

# Landing Page

The new landing page at DiamondResorts.com has it's options consolidated to 6 major areas:

- Vacation Offers
- Vacation Ownership
- Rental Specials
- Resorts within THE Club®
- The Diamond Difference
- Members Login

The screenshot shows the Diamond Resorts International website landing page. At the top right, the phone number 1 877.374.2582 and flags for the US, UK, and EU are visible. The navigation menu includes: Vacation Offers, Vacation Ownership, Rental Specials, Resorts Within THE Club®, The Diamond Difference, and Member Login. On the left, there is a 'Hot Vacation Deals' search form with fields for 'Select location', 'Distance from resort', 'Arrival', and 'Departure', a checkbox for 'My dates are flexible', and a 'Search now' button. Below the search form is a video player showing people at a resort. To the right of the video is a large promotional banner for 'Las Vegas \$99 two night vacation' with a night view of the city. The main content area features the 'Home' link, the 'Diamond Resorts International®' logo, and a paragraph of text describing the company's global presence and services. Below this is a quote: 'Annually, nearly 1.4 million owners, members and guests enjoy the simplicity, choice and comfort Diamond Resorts International® offers through our branded hospitality experience.' On the right side, there is a 'NEW!' banner for 'Britain' featuring a red double-decker bus and a 'Flash FlipBook' viewer. Below that is a 'THE Club® Select' banner with a beach scene and a 'more info' button. At the bottom, there is a footer with links for Home, Member Area, Resorts Within THE Club®, The Diamond Difference, Special Travel Offers, Careers, News, Member Forums, and FAQs. There are also language selection flags, a 'Feedback' link, and a copyright notice for 2009 Diamond Resorts Holdings, LLC.

Other quick links direct to Hot Vacation Deals, The Sampler and THE Club® Select as well as current Diamond Resorts International® (DRI) news stories. Footer links provide additional access to Member Forums and FAQs.

# Landing Page



The landing page at DiamondResorts.com has a multitude of options available, however the most frequently sought option an existing owner or member of THE Club® is looking for is to login for account information or start planning the next vacation.

Login to the Members Area(3)

1 877.374.2582

**DIAMOND RESORTS INTERNATIONAL**

Vacation Offers | Vacation Ownership | Rental Specials | Resorts Within THE Club® | The Diamond Difference | **Member Login**

Hot Vacation Deals

Select location

Distance from resort

Arrival

Departure

My dates are flexible

Search now

Las Vegas \$99 two night vacation

Home

**Diamond Resorts International®**

Diamond Resorts International®, with global headquarters in Las Vegas, Nev., is one of the largest vacation ownership companies in the world with nearly 150 branded and affiliated resorts and more than 23,000 guest beds in 21 countries with destinations throughout the continental United States and Hawaii, Canada, Mexico, the Caribbean, Europe, Asia, Australia and Africa. Offering simplicity, choice and comfort to more than 380,000 owners and members through the branded hospitality service of more than 5,500 team members worldwide, Diamond Resorts International® is dedicated to providing its guests with effortless and relaxing vacation experiences every time, for a lifetime.

Annually, nearly 1.4 million owners, members and guests enjoy the simplicity, choice and comfort Diamond Resorts International® offers through our branded hospitality experience.

NEW! Read

DIAMOND RESORTS INTERNATIONAL

Britain

Castles of County Clare

buses, boats & botanicals

Flash FlipBook PDF

Member Area | Resorts Within THE Club® | The Diamond Difference | Special Travel Offers | Careers | News | Member Forums | FAQs

Feedback

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# Landing Page

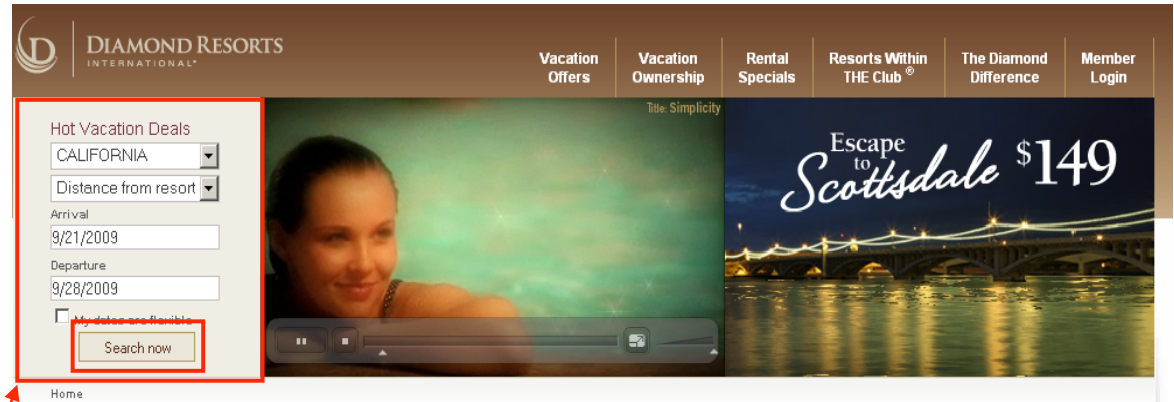


## Main Screen

**Hot Vacation Deals** provides the ability to search for Rental availability. To make reservations using points, this featured is not used, continue to navigate into the **Member Login** area.

Members can search for rental availability by selecting the region or resort, and submitting their desired arrival and departure dates. If the dates are flexible, the search will expand to 7-day window of the entered dates.

After reviewing the availability results, booking is as simple as hitting "Book IT!"



### Select A Room

Click on the "Book IT!" button next to the room you wish to reserve.

Standard Room Rates and Availability

Room Type	Arrival Date	Dept. Date	Total Cost	
<b>Lake Tahoe Vacation Resort</b>				
1 Bedroom	09/21/2009	9/28/2009	<a href="#">\$1,502.76</a>	<input type="button" value="Book IT!"/>
Studio	09/21/2009	9/28/2009	<a href="#">\$1,213.80</a>	<input type="button" value="Book IT!"/>
Studio	09/21/2009	9/28/2009	<a href="#">\$1,337.00</a>	<input type="button" value="Book IT!"/>
<b>Marquis Villas Resort</b>				
1 Bedroom	09/21/2009	9/28/2009	<a href="#">\$1,112.27</a>	<input type="button" value="Book IT!"/>
2 Bedroom	09/21/2009	9/28/2009	<a href="#">\$1,458.77</a>	<input type="button" value="Book IT!"/>

# Authenticating Username and Password



Home > Login

## Login

Enter your username and password below to login to the secure member area of DiamondResorts.com.

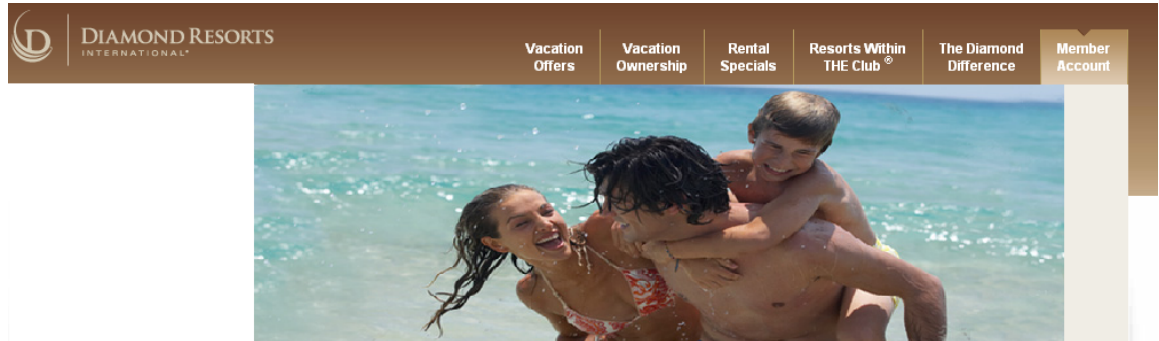
Register

Username:

Password:

[Forgot Username or Password?](#)

At the time of establishing any new membership, as a courtesy a default username and password is established and then mailed. If at any time you do not have this information, you can always retrieve this information using the **Forgot Username or Password** tools. If you do not participate in THE Club ® and wish to login as a Diamond owner, the registration process can authenticate your information and setup credentials.



# Member Area



## Forgot Username or Password

When Member Area is selected and guest does not remember their username or password, they can access that here.

Home > Login

### Login

Enter your username and password below to login to the secure member area of DiamondResorts.com.

Register

Username:

Password:

[Forgot Username or Password?](#)

To obtain the username, the guest must verify 2 of 5 pieces of information from their membership account.

### Forgot Username - Secure Member Validation

We need to verify your membership. Please enter any 2 fields.

Member #:	<input type="text"/>
Customer # (ex 9-1234567):	<input type="text"/>
Contract / Account #:	<input type="text"/>
Loan ID:	<input type="text"/>
Home Phone (No Dashes):	<input type="text"/>

Diamond Resorts International® Privacy Promise



# Member Area



## Forgot Username or Password

When account information has been verified, the Username recovery will appear.

### Username Recovery

#### You have successfully recovered your Username

Beverly A. Oloughlin, you have recovered your Username. You will use it each time you log on to DiamondResorts.com. Protect your Username and Password as you would other sensitive information. A notification has been sent to the e-mail address on file.

**Username:** DIAMOND1

[Return to log on](#)

Need expert help?



Contact us at

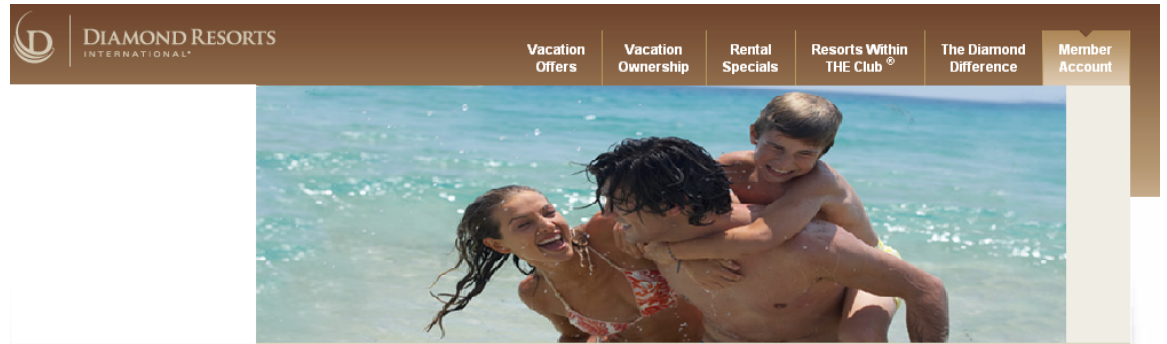
1.877.DRI.CLUB  
1.877.374.2582

# Member Area



## Forgot Username or Password

To obtain their password, the guest will need to supply their username and their password will be emailed to the email address on file.



Home > Login

### Login

Enter your username and password below to login to the secure member area of DiamondResorts.com.

Register

Username:

Password:

[Forgot Username or Password?](#)

### Secure Member Validation

Please type in your username and click the "Get Password" button.  
Your password will be sent to the e-mail address we have in our records.

