HYUNDAI

HOW TO DOWNLOAD AND INSTALL VEHICLE SOFTWARE UPDATE

**This vehicle software update is for both Android®
and Apple® phones.** To ensure the best experience
possible, please follow the step-by step instructions.
Allow up to 3 hours for the software download and 40
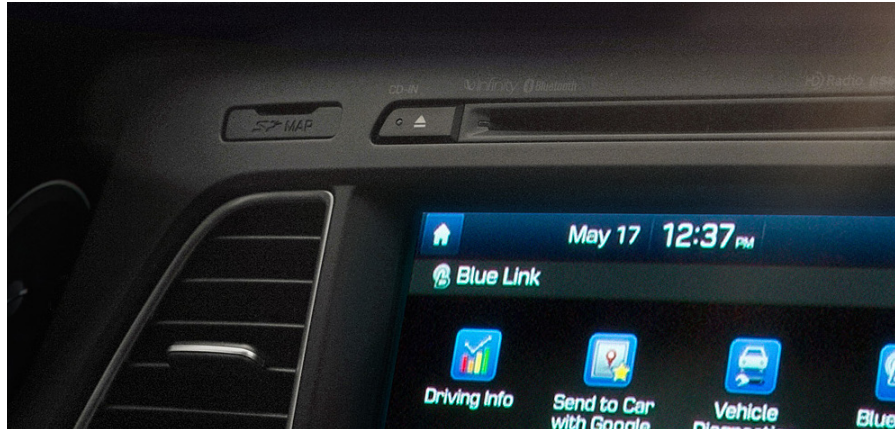minutes for the in-vehicle software update.

CONTENTS

GETTING STARTED

STEP 1   Remove the SD card out of the center console by opening the SD map slot.

STEP 2   Insert the SD card into your computer's built-in or external SD card reader. You must use the SD card from your vehicle. Using a non-OE SD card will disable your Navigation system.

NOTE: Ensure the SD card is unlocked (not write-protected). The lock slider on the side of the SD card should be in the up position.

STEP 3   Follow the prompts to download the software update. Once downloaded, insert the SD card back into your vehicle.

LOG IN OR REGISTER

STEP 1   Open a web browser on your computer.

- If your operating system is Windows, open Internet Explorer or your default browser.

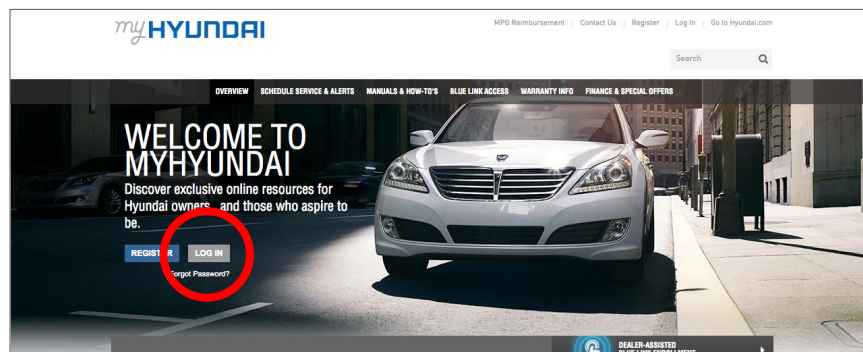- If you are using MAC OS X, open Safari or your default browser.

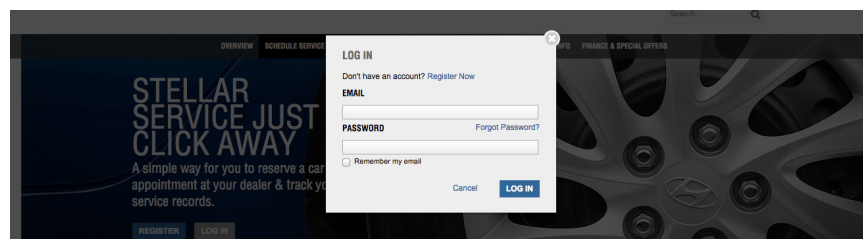**STEP 2**   Go to the MyHyundai owner's site at https://www.hyundaiusa.com/myhyundai

