The **Arlington Water Utilities** online account access page has a new look. Our updated website will help you **KNOW YOUR H2O** and control your water usage and bills.

Visit www.arlingtontx.gov/wateronline to log in to your existing online account or register for online access. As always, you'll be able to pay or view your bill online. Other new or improved features include:

- A dashboard that gives residents with a remote read or AMI meter access to daily water meter readings. Click on the "Remote Read Meter" tab on the left side of the page to see water usage information. If you do not have an AMI meter, a message will appear informing you that interval data is unavailable. The new Remote Read Meter tab also allows you to turn on a trend line showing daily temperatures by clicking "Avg. Daily Temperature" below the interval reading chart.

- A "Bills and Payment" tab where you can download PDF copies of current and past bills.

- A "Transactions" tab where you can view past payments by date and method of payment.

- A "Billed Usage" tab that allows you to compare monthly readings for up to two years and compare billed water or sanitary sewer totals to monthly temperatures.
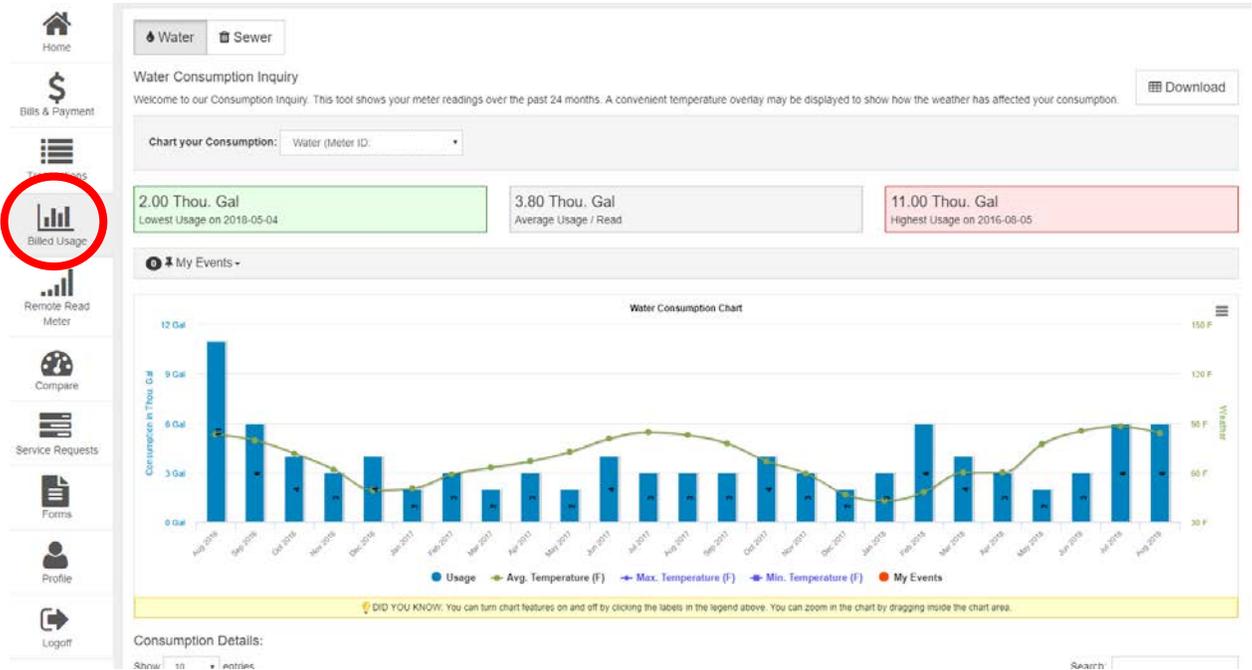