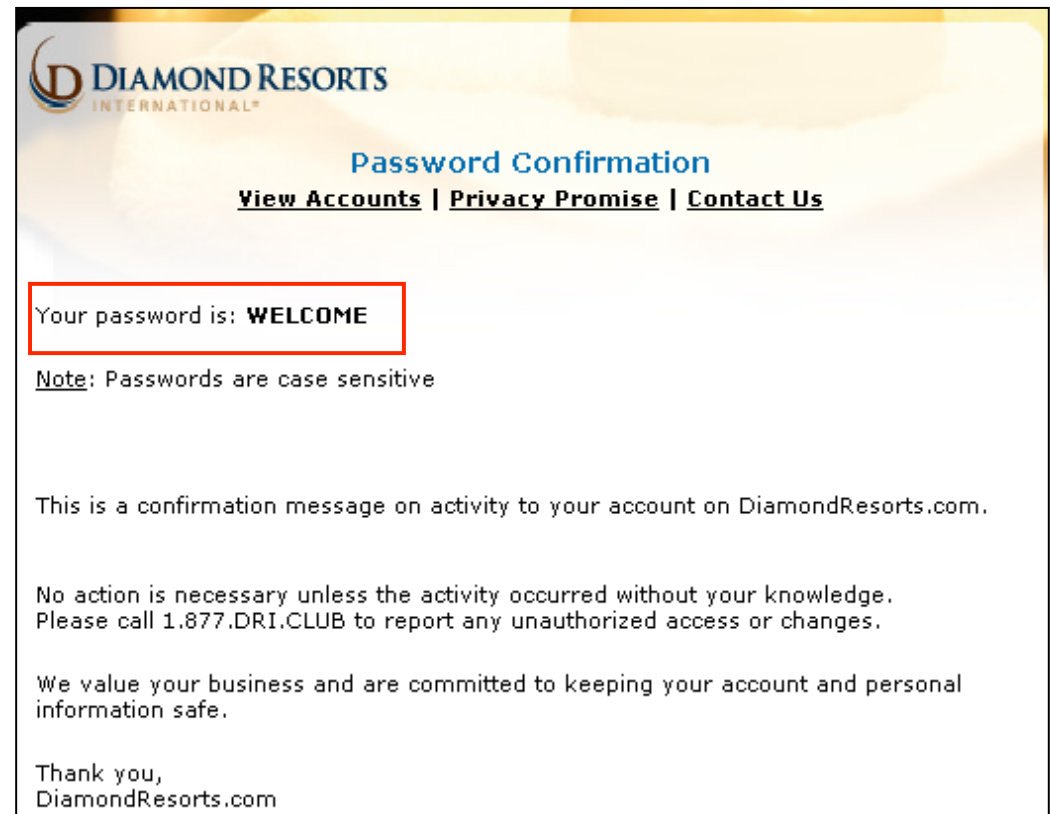
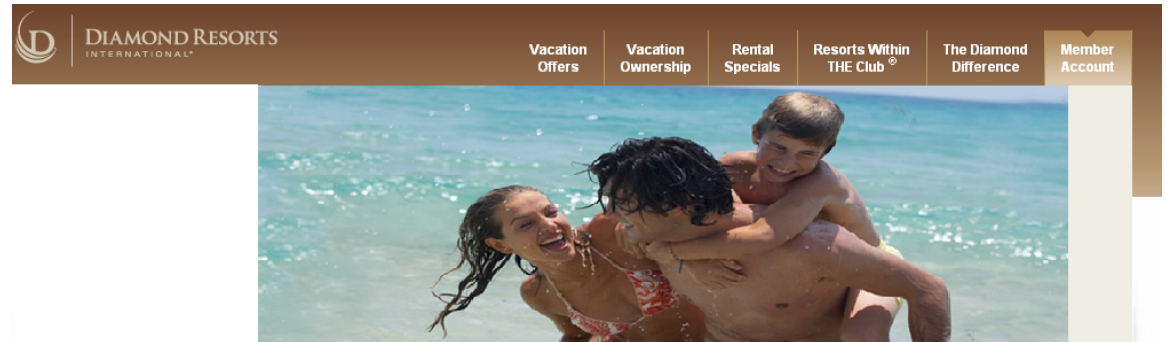
Username:

# Member Area



Forgot Username or Password

The following is an example of Password Confirmation email notification.





# Member Area



## Initial Login Page

The member area provides quick links to: Member Area, Account Overview, Accounts, Book Online, Diamond Selections<sup>SM</sup>, Save Points, Buy Points, Preferences, and Travel.

Also, brief descriptions of each are defined.

**DIAMOND RESORTS INTERNATIONAL**

Vacation Offers | Vacation Ownership | Rental Specials | Resorts Within THE Club® | The Diamond Difference | Member Account

### Account Snapshot

Customer Number: 28-15  
2009 Points: 1,500  
2010 Points: 9,000  
Member Number: 17  
Member Since: 1/1/2008  
Type: DRI US Member  
Association  
Level: Valued Club Member

Home > Member Area

Logout

### Member Area

**Account Overview**  
Check out your reservations for upcoming vacations and view your contract and loan details.

**Accounts**  
View paperless statements and make payments on your account dues.

**Book Online**  
Search availability, review vacation plans and plan your next getaway with a click of a button.

**Diamond Selections<sup>SM</sup>**  
2009 Diamond Selections<sup>SM</sup> member benefits booklet  
Exclusive benefits for members of THE Club®.

**Save Points**  
Plan for that dream vacation you want to take next year.

**Buy Points**  
Increase your vacation ownership value and flexibility with more points.

**Preferences**  
Update your personal information.

**Global Points Directory**  
View the 2009/2010 points values for destinations worldwide. [Click here](#) to open a PDF.

# Member Area



## Book Online

**Feature Destinations** is a new website addition, where we showcase resorts with ready availability.

Each of the featured resorts display their availability date ranges.


Each of the featured resorts display the unit types available.

Featured Destinations
Point Saver 
Quick Search

There is no better time to explore the places you've always wanted to go, and THE Club® at Diamond Resorts International® is excited to showcase several destinations that embody the simplicity, choice and comfort you deserve on your next vacation.

**Flamingo Beach Resort**

Pelican Key, Simpson Bay 6 Billy Folly Road Phillipsburg, St. Maarten Netherlands Antilles



Endless stretches of powder white sand, swaying palms and clear blue water engulf breathtaking beaches. Saint Martin/Sint Maarten is a scuba diver's dream where you can windsurf, snorkel, hike and...

**Featured Dates: 01-Jun-2009 through 31-Dec-2009**


- 1 Bedroom Ocean Front
- Studio
- Studio Ocean View

[Resort Details](#)

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[Reserve Now](#)

[Map and Directions](#) | [Photo Gallery](#) | [Virtual Tour](#)



**The Historic Powhatan Resort**

3601 Ironbound Road Williamsburg, Virginia 23188 United States



You can feel the colonial spirit reverberating in Williamsburg, a 170-acre historic town restored to its original English condition.

The Historic Powhatan Resort offers a slice of colonial ...

**Featured Dates: 01-Jun-2009 through 31-Dec-2009**


- 1 Bedroom Upstairs
- 1 Bedroom Groundfloor
- 2 Bedroom Upstairs
- 2 Bedroom Lockoff
- 2 Bedroom Groundfloor
- 2 Bedroom Deluxe Upstairs
- 2 Bedroom Deluxe Groundfloor

[Resort Details](#)

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[Reserve Now](#)

[Map and Directions](#) | [Photo Gallery](#) | [Virtual Tour](#)



To exchange via Interval International please [click here](#).

To book a Featured Destination, click on "Reserve Now."



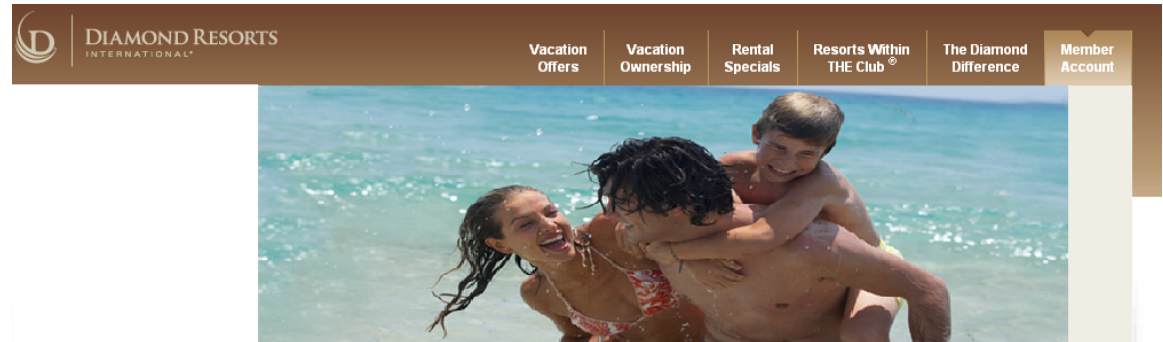
# Member Area

## Book Online

Point Saver offers 50% of points for week long reservations at many resorts within 59 days and within 30 days offers 50% off points for nightly reservations with 2-night minimum.

This search engine also has the ability to find other discounted offers that do not require arrival dates of 59 days or less by using the Date fields.

Point Range allows users to narrow down their search by defining the point values of the discounted availability.



Home > Member Area > Book Online Logout

Point Saver search is designed to allow members to search for resorts and dates for which discounted point rates are available.

### Point Saver

- Featured Destinations
- Point Saver** ⓘ
- Quick Search ⓘ

THE Club® membership gives you many opportunities to enjoy extra vacations by offering discounted rates using your points and this search tool will only identify those opportunities being offered at a discount. THE Club® offers 50% off points for week long reservations at many resorts within 59 days, and within 30 days offers 50% off points for nightly reservations for a two night minimum stay. In addition THE Club® each month through email announces additionally discounted points opportunities, so for notification subscribe within the Preferences - Mailings - Member News and Offers. This search feature will solely return discounted opportunities, so if you wish to see all availability (including point discounts) please use the Quick Search feature.

Destination:

Or, Choose by Activity:

Check In from:  to:  Nights:  Check Out from:

Point Range: Min:  Max:

Occupancy:

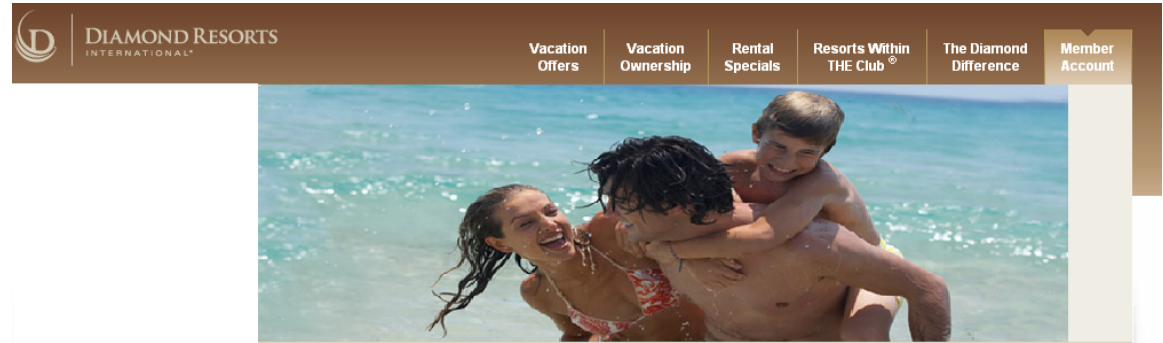
To exchange via Interval International please [click here](#).

# Member Area



## Book Online

Members can define the search by destination or activity.



Home > Member Area > Book Online Logout

### Point Saver

Featured Destinations Point Saver Quick Search

THE Club® membership gives you many opportunities to enjoy extra vacations by offering discounted rates using your points and this search tool will only identify those opportunities being offered at a discount. THE Club® offers 50% off points for week long reservations at many resorts within 59 days, and within 30 days offers 50% off points for nightly reservations for a two night minimum stay. In addition THE Club® each month through email announces additionally discounted points opportunities, so for notification subscribe within the Preferences - Mailings - Member News and Offers. This search feature will solely return discounted opportunities, so if you wish to see all availability (including point discounts) please use the Quick Search feature.

Destination: **ARIZONA**

Or, Choose by Activity:

Dates: **WASHINGTON**

Point Range:

Occupancy: **NETHERLANDS ANTILLES**

To exchange via Inter:

- VIRGINIA
  - Greensprings Vacation Resort - Williamsburg
  - The Historic Powhatan Resort - Williamsburg
- WASHINGTON
  - Blackbird Lodge - Leavenworth
  - Point Brown - Ocean Shores
  - The Sandcastle at Birch Bay - Blaine
- NETHERLANDS ANTILLES
  - ST. MAARTEN
    - Flamingo Beach Resort - Phillipsburg
    - Flamingo Beach Villas - Phillipsburg
    - Royal Palm Beach Resort - Cole Bay
- CANADA
  - Clock Tower - Whistler
  - Whiski Jack - Whistler

Destination: Select by Location

Or, Choose by Activity: **Select By Activity**

Dates: Beach   7  7/18/2009

Point Range:

Occupancy: 1



# Member Area



## Book Online

The search engines displays the availability results in a grid format with the discount rate.

You may sort the Availability Grid below by clicking on the column headers. Clicking on a header the first time will sort the Grid by that column in descending order, while clicking the second time will reverse the order. When the Grid is sorted by a column, a small arrow will appear next to it, indicating the sort order.