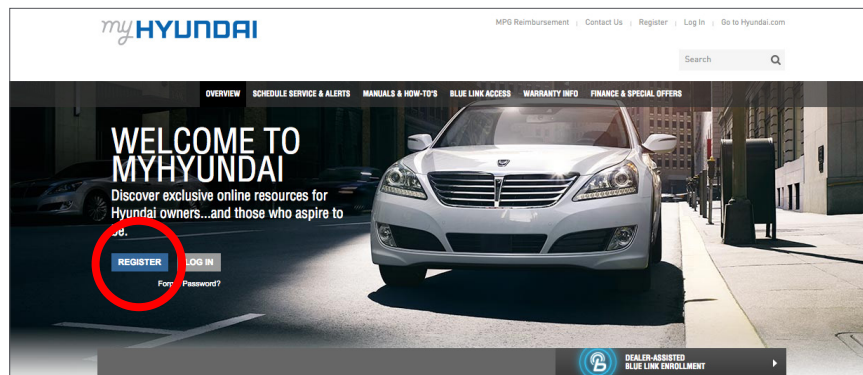**STEP 3**   If you have a MyHyundai account, Click **Log In**.

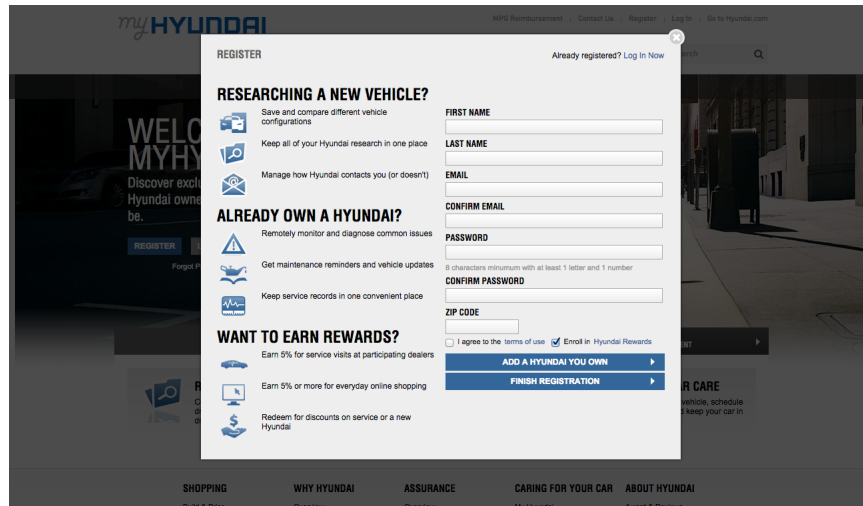Enter your MyHyundai account email and password.
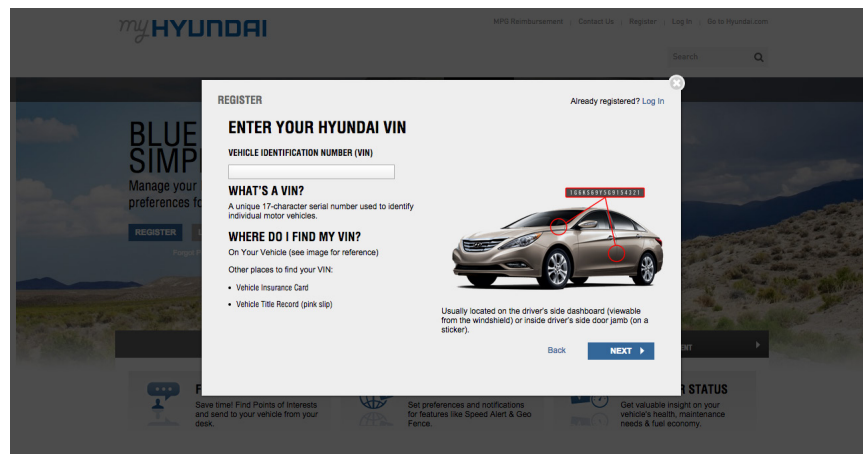

STEP 4   If you do not have a MyHyundai account, click **Register**.