- A "Compare" tag that allows you compare billed water usage month to month or year to year.
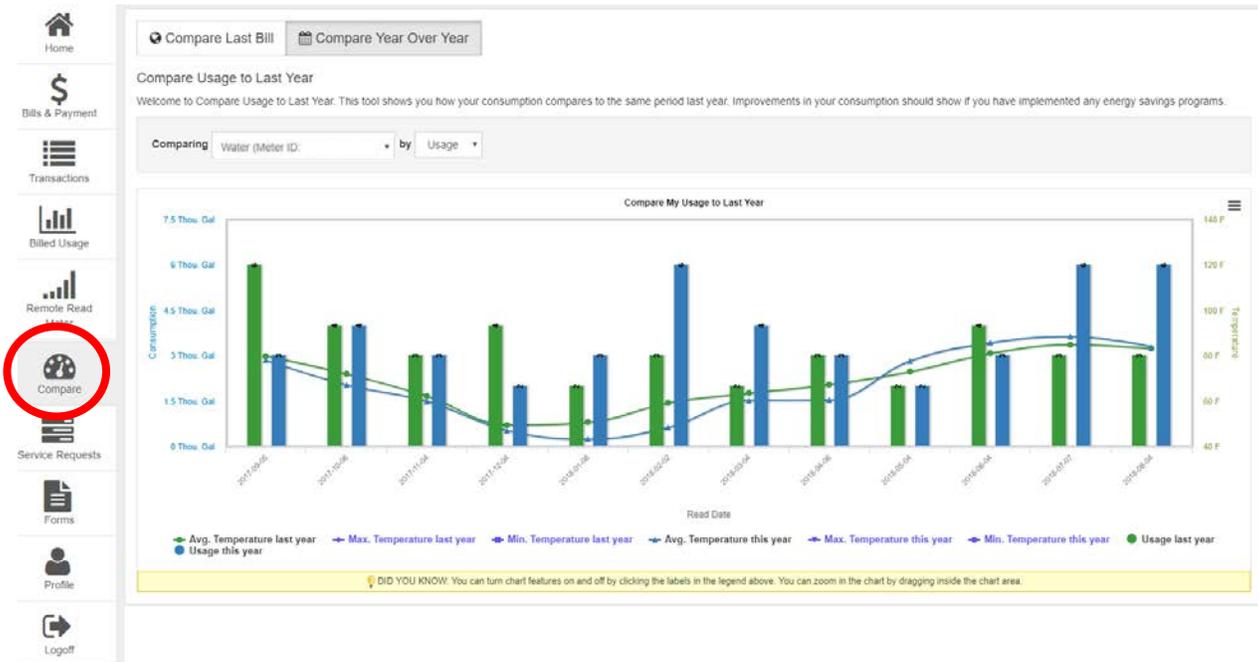
- A "Service Requests" tab that allows you to track requests for service, such as reported outages or changes to your contact information.

Request Date	Request Number	Request Type	Status
Oct 9, 2018	3 2018 227116	WEB CHANGE DONATION	Completed on October 09, 2018
Oct 5, 2018	3 2018 227076	WEB CHANGE MAIL ADDR	Completed on October 05, 2018
Oct 5, 2018	3 2018 227077	WEB ADD DONATION	Completed on October 05, 2018
Sep 25, 2018	3 2018 227038	WEB CONTACT INFO CHANGE	Completed on September 25, 2018
Sep 25, 2018	3 2018 227043	WEB CONTACT INFO CHANGE	Completed on September 25, 2018
Jun 6, 2017	3 2017 151856	WEB REPORT OUTAGE	Completed on June 06, 2017
Oct 5, 2018	SR 194895	Disconnect Service	Pending

- A "Forms" tab that lists all the forms that customers might need in one easy-to-access spot (including donation enrollment forms and forms for transferring or disconnecting service).

- A "Profile" tab that allows you to make changes to your account and assign guest users who can view water usage and billing information.

For more information about Arlington Water Utilities, visit www.arlingtontx.gov/water.
For billing or service inquiries, call 817-275-5931.