Region	Resort	Room Type (Occupancy)	Check-In	Check-Out	Discount	Points	
US - Arizona	Scottsdale Links Resort	1 Bedroom (4)	01-Aug-2009	05-Aug-2009	75%	600	
US - Arizona	Scottsdale Links Resort	1 Bedroom (4)	02-Aug-2009	06-Aug-2009	75%	400	
US - Arizona	Scottsdale Links Resort	1 Bedroom (4)	03-Aug-2009	07-Aug-2009	75%	400	
US - Arizona	Scottsdale Links Resort	2 Bedroom (6)	03-Aug-2009	07-Aug-2009	75%	600	
US - Arizona	Scottsdale Links Resort	1 Bedroom (4)	04-Aug-2009	08-Aug-2009	75%	600	
US - Arizona	Scottsdale Links Resort	2 Bedroom (6)	04-Aug-2009	08-Aug-2009	75%	900	
US - Arizona	Scottsdale Links Resort	1 Bedroom (4)	05-Aug-2009	09-Aug-2009	75%	800	
US - Arizona	Scottsdale Links Resort	2 Bedroom (6)	05-Aug-2009	09-Aug-2009	75%	1200	
US - Arizona	Scottsdale Links Resort	1 Bedroom (4)	06-Aug-2009	10-Aug-2009	75%	800	
US - Arizona	Scottsdale Links Resort	2 Bedroom (6)	06-Aug-2009	10-Aug-2009	75%	1200	
US - Arizona	Scottsdale Links Resort	1 Bedroom (4)	07-Aug-2009	11-Aug-2009	75%	800	
US - Arizona	Scottsdale Links Resort	2 Bedroom (6)	07-Aug-2009	11-Aug-2009	75%	1200	
US - Arizona	Scottsdale Links Resort	1 Bedroom (4)	08-Aug-2009	12-Aug-2009	75%	600	
US - Arizona	Scottsdale Links Resort	2 Bedroom (6)	08-Aug-2009	12-Aug-2009	75%	900	
US - Arizona	Scottsdale Villa Mirage	2 Bedroom (8)	01-Aug-2009	05-Aug-2009	50%	2700	
US - Arizona	Scottsdale Villa Mirage	Studio (4)	01-Aug-2009	05-Aug-2009	50%	1200	



# Member Area



## Book Online

Quick Search: A faster, more flexible search engine of real-time availability.

Home > Member Area > Book Online Logout

### Quick Search

Featured Destinations | Point Saver ⓘ | **Quick Search ⓘ**

Vacation planning made easy. Search availability, review vacation plans and plan your next getaway with a click.

Destination:

Or, Choose by Activity:

Display Results As:  ⓘ

Year:  Month:  Nights:

Check In:  Min:  Max:

Point Range:  Occupancy:

To exchange via Interval International please [click here](#).

This search method is designed to offer flexible parameters that allow members to search for:

- A large range of dates and resorts – for example, a year's worth of availability for a specific resort or region
- All available resorts for a specific travel month
- Flexible stay durations (i.e. not restricted to 7-night stays)

Members can also choose how to display the availability results:

- Color-coded availability calendar
- Sliding availability calendar to move the arrival date throughout the allowed range of booking and color-coded matrix results
- Standard grid that displays a list of available accommodations ("Classic" results from previous site version)



# Member Area



## Book Online

Quick Search enables availability inquiries by destination.

Home > Member Area > Book Online

### Quick Search

**Destination:**

Or, Choose by Activity:

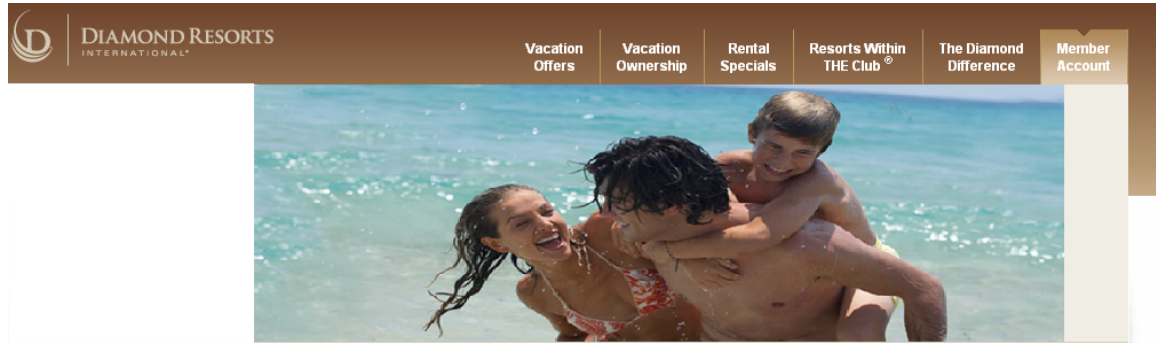
Display Results As:

Check In from:  to:  Nights:  Check Out from:  to:

Point Range: Min:  Max:

Occupancy:

MISSOURI  
 The Suites at Fall Creek - Branson  
 NEW HAMPSHIRE  
 Village of Loon Mountain - Lincoln  
 The Valley Inn at Waterville Valley - Waterville Valley  
 NEW MEXICO  
 Villas de Santa Fe - Santa Fe  
 NEVADA  
 Desert Paradise Resort - Las Vegas



# Member Area



## Book Online

Quick Search enables availability inquiries by activity

Members can also filter their search by point value ranges.

Home > Member Area > Book Online

### Quick Search

Featured Destinations | Point Saver ⓘ

Destination:

Or, Choose by Activity:

Display Results As:

Dates:    Nights: Check Out from:  to:

Point Range:  Min:  Max:

Occupancy:

The form contains several dropdown menus and input fields. A red box highlights the 'Or, Choose by Activity' dropdown, which is open to show options: 'Select By Activity', 'Beach', 'Ski and Snow', 'Golf Resorts', and 'Outdoor Activities'. Another red box highlights the 'Point Range' section, which includes 'Min:' and 'Max:' labels and two empty input boxes. A third red box highlights the 'Occupancy' field, which has the value '1'.

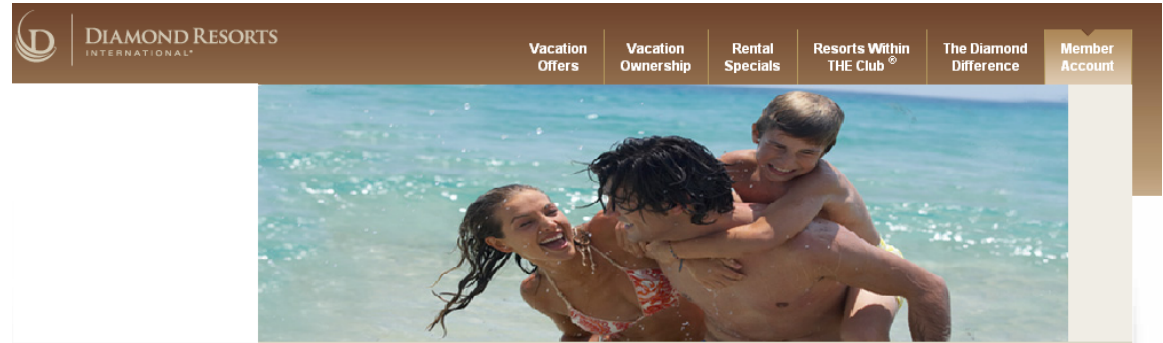




# Member Area

## Book Online

One of the key components to our new booking tool is the range of dates that can be searched as well as the different ways to display results: **Grid, Calendar and Matrix.**



Home > Member Area > Book Online

### Quick Search

Featured Destinations | Point Saver ⓘ

Vacation planning made easy. Search availability, review vacation plans and plan your next getaway with a click of a mouse.

**Choose a resort, country, state or location**  
\* For United States, country search is not available

Destination:

Or, Choose by Activity:

Display Results As:  ⓘ

Dates:  to:  Nights:  Check Out from:  to:

Min:  Max:

Point Range:

Occupancy:

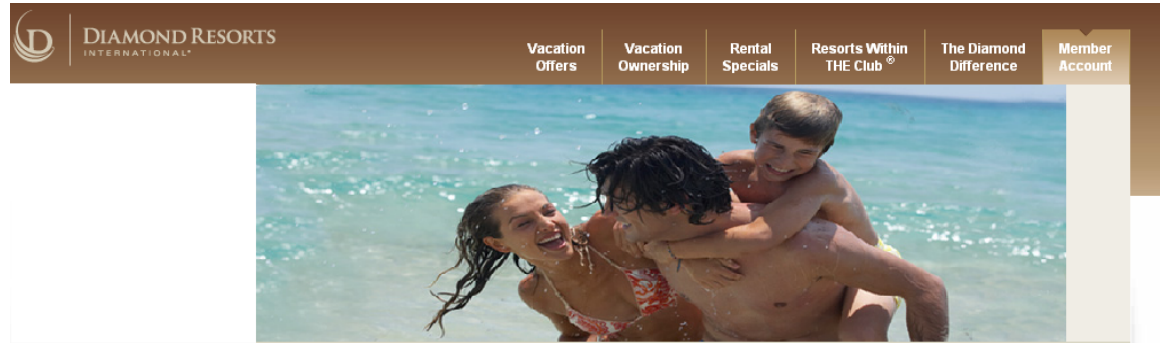
- Calendar view provides an overview of the resort availability for an entire month
- Grid view is the "classic" view. It provides a sortable list of availability for selected resorts and date ranges.
- Matrix view features the "slider" which allows a faster way to view resort availability across different Check In dates



# Member Area

## Book Online

Displayed results in **Calendar** allows members to search for availability in a specific month.



Home > Member Area > Book Online

### Quick Search

Featured Destinations | Point Saver ⓘ

Vacation planning made easy. Search availability, review vacation plans and plan your next getaway with a click of a button.

**Choose a resort, country, state or location to search**  
\* For United States, country search is not available

Destination:

Or, Choose by Activity:

Display Results As:  ⓘ

Year:  Month:  Nights:

Check In:  Min:  Max:

Point Range:

Occupancy:



# Member Area



## Book Online

Displayed results in Calendar provides color-coded availability calendar.

- Brown color units can be booked without the need to borrow points.
- Peach color units will need to borrow points in order to book.
- Dark blue units are not available due to insufficient points.

Link Format: Room Type (Max Occupants) / Points  
 The calendar displays available Arrival Dates based on the stay duration you selected. In each available arrival date, the links show: Room type (Maximum occupancy for the room) / Number of points required to book

**US - Hawaii**  
 Ka'anapali Beach Club  
 View Resort Points Calendar

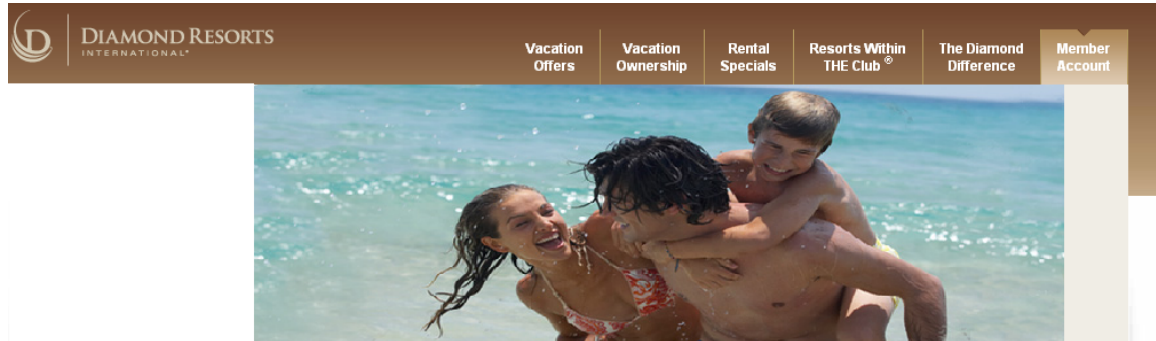
Info

Available

Need to Borrow

Not Enough Points

October 2009						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
27	28	29	30	1	2	3
				1BD Deluxe Ocean View (4) / 9200	1BD Deluxe Ocean View (4) / 9200	1BD Deluxe Ocean View (4) / 6900
						1BD Ocean View (4) / 5100
4	5	6	7	8	9	10
1BD Deluxe Ocean View (4) / 4600	1BD Deluxe Ocean View (4) / 4600	1BD Deluxe Ocean View (4) / 6900	1BD Deluxe Ocean View (4) / 9200	1BD Deluxe Ocean View (4) / 9200	1BD Deluxe Ocean View (4) / 9200	1BD Deluxe Ocean View (4) / 6900
1BD Ocean View (4) / 3400	1BD Ocean View (4) / 3400	1BD Ocean View (4) / 5100				2BD Presidential STE (6) / 26400
11	12	13	14	15	16	17
1BD Deluxe Ocean View (4) / 4600	1BD Deluxe Ocean View (4) / 4600	1BD Deluxe Ocean View (4) / 6900	1BD Deluxe Ocean View (4) / 9200	1BD Deluxe Ocean View (4) / 9200	1BD Deluxe Ocean View (4) / 9200	1BD Deluxe Ocean View (4) / 6900
1BD Ocean View (4) / 3400	2BD Presidential STE (6) / 17600	2BD Presidential STE (6) / 26400	2BD Presidential STE (6) / 35200	2BD Presidential STE (6) / 35200	1BD Scenic View (4) / 5200	1BD Scenic View (4) / 3900
2BD Presidential STE (6) / 17600	2BD Presidential STE (6) / 17600				2BD Presidential STE (6) / 35200	2BD Presidential STE (6) / 26400
18	19	20	21	22	23	24
1BD Deluxe Ocean View (4) / 4600	1BD Deluxe Ocean View (4) / 4600	1BD Deluxe Ocean View (4) / 6900	1BD Deluxe Ocean View (4) / 9200	1BD Deluxe Ocean View (4) / 9200	1BD Deluxe Ocean View (4) / 9200	1BD Deluxe Ocean View (4) / 6900
2BD Presidential STE (6) / 17600	2BD Presidential STE (6) / 17600	2BD Presidential STE (6) / 26400				
25	26	27	28	29	30	31
1BD Deluxe Ocean View (4) / 4600	1BD Deluxe Ocean View (4) / 4600	1BD Deluxe Ocean View (4) / 6900	1BD Deluxe Ocean View (4) / 9200	1BD Deluxe Ocean View (4) / 9200	1BD Deluxe Ocean View (4) / 9200	1BD Deluxe Ocean View (4) / 6900
			1BD Scenic View (4) / 5200	1BD Scenic View (4) / 5200		



# Member Area



Book Online

Displayed results in **Matrix** features sliding availability calendar.

