in camps or other recreational programs. The Oklahoma Voucher Program provides funding to purchase respite care in a setting of the family's choice. Caregivers with an annual income of less than \$60,000 may be eligible to receive vouchers for respite care. Information is available and application is made through the OASIS office (1-888/771-4550 or 405/271-4550), or writing OASIS/ORRN, P.O. Box 26901, Oklahoma City, OK 73190. Website: http://oasis.ouhsc.edu

# 2-1-1 Information System

**Purpose.** The number 2-1-1 is a free number that connects people with important community services ranging from accessing physical and mental health resources, human service agencies, and disaster-related information. These agencies include:

- Basic human needs resources (food banks, rent and utility assistance);
- Physical and mental health services (health insurance programs, medical information, support groups, counseling);
- Employment supports (financial assistance, job training, transportation, education);
- Support for older Americans and persons with disabilities (respite care, home health, transportation, adult day care); and
- Support for children, youth and families (child care, after school programs, mentoring, tutoring, protective services.

The number may be dialed from any phone in 36 Oklahoma counties and will be answered at all times. If calling from a rotary dial telephone or large phone system such as PBX, access 2-1-1 services through the 10-digit telephone numbers listed below. In counties where 2-1-1 is not available, residents should contact the Red Cross or local management officials for assistance.

- Tulsa 2-1-1 Helpline 918/836-4357: Creek, Okmulgee, Osage, Rogers, Tulsa, Wagoner
- Heartline 2-1-1, Central Oklahoma 405/286-4057: Canadian, Cleveland, Grady, Kingfisher, Lincoln, Logan, McClain, Oklahoma, Pottawatomie
- 2-1-1 of Southeastern Oklahoma 580/332-0558:
   Atoka, Bryan, Choctaw, Coal, Garvin, Haskell, Hughes, Jefferson, Johnston, Latimer,
   LeFlore, Love, Marshall, McCurtain, Murray, Pontotoc, Pushmataha, Seminole, Stephens
   For assistance in Comanche County, call Helpline 580/355-7575.

Funding for 2-1-1 operates in local communities with support from private and public sources. Counties are developing funding partnerships with local and state government, business community, United Way and charitable foundations.

# **Community Action Agencies**

Community Action Agencies in Oklahoma provide numerous services to the people in their locality. The "Rx for Oklahoma" Prescription Drug Program is one important service for all people in Oklahoma, including those with limitations and disabilities.

# Rx for Oklahoma Prescription Assistance Program.

A statewide program initiative for Oklahomans who are uninsured, underinsured, medically indigent, low income or have high prescription co-pays; they may receive eligible prescriptions from drug manufacturer sponsored prescription assistance. The Oklahoma Department of Commerce is a major sponsor. It is not a program for short term or emergency medications. Program hours are normally from 8:00 a.m.-5:00 p.m. or 8:30 a.m.-5:30 p.m.

Website: www.okcommerce.gov/Grants-And-Funding/To-Help-Pay-Prescriptions

#### **How the Program Works:**

- 1. Obtain an application from your regional processing center, complete and either mail or bring it to address on top of application.
- 2. When the regional processing center receives the application, the prescribed medications are matched with the appropriate patient assistance form from the pharmaceutical companies (180 forms).
- 3. Specific applications are either mailed to patient or can be picked up for signature and other needed information.
- 4. Patient takes the application to their doctor for signature and prescription slip.
- 5. Patient mails or brings signed application to local office; they check for completeness and send application to the pharmaceutical company.
- 6. If drug maker approves the application, the medicine is received in 4-6 weeks (may be mailed to home, doctor's office or given a drug card to get medicine at a pharmacy. Many companies send 90 days supply of medicine.

A person must have a primary care physician and a copy of the most recent tax return or Social Security statement. Some medications are free; others may cost \$20/\$30.