To register, enter your name, email, and zip code.

Enter your Vehicle Identification Number (VIN) to finish your registration. The VIN is usually located on the driver's side dashboard (viewable from the windshield) or inside the driver's side door (on a sticker).
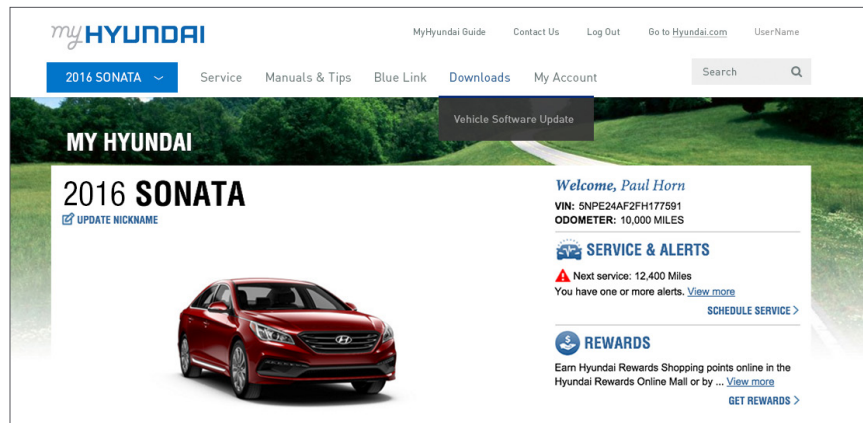

Click **Next** to finish the registration process.
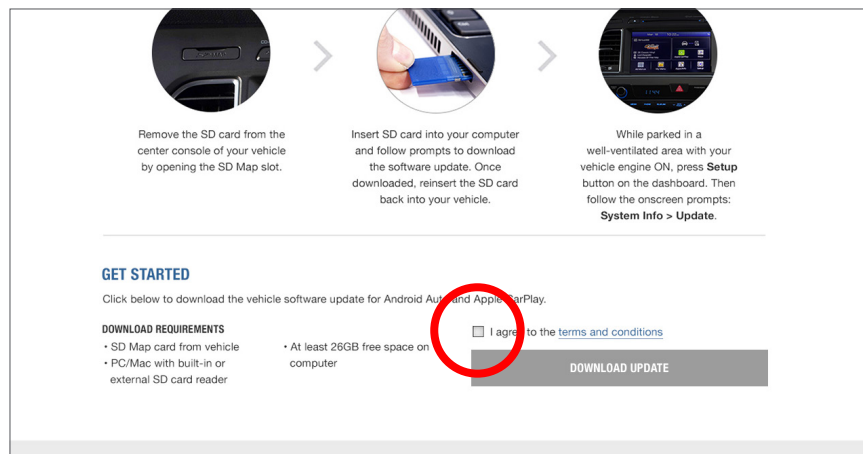
SOFTWARE DOWNLOAD

STEP 1   Select **Downloads** menu in the navigation bar then Vehicle Software Update from the Downloads drop-down menu. You will then be navigated to the Vehicle Software Update Page.

NOTE: If you do not see the **Downloads** drop-down menu, an update may not be available for your vehicle.

STEP 2   On the Vehicle Software Update Page, after review of the Terms and Conditions, check the box next to "I agree to the terms and conditions" to activate the download button.

Once the download button is active, click it to start the download.

