Wireless Router User Manual

# Sagemcom

F@st 5260

V3.0 (April 2017) 253594684





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Issued by Sagemcom Broadband SAS Sagemcom 250, route de l'Empereur - 92848 RUEIL MALMAISON CEDEX FRANCE

Trademarks	i
Chapter 1: Product Overview	1
Package Contents	
Hardware Overview	2
Front view	2
Back view	4
Side View	5
Label	6
Router Positioning	7
Wall Mounting (optional)	7
Chapter 2: Getting Started	8
Before you begin	
System Requirements	
Router and Account Information	
Install your Wireless Router	
Configure your Wireless Router	
Log in to the Web GUI	
A Tour of your Web GUI Dashboard	12
A Tour of your Web GUI (Mobile Edition)	
Changing your Local Access Password	
Configuring your Wi-Fi Network	
Enabling WPS Push Button Pairing	
Changing your Time Zone	21
Customizing your Device List	21
Setting up Parental Controls	23
Setting up your Guest Network	25
Chapter 3: USB Sharing	27
USB Storage	27
Connecting a Storage Device	27
Enabling File Sharing	
Enabling Media Sharing	
Safely Disconnecting a Storage Device	
Access Shared Files	
For Windows	
For Mac	

Printer Sharing	31
Connecting a Printer	31
Chapter 4: Administration	41
Rebooting your Router	41
To Reboot from the Web GUI	41
To Reset from the Router	41
Back Up and Restore Router Configuration	
Back Up Router Configuration	
Restore Router Configuration	
Upgrade Router's Firmware	
Restore Factory Defaults	
From the Web GUI:	
From the Router:	
Chapter 5: Troubleshooting	
Problem 1: Indicator lights are not turning on	45
Problem 2: The Internet stopped working.	
Problem 3: The Internet is slow	
Problem 4: The Wi-Fi signal drops.	
Problem 5: Cannot connect wireless device to router	
Problem 6: Locked out of the Web GUI	
Appendices	
Appendix A: Technical Specifications	
Sagemcom F@st 5260 Specifications	
Sagemcom F@st 5260 Physical Characteristics	50
Appendix B: Notification of Compliance	51
Federal Communications Commission (FCC) Statements	51
Modifications	51
FCC Radiation Exposure Statement	52

# **Chapter 1: Product Overview**

Thank you for choosing Sagemcom. The F@st 5260 router is built with a host of features to deliver maximum speed and performance:

- Wireless-AC technology. Using the latest 802.11 ac wireless technology, the F@st 5260 router provides you with maximum speed and range without the hassle of cumbersome wires.
- **Double your bandwidth.** The dual-band feature supports next-generation technology while providing compatibility for legacy devices. Designed to avoid wireless interference, the F@st 5260 router ensures high Wi-Fi speeds and smooth, reliable connections for gaming, HD video streaming, and file transfers.
- **Security.** Protects your network from intruders using WPA2 encryption and an SPI firewall.
- **Customizable to your needs.** The web graphical user interface (GUI) allows you to easily tailor your router settings and manage your devices.
- Parental controls. Enables you to easily control access to the Internet.
- **Built-in USB ports and DLNA media server.** The USB port allows you to plug in your USB storage devices or printer, and conveniently share them throughout your network.
- **Gigabit Connections.** Transfers file at blazing fast speeds with Gigabit Ethernet technology.
- IPv6 enabled. Built with IPv6 technology, the F@st 5260 supports next-generation networks.

This chapter will quickly familiarize you with your hardware and review important information that you will need to install your router.

# Package Contents

- F@st 5260 router (referred throughout this guide as F5260).
- A power adapter
- An Ethernet cable
- Wi-Fi configuration stickers
- Quick Install Guide
- Safety Sheet

#### Hardware Overview Front view

# Indicator lights

There are 6 indicator lights located at the top right-hand corner of your router. See the icon descriptions below to understand what each light indicates.

Power	<ul> <li>Solid Green. Router is powered on.</li> <li>Solid Red. Firmware is upgrading.</li> <li>Off. Device is powered off or factory reset button was held down for more than 15 seconds.</li> </ul>
USB	<ul> <li>Solid Green. Storage or printer device is connected by USB.</li> <li>Flashing Green. USB storage device is in use.</li> <li>Off. No devices are connected by USB.</li> </ul>
WPS (ش)ک WPS	<ul> <li>Solid Green. Wi-Fi Protected Setup (WPS) is enabled and ready for use.</li> <li>Flashing Green. WPS Push Button pairing is in progress.</li> <li>Off. WPS is disabled.</li> <li>Note: The default is WPS off. To enable, log in to the web GUI.</li> </ul>

Wireless	<ul> <li>Solid Green. Wireless network is ready.</li> <li>Flashing Green. Transmitting or receiving wireless data.</li> <li>Off. Wireless network is disabled.</li> </ul>
	<ul> <li>Solid Green. Connected to least one Local Area Network (LAN) Ethernet link.</li> <li>Flashing Green. Transmitting or receiving data over LAN Ethernet.</li> <li>Off. No LAN Ethernet links.</li> </ul>
Internet/WAN	<ul> <li>Solid Green. Device has a Wide Area Network (WAN) Internet IP address and is ready to use.</li> <li>Solid Red. Device has a WAN Ethernet link, but no WAN IP address.</li> <li>Flashing Green. Transmitting or receiving data over WAN Ethernet link.</li> <li>Off. Device has no WAN Ethernet link.</li> </ul>

#### Back view



The back side of your router has the following switches and connections:

- 1. Power Switch. Turns your router on or off.
- 2. LAN Network Ports. Connects to your devices using network cables (Ethernet cables).
- 3. Internet port (or WAN Network port). Connects to the modem using the provided Ethernet cable.
- 4. **Power Input**. Connects to the provided power adapter.

Each network port is flanked with a pair of indicator lights. See the descriptions below to understand what each type of light indicates.

<b>Off.</b> No Ethernet link present.				
Solid Green LED. Ethernet link present.				
Flashing Green LED. Passing Ethernet traffic.				
Solid Orange LED. Gigabit Ethernet link present.				
Solid Orange LED with Flashing Green LED. Gigabit Ethernet link present with passing Ethernet traffic.				

## Side View

USB Port:	Connects to your storage and printing devices.
Reset Button:	<b>Press and release</b> to reboot. <b>Press and hold</b> for 15 seconds or more for factory reset.
WPS Button:	<b>Press and hold</b> for 5 seconds until WPS light flashes to enable WPS push-button pairing mode.

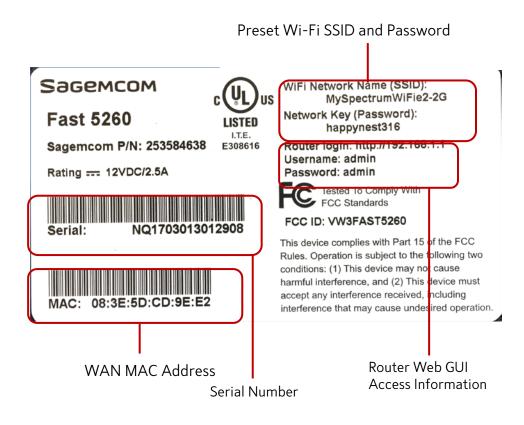
#### NOTE:

WPS push-button pairing mode must be enabled through the web GUI before use.