#### The Regional Service Providers are:

**Region 1.** Community Development Support Assoc

2615 E. Randolph, Enid, OK, 73701

Phone: 580/242-6131 or Toll Free: 1-800-723-9428

**Region 2.** Processing Centers

Great Plains Improvement Foundation CA Development Corporation #2 SE Lee Blvd. Ste 200, PO Box 926 PO Box 989

Lawton, OK 73502

Phone: 580/353-2364; Toll Free: 866/400-0624

Phone: 580/335-5588

Frederick, OK 73542

Washita Valley Community Action Council

205 W. Chickasha Ave

PO Box 747

Chickasha, OK 73023 Phone: 405/224-5831 Southwest Oklahoma CAA 900 S Carver

PO Drawer 1088 Altus, OK 73521

Phone: (580) 482-2720

Region 3. Northeast Oklahoma CAA

856 East Mountain Drive

PO Box 603

Jay, OK 73346

Tel: 918/253-4683

Region 4. KI Bois CAF

200 S.E. A

**PO Box 727** 

Stigler, OK 74462 Tel: 918/967-3325

Toll Free: 1-877/465-1598

Region 5. Community Action Center of OKC & Canadian Counties

319 SW 25<sup>th</sup> Street OKC, OK 73108 Tel: 405/232-0199

### This Regional Area Map depicts the location of Prescription Drug Programs in Oklahoma.



Source: Carina Friedl, Great Plains Improvement Foundation

# **Medical Equipment**

There are many businesses that sell or rent a wide array of medical equipment. The yellow pages of the telephone book are a principal source of these businesses; others are independent living centers, some churches, and people who no longer need wheelchairs, crutches, or other equipment. Many companies will provide used equipment for rent or low cost.

# **Developmental Disabilities Services Division Group Homes** (DDSD OF DHS)

Function: Provides group home services for persons with developmental disabilities or who sustained a traumatic brain injury before age 22 years. Persons' eligibility is determined during the Intake process. (Usually people on SSI are eligible). There are four types of group homes with numbers of residents varying from 4-6 people per home to 40-50. The group homes belong to and are operated by private and some non-profit organizations; clients and families may select the home they want. Traditional group homes are those where residents work in the community. The DDSD group homes and contact numbers are listed below.

# Aid for Individual Development, Inc.

2805 N Utah

Oklahoma City, OK Phone: 405/949-2271 FAX: 405/943-0011

#### **APEX**

117 S.E. 1<sup>st</sup>, PO Box 804 Anadarko, OK 73005 Phone: 405/247-7377

# ARC Group Homes, Inc.

616 E. 4<sup>th</sup>

Bartlesville, OK 74003 Phone: 918/336-5928 FAX: 918/337-2778

# **Carter County Group Homes** & Key Apartments

49 Heritage

Ardmore, OK 73401 Phone: 580-657-2047

#### **Center of Family Love**

635 W. Texas, PO Box 245 Okarche, OK 73762

Phone: 405/263-4658

# **Council for Developmental Disabilities**

(Able)