### Quick Search

Featured Destinations | Point Saver ⓘ

Vacation planning made easy. Search availability, review vacation plans and plan your next getaway with a click of a

Destination:

Activity:  ⓘ

Proximity:  ⓘ

Display Results As:  ⓘ

Check In from:  ⓘ    Nights:     Check Out from:  ⓘ

Min:     Max:

Point Range:    

Occupancy:

# Member Area

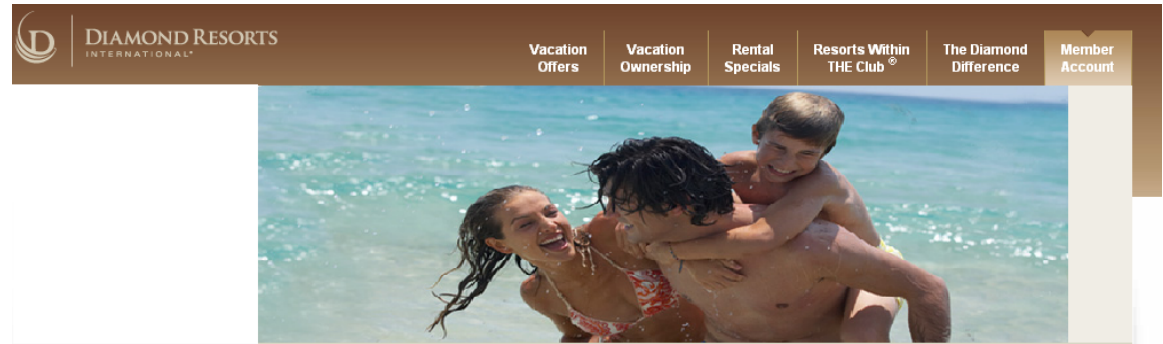


## Book Online

Matrix view features the "slider" which allows a faster method to view resort availability across different check-in dates.

When the slider is moved, the table below it, will update with new availability.

Link Format: (Max Occupants) / Points  
 The slider view displays all available rooms for a selected property or region for a given date. The Check In date can be adjusted by moving the slider.



Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun Jul Au

◀ Wed Sep 02 2009 ▶

Info		Available		Need to Borrow		Not Enough Points	
Region	Resort	1 Bedroom	Studio	1 Bedroom Mesa Suite	Studio Mesa Suite		
Arizona, US	Scottsdale Links Resort	(4) / 1875					
Arizona, US	Scottsdale Villa Mirage	(4) / 1375	(4) / 1000				
Arizona, US	Sedona Summit	(4) / 1625	(4) / 1125	(4) / 1875	(4) / 1250		
Arizona, US	The Ridge On Sedona Golf Resort	(4) / 1625	(4) / 1125				

Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun Jul Au

◀ Sat Dec 12 2009 ▶

Info		Available		Need to Borrow		Not Enough Points	
Region	Resort	1 Bedroom	Studio	Studio Mesa Suite			
Arizona, US	London Bridge Resort	(4) / 2000					
Arizona, US	Scottsdale Villa Mirage		(4) / 1500				
Arizona, US	Sedona Summit		(4) / 1750	(4) / 2000			
Arizona, US	The Ridge On Sedona Golf Resort		(4) / 875				

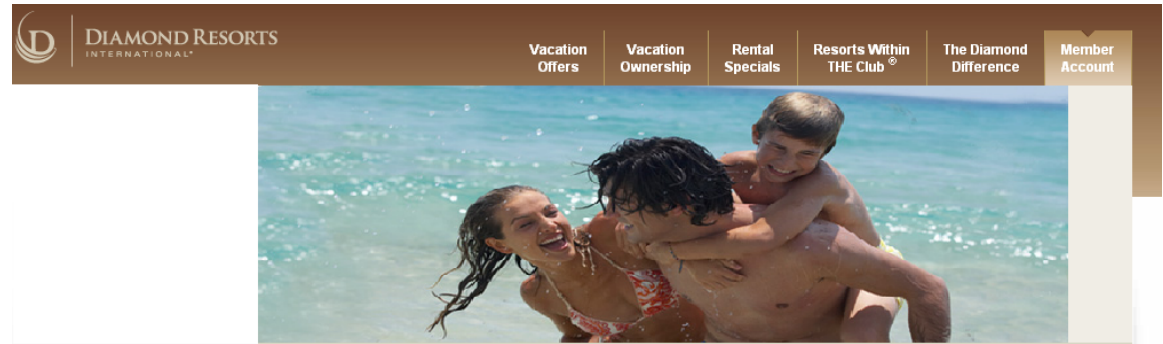
# Member Area



## Book Online

**Grid** displays a list of available accommodations in the “Classic” view from previous site version.

The availability search results will appear in the grid format, as shown below. Select “Book It!” to make the reservation.



Home > Member Area > Book Online

### Quick Search

Featured Destinations | Point Saver ⓘ

Vacation planning made easy. Search availability, review vacation plans and plan your next getaway with a click of a button.

Destination:

Activity:  ⓘ

Proximity:  ⓘ

Display Results As:  ⓘ

Check In from:  ⓘ to:  ⓘ Nights:  Check Out from:  ⓘ to:  ⓘ

Min:  Max:

Point Range:

Occupancy:

Region	Resort	Room Type (Occupancy)	Check-In	Check-Out	Points	ⓘ
US - Hawaii	Sea Mountain	Studio (2)	06-Apr-2010	13-Apr-2010	7150	Book It!
US - Hawaii	The Point at Poipu	2 Bedroom Ocean View (6)	06-Apr-2010	13-Apr-2010	15400	Book It!
US - Hawaii	The Point at Poipu	2 Bedroom Partial Ocean View (6)	06-Apr-2010	13-Apr-2010	15400	Book It!

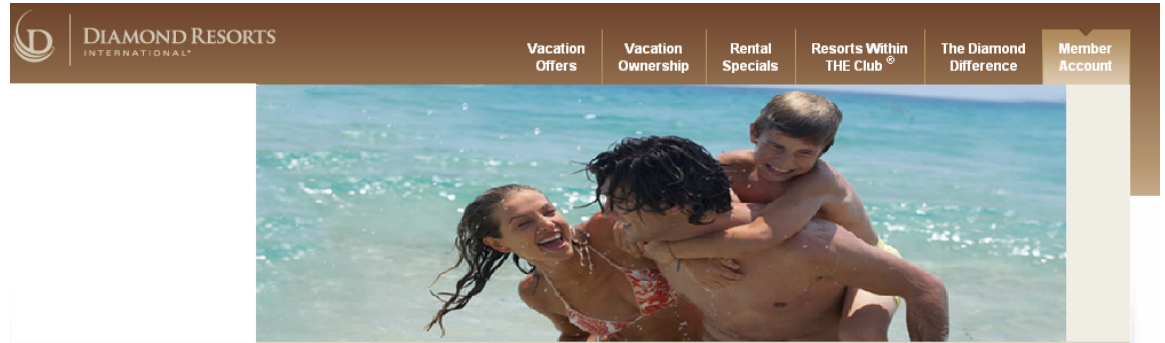


# Member Area

## Book Online

After selecting the "Book It!", the reservation confirmation page appears, where guests can verify the booking and declare the number of occupants.

Guests can also submit a request for accommodations with special facilities.



### Confirm Your Reservation

Please be advised that pressing your browser's 'Back' button or letting a page time out during the reservation process may impact your ability to continue and you will have to start again.

Please confirm the following request:

Resort: The Point at Poipu

Points Required: 15,400

Room Type: 2 Bedroom Partial Ocean View

Arrival Date: 4/6/2010

Departure Date: 4/13/2010

Please enter the number of adults and children traveling: (6 Maximum)

\* Adults:  Children:

Please indicate any special facility request you may have and our reservation and property management staff will attempt to meet these needs if possible:

\* Special Accommodations:



# Member Area



## Book Online

The confirmation page also includes the option to purchase the Reservation Protection Plan.

Credit cards on-file are displayed to the guest convenience to expedite the payment processing.

Guest can also add new credit cards for payment.

### Reservation Protection Plan

As a Gold Member you will be charged: \$75

Members are encouraged to purchase reservation protection at the time of booking. Purchasing the Reservation Protection Plan will ensure a 100% reimbursement of the points charged for the original reservation should you need to cancel up to 24 hours prior to arrival date. Members may only purchase the Reservation Protection Plan at the time of booking. Elite Members receive a discount.

I authorize this payment and understand that the purchase of the Reservation Protection Plan is non-refundable.

I do not wish to purchase the Reservation Protection Plan and understand that it cannot be purchased at a later date for this reservation.

### Payment Information

Select a credit card or enter a new credit card below and click 'Add Credit Card' to continue.

	Card Type	Cardholder Name	Card Number	Expiration	
Edit Select	Visa	JOE SMITH	*****0250	11-11	Delete
Edit Select	Visa	JANE SMITH	*****2333	11-11	Delete

New Card Information:

	Cardholder Name	Card Number	Expiration
Add Credit Card	<input type="text"/>	<input type="text"/>	Month <input type="text"/> Year <input type="text"/>

[ABOUT SSL CERTIFICATES](#)

Card Verification Number

#### What is a Card Verification Number ?



The card verification number is a 3 or 4 digit number found on the front of American Express or back of other credit cards.



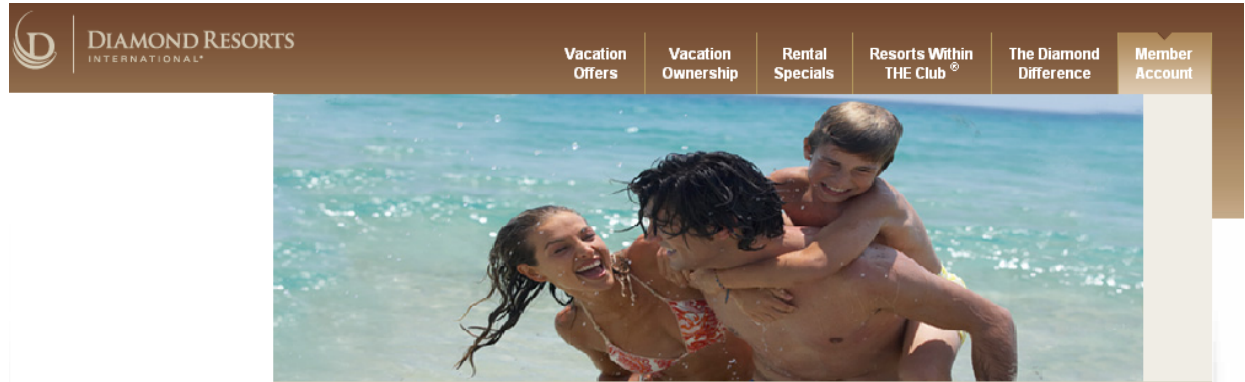


# Member Area

Book Online

The reservation confirmation page also includes the **Cancellation Policy** summary. The cancellation rules table appears when the Reservation Protection Plan was declined.

If the Reservation Protection Plan is purchased, guests can obtain full refund of points if the reservation is cancel **24 hours** prior to arrival date.



## Cancellation Policy

If you must cancel a confirmed reservation, contact Club Reservations as soon as possible.