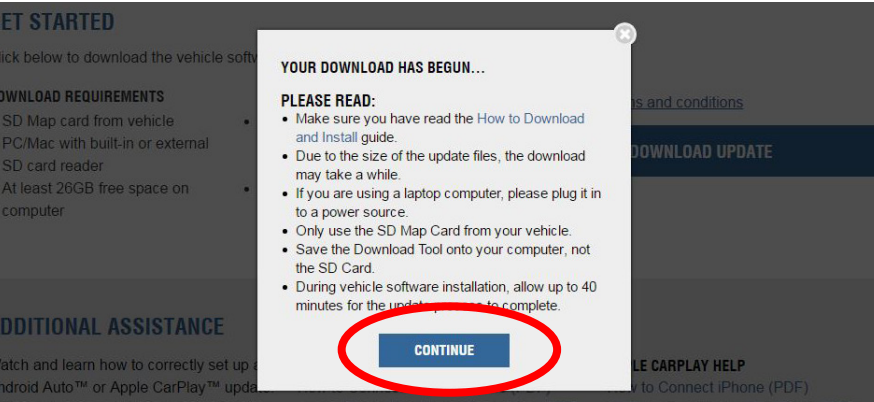**NOTE:** It is recommended to plug in your computer to a power source during the download process.

Select **Continue**.

STEP 3

MAC

Once the download is complete, open the downloaded DMG file. By default, the file will be in your Downloads Folder.

Select **Open** on the system-warning pop-up screen.
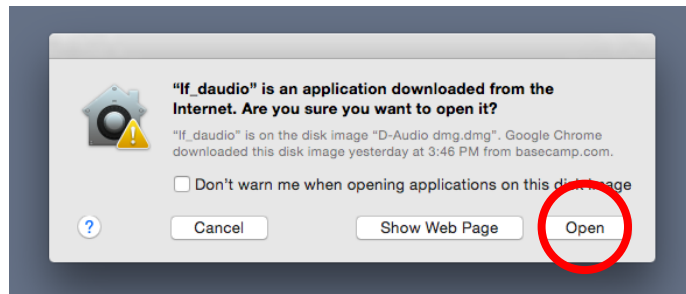
Double-click on the **Hyundai** icon, and continue to **Step 4**.
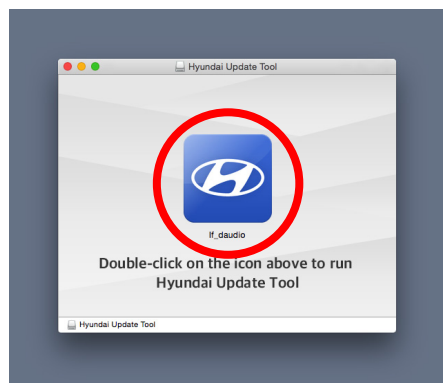
WINDOWS

Select **Run** to download and execute the Download Tool.

NOTE: Save the Download Tool onto your computer. Do NOT save the Download Tool onto the SD Card.