303 E. Tonkawa Norman, OK 73069 Phone: 405/329-3922

## **Delaware County Friendship Homes, Inc.**

1111 W. Cherokee, PO Box 720

Jay, OK 74346

Phone: 918/253-6032 FAX: 918/253-4818

#### **Duncan Group Homes, Inc.**

PO Box 291 Duncan, OK

Phone: 580/252-8000 FAX: 580/252-3370

# **Employment & Residential Centers** for the Developmentally Disabled

10 E. 9<sup>th</sup> Street **PO Box 268** 

Edmond, OK 73034 Phone: 405/341-7132 Fax: 405/341-0366

## Fountain House Group Home, Inc.

403 S. Smith Avenue Vinita, OK 74301 Phone: 918/256-8534

Fax: 918/256-8513

#### **Garvin County Community Living Ctr**

1800 Enterprise Blvd. Pauls Valley, OK 73075 Phone: 405/238-3773

### Gatesway Foundation, Inc.

1217 E. College Broken Arrow, Ok 74012 Phone 918/259-1404

# Great Plains Improvement Foundation. Inc.

914 S.W. 3rd St. Lawton, OK 73502 Phone: 580/355-9223

FAX: 580/353-1952

## Home of Hope, Inc.

960 W. Hope Ave Vinita, OK 74301 Phone: 918/256-7825

# **Sequoyah House**

804 E. Sequoyah Vinita, OK 74301 Phone: 918/256-8106

#### **Gunter House**

524 N. Gunter Vinita, OK 74301 Phone: 918/256-7681 FAX: 918/256-2478

#### Homelife Association, Inc.

5127 S. Lewis, Suite 2 Tulsa, OK 74105 Phone: 918/745-1114

## Kiamichi Opportunities, Inc. (2 Offices

404 S. 18th St. Hugo, OK

Phone: 580/326-7548 FAX: 580/326-7540

308 Elite Street Antlers, OK 74523 Phone: 580/298-5210

# **KiBois Community Action Foundation** (Main Office)

609 E. Peoria Avenue McAlester, OK 74501 Phone: 918/423-3525

200 S.E. A (Admin Office)

Stigler, OK

Phone: 800/299-4479

# Logan County Association for Developmentally Disabled Citizens, Inc.

419 E. Industrial Guthrie, OK 73044 Phone: 405/282-8699

#### McCall's Chapel School, Inc.

13548 County Road 3600

Ada, OK 74820 Phone: 580/436-0373 FAX: 580/436-2151

# Meadowbrook Acres Center for Independent Living, Inc.

13016 S. Penn Oklahoma City, OK Phone: 405/692-1000

### Mid-Del Group Home, Inc.

1540 Republic Circle Midwest City, OK 73110 Phone: 405/733-3012

#### **Oklahoma Production Center (OPC)**

216 W. Avenue Tahlequah, OK74465 Phone: 918/456-1929

# Oklahoma's Action Rehabilitation Centers, Inc. (OARC)

PO Box 158

Woodward, OK 73802 Phone: 580/256-9412

#### Opportunity Center, Inc.

2225 N. Union

Ponca City, OK 74601 Phone: 580/765-6782

## Options, Inc.

521 N. Wineblood Checotah, OK 74426 Phone: 918/473-4062 FAX: 918/473-1837

# **Quality Enterprise of Lawton**

414 S.W. Lee Blvd. Lawton, OK 73501 Phone: 580/248-1814

# **REM Oklahoma Community** Services, Inc.

112 East Randolph Enid, OK 73701 Phone: 580/234-8713

#### Res-Care, Inc.

7508 Melrose Lane Oklahoma City, OK 73127 Phone: 405/787-4950

#### Sagebrush, Inc.

101 W. Greer Avenue Sayre, OK 73662 Phone: 580/928-5715

#### Searchlight Center, Inc.

902 S. Park Road Hobart, OK 73651 Phone: 580/726-6635

# Springs, Inc.

PO Box 398 Sand Springs, OK 74063 Phone: 918/241-0236 Fax: 918/245-4349

# Stillwater Group Homes, Inc.

904 W. 11<sup>th</sup> Avenue Stillwater, OK 74074 Phone: 405/743-2496

# **Sunshine Industries, Inc.**

420 Park St. Ardmore, OK 73401 Phone: 580/226-1998 FAX: 580/226-1462

# \*\*Transitional Living Center

15329 E. 13<sup>th</sup> Street Tulsa, OK 74108 Phone: 918/438-4257 (Associated with Brookhaven Hospital – psychiatric facility)

# **Brain Injury Association of Oklahoma and Support Groups**

(Contact information subject to change)

#### **Brain Injury Association of Oklahoma**

PO Box 88

Hilldale, OK 73743 Phone: 800/444-6443

www.braininjuryoklahoma.org brainhelp@braininjuryoklahoma.org

## **Support Groups – Meeting Times**

Enid/NW Oklahoma TBI Support Group

Third Tuesday 6:30 p.m.

St. Mary's Rehab Care Unit (5 South)

305 S Fifth

Enid, OK 73701

Facilitator: Jeff Chace Phone: 580/548-5080

McAlester Head Injury Support Group

Third Thursday 3:30-5:00 p.m.

Oklahomans for Independent Living

Resource Center

601 E Carl Albert Parkway

McAlester, OK 74501

Contact: Stephen Strickland Phone: 918/426-6220, ext 107 Muskogee Head Injury Support Group

Third Tuesday 6:30 p.m.

Muskogee Regional Rehab Conf. Room 300

Rockefeller Dr.

Muskogee, OK 74403

Contact: Vinnie Payton Hoover

Phone: 918/683-8827

Oklahoma City Support Group

Third Tuesday of month 6:00-8:00 p.m.