The WPS button applies to both 2.4 GHz and 5 GHz according to which is enabled.

#### Label

The label is located on the back of your router. It contains important information that you will need to set-up your router, such as your SSID (Network Name), Network Key (Password), Router login Username and Password, as well as your MAC address.



## **Router Positioning**

The F5260 router provides network access from anywhere within range of your wireless (Wi-Fi) network. However, Wi-Fi signal strength diminishes over distance and as it passes through the construction material of your home such as walls, metal, and water.

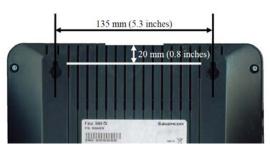
For best results, follow the guidelines below.

- Improve range by positioning your router at a central location, and minimizing the number of walls or ceilings between your router and network devices.
- Ensure optimum reception by positioning your device so that the signal moves straight through drywall or open doorways instead of at an angle.
- Maintain wireless signal strength by positioning your router away from glass, metal, water, mirrors, brick, and concrete.
- Avoid signal interference by keeping your router away from electrical devices such as microwaves, baby monitors, and wireless headsets.
- Keep your router and its cables accessible by placing it in an open area near a power outlet.

# Wall Mounting (optional)

The F5260 router can be optionally mounted on the wall. Before you mount the unit on the wall, copy the router information from the label.

- 1. Ensure that the wall you use is smooth, flat, dry, and sturdy.
- 2. Mount the unit with the top of the unit facing up, using two M3x20 or equivalent compact head screws (20mm length and 3mm diameter).
- 3. Install the two screws 5 1/4 inches (135 mm) apart approximately 3/4 inches (20 mm) below the desired top of the unit per the following figure.



- 4. Adjust the screws in the wall leaving their heads extending approximately 1/8 inch to 3/16 inch (3.5 mm to 4 mm) from the wall surface.
- 5. Carefully align the screw heads in the keyholes on the back of the router, and gently push it onto the wall moving it downward to secure it in the narrow portion of the keyholes.

# **Chapter 2: Getting Started**

## Before you begin

This chapter will outline the procedures required for installing and configuring your router. Installing your router is comprised of two parts:

- Installing the hardware
- Configuring the router through the web GUI

Before you begin, review the system requirements outlined below and write down the router information located on the router's label.

**NOTE:** Some Internet Service Providers (ISP) require that you log in to their web portal to enable your Internet connection. Should you require more information, contact your ISP.

#### System Requirements

Wireless Network Requirements: WPA or WPA2 security enabled device

Web-based Graphic User Interface Requirements: Microsoft Windows®, Macintosh®, or Linux®-based operating system

Supported browsers:

- Internet Explorer 8 and higher
- Mozilla Firefox 26 and higher
- Safari 6 and higher
- Chrome 32 and higher

#### For mobile:

- Safari on IOS5 and higher
- Google Chrome 32 and higher

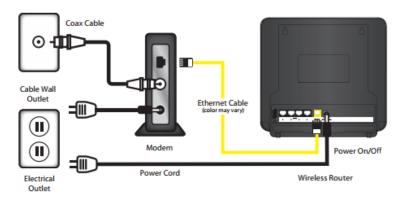
#### **Router and Account Information**

For future use, print this page, and use it to record your router information.

Network Name (SSID):	
Network Password (key):	
Guest Network Name:	
Guest Network Password (key):	
Web GUI (IP) Address:	
Web GUI Username:	
Web GUI Password:	

## Install your Wireless Router

1. Refer to the diagram below for router installation.



- 2. If there is an Ethernet cable currently connecting your modem to another device, disconnect the Ethernet cable from the device before you install your router.
- 3. Unplug your modem.
- 4. Plug your modem back in. Wait approximately 2 minutes until your modem turns on.
- 5. Connect one end of the Ethernet cable to your modem, and the other end to the yellow Internet (WAN) port on your router.

6. Connect the power adapter to the power input of your router, then plug it into an outlet. If no LEDs are lit, press the power On/Off button on the rear panel of the router.

The router is ready to use when the following indicator lights are solid green:



- 7. After installing the hardware, you can now connect to the Internet. On your device (PC, laptop, phone, tablet, etc.) open the software utility that manages Wi-Fi connections.
- 8. Find the Network Name (SSID) as listed on the label of your router.

NOTE:
<ul> <li>When searching on your device, there are 2 network names that may appear:</li> <li>MySpectrumWiFiXX-2G</li> <li>MySpectrumWiFiXX-5G</li> <li>(where XX is specific to your router)</li> </ul>
If you see the name ending in '5G', your device is 5 GHz-capable. Connecting to the '5G' network may provide a better experience.

- 9. Enter the network password listed on the router label. You should now be connected to the Internet.
- 10. If you wish to customize your router settings further, see the instructions below.

# Configure your Wireless Router

The F5260 router can be easily configured to meet your wireless needs. This section provides instructions on how to:

- Connect to the web GUI
- · Change your local access (router login) username and password
- Configure your Wi-Fi
- Enable WPS
- Change your time zone
- Customize your device lists
- Set up parental controls
- Set up a guest network

Configuration of your router begins with logging into your web GUI.

#### Log in to the Web GUI

- 1. Open your web browser, then go to http://192.168.1.1.
- 2. Enter the router login username and password listed on the back of your router (you can change this later).

The default username and password are as follows:

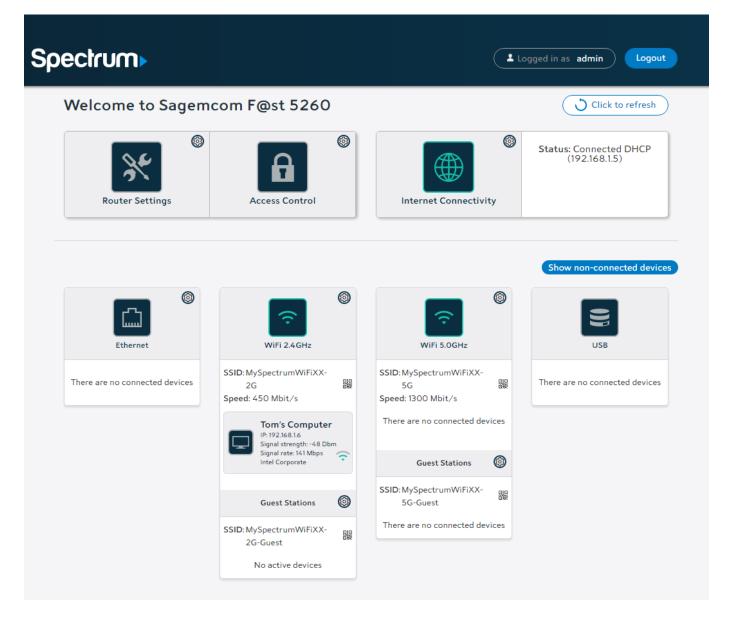
Username: admin

Password: admin

admin	

3. Your router's home page (or dashboard) should now appear.

# Chapter 2: Getting Started



## A Tour of your Web GUI Dashboard

The primary function of each option is described below.

