

New Group 11 Performance Evaluation PeopleSoft Process



Webinar Agenda

Performance Management in PeopleSoft

- Part I: NYC H+H Strategy
- Part II: Performance Management as an Employee
- Part III: Performance Management as an Evaluator





Part 1

NYC Health + Hospitals Strategy



NYC HEALTH+ HOSPITALS New Performance Management Process





Annual Process – Ongoing Feedback





Performance Management 4 Stage Process





Part 2

Performance Management as an Employee



In Employee Self-Service







Select FY17 Performance Document

< Employee Self Service			Performance	
EMILY EVERS ⊗ Personnel Prog Dev Spec				
My Performance Document 5	My Performance Document			
Other's Performance Document	Document Type	Document Status	Period Begin / Period End	Next Due Date
	NYC H+H Performance Documents	Evaluation in Progress	07/01/2016 06/30/2017	06/30/2017





Self-Evaluation Section Header

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Due Date 06/30/2017			Template	Document ID 293091
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Performance Document Sections

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Review the Instructions

NYC H+H Performance Documents

Self-Evaluation - Update and Complete

EMILY EVERS



Job Title Personnel Prog Dev Spec
Document Type NYC H+H Performance Documents
Template

Status Evaluation in Progress

 Manager
 MARY MANAGER

 Period
 07/01/2016
 06/30/2017

 Document ID
 293091

 Due Date
 06/30/2017

Enter your ratings and comments for each applicable section and save. When you have finished updating your evaluation select the complete button to save your changes and send this document to your manager for review.

🕞 Expand All | 🕟 Collapse All | 🔟 Calculate All Ratings

Section 1 - Instruction

Expand | • Collapse

Instructions	
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Expectations" and "Needs Improvement" ratin	ig, including the Overall Rating. If the Overall Rating is "Needs Improvement," the supervisor must also
complete a Collaborative Achievement Plan (CAP), and review/discuss with the employee at the time of evaluation.
FY17 BUSINESS GOALS & ACHIEVEMENTS	S: Under each FY17 Business Goal, employees should enter one or more job-related goals/objectives that
they achieved between July 1, 2016 and June	a 30, 2017, and describe how each achievement supports the related FY17 Business Goal. Employees
should then rate themselves on attainment of	and/or contribution toward advancement of each FY17 Business Goal. Employee-entered ratings and
achievements will be reviewed by supervisor,	and then the supervisor rates the employee.
CORE AND MANAGERIAL COMPETENCIES	S: At the end of the evaluation period, employees should rate themselves on their demonstration of each
Core and Managerial Competency. Employee	e-entered ratings will be reviewed by supervisor, and then the supervisor rates the employee.
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HEALTH+ HOSPITALS Expand Business Goals and Accomplishments

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Expand a Business Goal

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Self-Evaluate Yourself

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Calculate Your Overall Rating

Section 5 - Overall Summary

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Attach Supporting Documents

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Indicate Audience to View Attachments

Attachments					
File Name	Description	Attachment Audience	Last Update Date/Time	Uploaded By	
1199_Notice.pdf	Sample_Document	Employee and Manager Manager Only	10/12/2017 1:09:01PM	EMILY EVERS	Î
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Complete Your Performance Document







Confirm the Completion of Your Self-Evaluation







View Confirmation

Performance Process	0 «	NYC H+H Performance Documents
Steps and Tasks	0 •	Confirmation - Document Completed
EMILY EVERS NYC H+H Performance Documents 07/01/2016 - 06/30/2017	Overview	You have successfully completed your evaluation.
Complete Self Evaluation Due Date 06/30/2017 View		
Review Manager Evaluation Due Date 06/30/2017	-	





Part 3

Performance Management as an Evaluator





Email Received by Evaluator



é,

Enterprise Vault

Dear Supervisor:

The following employee has submitted their self-evaluation. You must now evaluate this employee's performance in PeopleSoft. You will be able to view the employee's selfratings and overall rating. Only the ratings that you, the supervisor, enter will be calculated toward the employee's final overall rating.

Employee ID: 000005722 Employee Name: EMILY EVERS

You may click on this link to go directly to this NYC H+H Performance Documents: <u>http://hcmsdevwb02.nychhc.org:10050/psp/hr92tst/EMPLOYEE/HRMS/c/ROLE_EMPLOYEE.EP_NOTIFY.GBL?</u> EP_APPRAISAL_ID=293091&EP_REVIEWER_ID=100039514&EP_ROLE=M&EP_USER_ROLE=M&TRANS_NAME=EMPDOC-COMPLETE

OR

Please visit Manager Self Service > Team Performance > Performance Documents > Current Documents.