Oklahoma City, OK

Contact: Gary Bulmer

Phone: 405/720-7980 or

Rod Davidson

Phone: 405/524-8953

Tulsa Brain Injury Support Group

Fourth Thursday 6:30 p.m.

Comprehensive Community Rehabilitation

Services

7146 S. Braden Ave., Suite 500

Tulsa, OK 74136

Contact: Mary Dobbs Phone: 918/488-6165 Resources and Services Directory for Head Injury and Other Conditions

**Section 12: Other Resources/Websites** 

 $1000 \text{ NE } 10^{\text{TH}} \text{ ST. OKC, OK } 73117$  TEL 405.271-3430 or 800.522.0204 (OK only) FAX 405.271.2799 WeB http://ips.health.ok.gov



#### **Out-of-State Resources and Facilities for Persons with TBI**

(Contact information subject to change)

Persons with TBI may receive care in nearby or distant states because the injury occurred in those states, payment opportunities exist, or specific care for injuries and long-term rehabilitation are available. The following centers provide TBI-related acute and long-term services.

#### **ARKANSAS**

### Timber Ridge Ranch NeuroRehabilitation Center

15000 Highway 298 Benton AR 72015 Tel: 501/594-5211

800/743-6802 Fax: 501/594-5326

www.neurorestorative.com

Offers a spectrum of post-acute living environments from highly structured to progressively less-structured settings. Provides opportunity to eventually approximate the person's discharge setting.

#### **TEXAS**

## **Baylor Institute for Rehabilitation Services**

909 N. Washington Avenue

Dallas, TX 75246 Tel: 214/820-9300

www.baylorhealth.com/PhysiciansLocations/AllTypesofFacilities/Hospitals/BIR/

BIR is a not-for-profit hospital dedicated to restoring an individual's independence, self-confidence and vision of the future after a traumatic brain injury, spinal cord injury, stroke or other orthopaedic or neurological disorder. At BIR, each patient's rehabilitative care is custom-designed by a physiatrist-led interdisciplinary team of licensed physical therapists, occupational therapists, speech-language pathologists, certified recreation therapists, neuropsychologists, rehabilitation registered nurses, nutritionists, social workers and other specialized clinicians.

# **LiveOak Long-Term Living Programs**

P.O. Box 705 San Marcos, TX 78667 Tel: 512-938-1127 www.liveoakliving.com

Provides long-term residential and apartment living programs for individuals with brain injury and other cognitive disabilities.

#### **Meridell Achievement Center**

12550 W. Hwy 29/PO Box 87 Liberty Hill, TX 78642 Telephone: 800/366-8656

www.meridell.com

A Residential Treatment Center for children aged 5-11 and adolescents 12-17. Services include: neurobehavioral treatment for children and adolescents who have both psychiatric problems and problems associated with brain disorders and aggressive behavior such as explosive rage behavior, impulse control problems, autism spectrum and Tourette's; residential treatment for adolescents who have psychiatric/behavioral problems. Meridell is not a center for children and adolescents typically recuperating from traumatic brain injury.

#### **Texas NeuroRehab Center**

1106 West Dittmar Road Austin, TX 78745 Telephone: 800/252-5151

512/444-4835

www.texasneurorehab.com

The Center provides treatment programs for children, adolescents and adults with history of difficult neurological or behavioral problems. Sixty years experience. Accredited by JCAHO and CARF. Four levels of care are: residential treatment, long term psychiatric hospital (sub-acute) medical rehabilitation/long term acute care, and specialized assisted living for brain injured persons. Specialty services include neurobehavioral/ neuropsychiatric, brain injury, developmentally delayed, psychiatric w/medical complications, and detox and chemical dependency and dual diagnosis.

#### TIRR The Institute for Rehabilitation and Research

1333 Moursund Houston, TX 77030-3405 In The Texas Medical Center

Tel: 713/799-5000 FAX: 713/799-7095

http://www/tirr.org/locations/index.php

TIRR provides inpatient and outpatient rehabilitation care for those who have experienced catastrophic injuries or illnesses as well as individuals who need therapies for orthopedic, spine, hand and upper extremity, musculoskeletal, industrial and sports injuries. It is part of the Texas Medical Center with more than 40 health-related institutions, including 13 hospitals. All TIRR rehabilitation facilities are accredited by CARF.