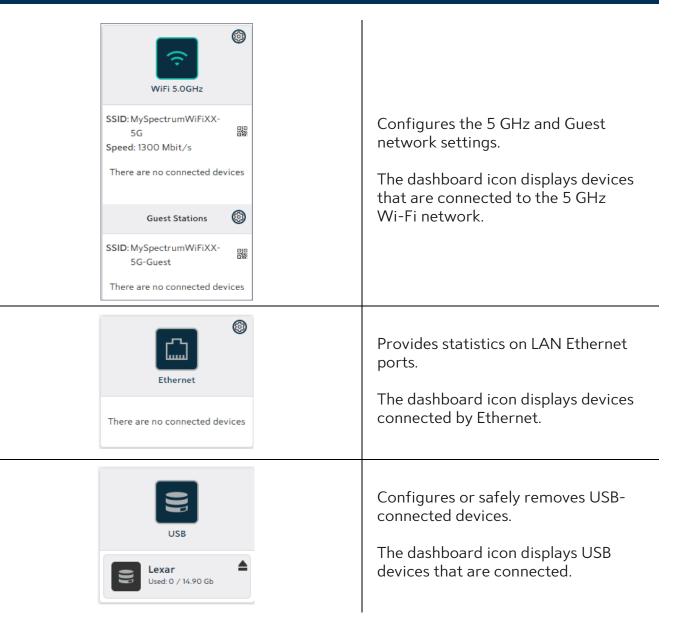


Provides status and configuration information about your Internet connection.

# Chapter 2: Getting Started

Access Control	Includes access to parental controls, passwords, and firewall settings.
Router Settings	Configures the router reset and local network settings, and contains maintenance functions.
WiFi 2.4GHz   SSID: MySpectrumWiFiXX-2G   2G   Speed: 450 Mbit/s   Tom's Computer   IP: 192.168.16   Signal strength: -48 Dbm   Signal strength: -48 Dbm   Signal strength: -48 Dbm   Couest Stations   Ø   SSID: MySpectrumWiFiXX-   2G-Guest   No active devices   Janetss-iPhone   IP: 192.168.5.2   Signal strength: -52 Dbm   Signal strength: -52 Dbm	Configures the 2.4 GHz Wi-Fi and Guest network settings. The dashboard icon displays devices that are connected to the 2.4 GHz Wi-Fi network.

## Chapter 2: Getting Started



Throughout the dashboard, devices highlighted in white are currently active. Inactive devices are grayed out. You can return to the dashboard from other locations by selecting the home icon.

#### $\bigcirc$

#### A Tour of your Web GUI (Mobile Edition)

You may also access the web GUI through your mobile device (mobile phone, tablet, etc.). The mobile version of the web GUI allows you to access the same controls as the PC version. The dashboard will appear condensed to better fit your mobile screen.

# Chapter 2: Getting Started

Spec	rum>
Logged in as adm	in Logout
Welcome to Sagemcom F@	@st 5260
O Click t	o refresh
Router Settings	Access Control
Internet Connectivity	Status: Connected DHCP (192.168.1.5)
(Show	v non-connected devices
Ether There are no con	
WiFi 2.	C C C C C C C C C C C C C C C C C C C
SSID: MyCharterWiFi91-2G Speed: 450 Mbit/s	55
Sanjays-iPhone IP: 192168.3 Signal strength: 41 Dbm Signal rate: 72 Mbps	ę
Guest St	tations
SSID: MyCharterWiFi91-2G- There are no con	
WIFI 5.	OGHz Ø
SSID: MyCharterWiFi91-5G Speed: 1300 Mbit/s	35
There are no con	nected devices
Guest St	tations
SSID: MyCharterWiFi91-5G- There are no con	
US	8
There are no con	inected devices

#### Changing your Local Access Password

Your local access username and password provide access to your web GUI account. Do not share this information as it allows users to change your router settings or disable your Internet connection.

Access	Cont	rol					Connected DHCP (192.168.1.5)
PARENTAL CO	ONTROL	PORT FORWARDING	PORT TRIGGERING	FIREWALL	DMZ	USER	REMOTE ACCESS
User						•	
	User	mame ad	lmin	Passwo	rd		•
	Old	Password	•••••	Confirm	n Passwor	d	•
	Show F	Password					Cancel Apply

- 1. Log in to the web GUI.
- 2. Click on Access Control.
- 3. Select the User tab.
- 4. Ensure admin is entered for the Username.
- 5. If you want your password to display, select the Show Password box.
- 6. Enter the old password.
- 7. Enter the new password in the Password field.
- 8. Confirm the new password in the Confirm Password field.
- 9. Click Apply.

#### Configuring your Wi-Fi Network

This section describes how to:

- Turn your Wi-Fi on and off
- Change your wireless network name (SSID), and broadcast your SSID
- Change your Wi-Fi channel
- Change network encryption and your network password

The configuration window for the 2.4 GHz network is shown below. (The 5.0 GHz network window is similar).

/iFi 2.4GHz			Internet: Disconnected
BASIC WPS	STATS ADVANCED MAC FILTER		
Basic			
Enable 2.4GHz Wire	less ON		
Status	UP		
SSID	MySpectrumWiFiXX-2G	<ul> <li>Visible</li> </ul>	国語新聞 第257世紀
Channel Selection	AUTO  Current Channel: 6		
Security			
Security	WPA2 Personal		63 character password. The can not be used: $(') < > " $
Password	absurdshark004		
			Cancel Apply

#### Turn your Wi-Fi ON/OFF

- 1. Log in to the web GUI.
- 2. Click on the network that you want to turn on or off.

Note: By default, both the 2.4 GHz and 5 GHz Wi-Fi networks are enabled.

3. Select the Basic tab. In the Basic section:

- Slide the Enable switch to ON to power the network on; the Wireless indicator light on the router should turn a solid green.
- Slide the Enable switch to OFF to power off the network.

WiFi 2.4GHz			(Connected DHCP (192.168.1.5)
BASIC WPS STATS	6 ADVANCED	MAC FILTER	
Basic			
Enable 2.4GHz Wireless	ON		

4. At the bottom right side of the window, click Apply.

#### Change your SSID and stop broadcasting your SSID

You can change your network name (SSID), and broadcast the name or keep it hidden. Broadcasting your network name allows you to more easily detect and identify your Wi-Fi network. By default, SSID broadcast is enabled. To change your network name:

- 1. Log in to the web GUI.
- 2. Click on the network to be configured.
- 3. Select the Basic tab. In the Basic section, enter the new network name in the SSID field.

SSID	MySpectrumWiFiXX-2G	✓ Visible
hannel Selection	AUTO -	

- 4. If you want to stop broadcasting your network name, unselect the Visible box.
- 5. At the bottom right side of the window, click Apply.

#### Change the Wi-Fi Channel

You may want to change your Wi-Fi network channel to avoid other Wi-Fi networks or interfering devices such as microwaves. If you select "Auto" the router will select the best available channel for your wireless network.

- 1. Log in to the web GUI.
- 2. Click on the network where you want to change the Wi-Fi channel.
- 3. Select the Basic tab. In the Basic section, open the pull-down menu and select the channel you want to use.

SSID	MySpectrumWiFiXX-2G	✓ Visible	回行行第1回 关键的注意:
Channel Selection	AUTO - Current Channel: 6		Selfonden d Arrow Selfond Barton Selfond Clickon image to print

4. At the bottom right side of the window, click Apply.

#### Change the Wireless Network Security Encryption and Password

Your wireless (Wi-Fi) network name (SSID) and password provide Internet access to your network. The wireless password allows you to log in to your network. Provide the network name and network password to users whom you wish to grant access to your wireless Internet connection.