The Download Tool will be downloaded.
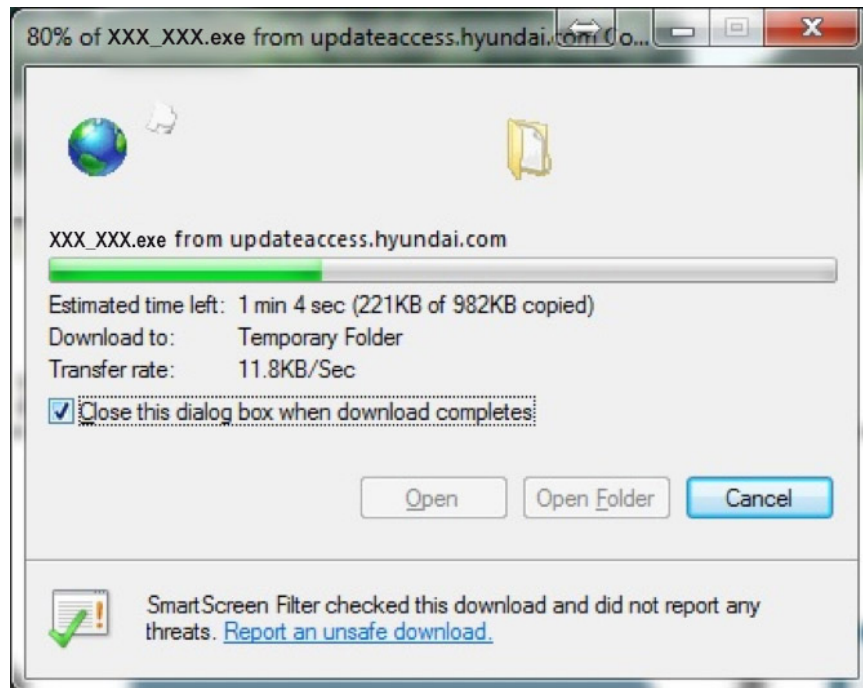
Select **Yes** to run the Download Tool.
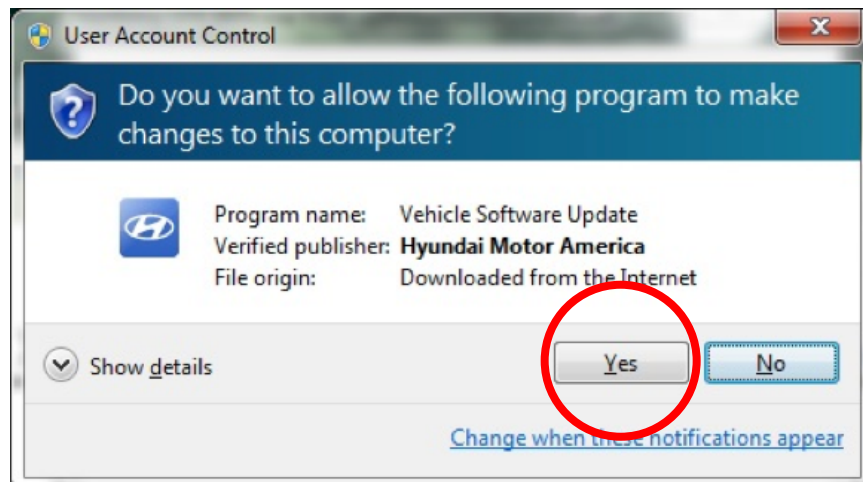
STEP 4

Upon completing the download, the Download Tool will start.

NOTE: If your vehicle's SD card is not inserted into your computer, you will be prompted to do so.

One moment please.
This download is about to begin.

Cancel

v16.04.01
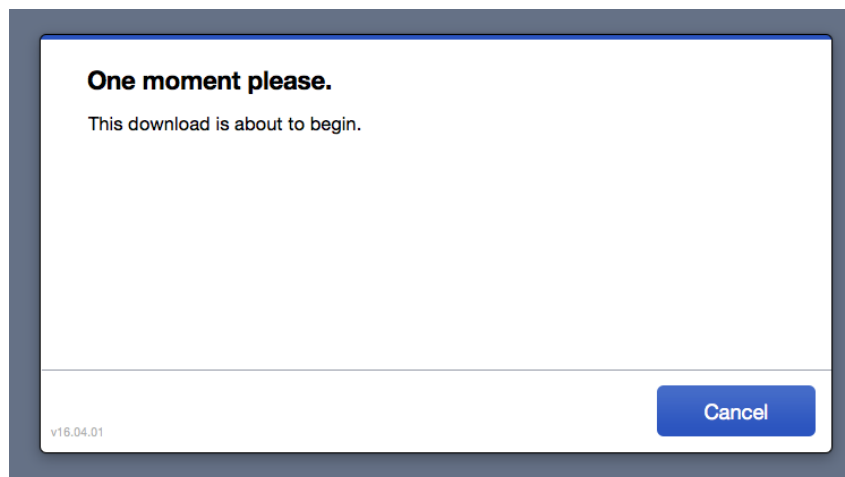
Vehicle software is being downloaded. The Download Tool will show progress as it downloads and copies the software onto your SD Card.

NOTE: Do not remove your SD card until the download is complete.

Downloading File   0%   Step 2 of 4
This may take a while if new map data needs to be downloaded.
Please do not remove the SD card from your computer.

