



# \$100 EASY SHARE BUSINESS PLAN

**\$100/mth**

Minimum term:  
24 months  
Minimum cost: \$2,400

**\$950**

of calls  
2 min standard  
call \$2

**SMS  
and MMS**

unlimited

**2GB**

of data  
excess usage  
\$0.03/MB

- Share data between eligible services on the same account
- Free intra-account calls to eligible mobile numbers on the same account
- Includes one Bonus Data Share SIM

All to standard Australian numbers (excludes use overseas)

## INFORMATION ABOUT THE SERVICE

Easy Share Business Plan (**Plan**) is for a post-paid mobile phone service. It gives you access to our network, a mobile phone number, and lets you make and receive calls, send and receive messages, and access mobile data.

The Plan lets you share your data allowance and it includes a Bonus Data Share SIM (**Bonus SIM**).

### Mobile Handset

You'll need to purchase a handset at an additional cost to use with your Plan by taking up a Mobile Repayment Option (**MRO**). Depending on the handset you choose:

- you may have to pay an amount upfront and make monthly interest-free repayments. We'll let you know beforehand if any payments apply to you; and
- we may give you a Smartphone Bonus Offer (**SBO**). This means you will receive a discount to offset the handset cost.

If you cancel your Plan early, you won't receive any SBO. You'll also have to pay your remaining handset repayments and pay any early termination charges for your Plan.

### Accessory Repayment Option

You can choose an Accessory Repayment Option (**ARO**) to buy mobile accessories. You'll be charged for your accessories in monthly, interest-free payments. If you cancel your ARO, you'll have to pay the remaining cost of the accessories.

### Data Sharing

Your Plan includes a Bonus SIM and if you need any additional Data Share SIMs, you can purchase up to 5 Data Share SIMs for \$10/mth per SIM. You can share data between your Plan, your Bonus SIM and any additional Data Share SIMs you have purchased. Your data will also automatically be pooled with all Easy Share Business Plans, Easy Share Business SIM Plans, Business Performance Plans with a Data Share SIM attached, and Telstra Business Mobile Data Packs – Shareable and Telstra Mobile Broadband Share Plans on the same account (**Eligible Services**).

Your Bonus SIM and any additional Data Share SIM(s) can only be used for data. They cannot be used for voice calls or messaging.

If you remove your Data Share SIM from your SIM-ready device and insert it into a mobile handset for the purposes of accessing data over the Telstra Mobile Network, we will block access to data from that mobile handset.

You can purchase a compatible SIM ready device to use with your Bonus SIM or any additional Data Share SIMs you may have purchased by taking up a MRO. Depending on the device you choose, you may have to pay an amount upfront and make monthly interest-free repayments. We'll let you know beforehand if any payments apply to you.

If you cancel your Plan or any MRO early, you'll have to pay your remaining MRO repayments.

### Minimum term

24 months.

### Monthly Call Allowance

**\$950** – any unused Monthly Call Allowance expires each month.

### Monthly Data Allowance

**2GB** – any unused allowance expires each month.

Your monthly Data Allowance can be shared between all Eligible Services.

### Unlimited Business Hours

You get unlimited standard national voice and video calls made in Australia between 9am and 5pm local time Monday to Friday, including public holidays. Local time means the time at the mobile tower that transmits your call. If you are near a state border, the mobile tower may be in a different time zone to you, and you may be charged for your call.

### Free intra-account calls

You can make free voice and video calls to other Easy Share Business Plans, Easy Business Plans, Easy Share Business SIM Plans, Easy Business SIM Plans, Easy Business Casual Plans and Business Performance Plans on the same account in Australia.

Some plans (eg Business Fleet Connect Plans, Business Mobile Advantage Plans, Business Mobile PLUS and Business Fleet Select Plans) are not eligible to be on the same account as Easy Business Plans and Easy Share Business Plans.

### What's included

You can use your Monthly Call Allowance and Unlimited Business Hours (calls only) for most types of national direct dial calls, video calls and messages made in Australia to standard Australian numbers, including voice calls to most 11xx, 13xx, and 12xx, calls and SMS to most satellite phones, diversion within Australia to fixed numbers with only an 02, 03, 07 or 08 area code or mobile numbers commencing with only 04xx and any other calls or messages determined by us. Calls to 18xx numbers are free on this plan.

Your Plan includes unlimited standard SMS, MMS, MessageBank retrieval and diversion, and unlimited MessageBank Plus (if you have an iPhone).

### What's not included

You can't use your Monthly Call Allowance, unlimited SMS and MMS for third party content calls, calls and messages to international numbers, calls or SMS to 19xx, 1234, 12455 and 12456 services, premium SMS and MMS, wake up and reminder calls, information and operator assisted calls, reverse charge calls, Call Answer, Memo, PhonePage, calls to Pivotel mobiles and any other calls or messages determined by us. You need to pay us for this usage separately.

Charges for these calls can be found at [telstra.com.au/customer-terms](http://telstra.com.au/customer-terms)

Your Monthly Call and Data Allowances, Unlimited Business Hours (calls only), unlimited SMS and MMS can't be used while you're overseas.

## INFORMATION ABOUT PRICING

### Minimum monthly charge

**\$100** plus MRO handset repayments (minus any applicable SBO discount), any charges which exceed your included allowances or which aren't included in your Plan and the cost of any extras, like any additional Data Share SIMs (if you choose to take them up), MRO SIM-ready device repayments or ARO repayments.