Inpatient Facilities. Hospital Patient Referral: Toll free 800/447-3422 Outpatient therapy facilities are located throughout Southeast Texas for individuals who require initial or continuing rehabilitation care and the monitoring of medical problems associated with a disability or injury.

# **Touchstone Neurorecovery Center**

9297 Wahrenberger Road Conroe, TX 77304 Tel: 936-788-7770

800-414-4824 Fax: 936-788-7785

www.touchstoneneuro.com

Touchstone offers a full continuum of care for adults and adolescents aged 16½ or older with neurological deficits. It has immediate access to three large general hospitals and located an hour's drive from the Texas Medical Center. Touchstone emphasizes practical treatment programs designed to meet the medical, physical, behavioral, vocational and community re-entry needs of residents. Touchstone utilizes a medically driven team approach with a medical director, physician assistants, and 24-hour nursing coverage. The team has expertise in physical therapy, occupational therapy, speech and language pathology, cognitive therapy, vocational therapy, behavior management, and comprehensive case management among other services. Touchstone Neurorecovery Center programs are accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF).

# **National Traumatic Brain Injury Centers:**

## **UAB TBI Model System**

University of Alabama

Birmingham, AL Tel: 205/934-3454

Website: http://www.uab.edu/tbi

Project Director: Thomas Novack, Ph.D.

#### Northern California TBI Model System

Santa Clara Valley Medical Center

San Jose, CA Tel: 408/793-2510

Website: http://www.tbi-sci.org

Project Director: Jeffrey Englander, M.D.

# **Rocky Mountain Regional Brain Injury System**

Craig Hospital Englewood, CO

Tel: 303/789-8000

Website: http://www.craighospital.org Project Director: Gale G. Whiteneck, Ph.D.

# Spaulding/Partners Traumatic Brain Injury Model System at Harvard Medical School

Spaulding Rehabilitation Hospital

Boston, MA

Tel: 617/573-7000

Website: http://www.spauldingrehab.org Project Director: Mel Glenn, M.D.

#### Southeastern Michigan Traumatic Brain Injury System (SEMTBIS)

Rehabilitation Institute of Michigan

Detroit, MI

Tel: 313/745-9737

Website: http://www.semtbis.org Project Director: Robin Hanks, Ph.D.

#### Mayo Clinic Traumatic Brain Injury Model System

Mayo Medical Center

Rochester, MN Tel: 507/255-3116

Website: http://mayoresearch.mayo.edu/mayo/research/tbims

Project Director: Dr. Allen Brown

### TBI Model System of Mississippi

Methodist Rehabilitation Center

Jackson, MS

Tel: 601/981-2611

Website: http://www.methodistonline.org

Project Director: Dr. Clea Evans

# JFK-Johnson Rehabilitation Institute Traumatic Brain Injury Model System

JFK Johnson Rehabilitation Institute

Edison, NJ

Tel: 732/321-7079

Website: http://www.njrehab.org

Project Director: Keith D. Cicerone, Ph.D.

# New York Traumatic Brain Injury Model System

Mount Sinai School of Medicine

New York, NY

Tel: 212/659-9372

www.mssm.edu/research/programs/new-york-traumatic-brain-injury-model-system

Project Director: Wayne A. Gordon, Ph.D.

#### Carolina Traumatic Brain Injury Rehabilitation and Research System

Charlotte Institute of Rehabilitation

Charlotte, NC

Tel: 704/355-4330

Website: http://www.carolinashealthcare.org Project Director: Flora Hammond, M.D.

# The Ohio Valley Center for Brain Injury Prevention and Rehabilitation

Ohio State University

Columbus, OH

Tel: 614/293-3802

Website: http:\www.ohiovalley.org Project Director: John Corrigan, Ph.D.

### **Moss TBI Model System**

Moss Rehabilitation Research Institute

Philadelphia, PA Tel: 215/663-6153

Website: http://www.mossrehab.com Project Director: Tessa Hart, Ph.D.

