

# U. S. Railroad Retirement Board



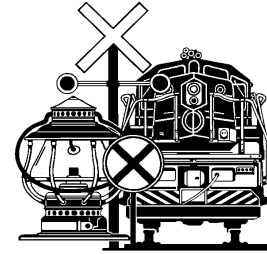
Scranton PA District Office  
Siniawa Plaza II  
717 Scranton Carbondale Hwy.  
Scranton PA 18508-1121

PHONE NUMBER: (877) 772-5772

FAX NUMBER: (570) 346-6042

EMAIL: [@rrb.gov](mailto:@rrb.gov)

OFFICE HOURS: M-T-Th-F 9:00 AM to 3:30 PM  
WEDS 9:00 AM to 12:00 PM Closed Federal Holidays



## SECURE MESSAGING:

To send an email message including Personal Identifying Information (PII), please visit our website at [www.RRB.gov](http://www.RRB.gov)

## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2018

### LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office, in-person service will be provided as needed. Please contact the district office shown above to schedule an appointment.

**We provide service to the following areas on an as-needed basis. Please call the district office for exact times and dates.**

**Allentown, PA  
Binghamton, NY  
Elmira, NY  
Lock Haven, PA  
Matamoras, PA  
Sayre, PA  
Williamsport, PA**

**The Scranton District Office services the following counties:**

**In Pennsylvania:** Bradford, Carbon, Clinton, Columbia, Lackawanna, Lehigh, Lycoming, Luzerne, Monroe, Montour, Northampton, Pike, Potter, Sullivan, Susquehanna, Tioga, Wayne and Wyoming.

**In New York:** Broome, Chemung, Sullivan, and Tioga.

### SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE:

If you telephone the office and receive a recorded message, please leave your name, telephone number (including area code) and RRB claim number and/or Social Security number and a brief message. Your call will be returned as soon as possible.

You can call the RRB toll free at 877-772-5772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare card.

**PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.**