Citrix Installation (For New Providers)

The following document will assist you with downloading and installing the required Citrix Receiver for use with AdventHealth's EMR.

1. Open the i-Extend Practice Domain

Advent Health

- Navigate to doc.adventhealth.com
- Select *Central Florida* and Scroll down to the *Practice Domain* Dropdown link
- Select Outside Hosp Practice Domain
 - If the device being used is logged into AdventHealth's Physician Wireless Network (PWN), use the *Inside Hosp Practice Domain* link

2. Log into Cerner Store front (i-Extend page)

- Enter User name: (AdventHealth OPID)
- Enter Password
- Click Log On

3. Download Citrix Receiver

- Navigate to the bottom left hand of the Cerner Store front
- Click on the Download Receiver link for your device
 - * Download Receiver for Windows or
 - * Download Receiver for Mac

4. Install Citrix Receiver

- Find the downloaded Citrix Receiver file
- Double click to start the installation process
- When the installation is complete a window asking you to Add Account or URL may display
 - * Do not enter any information
 - * Citrix Receiver will automatically connect to the server determined by the Cerner Application









If you require assistance with installing the Citrix Receiver, please contact your local Physician Informatics representative or AdventHealth's 24hr Physician Support Center 407-303-5580