- 1. Log in to the web GUI.
- 2. Click on the network where you want to change the password.
- 3. Select the Basic tab. In the Security section, select the security encryption mode. The default is **WPA2 Personal**. It is **highly recommended** that you retain the default setting unless you have devices that do not support WPA2.

Security	WPA2 Personal	<ul> <li>WPA2 requires a 8-63 character password. The following characters can not be used: \$;'`&amp; &lt;&gt; " \</li> </ul>
Password	absurdshark004	
		Cancel

4. Enter the new network password in the Password field, then click Apply.

#### **Enabling WPS Push Button Pairing**

Wi-Fi Protected Setup (WPS) push button pairing provides an easy way to join devices to your Wi-Fi network with the push of a button. By default, WPS is disabled. To enable it, follow the instructions below:

- 1. Log in to the web GUI.
- 2. Click on the network you want to configure.

Note: You should enable WPS on both Wi-Fi networks to easily pair devices to either network using the WPS button.

3. In the WPS tab, slide the Enable WPS switch to ON.

WiFi 2.4GHz		(Connected DHCP (192.168.1.5)
BASIC WPS	STATS ADVANCED	MAC FILTER
WPS (Wi-Fi Protect	ed Setup)	
Enable WPS	OFF	If Wi-Fi Protected Setup is disabled here, the physical button on your router will also be disabled.
WPS Mode	✔ Push Button ✔	PIN Cancel Apply

- 4. Under WPS Mode, leave the selection to the Push Button default and PIN.
- 5. Click Apply.
- 6. To add a device to your network, press the WPS button located on the side panel of your router to enable easy pairing.
  - **Press and hold** the WPS button for 5 seconds until the WPS light flashes to enable WPS push-button pairing mode.
  - If your device supports WPS pairing, it should connect as soon as you select the Wi-Fi network.

#### Changing your Time Zone

You can change your time zone for your location, and to ensure that times for parental controls are administered accurately. The preset time zone is Universal Coordinated Time (UTC).

Router Settings		(Connected DHCP (192.168.1.5)
DEVICE INFO DHCP	LED CONTROL DYND	NS ROUTE MEDIA MAINTENANCE
RESETS	Internet Time (	NTP)
BACKUP & RESTORE	Status	Synchronized
SOFTWARE UPDATE	Gateway Time	24/03/2017 - 19:33:43 (UTC -04:00)
INTERNET TIME (NTP)	First Server	us.pool.ntp.org
LOGS	Second Server	north-america.pool.ntp.org
INTERNET UTILITIES		
HEALTH CHECK	Time Zone	Central GMT-6
		Select DST-Eastern GMT-5 DST-Central GMT-6 DST-Mountain GMT-7 DST-Pacific GMT-8 Eastern GMT-5 Central GMT-6 Mountain GMT-7
		Pacific GMT-8

- 1. Log in to the web GUI.
- 2. Click on Router Settings.
- 3. Select the Maintenance tab, then Internet Time (NTP).
- 4. Under the Time Zone drop-down menu select the desired time zone.
  - DST Enabled options automatically adjust for daylight savings time.
  - Options that are not DST enabled can be used where daylight savings time is not followed.
- 5. Click Apply.

#### Customizing your Device List

Customizing your device list allows you to change the name and icon of your devices to help you easily identify what is connected to your network.

Sagemcom	F@st 5260
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MyCompu	ter			Connected DHCP	( 192.168.1.5)
DEVICE INFO	PARENTAL CONTROL	PORT FORWARDING	DMZ		
Device Info					
Friendly Name	Tom's Computer				
lcon	Computer		•		
Location					
Hostname	MyComputer				
Signal strength	-44 dBM	÷			
Signal rate	144 Mbps	÷			
IP address	192.168.1.6	Reserve IP			
MAC address	Oc:8b:fd:be:72:ce				
Manufacturer	Intel Corporate				
					Cancel Apply

- 1. Log in to the web GUI.
- 2. Search for the device to be configured under the network where it is connected. Remember: devices highlighted in white are currently active and inactive devices are gray.
- 3. Click on the device you wish to customize.
- 4. Select the Device Info tab.
- 5. In the Friendly Name field, enter the name you wish to use to identify your device.
- 6. In the Icon field drop-down menu, select the desired icon for the device.
- 7. Click Apply.

The friendly name and associated icon now appear on the dashboard.



#### Setting up Parental Controls

Parental Controls can be configured to:

- Limit access to the Internet at certain times on particular devices.
- Block certain websites across all devices.

Access Cont	rol					Connected DHCP	r (192.168.1.5)
PARENTAL CONTROL	PORT FORWARDING	PORT TRIGGERING	FIREWALL	DMZ	USER	REMOTE ACCESS	
INTERNET ACCESS CONTROL PLANNING URL FILTER		es SavedAgain	-	ntrol plar	nning.		
	Gateway	Time 24/	/03/2017 - 20	):29:21 (U	TC -04:0	0)	

- 1. Log in to the web GUI.
- 2. Click on Access Control.
- 3. Select the Parental Control tab.

#### Limit Internet Access times

- 1. Under Internet Access Control Planning, click on All devices, or the selected device.
- 2. Click and drag across a block of time during which you want to limit Internet access, or click on Deny next to a day to block the entire day.
- 3. Click Apply.

Access Contro	(Connected DHCP (192.168.15)
PARENTAL CONTROL	RT FORWARDING PORT TRIGGERING FIREWALL DMZ USER REMOTE ACCESS
INTERNET ACCESS CONTROL PLANNING URL FILTER	Internet access control planning         All devices       Tom's Computer       Janet       Janets-iPad <ul> <li>Click and drag on schedule bars below to select desired time.</li> </ul> Week Time       Allowed       Denied       Mixed       Deny all       Allow all         Slots       Allowed       Allowed       Denied       Mixed       Deny all       Allow all
	Oh 4h 8h 12h 16h 20h 24h Reset a full day Sunday
	Monday Allow Allow
	Tuesday Deny Allow Deny
	Wednesday Allow Thursday Deny Allow
	Friday Deny Allow
	Saturday Deny Allow
	Gateway Time         27/03/2017 - 16:43:08 (UTC - 04:00)           Cancel         Apply

#### **Block Web Sites**

- 1. Under Site Blocking, click URL Filter.
- 2. Type or copy/paste website address you wish to block.

Access Cont	rol					Connected DHCP	9 ( 192.168.1.5)	
PARENTAL CONTROL	PORT FORWARDING	PORT TRIGGERING	FIREWALL	DMZ	USER	REMOTE ACCESS		
INTERNET ACCESS CONTROL PLANNING	URL Filt	er						
URL FILTER	Add Ac	estrictions on Web sit	es will apply t	o all conr	nected dev	vices.		
		Enable		<b>Internet</b> e no url f	: <mark>Link</mark> ïltering ru	ıles	Options	
						C	Cancel Apply	

3. Click Add Address, then click Apply.

#### NOTE:

Entering a site on the blocked sites list prohibits **all** devices connected to your network from accessing the site at all times of the day.