If you use more than your Monthly Call or Data Allowance per month, or use your service for things not included in your Plan, you'll have to pay more than \$100.

### Calls and data in Australia

These are the main charges used to calculate your usage under your Monthly Call Allowance on your Plan, and the charges that apply if you exceed your Monthly Call Allowance on your Plan:

- **national calls** – \$1 per 60-second block or part blocks. It will cost \$2 to make a standard 2 minute national mobile call.

If you restrict your use solely to standard national mobile calls each of 2 minutes in duration, you could make **475** calls per month.

If you use more than your Monthly Call Allowance, you'll be charged 30¢ per minute. This is calculated as a 70¢ per minute discount off the standard rate and shown on your bill as a single line credit with your Monthly Call Allowance.

If you use more than your Monthly Data Allowance, you'll be charged an additional **3¢** per MB.

### Calls, SMS and MMS to international numbers

The Monthly Call Allowance, SMS and MMS on your Plan doesn't include calls or messages to international numbers, so you'll be charged extra for these. The main charges that apply to calls or messages to international numbers are:

- **calls to International numbers** – for call rates to international numbers, see [telstra.com](http://telstra.com)
- **SMS to International numbers** – 50¢ per message per recipient
- **MMS to International numbers** – 75¢ per message per recipient.

For information on business international calling packs visit [telstra.com.au/mobile-phones/international-rates](http://telstra.com.au/mobile-phones/international-rates)

### Minimum cost

The total minimum amount that you'll need to pay over the term of your Plan is **\$2,400** (plus any MRO and ARO repayments).

### Early Termination Charge

If you cancel your Plan before the end of your 24 month term, you will need to pay us an Early Termination Charge (ETC) and any remaining MRO and ARO repayments, and you'll no longer be eligible to receive your SBO. The ETC decreases by equal installments each month you stay on the Plan. Your maximum ETC at the start of your Plan is **\$1,200**.

If you move to another plan before the end of your minimum term and start a new contract, you will need to pay a **\$50** Early Recontracting Fee and you may also need to pay us an ETC as well as any remaining MRO and ARO repayments.

## OTHER INFORMATION

### Manage your service online

Register for Online Bill to view your bills online. With Online Bill Reporting, you'll be able to organise and check your billing information – great for budgeting and end of financial year reporting. To register, go to [telstra.com/business/billing](http://telstra.com/business/billing)

Tracking your estimated Australian mobile data usage is easy – download our Telstra 24x7<sup>®</sup> App. Available for iPhone and Android™ phones at [telstra.com/business/app](http://telstra.com/business/app)

We'll also send you SMS alerts within 48 hours of you reaching 50%, 85% and 100% of your Monthly Data Allowance or register and access our Mobile Data Usage Meter at [telstra.com/business/datameters](http://telstra.com/business/datameters)

### Using your service overseas

Your Monthly Call and Data Allowances don't include use while you're overseas and the charges that apply if you use your service overseas are much higher than in Australia. The charges that apply are:

- **calls while overseas** – for call rates while overseas, see [telstra.com/business/overseas](http://telstra.com/business/overseas)
- **data while overseas** – \$3 per MB for data usage while overseas.

If you're travelling overseas, you can set up international roaming online at [telstra.com/business/overseas](http://telstra.com/business/overseas). Before you travel overseas, you should contact us on 125 109 or visit [telstra.com/info/roaming](http://telstra.com/info/roaming) for more information about using your service overseas, including international rates and data and voice roaming plans and information about how to configure your smartphone and stay in control of your costs.

### Mobile coverage

You can access 4G coverage if you have a 4G device and are in a 4G coverage area. Outside 4G areas or if you have a 3G device, you'll receive access to our 3G coverage.

Mobile coverage depends on a number of factors such as your device, location, surrounding landscape as well as the physical building you may be using your device from.

To find out more about our mobile coverage and networks or how to optimise network performance visit [telstra.com/coverage](http://telstra.com/coverage)

### Billing

The figures in this Critical Information Summary are for a full billing cycle but your first bill may include pro rata charges for part of the month if you started or changed your Plan part way through a billing period – refer to the 'Important information about your first bill' section below for more information.

### Important information about your first bill

When you first start your Plan or change your Plan part way through a billing period, your first bill will include your minimum monthly charge in advance. It will also include a proportion of your minimum monthly charge based on the number of days left in the billing period.

You'll receive a proportion of your Monthly Call Allowance based on the number of days left in the billing period, and your full Monthly Call Allowance in the next month. You'll receive a full month's data allowance.

### We're here to help

You'll find more information at [telstra.com/business](http://telstra.com/business). If you have questions about your bill, technical support service or connection, please call us on 13 2000 or 1800 808 981 (TTY).

### Complaints or disputes

If you need to make a complaint you can:

- call 13 2000 and say "complaint"
- call your Account Representative if you have one
- visit [telstra.com/business/complaints](http://telstra.com/business/complaints)

### Further investigation

If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on 1800 062 058. For full contact information go online at [tio.com.au/about-us/contact-us](http://tio.com.au/about-us/contact-us)

This is a summary only – the full legal terms for this Plan are contained in your agreement with Telstra and Our Customer Terms which is available at [telstra.com.au/customer-terms/](http://telstra.com.au/customer-terms/)