Size: 0/1445 MB
239.0 KB/sec   1:42:52 remaining

• Once the download is complete, your SD card will be ready soon.

Cancel
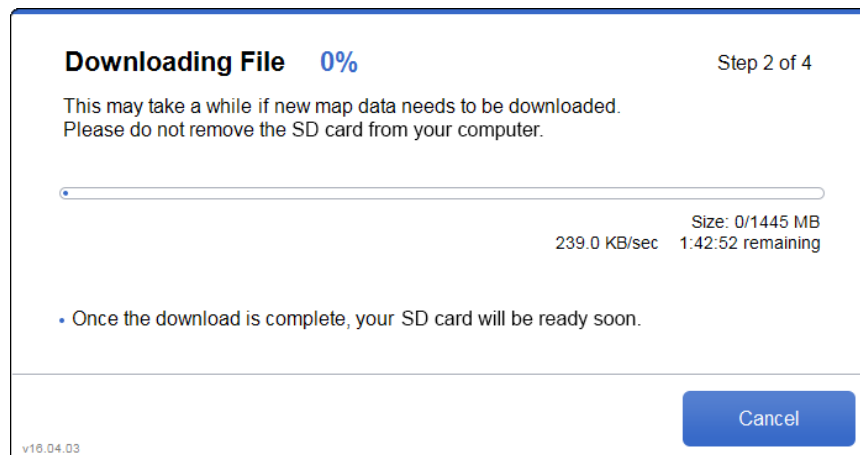
v16.04.03

STEP 5 Vehicle software has been downloaded to your SD card.

STEP 6 Remove the SD card from your computer.

VEHICLE INSTALLATION

STEP 1

Park your vehicle in a well-ventilated area and start the engine. Do not drive the vehicle while the system is updating.

NOTE: Take note of your radio presets, as they may be erased during the update process.

STEP 2

Reinsert the SD card into your vehicle.

NOTE: The following error messages may appear if the SD card was updated.

- Failed to authenticate navigation.

- Navigation is currently unavailable. Please check SD card.

Continue with the installation. The error message should not re-appear after the vehicle software installation is complete.

STEP 3

Press the **Setup** button to enter the Setup menu.

STEP 4

Scroll down on the Setup screen then touch the **System Info** icon.

STEP 5

Touch the **Update** icon at the bottom of the System Info screen to proceed with the software update.
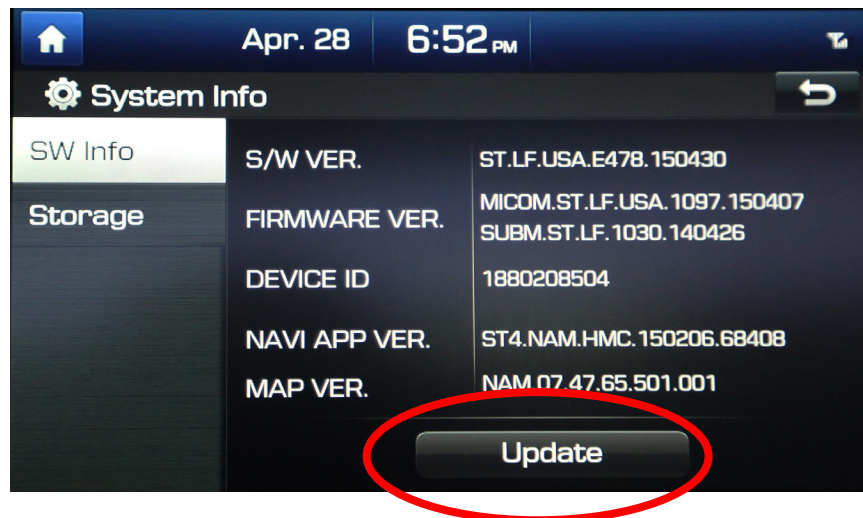
STEP 6