#### Setting up your Guest Network

Provide guests with Internet access while limiting their access to local resources by setting up a separate guest wireless network.

- 1. Log in to the web GUI.
- 2. Click on the Guest Stations icon in the network (2.4 GHz or 5 GHz) for which you want to configure Guest network access. For the convenience of guests, configure Guest network access on both Wi-Fi networks.



3. In the Basic tab, enable guest access by sliding the enable network wireless tab to ON.

WiFi 2.4GHz	- Guest A	CCESS
BASIC STATS	ADVANCED	MAC FILTER
Basic	_	
Enable 2.4GHz Wirel	ess	OFF
Status	DOWN	
		Cancel Apply

The Basic options for the network name and channel and the Security options will display.

BASIC STATS	ADVANCED MAC FILTER		
Basic			
Enable 2.4GHz Wirel	ess ON		
Status	UP		
SSID	MySpectrumWiFiXX-2G-Guest	✓ Visible	en kinge Senne oge
Channel Selection	AUTO • Current Channel: 6		
Security			
Security	WPA2 Personal		63 character password. The s can not be used: \$ ; ' ` & <> " \
Password	Welcome!		
			Cancel

- 4. In the SSID field, the guest network name will appear with your network name-Guest.
- 5. Select a channel for the guest network, or leave at the default AUTO setting.
- 6. In the Security section, enter a password for the guest network password in the Password field.
- 7. Click Apply.

# Chapter 3: USB Sharing

The router allows you to share storage and media files as well as printers and multi-function devices with other users on your network. This chapter will provide instruction on how to:

- Share files using a USB storage device
- Share a printer or multi-function device

# **USB** Storage

Files can be shared within your network by connecting a USB storage device (e.g. flash drive, external hard drive, etc.) to your router. All users connected to your network will be able to view, add, modify, and delete any files on your storage device.

The F5260 router supports USB 2.0. The following file systems are supported: FAT16, FAT32, NTFS, Ext2, Ext3, HFS, HFS+. Note that some file systems function as read only depending on the permissions configured on your storage device.

#### Connecting a Storage Device

To connect a USB hard drive or flash drive, attach it to the USB port located on the side panel of the router. The USB indicator light will turn on when the device is recognized.



You may need to refresh your screen to see the connected USB device under the USB icon in the dashboard. Select Click to refresh on your dashboard if needed.

#### WARNING:

To safeguard your data, ensure that you:

- Always keep a second copy (backup) of all data.
- Stop the USB storage device **BEFORE** removing it from your router.

#### Enabling File Sharing

Router Settings		Connected DHCP (192.168.1.2)	<u>ሰ</u>
DEVICE INFO DHCP LED CO	ONTROL DYNDNS ROUTE	MEDIA MAINTENANCE	
Media			
	nd allows to stream Audio/Video con	t with other computers in your network. The DLNA protocol ttent. The second option allows to share any type of files with	
😌 DLNA	OFF	Settings	
		Cancel Apply	
모모 File Sharing	ON		
No conten	it is available right now, please plug a	a hard disk or a pen drive to your gateway. Cancel Apply	
L			_

File sharing is enabled by default. Should you need to manually enable it:

- 1. Log in to the web GUI.
- 2. Click on Router Settings.
- 3. Select the Media tab.
- 4. In the File Sharing section, slide the tab to ON.
- 5. Click Apply.

#### **Enabling Media Sharing**

Enabling DLNA (Digital Living Network Alliance) allows you to play media files such as pictures, music, and movies through media devices such as game consoles, mobile video players, and other network connected devices. The DLNA is off by default.

#### To enable the DLNA:

- 1. Log in to the web GUI.
- 2. Click on Router Settings.
- 3. Select the Media tab.
- 4. In the DLNA section, slide the tab to ON.
- 5. Click Apply.

#### Safely Disconnecting a Storage Device

#### WARNING:

To safeguard your data, ensure that you:

- Always keep a second copy (backup) of all data.
- Stop the USB storage device **BEFORE** removing it from your router.

To safely disconnect a USB storage device from your router, wait at least 5 minutes after connecting a USB storage device before ejecting it from your drive.

#### To safely disconnect a USB storage device from your router:

- 1. Log in to the web GUI.
- 2. Under the USB icon, select the device you want to eject.
- 3. Select Device Info, then click on Eject.

JSB Device				Connected DHCP (192.168.15	D
DEVICE INFO MASS	STORAGE				
Device Info					
Status	Connected				
Eject device	Eject	Force to eje	ct		
Port	Port 2				
Name	Lexar				
Device type	STORAGE				
Manufacturer	XEROX CORPORA	TION			
Partition list	Partition	File System	Size	Used	
	/dev/sdf1	FAT32	14.90 Gb	0	

- 4. You will be brought back to the dashboard, and the device will no longer appear.
- 5. If the Eject button does not work, select the Force to eject checkbox. Then click on the Eject button again.

# Access Shared Files

If you wish to access USB storage devices that are connected to your router, follow the instructions below according to your operating system.

#### For Windows

- 1. Connect a USB storage device to your router's USB port.
- 2. Open the File Explorer.
- 3. Enter \\192.168.1.1 in the address bar. Your window will now show your connected USB storage device.

💻   📝 🔜 🖛   192.168.1.100						- 0	$\times$
File Home Share View							^ <b>?</b>
Image: Pin to Quick     Copy       Pin to Quick     Copy       access     Paste       Clipboard	Move Copy to * Copy Organize	New item *	Properties • Open • Distance • History Open	Select all Select none Invert selection Select			
← → ∽ ↑ 💻 > Network > 192.168	1.100				ٽ ~	Search 192.168.1.100	Q
<ul> <li>F5260 Sagemcom screenshots</li> <li>native</li> <li>creative Cloud Files</li> <li>OneDrive</li> <li>This PC</li> <li>Desktop</li> <li>Documents</li> <li>Downloads</li> <li>Music</li> </ul>	Î	Lexar					

#### WARNING:

To safely disconnect a USB storage device, ensure that you follow the directions outlined in this manual. It is your responsibility to create data backups prior to using USB storage devices with your wireless router.

#### For Mac

- 1. Connect a USB drive to your router.
- 2. On your Mac, click on Go, then Connect to Server.
- 3. Type smb://192.168.1.1 under Server Address.
- 4. Click Connect.
- 5. You will be asked for your Mac password. Enter the password and click Connect.

- 6. A window will appear with the contents of your USB drive.
- 7. You can locate the USB storage device under Computer.

#### WARNING:

To safely disconnect a USB storage device, ensure that you follow the directions outlined in this manual. It is your responsibility to create data backups prior to using USB storage devices with your wireless router.

### **Printer Sharing**

Printers may be shared within your network by connecting a USB printer device to your router. All users connected to your network will be able to use the device attached to your router.

#### **Connecting a Printer**

Printer sharing is enabled by default. To connect a printer, attach it to the USB port located on the side panel of the router. The USB indicator light will turn on when the device is recognized.

#### NOTE:

Check your printer's specifications to ensure that it supports IPP/1.1 as not all USB printers support this protocol.

Ensure the printer driver supports your operating system.

To ensure that your printer driver is working properly on a PC, you can connect the printer to the PC directly before attempting to install the printer over the network.

