

## Who to contact and how to reach them!

*If you have internet make this web page your first stop:*

[www.healthscopebenefits.com](http://www.healthscopebenefits.com)

*They have it all-Links to your plan-your providers-your claims*

### FOR CLAIMS QUESTIONS:

You can now look up your claims on the internet from:

[www.healthscopebenefits.com](http://www.healthscopebenefits.com)

CLICK ON "Member" THEN enter "Guernsey County"

### HEALTHSCOPE BENEFITS

CLAIMS & ELIGIBILITY TELEPHONE:

**1-800-223-2900**

FOR A PPO PROVIDER DIRECTORY PLEASE USE:

[http://www.aetna.com/docfind/home.do?site\\_id=asa&langpref=en](http://www.aetna.com/docfind/home.do?site_id=asa&langpref=en)

*or Call the customer service number on the back of your card*

*HealthScope customer service will be glad to help you find an AETNA provider*

TO PRE-CERTIFY FOR HOSPITALIZATION & OTHER PROCEDURES

**CALL AHH at: 1-800-223-2900**

FOR PHARMACEUTICAL QUESTIONS CALL RX

SERVICES HELP DESK AT:

**1-800-455-4460 or 1-614-566-0155**

[askme@signaturescripts.com](mailto:askme@signaturescripts.com)

FOR VISION PROVIDERS / BENEFITS OR TO CHECK YOUR CLAIMS:

**1-800-877-7195 or [www.vsp.com](http://www.vsp.com)**

FOR OHIO TOBACCO COLLABORATIVE CALL 1-800-QUIT-NOW