How to install and use the paloalto/GlobalProtect VPN client

1. Launch a web browser and go to the following URL: vpn.utah.edu

   On the portal login page, enter your CIS uNid and Password and then click LOG IN


In most instances, the app download page appears immediately after you log in to the portal. Use this page to download the latest app software package.

Download the appropriate version for your computer.
        To begin the download, click the software link "Download Windows 64 bit"
        or "Download Mac 32/64 bit" depending on what kind of computer you have.

2. Open the software installation file.

3. When prompted, Run the software.

4. When prompted again, Run the GlobalProtect Setup Wizard and accept the defaults.

5. After the installation completes you should see this screen.
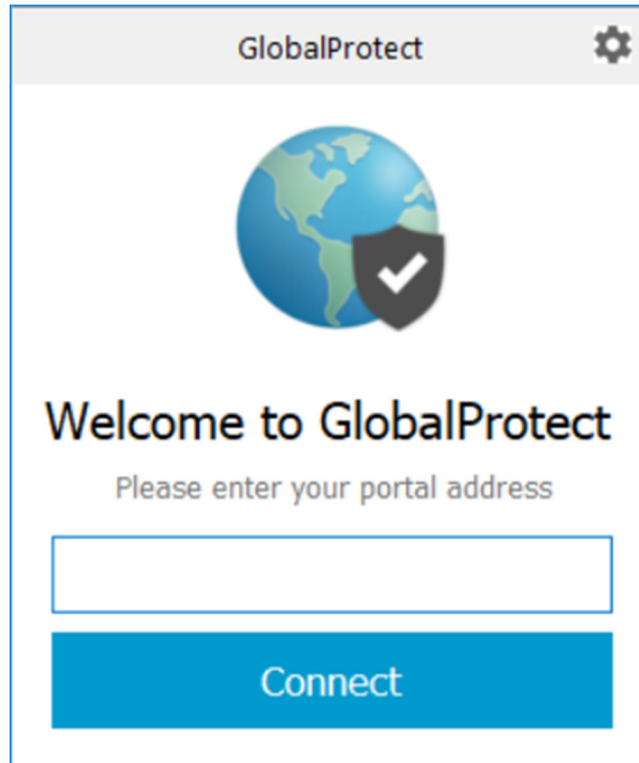

6. Put in the portal address: vpn.utah.edu and click connect

7. your login credentials will always be your CIS uNid and Password

Clicking connect will automatically send a DUO push to your phone.   If it doesn't show up automatically,

please open the DUO program and approve within 30 seconds or it will time out.

Note: For future connections you just open the global connect app on your computer and click connect. If you hover over the globe icon it will show the the status: connected or not connected.

You only need to go to the website for initial installation of the client.
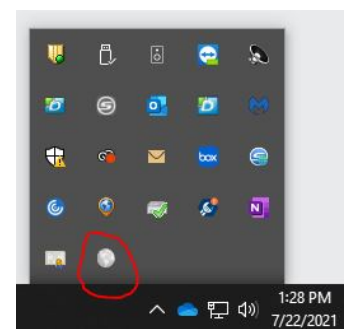
If you have any questions or issues with this install, please contact the IS Office 801-587-7075