#### Configuring a Printer for Windows XP

- 1. Start the Add Printer Wizard:
  - Click Start.
  - Select Settings  $\rightarrow$  Printers and Faxes  $\rightarrow$  Add Printer. OR
- 2. Select Control Panel  $\rightarrow$  Printers and Faxes  $\rightarrow$  Add Printer.
- 3. Choose "A network printer, or a printer attached to another computer."
- 4. Click Next.



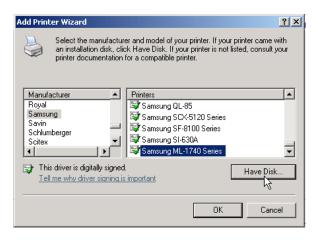
- 5. Choose "Connect to a printer on the Internet or on a home or office network."
- 6. Enter the URL: http://192.168.1.1:631/IPP.
- 7. Click Next.

The specific URL may vary for different models of printer. Refer to printer manufacturer's documentation. Some common printer URLs are:

- http://192.168.1.1:631/
- http://192.168.1.1:631/IPP/
- http://192.168.1.1:631/IPP/port1

#### NOTE:

This step will fail if your printer is not connected or does not support IPP. You may also have to power-cycle your printer when changing USB hosts. 8. Choose the applicable printer driver. Click OK.



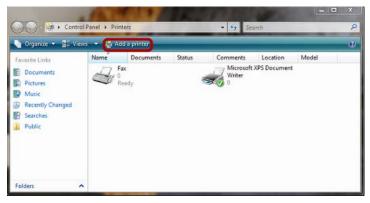
If the printer was previously installed on this PC, then the driver should appear in the list under the proper manufacturer and printer name.

If you don't see your printer, check the bottom of the list for your manufacturer. Printers are not always listed alphabetically.

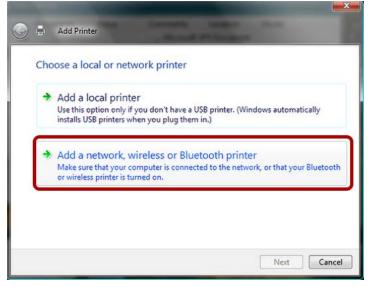
- 9. If your driver does not appear, you will need to locate the correct driver and click Have Disk to install it.
- 10. (Optional). You can choose to set this printer as your system Default Printer.
- 11. Click Next.
- 12.If everything is configured correctly, the Wizard will display the message, "You have successfully completed the Add Printer Wizard." Click Finish to complete.

#### Configuring a Printer for Windows 7

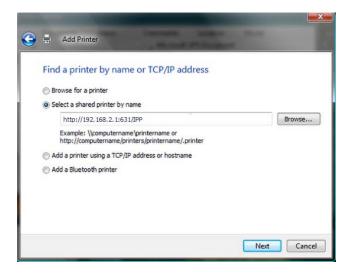
- 1. Start the Add Printer Wizard:
  - Click Start.
  - Select Devices and Printer  $\rightarrow$  Add printers & scanners. OR
- 2. Select Control Panel  $\rightarrow$  Devices and Printer  $\rightarrow$  Add a printer.



**3.** Choose "Add a network, wireless or Bluetooth printer." Click Next.



- 4. Skip the search by clicking "The printer that I want is not listed."
- 5. Choose "Select a shared printer by name."
- 6. Enter the URL: http://192.168.1.1:631/IPP.
- 7. Click Next.



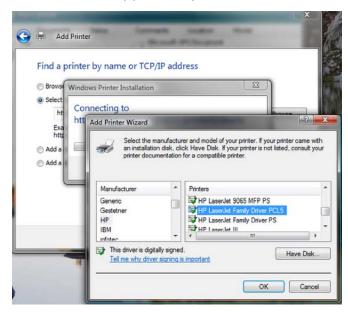
The specific URL may vary for different models of printer. Refer to printer manufacturer's documentation. Some common printer URLs are:

- http://192.168.1.1:631/
- http://192.168.1.1:631/IPP/
- http://192.168.1.1:631/IPP/port1

NOTE:

This step will fail if your printer is not connected or does not support IPP. You may also have to power-cycle your printer when changing USB hosts.

8. Choose the applicable printer driver. Click OK.



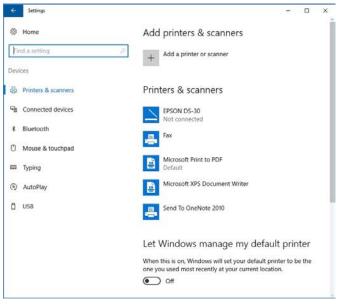
If the printer was previously installed on this PC, then the driver should appear in the list under the proper manufacturer and printer name.

If you don't see your printer, check the bottom of the list for your manufacturer. Printers are not always listed alphabetically.

- 9. If your driver does not appear, you will need to locate the correct driver and click Have Disk to install it.
- 10. (Optional). You can choose to set this printer as your system Default Printer by selecting the checkbox next to "Set as default printer." Click Next.
- 11. If everything is configured correctly, the Wizard will display the message, "You have successfully completed the Add Printer Wizard." Installation can be verified using the "Print Test Page" button. Click Finish to complete.

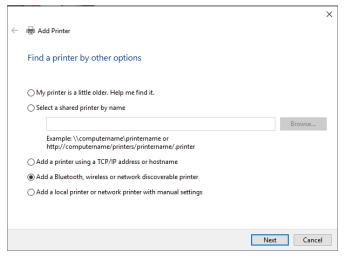
#### Configuring a Printer for Windows 10

- 1. Click Start, then go to settings 🤷
- 2. Select Devices and Printer  $\rightarrow$  Add printers & scanners.



OR

- 3. Select Control Panel  $\rightarrow$  Devices and Printer  $\rightarrow$  Add a printer.
- 4. Select "Add a Bluetooth, wireless or network discoverable printer." Click Next.



- 5. Skip the search by clicking "The printer that I want isn't listed."
- 6. Choose "Select a shared printer by name."

	-	×
÷	i Add Printer	
	Find a printer by other options	
	○ My printer is a little older. Help me find it.	
	Select a shared printer by name	
	http://192.168.1.1:631/ Browse	
	Example: \\computername\printername or http://computername/printers/printername/.printer	
	○ Add a printer using a TCP/IP address or hostname	
	○ Add a Bluetooth, wireless or network discoverable printer	
	○ Add a local printer or network printer with manual settings	
	Next Cancel	

- 7. Enter the URL: http://192.168.1.1:631/IPP.
- 8. Click Next.

The specific URL may vary for different models of printer. Refer to printer manufacturer's documentation. Some common printer URLs are:

- http://192.168.1.1:631/
- http://192.168.1.1:631/IPP/
- http://192.168.1.1:631/IPP/port1

NOTE: This step will fail if your printer is not connected or does not support IPP. You may also have to power-cycle your printer when changing USB hosts.

9. Choose the applicable printer driver, then click OK.

dd Printer Wizard			? ×
an installatio	n disk, cl	rer and model of your printer. If your printer o ick Have Disk. If your printer is not listed, co for a compatible printer.	
Manufacturer Hewlett Packard Hewlett-Packard HP IRM	^ ~ ~	Printers Pri	
This driver is digit <u>Tell me why drive</u>		Windows Update Hav	e Disk

If the printer was previously installed on this PC, then the driver should appear in the list under the proper manufacturer and printer name.