If you have any questions, please contact your Human Resources Department. This communication was sent via Oracle Workflow Technology. Please do not reply to this email.

(Please do not respond to this automatic notification.)





Log onto Manager Self-Service







Select the Manager Dashboard

NYC HEALTH+ HOSPITALS	▼ Manager Self Service			
Manager Dashboard	My Team	Team Performance	Open Jobs	
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Manager Dashboard

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Status Legend



Select Employee to Review

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Click Start

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Expand Business Goals and Accomplishments

Manager Dashboard	Performance Process	€
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NYC HEALTH + HOSPITALS Review the Employee's Self-Evaluation

Section 2 - Business Goals and Accomplishments

Expand |) Collapse

Description:: To increase quality by demonstrating a commitment to the delivery of the best possible care and/or service, continuous improvement, and efficiency.
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Employee Rating Meets Expectations Achievements Delivered a new process so we are able to respond to our cutomers within 3 business days. Created By Template 10/12/2017 11:48AM



Go to Manager Comments

Section 2 - Business Goals and Accomplishments

Expand | Collapse

Manager Comments						
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Enter Manager Comments and Spellcheck

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NYC HEALTH+ HOSPITALS Evaluate Employee

Employee Performa	ance Alei	ts Ferformatice Process
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 Review Self Evaluation Due Date 06/30/2017 Complete Manager Evaluation Due Date 06/30/2017 		Achievements
Pending Acknowledgement		 Section 3 - Core Competencies Expand Collapse Cultural Diversity Description:: Understands, appreciates, and respects diverse cultural backgrounds, learns about and promotes cultural awareness and communications. Exceeds Expectations O Meets Expectations O Needs Improvement Rating Comments Comments Store B I U := := A - D - Improvement Employee Rating Meets Expectations Please add an achievement that is related to this Goal.



+ Add Attachment

Add Attachments and Permissions to View

Attachments					
File Name	Description	Attachment Audience	l ast Update Date/Time	Uploaded By	
Blank_Evaluation_TST.pdf	Manager_Sample_Document	Employee and Manager Manager Only	10/12/2017 2:29:49PM	MARY MANAGER	Û
1199_Notice.pdf	Sample_Document	Employee and Manager	10/12/2017 1:09:57PM	EMILY EVERS	Û
+ Add Attachment					

Audit History

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10/12/2017 11:49:00AM 10/12/2017 2:29:49PM





Click Share with Employee





Click Confirm

		7
		<u> </u>
	Share with Employee	×
	Select confirm to share this document with the employee. Next you should meet with the employee to discuss your evaluation.	
	The overall rating you have assigned to this employee is Meets	
	Expectations.	
	Upon selecting confirm your electronic signature will be	
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Size 👻		





Acknowledgement – Evaluation is Share with Employee

Performance Process	o <	NYC H+H Performance Documents
Steps and Tasks	0 .	Confirmation - Shared with Employee
EMILY EVERS NYC H+H Performance Documents 07/01/2016 - 06/30/2017	Overview	You have successfully shared your evaluation with the employee.
Review Self Evaluation	L	
Due Date 06/30/2017		
Complete Manager Evaluation Due Date 06/30/2017		
Opdate and Share		
Pending Acknowledgement		





Email Received by Employee

Dear Employee:

Your supervisor has completed evaluating your performance, and the performance evaluation is now ready for your review. Your supervisor will also be scheduling a meeting with you to discuss the performance evaluation, as well as future goals for next year.

Employee Id: 000005722 Employee Name: EMILY EVERS

You may click on this link to go directly to your prepared NYC H+H Performance Documents: <u>http://hcmsdevwb02.nychhc.org:10050/psp/hr92tst_8/EMPLOYEE/HRMS/c/ROLE_EMPLOYEE.EP_NOTIFY.GBL?</u> EP_APPRAISAL_ID=293091&EP_REVIEWER_ID=000005722&EP_ROLE=M&EP_USER_ROLE=E&TRANS_NAME=RQST-REVIEW

OR

Please visit Employee Self Service > Performance > My Performance Documents.

If you have any questions, please contact your Human Resources Department. This communication was sent via Oracle Workflow Technology. Please do not reply to this email.

(Please do not respond to this automatic notification.)



