How to Install and Use Global Protect VPN Client on Windows:

- 1. **Navigate** to <u>https://remote.risd.edu</u> in your web browser. (*Note: this website will not function if you are connected to the RISD network*)
- 2. Log in using your username and account password.

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	NETWORKS®		
	GlobalProtect Portal		
	Username Your User Name		
	Password		
	LOG IN		

3. **Click** either '*Download Windows 32 bit GlobalProtect agent*' or '*Download Windows 64 bit GlobalProtect agent*.' Click *Run* to run the file as soon as it is done downloading.



If you are not sure if you have 32 or 64 bit Windows, you can check by opening the **Settings app** and navigating to *System/About*.



4. When the file has downloaded, the Global Protect installer will run. Click Yes on the **User Account Control dialog**. You may be prompted for your computer's *admin username* and *password*.

🛃 GlobalProtect — 🗆 🗙	
Welcome to the GlobalProtect Setup Wizard paloalto	
The installer will guide you through the steps required to install GlobalProtect v4.1.6 on your computer.	User Account Control X
	Do you want to allow this app to make changes to your device?
	2fdb88.msi
WARNING: This computer program is protected by copyright law and international treaties. Unauthorized duplication or distribution of this program, or any portion of it, may result in severe civil or criminal penalties, and will be prosecuted to the maximum extent possible under the law.	Verified publisher: Palo Alto Networks File origin: Hard drive on this computer
	Show more details
Cancel < Black Next >	Yes No

5. Once the client has been installed, the Global Protect icon will appear in the notification area in the taskbar at the bottom right of your screen. **Click the icon** to set up the VPN connection.

6. **Type** *remote.risd.edu* into the **Portal Address field** and click *Connect*. You will be prompted to **sign in** with your *RISD username* and *password*,

GlobalProtect 📃	GlobalProtect
	Sign In Enter login credentials Portal: remote.risd.edu
Welcome to GlobalProtect	Your Username
Please enter your portal address	•••••
remote.risd.edu	Sign In
Connect	Cancel

7. Once you are connected to the VPN, the global protect icon in the menu bar will show a gray shield.