Touch **OK**.
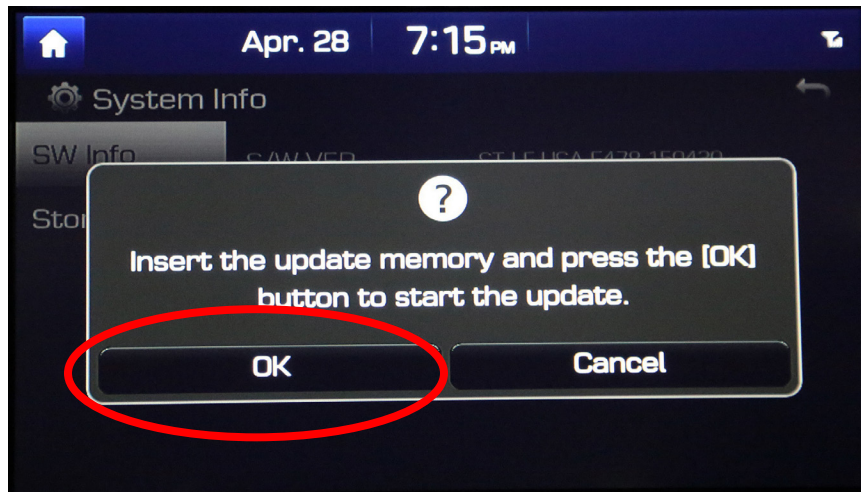
NOTE: DO NOT turn off the ignition switch during the update. Otherwise, the update will not be completed properly.

If the vehicle is turned OFF during the update process, the update will resume after the vehicle is restarted.

If update does not resume, return to the **System Info** menu using steps 4–6 and touch the **Update** icon to initiate the update again.

The software will automatically update through seven steps:

1. Preparing System Update

2. Copying Files

3. Preparing System Update (System automatically reboots. Blank screen will momentarily appear)

4. Updating the System

5. Updating GPS

6. Updating Modem (Does not apply to non-Bluelink-equipped vehicles)

7. Updating uCom

NOTE: There will be multiple occurrences where the Hyundai logo or display will be black during the update process. **This is normal.**

It will take approximately 20–40 minutes to complete the update process.
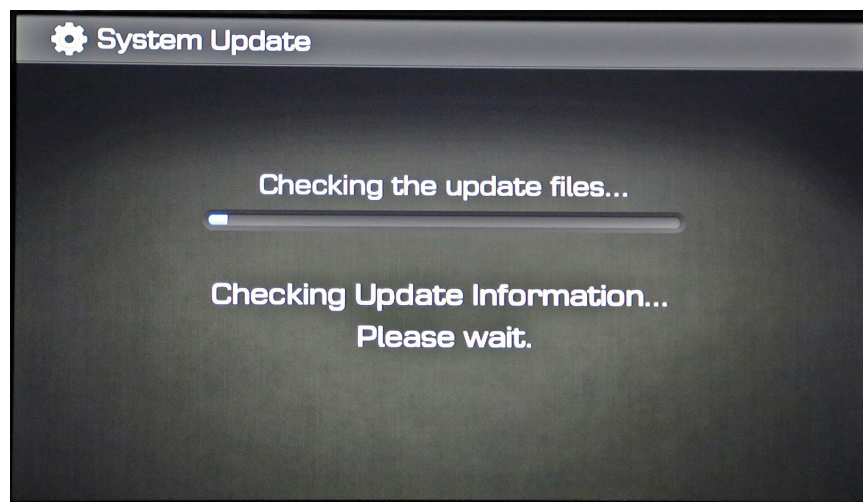
STEP 7

The system will reboot automatically after the "Update is complete" message appears.