Cancellation rules are:

Notification of Cancellation (prior to the arrival date)	Point value credited to your account
91-395 days prior	100%
14-60 days prior	50%
61-90 days prior	75%
0-13 days prior	0%

\* I have read and understand the terms described above.

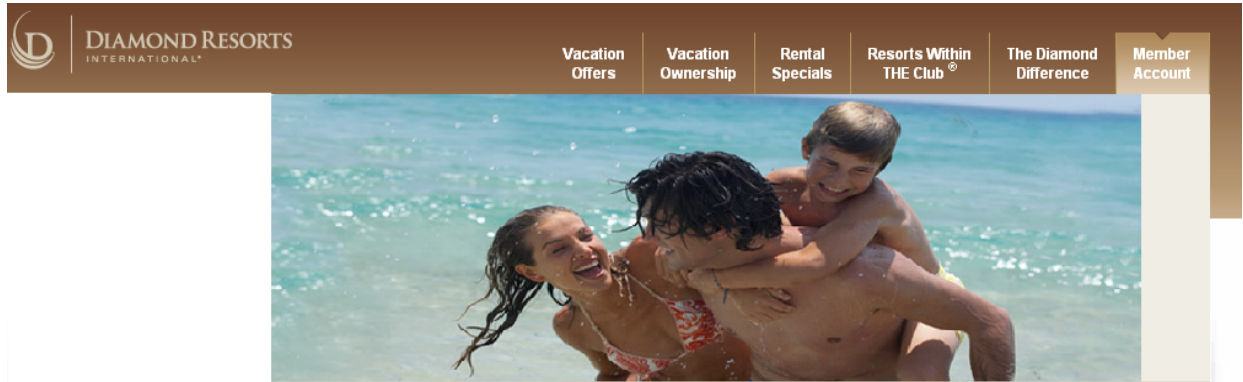
Continue

Cancel Reservation



# Member Area

Book Online



Verify Your Information page request that the guest confirm the information on the account.

Guest can also use this page to add information for additional or alternate guests.

Once the information has been verified, the reservation can be created.

### Verify Your Information

Please confirm your information below, make any necessary changes and then choose 'Create Reservation' to continue.

**\* Denotes Required Field**

**Not going to be able to make it? No Problem!**  
You can allow a guest to travel on your Club reservation at no additional cost. Simply select from a guest that has previously traveled on your behalf, or submit the name(s) of a new traveling party. Bear in mind that if you are going to check-in, it is not necessary to supply the names of accompanying guests.

No Guests  Guest Below

**\* Denotes Required Field**

**Additional guest form.**

* First Name: JOE	
* Last Name: SMITH	
* Address: 10600 WEST CHARLESTON BLV	
Address line 2:	
Address Line 3:	
* Country: UNITED STATES	
* Postal Code: 89135	
* City/Town: Las Vegas	
* State/County/Prov: NEVADA	
* E-mail: JOE.SMITH@DIAMOND.COM	
* Verify E-mail: JOE.SMITH@DIAMOND.COM	
* Home Phone: 8773742582	
Work Phone: _____ Ext: _____	
Cell Phone: _____	

* First Name:	
* Last Name:	
* Address:	
Address line 2:	
Address Line 3:	
* Country: UNITED STATES	
* Postal Code:	
* City/Town:	
* State/County/Prov: Select State/County/Province	
* E-mail:	
* Verify E-mail:	
* Home Phone:	
Work Phone: _____ Ext: _____	
Cell Phone:	

# Member Area



## Book Online

Once the Create Reservation is clicked, the Reservation Confirmation page appears. Guests have the option to email this page.

The confirmation page includes:

- Directions
- Airport
- Arrival Information
- Resort Details
- Accessibility
- Guest Room Information.

### Reservation Confirmation

Thank you for your reservation with Diamond Resorts International®. If you have any questions about your upcoming reservation, contact us at 1.877.DRI.CLUB. Please have your reservation number ready so that we may assist you with any questions you may have.

If you or your party do not intend to check-in at the resort on the Check-In Date reflected below, contact must be made to the resort front desk reception 24 hours prior to the arrival date to advise of the late arrival. Failure to notify resort reception may result in the cancellation of the booking and the possibility that there may be no availability upon arrival.

A confirmation email has been sent to dakotafamily@msn.com.

If you would like to send your reservation confirmation to an alternative e-mail address, please enter the e-mail address below and click 'Send E-mail'.



The Point at Poipu

### Stay Information

Confirmation Number: 5397063  
Check-In Date: 06-Apr-2010  
Check-Out Date: 13-Apr-2010  
Check-In Time: 4:00 PM  
Check-Out Time: 11:00 AM  
Room Type: 2 Bedroom Partial Ocean View  
Total Points Used: 15,400

### Resort Information

#### The Point at Poipu

1613 Pe'e Road  
Koloa, Kauai, Hawaii 96756 United States

Phone: 1.808.742.1888

Fax: 1.808.742.3314

### Directions

#### General

- Driving: As you exit airport on Ahukini Road (570), go straight (west) after first traffic signal at intersection of Ahukini Road (570) and Kapule Highway (51). Continue for 1 mile. At second traffic signal at intersection of Ahukini Road (570) and Kuhio Highway (56), turn left. Stay in far right lane. Kuhio Highway (56) merges into Kaunualii Highway (50). Continue west for 6.6 miles. Look for signs to "Koloa-Poipu." At intersection of Kaunualii Highway (50) and Maluhia Road (520), turn left into "Tunnel of Trees." Continue for 2.8 miles. At intersection of Maluhia Road (520) and Ala Kinohi (Koloa-Poipu Bypass) Road, turn left. Continue for 2.7 miles. At intersection of Ala Kinohi Road and Poipu Road, go straight to Pe'e Road. Continue on Pe'e Road for .3 miles to The Point at Poipu on your left.

### Airport

#### Main Airport

- Airport Name: Lihue
- Directions to Resort: As you exit airport on Ahukini Road (570), go straight (west) after first traffic signal at intersection of Ahukini Road (570) and Kapule Highway (51). Continue for 1 mile. At second traffic signal at intersection of Ahukini Road (570) and Kuhio Highway (56), turn left. Stay in far right lane. Kuhio Highway (56) merges into Kaunualii Highway (50). Continue west for 6.6 miles. Look for signs to "Koloa-Poipu." At intersection of Kaunualii Highway (50) and Maluhia Road (520), turn left into "Tunnel of Trees." Continue for 2.8 miles. At intersection of Maluhia Road (520) and Ala Kinohi (Koloa-Poipu Bypass) Road, turn left. Continue for 2.7 miles. At intersection of Ala Kinohi Road and Poipu Road, go straight to Pe'e Road. Continue on Pe'e Road for .3 miles to The Point at Poipu on your left.
- Distance to Resort: 22 Miles

### Arrival Information

#### Check In/out

- 24 Hour Front Desk
- Check in Day: 7 days a week
- Check in Time: 4:00 PM
- Check Out Time: 11:00 AM
- Express Checkout

# Member Area



Book Online

Continuation of the Reservation Confirmation page.

## Resort Details

### Email

- Rental Email: poipuvip@diamondresorts.com

### Resort Size

- Number of Rooms: 219

### Management

- Resort Manager: Chris Gampon

### Phone

- Rental Phone 1.800.426.3350

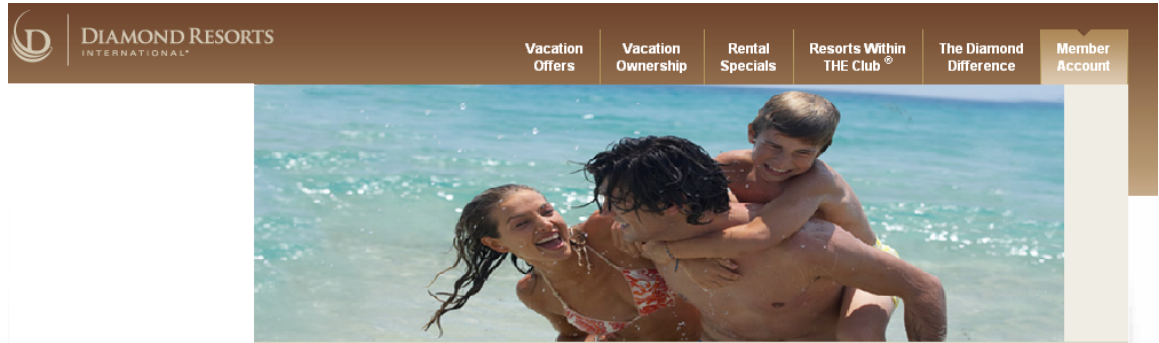
## Accessibility

### Disabled Access

- Auxiliary Aids and Services
- Handicap Accessible Units
- Handicap Parking
- Handrails
- Lowered Reception Desk
- Service Animals Allowed
- Wheelchair Accessible

## Guest Room Information

	2 Bedroom Garden View	2 Bedroom Ocean Front	2 Bedroom Ocean View	2 Bedroom Partial Ocean View	3 Bedroom Presidential Suite
<b>ACCOMMODATION ENTERTAINMENT</b>					
DVD Player	•	•	•	•	•
Pay-Per-View Movies	•				
<b>BATHROOM AMENITIES</b>					
Full Bath	•	•	•	•	•
Hair Dryer	•	•	•	•	•
Walk-in Shower	•				
<b>FULL KITCHEN</b>					
Blender	•	•	•	•	•
Coffee Maker	•	•	•	•	•
Cooking Utensils	•	•	•	•	•
Dishes	•	•	•	•	•
Dishwasher	•	•	•	•	•
Microwave	•	•	•	•	•
Oven	•	•	•	•	•
Refrigerator	•	•	•	•	•



# Member Area



## Account Overview

Account Overview will display any upcoming reservations, contract information and contract summary.

Reservation can be cancelled or viewed from here.

Home > Member Area > Account Overview

**Member Area**

- Account Overview**
- Accounts
- Book Online
- Diamond Selections<sup>SM</sup>
- Save Points
- Buy Points
- Preferences
- Travel
- Member Information

### Account Summary

Review your reservations for upcoming vacations and view your contract and loan details.

#### Upcoming Reservations

ID	Type	Resort	Check-In	Check-Out	Points	
	Club	The Point at Poipu	2/20/2010	3/6/2010	20,000	Cancel View
	Club	The Historic Powhatan Resort	8/29/2009	9/2/2009	2,700	Cancel View

Click resort name for resort fact sheet.

#### Contracts Summary

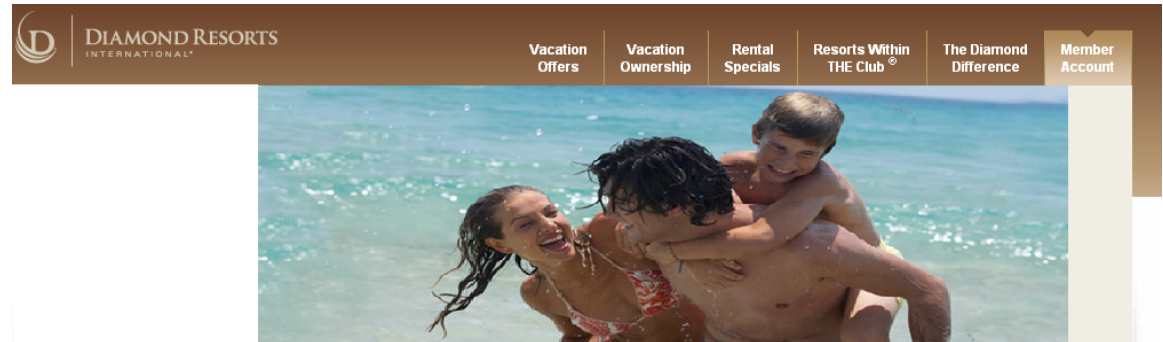
Contract #	Resort	Week	Unit	Season	Points	Status
	The Point at Poipu	38	2 Bedroom Ocean View	Red		Active
	The Point at Poipu	20	2 Bedroom Standard	Red		Active
	The Point at Poipu	38	2 Bedroom Standard	Red		Active
	Diamond Resorts Hawaii Collection					Active

# Member Area



## Account Overview

Clicking on a resort name will display the resort fact sheet as a popup.



