

TOTAL SECURITY SYSTEM THROUGH CREATIVE COLLABORATION

INTRODUCTION

1. The Blue Ocean Strategy concept has been adopted as a means to implement various initiatives to achieve National Key Result Areas. Although it was developed with the intention to motivate the private sectors and industries to create new demands by venturing into areas of greater potential, this concept has been tailored and adopted into the Malaysian Environment particularly the public sector.

2. The advent and adaptation of the National Blue Ocean Strategy (NBOS) by the Royal Malaysia Police witness the metamorphosis from a state of skepticism and suspicion to acceptance, acknowledgement and appraisal of this noble strategic approach in policing. The various programs and initiatives under NBOS have inculcate into the mindset of our men-in-blue the creativity and innovative thinking demanded of the modern era of policing.

NATIONAL BLUE OCEAN STRATEGY

3. NBOS provides a platform for the Royal Malaysia Police to springboard to greater heights. NBOS project contributes to the success of the nation by capitalizing on existing expertise and logistics with a view to expedite the rapid execution of projects.

STRATEGIC COLLABORATION WITH MALAYSIAN ARMED FORCES

4. This historic collaboration between a military force and a law enforcement agency is also the first of its kind in the world aimed at establishing strong networking and supporting the government's effort to reduce crime. It entails, amongst others, military overseeing border operations, training of police personnel using military facilities, recruitment of ex-military personnel into the Royal Malaysia Police and joint patrols at various hot spots.

5. These initiatives bring about the greatest impact in the context of savings in costs as a result of sharing of resources. The success of this initiative has motivated the government to institutionalize the sharing of resources and cooperation between ministries to ensure optimization of resources. Military personnel who retire early were also recruited by the police bringing about cross fertilization of ideas in policing.

6. Bearing in mind the concept of omnipresence but saddle with insufficient manpower, the Royal Malaysia Police collaborated with the military to conduct joint patrol. These joint efforts involved patrol, road blocks and spot checks as a team. The implementations were widely accepted by the public and produced excellent results in preventing street crimes. People were educated about the joint patrol through the media and an effective partnership has been established.

7. The collaboration has significantly improved the working relationship between both agencies and promotes understanding of each other's job, develop openness and foster excellent working environment. This strategic collaboration is exemplary to other agencies and motivates us to explore more areas of cooperation. It is lessons learned and being greatly encouraged by its success, we look forward towards total security through creative collaboration with private entities.

TOTAL SECURITY CONCEPT

8. However, community safety and security threats are no longer confine to just thefts and robberies. Potential aggressors and threats can appear in less obvious and non-conventional ways such as destruction of social cohesion, psychological warfare and economic sabotage leading to disastrous consequences. Total Security provides the framework for a comprehensive and integrated response to achieve “equilibrium” and convergence of purpose.

HYBRID POLICING

9. Creative Collaboration brings together the smartest teams of public and private entities, to combine their efforts in order to create new policing models. The co-creation, coordination, and the combination of capabilities will generate hybrid policing models. Thus, the future will see the multiplication of capacities of private entities to allow for new collaborative engagement with the Royal Malaysia Police.

10. May I quote Rev. Dr. Martin Luther King’s famous four words “I HAVE A DREAM”. Today, in National Blue Ocean Strategy, I too have a Dream – a dream of what future policing should be, will be, shall be and can be. While technology will certainly challenge current policing, making the world more risky, the science and technology revolution also provides robotics.

11. It is just a matter of time when the Robotic and Drone world will encroach into policing. It will constitute the 1st line of defence in policing. It will be the game changer for being the guardian of safety and security. Policing is entrusted upon the Royal Malaysia Police by the people and the Government, hence it cannot be outsourced but there is definitely a role for the private sector to play to assist our Police Force.

POLICING DRONES

12. It is common knowledge that public resources are scarce and limited, thus the services of these drones can be provided by private security companies with the necessary resources and know-how. Hence, we see before us collaborative policing between a private entity and the Royal Malaysia Police. In privatizing policing, the private sector has alleviated the financial constraint of the Government whilst the police can redeploy its limited manpower to areas that require and necessitate greater human presence.

13. Can we envisage that in the near future, technology will deploy “eyes in the sky” called “Hummingbird” will be the patrolling drones of our streets and housing estates. These policing drones will conduct patrolling through the night while we sleep in safety. Fitted with heat and movement sensor, they will untiringly and accurately pick out life-form loitering and lurking our alleys, back lanes or even roof tops to commit break-ins. Any detection will result in an automated “yell” to the nearest police station who can respond immediately.

ROBOGUARD

14. Robots are unique tools that will assist with collaborative policing. They are force multipliers that will help increase the efficiency, efficacy and reach of our Police Force. Imagine a SME factory currently experiencing the duress of unauthorized intrusion. Though robotics guards will not be able to negate or neutralize the intruders, they can send out alerts to the police whilst assist in disrupting and delaying the crime in progress with blinding bright lights and ear-ringing sound.

15. In doing all the above, the robots would have removed unnecessary risks to any human acting as guards. The Roboguard can also have the capacity to capture, store and send important information and evidence such as live video feed about the crime scene in progress. Drones can be activated to tail getaway vehicles from afar whilst remitting real time the escape route taken by perpetrators. Hence we see privatize policing assisting in detecting, alerting and disrupting a crime whilst providing actionable information to our Police Force.

16. Many will tell me that currently SME and many housing estates are employing security guards but let us not forget that these foreign guards are relatively low-grade kind of policing with linguistic and cultural barriers. They may not be as effective as drones and robots in terms of collaboration and being human they are always subject to weakness such as fatigue and human error.

CONCLUSION

17. May I in conclusion, emphasized that the Royal Malaysia Police are co-producers of safety and security. Lessons learnt from this effort are many and it has opened doors to new collaboration. The ultimate objective of the policing service was for people to go about their lives in a secure and sustainable environment. And with that, a blossoming relationship between the enforcement officers and the people would be attained.

Thank You.

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