If you don't see your printer, check the bottom of the list for your manufacturer. Printers are not always listed alphabetically.

- 10. If your driver does not appear, you will need to locate the correct driver and click Have Disk to install it.
- 11. If everything is configured correctly, the Wizard will display the message, "You've successfully added 'your printer name' on 'IP address'." Click Next.

You've succes	sfully added HP-Photosmart on http://192.168.0.1:631
Printer name:	HP-Photosmart on http://192.168.0.1:631
This printer has be	een installed with the HP Photosmart C6200 series driver.
ms printer has be	centristaned with the Fire Protosman Co200 Series driver.

- 12.(Optional). You can choose to set this printer as your system Default Printer by selecting the checkbox next to "Set as the default printer."
- 13. Installation can be verified using the Print a test page button. Click Finish to complete.

🖶 Add Printer
You've successfully added HP-Photosmart on http://192.168.0.1:631
Set as the <u>default printer</u>
To check if your printer is working properly, or to see troubleshooting information for the printer, print a test page.
<u>P</u> rint a test page
Einish Cancel

#### Configuring a Printer (Mac)

- 1. In the "Print & Fax" dialog, click + to add a printer.
- 2. Select the IP tab.
- 3. Change the protocol to IPP.
- 4. Set address to http://192.168.1.1:631/IPP.
- 5. Set Queue name to (blank).
- 6. Under Print Using, choose "Select a device driver to use."



Name:	okeefe
Locatior	Auto Select
Print Usinç 🗸	Generic PostScript Printer
	Select a driver to use
	Other

The specific URL may vary for different models of printer. Refer to printer manufacturer's documentation. Some common printer URLs are:

- http://192.168.1.1:631/
- http://192.168.1.1:631/IPP/
- http://192.168.1.1:631/IPP/port

#### NOTE:

This step will fail if your printer is not connected or does not support IPP. You may also have to power-cycle your printer when changing USB hosts.

7. Locate and select your printer's specific driver. Click Add.

Name:	print.ccs.neu.edu
Location:	
Print Using:	Select a driver to use
	Q HP Laser (3)
	HP LaserJet Series PCL 4/5, 1.3
	$\sim$
	Add

8. If everything is in order, the printer will be listed. The status will read as "Idle" and will be lit green.

## Chapter 4: Administration

### Rebooting your Router

Occasionally, your router may encounter difficulties connecting to the Internet, and you may need to reboot your router. There are two ways you can do this:

- Through the web GUI
- Using the reset button

Router Settings					
DEVICE INFO DHCP	LED CONTROL DYNDNS ROUTE MEDIA MAINTENANCE				
RESETS	Resets				
BACKUP & RESTORE	Restart Gateway Restart				
SOFTWARE UPDATE	Restarting will take a few minutes, check leds on your gateway to follow status.				
INTERNET TIME (NTP)					
LOGS	Factory Settings Reset				
INTERNET UTILITIES	Factory reset will restore Gateway default options, you will lose all your changes.				
HEALTH CHECK					

### To Reboot from the Web GUI

- 1. Log in to the web GUI.
- 2. Click on Router Settings.
- 3. Select the Maintenance tab.
- 4. Click on the Restart button.

#### To Reset from the Router

1. The reset button is located on the left side panel of the router. Press and hold the button for less than 15 seconds, then release.

### Back Up and Restore Router Configuration

Should you ever reset your router to its factory defaults, any customized settings would be lost. Follow the directions below to backup and restore your router settings.

Router Settings				
DEVICE INFO DHCP	LED CONTROL DYNDNS	ROUTE	MEDIA	MAINTENANCE
RESETS	Backup & Resto	re		
BACKUP & RESTORE	Backup Configuration			
SOFTWARE UPDATE				
INTERNET TIME (NTP)	Choose File			
LOGS				
INTERNET UTILITIES	Restore Configuration			
HEALTH CHECK				

#### Back Up Router Configuration

- 1. Log in to the web GUI.
- 2. Click on Router Settings.
- 3. Select the Maintenance tab, then select Backup & Restore.
- 4. Click on Backup Configuration.

#### **Restore Router Configuration**

- 1. Log in to the web GUI.
- 2. Click on Router Settings.
- 3. Select the Maintenance tab, then select Backup & Restore.
- 4. Click on Choose File, then browse to the file containing the backup configuration.
- 5. Click on Restore Configuration.

## Upgrade Router's Firmware

The F5260 router automatically searches and installs upgrades which may add features or fix issues in your router.

#### **IMPORTANT:**

While the firmware is upgrading, the Power indicator light will turn a solid red. Do NOT interrupt the upgrade process as it may permanently damage the router.

Use the following instructions to manually upgrade the firmware if required.

Router Settings							
DEVICE INFO DHCP	LED CONTROL	DYNDNS	ROUTE	MEDIA	MAINTENANCE		
RESETS	Software	Update					
BACKUP & RESTORE					from your ISP. image file.		
SOFTWARE UPDATE	Step 2 - Click the 'Browse' button to locate the image file.           Software uppare         Step 3 - Click the 'Update' button to upload the new image file.						
INTERNET TIME (NTP)	NOTE: T	he Update pro	ocess takes ab	out 2 minut	es to complete, a	nd your gateway will reboot.	
LOGS	Firmware Ve	rsion: SG9C12	0074				
INTERNET UTILITIES	Type of upgra	de:	FIRMWARE		•		
HEALTH CHECK	Choose File	No file chosen			Update		

- 1. Log in to the web GUI.
- 2. Click on Router Settings.
- 3. Select the Maintenance tab, then select Software Update.
- 4. Verify that the Type of upgrade field is correct for you update.
- 5. Choose File, and browse to the file location.
- 6. Select the file, then click on Update.

## **Restore Factory Defaults**

There are two ways to restore factory defaults:

- Through the web GUI
- Using the reset button on the router

#### CAUTION:

Restoring Factory Defaults will erase customized router settings. Ensure that you backup customized settings before continuing.

### From the Web GUI:

- 1. Log in to the web GUI.
- 2. Click on Router Settings.
- 3. Select the Maintenance tab, then Backup & Restore.
- 4. Click on Choose File, then browse to the file containing the factory settings.
- 5. Select the file, the click on Restore Configuration.

#### From the Router:

- 1. Locate the reset button on the left side panel of the router.
- 2. Press and hold the button for 15 seconds or more for factory reset.
  - The Power indicator light on the right-hand side of the front of the router will turn off to indicate that the factory reset function is being performed.
  - The router will then reboot to complete the factory reset.

## Chapter 5: Troubleshooting

This chapter provides information on how to resolve some common problems you may encounter with your router.

### Problem 1: Indicator lights are not turning on.

There are a number reasons as to why an indicator light would be inactive. Review the icons below to resolve issues you may be experiencing.



The Power indicator should be a solid green when the router is powered on. If the Power indicator light is off:

- Check the Power Switch on the back panel of the router and ensure that it is switched on.
- Check the provided Power Adapter. If it is plugged in and there is power running through it, then its indicator light should be a solid green.
- Check the electrical outlet that the Power Adapter is plugged into to see if it is providing power. You can check this by plugging another device into it.



