

SEARCH FOR DOCTORS, HOSPITALS AND MORE



HEALTH TOOLS MAKE COST AND QUALITY EVEN CLEARER

Our online health tools help you get the most value from your health plans, and make getting cost and quality information about providers easier so you can make smart health care decisions. Simple to use and easily accessible, our health tools can help you better manage your overall health care spending and shopping.

A BETTER SEARCH EXPERIENCE

Our most popular online tool, Find a Doctor, lets you find the right providers for you; from primary care doctors and specialists to hospitals, imaging centers, urgent care centers, pharmacies and more.

Find a Doctor also lets you see and compare quality measures on providers, and read how they're rated by other patients.

Now it's easier to search for and choose the providers who are right for you. We've added options to search by your member ID or plan name to not only reduce the number of steps involved in searching, but also to help you find providers personalized to your unique plan.

I WANT TO FIND A...
Doctors & Medical Professionals
Need help with your search?
Doctor, Medical Professional or Practice Name
e.g. The Smile Of Brentwood Medical Group
Enter address, city-state, county-state or zip
15211
Within 5 miles
Search your network using:
Member ID Plan Name
Where do I find this?
Enter the first 3 letters of your member ID
ABC
Select Specialty(CtrlB - Select for multiple)
Select Specialty
Alternative Medicine Providers
Acupuncturist
Chiropractor
Chiropractor
Chiropractor
View Glossary
Search for Providers Outside US Submit

SEARCH RESULTS
ITEMS PER PAGE: 10 SORT BY: DISTANCE VIEW: list
200 RESULTS FOUND
NAME DISTANCE REVIEWS
Smith, Jane A., MD 0.08 Miles 4.5
Smith and
Rebecca S.M.D.
Family Practice
404 Bigham St.
Pittsburgh, PA 15211
412-487-2890
Allegheeny Health Network Blue Distinction Center Blue Distinction Center+
Smith, Sam P., LPC 0.08 Miles 4.5
Smith and
Rebecca S.M.D.
Obstetrics, Internal Medicine
404 Bigham St.
Pittsburgh, PA 15211
412-487-2890
Allegheeny Health Network Blue Distinction Center

CHOOSING JUST GOT EASIER

Find a Doctor offers a deeper look into the details about each provider, so it's easier to make the right selection. To start looking, use the dropdown menus to search by doctor, hospital or medical facility. You can also search by member ID or plan name. Choices can be filtered by plan or specialist.

A results summary shows all the options, including:

- Contact information and distance
- Patient ratings
- Blue Distinction® Centers
- Allegheny Health Network employed providers

When comparing hospitals and doctors, in many cases, you will be able to link to provider websites to view a list of services provided.

COMPARE PROFILES AND SAVE FAVORITES

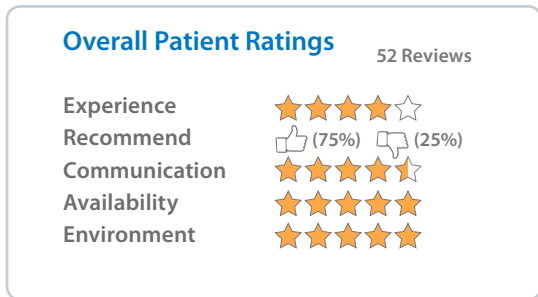
Each provider profile includes practice details such as location and office hours, physician credentials, plans accepted, and hospital affiliations, plus quality ratings and patient reviews. It's easy to save favorites for future reference. You can even compare up to three providers side-by-side.

COMPARE PROFILES
McGavin, Cameron L., MD
Tolentino, Aida T., MD
Deire, Lawrence, DC

Continued on the back

SHARE YOUR OPINIONS WITH PATIENT EXPERIENCE REVIEWS

Patient Experience Review ratings may appear on each provider search listing as an indicator of other patients' opinions about their experiences. Patient Experience Review lets you read what other people think of the providers and medical facilities you're considering. With Patient Experience Review, you can rate your experiences on a star basis, just like with restaurants and movies.



RATINGS BASED ON FIVE KEY CRITERIA

In a Patient Experience Review, providers are rated on five criteria: **experience, communication, availability, environment and recommendation.** After your appointment, you can even write and submit your own reviews.

RATE THIS PROVIDER X

* Required Fields

- 1. Experience:** How would you rate your overall experience and satisfaction with this provider? (Low to High star rating)
- 2. Recommend:** Would you recommend this provider to your family/friends? (Yes/No thumbs up/down)
- 3. Communication:** How well did this provider communicate with you about your health concern? (Low to High star rating)
- 4. Availability:** How would you rate this provider's availability for your appointment? (Low to High star rating)
- 5. Environment:** How would you rate this provider's overall office environment? (Low to High star rating)
- 6. Have additional comments to make about this provider?** (Comments field, 400 characters left)

I agree to the [terms and conditions.](#)

QUALITY MATTERS

Cost and convenience are just a few things to think about when choosing providers. Quality and overall experience are also important.

In addition to Patient Experience Review ratings, you'll also see other helpful quality information, including:

- Board certifications
- Accreditations
- Physician Quality Measures ratings
- Participation in quality programs such as Blue Physician Recognition
- Blue Distinction designations

These quality measures draw data from trusted sources such as the Blue Cross and Blue Shield Association (BCBSA), The Joint Commission on Accreditation of Healthcare Organizations (JCAHO) and WebMD®.

Seeing providers' quality measures can help you compare results and choose the right providers to fit your needs.

Log in to highmarkblueshield.com to access Find a Doctor.



Find a Doctor is one of our many online health tools that make it easier for you to understand and manage your health care and shop for quality, high-value providers.

Designation as Blue Distinction Centers means these facilities' overall experience and aggregate data met objective criteria established in collaboration with expert clinicians' and leading professional organizations' recommendations. Individual outcomes may vary. To find out which services are covered under your policy at any facilities, please call your local Blue Cross and/or Blue Shield Plan.

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