### Upcoming Reservations

ID ↑ ↓	Type ↑ ↓	Resort ↑ ↓	Check-In ↑ ↓	Check-Out ↑ ↓	Points ↑ ↓	Cancel View
	Club	The Point at Poipu	2/20/2010	3/6/2010	20,000	Cancel View

[Print](#) | [Close Window](#)

### The Point at Poipu

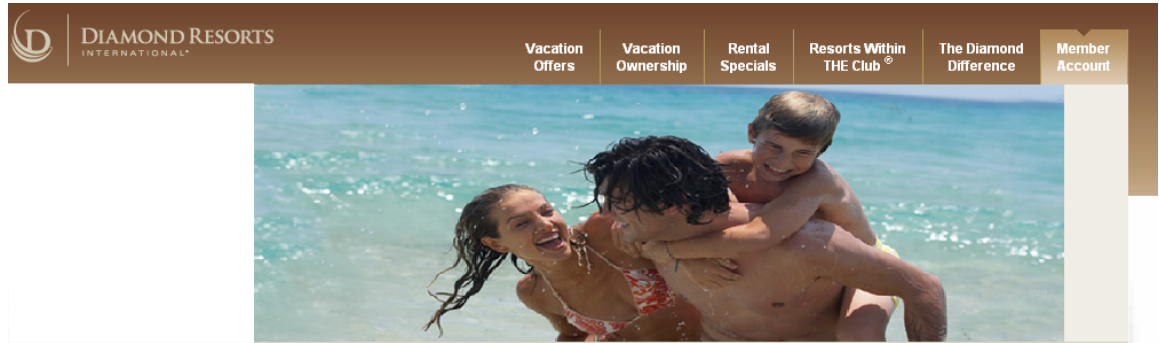
1613 Pe'e Road  
Koloa, Kauai, Hawaii 96756  
United States  
Phone: 1.808.742.1888  
Fax: 1.808.742.3314  
Email: [PoipuVIP@diamondresorts.com](mailto:PoipuVIP@diamondresorts.com)

[Directions](#) | [Airport Services](#) | [Arrival Information](#) | [Arrival Information](#) | [Restaurants](#) | [Recreation](#)

#### Directions

General

- Driving: As you exit airport on Ahukini Road (570), go straight (west) after first traffic signal at intersection of Ahukini Road (570) and Kapule Highway (51). Continue for 1 mile. At second traffic signal at intersection of Ahukini Road (570) and Kuhio Highway (56), turn left. Stay in far right lane. Kuhio Highway (56) merges into Kaunualii Highway (50). Continue west for 6.6 miles. Look for signs to "Koloa-Poipu." At intersection of Kaunualii Highway (50) and Maluhia Road (520), turn left into "Tunnel of Trees." Continue for 2.8 miles. At intersection of Maluhia Road (520) and Ala Kinoiki (Koloa-Poipu Bypass) Road, turn left. Continue for 2.7 miles. At intersection of Ala Kinoiki Road and Poipu Road, go straight to Pe'e Road. Continue on Pe'e Road for .3 miles to The Point at Poipu on your left.



# Member Area



## Account Overview

Reservation can be cancelled clicking on "Cancel."

The Cancel Reservation will appear with the cancellation policy summary. After careful review, guests can cancel by clicking "Cancel Reservation."

### Upcoming Reservations

ID ↑ ↓	Type ↑ ↓	Resort ↑ ↓	Check-In ↑ ↓	Check-Out ↑ ↓	Points ↑ ↓	
	Club	Kaanapali Beach Club	8/9/2009	8/13/2009	4,600	<a href="#">Cancel</a> <a href="#">View</a>

Logout

### Cancel Reservation

**Cancellation Guidelines**

Notification of Cancellation (prior to the arrival date)	Point value credited to your account
91-395 days prior	100%
14-60 days prior	50%
61-90 days prior	75%
0-13 days prior	0%

Points Used: 4,600

Points Lost: 2,300

Points Returned: 2,300

Points Will be Returned to (Year): 2009

If a member chooses to cancel a confirmed reservation, there is no guarantee that a similar reservation may be subsequently re-booked. For this purpose, a similar reservation for accommodations will be a reservation which is in the same geographical region as that cancelled by the member and for which the use period reserved commences within 14 days of commencement of the cancelled use period.

Cancel Reservation
Return to Itineraries

Cancel Reservation
Return to Itineraries

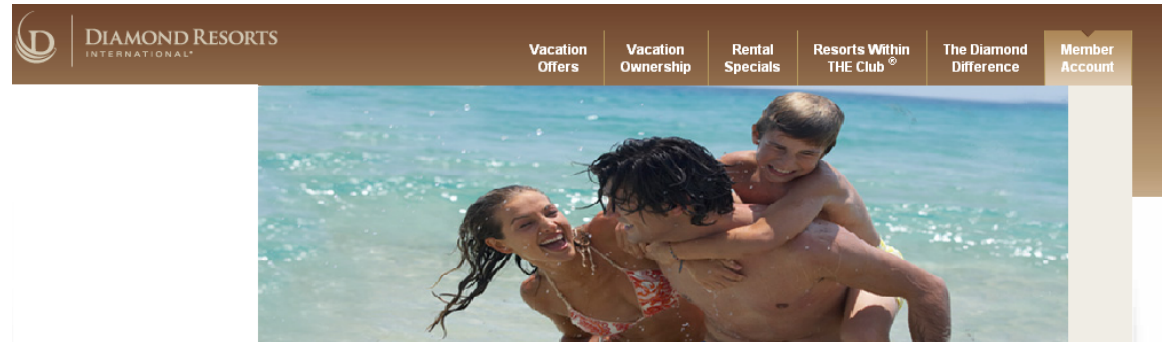
# Member Area



## Accounts

All payment items are displayed in the Account Balance. Members have the ability to make one or multiple payments, as well as defining the payment amount.

The website provides two methods of payment, checking and credit card.



Home > Member Area > Account Balance

- Member Area
- Account Overview
- Accounts
- Book Online
- Diamond Selections<sup>SM</sup>
- Save Points
- Buy Points
- Preferences
- Travel
- Member Information

### Account Balance

Simply select the account or accounts you would like to pay and the payment method you would like to use. You will receive a confirmation e-mail confirming each payment.

Type	Reference #	Current Due	Past Due	Pending Payments	Payment Amount
<input type="checkbox"/> Maint Fees	1483136	\$0.00	\$0.00	\$0.00	<input type="text"/>
<input type="checkbox"/> Maint Fees	1602395	\$0.00	\$0.00	\$0.00	<input type="text"/>
<input type="checkbox"/> Maint Fees	1473030	\$0.00	\$0.00	\$0.00	<input type="text"/>
<input type="checkbox"/> Club Dues	1785780-US Collection	\$0.00	\$0.00	\$0.00	<input type="text"/>
<input type="checkbox"/> Club Dues	1785780-HI Collection	\$235.00	\$0.00	\$0.00	<input type="text" value="235"/>

Total amount due: \$235.00

#### Payment Method

Checking
  Credit Card

Select a Account or enter a new Account below and click 'Add Account' to continue.



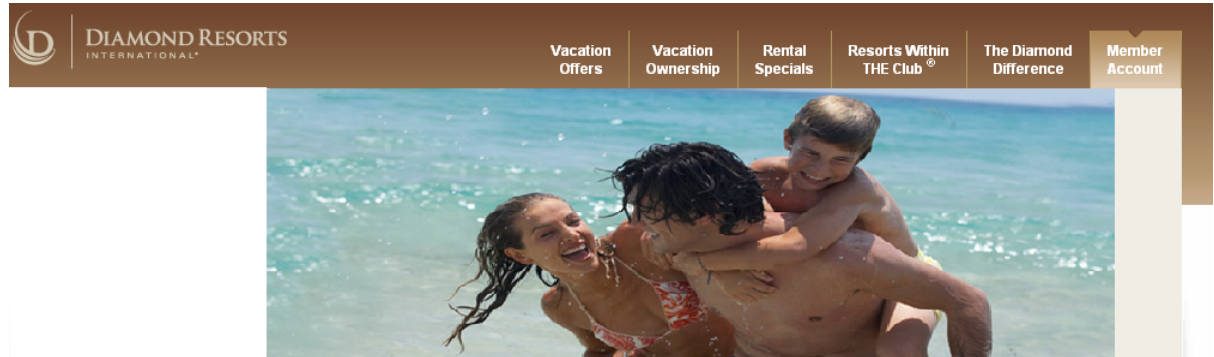
# Member Area



## Accounts

The system allows members to make payments by selecting the credit cards on file. Updating and deleting credit card accounts can be done here as well.

Members may also add new credit cards accounts.



### Payment Method

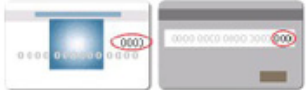
Select a credit card or enter a new credit card below and click 'Add Credit Card' to continue.

	Card Type	Cardholder Name	Card Number	Expiration	
<a href="#">Edit Select</a>	Visa	J. Smith	*****0250	11-11	<a href="#">Delete</a>
<a href="#">Edit Select</a>	Visa	J. Smith	*****2333	11-11	<a href="#">Delete</a>

New Card Information:

	Cardholder Name	Card Number	Expiration
<input type="button" value="Add Credit Card"/>	<input type="text"/>	<input type="text"/>	Month <input type="text"/> Year <input type="text"/>

**What is a Card Verification Number ?**



The card verification number is a 3 or 4 digit number found on the front of American Express or back of other credit cards.

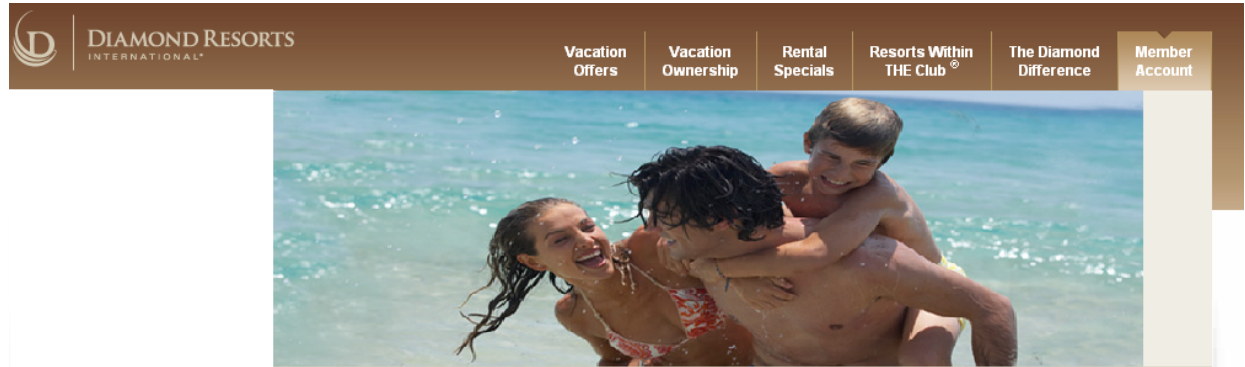
# Member Area



## Accounts

Members can take advantage of the checking payment option, which allows users to post-date payments.

New Account Information: allows members to use either their saving or checking accounts to make payments.



### Payment Method

Checking  Credit Card

Select a Account or enter a new Account below and click 'Add Account' to continue.

	Bank	Name on Account	Account Number	Type	
<a href="#">Edit</a> <a href="#">Select</a>	Wells Fargo	JOE SMITH	*****4321	CHK	<a href="#">Delete</a>

**Payment Date**  
6/18/2009

**Important Information:**

If you chose to schedule a payment as an electronic debit, we will attempt to withdraw this payment on the **Payment Date** selected. In the event the electronic debit to your bank account is returned unpaid, an additional return item fee of \$30.00, or the maximum allowed by law, will be reflected on your statement and due the following bill cycle or upon request. In the event that you are attempting to make a payment prior to the scheduled due date of the invoice, a future date may be specified as the **Payment Date**. If the payment amount exceeds the amount invoiced or owed, any overpayment will remain on the account to be applied to future billing cycles. If this is not your intent, then you must modify the **Payment Amount** prior to proceeding.

I have read and understand the terms described above.

New Account Information:

ABOUT SSL CERTIFICATES

Name of Bank	Name of Primary Account Holder	Make the payment from
<input type="text"/>	<input type="text"/>	Account Type <input type="text"/>
Routing Number	Account Number	
<input type="text"/>	<input type="text"/>	

# Member Area



## Diamond Selections<sup>SM</sup>

Guests can exchange their points using Diamond Selections<sup>SM</sup> such as Flights, Cruises, Resorts and Hotels, Fee Payments, Air Miles, and Travel Services.

The Diamond Selections<sup>SM</sup> 2008 Member Benefits Guide can be downloaded for viewing.

Elite point values are also displayed here.

Home > Diamond Selections<sup>SM</sup>

- Member Area
- Account Overview
- Accounts
- Book Online
- Diamond Selections<sup>SM</sup>**
- Save Points
- Buy Points
- Preferences
- Travel
- Member Information

**Diamond Selections<sup>SM</sup>**  
 2009 Diamond Selections<sup>SM</sup> member benefits booklet

Vacation ownership with THE Club<sup>®</sup> offers members maximum value year after year.