# University of Pittsburgh Medical Center Traumatic Brain Injury Model System

University of Pittsburgh

Pittsburgh, PA Tel: 412/648-6979

Website: http://www.rehabmedicine.pitt.edu

Project Director: Phillip Beatty, PhD

## North Texas Traumatic Brain Injury Model System

University of Texas Southwestern Medical Center

Dallas, TX

Tel: 214/648-3111

Website: http://www.utsouthwestern.edu/utsw/home/research/neurology/tbi/

Project Director: Ramon Diaz-Arrastia, M.D., Ph.D.

# **Traumatic Brain Injury National Resource Center**

Virginia Commonwealth University/Medical College of Virginia

Richmond, VA Tel: 804/828-3704

Website: http://www.neuro.pmr.vcu.edu Project Director: Jeffrey Kreutzer, Ph.D.

# **University of Washington Traumatic Bain Injury Model System**

University of Washington

Seattle, WA

Tel: 206/598-4295

Website: http://rehab.washington.edu Project Director: Kathy Bell, M.D.

# Federal/Veterans and State Head/Brain Injury Resources and Websites

(Contact information subject to change)

#### **U.S. Army Wounded Warrior (AW2) Program:**

provides disabled soldiers and families with a holistic system of advocacy and follow-up with personal support and liaison to resources to assist in transition from military to civilian life.

Website: https://www.aw2.army.mil/

Telephone: 800/342-9647

#### **BrainLine-Military**

From 2000-2012, more than 266,000 service members sustained a traumatic brain injury. Brain injury has become the signature wound of the wars in Iraq and Afghanistan. BrainLineMilitary provides military-specific information and resources on traumatic brain injury to veterans; service members and their families.

Website: http://www.brainlinemilitary.org/

#### **Center for Minority Veterans:**

ensures all veterans receive equal services regardless of race, origin, religion or gender. Program coordinators located at Regional Offices, Health Care Facilities and National Cemeteries.

Website: http://www.va.gov/centerforminorityveterans

Telephone: 800/827-1000

#### **Maryland Contact:**

Michael D. White (410) 605-7000 Ext 5099 or (800) 463-6265

#### **Indiana Contact:**

Laura Malone (888) 878-6889

#### **Center for Women Veterans**

Website: http://www.va.gov/womenvet

Telephone: 800/827-1000

#### **Homeless Veterans**

Website: http://www.va.gov/homeless

Telephone: 877/332-0334

#### Iraq and Afghanistan Veterans of America

Founded in June 2004, nation's first and largest group dedicated to troops and veterans of wars in Iraq and Afghanistan and civilian supporters. Ensures enactment of policies that provide for troops, keep military strong, and guarantee national security.

Website: http://iava.org

#### The Blinded Veterans Association (BVA)

Dedicated to serving America's blind and visually impaired veterans. Promotes welfare of blinded veterans and helps veterans and their families meet challenges of blindness.

Website: http://www.bva.org Telephone: 800/669-7079

## **National Coalition for Homeless Veterans (NCHV)**

is the resource and technical assistance center for a national network of community-based service providers and local, state, and federal agencies that provide emergency and supportive housing, food, health services, job training and placement assistance, legal aid and case management support for hundreds of thousands of homeless veterans each year.

Website: http://www.nchv.org

Email: info@nchv.org Telephone: 800/424-3838

#### U.S. VETS

is a public-private partnership created in 1993 to fill gaps in the continuum of care for homeless veterans. Primary goal is to provide safe, sober, clinically supported housing and employment assistance for homeless veterans.

Website: http://www.usvetsinc.org

Telephone: 310/348-7600

# Paralyzed Veterans of America (PVA)

focuses on veterans living with spinal cord injury and disease.

Website: http://www.pva.org Telephone: 800/424-8200

## **TurboTAP – Transition Assistance Program**

Website: www.turbotap.org Telephone: 800/538-9552

#### **Vet Center Program**

provides free adjustment counseling and outreach services to all veterans.

Website: http://www/vetcenter.va.gov

Telephone: (877) 927-8387

#### Job Accommodation Network (JAN)

JAN helps secure employment through job searches and other methods.

PO Box 6080, Morgan Town, West Virginia 26506

Email: kcording@wvu.edu Website: http://askjan.org Telephone: 800/526-7234

#### **Veterans Workforce Investment Program**

is a Federally subsidized grant program conducted through state or local agencies, and intended to provide employment and training services to eligible veterans to help place them in gainful employment.