The USB indicator light is off by default. It will only turn on if a USB device is connected to your router. If the USB indicator light is off and you have a USB device attached to it:

- Check your USB device and ensure that it is powered on and it supports USB 2.0 or USB 1.1.
- For printers: Unplug and re-plug the printer. Some printers need to be turned on and off after changing the hosts to which they are connected. If it remains unchanged, check to ensure that the printer supports IPP (Internet Printing Protocol), which is required to share the printer within your network.
- For storage devices: Unplug and re-plug the device. Some disk drives require external power to connect by USB. Should this be the case, ensure that your drive is connected.
- Otherwise, please ensure that your device is not drawing more than the maximum current allowed by the USB 2.0 standard.



The WPS indicator light is off by default. It will only turn on if you have enabled Wi-Fi Protected Setup on your network through the web GUI. Note that the WPS light applies to both 2.4 GHz and 5 GHz according to which is enabled.

Refer to the instructions on page 20 for how to enable the WPS.



The Wireless (Wi-Fi) indicator light will turn on when the wireless network is ready for use. If the Wireless indicator light is off:

Log in to the web GUI. Check to see that one or more of the wireless networks are turned on. Refer to the instructions on page 17 for how to turn on your Wi-Fi.



The LAN indicator light is off by default. It will turn on if you plug any device into the LAN Ethernet ports located on the back of the router. If the Wireless indicator light is off and you have a device attached:

Check the Ethernet cable attaching the device to the router and ensure that they are securely fastened. If both ends are secure, try replacing the cable.



The WAN indicator light should be a solid green when the router is connected to the modem.

- If the indicator light is off, check that both ends of the Ethernet cable connecting the router to the modem is securely fastened. If both ends are secure, try replacing the cable.
- If the indicator light is red, reboot your modem and wait a few minutes. Some ISPs require that the MAC address of your router is registered in their portal. Refer to your ISP.
- If the indicator light is green but there is still no Internet access, restart your network. Check the WAN IP address of your router to see if it registers as 192.168.100.x. If this is the case, check your modem as it may have difficulties contacting the network.

### Problem 2: The Internet stopped working.

Try one of the following solutions:

- 1. Check to see if your Wi-Fi signal is on. If it is off, log in to web GUI and check that your wireless network is enabled.
- 2. Restart your computer and attempt to reconnect to your Wi-Fi.
- 3. Check cables.
  - Check and tighten the coaxial cable connection from the wall to the back of your modem. Verify that the coaxial connectors are not damaged at each end. The connector's metal pins should be intact and straight.
  - Ensure that one end of the Ethernet cable is plugged into the Ethernet port on the back of the modem and that the other end is connected to the WAN/Internet (yellow) port on the back of your router.
- 4. If you still cannot reconnect, restart your network.
  - Turn both the modem and the router off. If you are using a battery backup, you will also need to disconnect the battery from the modem.
  - Wait 2 minutes.
  - Turn the modem on. Wait two minutes.
  - Turn the router on. Wait two minutes.
- 5. If you still cannot connect, refer to your ISP.

### Problem 3: The Internet is slow.

Try one of the following solutions:

- 1. Reboot your router. Refer to page 41 for instructions.
- 2. Check your Wi-Fi band. Most devices including your router work on the 2.4 GHz band (e.g. microwave ovens, baby monitors, and other electronic devices). Reposition your router away from other electronic devices to avoid interference.
- 3. On your device, if you see the network name ending in -5G, your device is 5GHz-capable. Connecting to the 5 GHz network may provide a better experience.
- 4. Change the Wi-Fi channel used on your device. Refer to page 19 for instructions.
- 5. Reposition your device to be within 10 feet of your router. Connection speed decreases as you move farther away from the router. By repositioning your device, you can determine whether the performance is related to wireless range.

### Problem 4: The Wi-Fi signal drops.

Check to see if another device is using the 2.4 GHz band or a material such as glass, water, or metal are causing interference. If so, reposition your router away from the item. Refer to Router Positioning on page 7.

### Problem 5: Cannot connect wireless device to router.

Try one of the following solutions:

- 1. Ensure that your device's Wi-Fi is enabled and that the Wi-Fi light is green. If it is not, refer to page 17 for information on how to enable your Wi-Fi.
- 2. Ensure that your device supports WPA2 encryption. If not, refer to page 19 to change the encryption mode.
- 3. Verify that you are connecting to the correct network by checking the SSID (name of network) and its password.

### Problem 6: Locked out of the Web GUI.

1. Refer to page 44 on how to restore factory defaults on your router.

Then to log in to the web GUI, you will use the default username and password listed on the router label.

2. Refer too page 16 to change your local access password.

# Appendices

## Appendix A: Technical Specifications

## Sagemcom F@st 5260 Specifications

Model Name	Sagemcom F@st 5260				
Ethernet Port Speed	IEEE 802.3 Ethernet: 10-BASE-T, 100-BASE-T, 1000-BASE-T				
Wireless Standards	5 GHz: IEEE 802.11ac 2.0, 802.11n, 802.11a				
	2.4 GHz: IEEE 802.11n, 802.11g, 802.11b				
	2400 MHz – 2483.5 MHz				
Wireless Frequencies	5150 MHz to 5350 MHz				
	5470 MHz-5850 MHz (excluding 5600 MHz–5650 MHz)				
Wireless Security Support	WEP, WPA, WPA2, WPA2-Enterprise with RADIUS				
Ports	Power, USB, Ethernet WAN, Ethernet LAN (1-4)				
Buttons	Reset, Wi-Fi Protected Setup, Power Switch				
LEDs	Front: WAN/Internet, LAN/Ethernet, Wi-Fi, Wi-Fi Protected Setup, Power				
	Back: Internet WAN, Ethernet LAN (1-4)				
UPnP	Supported				
DLNA	Supported				
Storage File System Support	FAT16, FAT32, NTFS, Ext2, Ext3, Hfs, Hfs+				
Printer Protocol	IPP				
Browser Support	Internet Explorer 8 or higher, Firefox 26 or higher, Chrome 32 or higher, and Safari 4 or higher				

### Sagemcom F@st 5260 Physical Characteristics

Dimensions	8.7" x 2.6" x 8.1" (220 x 65.4 x 206 mm)
Weight	1.17 lbs (529 g)
Power	Input: 100 V to 120 V ~60 Hz Output: 12 VDC @ 2.5 A
	Temperature 32°F to 104°F (0°C to 40°C)
Environmental Characteristics	Relative humidity 20% to 90%, non-condensing
	Altitude 6562 ft (2000 m)

### Appendix B: Notification of Compliance

#### Federal Communications Commission (FCC) Statements

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference.
- 2. This device must accept any interference received, including interference that may cause undesired operation.

#### **Modifications**

You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

FCC Responsible Party:

Sagemcom USA LLC 14651 N. Dallas Parkway, Suite 900 Dallas, Texas 75254 Phone: 972-674-4100

#### **Radio Frequency Interference Statement**

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1. Reorient or relocate the receiving antenna.
- 2. Increase the separation between the equipment and receiver.
- 3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 4. Consult the dealer or an experienced radio/TV technician for help.

#### FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This device produces radio frequency energy in the 2.4 GHz and 5 GHz spectrums. The antenna must be positioned to keep a minimum distance of 20 cm (0.65 ft) from the radiating element to any nearby person.