



DIVISION OF MOTORIST SERVICES COMPLAINT AFFIDAVIT

FOR OFFICIAL USE ONLY

TYPE OF COMPLAINT:

Motor Vehicle Dealer	Odometer Fraud	Date Opened:
Mobile Home Dealer	Other	Date Closed:
Mobile Home Manufacturer		Closing Code:
RV Dealer or Manufacturer	Complaint Number:	
	Investigator:	

COMPLAINANT INFORMATION

Name: _____ Date of Birth: _____

Address: _____

City: _____ County: _____ State: _____ Zip Code: _____

Home or Cell Phone Number: _____ Work Phone Number: _____

Fax Number: _____ Email Address: _____

*Driver License or ID Number: _____ *Passport ID Number: _____

* In lieu of FL Driver License or ID Number, an Out of State or U.S. Territory Driver License canbe used

* In lieu of Driver License or ID Number, a U.S. or Out of Country Passport can be used

DEALERSHIP INFORMATION

Dealership Name: _____ Dealer License Number: _____

Address: _____

City: _____ County: _____ State: _____ Zip Code: _____

Fax Number: _____ Email Address: _____

Salesperson Name: _____

VEHICLE OR MOBILE HOME (MH) INSPECTION INFORMATION

Year/Make/Model: _____ Date Purchased: _____ Date Delivered: _____

Vehicle Identification Number (VIN): _____ Tag Number: _____

MOBILE HOME, RECREATIONAL VEHICLE OR PARK TRAILER INFORMATION

(Complete this section only if a mobile home, recreational vehicle or park trailer is involved in your complaint.)

Name of Manufacturer: _____

Address: _____

City: _____ County: _____ State: _____ Zip Code: _____

*HUD Label: _____ *Florida Seal Number: _____

*HUD Label is a red or silver metal tag on rear of unit

*If unit is a recreational vehicle or park trailer, Florida Seal # will either be near the HUD label or front of unit

COMPLAINT AFFIDAVIT

DESCRIBE THE NATURE OF YOUR COMPLAINT:

Please explain your complaint, listing events in the order in which they occurred. It is important to verify that dates listed are accurate.

Please enclose copies of any documentation you have related to your complaint.

WHAT ACTIONS DO YOU FEEL WILL SATISFY YOUR COMPLAINT?

Please explain what actions you feel will satisfy your complaint.

Note: You may complete the form, save the document to your computer, scan and attach ALL supporting documents, including purchase agreement, contracts receipts, cancelled checks, proof of vehicle insurance, registration, inspection reports, warranty documents, repair invoices or any other documents relating to your complaint and email us your completed file. Otherwise, please print off the form and mail the complaint form and copies of all related documentation so that we may address your concerns as quickly as possible.

Please view the list below and locate the Regional Office responsible for the county the dealer is located and either email or mail your complaint and all supporting documents to the appropriate regional office.

Signature:

Date:

**Division of Motorist Services
BUREAU OF DEALER SERVICES
MOTOR VEHICLE FIELD OPERATIONS REGIONAL OFFICES**

Region 1

Motor Vehicle Field Operations
1135 Banks Road
Margate, Florida 33063
Telephone - (954) 969-4216
Fax - (954) 969-4237
Email - DmvRegion1@flhsmv.gov
Responsible for Broward County

Region 2

Motor Vehicle Field Operations
318 Southeast 25th Avenue
Ocala, Florida 34471
Telephone - (352) 732-1267
Fax - (352) 732-1459
Email - DmvRegion2@flhsmv.gov
**Responsible for Alachua, Gilchrist, Lake, Levy,
Marion and Putnam Counties**

Region 3

Motor Vehicle Field Operations
9550 Regency Square Boulevard, Suite 100
Jacksonville, Florida 32225
Telephone - (904) 365-2681
Fax - (904) 723-2001
Email - DmvRegion3@flhsmv.gov
**Responsible for Baker, Bradford, Clay,
Columbia, Flagler, Duval, Nassau, St. Johns and
Union Counties**

Region 4

Motor Vehicle Field Operations
2575 South Volusia Avenue, Suite 300 Orange City,
Florida 32763
Telephone - (386) 736-5107
Fax - (386) 775-5233
Email - DmvRegion4@flhsmv.gov
**Responsible for Brevard, Seminole and Volusia
Counties**

Region 5

Motor Vehicle Field Operations
4101 Clarcona-Ocoee Road, Suite 160 Orlando,
Florida 32810
Telephone - (407) 445-7400
Fax - (407) 445-7411
Email - DmvRegion5@flhsmv.gov
Responsible for Orange and Osceola Counties

Region 6

Motor Vehicle Field Operations
NET PARK, Suite 2228
5701 East Hillsborough Avenue
Tampa, Florida 33610
Telephone - (813) 612-7110
Fax - (813) 612-7111
Email - DmvRegion6@flhsmv.gov
**Responsible for Citrus, Hernando, Hillsborough,
Pasco, Pinellas, Polk and Sumter Counties**

Region 7

Motor Vehicle Field Operations
Neil Kirkman Building
2900 Apalachee Parkway, Room B-142, MS-76
Tallahassee, Florida 32399-0600
Telephone - (850) 617-2999
Fax - (850) 617-5180
Email - DmvRegion7@flhsmv.gov
**Responsible for Dixie, Franklin, Gadsden,
Hamilton, Jefferson, Lafayette, Leon, Liberty,
Madison, Suwanee, Taylor and Wakulla Counties**

Region 71 - Panama City Sub-Office

6030 County Road 2321
Panama City, Florida 32404
Telephone - (850) 767-3660
Fax - (850) 872-7764
Email - DmvRegion7@flhsmv.gov
**Responsible for Bay, Calhoun, Gulf, Jackson,
Holmes, Walton and Washington Counties**

Region 72 - Pensacola Sub-Office

100 Stumpfield Road
Pensacola, Florida 32503
Telephone - (850) 475-5415
Fax - (850) 475-5423
Email - DmvRegion7@flhsmv.gov
**Responsible for Escambia, Okaloosa and Santa
Rosa Counties**

Region 8

Motor Vehicle Field Operations
323 10th Avenue West, Suite 200
Palmetto, Florida 34221
Telephone - (941) 723-4551
Fax - (941) 723-4553
Email - DmvRegion8@flhsmv.gov
**Responsible for Charlotte, Collier, Desoto, Glades,
Hardee, Hendry, Highlands, Lee, Manatee and
Sarasota Counties**

Region 9

Motor Vehicle Field Operations
901 Northpoint Parkway, Suites 115 & 116 West Palm
Beach, Florida 33407
Telephone - (561) 640-6820
Fax - (561) 640-6835
Email - DmvRegion9@flhsmv.gov
**Responsible for Indian River, Okeechobee, Martin,
Palm Beach and St. Lucie Counties**

Region 10

Motor Vehicle Field Operations
12601 NW 42 Avenue
Opa Locka, Florida 33054
Telephone - (786) 804-4190
Fax - (305) 953-3160
Email - DmvRegion10@flhsmv.gov
Responsible for Dade and Monroe Counties