HEALTH+ HOSPITALS Employee logs onto Employee Self-Service





Employee select Performance Document

EMILY EVERS Personnel Prog Dev Spec						
My Performance Document	5	My Performance Document				
Other's Performance Document	0	Document Type	Document Status	Period Begin / Period End	Next Due Date	
		NYC H+H Performance Documents	Pending Acknowledgement	07/01/2016 06/30/2017	06/30/2017	>



NYC HEALTH+ HOSPITALS Employee reviews Manager's evaluation

Serformance			Performance Pr	ocess
Performance Process	0 «	NYC H+H Performance Documents		
iteps and Tasks	0 0 -	Manager Evaluation - Acknowledge		
EMILY EVERS NYC H+H Performance Documents 07/01/2016 - 06/30/2017	Overview	EMILY EVERS	Job Title Personnel Prog Dev Spec	Manager MARY MANAGER
Complete Self Evaluation Due Date 06/30/2017			Document Type NYC H+H Performance Documents Template Status Pending Acknowledgement	Period 07/01/2016 - 06/30/2017 Document ID 293091 Due Date 06/30/2017
Review Manager Evaluation Due Date 06/30/2017		This document is currently waiting for your acknowledgment		
Acknowledge		Select the Acknowledge button to confirm that you and your n	nanager have discussed this document. Your name will be placed in i	the signature section on the
View		printed document acknowledging that the review was held.		
		 Expand All • Collapse All Section 1 - Instruction Expand • Collapse Instructions Section 2 - Business Goals and Accomplishme Expand • Collapse Quality Description:: To increase quality by demonstrating a conefficiency. 	ents mitment to the delivery of the best possible care and/or service, con	tinuous improvement, and
		Exceeds Expectations Meets Expectations Achievements Achievements Delivered a new process so	eeds Improvement our customer service reponse within 3 days was very thought out. St ime and now our Service Level Agreement went from 5 to 3 days etc we are able to respond to our cutomers within 3 business days.	te created a work plan <mark>, t</mark> he
		Created By Template 10/12/2017 11	48AM	





Employee Acknowledges Evaluation





Employee Confirm Review

Expand All Collapse All	Confirm Review Action	×	1
 Section 1 - Instruction Expand OCOLApse 	I acknowledge that my supervisor and I have r Performance evaluation in detail, and I agree r I acknowledge that my supervisor and I review detail, but I disagree for the following reasons Agree Disagree	eviewed my with my evaluation. ved my performance in s(s).	
Description:: The employee and their supervise Expectations" and "Needs Improvement" rating complete a Collaborative Achievement Plan (C FY17 BUSINESS GOALS & ACHIEVEMENTS	Under each FY17 Business Goal, employees s	should enter one or more jor	s justifying each "Exceeds the supervisor must also p-related goals/objectives that





Employee may enter a Comment

nployee Acknowled	gement	
Employee Comments	Size → Font → Size → B I U III IIII IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	•
Agree	Thank you!	
Disagree		





Employee Confirms Acknowledgement

-	Acknowledge Review Held	×
	You have chosen to acknowledge that you and your manager have reviewed this document.	
В	Your acknowledgement does not necessarily mean that you agree, but affirms that this review was held and was discussed in detail with you.	
	Confirm Cancel	





System displays this message

NYC H+H Performance Documents

Confirmation - Employee Acknowledgement

You have successfully acknowledged this document.



Evaluator receives email that Employee acknowledged their Performance Evaluation

Dear Supervisor:

The following employee has acknowledged reviewing their completed performance evaluation with you in detail. This completed performance evaluation has now been finalsubmitted through PeopleSoft. Please review the employee's comments, which have been included below, and contact the employee and/or HR, if necessary.

Employee Id: 000005722 Employee Name: EMILY EVERS

You may click on this link to go directly to this NYC H+H Performance Documents: <u>http://hcmsdevwb02.nychhc.org:10050/psp/hr92tst/EMPLOYEE/HRMS/c/ROLE_EMPLOYEE.EP_NOTIFY.GBL?</u> EP_APPRAISAL_ID=293091&EP_REVIEWER_ID=100039514&EP_ROLE=M&EP_USER_ROLE=M&TRANS_NAME=EE-ACKNOWLEDGE

OR

Please visit Manager Self Service > Team Performance > Performance Documents > Current Documents.

If you have any questions, please contact your Human Resources Department. This communication was sent via Oracle Workflow Technology. Please do not reply to this email.

Employee Comments: Thank you!

(Please do not respond to this automatic notification.)



For more information

Contact your local HR Department



- Email: <u>performancemgmt@nychhc.org</u>
- For Workshop schedules go to the Workforce Development Learning Portal on the Intranet or email: <u>mylearning@nychhc.org</u>