**Exclusive Benefits for THE Club<sup>®</sup> Members**

**Flights**  
**Fly American Airlines<sup>®</sup> with THE Club<sup>®</sup>**  
 Exchange your points for certificates valid for round-trip travel on American Airlines<sup>®</sup>.  
[more info](#)

**Cruises**  
**The world doesn't end at water's edge. Why should your points?**  
 Choose from among the premier cruise lines of the world including Carnival, Royal Caribbean International<sup>®</sup>, Princess, Holland America and more.  
[more info](#)

**Resorts and Hotels**  
**Now you can use your points for additional resort and hotel stays**  
 At Diamond Resorts International<sup>®</sup>, we're committed to providing members of THE Club<sup>®</sup> more choice. And with our **RESORT** and **HOTEL** Diamond Selections<sup>SM</sup>, your points can take you even more places.  
[more info](#)

**Fee Payments**  
**Turn your points into Fee Payments**  
 Reduce your payments with THE Club<sup>®</sup> when you exchange your points toward your annual maintenance fees and dues for THE Club<sup>®</sup> for 2009 until January 31.  
[more info](#)

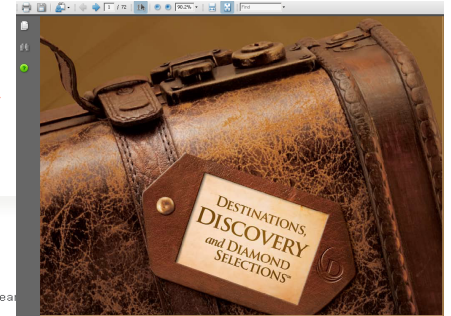
**Fee Payments**  
**Turn your points into Fee Payments**  
 Reduce your payments with THE Club<sup>®</sup> when you exchange your points toward your annual maintenance fees and dues for THE Club<sup>®</sup> for 2009 until January 31.  
[more info](#)

**Air Miles**  
**Turn every point into 2.5 air miles!**  
 Exchange your points for miles on American Airlines<sup>®</sup>, Delta Air Lines<sup>®</sup>, or US Airways<sup>®</sup>.  
[more info](#)

**Travel Services**  
**THE Club<sup>®</sup> is proud to present a travel redemption program exclusively for members.**  
 You can turn your points into **TRAVEL SERVICES** by redeeming your points toward any travel including hotel stays outside of our network, car rental, sightseeing excursions and more booked through Diamond Resorts International<sup>®</sup> travel services.  
[more info](#)

**Elite Point Values**

	PLATINUM	GOLD	SILVER	STANDARD
Points Levels	50,000	30,000	15,000	N/A
Photocopy Fee	\$0	\$20	\$35	\$45
Credit Exchange Fee	\$0	\$50	\$75	\$100
Bonus Time Discount	50%	25%	10%	N/A
Reservation Protection Plan	\$75	\$50	\$25	\$100
THE Club <sup>®</sup> Select Fee	\$59	\$79	\$99	\$139
Car Center Connection	Elite Priority Services	Elite Priority Services	Elite Priority Services	N/A
One Class Accommodation Upgrade	Based upon space availability	Based upon space availability	Based upon space availability	N/A
Pre-Annual Upgrade Fees	\$0 / No limit	\$69.7 per year	\$99.7 per year	N/A
<b>Fee Payments</b>	<b>Exchange up to 50,000 points or annual allotment, whichever is less (min = 2,500 points)</b>			
Redemption Period	November 1 thru January 31	November 1 thru January 31	November 1 thru January 31	November 1 thru January 31
<b>Flights and Cruises</b>	<b>Exchange up to 50,000 points or annual allotment, whichever is less</b>			
<b>Air Miles</b>	<b>Exchange minimum 2,000 points; maximum 14,000 points or annual allotment, whichever is less</b>			
<b>Travel Services</b>	<b>Exchange minimum 2,500 points; maximum 50,000 points or annual allotment, whichever is less</b>			
Redemption Period	January 1 thru December 31	January 1 thru October 31	January 1 thru August 31	January 1 thru July 31



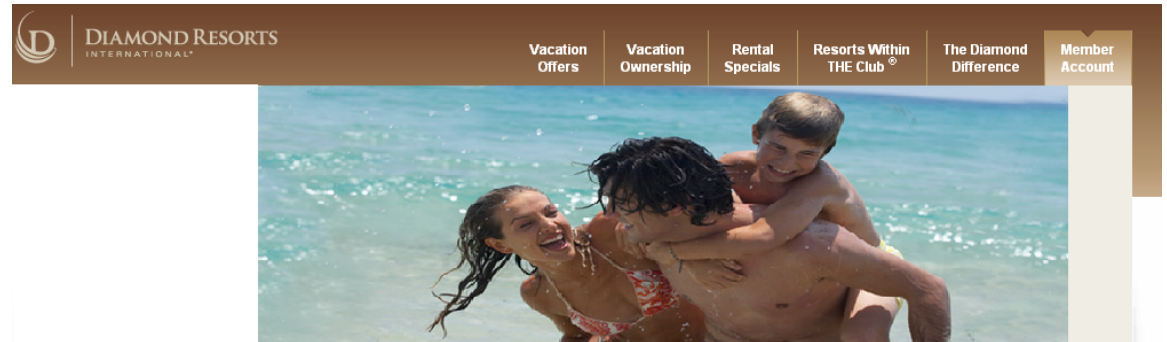
# Member Area



## Save Points

Points saving policy and maximum amount available for saving displays here.

Guests can enter the amount they wish to save here.



Home > Member Area > Save Points Logout

- Member Area
- Account Overview
- Accounts
- Book Online
- Diamond Selections<sup>SM</sup>
- Save Points**
- Buy Points
- Preferences
- Travel
- Member Information

### Save Points

Plan for that dream vacation you want to take next year. Members of THE Club<sup>SM</sup> may now save their points online. A member must request to save points by:

- June 30 if you would like to save up to 100% of your annual points allocation
- August 31 if you would like to save up to 50% of your annual points allocation
- October 31 if you would like to save up to 25% of your annual points allocation

Remember that the amount eligible to be saved is not based on your current balance but the amount of points allotted annually. Any points that are not used by December 31 of any given year expire so if you do not intend to use your points for travel before December 31 it is advisable to save your points for use in the following year. There is no limit to the number of savings that can be made during the year, as long as the request is made within the timeframe previously described. However, once you have carried your points forward should you need to utilize them, you will be required to make a payment as deposit towards next year's fees.

### Upcoming Reservations

There are currently 12 days for you to be able to save 100% of your points!  
**Dennis E. Ver Mulm, your current points balance for this year is 8,000.**

Based on your current points balance and the current date, you are able to save a maximum of **8,000** points for the usage year of 2009.

Please enter the number of points that you would like to forward to next year:

Save Maximum

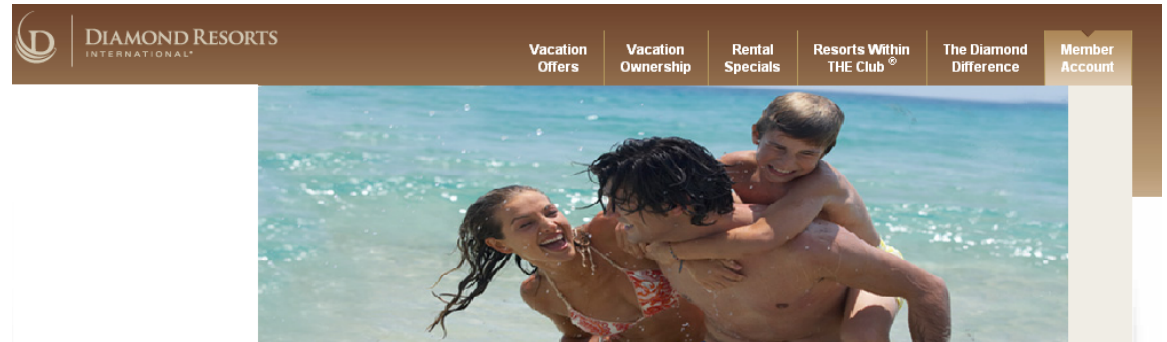
All points carried forward into next year will not be eligible to be carried forward into any subsequent use years.



# Member Area

## Buy Points

For existing members interested in purchasing more points, this information is forwarded via email to the Owner Enhancement Team.



Home > Member Area > Buy Points Logout

<p>Member Area</p> <p>Account Overview</p> <p>Accounts</p> <p>Book Online</p> <p>Diamond Selections<sup>SM</sup></p> <p>Save Points</p> <p><b>Buy Points</b></p> <p>Preferences</p> <p>Travel</p> <p>Member Information</p>	<h2>Buy Points</h2> <p>Please enter the number of points that you are considering purchasing and reconfirm your contact information.</p> <p>Please note: A member of our team will be in touch after you submit this enquiry. This does not commit you to purchase.</p> <p>* First Name: <input type="text" value="JOE"/></p> <p>* Last Name: <input type="text" value="SMITH"/></p> <p>* E-mail: <input type="text" value="JSMITH@DIAMOND.NET"/></p> <p>* Day Time Phone Number: <input type="text" value="8773742582"/></p> <p>* Number of points you are considering purchasing: <input type="text" value="5000"/></p> <p style="text-align: right;"><input type="button" value="Submit"/></p>
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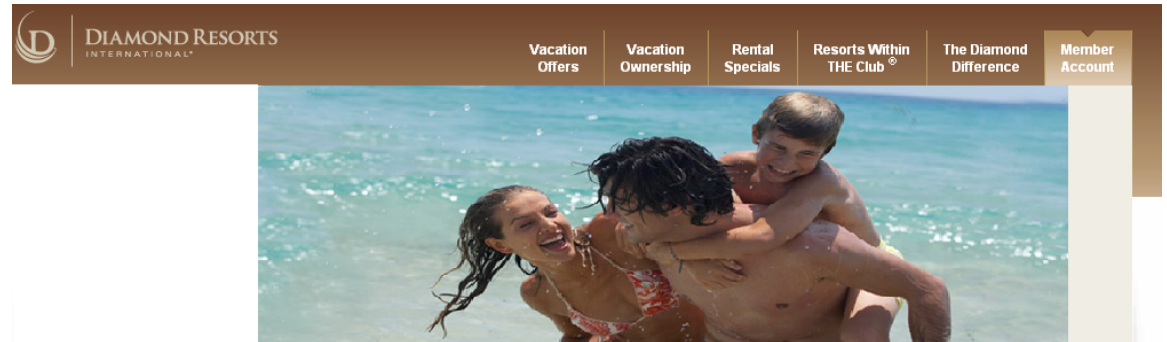
# Member Area



## Preferences

This area allows the guest to make changes to their Contact Information, Password and Credit Card information as well as making changes to their Mailing choices and defining Disability & Access choices.

Contact Information: consist of member's name, mailing address, email, home, work and cell phone numbers.



Home > Member Area > Preferences Logout

- Member Area
- Account Overview
- Accounts
- Book Online
- Diamond Selections<sup>SM</sup>
- Save Points
- Buy Points
- Preferences**
- Travel
- Member Information

### Member Area

This area contains the current information Diamond Resorts International<sup>®</sup> has about you and your family. It's important to make sure the information is accurate. Diamond Resorts International<sup>®</sup> wants to provide you with the best service possible and keeping your personal information correct and updated will help us achieve this goal together. To make changes, click on the links below.

**Contact Information**

\* Denotes Required Field

\* First Name:

\* Last Name:

\* Address:

Address line 2:

Address Line 3:

\* Country:

\* Postal Code:

\* City/Town:

\* State/County/Prov:

\* E-mail:

\* Verify E-mail:

\* Home Phone:

Work Phone:  Ext:

Cell Phone:

Password

Disability & Access

Mailings

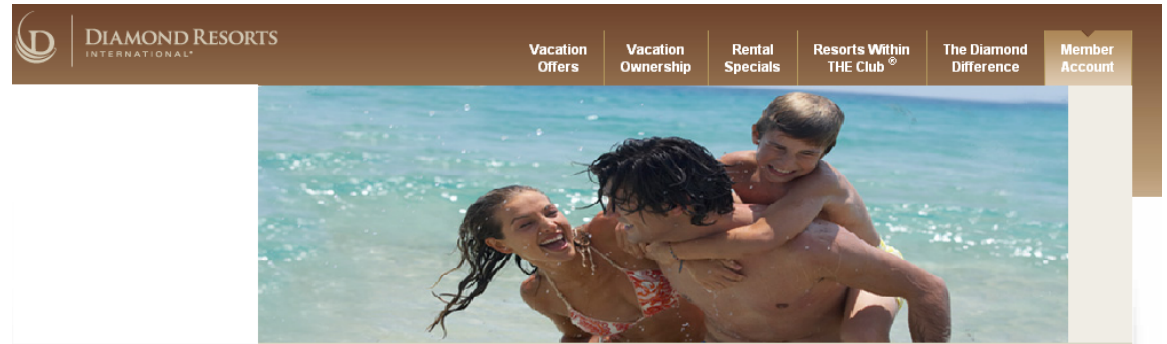
Credit Card



# Member Area

## Preferences

Password: members can change their website login password.