Website: http://www.dol.gov/vets/programs/vwip/main.htm

Telephone: 202/693-4700

# Vocational Rehabilitation and Employment (VR&E) Program

Website: http://www.vba.va.gov/bln/vre

Telephone: (405) 456-1000

## Always a Soldier

is an Army Material Command initiative which provides information regarding the program,

employment opportunities, and important links.

Email: alwaysasoldier@hqamc.army.mil Website: www.amc.army.mil/AlwaysASoldier

Telephone: 703/806-8140

### Career Center at the Military Severely Injured Center

Website: http://www.military.com/support

#### e-VETS Resource Advisor

http://www.dol.gov/elaws/evets.htm

# Oklahoma Department of Mental Health and Substance Abuse Services

Tel: 405/522-3908

Website: http://ok.gov/odmhsas

# **Oklahoma State Department of Education**

Tel: 405/521-3301

http://www.sde.state.ok.us

#### Oklahoma Indian Health Service

Tel.: 405/951-3820

http://www.ihs.gov/oklahoma

# **Oklahoma Employment Security Commission**

Tel: 405/557-7100

TDD Telecommunications Device for the Deaf: 405/557-7531

http://www.oesc.ok.gov

#### **Easter Seals Society**

Tel: 312-726-6200 800-221-6827

000-221-0027

http://www.easterseals.com

## **Centers for Learning and Leadership**

Tel.: 405/271-4500

http://www.ouhsc.edu/thecenter

# Oklahoma Department of Rehabilitation Services

Tel: 405/951-3491 or 405/951-3400

http://www.okrehab.org

#### Medicare and Medicaid Services/Information

Tel: 877/288-7600

http://www.medicare.gov

# **Oklahoma Health Care Authority**

Tel: 405/522-7300; 800/522-0310

Website: www.okhca.org

#### Oklahoma Office of Disability Concerns, Client Assistance Program

Tel: 405/521-3756; 1-800/522-8224

http://www.ok.gov/odc

### **Oklahoma Department of Human Services**

Tel.: 405/521-3646 http://www.okdhs.org

# **Brain Injury Association of Oklahoma**

Tel.: 800/444-6443

http://www.braininjuryoklahoma.org

#### **Oklahoma Hospital Association**

Tel: 405/427-9537 http://www.okoha.com

#### **Oklahoma Insurance Department**

Tel.: 405/521-2828

Website: www.ok.gov/oid

#### **Social Security Administration**

Tel: 866/331-2207 http://www.ssa.gov

#### Oklahoma Disability Law Center, Inc. (Protection and Advocacy)

Tel: 405/525-7755 800/880-7755

Website: www.okdlc.org

## OASIS (Oklahoma Areawide Services Information System)

Tel: 800/426-2747 http://oasis.ouhsc.edu/

#### **American Academy of Pediatrics**

www.aap.org

**Customer Service: 888-222-1770** 

### **Centers for Disease Control and Prevention (CDC)**

www.cdc.gov/traumaticbraininjury

Site has fact sheets, data, and links to injury topics

- National Center for Injury Prevention and Control www.cdc.gov/injury

#### **Future of Children**

Journal with a wide variety of information about issues related to children www.futureofchildren.org

### **Brain Injury Resource Center**

www.headinjury.com brain@headinjury.com

### **National Brain Injury Association, Inc**

Tel: 703-761-0750 (family help line) www.biausa.org

## National Center for Education in Maternal & Child Health

www.ncemch.org

#### **National Institute of Neurological Disorders and Stroke**

www.ninds.nih.gov/disorders/tbi/tbi.htm

Phone: (301) 496-5751

#### **Traumatic Brain Injury National Resource Center**

www.neuro.pmr.vcu.edu

#### Office of Special Education and Rehabilitative Services

www.ed.gov/about/offices/list/osers/index.html

Phone: (202) 245-7468

#### Traumatic Brain Injury Survival Guide. Dr. Glen Johnson

www.Tbiguide.com/ Phone: (231) 929-7358

#### TBI Program/NASHIA Website

www.nashia.org/TraumaticBrainInjury.asp

Phone: (802) 498-3349