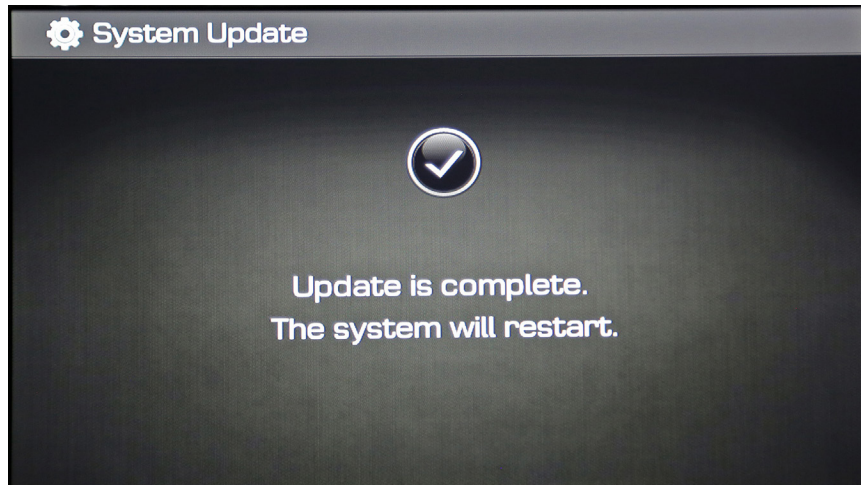**NOTE:** The software update is completed after the system reboots and the Disclaimer or the Home screen is displayed.

HYUNDAI
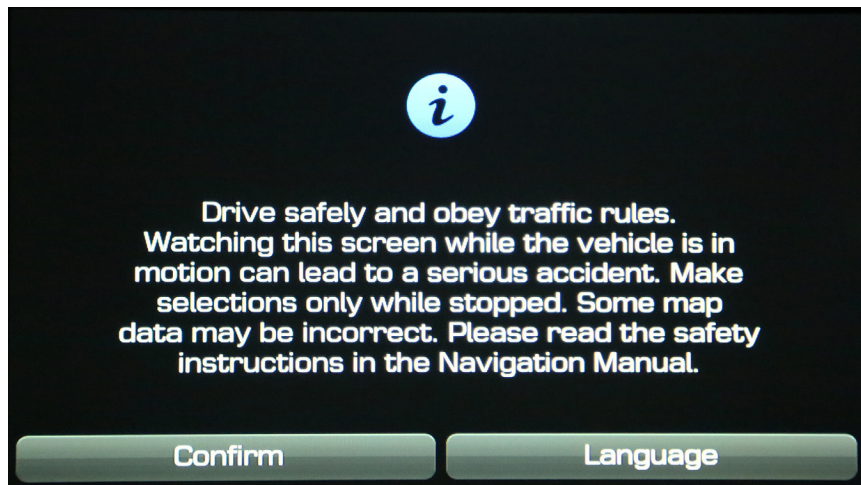
STEP 8   Press the **Setup** button, scroll down, and touch the **Connectivity** icon.

STEP 9   Confirm Android Auto and iOS Apple CarPlay features in the Connectivity Settings are turned ON.

STEP 10   Congratulations! Your update is complete.

Don't forget to reset your radio presets, as they may have been deleted during this process.

TROUBLESHOOTING

ERROR SCENARIO	SOLUTION
Unable to complete the download.	Please check your internet connection and retry.
The download is taking too long.	Due to the size of the update files, a high-speed internet connection is recommended.
After inserting the SD card into my vehicle, the system displays the error message **"Navigation is currently unavailable."**	You may ignore the message and proceed to update the vehicle software. If you still see an error after updating your system, please make sure you're using the SD Map Card from your vehicle and download the software update again.
After inserting the SD card into my vehicle, the system displays the error message **"Failed to authenticate navigation"** or **"Not compatible with hardware version."**	Please make sure you are using the SD Map Card from your vehicle. If you still see an error after updating your system, please re-download the software update and try again.
One of the following error codes displays during the vehicle software installation. **Error Codes: (1XX), (2XX), (3XX)**	Please re-download the software update and try again.
One of the following error codes displays during the vehicle software installation. **Error Codes: (6XX), (7XX), (13XX)**	Press the RESET button on your system with a ballpoint pen. The button is typically located near the TUNE knob in your vehicle. The update will resume after the system reboots.

NOTE: Hyundai shall not be liable for any issues caused by user software installation that fails to comply with the instructions provided.

If you are still having problems, please contact your dealer for assistance.