[Member Area](#)

[Account Overview](#)

[Accounts](#)

[Book Online](#)

[Diamond Selections<sup>SM</sup>](#)

[Save Points](#)

[Buy Points](#)

**[Preferences](#)**

[Travel](#)

[Member Information](#)

### Member Area

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**Contact Information**

**Password**

\* Please enter your old password:

\* Please enter your new password:

\* Please confirm your new password:

**Disability & Access**

**Mailings**

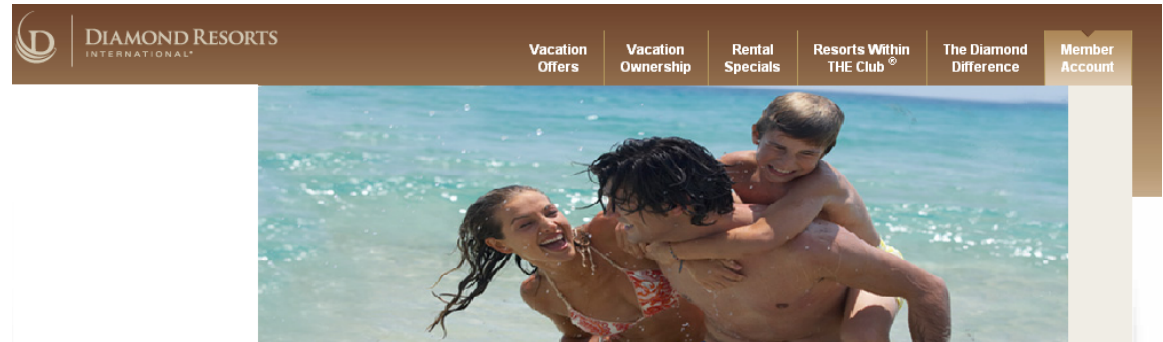
**Credit Card**

# Member Area








## Preferences

**Disability & Access:** This section allows members to inform us of any special needs accommodations, due to physical or medical impairment.



**Disability & Access**

Our goal is to make every effort to accommodate our guests with special needs prior to arrival, and would appreciate you providing information that will assist our staff in providing you with the accommodations you need or require to make your stay with us as comfortable as possible. We make every effort to respect your privacy and we would prefer to have this information prior to your check-in at the front desk reception so that our staff is prepared to accommodate your special needs. Please check any of the below that apply.

-  **Hearing Impairment** or hearing loss that constitutes a full or partial decrease in the ability to detect or understand sounds.
-  **Partial Mobility impairment** (either permanent or temporary) ranging from lower body impairments, requiring the use of canes, or walkers, to upper body impairments which may include limited or no use of the upper extremities and hands.
-  **Visual impairment** or vision impairment that constitutes a significant limitation of visual capacity, ranging from partially sighted to total blindness.
-  **Wheelchair user** due to partial or full mobility impairment.
-  **Pre-Existing Medical Condition** that may require emergency medical attention.

Every effort will be made to accommodate members with special needs access and ensure adapted accommodations are reserved for those members who require alternative accommodations. Members requiring special needs access are encouraged to make their reservations as far in advance as possible so that we can make every effort to secure availability.



# Member Area




## Preferences

Mailings: Members can opt to receive their Diamond Resorts International® eStatement via email, as well as, Member News and Special Offers.

**DIAMOND RESORTS INTERNATIONAL**

Vacation Offers | Vacation Ownership | Rental Specials | Resorts Within THE Club® | The Diamond Difference | Member Account



### Mailings

#### E-mail Address Preferences

Select your preferred e-mail address.

<input checked="" type="radio"/> Primary:	JOE SMITH@DIAMONDRESORTS.COM
<input type="radio"/> Secondary:	

#### eStatements

Convenient, secure and always available. With Diamond Resorts International® eStatements, you can access your statements anytime, protect yourself from identity theft and remove paper clutter from your mailbox. When you sign up for paperless billing, you will receive an e-mail notifying you that your billing statement is available for review and payment. By signing up for paperless billing, you elect not to receive a paper bill in the mail. Your payment must still be received on or before the due date, whether or not you receive the e-mail notification. [Terms and Conditions](#)

Cut back on the clutter. Access your loan, maintenance fees and dues for THE Club® online.

Billing Statements    Unsubscribe

I agree to the Diamond Resorts International® e-Statement's [Terms and Conditions](#).

#### Member News and Special Offers

Sign up for offers for members of THE Club® and special promotions, and take advantage of last minute online deals.

Stay updated on our promotions for THE Club® including the Diamond Selections™ monthly e-mail newsletter and member-only specials.

Member Offers    Unsubscribe

Learn about travel discounts and last minute special offers.

Promotional Offers    Unsubscribe

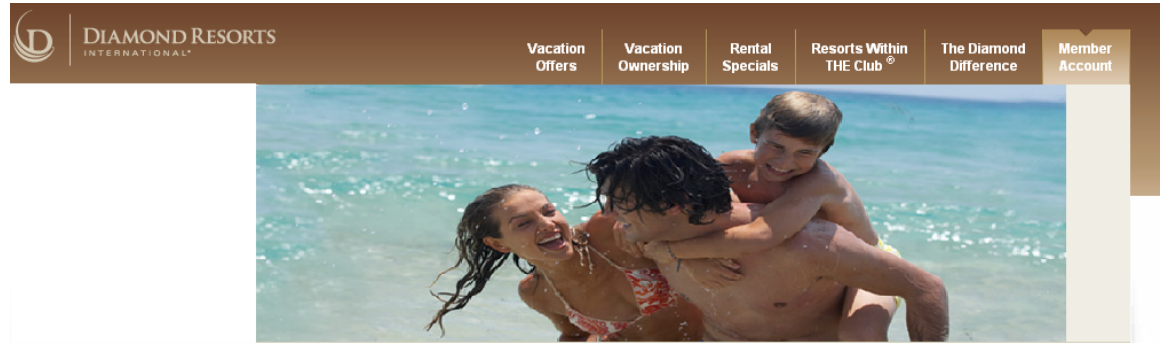
**Save Changes**



# Member Area

## Preferences

Credit Card: Members can update and delete credit cards on file, new credit cards can be added as well.



### Credit Card

Select a credit card or enter a new credit card below and click 'Add Credit Card' to continue.

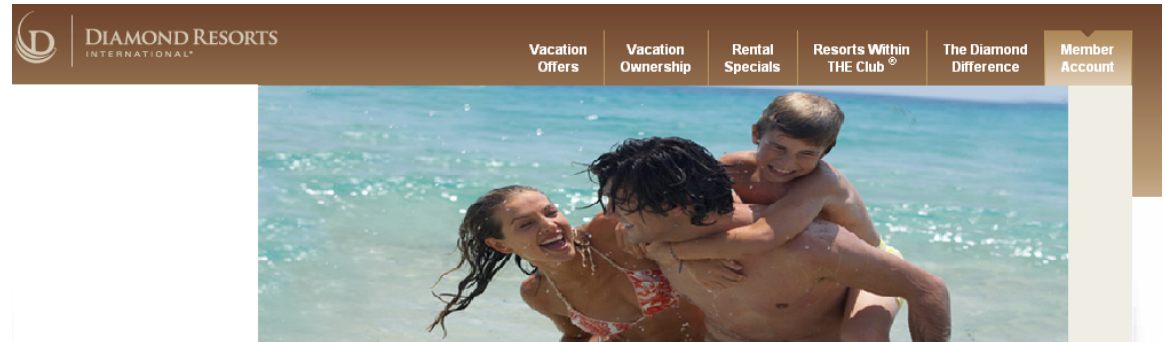
	Card Type	Cardholder Name	Card Number	Expiration
Edit Delete			*****0250	11-11
Edit Delete			*****2333	11-11
Add Credit Card	Cardholder Name	Card Number	Expiration	
	<input type="text"/>	<input type="text"/>	Month <input type="text"/> Year <input type="text"/>	

# Members Area



## Travel

Guests can utilize travel services through Expedia, Interval International and ResortTime. These services include: airline, car rental, hotel and cruises.




Home > Member Area > Travel Logout

- Member Area
- Account Overview
- Accounts
- Book Online
- Diamond Selections<sup>SM</sup>
- Save Points
- Buy Points
- Preferences
- Travel**
- Member Information

### Travel


Please note that any bookings made on the WWTE powered by Expedia website do NOT qualify for points redemption. Only if travel services can provide this service to you. Please call the travel team to use your points for travel services.

**Diamond Resorts International® is pleased to provide members with even more choice to book flights, hotels, cars and cruises through our partnerships with both Interval International® and WWTE/Expedia.**

 Powered by **Expedia**

Flights

Car rentals

**INTERVAL INTERNATIONAL**  
THE QUALITY VACATION EXCHANGE NETWORK


Airline Travel

Hotel Reservations

Car Rentals

Cruises

For Interval International® reservations, please call 1.877.DRI.CLUB (1.877.374.2582).

 **ResorTime.com**  
Luxury Escapes! Discount Rates!

Hotel Reservations

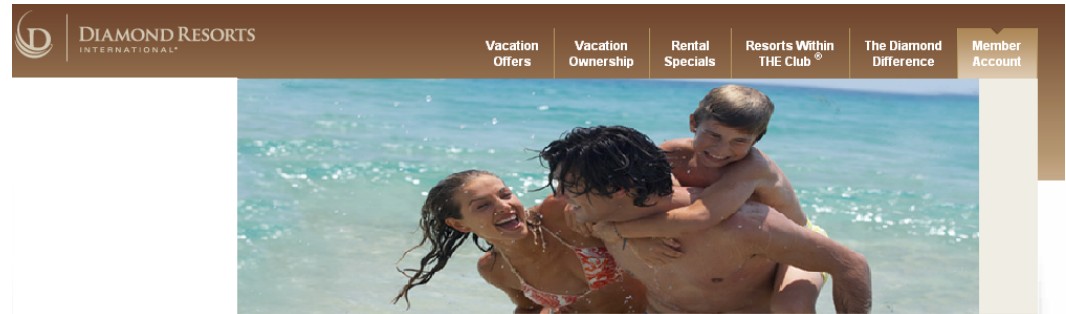
# Member Area



## Member Information

Finally, we have also included copies of the inserts that were enclosed with the annual invoices. This page also has the governing legal documents of THE Club® which is a good reference source.

**Navigating the Website** is available to our members who wish to review any part of this presentation.



### Member Information

#### **THE Club® Portfolio and Member Benefits**

This presentation was given to our members who attended a member education and enrichment seminar at Sedona and Scottsdale on 24th and 25th March 2009. It provides an update on the resort portfolio and recent additions plus an overview of the members benefits including those new for 2009.

#### **Interval International® Exchange and Gold Membership**

This presentation was given to our members who attended a member education and enrichment seminar at Sedona and Scottsdale on 24th and 25th March 2009. It provides an update on II the company, and the benefits provided by being affiliated with them.

#### **Navigating the Website**

This presentation was given to our members who attended a member education and enrichment seminar at Sedona and Scottsdale on 24th and 25th March 2009. It provides an update on how to use the website and where to find useful information and functionality. (Please note that we understand that the web will continue to change, but this was correct at the time the presentation was given).

#### **The Navigator: A Guide to THE Club®**

We have produced an easy to read user manual for all members of THE Club®. We hope that this global manual will help answer any questions that you have about THE Club® and how to use your membership.

#### **THE Club® Letter**

This cover letter explains THE Club® fees and details all the new member benefits and affiliations that have been delivered in 2008.

#### **Legal Document**

This document is the new legal disclosure document that all new members will receive and defines the amended Articles and Rules and Regulations of THE Club®.

#### **US Collection**

This cover letter explains the reasons for the increases in the base and per point for 2009 and details some of the key achievements in the resorts in this Collection during 2008.

#### **California Collection**

This cover letter explains the reasons for the increases in the base and per point for 2009 and details some of the key achievements in the resorts in this Collection during 2008.

#### **Hawaii Collection**

This cover letter explains the reasons for the increases in the base and per point for 2009 and details some of the key achievements in the resorts in this Collection during 2008.